

Agenda - Final

County Council - Work Session

| Tuesc | day, August 21, 2018 | 3 | 6:00 PM | Fire Station No. 3 129 State Road 4 - White Rock |
|-------|----------------------|---|---|---|
| 1. | OPENING/R | OLL CALL | | |
| 2. | PLEDGE OF | | | |
| 3. | PUBLIC CO | MMENT | | |
| 4. | APPROVAL | OF AGENDA | | |
| 5. | PRESENTA | TIONS, PROCLA | MATIONS AND RECOGNITIONS | |
| Α. | <u>10492-18</u> | Briefing to Cou Places Board. | ncil by Jeremy Smith, Chair of the | Arts in Public |
| | | <u>Presenters:</u> | Jeremy Smith, Chair of the Arts Board | in Public Places |
| | | <u>Attachments:</u> | <u>A - Art in Public Places Aug 2018.</u> | <u>pdf</u> |
| | | | <u>B - Art in Public Places Board FY1</u> | <u>9 Work Plan.pdf</u> |
| В. | <u>11111-18</u> | Results from th | e 2018 Community Survey | |
| | | Presenters: | Julie Habiger, Public Information | n Officer |
| | | Attachments: | A - 2018 Community Survey Resu | <u>Its</u> |
| | | | B - Presentation by Southwest Pla | Inning |
| 6. | BUSINESS | | | |
| Α. | <u>11055-18</u> | County Council Minutes for July 31, 2018 and August 7, 2018 | | |
| | | Presenters: | Naomi Maestas | |
| | | Attachments: | A - County Council Minutes for Ju | <u>y 31, 2018</u> |
| | | | B - County Council Minutes for Au | <u>gust 7, 2018</u> |

7. COUNCIL BUSINESS

8. PUBLIC COMMENT

9. ADJOURNMENT

If you are an individual with a disability who is in need of a reader, amplifier, qualified sign language interpreter, or any other form of auxiliary aid or service to attend or participate in the hearing or meeting, please contact the County Human Resources Division at 662-8040 at least one week prior to the meeting or as soon as possible. Public documents, including the agenda and minutes can be provided in various accessible formats. Please contact the personnel in the Office of the County Manager at 663-1750 if a summary or other type of accessible format is needed.



August 21, 2018

| Agenda No.: | А. | |
|------------------------|--|--|
| Index (Council Goals): | | |
| Presenters: | Jeremy Smith, Chair of the Arts in Public Places Board | |
| Legislative File: | 10492-18 | |

Title

Briefing to Council by Jeremy Smith, Chair of the Arts in Public Places Board.

Body

Council leadership has requested that each Board/Commission Chair make a presentation to the Council once a year focused on what has been completed and what they are currently working on, and what challenges or opportunities they see coming up in the future.

Attachments

A - Arts in Public Places Board Presentation to Council FY18

B - FY18 Arts in Public Places Board Work Plan

Art in Public Places



"The art in public places board shall promote and encourage public programs to further the development and community awareness of and interest in public art and shall encourage the integration of art into architecture of municipal structures, and shall visually enhance the community."

Activities & Accomplishments

Educational plaque for the large San Ildefonso pottery replicas at the White Rock Visitor Center

 ${}_{\&}$ Wind sculptures at the Mesa Public Library ${}_{\&}$ Call for Art



The large San Ildefonso Pottery Replicas now have a permanent educational plaque installed at the White Rock Visitors Center.





Colin Selig - benches and lighted sculptures made from reclaimed residential and commercial propane tanks.





Sculptures from the Mark White Gallery in Santa Fe. Large spherical one in the center was donated by Charles Bowman in memory of his wife, Nona Bowman.



Wind Sculptures at library

Donation of fiber art "Berlin" by Valentine Devine. Currently hanging inside the Mesa Public Library.



In Progress

Reverse Reverse

Inventory and maintenance of current collection
 Lighting for the wind sculptures at the library
 Planning dedication event for wind sculptures
 Call for Art proposals

Call for Art

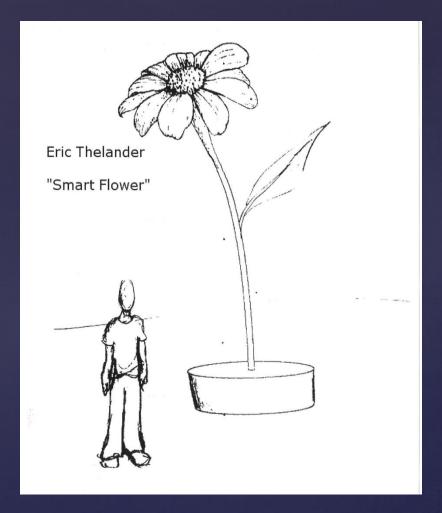
The APP Board put out an open call for art in February of 2018. We received and reviewed 20 submissions. We are currently pursuing 4 of those submissions that we hope to add to the county art collection in the near future.



Woven glass kites by Markow & Norris. Proposed location – White Rock Library.



Woven glass feathers by Markow & Norris.



Smart Flower by Eric Thelander. Possible location – Urban Park.

Potential Projects

Move art for the columbarium from Ashley Pond.
 502 underpass – Evelyn Rosenberg
 Ed Grothus Flower donation
 Art at the Airport

Challenges and Lessons Learned

Collection Management is becoming an issue as our public art collection has grown to over 200 pieces. We are recognizing the need for a better database system for organizing photos, contracts, etc.

The public archive website is a great way to promote tourism and to simply give the public access to our collection. Getting permission from the artists to allow us to publish their art online has proven to be more time consuming than we expected.

Collaborations and Working Relationships

APPB works closely with Parks, Public Works, and Facilities regarding placement, installation, lighting, and landscaping.

Sculpture Smart; a Santa Fe based company, is contracted with the county to clean and maintain outdoor sculptures.

The Board collaborates as needed with other Boards, Commissions, and departments.



FY19 Work Plan for Los Alamos County Boards and Commissions

(Fiscal Year 2019: July 1, 2018 – June 30, 2019)

Board and Commission Name: <u>Art in Public Places Board</u>

Date prepared: <u>2/14/2018</u> Date approved by Council: <u>5/1/2018</u>

Prepared by: Jeremy Smith and Libby Carlsten, with APPB approval

This work plan will be accomplished in the following time frame: <u>from July 1, 2018</u> to June 30, 2019

Chairperson: Jeremy Smith

Members and terms:

Pete Carson: 1st term to 3/23/19 – eligible for re-appointment Britton Donharl: 2nd term to 3/23/19 – not eligible for re-appointment Catherine Ozment: 1st term to 3/23/19 – eligible for re-appointment Michelle Mittrach: 1st term to 11/3.19 – eligible for re-appointment Jeremy Smith: 2nd term to 2/11/20 – not eligible for re-appointment

Department Director: Brian Brogan

Work plan developed in collaboration with Department Director? (Y/N?): Yes

Staff Liaison: <u>Libby Carlsten</u>

Administrative Support provided by: <u>Becky Andrus</u>

Council Liaison: Reviewed by Council Liaison? _Yes___

1.0 Provide a brief Summary of your Board or Commission's activities over the past twelve months. Please describe your Board or Commission's accomplishments and identify constraints. List any "lessons learned" and identify the greatest challenges faced by the Board or Commission.

Activities and Accomplishments

<u>Suspended Dichroic PlexiGlas Sculpture in the Golf Course Clubhouse</u> – On October 27, 2015, Council approved an APPB recommendation to commission a dichroic glass sculpture by Albuquerque artist Doug Czor. The sculpture was installed along the ceiling in the entry hallway between the golf pro shop and the restaurant – plus one additional cluster was added above the doorway to the community room. APPB members and staff provided guidance and worked with the artist as he fabricated the sculpture. Mr. Czor completed and installed the sculpture in the summer of 2017. The dedication event was held on September 7, 2017. Many positive comments have been received by the board.

<u>Municipal Building</u> –. APPB members collaborated with Utilities Department staff to develop plans for an artistic/educational display at the top of the main staircase using the artwork from the former NEDO Smart House. The display area was created by the County's Facilities Division in late summer 2017. The dedication event was held on October 3, 2017. Two of the artists attended the ceremony. APPB members and the staff liaison have continued to work with the County's Communication and Public Relations Division to develop the educational posters to provide explanatory information about the Smart House project and the significance of the artwork.

<u>Large San Ildefonso Pot Replicas</u> – The placement of a historical progression of six large San Ildefonso pot replicas along the NM 4 corridor through White Rock was accomplished in early summer 2016. APPB members are continuing to work with Communications and Public Relations staff to design a permanent educational plaque to be installed at the White Rock Visitors Center to provide photographs and more explanatory information about the significance of the project than is provided on the small bronze plaques next to each pot.

Los Alamos Community Building (home of the renovated Teen Center, the Visitor Center for the Manhattan Project National Historical Park, the Cooperative Extension Service Office, PAC-8, and the Youth Activity Center) In July 2017, the APPB recommended the purchase of colorful, whimsical benches and matching lighted sculptures made by California-based artist, Colin Selig, from reclaimed propane tanks for the front courtyard of the Community Building. The bench and sculpture installation was completed in December 2017. The board is planning to schedule a dedication event in March or April 2018 along with the installation of an informative plaque explaining the repurposed propane tank art. <u>Web presence, APPB brochure, Maintenance, Plaques</u> – There is strong board interest in improving the county's public art presence through a public art website managed by <u>www.publicartarchive.org</u>. APPB members and the staff liaison continue to prepare letters to artists to get permission to display their work on the on-line database. This is an ongoing project that may take another year to complete. APPB members have also been working with County staff to identify options for collection management software. The collection is currently managed using Excel spreadsheets which are inadequate for this task. The board anticipates making a recommendation regarding new software in mid to late 2018. The board continues to improve the maintenance of current works of art in the county's public collection and in the fall of 2016 awarded a new maintenance contract to Sculpture Smart (a Santa Fe based company) for the outdoor sculptures. With addition of a significant number of new works over the last several years, the board is continuing to order and install plaques, and to replace old or missing plaques as part of the maintenance of the artwork.

<u>Public Education/Outreach Efforts</u> – The Board has noted that the source of APP funding, the restrictions on its use, and the process by which public art projects are developed, recommended and approved, are unclear to many members of the community. The board looks for opportunities to inform the public about its roles and responsibilities, and the enabling County ordinance, whenever they can. In the past year, board members hosted an APP informational table at a summer Farmer's Market, provided pictures/information to the LA Daily Post, and the APPB Chair provided explanatory information about the APPB in the opening remarks at each dedication event. The public art collection is also periodically promoted on the Community Services Department's Facebook page.

<u>October 2017 – Evening of Arts and Culture</u> – The Chair of the APPB and the staff liaison assisted with planning for the inaugural kick-off event on October 13, 2017 for the "Month of Arts and Culture." The board also hosted a table at Fuller Lodge during the event and handed out information about the public art collection and answering questions about the work of the board. The County published a booklet/informational guide with information about all the artistic and cultural events in the community during the month of October. It was well received.

Challenges and Lessons Learned

 The County has engaged in numerous capital projects over the past decade, resulting in a substantial influx of funds to the Art in Public Places Account. The board responded by recommending major new artwork for the Nature Center, Municipal Building, White Rock Visitor Center, WR Branch Library, the renovated NM4 corridor in White Rock, and the Golf Course Clubhouse. The board also addressed some smaller scale projects, such as the relocation of Smart House art and added benches and sculptures in front of the Community Building. The board plans to continue concentrating on the upkeep of the existing collection, collection management software, and to evaluate remaining public art funds and annual expenses.

- In 2015, the board implemented a policy stipulating that artists will be responsible • for engineering, permitting, construction, and installation of large art projects such as "Solar Tree." Previously these activities relied heavily on the help of County personnel whose operational workload required that they fit in art projects "as and when," and the policy is intended to formalize the artist's responsibilities and to reduce the board's reliance on County personnel. Nonetheless, even with the policy in place, assistance continues to be needed from the appropriate County building managers to safeguard County assets. In other cases, such as artwork relocation or special projects like the WR Pottery Replicas, a great deal of assistance from County personnel is often required. The lesson learned is that, while the board makes every effort to budget appropriately for County staff assistance, and very much appreciates the help, we must also be aware that other County priorities may take precedence, and projects may not be completed according to the board's timeline. With this in mind the board should use private contractors whenever possible, with appropriate county oversight, to avoid lengthy delays in project completion.
- APPB receives strong, high-level County staff and administrative support, including developing and negotiating contracts for maintenance and commissions, researching and drafting policies, and acting as liaison with County departments. However, this support is not unlimited, and it is incumbent upon the Board to realistically prioritize and manage their demands.
- It remains the case, apparent from some public input, that the source of funding for public art, the restrictions on its use, and the process by which public art projects are developed, recommended and approved, are unclear to many members of the community. The board will continue their efforts to inform the public about its roles and responsibilities, and the enabling County ordinance, whenever the opportunity arises.

2.0 Describe the future work plans for this Board or Commission using the following items and showing the relationship to those items: (*Please remember that Council approval of this work plan does not constitute official Council approval of proposed projects, assignments, or anticipated recommendations included in this work plan that have budget implications.*)

2.1 List any special projects or assignments given to this Board or Commission by Council or the Department director:

- Meet with the Community Services Department Director and other CSD Board Chairs as requested, for discussion and information sharing.
- Participate in the public input gathering for art at Ashley Pond Park if the project goes forward.
- Participate as needed and at the appropriate time with the proposed Capital Improvement Projects for any public art opportunities.
- Participate in the planning efforts, if any, for the development of a park area to commemorate military service.
- As directed by the Community Services Director, work with Library staff to assess options for combining the Library's existing art collection into the public collection.
- Conduct public outreach activities after the art collection is added to the "Public Art Archives" to develop both the public's interest in art and a better understanding of how public art is funded. Some suggested activities are: developing a prominent link to the PAA on the County's web site, staffing the County table at the Farmer's Market, giving talks in schools, to civic groups, and at the Senior Center lunches – or providing articles or photos (daily postcards) to the Los Alamos Daily Post and the Los Alamos Monitor.

2.2 List the guiding documents/plans (with approval or revision dates listed) used by this Board or Commission.

- APPB enabling legislation in the County Code
- APPB Policies and Guidelines Approved by Council on August 30, 2016
- Contractual relationships for sculpture maintenance
- Contractual agreements with artists
- County Comprehensive Plan and Master Plans related to land use

2.3 Other projects/assignments proposed by the Board or Commission: (Any projects or activities proposed in this section should be discussed with the Council Liaison prior to listing it in this work plan.)

Administrative Activities

- <u>APPB Inventory</u> APPB is conducting a search for an appropriate collection management database for accessing and managing the inventory.
- <u>APPB Identification of Artwork Maintenance and Repairs</u> Each member of the board has taken responsibility for a specific section of the art collection, regularly inspects their section, and reports bi-annually to the entire board about any needed maintenance or repairs. The board as a group then prioritizes the maintenance needs for the entire collection.
- <u>Public Art Web Presence</u> -- The Board has researched and gotten approval from TAG (County's Technology Group) to move forward with "Public Art Archive," an on-line database subscription service that will allow the County to provide user-friendly public access to the Los Alamos County Public Art Collection. This database option will provide an instant web presence (without having to develop it ourselves) that is easily searchable, can be viewed on mobile devices, and is connected with Google maps. Permission forms are being collected from artists.
- <u>Plaques</u> In conjunction with the inventory update, plaques will be ordered with a goal of having all art in the County collection properly labeled.

Marketing and Communications

- <u>Public Information -</u> the APPB will continue to look for opportunities to inform the public about the public art collection, the APP funding, and the process the board uses to select and recommend public art pieces.
- <u>Web Presence</u> Coordinate efforts to place the County's public art collection on the web via Public Art Archives, a free on-line database service. After the collection is listed on the PAA develop a prominent link to the PAA on the County's web page.
- <u>Open Forum</u> The APPB has successfully used the County's Open Forum for soliciting public input in the past and will continue to use it in the future, when appropriate.

Current/In-process Projects

- <u>White Rock State Route 4 Native American Pots</u> The pot replicas have been installed. The board is working to design an educational plaque and brochure to provide more information to the public about this project.
- <u>Los Alamos Community Building</u> Colorful, whimsical benches and matching lighted sculptures have been installed. The board will plan a dedication event for this artwork

Approved by Arts in Public Places Board 2/27/18 Approved by Council 5/1/18

- <u>Columbarium</u> The board will work with the PROS Division to explore options for appropriate art for the proposed columbarium
- <u>Disposal</u> The board is discussing options for the possible disposal of a few pieces of art in the public collection that have been damaged or are no longer relevant to the collection
- <u>Donations</u> -- Several potential donation offers have been received and will be discussed/considered by the board
- <u>Memorial park to honor military service</u> the board is collaboratively (with PROS and the Parks and Rec Board) considering options for developing a park area to honor military service
- <u>Solicitation of Future projects</u> Board members have developed a "Call for Art Ideas" as a way for the public to suggest ideas and locations for additions to the public art collection. The deadline for submittals is March 2018. Evaluation of the proposed projects will occur over the next six months.

Potential Projects/Locations

The following is a list of, including but not limited to, potential projects and/or locations for consideration of public art over the next two years (not in any particular order):

- <u>Roundabout</u> The board has discussed recommending a sculpture for the new 502 roundabout and has concluded that this would best be considered after it is completed and the entire nearby area can be evaluated for potential art locations.
- <u>Underpass for Hwy 502</u> near the Canyon Rim Trailhead and the Cooperative Market - The board has received a preliminary overview of this project and is looking forward to developing ideas for art and artistic lighting for the proposed underpass.
- <u>White Rock Senior Center and Town Hall</u> Continue to evaluate art possibilities for this area.
- <u>Deacon Street Project</u> The board is planning to explore options and ideas for public art along Deacon Street as this renovation/economic development project progresses.
- <u>CIP Recreation Projects</u> The board will be ready to work with any project teams early in the process to recommend public art, including landscaping, as part of any CIP project.

3.0 Identify any interfaces for the goals/tasks in this work plan with County Departments and other Boards and Commissions. Specify the coordination required.

- Throughout the year, the APPB will work closely with Parks, Recreation and Open Space (PROS), Public Works, and Facilities staff as needed, regarding the placement, installation, lighting and landscaping of exterior artwork, and installation of interior artwork.
- A Santa Fe based company (Sculpture Smart), contractually bound to the County through the APPB to clean and maintain the outdoor sculptures in the public collection, also works closely with the Parks Division, as needed, in fulfilling their requirements, such as winterizing water features and maintaining sculptures.
- The Board and staff liaison will coordinate with County departments currently displaying interior art to ensure that said artwork is displayed in appropriate settings and available for public viewing in accordance with County Code.
- The Board will continue to collaborate, as appropriate, with other Los Alamos County Boards, Commissions, and departments including but not limited to the:, Lodger's Tax Advisory Board, Fuller Lodge Historic Districts Advisory Board, Library Board, Parks and Recreation Board, and community stakeholder groups and organizations.
- The Board will liaison to the Tourism Implementation Task Force, as needed.

4.0 List any special public information or involvement meetings or efforts to be conducted by this Board or Commission:

- Staff will work with both the Community Development Department, the Public Works Department, and the Community Services Department to identify, for specific capital projects, at which point APPB input and/or involvement is appropriate.
- Board will solicit public input during the development of requests for proposals for new acquisitions, as well as during the selection process.
- Public receptions/dedications will be held for the installation/re-installation of major pieces of artwork.
- Continue to work with the news media by providing information and articles, and be available for interviews.
- As noted in Section 2.0 the board may conduct public outreach activities after the art collection is added to the "Public Art Archives" to develop both the public's interest in art and a better understanding of how public art is funded. Some suggested activities are: developing a link from the County's web site to the PAA, staffing the County booth at the Farmer's Market, giving talks in schools, to civic groups, and at the Senior Center lunches – or providing photos (daily postcards) to the Los Alamos Daily Post. These activities should have a low costs and/or low staff support requirements.

5.0 List the current subcommittees for this Board or Commission.

5.1 For subcommittees with members that are not members of the parent board or commission:
List the subcommittee members and their terms.
Explain how sub- committee members are selected or appointed.
Provide a description of each subcommittee's charter or purpose.
Describe the expected duration for the subcommittee and their work plan(s) demonstrating how they support the Board or Commission:

None

Attachment A: Provide a copy of your Board or Commission's "Purpose" and "Duties and Responsibilities" from Chapter 8 of the County Code:

Sec. 8-31. - Purpose

The art in public places board shall promote and encourage public programs to further the development and community awareness of and interest in public art and shall encourage the integration of art into the architecture of municipal structures, and shall visually enhance the community. Staff shall submit to the art in public places board for its review and recommendation all expenditures of the art in public places account which is created and set aside for the arts pursuant to <u>Chapter 20</u> article III. (Ord. No. 02-078, § 2, 10-3-2006)

Sec. 8-32. - Membership, terms, and qualifications.

The art in public places board shall consist of five regular members and two provisional members. The term of each regular member shall be two years with staggered terms. The term of each provisional member shall be two years beginning with the appointment to each term after the adoption of this ordinance. Provisional memberships are intended to provide additional assistance to the board during a time in which the board will have a greater than normal work load. Each regular member and each provisional member shall have equal voting strength on the board and shall be authorized to attend, participate in, and vote at all board meetings. At the end of the initial two year term, the provisional memberships shall expire and the board shall revert to only five regular members.

(Ord. No. 02-078, § 2, 10-3-2006; Ord. No. 02-233, § 1, 7-26-2013)

Sec. 8-33. - Duties and responsibilities.

The art in public places board shall serve in an advisory capacity to the county council and shall have the following functions, powers and duties:

- (1) Recommend to the council the acquisition and maintenance of all works of art funded from the art in public places account. The source selection provisions in County Code sections 20-101 through 20-140 shall not apply to works of art recommended for acquisition by the arts in public places board;
- (2) Recommend to the council the public sites selected for the display of art funded from the art in public places account and establish criteria for the selection of the artists or the work of art desired;
- (3) Advise the council on the proposed removal, relocation or alteration of any public facility or works of art funded from the arts in public places account;
- (4) Recommend to the council programs and policies to further the development and public awareness of public art;
- (5) Seek private donations for the county to supplement the art in public places account and advise the council regarding additional sources of funding for public art;
- (6) Recommend such policies and procedures as are necessary to effect the purpose of this article subject to the approval of the council; these policies and procedures shall include, but not be limited to, criteria for selection of artists, procedures for artistic competitions, selection of public locations for art equitably distributed throughout the community, and recommendations for the maintenance of art funded by the art in public places account;
- (7) Recommend a policy to coordinate with the county's capital improvements program and other county activities to ensure that works of art funded by the arts in public places account are properly integrated into the community and do not pose excessive maintenance costs or public health risk and do not unduly encumber public lands;
- (8) Perform such additional related duties as may be assigned by the county council or requested by the county administrator.

(Ord. No. 02-078, § 2, 10-3-2006)

Sec. 8-34. - Selection of art.

- (a) The board may establish such policies, guidelines and timetables for the selection of art and artists and the placement of art, subject to the approval of the council.
- (b) Any work of art that is chosen must comply with the following standards in addition to any guidelines established:
 - (1) The work of art must be located in a public place with public visibility and impact.
 - (2) The work of art shall have a permanence generally of at least 20 years and shall be likely to remain a thing of value for this time period given appropriate site selection and maintenance.
 - (3) The work of art shall enhance the environment of the county.
- (c) The board shall recommend an artist or a work of art to the council. The board may recommend purchasing a completed work of art, commissioning a work of art, holding a competition to select a work of art, or creating some other appropriate mode of selection. In the event that the work of art is to be purchased and placed in conjunction with a county project, the board shall consult with the appropriate county staff and the project architect, if any, and involve them in the selection process. The board may request in advance council approval to purchase a work of art at a juried show.

<u>Attachment B:</u> Using the chart below, place an X in the column on the right if the Council Goal is related to the work of the Art in Public Places Board:

Mark all that apply

| Economic Vitality | |
|--|---|
| Economic Vitality: | |
| Priority Area – Build the local tourism economy | Х |
| Priority Area – Promote vitality in our neighborhoods and downtown areas and eliminate blight in Los Alamos and White Rock as part of an overall property maintenance and beautification effort. | х |
| Promote a strong and diverse economic base by encouraging new business growth. | |
| Collaborate with Los Alamos National Laboratory as the area's #1 employer. | |
| Financial Sustainability | |
| Encourage the retention of existing businesses and assist in their opportunities for growth | |
| Support spinoff business opportunities from LANL | |
| Significantly improve the quantity and quality of retail business | |
| Quality of Life | |
| <u>Priority Area</u> Support development of affordable workforce housing. Promote the creation of a variety of housing options for all segments of the Los Alamos Community, including infill opportunities as appropriate. | |
| Education: | |
| Support Los Alamos Public Schools' goal of ranking among the top public schools in the nation | |
| Partner with Los Alamos Public Schools and the University of New Mexico – Los Alamos; and support, as appropriate, the delivery of their educational services to community standards | |
| Quality Cultural and Recreational Amenities: | |
| Priority Area – Maintain and improve existing outdoor recreation and open space amenities. | |
| Implement a comprehensive range of recreational and cultural amenities that enhance the Los Alamos community | Х |
| Environmental Stewardship: Enhance environmental quality and sustainability balancing costs and benefits including County services and utilities | |
| Mobility: | |
| Maintain and improve transportation and mobility | |

| Quality Governance | |
|--|---|
| Operational Excellence: | |
| • Priority Area – Continue implementation of the Comprehensive Plan with an emphasis on neighborhoods. | |
| Priority Area – Maintain and improve existing quality essential services and supporting infrastructure including updated enterprise software and permitting. | Х |
| Invest in staff development to create a high performing organization | |
| Manage commercial growth well following an updated, concise, and consistent comprehensive plan. | |
| • Establish and implement a mechanism for effective Utility policy setting and review. | |
| Communication: | |
| Improve transparency in policy setting and implementation. | Х |
| Create a communication process that provides measurable improvement in citizen trust in government. | Х |
| Intergovernmental Relations: | |
| Strengthen coordination and cooperation between County government, LANL, and the regional and national partners. | Х |
| Actively pursue land transfer opportunities. | |



County of Los Alamos Staff Report August 21, 2018

| Agenda No.: | В. |
|------------------------|---|
| Index (Council Goals): | * 2018 Council Goal – Quality Governance - Communication – Create a Communication Process That Provides Measureable Improvements in Citizen Trust in Government; * 2018 Council Goal – Quality Governance – Operational Excellence – Maintain Quality Essential Services and Supporting Infrastructure Including Updated Enterprise Software and Permitting |
| Presenters: | Julie Habiger, Public Information Officer |
| Legislative File: | 11111-18 |

Title

Results from the 2018 Community Survey **Body**

Body

The County's bi-annual community survey results will be presented by Rachelle Howell and Chris Cordova from Southwest Planning & Marketing, Inc. this evening. Southwest Planning & Marketing, Inc was hired in May to conduct the survey. They randomly selected 400 County residents to participate in a short phone survey. The survey included a variety of questions about County programs and services, community needs, quality of life and openness and transparency of government. The County has been regularly conducting community surveys since 1996. County staff use the information gained from the survey to help guide decisions about improvements as part of its "LA Scores" performance measurement program.

The report can be downloaded from the "Open Gov" page on the County's website. A copy is also available in the west vestibule of the Municipal Building.

Attachments

- A 2018 Community Survey Report
- B Presentation by Southwest Planning

2018 Los Alamos County Community Survey

Presented to:

Los Alamos County 1000 Central Ave, Ste 350 Los Alamos, NM 87544

June 2018



PLANNING | MARKETING | RESEARCH | ECONOMIC DEVELOPMENT

P.O. BOX 1506 | SANTA FE, NM 87504 |

EXECUTIVE SUMMARY/TAKEAWAYS

Introduction

Southwest Planning & Marketing was contracted by Los Alamos County to conduct the 2018 Los Alamos County Community Survey. The scope of work included: survey instrument design and update, statistical analysis and interpretation of the information obtained via the survey (including narrative information, charts, and graphs, as appropriate).

