

**DEPARTMENT OF PUBLIC UTILITIES**  
**MISSION/VISION/VALUES STATEMENTS**  
**Proposed Revisions for Board of Public Utilities Approval**  
**October 16<sup>th</sup>, 2019**

**MISSION**

Provide safe and reliable utility services in an economically and environmentally sustainable fashion.

**VISION**

Be a high-performing utility matched to our community, contributing to its future with diversified and innovative utility solutions.

**VALUES**

We value our:

- CUSTOMERS by being service oriented and fiscally responsible;
- EMPLOYEES AND PARTNERSHIPS by being a safe, ethical and professional organization that encourages continuous learning;
- ~~NATURAL RESOURCES~~ ENVIRONMENT through innovative and progressive solutions;
- COMMUNITY by being communicative, organized and transparent.