Methodology

SWPM reviewed census population data by age group and community profile in order to provide assurances that the findings were representative of the Los Alamos County population. Comparing census data to 2018 responses, the responses fell well within acceptable confidence levels. The fieldwork commenced on May 9, 2018, consisting of phone surveys, followed by email surveys, text surveys and intercept surveys. A total sample size of 404 unique representative responses was acquired.

Overall Ratings/Quality of Life/Services Provided

The average rating of 3.3 (out of 5) for rating "Overall Quality of Life" in Los Alamos was slightly lower than the 2016 rating (3.5), but very similar to previous years' survey responses. Twenty-one percent of (21%) people between the ages of 18-24 rated "services provided by Los Alamos County" lowest: fair (16%), poor (5%).

The top three suggestions for making Los Alamos a better place to live were "More/Better Recreation" (15% of the respondents), "Permits/Code Enforcement/Building Vacancy" (15%) and "More Business" (14%). Seventy-three percent (73%) of the respondents indicated that they had contact with an employee in the last 12 months, up substantially from 2016 (52%). Average 2018 ratings for county employees was similar to 2016 in all areas, with the exception of a slightly increased average rating for "courtesy" (3.4 versus 3.3). Average 2018 ratings for Quality of: "street repairs," "recycling services," "senior center programs and activities," and "recreational services provided" dropped compared to 2016 (likely due to the balanced demographic responses in the 2018 survey that included younger respondents who tended to rate these services lower than other demographic groups).

Code Enforcement: Residential Properties

Seventy-one percent (71%) of the respondents indicated that they felt the current level of residential code enforcement should be maintained (41%) or decreased (30%). Less than 20% of the respondents (18%) felt like enforcement should be increased.

While the consensus was to maintain or decrease code enforcement, there are specific areas that respondents felt code enforcement staff should focus on: Seventy-nine percent (79%) of the respondents rated the need to enforce code violations for "abandoned or inoperable vehicles in front yards" (increase enforcement (44%) or maintain enforcement (35%)) (the number one priority for enforcement of residential regulations) and eighty-six percent (86%) of the respondents felt that code enforcement for "unsafe structures" should be maintained (50%) or increased (36%).



Code Enforcement: Commercial Properties

Eighty-one percent (81%) of respondents said that the current level of code enforcement for commercial property should be increased (32%) or maintained (49%) in Los Alamos, while seventy-two percent (72%) of the respondents said that code enforcement for commercial property should be increased (31%) or maintained (41%) in White Rock. Over twenty percent (22%) did not voice an opinion about this question.

Maintaining or increasing code enforcement of commercial properties was a more critical issue for respondents than maintaining or increasing code enforcement for residential properties.

Library Services

Library visitation dropped slightly between 2018 (86%) and 2016 (89%). Residents between the ages of 18 and 24 were less likely to have visited the library in the last 12 months than other age group (74%).

Overall 2018 ratings for the "Quality of Library Services" dropped slightly compared to 2016 as a result of younger respondents. Residents between the ages of 18 and 24 were significantly less likely to rate the overall quality of library services as excellent, with only 40% giving them a rating of excellent.

Atomic City Transit

Over half of the respondents (53%) used Atomic City Transit in the last 12 months. Single member households were least likely to use Atomic City Transit (38%), while households with four or more people living in them were most likely to have used Atomic City Transit (68%). Sixty-seven percent of the respondents rated the "Quality of Experience" using Atomic City Transit as excellent, a 9% improvement over 2016. The average rating for Atomic City Transit increased slightly between 2016 and 2018 (3.5 to 3.6).

Safety, Police Services Fire, Emergency Medical and Rescue Services

Average 2018 ratings for the "Quality of Police Services" stayed the same as 2016 (3.4).

Respondents' average ratings for the "Quality of Fire, Emergency Medical and Rescue Services" dropped between 2016 and 2018 (from 3.7 to 3.4). Residents who have lived in Los Alamos for between 6 and 10 years were most likely to rate the quality of fire, emergency medical and rescue services as excellent (73%), followed by residents who have lived here for more than 20 years (65%).

Overall, respondents rated the "Level of Safety Walking Alone at Night" a 3.7. This is similar to previous years. Los Alamos residents were more likely to indicate that they always feel safe while walking alone after dark than White Rock residents (68% vs. 60%)



Communication and Information

Overall 2018 ratings in areas of Communication and Information varied by topic compared to 2016.

Communicating information about news, meetings and events in a timely manner dropped from 2016 (2018-2.5, 2016-2.9). The drop from 2016 is likely due to a more balanced 2018 response from younger respondents and changes in how residents communicate.

"Openness of the County Decision-Making Process" (2018-2.9, 2016-2.6) and "Fairness of the County Decision-Making Process" (2018-2.9, 2016-2.6) both had substantial increases compared to 2016.

Trustworthiness of Los Alamos Government

The average rating for trustworthiness of the Los Alamos County government was 3.5 in 2018. Los Alamos residents were more likely to rate the trustworthiness of the Los Alamos County government as very trustworthy than White Rock residents (21% vs. 12%). The top two open-ended reasons given for higher ratings were "Transparency/good communication/honest" (15%) and "They do a good job/satisfied/no problems" (11%). The two lowest ratings were "Government overstepping bounds/not listening" (19%) and "Self-serving/favoritism issues" (16%). The 2018 average confidence level with regard to the "Los Alamos County's Ability to Handle Issues" was the same as 2016 (3.6)



Contents

| EXECUTIVE SUMMARY/TAKEAWAYS | 2 |
|------------------------------|----|
| INTRODUCTION | 6 |
| PROJECT SCOPE | 6 |
| REPORT LAYOUT | 6 |
| METHODOLOGY | 7 |
| STATISTICAL FINDINGS | 8 |
| DEMOGRAPHICS | 32 |
| APPENDIX A-SURVEY INSTRUMENT | 33 |
| APPENDIX B-DATA TABLES | 39 |



INTRODUCTION

Southwest Planning & Marketing was contracted by Los Alamos County to conduct the 2018 Los Alamos County Community Survey. Southwest Planning & Marketing worked with Los Alamos staff to review previous survey instruments and to add to and update the 2018 survey. The survey field work took place May 9-22, 2018.

PROJECT SCOPE

The scope of work included: survey instrument design and update, statistical analysis and interpretation of the information obtained via the survey (including narrative information, charts, and graphs, as appropriate). A component of the scope of work was to provide recommendations for future survey instruments, as well as a comparison of survey results to previous survey results, if applicable, and an interpretation of this comparison.

REPORT LAYOUT

The report was prepared so that the findings can be compared to previous years' responses and as a direct comparison to the 2016 report. SWPM analyzed responses on a question-by-question-basis (as was also done in the 2016 report) and provided an executive summary. Relevant demographic subgroups were utilized for the comparison.



METHODOLOGY

- Southwest Planning & Marketing (SWPM) worked with Los Alamos staff to identify management information needs and reviewed the 2016 survey instrument for use in benchmarking the 2018 survey. Los Alamos County staff approved the final 2018 instrument.
- SWPM reviewed census population data by age group and community profile in order to provide assurances that the findings were representative of the Los Alamos County population. Comparing census data to 2018 responses, the responses fell well within acceptable confidence levels.
- The fieldwork commenced on May 9, 2018. The fieldwork consisted of phone surveys, followed by email surveys, text surveys and intercept surveys. It was necessary to conduct email, text¹ and intercept surveys in order to garner input from younger respondents. A total sample of 404 unique representative responses was acquired.
- A sample size of 404 at a 95% confidence level provides a margin of error of approximately 4.8%. In 95 out of 100 cases, the results based on a sample of 404 will differ by no more than +/-4.8% from what would have been obtained by interviewing all adult County residents.
- Through the use of multiple survey outreach tools, SWPM was able to minimize sample bias as represented by age and geographic comparisons to census data. SWPM used quotas on age and community in order to ensure a representative sample.

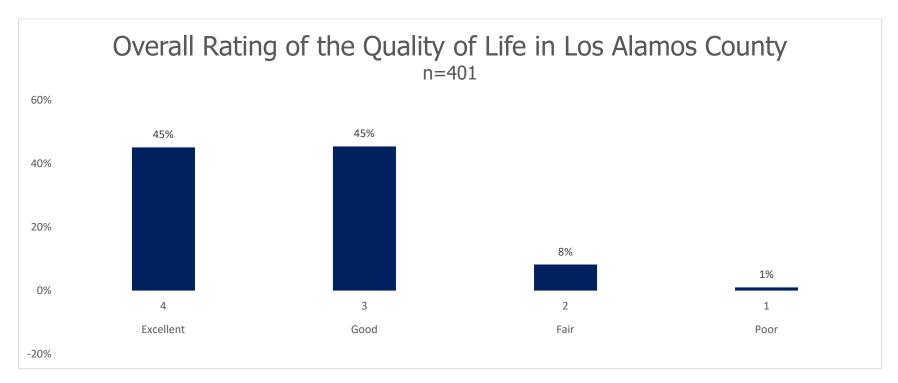
| Los Alamos County Age Breaks | Census | 2018 Survey Age Breaks |
|------------------------------|--------|------------------------------------|
| 18-24 | 5.4% | 5.0% |
| 25-34 | 12.6% | 12.9% |
| 35-49 | 29.3% | 29.5% |
| 50-64 | 33.2% | 33.4% |
| 64+ | 19.6% | 19.3% |
| Los Alamos County Community | Census | 2018 Survey Community Breaks |
| Los Alamos | 69.6% | 73.0% |
| White Rock | 30.4% | 26.8% |



¹ Email addresses and phone numbers were provided by the Los Alamos Public Utilities department.

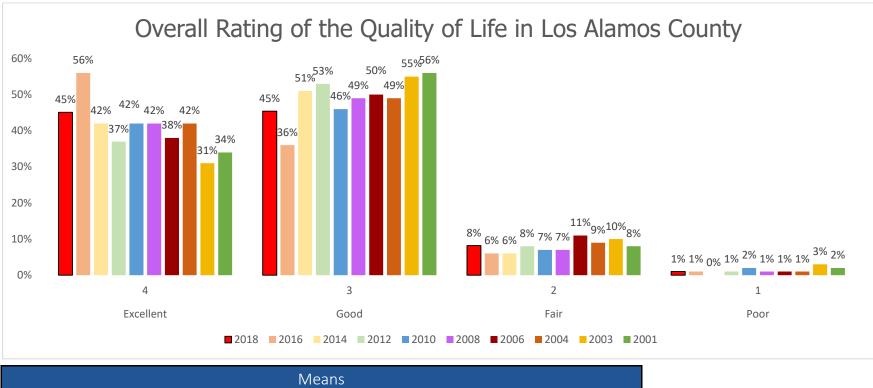
Statistical Findings





- Ninety percent (90%) of the respondents rated the quality of life Excellent (45%) or good (45%)
- Los Alamos residents were more likely to rate the quality of life as excellent (47%) when compared to White Rock residents (41%)
- Residents who were age 65 or older were most likely to rate the quality of life as excellent, with a rating of 63%

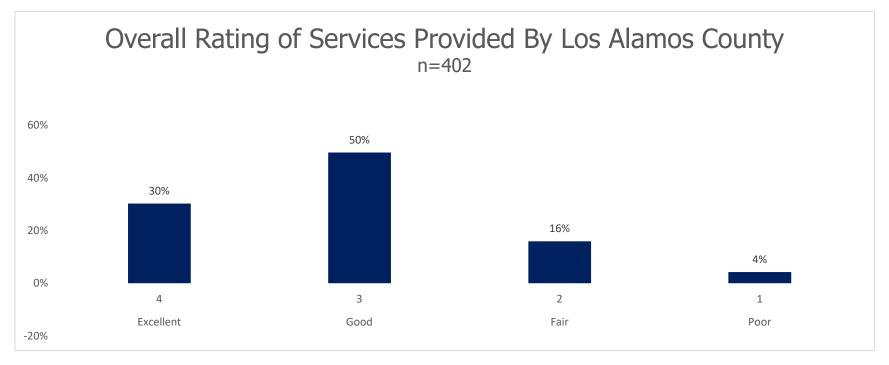




| Means | | | | | | | | | |
|-------|------|------|------|------|------|------|------|------|------|
| 2018 | 2016 | 2014 | 2012 | 2010 | 2008 | 2006 | 2004 | 2003 | 2001 |
| 3.3 | 3.5 | 3.3 | 3.3 | 3.3 | 3.3 | 3.3 | 3.3 | 3.1 | 3.2 |

• The average rating of 3.3 (out of 5) for rating "Overall Quality of life in Los Alamos is slightly lower than the 2016 rating (3.5), but very similar to previous years





- People over the age of 65 (68%) rated overall services "excellent," higher than any other group. This was followed by people with one child in the household (54%) or no children in the household (49%)
- Twenty-one percent of (21%) people between the ages of 18-24 rated "services provided by Los Alamos County" lowest: fair (16%), poor (5%)

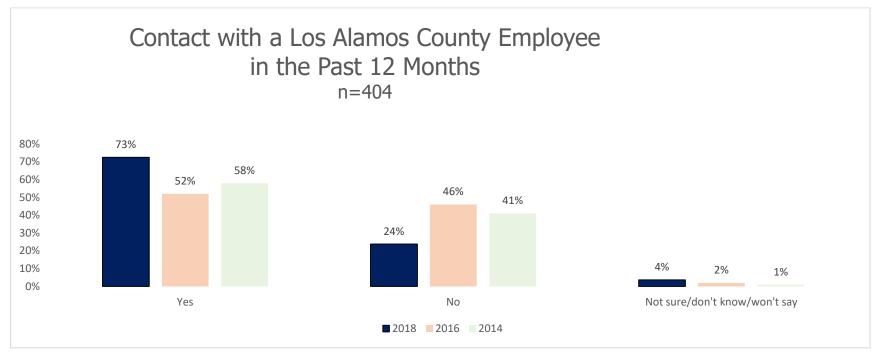


What do you think Los Alamos County government can do within the next five years to make the County a better place to live?

• The top three suggestions for making Los Alamos a better place to live were "More/Better Recreation" (15% of the respondents), "Permits/Code Enforcement/Building Vacancy" (15%) and "More Business" (14%)

| Suggestions for Making Los Alamos County a Be Place to Live | etter |
|--|-------|
| More/Better Recreation | 15% |
| Permits/Code Enforcement/ Building Vacancy | 15% |
| More Businesses/Economics | 14% |
| General/Other | 12% |
| Roads/Streets/Biking | 9% |
| More Better Housing | 9% |
| Taxes/Spending/ Government Building | 8% |
| County Processes/Services | 7% |
| Environment/Sustainability | 3% |
| Infrastructure/Utilities | 3% |
| Don't Know/Nothing | 3% |
| High Speed Internet | 2% |





• Seventy-three percent (73%) of the respondents indicated that they had contact with an employee in the last 12 months, up substantially from 2016 (52%)



| Overall Rating of Los Alamos County Employees | | | | | | | |
|---|------|--------------|--------|--------|--------|-----|------|
| | Year | 4 -Excellent | 3-Good | 2-Fair | 1-Poor | DNK | Mean |
| | 2018 | 50% | 31% | 13% | 5% | 0% | 3.3 |
| Knowledge | 2016 | 46% | 40% | 8% | 6% | 1% | 3.3 |
| | 2014 | 50% | 40% | 6% | 2% | 2% | 3.4 |
| | 2018 | 52% | 30% | 11% | 6% | 1% | 3.3 |
| Responsiveness | 2016 | 50% | 34% | 8% | 7% | 1% | 3.3 |
| | 2014 | 59% | 33% | 6% | 2% | 1% | 3.5 |
| | 2018 | 59% | 29% | 8% | 4% | 0% | 3.4 |
| Courtesy | 2016 | 66% | 25% | 3% | 5% | 4% | 3.3 |
| | 2014 | 71% | 24% | 3% | 2% | 0% | 3.4 |

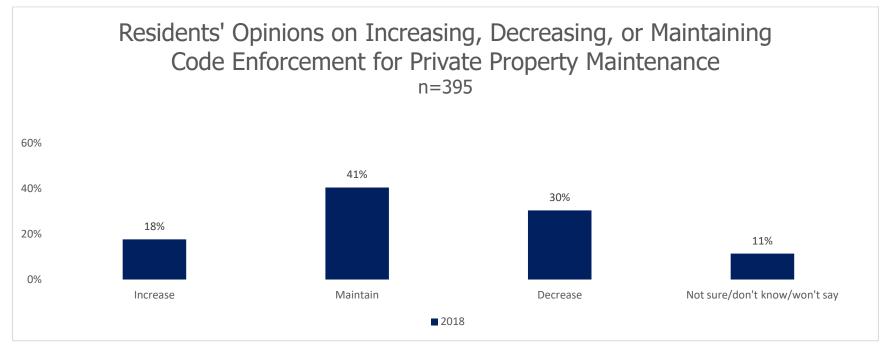
- Average ratings for county employees was similar to 2016, with the exception of an increased average rating for "courtesy" (3.4 versus 3.3)
- Residents who had lived in Los Alamos for 1 to 5 years were most likely to rate the knowledge of county employees as excellent, with a rating of 61%
- Residents aged 18-24 years were least likely to rate employees' knowledge as excellent (27%)
- Residents aged 65 or older were most likely to rate the responsiveness of county employees as excellent (62%)
- Los Alamos residents between the ages of 18 and 25 were significantly less likely to rate the courtesy of county employees as excellent as compared to other age groups (41%)



| Overall Rating of Services and Facilities | | | | | | | |
|--|------|-----------|--------|--------|--------|-----|------|
| | | 4 - | | | | | |
| | Year | Excellent | 3-Good | 2-Fair | 1-Poor | DK | Mean |
| | 2018 | 10% | 48% | 24% | 16% | 2% | 2.5 |
| Quality of street repairs | 2016 | 17% | 50% | 24% | 7% | 1% | 2.8 |
| repairs | 2014 | 14% | 53% | 27% | 6% | 1% | 2.8 |
| | 2018 | 33% | 47% | 13% | 4% | 2% | 3.1 |
| Quality of residential recycling services | 2016 | 46% | 43% | 7% | 1% | 3% | 3.4 |
| recycling services | 2014 | 36% | 52% | 10% | 1% | 1% | 3.2 |
| Senior Center | 2018 | 15% | 17% | 3% | 1% | 64% | 3.3 |
| programs and | 2016 | 20% | 23% | 2% | 1% | 54% | 3.4 |
| activities | 2014 | 18% | 21% | 3% | - | 58% | 3.3 |
| Quality of recreation | 2018 | 28% | 45% | 18% | 5% | 4% | 3.0 |
| services provided by | 2016 | 31% | 48% | 10% | 3% | 8% | 3.2 |
| Los Alamos County | 2014 | 27% | 49% | 16% | 2% | 7% | 3.1 |

- Average ratings for Quality of: "street repairs," "recycling services," senior center programs and activities," and quality of recreational services provided" dropped compared to 2016 (likely due to the balanced demographic responses in the 2018 survey that included younger demographics who tended to rate these services lower than other demographic groups)
- Residents between 18 and 24 were least likely to rate the recycling services as excellent (20%), while residents age 65 or older were most likely to rate them as excellent (43%); other age groups were more likely to rate the services as excellent the older they were
- Middle aged people were less likely to rate the recreation services as excellent 22% of residents between ages 35 and 49 rated them as excellent, and only 15% of residents between ages 25-34 rated them as excellent





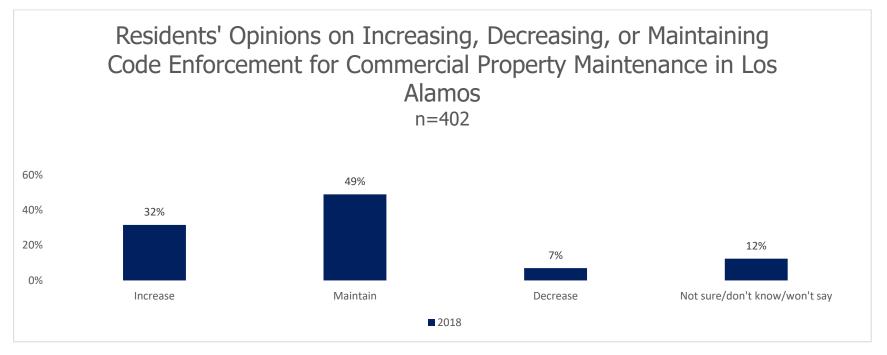
- Nearly three-fifths (59%) of the respondents indicated that they felt residential code enforcement should be maintained (41%) or increased (18%).
- Thirty percent (30%) of the respondents felt that residential code enforcement should be decreased and eleven percent (11%) had no opinion or wouldn't say.
- Residents that have lived in Los Alamos County between 6-10 years were more likely (20%) to indicate a desire for increased residential property enforcement



| Overall Ratings: County needs to increase, maintain or decrease current code enforcement efforts for the following items. | | | | | |
|---|----------|----------|----------|-----------------------------|--|
| | Increase | Maintain | Decrease | Don't Know/ Won't Say | |
| Abandoned or inoperable vehicles in front yards | 44% | 35% | 14% | 6% | |
| Unsafe structures | 36% | 50% | 6% | 9% | |
| Vehicles parked on front lawns or unpaved surfaces | 32% | 38% | 25% | 6% | |
| Shrubs or other vegetation overgrown onto the sidewalk or other public areas | 32% | 50% | 14% | 5% | |
| Trash or other debris | 30% | 51% | 13% | 5% | |
| Overgrown or noxious weeds | 25% | 46% | 24% | 5% | |
| General disrepair of a homes' exterior such as degrading paint, stucco, roof, siding and the like | 23% | 45% | 26% | 6% | |

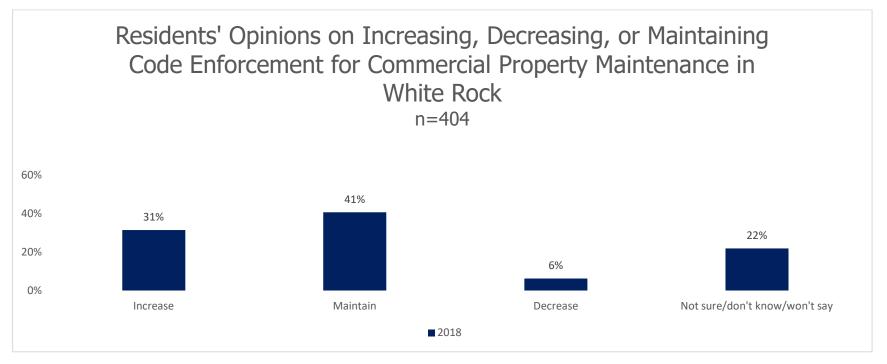
- Seventy-nine percent of the respondents rated the need to enforce code violations for "abandoned or inoperable vehicles in front yards" (increase enforcement (44%) or maintain enforcement (35%)) the number one priority for enforcement of residential regulations
- Eighty-six percent (86%) of the respondents felt that code enforcement for "unsafe structures" should be maintained (50%) or increased (36%)
- The largest percentage that respondents cited for decreasing enforcement was "General disrepair of a homes' exterior" (26%) followed by "Vehicles parked on front lawns" (25%) and "Overgrown or noxious weeds" 24%),





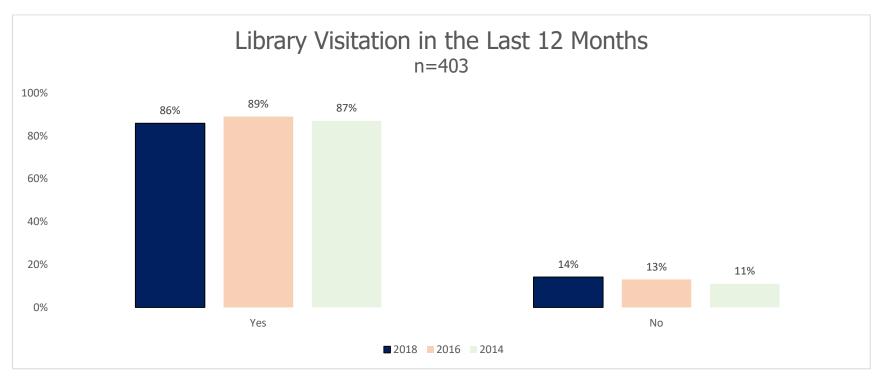
- Eighty-one percent (81%) of **Los Alamos** respondents said that code enforcement for commercial property should be increased (32%) or maintained (49%)
- Only seven percent (7%) of Los Alamos respondents felt like commercial code enforcement should be decreased





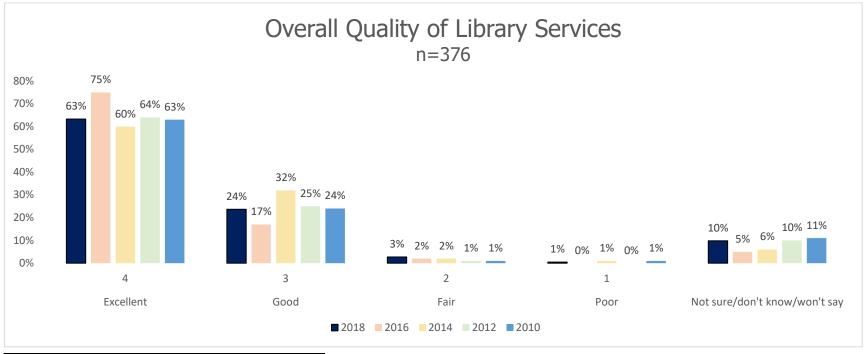
- Seventy-two percent (72%) of the respondents said that code enforcement for commercial property should be increased (31%) or maintained (41%) in **White Rock**
- Only six percent (6%) of the respondents felt like commercial code enforcement should be decreased in **White Rock**
- Over twenty percent (22%) did not voice an opinion about this question





- Library visitation dropped slightly between 2018 (86%) and 2016 (89%)
- Single adults were least likely to have visited the library in the last 12 months (72% visited)
- Residents living in households with no children were less likely to have visited the library in the last 12 months (81% visited) as compared to other household types
- Residents between the ages of 18 and 24 were less likely to visited the library in the last 12 months than other age group (74%), while residents between the ages of 35 and 49 were more likely to have visited (90%)
- Female residents (89% visited) were more likely to have visited the library in the last 12 months than male residents (80% visited)

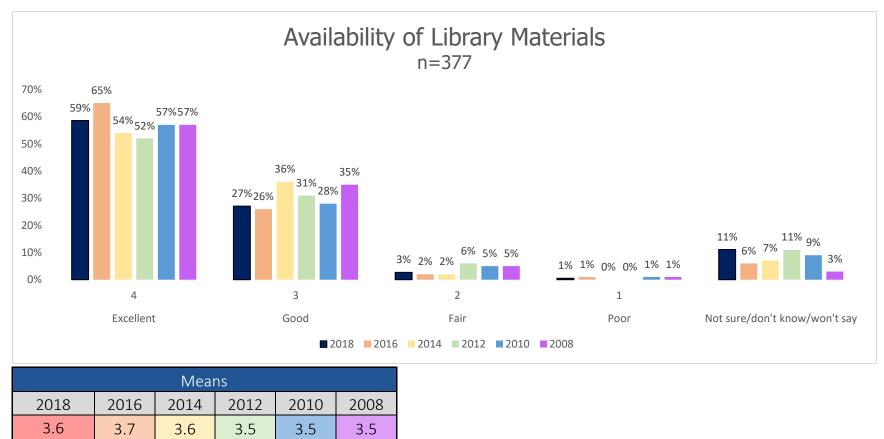




| Means | | | | | |
|-------|------|------|------|------|--|
| 2018 | 2016 | 2014 | 2012 | 2010 | |
| 3.7 | 3.8 | 3.6 | 3.7 | 3.7 | |

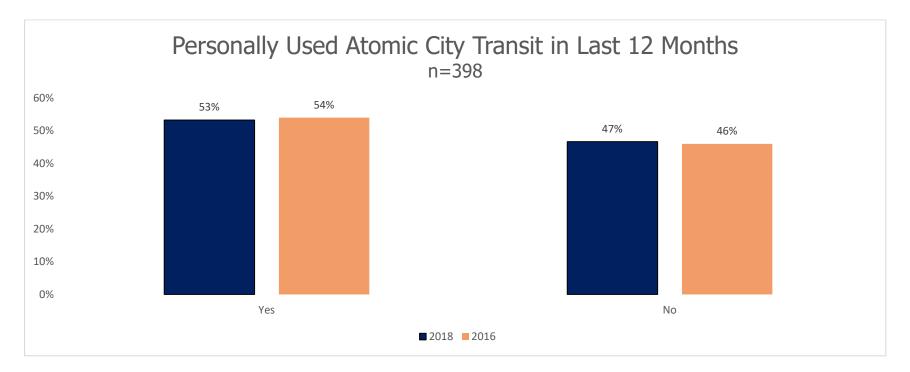
- Overall ratings for the "Quality of Library Services" dropped slightly compared to 2016
- Residents between the ages of 18 and 24 were significantly less likely to rate the overall quality of library services as excellent, with only 40% giving them a rating of excellent
- Female residents were more likely to rate the overall quality of library services as excellent than male residents (71% vs. 58%)





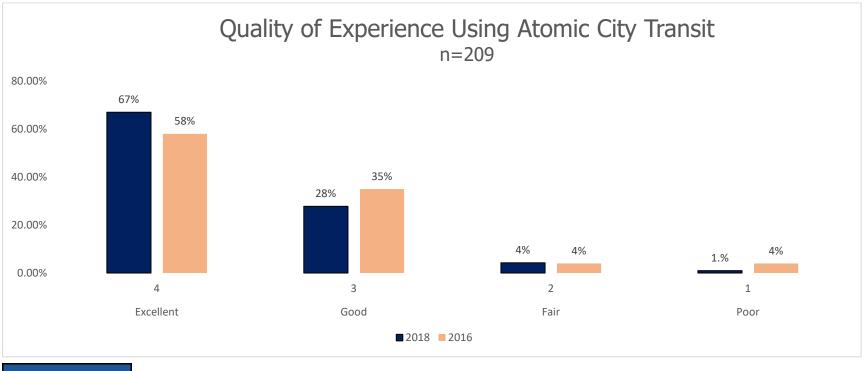
- The rating for the "Availability of Library Materials" dropped from 65% in 2016 to 59% in 2018
- Female residents were more likely than male residents to rate availability of library materials as excellent (67% vs. 52%)
- Residents above the age of 65 were the most likely to rate the availability of library materials as excellent (65%), while residents between the ages of 18-25 were least likely (40%)





- Over half of the respondents (53%) used Atomic City Transit in the last 12 months.
- Single member households were least likely to use Atomic City Transit (38%), while households with four or more people living in them were most likely to have used Atomic City Transit (68%)
- Households with no children were less likely to use Atomic City Transit (47%) as compared to households with children
- Residents between the ages of 35 and 49 were more likely to have used Atomic City Transit (64%) as compared to other age groups

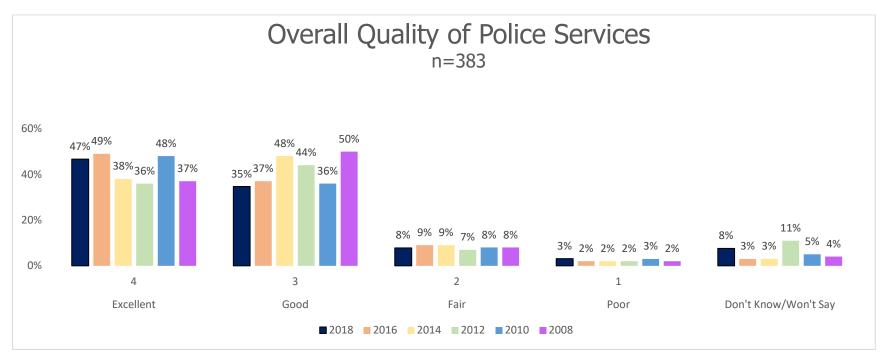




| Means | | | | | |
|-------|------|--|--|--|--|
| 2018 | 2016 | | | | |
| 3.6 | 3.5 | | | | |

- Sixty-seven percent of the respondents rated the Quality of Experience using Atomic City Transit as excellent, a 9% improvement over 2016
- The average rating increased slightly between 2016 and 2018 (3.5 to 3.6)

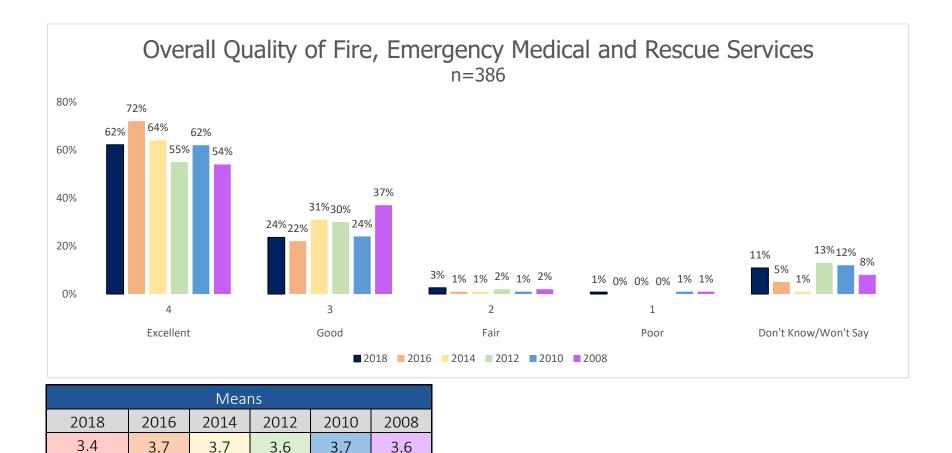




| Means | | | | | | |
|-------|------|------|------|------|------|--|
| 2018 | 2016 | 2014 | 2012 | 2010 | 2008 | |
| 3.4 | 3.4 | 3.2 | 3.3 | 3.2 | 3.3 | |

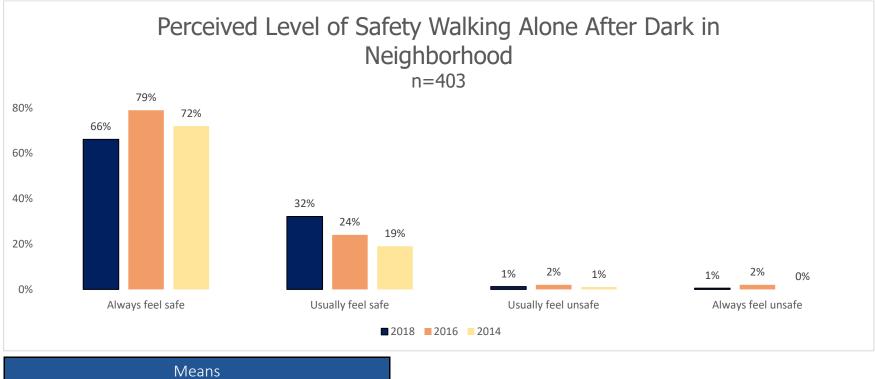
- 2018 average ratings for the "Quality of Police Services" stayed the same as 2016 (3.4)
- Households with 3 or more children were more likely than other groups to rate the police services as excellent (47%)





- Respondents' average ratings for the "Quality of Fire, Emergency Medical and Rescue Services" dropped between 2016 and 2018 (from 3.7 to 3.4)
- Residents who have lived in Los Alamos for between 6 and 10 years were most likely to rate the quality of fire, emergency medical and rescue services as excellent (73%), followed by residents who have lived here for more than 20 years (65%)
- Female residents were more likely than male residents to rate the overall quality of fire, emergency medical and rescue services as excellent (67% vs. 59%)





| Means | | | | | |
|-------|------|------|------|------|------|
| 2018 | 2016 | 2014 | 2012 | 2010 | 2008 |
| 3.7 | 3.7 | 3.7 | 3.6 | 3.7 | 3.6 |

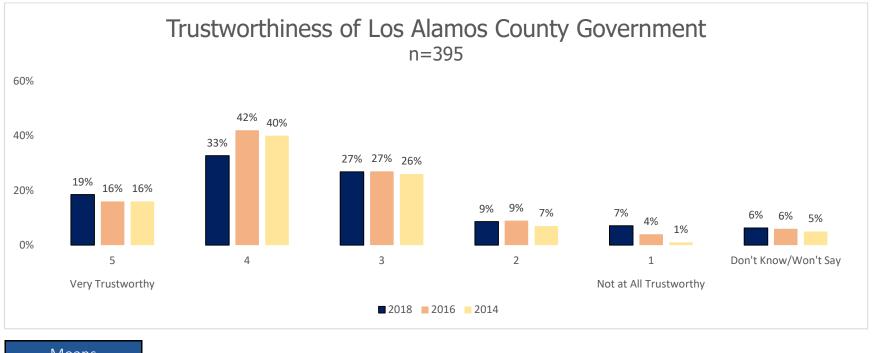
- Overall, respondents rated the "Level of Safety Walking Alone at Night" a 3.7. This is similar to previous years
- Los Alamos residents were more likely to indicate that they always feel safe while walking alone after dark than White Rock residents (68% vs. 60%)
- Residents between the ages of 18 and 24 were less likely than other ages groups to indicate that they always feel safe walking alone after dark (47%)
- Male residents were more likely than female residents to indicate that they always feel safe walking alone after dark (74% vs. 56%)



| Overall Rating of Los Alamos County Government in Areas of Communication and Information | | | | | | | |
|---|------|---------------|----------|--------|---------|-----|------|
| | Year | Excellent - 4 | Good - 3 | Fair 2 | Poor -1 | DNK | Mean |
| Communicating information about County news, meetings and events | 2018 | 14% | 45% | 25% | 10% | 7% | 2.5 |
| in a timely manner | 2016 | 25% | 45% | 19% | 6% | 5% | 2.9 |
| Providing information that citizens need to participate in County | 2018 | 10% | 38% | 30% | 14% | 8% | 2.7 |
| decisions | 2016 | 20% | 39% | 25% | 9% | 7% | 2.7 |
| Providing opportunities for citizen involvement in County decision- | 2018 | 11% | 38% | 29% | 13% | 9% | 2.7 |
| making | 2016 | 20% | 38% | 24% | 8% | 10% | 2.8 |
| Openness of the County decision- | 2018 | 9% | 33% | 27% | 18% | 13% | 2.9 |
| making process | 2016 | 14% | 43% | 23% | 9% | 11% | 2.7 |
| Fairness of the County decision- | 2018 | 8% | 31% | 29% | 16% | 15% | 2.9 |
| making process | 2016 | 8% | 44% | 28% | 10% | 10% | 2.6 |

- Overall ratings in areas of Communication and Information varied by topic compared to 2016
 - Communicating information about news, meetings and events in a timely manner 2018 2.5 (2016 2.9) (drop from 2016 likely due to a more balanced 2018 response from younger demographics and changes in how residents communicate)
 - Providing information that citizens need to participate in County decisions 2018 2.7 (2016 2.7)
 - Providing opportunities for citizen involvement in County decision-making 2018 2.7 (2016 2.8)
 - Openness of the County decision-making process 2018 2.9 (2016 2.7) (substantial increase over 2016)
 - Fairness of the County decision-making process 2018 2.9 (2016 2.6) (substantial increase over 2016)





| Means | | | | |
|---------|------|--|--|--|
| | | | | |
| 2018 | 2016 | | | |
| 3.5 3.6 | | | | |

- The average rating for trustworthiness of the Los Alamos County government was 3.5 in 2018.
- Los Alamos residents were more likely to rate the trustworthiness of the Los Alamos County government as very trustworthy than White Rock residents (21% vs. 12%)
- Residents above the age of 65 were the most likely to rate Los Alamos County government as very trustworthy (29%)



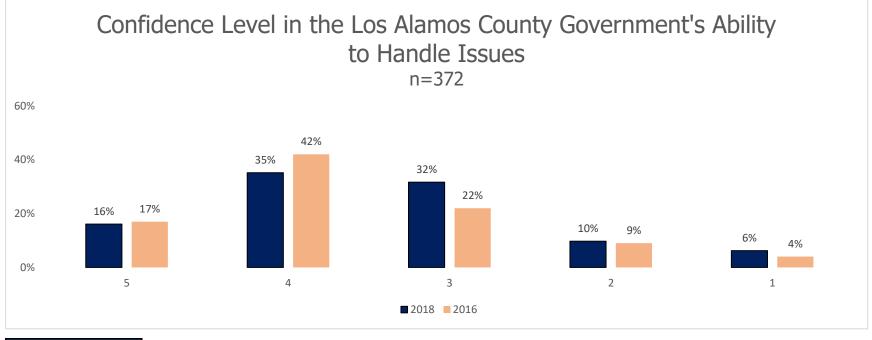
Open-Ended Comments Regarding Trustworthiness of Los Alamos County Government

- The top two open-ended reasons given for higher ratings were "Transparency/good communication/honest" (15%) and "They do a good job/satisfied/no problems" (11%)
- The two lowest ratings were "Government overstepping bounds/not listening" (19%) and "Self serving/favoritism issues" (16%)

Note: The following is a compilation of open-ended responses and not an overall rating by the entire population.

| Underlying Reasons for Trustworthiness/Confidence Ra | ating |
|--|-------|
| Government Overstepping Bounds/Not Listening | 19% |
| Self-Serving/Favoritism | 16% |
| Transparent/Good | |
| Communication/Trustworthy/Honest | 15% |
| Other | 11% |
| They do a good job/Satisfied/No Problems | 11% |
| Not Transparent/Insufficient Communication | 9% |
| No Experience/Mixed Feelings/Don't Know | 8% |
| Untrustworthy in General | 6% |
| Heard/Read Something | 3% |
| Lawsuits/Scandals | 1% |





| Means | | | | | | |
|-----------|--|--|--|--|--|--|
| 2018 2016 | | | | | | |
| 3.6 3.6 | | | | | | |

• The 2018 average confidence level with regard to the "Los Alamos County's Ability to Handle Issues" was the same as 2016 (3.6)



DEMOGRAPHICS

| Respondent Age | | | | | |
|--------------------|--------|--|--|--|--|
| 18-24 | 5.0% | | | | |
| 25-34 | 12.9% | | | | |
| 35-49 | 29.5% | | | | |
| 50-64 | 33.4% | | | | |
| 64+ | 19.3% | | | | |
| Gender | | | | | |
| Male | 54.9% | | | | |
| Female | 45.1% | | | | |
| Response by Com | munity | | | | |
| Los Alamos | 73.0% | | | | |
| White Rock | 26.8% | | | | |
| Years of Reside | ency | | | | |
| 1 to 5 years | 24.8% | | | | |
| 6 to 10 years | 12.6% | | | | |
| 11 to 20 years | 19.6% | | | | |
| More than 20 years | 43.1% | | | | |

| Household Size | | | | | | | |
|---------------------------|-------|--|--|--|--|--|--|
| One, myself | 19.4% | | | | | | |
| Two people | 39.6% | | | | | | |
| Three people | 15.2% | | | | | | |
| 4 or more people | 24.6% | | | | | | |
| Wont say | 1.2% | | | | | | |
| Children in the Household | | | | | | | |
| One, myself | 15.7% | | | | | | |
| Two people | 18.5% | | | | | | |
| Three or more | 9.9% | | | | | | |
| None | 53.4% | | | | | | |
| Won't say | 2.5% | | | | | | |



APPENDIX A - SURVEY INSTRUMENT





HELLO, MY NAME IS (YOUR NAME) FROM SOUTHWEST PLANNING & MARKETING. WE ARE CONDUCTING THE BIANNUAL COMMUNITY OPINION SURVEY ON BEHALF OF LOS ALAMOS COUNTY ABOUT COUNTY PROGRAMS AND SERVICES AND HOW WELL THE COUNTY COMMUNICATES WITH YOU.

MAY I PLEASE SPEAK WITH A MEMBER OF YOUR HOUSEHOLD WHO IS AT LEAST <u>18</u> YEARS OF AGE, AND A <u>RESIDENT</u> OF LOS ALAMOS COUNTY?

2. Overall, would you rate the <u>quality of the services</u> provided by Los Alamos County as being excellent, good, fair, or poor? O Excellent O Good O Fair O Poor O Not sure/don't know/won't say

3. What do you think Los Alamos County government can do within the next five years to make the County a better place to live? (PROBE) What else? (Enter verbatim responses)

4. Have you had any in-person contact with a Los Alamos County employee(s) within the last 12 months regarding official business? This may include fire, police, community development, recreation leaders, receptionists, cashiers, or any others.

O Yes **O** No **O** Not sure/don't know/won't say

5. Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following characteristics using a scale of EXCELLENT, GOOD, FAIR, or POOR. How would you rate employee...

| | Excellent | Good | Fair | Poor | Don't Know/Won't |
|----------------|-----------|------|------|------|------------------|
| | | | | | Say |
| Knowledge | 0 | 0 | 0 | 0 | 0 |
| Responsiveness | 0 | 0 | 0 | 0 | 0 |
| Courtesy | 0 | 0 | 0 | 0 | 0 |



^{1.} How would you rate the overall <u>quality of life</u> in Los Alamos County? Would you say it is excellent, good, fair, or poor? O Excellent O Good O Fair O Poor O Not sure/don't know/won't say

6. Now, I am going to read a list of items related to services and facilities that are provided by Los Alamos County. Please tell me if you feel the quality of each item is EXCELLENT, GOOD, FAIR, or POOR.

| | Excellent | Good | Fair | Poor | Don't Know/Won't Say |
|--|-----------|------|------|------|----------------------|
| Quality of street repairs | 0 | 0 | 0 | 0 | 0 |
| Quality of residential recycling services | 0 | 0 | 0 | 0 | 0 |
| Senior Center programs and activities | 0 | 0 | 0 | 0 | 0 |
| Quality of recreation services provided by | 0 | 0 | 0 | 0 | 0 |
| Los Alamos County | | | | | |

Now I am going to ask you several questions about property code enforcement.

7. Regarding <u>residential</u> property code enforcement, do you think the County should increase, maintain or decrease current code enforcement efforts on general private property maintenance in the County?

O Increase O Maintain O Decrease O Not sure/don't know/won't say

8. Now, I am going to read you a list of specific <u>residential</u> property code enforcement issues. As I read each one, please indicate if you think the County needs to increase, maintain or decrease current code enforcement efforts for the item:

| | Increase | Maintain | Decrease | Don't Know/Won't Say |
|---|----------|----------|----------|----------------------|
| Overgrown or noxious weeds | 0 | 0 | Ο | 0 |
| Abandoned or inoperable vehicles in front yards | 0 | 0 | Ο | 0 |
| Trash or other debris | 0 | 0 | 0 | 0 |
| Vehicles parked on front lawns or unpaved surfaces | 0 | 0 | Ο | 0 |
| Shrubs or other vegetation overgrown onto the sidewalk or other public areas | 0 | 0 | 0 | 0 |
| General disrepair of a homes' exterior such as degrading paint, stucco, roof, siding and the like | 0 | 0 | 0 | 0 |
| Unsafe structures | 0 | Ο | Ο | 0 |

9. Regarding <u>commercial</u> property code enforcement, do you think the County should increase, maintain or decrease current code enforcement efforts on commercial property maintenance in the Town of <u>Los Alamos</u>?

O Increase O Maintain O Decrease O Not sure/don't know/won't say



10. Regarding <u>commercial</u> property code enforcement, do you think the County should increase, maintain or decrease current code enforcement efforts on commercial property maintenance in the Town of <u>White Rock</u>?

O Increase O Maintain O Decrease O Not sure/don't know/won't say

11. Now, I am going to ask you to rate library services in Los Alamos County. For each item that I read, please tell me if you rate it as EXCELLENT, GOOD, FAIR, or POOR.

| | Excellent | Good | Fair | Poor | Don't Know/Won't |
|-------------------------------------|-----------|------|------|------|------------------|
| | | | | | Say |
| Overall quality of library services | 0 | 0 | 0 | 0 | 0 |
| Availability of library materials | 0 | 0 | 0 | 0 | 0 |

12. Have you or a household member visited a Los Alamos County library in the last 12 months?

O Yes **O** No **O** Not sure/don't know/won't say

13. The County operates the local bus service called Atomic City Transit. Have you personally used this service in the last 12 months? • Yes • No • Not sure/don't know/won't say

14. Overall, would you rate your experience using Atomic City Transit as....

O Excellent O Good O Fair O Poor O Not sure/don't know/won't say

15. Now, I am going to ask some questions relating to public safety in the County. For each item that I read, please tell me if you rate it as EXCELLENT, GOOD, FAIR, or POOR.

| | Excellent | Good | Fair | Poor | Don't Know/Won't Say |
|---|-----------|------|------|------|----------------------|
| Overall quality of police services | 0 | 0 | 0 | 0 | 0 |
| Overall quality of fire, emergency medical and rescue | 0 | 0 | 0 | 0 | 0 |
| services | | | | | |

16. Thinking about Los Alamos County overall, how safe do you feel walking alone after dark in your neighborhood? Do you

O Always feel safe O Usually feel safe O Usually feel unsafe O Always feel unsafe O Don't know/won't say



17. Now, I am going to ask you to rate the performance of Los Alamos County government in the areas of communication and information. For each question, please tell me if you think the County does an EXCELLENT, GOOD, FAIR, or POOR job?

| | Excellent | Good | Fair | Poor | Don't Know/Won't Say |
|---|-----------|------|------|------|----------------------|
| Openness of the County decision-making process | 0 | 0 | 0 | 0 | 0 |
| Fairness of the County decision-making process | 0 | 0 | 0 | Ο | 0 |
| Communicating information about County news, meetings and events in a timely manner | 0 | 0 | 0 | 0 | 0 |
| Providing information that citizens need to participate in County decisions | 0 | 0 | 0 | 0 | 0 |
| Providing opportunities for citizen involvement in County decision- making | 0 | 0 | 0 | 0 | 0 |

18. Using a 5 point scale where 5 is very trustworthy and 1 not trustworthy at all, how would you rate the trustworthiness of Los Alamos County government?

| | Don't Know/Won't Say | 1 - Not Trustworthy At All | 2 | 3 | 4 | 5 - Very Trustworthy |
|-----------------|----------------------|----------------------------|---|---|---|----------------------|
| Trustworthiness | 0 | 0 | 0 | 0 | Ο | 0 |

19. Why do you feel this way?_____

20. Using a 5-point scale where 5 is very confident and 1 not confident at all, how would you rate your confidence in Los Alamos County government's ability to handle the issues facing the County?

| | Don't Know/Won't Say | 1 - Not Confident At All | 2 | 3 | 4 | 5 - Very Confident |
|---|----------------------|--------------------------|---|---|---|--------------------|
| Confidence in County's ability to handle issues | 0 | 0 | 0 | 0 | Ο | 0 |

Thank you for your patience. These last few questions are for statistical purposes only.

21. Do you live in Los Alamos or White Rock?

O Los Alamos O White Rock O Don't know (do not read) O Won't say

22a. Please stop me when I read the name of the neighborhood that best describes where you live:

O North Community O Barranca Mesa O Western Area O North Mesa O Downtown O Denver Steels

O Quemazon (pronounced Kay Muh Zahn) O Royal Crest O Eastern Area O Other _____ O Don't know/won't say



22b. Please stop me when I read the name of the neighborhood that best describes where you live:

O La Senda O Pajarito Acres O White Rock O Other _____ O Don't know/won't say

23. How many years have you been a resident of Los Alamos County?

O 1 to 5 years O 6 to 10 years O 11 to 20 years O More than 20 years O Don't know/won't say

24. Including yourself, how many people live in your household?

O One, myself O Two people O Three people O 4 or more people

 ${\bf O}$ Don't know/won't say

25. How many children under the age of 18 live in your household?

O One O Two O Three or more O None O Don't know/won't say

26. Just to ensure that we have a representative sample of Los Alamos County residents, please stop me when I read your age category.

O 18-24 years **O** 25-34 years **O** 35-49 years **O** 50-64 years

O 65 years and over **O** Won't say (Do not read)

This concludes our survey. Thank you for your time.

27. Surveyor - was respondent...

O Male O Female



APPENDIX B - DATA TABLES



| | | | 21 -Do you live in Los Alamos? | | | | 23=How many years have you been a resident of Los Alamos County? | | | | | | 24 Including yourself, how many people live in your household? | | | | |
|--|----------------------------------|-----------------|--------------------------------|----------------|---------------|---------------|---|------------------|-------------------|-----------------------|----------------------------|----------------|--|-----------------|------------------|----------------------------|--|
| | | Base | Los Alamos | White Rock | Don't know | Won't say | 1 to 5 years | 6 to 10 years | 11 to 20 years | More than 20 years | Don't know/won't say | One, myself | Two people | Three people | 4 or more people | Don't know/won't say | |
| Q1. Overall Rating of the Quality of Life in Los Alamos County | Base | 401 | 291 73% | 108 27% | 0 | 1 | 98 24% | 51 13% | 79 20% | 173 43% | 0 | 78 19% | 159 40% | 60 15% | 97 24% | 5 | |
| | Excellent | 181 45% | 136 47% | 44 41% | 0% | 1 100% | 40 41% | 16 31% | 34 43% | 91 53% | 0% | 36 46% | 40% 77 48% | 32 53% | 35 36% | 0% | |
| | Good | 182 45% | 131 45% | 50 46% | 0 | 0% | 46 47% | 28 55% | 38 48% | 70 40% | 0 | 33 42% | 69 43% | 23 38% | 51 53% | 5 100% | |
| | Fair | 33 8% | 19 7% | 14 13% | 0 0% | 0 0% | 11 11% | 7 14% | 4 5% | 11 6% | 0 0% | 9 12% | 11 7% | 4 7% | 9 9% | 0 0% | |
| | Poor | 4 1% | 4 1% | 0 0% | 0 0% | 0 0% | 1 1% | 0 0% | 2 3% | 1 1% | 0 0% | 0 0% | 2 1% | 1 2% | 1 1% | 0 0% | |
| | Not sure/don't know/won't say | 1 0% | 1 0% | 0% | 0% | 0 0% | 0 0% | 0 | 1 1% | 0 0% | 0 0% | 0 0% | 0 0% | 0 0% | 1 1% | 0 0% | |
| | Base | 402 | 292 | 108 | 0 | - | 99 | 51 | 79 | 173 | - | | 159 | 60 | 99 | 5 | |
| Q2. Overall Rating of Services Provided By Los Alamos County | Excellent | 120 | 73% 88 | 27% 31 | 0% | 0% | 25% 30 | 13% 17 | 20% 21 | 43% 52 | 0% | 19% 24 | 40% 52 | 15% 20 | 25% 23 | 1% 0 | |
| | Good | 30% 197 | 30% 142 | 29% 54 | 0% | 100% 0 | 30% 47 | 33% 24 | 27% 43 | 30% 83 | 0% | 31% 34 | 33% 79 | 33% 28 | 23% 53 | 0% 2 | |
| | Fair | 49% 63 | 49% 45 | 50% 18 | 0% 0 | 0% | 47% 17 | 47% | 54% 11 | 48% 28 | 0% | 44% 15 | 50% 20 | 47% 8 | 54% 18 | 40% 2 | |
| | Poor | 16% 17 4% | 15% 12 4% | 17% 5 5% | 0% 0 0% | 0% 0 0% | 17% 2 2% | 14% 3 6% | 14% 4 5% | 16% 8 5% | 0% 0 0% | 19% 3 4% | 13% 5 3% | 13% 4 7% | 18% 4 4% | 40% 1 20% | |
| | Not sure/don't know/won't say | 4% 5 1% | 4% 5 2% | 0 0% | 0% | 0% | 2% 3 3% | 0% | 0 0% | 2 1% | 0% | 4% 1 1% | 3% 3 2% | 0 | 4% 1 1% | 0 0% | |
| | know won't suy | 170 | 270 | 070 | 070 | 0 /0 | 0,0 | 070 | 070 | 170 | 070 | 170 | 270 | 070 | 170 | 070 | |
| Q4- you had any | Base | 404 | 294 | 108 | 0 | 1 | 100 | 51 | 79 | 174 | 0 | - | 159 | 61 | 99 | 5 | |
| in-person contact with a Los Alamos County employee(s) within the last 12 | | 293 | 73% 213 | 27% 79 | 0% | 0% | 25% 68 | <u>13%</u> 36 | 20% 61 | 43% 128 | 0% | 19% 46 | 39% 115 | 15% 47 | 25% 78 | 1% 5 | |
| | Yes | 73% | 72% | 73% | 0% | 100% | 68% | 71% | 77% | 74% | 0% | 59% | 72% | 77% | 79% | 100% | |
| | No | 96 | 70 | 25 | 0 | 0 | 29 | 13 | 13 | 41 | 0 | 28 | 39 | 10 | 19 | 0 | |
| | | 24% | 24% | 23% | 0% | 0% | 29% | 25% | 16% | 24% | 0% | 36% | 25% | 16% | 19% | 0% | |
| months | Not sure/don't know/won't say | 15 4% | 11 4% | 4 | 0 | 0 | 3 3% | 2 | 5 6% | 5 3% | 0 | 4 5% | 5 3% | 4 | 2 2% | 0 | |



| | | 21 -Do you live in Los Alamos? | | | | | 23=How many years have you been a resident of Los Alamos County? | | | | | | 24 Including yourself, how many people live in your household? | | | | |
|------------------|------------|--------------------------------|------------|------------|------------|-----------|---|------------------|-------------------|-----------------------|----------------------------|----------------|--|-----------------|------------------|----------------------------|--|
| | | Base | Los Alamos | White Rock | Don't know | Won't say | 1 to 5 years | 6 to 10 years | 11 to 20 years | More than 20 years | Don't know/won't say | One, myself | Two people | Three people | 4 or more people | Don't know/won't say | |
| | Rese | 281 | 206 | 74 | 0 | 1 | 67 | 35 | 59 | 120 | 0 | 43 | 110 | 46 | 75 | | |
| (Knowledge, A)- | Base | 201 | 73% | 26% | 0% | 0% | 24% | 12% | 21% | 43% | 0% | 15% | 39% | 16% | 27% | 2 | |
| Thinking of your | Excellent | 140 | 109 | 30 | 0 | 1 | 41 | 18 | 25 | 56 | 0 | 22 | 58 | 26 | 32 | 1 | |
| most recent | LYCellelit | 50% | 53% | 41% | 0% | 100% | 61% | 51% | 42% | 47% | 0% | 51% | 53% | 57% | 43% | 20% | |
| contact with a | Good | 88 | 61 | 27 | 0 | 0 | 17 | 10 | 18 | 43 | 0 | 10 | 32 | 15 | 28 | 2 | |
| Los Alamos | 0000 | 31% | 30% | 36% | 0% | 0% | 25% | 29% | 31% | 36% | 0% | 23% | 29% | 33% | 37% | 40% | |
| County | Fair | 37 | 24 | 13 | 0 | 0 | 7 | 5 | 13 | 12 | 0 | 5 | 15 | 3 | 12 | 2 | |
| employee(s), | i an | 13% | 12% | 18% | 0% | 0% | 10% | 14% | 22% | 10% | 0% | 12% | 14% | 7% | 16% | 40% | |
| how would you | Poor | 15 | 11 | 4 | 0 | 0 | 1 | 2 | 3 | 9 | 0 | 6 | 5 | 2 | 2 | 0 | |
| rate each of the | | 5% | 5% | 5% | 0% | 0% | 1% | 6% | 5% | 8% | 0% | 14% | 5% | 4% | 3% | 0% | |
| following | Don't | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| characteristics? | Know/Won't | | | | | | | | | | | | | | | | |
| | Say | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | |
| | - | - | | | | | | | | | | | | | | - | |
| | - | | 201 | 73 | 0 | 1 | 64 | 36 | 59 | 116 | 0 | 40 | 106 | 45 | 77 | | |
| | Base | 275 | | | | | | | | | | | | | | _ | |
| Q5 | | | 73% | 27% | 0% | 0% | 23% | 13% | 21% | 42% | 0% | 15% | 39% | 16% | 28% | 2 | |
| (Responsiveness | Excellent | 143 | 104 | 38 | 0 | 1 | 40 | 16 | 24 | 63 | 0 | 21 | 62 | 23 | 35 | 1 | |
| , A)-Thinking of | Excellent | 52% | 52% | 52% | 0% | 100% | 63% | 44% | 41% | 54% | 0% | 53% | 58% | 51% | 45% | 20% | |
| your most recent | | 52% | JZ % | 52% | 0% | 100% | 03% | 44 % | 41% | 54% | 0% | 55% | 30 % | 51% | 43% | 20% | |
| contact with a | Good | 82 | 62 | 20 | 0 | 0 | 19 | 12 | 19 | 32 | 0 | 12 | 27 | 17 | 24 | 1 | |
| Los Alamos | 0000 | 30% | 31% | 27% | 0% | 0% | 30% | 33% | 32% | 28% | 0% | 30% | 25% | 38% | 31% | 20% | |
| County | | | | | | | | | | | | | | | | | |
| employee(s), | Fair | 31 | 22 | 9 | 0 | 0 | 2 | 4 | 14 | 11 | 0 | 4 | 10 | 3 | 12 | 2 | |
| how would you | | 11% | 11% | 12% | 0% | 0% | 3% | 11% | 24% | 9% | 0% | 10% | 9% | 7% | 16% | 40% | |
| rate each of the | | 47 | 44 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 7 | 4 | - | | |
| following | Poor | 17 | 11 | 6 | 0 | 0 | 2 | 4 | 2 | 9 | 0 | 3 | 1 | 1 | 5 | 1 | |
| characteristics? | | 6% | 5% | 8% | 0% | 0% | 3% | 11% | 3% | 8% | 0% | 8% | 7% | 2% | 6% | 20% | |
| characteristics? | Don't | 2 | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | |
| | Know/Won't | | | | | | | | | | | | | | | | |
| | Say | 1% | 1% | 0% | 0% | 0% | 2% | 0% | 0% | 1% | 0% | 0% | 0% | 2% | 1% | 0% | |
| | | - | | | | | | | | n | | | | | r | | |
| 5 (Courtesy, A)- | Base | 286 | 208 73% | 77 27% | 0% | 1 0% | 66 23% | 35 12% | 61 21% | 124 43% | 0% | 43 15% | 114 40% | 46 16% | 76 27% | 2 | |
| Thinking of your | | 170 | 127 | 42 | 0% | 1 | 45 | 20 | 21% | 43% 76 | 0% | 22 | 40% 75 | 31 | 40 | 1 | |
| most recent | Excellent | 59% | 61% | 55% | 0% | 100% | 68% | 57% | 48% | 61% | 0% | 51% | 66% | 67% | 53% | 20% | |
| contact with a | | | | | | | | | | | | | | | | | |
| Los Alamos | Good | 82 | 62 | 20 | 0 | 0 | 19 | 9 | 22 | 32 | 0 | 16 | 26 | 12 | 26 | 1 | |
| County | | 29% | 30% | 26% | 0% | 0% | 29% | 26% | 36% | 26% | 0% | 37% | 23% | 26% | 34% | 20% | |
| employee(s), | | 24 | 14 | 10 | 0 | 0 | 1 | 5 | 7 | 11 | 0 | 3 | 10 | 2 | 7 | 2 | |
| how would you | Fair | 8% | 7% | 13% | 0% | 0% | 2% | 14% | 11% | 9% | 0% | 7% | 9% | 4% | 9% | 40% | |
| rate each of the | Deer | 10 | 5 | 5 | 0 | 0 | 1 | 1 | 3 | 5 | 0 | 2 | 3 | 1 | 3 | 1 | |
| following | Poor | 3% | 2% | 6% | 0% | 0% | 2% | 3% | 5% | 4% | 0% | 5% | 3% | 2% | 4% | 20% | |
| • | Don't | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| characteristics? | Know/Won't | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | |



| | | | 21 - | Do you live ir | Los Alamos | ;? | 23=Ho | w many ye | ars have yo Alamos C | ou been a resid ounty? | ent of Los | 24 Inc | luding you | rself, how m househol | | live in your |
|--------------------|---------------------|------|------------|----------------|------------|-----------|-----------------|------------------|-------------------------|---------------------------|----------------------------|----------------|---------------|--------------------------|------------------|---------------------------|
| | | Base | Los Alamos | White Rock | Don't know | Won't sav | 1 to 5 vears | 6 to 10 vears | 11 to 20 vears | More than 20 vears | Don't know/won't say | One, mvself | Two people | Three | 4 or more people | Don't know/won' sav |
| | Base | 393 | 284 | 107 | 0 | 1 | 97 | 50 | 78 | 168 | 0 | 75 | 153 | 60 | 98 | |
| | | | 72% | 27% | 0% | 0% | 25% | 13% | 20% | 43% | 0% | 19% | 39% | 15% | 25% | 1 |
| | Excellent | 41 | 32 | 9 | 0 | 0 | 17 | 5 | 10 | 9 | 0 | 14 | 11 | 7 | 8 | 1 |
| | | 10% | 11% | 8% | 0% | 0% | 18% | 10% | 13% | 5% | 0% | 19% | 7% | 12% | 8% | 20% |
| | Good | 190 | 138 | 50 | 0 | 1 | 46 | 27 | 34 | 83 | 0 | 30 | 77 | 29 | 53 | 0 |
| 6 (Quality of | 0000 | 48% | 49% | 47% | 0% | 100% | 47% | 54% | 44% | 49% | 0% | 40% | 50% | 48% | 54% | 0% |
| street repairs, A) | Fair | 94 | 62 | 32 | 0 | 0 | 17 | 11 | 22 | 44 | 0 | 16 | 35 | 14 | 27 | 2 |
| | i an | 24% | 22% | 30% | 0% | 0% | 18% | 22% | 28% | 26% | 0% | 21% | 23% | 23% | 28% | 40% |
| | Deen | 62 | 46 | 16 | 0 | 0 | 13 | 6 | 11 | 32 | 0 | 13 | 29 | 8 | 9 | 2 |
| | Poor | 16% | 16% | 15% | 0% | 0% | 13% | 12% | 14% | 19% | 0% | 17% | 19% | 13% | 9% | 40% |
| | Don't | 6 | 6 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 2 | 1 | 2 | 1 | 0 |
| | Know/Won't | 2% | 2% | 0% | 0% | 0% | 4% | 2% | 1% | 0% | 0% | 3% | 1% | 3% | 1% | 0% |
| | TCHOW/WORT | 270 | 2 /0 | 070 | 070 | 070 | 470 | 270 | 170 | 070 | 070 | 070 | 170 | 570 | 170 | 070 |
| | Base | 392 | 283 | 107 | 0 | 1 | 93 | 50 | 77 | 172 | 0 | 74 | 157 | 58 | 96 | |
| | Dase | 002 | 72% | 27% | 0% | 0% | 24% | 13% | 20% | 44% | 0% | 19% | 40% | 15% | 24% | |
| | Eventer | 130 | 97 | 32 | 0 | 1 | 32 | 14 | 24 | 60 | 0 | 20 | 62 | 22 | 25 | 0 |
| 6 (Quality of | Excellent | 33% | 34% | 30% | 0% | 100% | 34% | 28% | 31% | 35% | 0% | 27% | 39% | 38% | 26% | 0% |
| | | 186 | 134 | 51 | 0 | 0 | 40 | 26 | 41 | 79 | 0 | 36 | 68 | 25 | 54 | 3 |
| residential | Good | 47% | 47% | 48% | 0% | 0% | 43% | 52% | 53% | 46% | 0% | 49% | 43% | 43% | 56% | 60% |
| recycling | | 51 | 33 | 18 | 0 | 0 | 14 | 7 | 10 | 20 | 0 | 12 | 18 | 6 | 13 | 1 |
| services, A) | Fair | 13% | 12% | 17% | 0% | 0% | 15% | 14% | 13% | 12% | 0% | | 11% | 10% | 14% | 20% |
| Services, Aj | | | | | | | | | | | | 16% | | | | |
| | Poor | 16 | 10 | 6 | 0 | 0 | 4 | 3 | 1 | 8 | 0 | 4 | 6 | 3 | 3 | 0 |
| | | 4% | 4% | 6% | 0% | 0% | 4% | 6% | 1% | 5% | 0% | 5% | 4% | 5% | 3% | 0% |
| | Don't | 9 | 9 | 0 | 0 | 0 | 3 | 0 | 1 | 5 | 0 | 2 | 3 | 2 | 1 | 1 |
| | Base | 392 | 283 | 107 | 0 | 1 | 95 | 51 | 76 | 170 | | 75 | 153 | 60 | 97 | |
| | | | 72% | 27% | 0% | 0% | 24% | 13% | 19% | 43% | 0% | 19% | 39% | 15% | 25% | |
| | Excellent | 59 | 43 | 16 | 0 | 0 | 8 | 10 | 8 | 33 | 0 | 14 | 31 | 7 | 6 | 1 |
| | | 15% | 15% | 15% | 0% | 0% | 8% | 20% | 11% | 19% | 0% | 19% | 20% | 12% | 6% | 20% |
| | Good | 66 | 47 | 19 | 0 | 0 | 9 | 4 | 14 | 39 | 0 | 14 | 30 | 13 | 9 | 0 |
| 6 (Senior Center | 900u | 17% | 17% | 18% | 0% | 0% | 9% | 8% | 18% | 23% | 0% | 19% | 20% | 22% | 9% | 0% |
| programs and | Fair | 13 | 6 | 7 | 0 | 0 | 2 | 2 | 3 | 6 | 0 | 3 | 7 | 2 | 1 | 0 |
| activities, A) | ган | 3% | 2% | 7% | 0% | 0% | 2% | 4% | 4% | 4% | 0% | 4% | 5% | 3% | 1% | 0% |
| | _ | 4 | 4 | 0 | 0 | 0 | 1 | 0 | 1 | 2 | 0 | 2 | 1 | 0 | 1 | 0 |
| | Poor | 1% | 1% | 0% | 0% | 0% | 1% | 0% | 1% | 1% | 0% | 3% | 1% | 0% | 1% | 0% |
| | Don't | 250 | 183 | 65 | 0 | 1 | 75 | 35 | 50 | 90 | 0 | 42 | 84 | 38 | 80 | 4 |
| | Know/Won't | 200 | 100 | 00 | Ū | | 15 | 00 | 50 | | 0 | 72 | 04 | 50 | 00 | т |
| | Say | 64% | 65% | 61% | 0% | 100% | 79% | 69% | 66% | 53% | 0% | 56% | 55% | 63% | 82% | 80% |
| | Say | 04 % | 05% | 0176 | 0 76 | 100 % | 19% | 09% | 00 % | 55% | 0 % | 50% | 55% | 03% | 02 /0 | 00% |
| | Base | 393 | 288 | 103 | 0 | 1 | 95 | 49 | 76 | 173 | | 75 | 154 | 59 | 98 | |
| | Dase | 393 | 73% | 26% | 0% | 0% | 24% | 12% | 19% | 44% | 0% | 19% | 39% | 15% | 25% | |
| | Eventer | 109 | 83 | 26 | 0 | 0 | 23 | 12 | 20 | 54 | 0 | 26 | 43 | 17 | 21 | 1 |
| 6 (Quality of | Excellent | 28% | 29% | 25% | 0% | 0% | 24% | 24% | 26% | 31% | 0% | 35% | 28% | 29% | 21% | 20% |
| recreation | | 178 | 135 | 41 | 0 | 1 | 51 | 21 | 33 | 73 | 0 | 28 | 76 | 26 | 46 | 1 |
| | Good | 45% | 47% | 40% | 0% | 100% | 54% | 43% | 43% | 42% | 0% | 37% | 49% | 44% | 47% | 20% |
| services | | 71 | 44 | 27 | 0 /0 | 0 | 10 | 15 | 13 | 33 | 0 /8 | 11 | 23 | 11 | 25 | 2078 |
| provided by Los | Fair | 18% | 44 15% | 26% | 0% | 0% | 11% | 31% | 17% | 19% | 0% | 15% | 15% | 19% | 25 | 20% |
| Alamos County, | | | | | | | | | | | | | | | | |
| | Poor | 19 | 14 | 5 | 0 | 0 | 4 | 1 | 9 | 5 | 0 | 2 | 6 | 4 | 6 | 1 |
| A) | | 5% | 5% | 5% | 0% | 0% | 4% | 2% | 12% | 3% | 0% | 3% | 4% | 7% | 6% | 20% |
| | Don't Know/Won't | 16 | 12 | 4 | 0 | 0 | 7 | 0 | 1 | 8 | 0 | 8 | 6 | 1 | 0 | 1 |
| | | 4% | 4% | 4% | 0% | 0% | 7% | 0% | 1% | 5% | 0% | 11% | 4% | 2% | 0% | 20% |
| | Say | 4% | 4% | 4% | υ‰ | 0% | 1 % | 0% | 1% | 5% | 0% | 11% | 4% | ۷% | 0% | 20% |

5 1 SOUTHWEST PLANNING & MARKETING

| | | Base | 21 - | Do you live ir | n Los Alamos | ? | 23=Ho | w many ye | ars have yo Alamos C | ou been a resid ounty? | | 24 Inc | luding you | rself, how m househol | | - |
|--|----------------------------------|------------|------------|----------------|--------------|-----------|-----------------|------------------|-------------------------|---------------------------|----------------------------|----------------|---------------|--------------------------|------------------|----------------------------|
| | | Dase | Los Alamos | White Rock | Don't know | Won't say | 1 to 5 years | 6 to 10 years | 11 to 20 years | More than 20 years | Don't know/won't say | One, myself | Two people | Three people | 4 or more people | Don't know/won't say |
| 7 - Regarding | Base | 395 | 287 | 106 | 0 | 1 | 96 | 51 | 76 | 172 | 0 | 76 | 156 | 59 | 97 | |
| residential | | | 73% | 27% | 0% | 0% | 24% | 13% | 19% | 44% | 0% | 19% | 39% | 15% | 25% | 19 |
| property code | Increase | 70 | 52 | 17 | 0 | 1 | 15 | 10 | 12 | 33 | 0 | 13 | 34 | 7 | 16 | 0 |
| enforcement, do you think the | norease | 18% | 18% | 16% | 0% | 100% | 16% | 20% | 16% | 19% | 0% | 17% | 22% | 12% | 16% | 0% |
| County should | | 160 | 113 | 46 | 0 | 0 | 36 | 19 | 36 | 69 | 0 | 32 | 66 | 28 | 32 | 1 |
| increase, | Maintain | | | | | | | | | | | | | | | |
| maintain or | | 41% | 39% | 43% | 0% | 0% | 38% | 37% | 47% | 40% | 0% | 42% | 42% | 47% | 33% | 20% |
| decrease current | Decrease | 120 | 84 | 36 | 0 | 0 | 25 | 18 | 25 | 52 | 0 | 17 | 42 | 18 | 38 | 4 |
| code | | 30% | 29% | 34% | 0% | 0% | 26% | 35% | 33% | 30% | 0% | 22% | 27% | 31% | 39% | 80% |
| enforcement efforts on | | 45 | 38 | 7 | 0 | 0 | 20 | 4 | 3 | 18 | 0 | 14 | 14 | 6 | 11 | 0 |
| general private property maintenance in the County? | Not sure/don't know/won't say | | | | | | | | | | | | | | | |
| une county : | | 11% | 13% | 7% | 0% | 0% | 21% | 8% | 4% | 10% | 0% | 18% | 9% | 10% | 11% | 0% |
| | | 1 | 000 | 407 | | | 400 | 50 | 70 | 470 | | 77 | 455 | 01 | 00 | - |
| | Base | 398 | 289 73% | 107 27% | 0% | 0% | 100 25% | 50 13% | 78 20% | 170 43% | 0% | 77 19% | 155 39% | 61 15% | 98 25% | 1 |
| | Increase | 101 | 72 | 29 | 0 | 0 | 25 | 14 | 19 | 43 | 0 | 22 | 43 | 11 | 23 | 1 |
| 8 (Overgrown or | | 25% 181 | 25% 135 | 27% 45 | 0% 0 | 0% 0 | 25% 46 | 28% 22 | 24% 32 | 25% 81 | 0% | 29% 36 | 28% 74 | 18% 29 | 23% 42 | 20% 0 |
| noxious weeds. | Maintain | 45% | 47% | 43 | 0% | 0% | 46% | 44% | 41% | 48% | 0% | 47% | 48% | 48% | 42 | 0% |
| A) | Decrease | 95 | 65 | 30 | 0 | 0 | 17 | 14 | 23 | 41 | 0 | 17 | 34 | 17 | 23 | 3 |
| ÷ •/ | | 24% 21 | 22% 17 | 28% | 0% | 0% | 17% 12 | 28% 0 | 29% 4 | 24% 5 | 0% | 22% 2 | 22% 4 | 28% 4 | 23% 10 | 60% 1 |
| | Don't Know/Won't | - 21 | | | Ŭ | | 12 | | - | | | - | - | | 10 | |
| | Say | 5% | 6% | 3% | 0% | 100% | 12% | 0% | 5% | 3% | 0% | 3% | 3% | 7% | 10% | 20% |
| | - | 1 | | | | | | 10 | | · · · · | | | 100 | | | - |
| | Base | 396 | 289 73% | 105 27% | 0% | 0% | 99 25% | 49 12% | 77 19% | 171 43% | 0% | 76 19% | 155 39% | 60 15% | 98 25% | 1 |
| | Increase | 174 | 125 | 48 | 0 | 1 | 45 | 21 | 26 | 82 | 0 | 36 | 79 | 22 | 35 | 1 |
| 8 (Abandoned or | lincrease | 44% | 43% | 46% | 0% | 100% | 45% | 43% | 34% | 48% | 0% | 47% | 51% | 37% | 36% | 20% |
| inoperable | Maintain | 140 35% | 105 36% | 34 32% | 0 | 0% | 36 36% | 17 35% | 34 44% | 53 31% | 0 | 25 33% | 51 33% | 27 45% | 37 38% | 0 |
| vehicles in front | Decrease | 57 | 37 | 20 | 0 | 0 | 10 | 9 | 12 | 26 | 0 | 12 | 19 | 6 | 18 | 1 |
| yards, A) | | 14% | 13% | 19% | 0% | 0% | 10% | 18% | 16% | 15% | 0% | 16% | 12% | 10% | 18% | 20% |
| | Don't Know/Won't | 25 | 22 | 3 | 0 | 0 | 8 | 2 | 5 | 10 | 0 | 3 | 6 | 5 | 8 | 3 |
| | Know/wont Say | 6% | 8% | 3% | 0% | 0% | 8% | 4% | 6% | 6% | 0% | 4% | 4% | 8% | 8% | 60% |
| | | 070 | 070 | 570 | 078 | 070 | 078 | 470 | 070 | 070 | 070 | 4 /0 | 470 | 070 | 070 | 0078 |
| | Base | 395 | 288 | | | | 98 | 50 | 77 | | | 76 | 155 | 61 | 96 | |
| | 5450 | | 73% | 27% | 0% | 0% | 25% | 13% | 19% | 43% | 0% | 19% | 39% | 15% | 24% | 1 |
| | Increase | 120 30% | 85 30% | 35 33% | 0 | 0% | 30 31% | 19 38% | 22 29% | 49 29% | 0 | 26 34% | 50 32% | 17 28% | 27 28% | 0 |
| 8 (Trash or other | Maintain | 203 | 149 | 52 | 0 | 1 | 53 | 22 | 40 | 88 | 0 | 38 | 81 | 34 | 47 | 2 |
| debris, A) | | 51% | 52% | 50% | 0% | 100% | 54% | 44% | 52% | 52% | 0% | 50% | 52% | 56% | 49% | 40% |
| 400110,719 | Decrease | 52 13% | 35 12% | 17 16% | 0 | 0% | 9 9% | 7 | 12 16% | 24 14% | 0 | 9 12% | 17 11% | 7 11% | 16 17% | 2 40% |
| | Don't | 20 | 1270 | 1070 | 0 | 0 | 6 | 2 | 3 | 9 | 0/0 | 3 | 7 | 3 | 6 | 1 |
| | Know/Won't Say | 5% | 7% | 1% | 0% | 0% | 6% | 4% | 4% | 5% | 0% | 4% | 5% | 5% | 6% | 20% |



| Bits Lies Alarmos Wintle Root Dort Iknow Warts years years <thyears< th=""> <thyears< th=""> years<!--</th--><th></th><th></th><th></th><th>21 -</th><th>Do you live ir</th><th>n Los Alamos</th><th>\$?</th><th>23=Hc</th><th>w many ye</th><th>ars have yo Alamos C</th><th>ou been a resid County?</th><th>ent of Los</th><th>24 Inc</th><th>luding you</th><th>rself, how m househol</th><th></th></thyears<></thyears<> | | | | 21 - | Do you live ir | n Los Alamos | \$? | 23=Hc | w many ye | ars have yo Alamos C | ou been a resid County? | ent of Los | 24 Inc | luding you | rself, how m househol | |
|--|------------------|------------|------|------------|----------------|--------------|-----------|-------|-----------|-------------------------|----------------------------|------------|--------|------------|--------------------------|--------------------|
| Base 400 73% 27% 0% 0% 28% 13% 20% 43% 0% 20% 39% 15% average 32% 32% 33% 0 1 32 17 23 54 0 30% 39% 28% 2 33% 0 1 32% 34% 20% 33% 0% 10% 30% 30% 28% 1 3 0 1 32% 34% 20% 33% 30% 28% 1 3 1 2 1 3 21 44 0 20 33 16 1 2 1 3 21 44 0 20 33 16 1 2 1 3 21 44 0 20 33 16 1 2 1 0 7 2 4 12 0 4 8 4 0 10% 0% 0% 0% 0% </th <th></th> <th></th> <th>Base</th> <th>Los Alamos</th> <th>White Rock</th> <th>Don't know</th> <th>Won't say</th> <th></th> <th></th> <th></th> <th></th> <th>know/won't</th> <th></th> <th></th> <th></th> <th>4 or mor people</th> | | | Base | Los Alamos | White Rock | Don't know | Won't say | | | | | know/won't | | | | 4 or mor people |
| Base 400 73% 27% 0% 0% 28% 13% 20% 43% 0% 20% 39% 15% average 32% 32% 33% 0 1 32 17 23 54 0 30% 39% 28% 2 33% 0 1 32% 34% 20% 33% 0% 10% 30% 30% 28% 1 3 0 1 32% 34% 20% 33% 30% 28% 1 3 1 2 1 3 21 44 0 20 33 16 1 2 1 3 21 44 0 20 33 16 1 2 1 3 21 44 0 20 33 16 1 2 1 0 7 2 4 12 0 4 8 4 0 10% 0% 0% 0% 0% </td <td></td> | | | | | | | | | | | | | | | | |
| 8 (Vehicles parked on front unpaved surfaces, A) | | Base | 400 | 291 | 107 | 0 | 1 | 100 | 50 | 78 | 172 | 0 | 78 | 156 | 61 | |
| B (Vehicles parked on front lawns or unpaved surfaces, A) Decrease 25% 32% 31% 0% 100% 32% 34% 26% 31% 0% 33% 35% 26% 1 8 (Vehicles parked on front lawns or unpaved surfaces, A) 150 109 40 0 0 40 18 30% 62 0 28 61 24 1 9 crease surfaces, A) 0 97.1 28 0.0 21 13 21 44 0 20 33 16 25% 24% 26% 0% 0% 0% 21% 26% 21% 26% 21% 26% 21% 26% 7 24 12 0 4 8 4 6% 7% 6% 0% 0% 7% 4% 5% 7% 0% 5% 5% 7% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10% | | 5400 | | 73% | 27% | 0% | 0% | 25% | 13% | 20% | 43% | 0% | 20% | 39% | 15% | 25 |
| S (Vehicles parked on front tuppaved surfaces, A) 450 100 40 0 0 40 18 30 62 0 28 61 24 bcrease 99 71 28 0% 0% 0% 38% | | Increase | 126 | 92 | 33 | 0 | 1 | 32 | 17 | 23 | 54 | 0 | 26 | 54 | 17 | 28 |
| Base 37% 37% 0% 0% 40% 36% 39% | | | 32% | 32% | 31% | 0% | 100% | 32% | 34% | 29% | 31% | 0% | 33% | 35% | 28% | 29% |
| Base 39 71 28 0 0 21 13 21 44 0 20 33 16 Surfaces, A) Decrease 99 71 28 0% 0% 0% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% 21% 20% | | Maintain | 150 | 109 | 40 | 0 | 0 | 40 | 18 | 30 | 62 | 0 | 28 | 61 | 24 | 36 |
| unpaved surfaces, A) Decrease 99 /1 28 0 0 21 13 21 44 0 20 33 16 surfaces, A) Don't Say 25% 24% 26% 0% 0% 0% 21% 26% 27% 26% 27% 26% 27% 26% 27% 26% 27% 26% 27% 26% 27% 26% 27% 26% 27% 26% 7% 6% 7% 6% 7% 6% 7% 6% 7% 6% 7% 6% 7% 6% 7% 6% 7% 77 172 0 76 157 151 obsergrown onto the sidewalk or other wightion other wightion other wightion 136 0 0 0 6% 25% 15% 17% 0% 0% 27% 17% 17% 0 16% 15% 15% 15% 15% 15% 15% 15% 15% 15% 15% | - | | 38% | 37% | 37% | 0% | 0% | 40% | 36% | 38% | 36% | 0% | 36% | 39% | 39% | 37% |
| Suffacts, A) Dot Dot <thdot< th=""> <th< td=""><td></td><td>Decrease</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>27</td></th<></thdot<> | | Decrease | | | | | | | | | | | | | | 27 |
| KnowWort By 25 19 6 0 7 2 4 12 0 4 8 4 6% 7% 6% 0% 0% 7% 4% 5% 7% 0% 5% 5% 7% 0% 5% 5% 7% 0% 6% 0% </td <td>surfaces, A)</td> <td></td> <td>25%</td> <td>24%</td> <td>26%</td> <td>0%</td> <td>0%</td> <td>21%</td> <td>26%</td> <td>27%</td> <td>26%</td> <td>0%</td> <td>26%</td> <td>21%</td> <td>26%</td> <td>28%</td> | surfaces, A) | | 25% | 24% | 26% | 0% | 0% | 21% | 26% | 27% | 26% | 0% | 26% | 21% | 26% | 28% |
| 8 (Shrubs or other vegetation overgrown ontor the sidewalks 8 ase 997 289 106 0 1 98 49 77 173 0 76 157 61 8 (Shrubs or other vegetation overgrown ontor other public areas, A) 125 822 43 0 0 28 18 24 57 0.24 51 15 61 Maintain 199 154 43 0 0 28 18 24 57 0.24 51 15 be sidewalk 65% 53% 41% 0% 0% 65% 65% 52% 48% 0% 55% 56% | | Know/Won't | | | | | | | | | | | | | | |
| B (Shrubs or other vegetation overgrown onto the sidewalk or other vegetation overgrown ontot Base 397 229 (73% 106 (27% 0% (25% 12% (27% 12% (27% <t< td=""><td></td><td></td><td></td><td></td><td>-</td><td>-</td><td>-</td><td></td><td></td><td></td><td></td><td>-</td><td></td><td></td><td></td><td>7 7%</td></t<> | | | | | - | - | - | | | | | - | | | | 7 7% |
| B (Shrubs or other yegtation overgrown onto the sidewalk or other public areas, A) 128 128 128 128 <t< td=""><td></td><td></td><td>0%</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<> | | | 0% | | | | | | | | | | | | | |
| 8 (Shrubs or other vegetation overgrown onto overgrown onto other public areas, A) Increase 125 82 43 0 0 26 18 24 57 0 24 51 15 Maintain overgrown onto other public areas, A) Maintain 199 154 43 0 1 55 21 40 83 0 42 78 34 Decrease 55 36 19 0 9 9 10 27 0 9 21 9 Onther public areas, A) Decrease 55 36 19 0 0 9 9 10 27 0 9 21 9 Sow 5% 6% 18% 0% 0% 9% 18% 13% 16% 0% 12% 13% 15% 15% 5% 5% 5% 5% 5% 5% 5% 15% 5% 15% 15% 15% 15% 15% 16% 16% 16% 11% 12% 13% 16% 35% 16% 15% 15% | | Base | 397 | | | | | | | | | | | | | 24 |
| Bit Ordegration Overgrown onto the sidewalk or other public areas, A) Maintain 199 154 43 0 1 55 2 1 40 83 0 42 78 34 Overgrown onto the sidewalk or other public areas, A) Decrease 55 36 19 0 0 9 9 10 27 0 9 21 9 Onterpublic areas, A) Decrease 55 36 19 0 0 9 9 10 27 0 9 21 9 Base 395 286 11% 0 0 8 1 3 6 0 1 7 3 Base 395 286 107 0 1 96 50 78 171 0 75 156 59 Base 395 270 22 0 0 28% 13% 20% 43% 0% 15% 15% 15% 15% 1 | 8 (Shrubs or | Increase | | 82 | 43 | 0 | 0 | 26 | 18 | 24 | 57 | 0 | 24 | 51 | 15 | 33 |
| Base 395 23% 10% 0% 0% 10% 52% 44% 0% 52% 44% 0% 55% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 50% 25% 10% 25% 10% 25% 10% 25% 10% 25% 10% 25% 10% 25% 10% 25% 10% 25% 10% 10% 10% 10% 26% 21% 10% | | Maintain | 199 | 154 | 43 | 0 | 1 | 55 | 21 | 40 | 83 | 0 | 42 | 78 | 34 | 34% 42 |
| other public areas, A) Decrease 14% 12% 18% 0% 0% 9% 18% 13% 16% 0% 12% 13% 15% 1 areas, A) Don't Say 18 17 1 0 0 8 1 3 6 0 1 7 3 bort Say 5% 6% 1% 0% 0% 8% 2% 4% 3% 0% 1% 4% 5% bores file 17 1 0 0 1 96 50 78 171 0 75 156 59 such as 92 70 22 0 0 28 13 16 35 0 24 32 11 bcrease 103 70 33 0 29 75 31 1 16 35 0 24 32 11 1 14 14 14 14 | | | | | | | | | | | | | | | | 43% 15 |
| Know/Wont Bay 18 17 1 0 0 8 1 3 6 0 1 7 3 Bay 18 17 1 0 0 8 1 3 6 0 1 7 3 Base 395 286 107 0 1 96 50 78 171 0 75 156 59 Increase 92 70 227% 0% 0% 28% 21% 43% 0% 19% 39% 15% Increase 92 70 22 0 0 28% 21% 20% 0% 33% 0 29 15% such as degrading paint, stucco, roof, siding and the like, A) 176 127 47 0 1 40 20 33 83 0 29 75 31 bring and the like, A) 00 127 47 0 1 40 20% | | | | | | | | | | | | | | | | 15% |
| 8 (General disrepair of a homes' exterior such as degrading paint, stucco, roof, siding and the like, A) Base 395 286 107 0 1 96 50 78 171 0 75 156 59 8 (General disrepair of a homes' exterior such as degrading paint, stucco, roof, siding and the like, A) 92 70 22 0 0 28 13 16 35 0 24 32 11 bromes' exterior such as 176 127 47 0 1 40 20 33 83 0 29 75 31 16 bcrease 103 70 33 0 0 20 16 25 42 0 17 41 14 14 14 14 14 14 14 14 14 14 14 11 0 5 8 3 3 3 16 25 42 0 17 41 14 14 14 14 11 0 5 <td>areas, A)</td> <td></td> <td>18</td> <td>17</td> <td>1</td> <td>0</td> <td>0</td> <td>8</td> <td>1</td> <td>3</td> <td>6</td> <td>0</td> <td>1</td> <td>7</td> <td>3</td> <td>7</td> | areas, A) | | 18 | 17 | 1 | 0 | 0 | 8 | 1 | 3 | 6 | 0 | 1 | 7 | 3 | 7 |
| B (General disrepair of a homes' exterior such as degrading paint, stuce, roof, siding and the like, A) Base 92 23% 72% 27% 0% 0% 24% 13% 20% 43% 0% 19% 39% 15% Aintain 176 127 47 0 0 28 13 16 35 0 24 32 11 base 176 127 47 0 1 40 20 33 83 0 29 75 31 becrease 103 70 33 0 0 20 18 25% 24% 29% 49% 0% 39% 48% 53% . becrease 103 70 33 0 0 20 16 25 42 0 17 41 14 bont 26% 24% 31% 0% 0% 0% 25% 5% 6% 0% 7% 5% 5% sys <td></td> <td>Say</td> <td>5%</td> <td>6%</td> <td>1%</td> <td>0%</td> <td>0%</td> <td>8%</td> <td>2%</td> <td>4%</td> <td>3%</td> <td>0%</td> <td>1%</td> <td>4%</td> <td>5%</td> <td>7%</td> | | Say | 5% | 6% | 1% | 0% | 0% | 8% | 2% | 4% | 3% | 0% | 1% | 4% | 5% | 7% |
| 8 (General disrepair of a horease 390 72% 27% 0% 0% 24% 13% 20% 43% 0% 19% 39% 15% Increase 92 70 22 0 0 28 13 16 35 0 24 32 11 Increase 92 70 22 0 0 28 13 16 35 0 24 32 11 Increase 92 70 22 0 0 28 13 16 35 0 24 32% 11% degrading paint, stucco, roof, siding and the like, A) 176 127 47 0 1 40 20 33 83 0 29 75 31 14 Decrease 103 70 33 0 02 16 25 42 0 17 41 14 Ike, A) Dont 24% 31% 0% 0% 0% 25% 5% 6% 0% 0% 25% 5% 5% | | - | 0.05 | 286 | 107 | 0 | 1 | 96 | 50 | 78 | 171 | 0 | 75 | 156 | 59 | |
| Bit Construction Increase 23% 24% 21% 0% 0% 29% 26% 21% 20% 0% 32% 21% 19% 1 homes' such as degrading paint, stucco, roof, siding and the like, A) 176 127 47 0 1 40 20 33 83 0 29 75 31 Decrease 103 70 33 0 0 20 16 25 42 0 17 41 14 Decrease 103 70 33 0 0 20 16 25 42 0 17 41 14 Decrease 103 70 33 0 0 20 16 25 42 0 17 41 14 Don't Say 24% 31% 0% 0% 21% 32% 25% 0% 23% 26% 24% 21% Base 398 289 107 0 | 8 (General | Base | | 72% | 27% | | | 24% | 13% | 20% | 43% | | 19% | 39% | 15% | 25 |
| Baintain such as degrading paint, stucco, roof, siding and the like, A) 176 45% 127 44% 47 0 1 40 20 33 83 0 29 75 31 7 becrease 103 70 33 0 0 100% 42% 40% 42% 49% 0% 39% 48% 53% 7 becrease 103 70 33 0 0 20 16 25 42 0 17 41 14 becrease 100 70 33 0 0% 0% 21% 32% 32% 25% 0% 26% 24% 1 1 1 1 1 1 1 1 1 1 1 1 1 0 5 8 3 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 <t< td=""><td>disrepair of a</td><td>Increase</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>23</td></t<> | disrepair of a | Increase | | | | | | | | | | | | | | 23 |
| Such as degrading paint, stucco, roof, siding and the like, A) Walmtain 45% 44% 44% 0% 100% 42% 40% 42% 49% 0% 39% 48% 53% 1 bcrease 103 70 33 0 0 20 16 25 42 0 17 41 14 15 16% 26% 24% 26% | homes' exterior | | | | | | | | | | | | | | | 23% 41 |
| Base 308 289 107 0 1 99 49 77 173 0 76 157 61 stucco, roof, siding and the like, A) Don't Say 24% 31% 0% 0% 21% 32% 32% 25% 0% 23% 26% 24% 14 16 16 25 42 0 16 32% 32% 25% 0% 28% 26% 24% 17 17 10 5% 5% 5% 17% 17 173 0 76 157 61 15% 15% 15% 15% 15% 15% 15% | such as | Maintain | | | | | | | | | | | | | | 42% |
| Stucco, roof, siding and the like, A) 26% 24% 31% 0% 0% 21% 32% 32% 25% 0% 23% 26% 24% 31% 0% 0% 21% 32% 32% 25% 0% 23% 26% 24% 31% 0% 0% 0% 21% 32% 32% 25% 0% 23% 26% 24% 33% 26% 24% 32% 32% 32% 25% 0% 23% 26% 24% 33% 26% 24% 33% 26% 24% 32% 32% 32% 25% 0% 23% 26% 24% 33% 26% 24% 33% <td>degrading paint,</td> <td>Deereese</td> <td></td> <td>70</td> <td>33</td> <td>0</td> <td></td> <td></td> <td></td> <td></td> <td>42</td> <td>0</td> <td></td> <td>41</td> <td></td> <td>26</td> | degrading paint, | Deereese | | 70 | 33 | 0 | | | | | 42 | 0 | | 41 | | 26 |
| Stung ting ting ting ting ting ting ting ti | stucco, roof, | Decrease | 26% | 24% | 31% | 0% | 0% | 21% | 32% | 32% | 25% | 0% | 23% | 26% | 24% | 27% |
| Base 39 6% 7% 5% 0% 0% 8% 2% 5% 6% 0% 7% 5% 5% Base 398 289 107 0 1 99 49 77 173 0 76 157 61 Increase 142 99 42 0 1 36 22 24 60 0 30 60 20 36% 34% 39% 0% 100% 36% 45% 31% 35% 0% 33% </td <td></td> <td></td> <td>24</td> <td>19</td> <td>5</td> <td>0</td> <td>0</td> <td>8</td> <td>1</td> <td>4</td> <td>11</td> <td>0</td> <td>5</td> <td>8</td> <td>3</td> <td>8</td> | | | 24 | 19 | 5 | 0 | 0 | 8 | 1 | 4 | 11 | 0 | 5 | 8 | 3 | 8 |
| B (Unsafe structures, A) 138 73% 27% 0% 0% 12% 19% 43% 0% 19% 39% 15% B (Unsafe structures, A) 142 99 42 0 1 36 22 24 60 0 30 60 20 1 Maintain 198 148 49 0 0 46% 45% 31% 35% 0% 38% 33% 1 Decrease 22 13 9 0 0 5 3 4 10 0 1 10 3 Decrease 22 13 9 0 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% <td></td> <td>Say</td> <td></td> <td>8%</td> | | Say | | | | | | | | | | | | | | 8% |
| B (Unsafe structures, A) 138 73% 27% 0% 0% 25% 12% 19% 43% 0% 19% 39% 15% 8 (Unsafe structures, A) 142 99 42 0 1 36 22 24 60 0 30 60 20 1 36% 34% 39% 0% 100% 36% 45% 31% 35% 0% 38% 33% 1 198 148 49 0 0 46% 47% 57% 49% 0% 51% 46% 51% 46% 51% 46% 51% 46% 51% 46% 51% 46% 55% 6% 6% 0% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% 6% 5% | | | 1 | | 407 | | | | 40 | | 170 | | 70 | 4.57 | | |
| 8 (Unsafe structures, A) 142 99 42 0 1 36 22 24 60 0 30 60 20 8 (Unsafe structures, A) 188 148 39% 0% 100% 38% 45% 31% 35% 0% 39% 38% 33% 31% 35% 0% 39% 38% 33% 1 becrease 22 13 9 0 0 5 3 4 10 0 1 10 3 Decrease 22 13 9 0% 0% 5% 6% 5% 6% 5% <td></td> <td>Base</td> <td>398</td> <td></td> <td>24</td> | | Base | 398 | | | | | | | | | | | | | 24 |
| 8 (Unsafe structures, A) 198 148 49 0 0 46 23 44 85 0 43 73 31 bcrease 50% 51% 46% 0% 0% 46% 47% 57% 49% 0% 51% 46% 51% 51% 6% 6% 6%< | | Increase | | 99 | 42 | 0 | 1 | 36 | 22 | 24 | 60 | 0 | 30 | 60 | 20 | 31 32% |
| Structures, A) 50% 51% 46% 0% 0% 46% 47% 57% 49% 0% 57% 46% 51% 4 Decrease 22 13 9 0 0 5 3 4 10 0 1 10 3 Decrease 6% 4% 8% 0% 0% 5% 6% 5% 6% 5% 10 0 1 10 3 1 Don't Know/Won't 36 29 7 0 0 12 1 5 18 0 2 14 7 | 8 (Unsafe | Maintain | 198 | 148 | 49 | 0 | 0 | 46 | 23 | 44 | 85 | 0 | 43 | 73 | 31 | 46 |
| Decrease 6% 4% 8% 0% 0% 5% 6% 5% 6% 0% 1% 6% 5% Don't Know/Won't 36 29 7 0 0 12 1 5 18 0 2 14 7 | | | | | | | | | | | | | | | | 47% |
| Know/Won't <u>36 29 7 0 0 12 1 5 18 0 2 14 7</u> | | Decrease | | | | | | | | | | | | | | 8 8% |
| | | | 36 | 29 | 7 | 0 | 0 | 12 | 1 | 5 | 18 | 0 | 2 | 14 | 7 | 12 |
| | | Say | 9% | 10% | 7% | 0% | 0% | 12% | 2% | 6% | 10% | 0% | 3% | 9% | 11% | 12% |



| | | | 21 - | Do you live ir | Los Alamos | ? | 23=Hc | w many ye | ars have yo Alamos C | ou been a resid county? | ent of Los | 24 Inc | luding you | rself, how m househol | | live in your |
|--|----------------------------------|----------|------------|----------------|------------|-----------|-----------------|------------------|-------------------------|----------------------------|----------------------------|----------------|---------------|--------------------------|------------------|----------------------------|
| | | Base | Los Alamos | White Rock | Don't know | Won't say | 1 to 5 years | 6 to 10 years | 11 to 20 years | More than 20 years | Don't know/won't say | One, myself | Two people | Three people | 4 or more people | Don't know/won't say |
| | Base | 402 | 292 | 108 | 0 | 1 | 99 | 51 | 79 | 173 | 0 | 78 | 158 | 61 | 98 | 5 |
| | | | 73% | 27% | 0% | 0% | 25% | 13% | 20% | 43% | 0% | 19% | 39% | 15% | 24% | 1% |
| | Increase | 127 | 91 | 36 | 0 | 0 | 26 | 17 | 31 | 53 | 0 | 25 | 54 | 13 | 33 | 1 |
| 9-Regarding commercial | | 32% | 31% | 33% | 0% | 0% | 26% | 33% | 39% | 31% | 0% | 32% | 34% | 21% | 34% | 20% |
| property code enforcement, | Maintain | 197 | 141 | 54 | 0 | 1 | 48 | 24 | 36 | 89 | 0 | 40 | 75 | 40 | 39 | 2 |
| increase, maintain or decrease | | 49% | 48% | 50% | 0% | 100% | 48% | 47% | 46% | 51% | 0% | 51% | 47% | 66% | 40% | 40% |
| current code enforcement efforts on commercial property | Decrease | 28 | 21 | 7 | 0 | 0 | 8 | 2 | 4 | 14 | 0 | 6 | 12 | 2 | 8 | 0 |
| maintenance in the Town of | Doologo | 7% | 7% | 6% | 0% | 0% | 8% | 4% | 5% | 8% | 0% | 8% | 8% | 3% | 8% | 0% |
| Los Alamos? | Not sure/don't know/won't say | | | | | | | | | | | | | | | |
| | | 50 | 39 | 11 | 0 | 0 | 17 | 8 | 8 | 17 | 0 | 7 | 17 | 6 | 18 | 2 |
| | | 12% | 13% | 10% | 0% | 0% | 17% | 16% | 10% | 10% | 0% | 9% | 11% | 10% | 18% | 40% |
| | Base | 404 | 294 | 108 | 0 | | 100 | 51 | 79 | | 0 | | 159 | 61 | | 5 |
| | | 127 | 73% 85 | 27% 42 | 0% | 0% 0 | 25% 24 | 13% 18 | 20% 32 | 43% 53 | 0% | 19% 21 | 39% 56 | 15% 15 | 25% 33 | 1% |
| | Increase | 31% | 29% | 39% | 0% | 0% | 24% | 35% | 41% | 30% | 0% | 27% | 35% | 25% | 33% | 20% |
| 10-Regarding commercial property code enforcement,Increase, maintain | Maintain | 164 | 114 | 48 | 0 | 1 | 41 | 20 | 31 | 72 | 0 | 33 | 64 | 33 | 32 | 1 |
| or decrease current code enforcement efforts on | | 41% | 39% | 44% | 0% | 100% | 41% | 39% | 39% | 41% | 0% | 42% | 40% | 54% | 32% | 20% |
| commercial property | Decrease | 25 6% | 16 5% | 9 8% | 0 0% | 0 | 5 5% | 2 4% | 4 5% | 14 8% | 0 | 5 6% | 10 6% | 1 2% | 9 9% | 0 |
| maintenance in the Town of White Rock? | | 88 | 5% 79 | 9 | 0% | 0% | 30 | 4% | 12 | 35 | 0% | 19 | 29 | 12 | 25 | 3 |
| | Not sure/don't know/won't say | | | | | | | | | | | | | | | |
| | | 22% | 27% | 8% | 0% | 0% | 30% | 22% | 15% | 20% | 0% | 24% | 18% | 20% | 25% | 60% |



| | | | 21 - | Do you live in | Los Alamos | ;? | 23=Ho | w many ye | ears have yo Alamos C | ou been a resid County? | ent of Los | 24 Inc | luding you | rself, how m househol | | live in your |
|--|---------------------|------------|------------|----------------|------------|-----------|-----------------|------------------|--------------------------|----------------------------|----------------------------|----------------|---------------|--------------------------|------------------|----------------------------|
| | | Base | Los Alamos | White Rock | Don't know | Won't say | 1 to 5 years | 6 to 10 years | 11 to 20 years | More than 20 years | Don't know/won't say | One, myself | Two people | Three people | 4 or more people | Don't know/won't say |
| | Base | 376 | 274 | 100 | 0 | 1 | 94 | 49 | 69 | 164 | 0 | 69 | 149 | 56 | 95 | 5 |
| | | | 73% | 27% | 0% | 0% | 25% | 13% | 18% | 44% | 0% | 18% | 40% | 15% | 25% | 1% |
| | Excellent | 238 | 177 | 61 | 0 | 0 | 62 | 33 | 45 | 98 | 0 | 37 | 97 | 37 | 63 | 2 |
| | | 63% | 65% | 61% | 0% | 0% | 66% | 67% | 65% | 60% | 0% | 54% | 65% | 66% | 66% | 40% |
| 11 (Overall quality of library | Good | 89 | 66 | 22 | 0 | 0 | 15 | 12 | 19 | 43 | 0 | 18 | 34 | 14 | 22 | 1 |
| services, A) | | 24% | 24% | 22% | 0% | 0% | 16% | 24% | 28% | 26% | 0% | 26% | 23% | 25% | 23% | 20% |
| | Fair | 10 3% | 7 3% | 3 3% | 0 | 0 | 4 4% | 2 4% | 2 3% | 2 1% | 0 | 1 1% | 4 3% | 1 2% | 4 | 0 |
| | | | | | | | | | | | | | | | | |
| | Poor | 2 1% | 2 1% | 0 | 0 | 0% | 0 0% | 0 0% | 1 1% | 1 | 0 | 0 0% | 1 1% | 0 0% | 1 1% | 0 0% |
| | Don't Know/Won't | 37 10% | 22 8% | 14 14% | 0 | 1 100% | 13 14% | 2 4% | 2 3% | 20 12% | 0 | 13 19% | 13 9% | 4 7% | 5 5% | 2 40% |
| | KIIOW/WOITT | 10% | | | | | | | | | 0% | | | | | 40% |
| | Base | 377 | 278 74% | 98 26% | 0% | 1 0% | 95 25% | 50 13% | 71 19% | 161 43% | 0% | 68 18% | 148 39% | 58 15% | 96 96 25% | 5 1% |
| | | 221 | 167 | 54 | 0 | 0 | 59 | 28 | 42 | 92 | 0 | 31 | 90 | 41 | 55 | 2 |
| | Excellent | 59% | 60% | 55% | 0% | 0% | 62% | 56% | 59% | 57% | 0% | 46% | 61% | 71% | 57% | 40% |
| 11 (Availability of library materials, A) | Good | 102 27% | 76 27% | 26 27% | 0 | 0 | 19 20% | 17 34% | 25 35% | 41 25% | 0 | 20 29% | 39 26% | 11 19% | 31 32% | 1 20% |
| | Fair | 10 3% | 7 3% | 3 | 0 | 0 | 2 | 2 | 1 1% | 5 3% | 0 0% | 2 | 3 2% | 2 3% | 3 3% | 0 |
| | Poor | 2 1% | 2 1% | 0 0% | 0 0% | 0 0% | 0 0% | 0 0% | 1 1% | 1 1% | 0 | 0 0% | 1 1% | 0 0% | 1 1% | 0 0% |
| | Don't | 42 | 26 | 15 | 0 | 1 | 15 | 3 | 2 | 22 | 0 | 15 | 15 | 4 | 6 | 2 |
| | Know/Won't | 11% | 9% | 15% | 0% | 100% | 16% | 6% | 3% | 14% | 0% | 22% | 10% | 7% | 6% | 40% |
| | Base | 403 | 293 73% | 108 27% | 0% | 1 | 100 25% | 51 | 78 19% | 174 43% | 0% | | 159 39% | 61 15% | | 5 |
| 12-Have you or a household | Yes | 340 | 249 | 91 | 0 | 0 | 83 | 13% 45 | 70 | 142 | 0 | 56 | 131 | 58 | 90 | 1% 3 |
| member visited a Los Alamos | | 84% 56 | 85% 39 | 84% 16 | 0% 0 | 0% 0 | 83% 15 | 88% 6 | 90% 7 | 82% 28 | <u>0%</u> | 72% 22 | 82% 24 | 95% 1 | 92% 7 | 60% 2 |
| County library in the last 12 months? | No | 14% | | | | _ | | | | | 0% | | | 2% | 7% | 40% |
| | Not sure/don't | 7 | 13% 5 | 15% 1 | 0% | 0% 1 | 15% 2 | 12% 0 | 9% 1 | 16% 4 | 0 | 28% 0 | 15% 4 | 2 | 1 | 0 |
| | know/won't say | 2% | 2% | 1% | 0% | 100% | 2% | 0% | 1% | 2% | 0% | 0% | 3% | 3% | 1% | 0% |



| | | Base | 21 - | Do you live ir | Los Alamos | s? | 23=Ho | w many ye | ars have yo Alamos C | ou been a resid ounty? | ent of Los | 24 Inc | luding you | rself, how m househol | | live in your |
|--|---------------------|------------|------------|----------------|------------|-----------|-----------------|------------------|-------------------------|---------------------------|----------------------------|----------------|---------------|--------------------------|---------------------|----------------------------|
| | | ваѕе | Los Alamos | White Rock | Don't know | Won't say | 1 to 5 years | 6 to 10 years | 11 to 20 years | More than 20 years | Don't know/won't say | One, myself | Two people | Three people | 4 or more people | Don't know/won't say |
| | Base | 398 | 291 | 105 | 0 | 1 | 99 | 50 | 79 | 170 | 0 | 77 | 156 | 61 | 98 | 4 |
| 13-The County operates the | | | 73% | 26% | 0% | | 25% | 13% | 20% | 43% | 0% | 19% | 39% | 15% | 25% | 1% |
| local bus service called Atomic | Yes | 209 53% | 160 55% | 49 47% | 0 0% | 0 | 49 49% | 28 56% | 43 54% | 89 52% | 0 0% | 29 38% | 75 48% | 35 57% | 67 68% | 2 50% |
| City Transit. Have you personally used this service in | No | 46% | 43% | 52% | 0% | 100% | 49% | 42% | 43% | 48% | 0% | 62% | 48% | 41% | 31% | 50% |
| the last 12 months? | Not sure/don't | 40% 6 | 43% 5 | 1 | 0% | 0 | 47% 3 | 42% 1 | 43% | 48% | 0% | 02% | 49% | 41% 1 | 1 | 0 |
| | know/won't say | 2% | 2% | 1% | 0% | 0% | 3% | 2% | 3% | 0% | 0% | 0% | 3% | 2% | 1% | 0% |
| | | 270 | | | - | | | | - | | - | | | | | 0.0 |
| | Base | 209 | 160 77% | 49 23% | 0% | 0% | 49 23% | 28 13% | 43 21% | 89 43% | 0% | 29 14% | 75 36% | 35 17% | 67 32% | 2 |
| | Excellent | 140 67% | 109 68% | 31 63% | 0 | 0 | 32 65% | 20 71% | 31 72% | 57 64% | 0 | 22 76% | 48 64% | 25 71% | 44 66% | 1 50% |
| 14-Overall, would you rate your | Good | 58 | 42 | 16 | 0 | 0 | 16 | 7 | 6 | 29 | 0 | 7 | 24 | 10 | 16 | 1 |
| experience using Atomic City | | 28% | 26% | 33% | 0% | 0% | 33% | 25% | 14% | 33% | 0% | 24% | 32% | 29% | 24% | 50% |
| Transit as | Fair | 9 4% | 7 4% | 2 4% | 0 | 0 | 1 2% | 0 | 6 14% | 2 2% | 0 | 0 | 2 3% | 0% | 6 9% | 0 |
| | Poor | 2 1% | 2 | 0 | 0 | 0 | 0 | 1 4% | 0 | 1 1% | 0 | 0 | 1 1% | 0 | 1 1% | 0 |
| | Not sure/don't | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | know/won't say | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Base | 383 | 277 72% | 104 27% | 0% | 1 | 95 25% | 48 13% | 77 20% | 163 43% | 0% | 72 19% | 152 40% | 58 15% | 94 25% | 5 1% |
| | Excellent | 179 | 135 | 43 | 0 | 1 | 49 | 23 | 31 | 76 | 0 | 33 | 71 | 34 | 40 | 0 |
| | Good | 47% 133 | 49% 95 | 41% 37 | 0% 0 | 100% 0 | 52% 27 | 48% 17 | 40% 31 | 47% 58 | 0% 0 | 46% 22 | 47% 54 | 59% 14 | 43% 38 | 0% 4 |
| 15 (Overall quality of police | | 35% 30 | 34% 20 | 36% 10 | 0% 0 | 0% 0 | 28% 5 | 35% 4 | 40% 9 | 36% 12 | 0% 0 | 31% 5 | 36% 10 | 24% 6 | 40% 9 | 80% 0 |
| services, A) | Fair | 8% | 7% | 10% | 0% | 0% | 5% | 8% | 12% | 7% | 0% | 7% | 7% | 10% | 10% | 0% |
| | Poor | 12 | 6 | 6 | 0 | 0 | 1 | 1 | 2 | 8 | 0 | 2 | 6 | 2 | 2 | 0 |
| | Don't | 3% 29 | 2% 21 | 6% 8 | 0% 0 | 0% 0 | 1% 13 | 2% 3 | 3% 4 | 5% 9 | 0% 0 | 3% 10 | 4% 11 | 3% 2 | 2% 5 | 0% 1 |
| | Know/Won't | 8% | 8% | 8% | 0% | 0% | 14% | 6% | 5% | 6% | 0% | 14% | 7% | 3% | 5% | 20% |
| | Base | 386 | 281 73% | 103 27% | 0% | | 93 24% | 48 12% | 76 20% | 169 44% | 0% | 71 18% | 156 40% | 59 15% | 93 24% | 5 1% |
| | Excellent | 240 | 178 | 61 | 0 | 1 | 52 | 35 | 43 | 110 | 0 | 42 | 100 | 40 | 55 | 1 |
| | | 62% 91 | 63% 62 | 59% 28 | 0% 0 | 100% 0 | 56% 17 | 73% 7 | 57% 26 | 65% 41 | 0% 0 | 59% 16 | 64% 37 | 68% 13 | 59% 22 | 20% 3 |
| 15 (Overall quality of fire, emergency medical and rescue | Good | 24% | 22% | 27% | 0% | 0% | 18% | 15% | 34% | 24% | 0% | 23% | 24% | 22% | 24% | 60% |
| services, A) | Fair | 10 | 8 | 2 | 0 | 0 | 5 | 2 | 1 | 2 | 0 | 3 | 1 | 1 | 5 | 0 |
| | | 3% 3 | 3% 2 | 2% 1 | 0% 0 | 0% 0 | 5% 0 | 4% 0 | 1% 1 | 1% 2 | 0% 0 | 4% 0 | 1% 1 | 2% 1 | 5% 1 | 0% |
| | Poor Don't | 1% 42 | 1% 31 | 1% 11 | 0% | 0% 0 | 0% 19 | 0% 4 | 1% 5 | 1% 14 | 0% | 0% 10 | 1% 17 | 2% 4 | 1% 10 | 0% |
| | Don't Know/Won't | 42 | 31 11% | 11% | 0% | 0% | 20% | 4 8% | 5 7% | 8% | 0% | 10 | 17 | 4 7% | 10 | 20% |

/ SOUTHWEST PLANNING & MARKETING

| | | | 21 - | Do you live in | Los Alamos | ? | 23=Ho | w many ye | ars have y Alamos C | ou been a resid County? | ent of Los | 24 Inc | luding you | rself, how m househol | | live in your |
|---|----------------|------------|------------|----------------|------------|-----------|-----------------|------------------|------------------------|----------------------------|----------------------------|----------------|---------------|--------------------------|------------------|----------------------------|
| | | Base | Los Alamos | White Rock | Don't know | Won't say | 1 to 5 years | 6 to 10 years | 11 to 20 years | More than 20 years | Don't know/won't say | One, myself | Two people | Three people | 4 or more people | Don't know/won't say |
| | Base | 403 | 293 | 108 | 0 | 1 | 100 | 51 | 78 | 3 174 | 0 | 78 | 159 | 61 | 98 | 5 |
| | | | 73% | 27% | 0% | 0% | 25% | 13% | 19% | 43% | 0% | 19% | 39% | 15% | 24% | 1% |
| | Always feel | 265 | 198 | 65 | 0 | 1 | 69 | 25 | 52 | 119 | 0 | 55 | 105 | 40 | 63 | 1 |
| | safe | 66% | 68% | 60% | 0% | 100% | 69% | 49% | 67% | 68% | 0% | 71% | 66% | 66% | 64% | 20% |
| 16-about Los Alamos County | Usually feel | 129 | 89 | 40 | 0 | 0 | 30 | 24 | 24 | 51 | 0 | 23 | 51 | 19 | 31 | 4 |
| overall, how safe do you feel walking alone after dark in your | safe | 32% | 30% | 37% | 0% | 0% | 30% | 47% | 31% | 29% | 0% | 29% | 32% | 31% | 32% | 80% |
| neighborhood? Do you | Usually feel | 5 | 3 | 2 | 0 | 0 | 0 | 1 | 1 | 3 | 0 | 0 | 2 | 1 | 2 | 0 |
| | unsafe | 1% | 1% | 2% | 0% | 0% | 0% | 2% | 1% | 2% | 0% | 0% | 1% | 2% | 2% | 0% |
| | Always feel | 2 | 2 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 |
| | unsafe | 0% | 1% | 0% | 0% | 0% | 0% | 2% | 0% | 1% | 0% | 0% | 1% | 0% | 1% | 0% |
| | Don't | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 |
| | know/won't say | 0% | 0% | 1% | 0% | 0% | 1% | 0% | 1% | 0% | 0% | 0% | 0% | 2% | 1% | 0% |
| | | 0.05 | 287 | 106 | 0 | 1 | 97 | 50 | 77 | 171 | 0 | 77 | 156 | 59 | 96 | 5 |
| | Base | 395 | 73% | 27% | 0% | 0% | 25% | 13% | 19% | 43% | 0% | 19% | 39% | 15% | 24% | 1% |
| | Excellent | 37 | 29 | 8 | 0 | 0 | 12 | 2 | 8 | 15 | 0 | 8 | 11 | 11 | 7 | 0 |
| | | 9% | 10% | 8% | 0% | 0% | 12% | 4% | 10% | 9% | 0% | 10% | 7% | 19% | 7% | 0% |
| 17 (Openness of the County | Good | 132 | 99 | 31 | 0 | 1 | 30 | 20 | 26 | 56 | 0 | 23 | 57 | 15 | 36 | 0 |
| decision-making process, A) | | 33% 107 | 34% 72 | 29% 35 | 0% | 100% 0 | 31% 21 | 40% 12 | 34% 22 | 33% 52 | 0% 0 | 30% 22 | 37% 41 | 25% 15 | 38% 28 | 0% |
| | Fair | 27% | 25% | 33% | 0% | 0% | 21 | 24% | 22 | 30% | 0% | 29% | 26% | 25% | 28 | 0% |
| | Poor | 69 | 47 | 22 | 0 | 0 | 14 | 8 | 17 | 30 | 0 | 14 | 25 | 10 | 16 | 4 |
| | | 17% | 16% | 21% | 0% | 0% | 14% | 16% | 22% | 18% | 0% | 18% | 16% | 17% | 17% | 80% |
| | Don't | 50 | 40 | 10 | 0 | 0 | 20 | 8 | 4 | 18 | 0 | 10 | 22 | 8 | 9 | 1 |
| | Know/Won't | 13% | 14% | 9% | 0% | 0% | 21% | 16% | 5% | 11% | 0% | 13% | 14% | 14% | 9% | 20% |



| | | | 21 | Do you live ir | Los Alamos | ;? | 23=Ho | w many ye | ars have yo Alamos C | ou been a resid County? | ent of Los | 24 Inc | luding you | rself, how m househol | | live in your |
|--|---------------------|-------------------|------------------|------------------|---------------|-----------------|------------------|------------------|-------------------------|----------------------------|----------------------------|------------------|------------------|--------------------------|---------------------|----------------------------|
| | | Base | Los Alamos | White Rock | Don't know | Won't say | 1 to 5 years | 6 to 10 years | 11 to 20 years | More than 20 years | Don't know/won't say | One, myself | Two people | Three people | 4 or more people | Don't know/won't say |
| | Base | 396 | 287 | 107 | 0% | 1 | 98 25% | 50 13% | 77 19% | 171 | 0% | 75 19% | 157 40% | 60 15% | 97 24% | 5 |
| | Excellent | 33 | 26 | 6 | 0 | 1 | 10 | 3 | 6 | 14 | 0 | 7 | 9 | 8 | 9 | 0 |
| 17 (Fairness of the County decision-making process, A) | Good | 8% 123 | 9% 93 | 6% 29 | 0% | 100% 0 | 10% 27 | 6% 17 | 8% 25 | 8% 54 | 0% | 9% 23 | 6% 51 | 13% 21 | 9% 28 | 0% |
| decision-making process, Aj | Fair | 31% 114 29% | 32% 72 25% | 27% 42 39% | 0% 0 0% | 0% 0 0% | 28% 23 23% | 34% 14 28% | 32% 24 31% | 32% 53 31% | 0% 0 0% | 31% 20 27% | 32% 43 27% | 35% 10 17% | 29% 39 40% | 0% 0 0% |
| | Poor | 65 16% | 46 16% | 19 18% | 0 | 0 | 14 14% | 7 14% | 14 18% | 30 18% | 0 | 12 16% | 29 18% | 11 18% | 10 10% | 3 60% |
| | Don't Know/Won't | 61 15% | 50 17% | 11 10% | 0 0% | 0% | 24 24% | 9 18% | 8 10% | 20 12% | 0 0% | 13 17% | 25 16% | 10 17% | 11 11% | 2 40% |
| | Base | 394 | 286 73% | 106 27% | 0% | 1 0% | 98 25% | 50 13% | 75 19% | | 0% | 75 19% | 156 40% | 60 15% | 96 24% | 5 1% |
| 17 (Communicating information | Excellent | 54 14% | 42 15% | 12 11% | 0 | 0 | 14 14% | 2 4% | 14 19% | 24 14% | 0 | 13 17% | 18 12% | 14 23% | 8 8% | 0 |
| about County news, meetings and events in a timely manner, | Good Fair | 176 45% 97 | 127 44% 69 | 47 44% 28 | 0 0% 0 | 1 100% 0 | 43 44% 21 | 26 52% 11 | 30 40% 21 | 77 45% 44 | 0 0% 0 | 32 43% 17 | 69 44% 44 | 23 38% 14 | 51 53% 21 | 0 0% 1 |
| A) | Poor | 25% 39 10% | 24% 24 8% | 26% 15 14% | 0% 0 0% | 0% 0 0% | 21% 8 8% | 22% 8 16% | 28% 9 12% | 26% 14 8% | 0% 0 0% | 23% 4 5% | 28% 15 10% | 23% 6 10% | 22% 11 11% | 20% 3 60% |
| | Don't Know/Won't | 28 7% | 24 8% | 4 | 0% | 0% | 12 12% | 3 | 1 1% | 12 7% | 0 | 9 12% | 10 10 6% | 3 | 5 5% | 1 20% |
| | Base | 395 | 287 73% | 106 | 0% | 1 | 98 25% | 50 13% | 76 19% | | 0% | 75 19% | 156 39% | 60 15% | 97 25% | 5 |
| | Excellent | 41 10% | 34 12% | 7 7% | 0 | 0% | 12 12% | 3 6% | 9 12% | 17 10% | 0 | 10 13% | 16 10% | 9 15% | 6 6% | 0 |
| 17 (Providing information that citizens need to participate in | Good | 150 38% | 108 38% | 41 39% | 0 | 0 | 31 32% | 19 38% | 27 36% | 73 43% | 0 0% | 28 37% | 61 39% | 22 37% | 38 39% | 0 0% |
| County decisions, A) | Fair | 119 30% 54 | 81 28% 37 | 37 35% 17 | 0 0% 0 | 1 100% 0 | 28 29% 13 | 18 36% 5 | 25 33% 13 | 48 28% 23 | 0 0% 0 | 20 27% 10 | 47 30% 19 | 16 27% 8 | 34 35% 14 | 1 20% 3 |
| | Poor Don't | 14% 31 | 13% 27 | 16% 4 | 0% 0 | 0% 0 | 13% 14 | 10% 5 | 17% 2 | 13% 10 | 0% 0 | 13% 7 | 12% 13 | 13% 5 | 14% 5 | 60% 1 |
| | Know/Won't | 8% | 9% | 4% | 0% | 0% | 14% 97 | 10% 49 | 3% 76 | 6% | 0% | 9% 76 | 8% 156 | 8% 60 | 5% 95 | 20% |
| | Base | 394 | 73% | 27% | 0% | 0% | 25% | 12% | 19% | 44% | 0% | 19% | 40% | 15% | 24% | 1% |
| 17 (Providing opportunities for | Excellent | 44 11% 150 | 34 12% 108 | 10 9% 40 | 0 0% 0 | 0 0% 1 | 12 12% 30 | 2 4% 23 | 7 9% 33 | 23 13% 64 | 0 0% 0 | 10 13% 27 | 17 11% 59 | 12 20% 20 | 5 5% 42 | 0 0% 0 |
| citizen involvement in County decision-making, A) | Good Fair | 38% 114 29% | 38% 80 28% | 38% 34 32% | 0% 0 0% | 100% 0 0% | 31% 27 28% | 47% 15 31% | 43% 23 30% | 37% 49 28% | 0% 0 0% | 36% 22 29% | 38% 48 31% | 33% 11 18% | 44% 31 33% | 0% 2 40% |
| | Poor | 51 13% | 34 12% | 17 16% | 0 0% | 0 0% | 11 11% | 5 10% | 11 14% | 24 14% | 0 0% | 9 12% | 18 12% | 10 17% | 11 12% | 3 60% |
| | Don't Know/Won't | 35 9% | 30 10% | 5 5% | 0% | 0% | 17 18% | 4 8% | 2 3% | 12 7% | 0 | 8 11% | 14 9% | 7 12% | 6 6% | 0 0% |

/ SOUTHWEST PLANNING & MARKETING

| | | | 21 - | Do you live ir | Los Alamos | ;? | 23=Ho | w many ye | ars have yo Alamos C | ou been a resid County? | ent of Los | 24 Inc | luding you | self, how m househo | | live in your |
|------------------------------|-----------------------|------------|------------|----------------|------------|-----------|-----------------|------------------|-------------------------|----------------------------|----------------------------|----------------|---------------|------------------------|------------------|----------------------------|
| | | Base | Los Alamos | White Rock | Don't know | Won't say | 1 to 5 years | 6 to 10 years | 11 to 20 years | More than 20 years | Don't know/won't say | One, myself | Two people | Three people | 4 or more people | Don't know/won't say |
| | Base | 395 | 289 | 104 | 0 | 1 | 99 | 48 | 77 | 171 | 0 | 77 | 158 | 59 | 94 | 5 |
| | Dase | 395 | 73% | 26% | 0% | 0% | 25% | 12% | 19% | 43% | 0% | 19% | 40% | 15% | 24% | 1% |
| | Don't | 25 | 21 | 4 | 0 | 0 | 10 | 2 | 6 | 7 | 0 | 3 | 9 | 8 | 4 | 1 |
| | Know/Won't Sav | 6% | 7% | 4% | 0% | 0% | 10% | 4% | 8% | 4% | 0% | 4% | 6% | 14% | 4% | 20% |
| | 1 - Not | 28 | 18 | 10 | 0 | 0 | 7 | 2 | 7 | 12 | 0 | 7 | 8 | 5 | 6 | 2 |
| 18 (Trustworthiness, A) | Trustworthy At | 7% | 6% | 10% | 0% | 0% | 7% | 4% | 9% | 7% | 0% | 9% | 5% | 8% | 6% | 40% |
| io (inditworthiness, A) | 2 | 34 | 26 | 8 | 0 | 0 | 10 | 3 | 5 | 16 | 0 | 6 | 13 | 4 | 10 | 1 |
| | 2 | 9% | 9% | 8% | 0% | 0% | 10% | 6% | 6% | 9% | 0% | 8% | 8% | 7% | 11% | 20% |
| | 3 | 106 27% | 71 25% | 34 33% | 0 | 0 | 22 22% | 13 27% | 19 25% | 52 30% | 0 | 20 26% | 45 28% | 13 22% | 26 28% | 1 20% |
| | - | 129 | 25% 93 | 33% | 0% | 0% | 22% | 21% | 25% 29 | 30% 54 | 0% | 26% | 28% 55 | <u>22%</u> 15 | 33 | 20% |
| | 4 | 33% | 32% | 35% | 0% | 0% | 25% | 44% | 38% | 32% | 0% | 32% | 35% | 25% | 35% | 0% |
| | 5 - Very | 73 | 60 | 12 | 0 | 1 | 25 | 7 | 11 | 30 | 0 | 16 | 28 | 14 | 15 | 0 |
| | Trustworthy | 18% | 21% | 12% | 0% | 100% | 25% | 15% | 14% | 18% | 0% | 21% | 18% | 24% | 16% | 0% |
| | | | | | [| | | | | [| | | | | T | |
| | Base | 372 | | - | - | 1 | 88 | | | | 0 | | 150 | 49 | - | |
| | D. II | | 72% | 27% | | | 24% | 13% | 19% | | 0% | 20% | 40% | 13% | 25% | 1% |
| | Don't Know/Won't | 4 1% | 3 1% | 1 1% | 0 | 0 | 0 | 0 | 1 1% | 3 2% | 0% | 0 | 3 2% | 0 | 1 1% | 0 |
| | 1 - Not | 23 | 13 | 10 | 0 | 0 | 3 | 1 | 8 | 11 | 0 | 5 | 7 | 4 | 5 | 2 |
| 20 (Confidence in County's | Confident At All | 6% | 5% | 10% | 0% | 0% | 3% | 2% | 11% | 7% | 0% | 7% | 5% | 8% | 5% | 50% |
| ability to handle issues, A) | 2 | 36 10% | 28 10% | <u>8</u> | 0 | 0 | 12 14% | 2 4% | 2 3% | 20 12% | 0 | 10 14% | 11 7% | 5 10% | 9 10% | 1 25% |
| ,,,,,, | - | 10% | 79 | 37 | 0% | 1 | 24 | 4% | 26 | 51 | 0% | 21 | 50 | 9 | 35 | 25% |
| | 3 | 32% | 29% | 37% | 0% | 100% | 27% | 36% | 37% | 31% | 0% | 29% | 33% | 18% | 37% | 25% |
| | 4 | 131 | 98 | 33 | 0 | 0 | 34 | 17 | 21 | 59 | 0 | 27 | 56 | 22 | 26 | 0 |
| | 5 - Very | 35% 60 | 36% 48 | 33% 12 | 0% 0 | 0% | 39% 15 | 36% 10 | 30% 13 | 36% 22 | <u> 0%</u> 0 | 37% 10 | 37% 23 | 45% 9 | 28% 18 | 0% 0 |
| | 5 - Very Confident | 16% | 48 | 12 | 0% | 0% | 15 | 21% | 13 | 13% | 0% | 14% | 15% | 18% | 18 | 0% |
| | | | | .= | | | | | | | | | | | | |



| | | | 25-⊦ | low ma | ny children unde house | | ige of 18 live in your | 26-Just to ensure th | nat we have a represe whe | ntative sample en I read your | | | please stop me |
|------------------------------|----------------|------------|-----------|----------------|---------------------------|----------------|------------------------|----------------------|------------------------------|----------------------------------|-------------|-------------------|----------------|
| | | Base | One | Two | Three or more | None | Don't know/won't say | 18-24 years | 25-34 years | 35-49 years | 50-64 years | 65 years and over | Won't say |
| | Base | 401 | 50 | 59 | 31 | 173 | 8 | 19 | 52 | 117 | 135 | 78 | , |
| Q1. Overall | Excellent | 181 | 12% 27 | 15% 23 | <u>8%</u> 10 | 43% 84 | 2% 0 | 5% 7 | 13% 17 | 29% 49 | 34% 59 | 19% 49 | 09 |
| Rating of the | | 45% 182 | 54% 20 | 39% 32 | 32% 16 | 49% 73 | 0% 7 | 37% 7 | 33% 30 | 42% 57 | 44% 62 | 63% 26 | 0% 0 |
| Quality of Life in | Good | 45% | 40% | 54% | 52% | 42% | 88% | 37% | 58% | 49% | 46% | 33% | 0% |
| Los Alamos County | Fair | 33 8% | 3 6% | 3 5% | 4 13% | 13 8% | 1 13% | 3 16% | 4 8% | 10 9% | 13 10% | 3 4% | 0 |
| County | Poor | 4 1% | 0 0% | 1 2% | 1 3% | 2 1% | 0 | 1 5% | 1 2% | 1 1% | 1 1% | 0 | 0 |
| | Not sure/don't | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| | know/won't say | 0% | 0% | 0% | 0% | 1% | 0% | 5% | 0% | 0% | 0% | 0% | 0% |
| | Base | 402 | 50 12% | 60 15% | 32 8% | 173 43% | 8 | 20 5% | 51 | 118 29% | 135 34% | 78 19% | |
| | E | 120 | 12% | 15% | 7 | 43% 59 | 0 | 5% | 7 | 29% 35 | 41 | 29 | 0% |
| Q2. Overall | Excellent | 30% | 28% | 27% | 22% | 34% | 0% | 40% | 14% | 30% | 30% | 37% | 0% |
| Rating of Services | Good | 197 49% | 27 54% | 30 50% | 20 63% | 80 46% | 4 50% | 8 40% | 29 57% | 60 51% | 59 44% | 41 53% | 0 |
| Provided By Los | Fair | 63 16% | 8 16% | 11 18% | 4 13% | 22 13% | 3 38% | 1 5% | 13 25% | 19 16% | 24 18% | 6 8% | 0 0% |
| Alamos County | Poor | 17 | 1 | 2 | 1 | 9 | 1 | 2 | 2 | 3 | 10 | 0 | 0 |
| | Not sure/don't | 4% 5 | 2% 0 | <u>3%</u> 1 | <u>3%</u> 0 | <u>5%</u> 3 | 13% 0 | <u>10%</u> 1 | <u>4%</u> 0 | <u>3%</u> 1 | 7% 1 | 0% 2 | 0% |
| | know/won't say | 1% | 0% | 2% | 0% | 2% | 0% | 5% | 0% | 1% | 1% | 3% | 0% |
| | | | | | | | | | | | | | |
| Q4- you had any in-person | Base | 404 | 51 | 60 | 32 | 173 | 8 | 20 5% | 52 | | 135 | | 09 |
| contact with a | Yes | 293 | 13% 40 | 15% 48 | 8% 26 | 43% 126 | 7 | 15 | 13% 31 | 29% 88 | 33% 101 | 58 | 0 |
| Los Alamos | 103 | 73% | 78% | 80% | 81% | 73% | 88% | 75% | 60% | 74% | 75% | 74% | 0% |
| County employee(s) | No | 96 24% | 9 18% | 11 18% | 6 19% | 39 23% | 1 13% | 4 20% | 19 37% | 28 24% | 28 21% | 17 22% | 0 |
| within the last 12 | Not sure/don't | 15 | 2 | 1 | 0 | 8 | 0 | 1 | 2 | 3 | 6 | 3 | 0 |
| months | know/won't say | 4% | 4% | 2% | 0% | 5% | 0% | 5% | 4% | 3% | 4% | 4% | 0% |



| 5 (Knowledge, A)- Thinking of your most recent contact with a Los Alamos County employee(s), A)-Thinking of your most recent contact with a Los Alamos County Base 281 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 311 40 22 40 40 40 40 40 40 40 40 40 40 40 40 40 | | | | 25-H | low ma | ny children unde house | | ige of 18 live in your | 26-Just to ensure th | nat we have a represe whe | ntative sample en I read your | | | please stop me |
|---|---------------|--------|------|------|--------|---------------------------|--------|------------------------|----------------------|---------------------------------------|----------------------------------|-------------|-------------------|----------------|
| | | В | Base | One | Two | Three or more | None | Don't know/won't say | 18-24 years | 25.34 vears | 35-49 years | 50-64 years | 65 years and over | Won't say |
| Thinking of your most recent contact with a contact with | A)- | | | One | 1000 | Thee of those | INDITE | Don't know/won't say | 10-24 years | 20-04 years | 55- 4 5 years | JU-U- years | | Wont Say |
| $ \begin{array}{c c c c c c c c c c c c c c c c c c c $ | | | 281 | 40 | 48 | 24 | 119 | 7 | 15 | 31 | 85 | 97 | 53 | |
| $ \begin{array}{c} \mbox{contact with a} \\ \mbox{contact with a} $ | | | | | | 9% | | | 5% | 11% | 30% | | | (|
| Los Alamos County Social 16 15 12 16 5 12 23 6 17 county 31% 23% 33% 33% 29% 53% 16% 22% 36 17 employee(s) 13% 10% 13% 23% 29% 23% 12% 14% 35% 32% 17 how would you ate each of the following 15 0 13% 29% 20% 22% 36 17 14 35 17 14 35 12% 14% 6% 16 37% 12% 14% 6% 16 6% 12% 12% 14% 6% 12% 12% 14% 6% 16% 6% <td>E U t</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td> <td></td> <td>0</td> | E U t | | | | | | | | - | | | | | 0 |
| County employee(s), how would you rate each of the following Good 37 38% 38% 29% 53% 11% 29% 37% 32% 37% Poor 15 2 0 2 5 0 0 2 5 5 3 1 poor 15 2 0 2 5 0 0 2 5 5 3 1 poor 15 2 0% | | - | | | | | | | | | | | | 0% |
| County employee(s), ate each of the following Fair $\frac{17}{138}$ $\frac{10}{178}$ $\frac{10}{188}$ $\frac{10}{188}$ $\frac{20}{188}$ | Good | | | | | - | | | Ŧ | | | | | 0% |
| $ \begin{array}{c c c c c c c c c c c c c c c c c c c $ | | - | | | | | | | | | | | | 0 % |
| Poor 5% 5% 5% 6% 8% 4% 0% 0% 0% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 0% < | · · | | | | - | | | | | | - | | | 0% |
| Cate each of the following Don't 10 file 5% 5% 000 8% 0% 2% 0% 2% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% | Du | | 15 | 2 | 0 | 2 | 5 | 0 | 0 | 2 | 5 | 5 | 3 | 0 |
| Conversion Know/Wont 0% | 1e | 1 | 5% | | 0% | ÷,,, | | | | | | ÷,, | | 0% |
| Q5 Base 275 $\frac{39}{14\%}$ $\frac{47}{17\%}$ $\frac{99}{9\%}$ $\frac{22}{42\%}$ $\frac{31}{3}$ $\frac{47}{42\%}$ $\frac{7}{17\%}$ $\frac{99}{9\%}$ $\frac{42}{4\%}$ $\frac{7}{3\%}$ $\frac{5}{3}$ $\frac{37}{3}$ $\frac{47}{4\%}$ $\frac{143}{17\%}$ $\frac{22}{9\%}$ $\frac{31}{3}$ $\frac{48}{48}$ $\frac{29}{2\%}$ $\frac{17\%}{3}$ $\frac{48}{2}$ $\frac{48}{2}$ $\frac{48}{2}$ $\frac{48}{2}$ $\frac{48}{2}$ $\frac{48}{2}$ $\frac{48}{2}$ $\frac{48}{2}$ $\frac{48}{2}$ $\frac{29}{2}$ $\frac{31}{2}$ $\frac{6}{6}$ $\frac{62\%}{2}$ $\frac{29\%}{2}$ $\frac{31}{2}$ $\frac{6}{6}$ $\frac{62\%}{2}$ $\frac{2}{2}$ $\frac{8}{9}$ $\frac{22}{2}$ $\frac{31}{12}$ $\frac{6}{6}$ $\frac{6}{6}$ $\frac{11}{12}$ $\frac{2}{2}$ $\frac{6}{2}$ $\frac{8}{9}$ $\frac{2}{2}$ $\frac{31}{12}$ $\frac{6}{6}$ $\frac{6}{3}$ $\frac{11}{12}$ $\frac{11}{10}$ $\frac{3}{3}$ $\frac{2}{2}$ $\frac{11}{10}$ $\frac{4}{3}$ $\frac{2}{2}$ $\frac{11}{10}$ $\frac{1}{3}$ $\frac{11}{2}$ $\frac{1}{2}$ $\frac{1}{3}$ $\frac{1}{3}$ $$ | | | | - | | - | | | - | | - | - | - | 0 |
| Base 275 14% 17% 9% 42% 3% 5% 11% 32% 35% 17% A)-Thinking of our most recent contact with a contact with a Los Alamos 65% 65% 49% 42% 29% 53% 30% 43% 48 29 County employee(s), how would you not recent contact with a Los Alamos 62% 11 15 7 35 2 8 9 22 31 12 Poor 17 3 2 6 6 11 2 2 5 11 10% 62% 62% Poor 17 3 2 1 7 30% 29% 13% 30% 22% 31% 10% 6% 6% 11% 2 2 5 11 10 3 10% 10% 10% 10% 11% 30% 20% 11% 10% 30% 10% 10% 10% 10% 10% 10% 10% 10% <t< td=""><td>Know/Won't</td><td>on't (</td><td>0%</td><td>0%</td><td>2%</td><td>0%</td><td>0%</td><td>0%</td><td>0%</td><td>3%</td><td>0%</td><td>0%</td><td>0%</td><td>0%</td></t<> | Know/Won't | on't (| 0% | 0% | 2% | 0% | 0% | 0% | 0% | 3% | 0% | 0% | 0% | 0% |
| Base 225 14% 17% 9% 42% 3% 5% 11% 32% 35% 17% A)-Thinking of our most recent contact with a contact with a contac | | | | | | | | | | | | | I | |
| Kesponsiveness x, A)-Thinking of our most recent contact with a Los Alamos County employee(s), how would you rate each of the following $\frac{143}{52}$ 22 23 12 63 2 5 13 48 48 29 finking of cur most recent contact with a Los Alamos County employee(s), how would you rate each of the following $\frac{143}{22}$ 22 23 11 12 2 8 9 22 31 12 finking of your 56^{10} 32^{10} 27^{10} 30^{10} 27^{10} 32^{10} 22^{10} 31^{10} 3^{10} fair 11% 5% 13% 22^{10} 11 2^{10} 2^{10} 11^{10} 3 11^{10} 3^{10} 11^{10} 3^{10} 11^{10} 3^{10} 11^{10} 3^{10} 11^{10} 3^{10} 11^{10} 3^{10} 11^{10} 3^{10} 11^{10} 3^{10} 11^{10} 3^{10} 11^{10} 11^{10} 11^{10} 11^{10} 11^{10} 11^{10} 11^{10} 11^{10} 11^{10} 11^{10} 11^{10} 11^{10} 11^{10} </td <td>Base</td> <td></td> <td>275</td> <td></td> | Base | | 275 | | | | | | | | | | | |
| A) Thinking of our most recent out most recent with a Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you make the following employee(s), how would you make the follow ing the following employee(s), how would you make | ess | | 4.40 | | | | | | | | | | | |
| Our most recent contact with a Los Alamos Ox/a < | of Excellent | | | | | | | | | | | | | 0 |
| Contact with a Los Alamos Good $\overline{30\%}$ 28% 32% 27% 30% 29% 53% 30% 22% 22% 22% 22% 22% 22% 22% 22% 22% 22% 22% 22% 22% 22% 22% 22% 22% 22% 5 11 10 3 11% 5% 11% 11% 32% 22% 5 11 10 3 11% 11% 33% 11% 11% 33% 11% 11% 33% 11% 11% 33% 11% 11% 33% 11% 10% 33% 11% 10% 33% 11% 10% 10% 11% 10% 10% 11% 10% 11% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10% 11% 10% 10% 10% 10% 10% 10% 10% 10% 10% | ent | - | | | | | | | | | | | | 0% |
| Los Alamos County employee(s), how would you most recent contact with a Los Alamos County employee(s), how would you rate each of the following employee(s), how would you rate each of the following a_{11} 2 6 6 11 2 2 5 11 10 3 box would you rate each of the following Poor 17 3 2 1 7 1 0 2 6 6 3 5 (Courtesy, A)- Thinking of your most recent contact with a Los Alamos Base 266 39 48 25 124 7 15 31 87 98 55 6cod 826 266 39 48 25 124 7 15 31 87 98 55 6cod 886 266 39 48 25 124 7 15 31 87 98 55 6cod 886 266 15 10 33 2 9 11 831 13 100 12 1 10 316 12 | Good | | | | | | | | | | | | | 0% |
| County India < | | | | | | | | | | | | | | 0 |
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | Fair | 1 | 11% | 5% | 13% | 23% | 9% | 29% | 13% | 17% | 13% | 10% | 6% | 0% |
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | Poor | | | | | | | | | | | | | 0 |
| cate each of the following Know/Won't 1% 3% 2% 0% 0% 0% 0% 3% 0% 1% 0% 5 (Courtesy, A)- Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following Base 286 39 48 25 124 7 15 31 87 98 55 6od 11% 30% 34% 19% 56 53 37 98 55 Los Alamos County employee(s), how would you rate each of the following 15% 31% 40% 27% 29% 60% 35% 21% 24% 1 5 2 11 2 0 1 9 11 3 2 9 11 18 31 13 2 9 11 18 31 13 13 13 13 13 13 13 12 11 13 13 13 13 13 13 13 13 13 11 11 11 11 | , | (| | 8% | | | | | | 7% | | | | 0% |
| 5 (Courtesy, A)- Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following Base 286 39 48 25 124 7 15 31 87 98 55 5 (Courtesy, A)- Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following ase 286 39 48 25 124 7 15 31 87 98 55 ase 170 30 27 12 77 2 6 18 56 53 37 ase 170 30 27 12 77 2 6 18 56 53 37 ase ase 6 15 10 33 2 9 11 18 31 13 ase ase 6 15 10 33 2 9 11 18 31 13 ase 6 15 2 11 | | . – | | | | - | - | - | - | 1 | - | | - | 0 |
| 5 (Courtesy, A)- Base 260 14% 17% 9% 43% 2% 5% 11% 30% 34% 19% Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following 170 30 27 12 77 2 6 18 56 53 37 County employee(s), how would you rate each of the following 8% 3% 10% 8% 9% 29% 0% 3% 11% 33 13 Poor 10 2 1 2 0 1 9 11 3 1 0 1 4 3 2 610 wing 3% 5% 2% 4% 2% 14% 0% 3% 10% 11% 5% 11% 610 would you 7% 2% 40% 2% 0% 3% 10% 11% 5% 0% 610 would you 7% 2% 11 2 0 1 9 | ne Know/Won't | on't | 1% | 3% | 2% | 0% | 0% | 0% | 0% | 3% | 0% | 1% | 0% | 0% |
| 5 (Courtesy, A)- Base 260 14% 17% 9% 43% 2% 5% 11% 30% 34% 19% Thinking of your most recent contact with a Los Alamos County employee(s), how would you rate each of the following 170 30 27 12 77 2 6 18 56 53 37 County employee(s), how would you rate each of the following 8% 3% 10% 8% 9% 29% 0% 3% 11% 33 13 Poor 10 2 1 2 0 1 9 11 3 1 0 1 4 3 2 610 wing 3% 5% 2% 4% 2% 14% 0% 3% 10% 11% 5% 11% 610 would you 7% 2% 40% 2% 0% 3% 10% 11% 5% 0% 610 would you 7% 2% 11 2 0 1 9 | | | | | | | | | | | 1 | | 1 | |
| $ \begin{array}{c c c c c c c c c c c c c c c c c c c $ | A)- Base | | 286 | 39 | 48 | 25 | 124 | 7 | 15 | 31 | 87 | 98 | 55 | |
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | | | | 14% | 17% | | 43% | | 5% | 11% | | | | (|
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | | | | | | | | | | - | | | - | 0 |
| $ \begin{array}{c c c c c c c c c c c c c c c c c c c $ | | 5 | 59% | 77% | 56% | 48% | 62% | 29% | 40% | 58% | 64% | 54% | 67% | 0% |
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | | | 82 | 6 | 15 | 10 | 33 | 2 | Q | 11 | 18 | 31 | 13 | 0 |
| employee(s), how would you rate each of the following 24 1 5 2 11 2 0 1 9 11 3 Poor 10 2 1 1 3 10% 3% 5% | 0000 | | | | | | | | | | | | | 0% |
| Hair Bar Bar <td></td> | | | | | | | | | | | | | | |
| $ \begin{array}{c ccccccccccccccccccccccccccccccccccc$ | | F | 24 | 1 | 5 | 2 | 11 | 2 | 0 | 1 | 9 | 11 | 3 | 0 |
| rate each of the following Poor 10 2 1 1 3 1 0 1 4 3 2 house stariation 2 3% 5% 2% 4% 2% 14% 0% 3% 5% 3% 4% | bu | | 8% | 3% | 10% | 8% | 9% | 29% | 0% | 3% | 10% | 11% | 5% | 0% |
| following Poor 3% 5% 2% 4% 2% 14% 0% 3% 5% 3% 4% | | | | | | | | | | | | | | 0 |
| | Poor | | | | | - | - | | - | · · · · · · · · · · · · · · · · · · · | | - | | 0% |
| | S? Don't | | | | | | | | | | | | | |
| Know/Won't 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% | - 2011 | n't | - | - | • | - | - | | - | - | Ť | | - | 0 |



| | | | 25-H | low ma | ny children unde house | | ge of 18 live in your | 26-Just to ensure th | hat we have a represe | ntative sample en I read your | | | please stop me |
|--------------------|---------------------|------------|-----------|-----------|---------------------------|-----------|-----------------------|----------------------|-----------------------|----------------------------------|--------------|-------------------|----------------|
| | | Base | | | nouse | HOIQ ? | | | wn | en riedu your | age calegory | | |
| | | | One | Two | Three or more | None | Don't know/won't say | 18-24 years | 25-34 years | 35-49 years | 50-64 years | 65 years and over | Won't say |
| | Base | 393 | 51 | 59 | 31 | 169 | 8 | 20 | 52 | 115 | 133 | 73 | |
| | 2000 | 000 | 13% | 15% | 8% | 43% | 2% | 5% | 13% | 29% | 34% | 19% | 0 |
| | Excellent | 41 | 5 | 8 | 0 | 13 | 1 | 3 | 4 | 10 | 18 | 6 | 0 |
| a (a 1), (| | 10% 190 | 10% 27 | 14% 30 | 0% 17 | 8% 85 | 13% | 15% 11 | 8% 28 | 9% 56 | 14% 59 | 8% 36 | 0% 0 |
| 6 (Quality of | Good | 48% | 53% | 51% | 55% | 50% | 13% | 55% | 54% | 49% | 44% | 49% | 0% |
| street repairs, A) | Fair | 94 | 11 | 14 24% | 10 | 40 | 3 | 1 | 14 | 32 28% | 29 | 18 | 0 |
| | _ | 24% 62 | 22% 6 | 24% | 32% 4 | 24% 29 | 38% 3 | 5% 4 | 27% 3 | 16 | 22% 26 | 25% 13 | 0% |
| | Poor | 16% | 12% | 12% | 13% | 17% | 38% | 20% | 6% | 14% | 20% | 18% | 0% |
| | Don't | 6 2% | 2 4% | 0 | 0% | 2 1% | 0 | 1 5% | 3 6% | 1 1% | 1 1% | 0 | 0 |
| | Know/Won't | 2% | 4% | 0% | 0% | 1% | 0% | 5% | 0% | 1% | 1% | 0% | 0% |
| | D as a | 200 | 50 | 57 | 30 | 171 | 8 | 20 | 50 | 114 | 132 | 76 | |
| | Base | 392 | 13% | 15% | 8% | 44% | 2% | 5% | 13% | 29% | 34% | 19% | (|
| | Excellent | 130 33% | 21 42% | 13 23% | 10 33% | 64 37% | 1 13% | 4 20% | 14 28% | 33 29% | 46 35% | 33 43% | 0 |
| 6 (Quality of | Good | 186 | 20 | 34 | 16 | 75 | 4 | 10 | 26 | 60 | 54 | 36 | 0% |
| residential | 0000 | 47% | 40% | 60% | 53% | 44% | 50% | 50% | 52% | 53% | 41% | 47% | 0% |
| recycling | Fair | 51 13% | 5 10% | 9 16% | 3 | 20 12% | 2 25% | 3 15% | 6 12% | 17 15% | 21 16% | 4 | 0 |
| services, A) | Poor | 16 | 3 | 1070 | 1 | 7 | 0 | 1 | 2 | 3 | 10 / 10 | 0 | 0 |
| | | 4% | 6% | 2% | 3% | 4% | 0% | 5% | 4% | 3% | 8% | 0% | 0% |
| | Don't Know/Won't | 9 2% | 1 2% | 0 0% | 0% | 5 3% | 1 13% | 2 10% | 2 4% | 1 1% | 1 1% | 3 4% | 0 |
| | The second second | 270 | 270 | 0 / 0 | 0,0 | 070 | 1070 | 1070 | 170 | 170 | 170 | 170 | 0,0 |
| | | | 51 | 58 | 31 | 167 | 8 | 20 | 51 | 116 | 131 | 74 | |
| | Base | 392 | 13% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | 33% | 19% | 0 |
| | Eurollant | 59 | 6 | 5 | 070 | 31 | 2% | 2 370 | 2 | 9 | 15 | 31 | 0 |
| | Excellent | 15% | 12% | 9% | 0% | 19% | 25% | 10% | 4% | 8% | 11% | 42% | 0% |
| 6 (Senior Center | Good | 66 | 9 | 3 | 3 | 36 | 1 | 7 | 5 | 8 | 26 | 20 | 0 |
| programs and | | 17% | 18% | 5% | 10% | 22% | 13% | 35% | 10% | 7% | 20% | 27% | 0% |
| activities, A) | Fair | 13 | 0 | 0 | 1 | 9 | 0 | 2 | 0 | 2 | 6 | 3 | 0 |
| | Fair | 3% | 0% | 0% | 3% | 5% | 0% | 10% | 0% | 2% | 5% | 4% | 0% |
| | - | 4 | 0% | 0% | 3% 0 | 2 | 0% | 2 | 0% | 0 | 0 | 2 | 0% |
| | Poor | 1% | 0% | 0% | 0% | 1% | 0% | 10% | 0% | 0% | 0% | 3% | 0% |
| | Don't | 250 | 36 | 50 | 27 | 89 | 5 | 7 | 44 | 97 | 84 | 18 | 0 |
| | Know/Won't | 64% | 71% | 86% | 87% | 53% | 63% | 35% | 86% | 84% | 64% | 24% | 0% |
| | | 1 | 1 | 1 | 1 | | | | | 1 | 1 | | |
| | Base | 393 | 48 | 59 | 31 8% | 170 | 8 | 20 5% | 52 13% | 115 29% | 129 33% | 77 20% | |
| | | 109 | 12% 12 | 15% 18 | 2 | 43% 50 | 2% | 6 | 8 | 29% | 45 | 20% | 0 |
| | Excellent | 28% | 25% | 31% | 6% | 29% | 13% | 30% | 15% | 25 | 45 35% | 32% | 0% |
| 6 (Quality of | Orad | 178 | 20 | 23 | 19 | 84 | 2 | 8 | 32 | 50 | 49 | 39 | 0 |
| recreation | Good | 45% | 42% | 39% | 61% | 49% | 25% | 40% | 62% | 43% | 38% | 51% | 0% |
| services | _ · | 71 | 13 | 14 | 8 | 22 | 3 | 4 | 9 | 28 | 24 | 6 | 0 |
| provided by Los | Fair | 18% | 27% | 24% | 26% | 13% | 38% | 20% | 17% | 24% | 19% | 8% | 0% |
| Alamos County, | | 10% | 21% | 4 | 20% | 8 | 1 | 20% | 3 | 8 | 3 | 3 | 0% |
| A) | Poor | | | | | | | | | | | | |
| | Don't | 5% | 4% | 7% | 6% | 5% | 13% | 10% | 6% | 7% | 2% | 4% | 0% |
| | Know/Won't | 16 | 1 | 0 | 0 | 6 | 1 | 0 | 0 | 4 | 8 | 4 | 0 |
| | | | | | | | | | | | | | |



| | | | 25-H | low ma | ny children unde house | | ge of 18 live in your | 26-Just to ensure th | hat we have a represe wh | entative sample en I read your | | os County residents, | please stop me |
|--------------------------------|----------------|------------|-----------|-----------|---------------------------|------------|-----------------------|----------------------|-----------------------------|-----------------------------------|--------------|----------------------|----------------|
| | | Base | | | nouse | noid : | | | | | age category | | |
| | | | One | Two | Three or more | None | Don't know/won't say | 18-24 years | 25-34 years | 35-49 years | 50-64 years | 65 years and over | Won't say |
| 7 - Regarding residential | Base | 395 | 49 | 60 | 32 | 168 | 8 | 15 | 50 | | 134 | 77 | |
| property code | | 70 | 12% 7 | 15% 10 | 8% | 43% 35 | 2% 0 | 4% 1 | 13% | 30% 19 | 34% 26 | 19% 24 | 0% |
| enforcement, do | Increase | 18% 160 | 14% 26 | 17% 21 | 13% 12 | 21% 67 | 0% | 7% | 0% 20 | 16% 50 | 19% 51 | 31% 30 | 0% |
| you think the County should | Maintain | 41% | 26 53% | 35% | 38% | 40% | 1 13% | 9 60% | 40% | 50 42% | 38% | 30 | 0 |
| increase, | Decrease | 120 30% | 10 20% | 22 37% | 14 44% | 50 30% | 7 88% | 2 13% | 20 40% | 42 35% | 43 32% | 13 17% | 0 |
| maintain or | Not sure/don't | 30% 45 | 20% | 7 | 2 | 30% 16 | 0 | 3 | 40% | 35% | 32% 14 | 10 | 0% |
| decrease current | know/won't say | 11% | 12% | 12% | 6% | 10% | 0% | 20% | 20% | 7% | 10% | 13% | 0% |
| | Base | 398 | 50 | | 32 | | 8 | 19 | | | 134 | 77 | |
| | | 101 | 13% 15 | 15% 13 | 8% | 42% 42 | 2% | 2 5% | 13% | 29% 27 | 34% 34 | 19% 32 | 0% |
| 8 (Overgrown or | Increase | 25% | 30% | 22% | 22% | 25% | 13% | 11% | 12% | 23% | 25% | 42% | 0% |
| noxious weeds, | Maintain | 181 45% | 21 42% | 23 38% | 17 53% | 82 49% | 1 13% | 11 58% | 25 49% | 54 46% | 57 43% | 34 44% | 0 |
| A) | Decrease | 95 | 10 | 16 | 6 | 41 | 5 | 4 | 15 | 29 | 37 | 10 | 0 |
| | Don't | 24% 21 | 20% 4 | 27% 8 | 19% | 24% 4 | 63% 1 | 21% 2 | 29% 5 | 25% 7 | 28% 6 | 13% | 0% |
| | Know/Won't | 5% | 4 8% | 13% | 6% | 2% | 13% | 11% | 10% | 6% | 4% | 1% | 0% |
| | | | 51 | 60 | 32 | 167 | 8 | 19 | 52 | 118 | 131 | 76 | |
| | Base | 396 | 13% | 15% | 8% | 42% | 2% | 5% | 13% | 30% | 33% | 19% | 0% |
| | Increase | 174 44% | 22 43% | 20 33% | 12 38% | 81 49% | 1 13% | 4 21% | 17 33% | 41 35% | 61 47% | 51 67% | 0 |
| 8 (Abandoned or inoperable | | 140 | 20 | 22 | 14 | 59 | 0 | 10 | 18 | 49 | 43 | 20 | 0 |
| vehicles in front | Maintain | 35% | 39% | 37% | 44% | 35% | 0% | 53% | 35% | 43 | 33% | 26% | 0% |
| yards, A) | Decrease | 57 | 5 | 13 | 4 | 19 | 4 | 4 | 11 | 19 | 19 | 4 | 0 |
| | Don't | 14% | 10% | 22% | 13% | 11% | 50% | 21% | 21% | 16% | 15% | 5% | 0% |
| | Know/Won't | 25 6% | 4 8% | 5 8% | 2 6% | 8 5% | 3 38% | 1 5% | 6 12% | 9 8% | 8 6% | 1 1% | 0 0% |
| | | | | | | | | | | | | | |
| | Base | 395 | 50 | 59 | 32 | 168 | 8 | 18 | 51 | 117 | 132 | 77 | (|
| | Dase | 333 | 13% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | 33% | 19% | 0% |
| | Increase | 120 | 18 | 16 | 7 | 52 | 0 | 3 | 11 | 36 | 43 | 27 | 0 |
| 8 (Trash or other | | 30% 203 | 36% 29 | 27% 27 | 22% 18 | 31% 86 | 0% 4 | 17% 10 | 22% 29 | 31% 58 | 33% 62 | 35% 44 | 0% |
| debris, A) | Maintain | 51% | 58% | 46% | 56% | 51% | 4 50% | 56% | 57% | 50% | 47% | 57% | 0% |
| | Decrease | 52 | 2 | 12 | 5 | 21 | 3 | 2 | 10 | 17 | 18 | 5 | 0 |
| | Don't | 13% | 4% | 20% | 16% | 13% | 38% | 11% | 20% | 15% | 14% | 6% | 0% |
| | Know/Won't | 20 5% | 1 2% | 4 7% | 2 6% | 9 5% | 1 13% | 3 17% | 1 2% | 6 5% | 9 7% | 1 1% | 0 |
| | | 1 | | | | | | | | Ŧ | | | |
| | Base | 400 | 51 13% | 60 15% | 32 | 169 42% | 8 | 19 5% | 52 | 117 29% | 134 34% | 78 20% | 0% |
| | | | | | | | | 576 | 13% | | | | |
| | Increase | 126 32% | 15 29% | 18 30% | 9 28% | 56 33% | 0 | 4 21% | 11 21% | 30 26% | 43 32% | 38 49% | 0 |
| 8 (Vehicles parked on front | | 32% 150 | | 20 | 13 | 33% 65 | 0% | | | | | | 0% |
| lawns or | Maintain | 150 38% | 23 | | | | | 8 | 19 37% | 47 | 48 | 28 | |
| unpaved | | 38% 99 | 45% 11 | 33% 18 | 41% 7 | 38% 38 | 13% 5 | 42% 7 | 3/% | 40% 32 | 36% 35 | 36% 9 | 0% |
| surfaces, A) | Decrease | | | | | | | | | | | | |
| | Don't | 25% | 22% | 30% | 22% | 22% | 63% | 37% | 31% | 27% | 26% | 12% | 0% |
| | Know/Won't | 25 | 2 | 4 | 3 | 10 | 2 | 0 | 6 | 8 | 8 | 3 | 0 |
| | Say | 6% | 4% | 7% | 9% | 6% | 25% | 0% | 12% | 7% | 6% | 4% | 0% |



| | | | 25-H | low ma | ny children unde house | | age of 18 live in your | 26-Just to ensure th | hat we have a represe wh | entative sample en I read your | | os County residents, | please stop me |
|------------------|---------------------|------|------|--------|---------------------------|------|------------------------|----------------------|-----------------------------|-----------------------------------|-------------|----------------------|----------------|
| | | Base | One | Two | Three or more | None | Don't know/won't say | 18-24 years | 25-34 years | 35-49 vears | 50-64 vears | 65 years and over | Won't say |
| | Base | 397 | | 59 | | | | 10-24 years | <u>20-04 years</u> 52 | | | 78 | wont say |
| 8 (Shrubs or | | | 13% | 15% | | | 2% | 5% | 13% | 29% | 34% | 20% | 0% |
| other vegetation | I | 125 | 16 | 20 | 10 | 53 | 0 | 5 | 11 | 33 | 38 | 38 | 0 |
| overgrown onto | Increase | 31% | 31% | 34% | 31% | 31% | 0% | 26% | 21% | 29% | 29% | 49% | 0% |
| | Maintain | 199 | 29 | 24 | 17 | 83 | 4 | 9 | 28 | 60 | 70 | 32 | 0 |
| the sidewalk or | Maintain | 50% | 57% | 41% | 53% | 49% | 57% | 47% | 54% | 52% | 53% | 41% | 0% |
| other public | Decrease | 55 | 4 | 9 | 4 | 26 | 3 | 2 | 8 | 18 | 21 | 6 | 0 |
| areas, A) | Decrease | 14% | 8% | 15% | 13% | 15% | 43% | 11% | 15% | 16% | 16% | 8% | 0% |
| | Don't | 18 | 2 | 6 | 1 | 8 | 0 | 3 | 5 | 4 | 4 | 2 | 0 |
| | Know/Won't | 5% | 4% | 10% | 3% | 5% | 0% | 16% | 10% | 3% | 3% | 3% | 0% |
| | | | • | • | | - | | | | | | | |
| 8 (General | Base | 395 | 50 | 59 | 32 | 171 | 7 | 19 | 50 | 117 | 133 | 76 | |
| disrepair of a | Dase | 555 | 13% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | 34% | 19% | 0% |
| homes' exterior | Inorogo | 92 | 13 | 11 | 9 | 33 | 1 | 3 | 13 | 23 | 31 | 22 | 0 |
| | Increase | 23% | 26% | 19% | 28% | 19% | 14% | 16% | 26% | 20% | 23% | 29% | 0% |
| such as | Maintain | 176 | 28 | 24 | 12 | 83 | 0 | 9 | 20 | 55 | 53 | 39 | 0 |
| degrading paint, | Ivialitalit | 45% | 56% | 41% | 38% | 49% | 0% | 47% | 40% | 47% | 40% | 51% | 0% |
| stucco, roof, | Decrease | 103 | 8 | 19 | 7 | 46 | 6 | 6 | 13 | 33 | 41 | 10 | 0 |
| siding and the | | 26% | 16% | 32% | 22% | 27% | 86% | 32% | 26% | 28% | 31% | 13% | 0% |
| | Don't | 24 | 1 | 5 | 4 | 9 | 0 | 1 | 4 | 6 | 8 | 5 | 0 |
| like, A) | Know/Won't | 6% | 2% | 8% | 13% | 5% | 0% | 5% | 8% | 5% | 6% | 7% | 0% |
| | | 1 | 1 | | - | | | | | | | | |
| | Base | 398 | 51 | 59 | | | | 19 | 51 | | | 77 | |
| | 2000 | | 13% | 15% | 8% | | 2% | 5% | 13% | | 34% | 19% | 09 |
| | Increase | 142 | 21 | 18 | 9 | 64 | 0 | 3 | 19 | 36 | 52 | 32 | 0 |
| | moreade | 36% | 41% | 31% | 28% | 38% | 0% | 16% | 37% | 31% | 39% | 42% | 0% |
| 8 (Unsafe | Maintain | 198 | 26 | 27 | 18 | 78 | 5 | 10 | 22 | 64 | 67 | 35 | 0 |
| structures, A) | | 50% | 51% | 46% | 56% | 46% | 63% | 53% | 43% | 55% | 50% | 45% | 0% |
| | Decrease | 22 | 1 | 5 | 2 | 12 | 1 | 4 | 4 | 8 | 4 | 2 | 0 |
| | | 6% | 2% | 8% | 6% | 7% | 13% | 21% | 8% | 7% | 3% | 3% | 0% |
| | Don't Know/Won't | 36 | 3 | 9 | 3 | 16 | 2 | 2 | 6 | 9 | 11 | 8 | 0 |
| | Sav | 9% | 6% | 15% | 9% | 9% | 25% | 11% | 12% | 8% | 8% | 10% | 0% |



| | | | 25-H | low ma | ny children unde house | | age of 18 live in your | 26-Just to ensure th | hat we have a represe wh | | e of Los Alam age category | | please stop me |
|--------------------|----------------------------------|------------|---------|---------|---------------------------|----------|------------------------|----------------------|-----------------------------|-------------|-------------------------------|-------------------|----------------|
| | | Base | | _ | | | | | | | | | |
| 0 Pegarding | | | One | Two | Three or more | None | Don't know/won't say | 18-24 years | 25-34 years | 35-49 years | 50-64 years | 65 years and over | Won't say |
| 9-Regarding | Base | 402 | 51 | 59 | 32 | 172 | 8 | 20 | 51 | 119 | 135 | 77 | (|
| commercial | | | 13% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | | 19% | 0% |
| property code | | 127 | 16 | 17 | 13 | 53 | 1 | 4 | 12 | 45 | 40 | 26 | 0 |
| enforcement, | Increase | 32% | 31% | 29% | 41% | 31% | 13% | 20% | 24% | 38% | 30% | 34% | 0% |
| increase, | Maintain | 197 | 29 | 23 | 15 | 86 | 4 | 8 | 26 | 51 | 76 | 36 | 0 |
| maintain or | Ividificali | 49% | 57% | 39% | 47% | 50% | 50% | 40% | 51% | 43% | 56% | 47% | 0% |
| decrease current | Decrease | 28 | 2 | 5 | 2 | 12 | 1 | 2 | 5 | 11 | 4 | 6 | 0 |
| | | 7% | 4% | 8% | 6% | 7% | 13% | 10% | 10% | 9% | 3% | 8% | 0% |
| code | Not sure/don't | 50 | 4 | 14 | 2 | 21 | 2 | 6 | 8 | 12 | 15 | 9 | 0 |
| enforcement | know/won't say | 12% | 8% | 24% | 6% | 12% | 25% | 30% | 16% | 10% | 11% | 12% | 0% |
| 10-Regarding | _ | | 51 | 60 | 32 | 173 | 8 | 20 | 52 | 119 | 135 | 78 | (|
| commercial | Base | 404 | 13% | 15% | 8% | 43% | 2% | 5% | 13% | 29% | 33% | 19% | 0% |
| | | 127 | 20 | 20 | 11 | 53 | 1 | 4 | 14 | 43 | 41 | 25 | 0 |
| property code | Increase | 31% | 39% | 33% | 34% | 31% | 13% | 20% | 27% | 36% | 30% | 32% | 0% |
| enforcement,Incr | Maintain | 164 | 22 | 17 | 14 | 75 | 3 | 7 | 21 | 44 | 62 | 30 | 0 |
| ease, maintain or | Maintain | 41% | 43% | 28% | 44% | 43% | 38% | 35% | 40% | 37% | 46% | 38% | 0% |
| decrease current | Deersee | 25 | 1 | 6 | 2 | 10 | 1 | 1 | 5 | 9 | 5 | 5 | 0 |
| code | Decrease | 6% | 2% | 10% | 6% | 6% | 13% | 5% | 10% | 8% | 4% | 6% | 0% |
| enforcement | | 88 | 8 | 17 | 5 | 35 | 3 | 8 | 12 | 23 | 27 | 18 | 0 |
| efforts on | Not sure/don't know/won't say | | | | | | | | | | | | |
| commercial | know/worrt say | 22% | 16% | 28% | 16% | 20% | 38% | 40% | 23% | 19% | 20% | 23% | 0% |
| | | <u></u> /0 | 1070 | 2070 | 1070 | 2070 | 00/1 | 1070 | 2070 | 1070 | 2070 | 2070 | 0/0 |
| | Base | 376 | 48 | | | 161 | 8 | 20 | 50 | | | | 0 |
| | Buee | | 13% | 15% | 9% | 43% | 2% | 5% | 13% | | 31% | 19% | 0% |
| | Excellent | 238 | 32 | 40 | 23 | 101 | 4 | 8 | 31 | 78 | 69 | 52 | 0 |
| | Execution | 63% | 67% | 71% | 72% | 63% | 50% | 40% | 62% | 67% | 59% | 71% | 0% |
| | Good | 89 | 11 | 13 | 6 | 39 | 1 | 5 | 10 | 25 | 34 | 15 | 0 |
| 11 (Overall | | 24% | 23% | 23% | 19% | 24% | 13% | 25% | 20% | 21% | 29% | 21% | 0% |
| quality of library | Fair | 10 | 2 | 2 | 1 | 4 | 0 | 2 | 0 | 4 | 3 | 1 | 0 |
| services, A) | | 3% | 4% | 4% | 3% | 2% | 0% | 10% | 0% | 3% | 3% | 1% | 0% |
| | Poor | 2 1% | 0 | 0 | 0 0% | 2 1% | 0 0% | 2 10% | 0 0% | 0 | 0 | 0 | 0 |
| | Don't | | | | | | 3 | | 9 | 10 | | 5 | 0 |
| | Know/Won't Say | 37 10% | 3 6% | 1 2% | 2 6% | 15 9% | 3 38% | 3 | 9 18% | 10 9% | 10 9% | 5 7% | 0 |
| | | 10% | 0%0 | ∠% | 0% | 9% | 38% | 15% | 10% | 9% | 9% | 1 %0 | 0% |



| | | | 25-H | low ma | ny children unde house | | age of 18 live in your | 26-Just to ensure t | nat we have a represe wh | entative sample en I read your | | os County residents | , please stop me |
|--------------------|----------------------------------|------------|-----------|-----------|---------------------------|-----------|------------------------|---------------------|-----------------------------|-----------------------------------|-------------|---------------------|------------------|
| | | Base | | | | | | | | | 5 5 5 | | |
| | | | One | Two | Three or more | None | Don't know/won't say | 18-24 years | 25-34 years | 35-49 years | 50-64 years | 65 years and over | Won't say |
| | Base | 377 | 51 | 56 | 32 | 160 | 8 | 20 | 50 | | 118 | 72 | |
| | | 001 | 14% | 15% | 8% | 42% | 2% | 5% | 13% | 31% | 31% | 19% | (|
| | Excellent | 221 59% | 35 69% | 34 61% | 20 63% | 98 61% | 2 25% | 8 40% | 29 58% | 67 57% | 70 59% | 47 65% | 0 |
| 1 (Availability of | | 59% 102 | 69% 11 | 18 | 9 | 40 | 25% | 40% 6 | 12 | 35 | 32 | 05% 17 | 0% |
| ibrary materials, | Good | 27% | 22% | 32% | 28% | 25% | 38% | 30% | 24% | 30% | 27% | 24% | 0% |
| A) | Fair | 10 | 2 | 2 | 1 | 3 | 0 | 0 | 0 | 4 | 4 | 2 | 0 |
| .,, | Fair | 3% | 4% | 4% | 3% | 2% | 0% | 0% | 0% | 3% | 3% | 3% | 0% |
| | Poor | 2 | 0 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 | 0 |
| | | 1% | 0% | 0% | 0% | 1% | 0% | 10% | 0% | 0% | 0% | 0% | 0% |
| | Don't | 42 | 3 | 2 | 2 | 17 | 3 | 4 | 9 | 11 | 12 | 6 | 0 |
| | Know/Won't | 11% | 6% | 4% | 6% | 11% | 38% | 20% | 18% | 9% | 10% | 8% | 0% |
| | Base | 403 | 51 | 60 | 32 | 172 | 8 | 19 | 52 | | 135 | 78 | |
| 2-Have you or a | 2400 | | 13% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | 33% | 19% | |
| household | Yes | 340 | 48 | 58 | 31 | 140 | 6 | 14 | 41 | 107 | 112 | 66 | 0 |
| nember visited a | | 84% 56 | 94% 0 | 97% 2 | 97% 1 | 81% 28 | 75% 2 | 74% 4 | <u>79%</u> 10 | 90% 11 | 83% 20 | 85% 11 | 0% |
| Los Alamos | No | 50 14% | 0% | 2 3% | 3% | 28 16% | 25% | 4 21% | 19% | 9% | 15% | 14% | 0% |
| County library in | | 7 | 3 | 0 | 0 | 4 | 0 | 1 | 1978 | 970 1 | 3 | 1478 | 0/8 |
| the last 12 | Not sure/don't | | 0 | Ŭ | | - | <u> </u> | | | | 0 | | |
| months? | know/won't say | 2% | 6% | 0% | 0% | 2% | 0% | 5% | 2% | 1% | 2% | 1% | 0% |
| 13-The County | | r 1 | 51 | 59 | 32 | 170 | 7 | 20 | 52 | 118 | 132 | 76 | |
| | Base | 398 | 13% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | 33% | 19% | |
| operates the | | 209 | 34 | 37 | 24 | 80 | 4 | 8 | 21 | 75 | 68 | 37 | 0 |
| ocal bus service | Yes | 53% | 67% | 63% | 75% | 47% | 57% | 40% | 40% | 64% | 52% | 49% | 0% |
| called Atomic | | | | | | | | | | | | | |
| City Transit. | No | 183 | 16 | 22 | 8 | 85 | 3 | 10 | 30 | 42 | 62 | 39 | 0 |
| Have you | - | 46% | 31% | 37% | 25% | 50% | 43% | 50% | 58% | 36% | 47% | 51% | 0% |
| personally used | | 6 | 1 | 0 | 0 | 5 | 0 | 2 | 1 | 1 | 2 | 0 | 0 |
| this service in | Not sure/don't | | | | | | | | | | | | |
| the last 12 | know/won't sav | | | | | | | | | | | | |
| months? | | 2% | 2% | 0% | 0% | 3% | 0% | 10% | 2% | 1% | 2% | 0% | 0% |
| | | 2 /0 | 2 /0 | 070 | 070 | 570 | 070 | 1070 | 270 | 170 | 270 | 070 | 070 |
| | L | | 34 | 37 | 24 | 80 | 4 | 8 | 21 | 75 | 68 | 37 | |
| | Base | 209 | 16% | 18% | 11% | 38% | 2% | 4% | 10% | 36% | 33% | 18% | |
| | Excellent | 140 | 24 | 23 | 19 | 48 | 3 | 3 | 16 | 51 | 43 | 27 | 0 |
| 4-Overall, would | | 67% | 71% | 62% | 79% | 60% | 75% | 38% | 76% | 68% | 63% | 73% | 0% |
| you rate your | | 58 | 10 | 10 | 2 | 28 | 1 | 2 | 5 | 20 | 23 | 8 | 0 |
| xperience using | Good | 28% | 29% | 27% | 8% | 35% | 25% | 25% | 24% | 27% | 34% | 22% | 0% |
| Atomic City | | 9 | 0 | 3 | 3 | 3 | 0 | 3 | 0 | 3 | 2 | 1 | 0% |
| | Fair | 9 4% | 0% | 3 8% | 13% | 3 4% | 0% | 38% | 0% | 3 4% | 2 3% | 3% | 0% |
| Transit as | | 4% 2 | 0% | 8% | 0 | 4% 1 | 0% | 38% 0 | 0% | 4% 1 | 3% 0 | 3% | 0% |
| | Poor | | - | | | | - | | | | | | |
| | Net some false P | 1% | 0% | 3% | 0% | 1% | 0% | 0% | 0% | 1% | 0% | 3% | 0% |
| | Not sure/don't know/won't say | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |



| | | Base | 25-H | low mar | ny children unde house | | ige of 18 live in your | 26-Just to ensure th | | entative sample en I read your | | os County residents, | please stop me |
|-------------------|----------------|------|------|---------|---------------------------|------|------------------------|----------------------|-------------|-----------------------------------|-------------|----------------------|----------------|
| | | Duot | One | Two | Three or more | None | Don't know/won't say | 18-24 years | 25-34 years | 35-49 years | 50-64 years | 65 years and over | Won't say |
| | Base | 383 | 50 | 58 | 31 | 162 | 8 | 19 | 51 | 114 | 128 | 71 | |
| | 2400 | 000 | 13% | 15% | 8% | 42% | 2% | 5% | 13% | 30% | 33% | 19% | 0 |
| | | 179 | 29 | 23 | 15 | 78 | 1 | 10 | 22 | 51 | 59 | 37 | 0 |
| | Excellent | 47% | 58% | 40% | 48% | 48% | 13% | 53% | 43% | 45% | 46% | 52% | 0% |
| 15 (Overall | Good | 133 | 12 | 22 | 14 | 56 | 5 | 6 | 14 | 41 | 47 | 25 | 0 |
| quality of police | Good | 35% | 24% | 38% | 45% | 35% | 63% | 32% | 27% | 36% | 37% | 35% | 0% |
| services, A) | Fair | 30 | 5 | 7 | 1 | 12 | 0 | 1 | 8 | 8 | 8 | 5 | 0 |
| ····, / | i ali | 8% | 10% | 12% | 3% | 7% | 0% | 5% | 16% | 7% | 6% | 7% | 0% |
| | Poor | 12 | 2 | 1 | 1 | 6 | 0 | 2 | 1 | 3 | 5 | 1 | 0 |
| | | 3% | 4% | 2% | 3% | 4% | 0% | 11% | 2% | 3% | 4% | 1% | 0% |
| | Don't | 29 | 2 | 5 | 0 | 10 | 2 | 0 | 6 | 11 | 9 | 3 | 0 |
| | Know/Won't | 8% | 4% | 9% | 0% | 6% | 25% | 0% | 12% | 10% | 7% | 4% | 0% |
| | | | | | | | | | | | | | |
| | Base | 386 | 50 | 57 | 31 | 167 | 8 | 19 | 50 | | | | |
| | Dase | | 13% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | 33% | 19% | |
| | Excellent | 240 | 35 | 31 | 21 | 108 | 3 | 9 | 31 | 67 | 79 | 54 | 0 |
| 15 (Overall | LACEMENT | 62% | 70% | 54% | 68% | 65% | 38% | 47% | 62% | 59% | 62% | 72% | 0% |
| | Good | 91 | 9 | 16 | 6 | 39 | 3 | 8 | 9 | 27 | 33 | 14 | 0 |
| quality of fire, | 0000 | 24% | 18% | 28% | 19% | 23% | 38% | 42% | 18% | 24% | 26% | 19% | 0% |
| emergency | | 10 | 2 | 2 | 1 | 2 | 0 | 1 | 2 | 4 | 2 | 1 | 0 |
| medical and | Fair | | | | | | | | | | | | |
| escue services. | ⊢air | | | | | | | | | | | | |
| , | | 3% | 4% | 4% | 3% | 1% | 0% | 5% | 4% | 4% | 2% | 1% | 0% |
| A) | | 3 | 0 | 1 | 0 | 2 | 0 | 1 | 0 | 0 | 2 | 0 | 0 |
| | Poor | 1% | 0% | 2% | 0% | 1% | 0% | 5% | 0% | 0% | 2% | 0% | 0% |
| | Don't | 42 | 4 | 7 | 3 | 16 | 2 | 0 | 8 | 16 | 12 | 6 | 0 |
| | Know/Won't | 11% | 8% | 12% | 10% | 10% | 25% | 0% | 16% | 14% | 9% | 8% | 0% |
| | | | | | | | | | | , | | | |
| | | | 51 | 60 | 32 | 172 | 8 | 19 | 52 | 119 | 135 | 78 | |
| | Base | 403 | | | | | | | | | | | |
| | | 005 | 13% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | 33% | 19% | 0 |
| | | 265 | 33 | 39 | 21 | 112 | 3 | 9 | 36 | 76 | 88 | 56 | 0 |
| 16-about Los | Always feel | | 1 | | | | | | | | | | |
| Alamos County | safe | | | | | | | | | | | | |
| verall, how safe | | 66% | 65% | 65% | 66% | 65% | 38% | 47% | 69% | 64% | 65% | 72% | 0% |
| do you feel | Usually feel | | /0 | /0 | | /0 | /* | | /0 | / 0 | | / • | 0,0 |
| | safe | 129 | 16 | 19 | 10 | 56 | 5 | 8 | 15 | 41 | 43 | 22 | 0 |
| walking alone | Sale | 32% | 31% | 32% | 31% | 33% | 63% | 42% | 29% | 34% | 32% | 28% | 0% |
| iter dark in your | Usually feel | _ | 0 | | 4 | | 0 | 1 | 0 | <u> </u> | 2 | 0 | 0 |
| neighborhood? | unsafe | 5 | 0 | 1 | 1 | 3 | U | 1 | 0 | 2 | 2 | 0 | 0 |
| Do you | unsale | 1% | 0% | 2% | 3% | 2% | 0% | 5% | 0% | 2% | 1% | 0% | 0% |
| Do you iiii | Always feel | 2 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 |
| | unsafe | | | - | - | | | | | | | - | |
| | | 0% | 2% | 0% | 0% | 1% | 0% | 5% | 0% | 0% | 1% | 0% | 0% |
| | Don't | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 |
| | know/won't say | 0% | 2% | 2% | 0% | 0% | 0% | 0% | 2% | 0% | 1% | 0% | 0% |

5 / SOUTHWEST PLANNING & MARKETING

| | | | 25-⊦ | low ma | ny children unde house | | age of 18 live in your | 26-Just to ensure th | nat we have a represe wh | ntative sample en I read your | | os County residents, | please stop me |
|--------------------------------|------------|------|------|--------|---------------------------|------|------------------------|----------------------|-----------------------------|----------------------------------|-------------|----------------------|----------------|
| | | Base | | | | | | | | | | | |
| | | | One | Two | Three or more | None | Don't know/won't say | 18-24 years | 25-34 years | 35-49 years | 50-64 years | 65 years and over | Won't say |
| | Base | 395 | | | - | 170 | | 18 | 50 | | 135 | 75 | |
| | | | 12% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | 34% | 19% | 09 |
| | Excellent | 37 | 8 | 3 | 2 | 16 | 0 | 2 | 4 | 11 | 14 | 6 | 0 |
| 17 (Openness of | Excellent | 9% | 17% | 5% | 6% | 9% | 0% | 11% | 8% | 9% | 10% | 8% | 0% |
| the County | Good | 132 | 17 | 18 | 14 | 58 | 1 | 9 | 13 | 34 | 43 | 33 | 0 |
| decision-making | 0000 | 33% | 35% | 31% | 45% | 34% | 13% | 50% | 26% | 29% | 32% | 44% | 0% |
| | Fair | 107 | 13 | 20 | 7 | 44 | 1 | 3 | 17 | 32 | 38 | 17 | 0 |
| process, A) | | 27% | 27% | 34% | 23% | 26% | 13% | 17% | 34% | 27% | 28% | 23% | 0% |
| | Poor | 69 | 5 | 10 | 6 | 29 | 5 | 2 | 10 | 23 | 26 | 8 | 0 |
| | | 17% | 10% | 17% | 19% | 17% | 63% | 11% | 20% | 20% | 19% | 11% | 0% |
| | Don't | 50 | 5 | 8 | 2 | 23 | 1 | 2 | 6 | 17 | 14 | 11 | 0 |
| | Know/Won't | 13% | 10% | 14% | 6% | 14% | 13% | 11% | 12% | 15% | 10% | 15% | 0% |
| | | | | | | | | | | | | | |
| | Base | 396 | 49 | 60 | 31 | 171 | 8 | | 51 | 118 | 134 | 75 | |
| | Dase | 390 | 12% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | 34% | 19% | 00 |
| | Excellent | 33 | 6 | 5 | 3 | 12 | 0 | 2 | 3 | 11 | 10 | 7 | 0 |
| | LAGellent | 8% | 12% | 8% | 10% | 7% | 0% | 11% | 6% | 9% | 7% | 9% | 0% |
| | Good | 123 | 20 | 17 | 6 | 56 | 0 | 7 | 14 | 27 | 43 | 32 | 0 |
| 17 (Fairness of | 0000 | 31% | 41% | 28% | 19% | 33% | 0% | 39% | 27% | 23% | 32% | 43% | 0% |
| the County | | 114 | 7 | 25 | 14 | 45 | 2 | 5 | 17 | 37 | 39 | 16 | 0 |
| decision-making process, A) | Fair | | | | | | | | | | | | |
| process, // | | 29% | 14% | 42% | 45% | 26% | 25% | 28% | 33% | 31% | 29% | 21% | 0% |
| | _ | 65 | 8 | 5 | 4 | 32 | 4 | 2 | 7 | 17 | 29 | 10 | 0 |
| | Poor | 16% | 16% | 8% | 13% | 19% | 50% | 11% | 14% | 14% | 22% | 13% | 0% |
| | Don't | 61 | 8 | 8 | 4 | 26 | 2 | 2 | 10 | 26 | 13 | 10 | 0 |
| | Know/Won't | 15% | 16% | 13% | 13% | 15% | 25% | 11% | 20% | 22% | 10% | 13% | 0% |



| | | Dest | 25-ŀ | low mai | ny children unde house | | ge of 18 live in your | 26-Just to ensure th | nat we have a represe wh | entative sample en I read your | | | please stop me |
|------------------|---------------------|-----------|-----------|-----------|---------------------------|-----------|-----------------------|----------------------|-----------------------------|-----------------------------------|-------------|-------------------|----------------|
| | | Base | 0.14 | Ture | Theorem 201 | Mana | | 10.04 | 05.04 | 25.40 | 50.04 | | 10/2014 2011 |
| | | | One | Two | Inree or more | None | Don't know/won't say | 18-24 years | 25-34 years | 35-49 years | 50-64 years | 65 years and over | Won't say |
| | Base | 394 | 49 | 60 | 30 | 170 | 8 | 18 | 51 | 117 | 134 | 74 | |
| 17 | | | 12% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | 34% | | |
| Communicating | Excellent | 54 | 10 | 3 | 4 | 24 | 0 | 2 | 5 | 14 | 19 | 14 | 0 |
| information | Execution | 14% | 20% | 5% | 13% | 14% | 0% | 11% | 10% | 12% | 14% | 19% | 0% |
| | Good | 176 | 20 | 25 | 20 | 76 | 2 | 9 | 18 | 50 | 58 | 41 | 0 |
| about County | | 45% | 41% | 42% | 67% | 45% | 25% | 50% | 35% | 43% | 43% | 55% | 0% |
| news, meetings | Fair | 97 25% | 12 24% | 20 33% | 2 7% | 44 26% | 1 13% | 5 28% | 14 27% | 28 24% | 36 27% | 14 19% | 0 |
| and events in a | | 25% 39 | 24% 5 | 33% 7 | 7% 3 | 26% | 4 | 28% | 7 | 24% 15 | 13 | 19% | 0% |
| mely manner, A) | Poor | 10% | 10% | 12% | 10% | 9% | 50% | 11% | 14% | 13% | 10% | 3% | 0% |
| | Don't | 28 | 2 | 5 | 1 | 10 | 1 | 0 | 7 | 10 | 8 | 3 | 0 |
| | Know/Won't | 7% | 4% | 8% | 3% | 6% | 13% | 0% | 14% | 9% | 6% | 4% | 0% |
| | | 1 /0 | 170 | 070 | 070 | 070 | 1070 | 070 | 1470 | 070 | 070 | 470 | 070 |
| | | | 49 | 60 | 31 | 170 | 8 | 18 | 51 | 118 | 134 | 74 | |
| | Base | 395 | 12% | 15% | 8% | 43% | 2% | 5% | 13% | 30% | 34% | | |
| | | 41 | 6 | 2 | 2 | 21 | 0 | 2 | 4 | 12 | 14 | 9 | 0 |
| | Excellent | 10% | 12% | 3% | 6% | 12% | 0% | 11% | 8% | 10% | 10% | 12% | 0% |
| 17 (Providing | Qaad | 150 | 19 | 21 | 13 | 65 | 2 | 9 | 18 | 32 | 52 | 39 | 0 |
| nformation that | Good | 38% | 39% | 35% | 42% | 38% | 25% | 50% | 35% | 27% | 39% | 53% | 0% |
| itizens need to | | 119 | 15 | 24 | 10 | 49 | 1 | 5 | 13 | 43 | 40 | 18 | 0 |
| participate in | - . | | | | | | | | | | | | |
| County | Fair | | | | | | | | | | | | |
| | | 30% | 31% | 40% | 32% | 29% | 13% | 28% | 25% | 36% | 30% | 24% | 0% |
| decisions, A) | | 54 | 6 | 8 | 5 | 21 | 4 | 2 | 10 | 17 | 21 | 4 | 0 |
| | Poor | 14% | 12% | 13% | 16% | 12% | 50% | 11% | 20% | 14% | 16% | 5% | 0% |
| | Don't | 31 | 3 | 5 | 1 | 14 | 1 | 0 | 6 | 14 | 7 | 4 | 0 |
| | Know/Won't | 8% | 6% | 8% | 3% | 8% | 13% | 0% | 12% | 12% | 5% | 5% | 0% |
| | | | 49 | 59 | 30 | 170 | 8 | 18 | 51 | 116 | 134 | 75 | |
| | Base | 394 | 12% | 15% | 8% | 43% | 2% | 5% | 13% | 29% | 34% | | |
| | | 44 | 9 | 15% | 3 | 21 | 0 | 1 | 5 | 11 | 17 | 10 | 0 |
| | | | | | - | | - | | • | | | - | |
| 47 (Droviding | Excellent | | | | | | | | | | | | |
| 17 (Providing | | | | | | | | | | | | | |
| pportunities for | | 11% | 18% | 2% | 10% | 12% | 0% | 6% | 10% | 9% | 13% | 13% | 0% |
| citizen | Good | 150 | 20 | 24 | 13 | 63 | 1 | 9 | 13 | 38 | 55 | 35 | 0 |
| nvolvement in | 0000 | 38% | 41% | 41% | 43% | 37% | 13% | 50% | 25% | 33% | 41% | 47% | 0% |
| ounty decision- | | | | | | | | | | | | | |
| making, A) | Fair | 114 | 10 | 23 | 7 | 48 | 4 | 5 | 20 | 37 | 32 | 20 | 0 |
| making, Aj | | 29% | 20% | 39% | 23% | 28% | 50% | 28% | 39% | 32% | 24% | 27% | 0% |
| | | 51 | 6 | 6 | 5 | 20 /0 | 3 | 2070 | 6 | 16 | 24 | 3 | 0% |
| | Poor | | | - | | | - | | - | _ | | - | - |
| | Don't | 13% | 12% | 10% | 17% | 13% | 38% | 11% | 12% | 14% | 18% | 4% | 0% |
| | Don't Know/Won't | 35 | 4 | 5 | 2 | 16 | 0 | 1 | 7 | 14 | 6 | 7 | 0 |
| | | 9% | 8% | 8% | 7% | 9% | 0% | 6% | 14% | 12% | 4% | 9% | 0% |

5 / SOUTHWEST PLANNING & MARKETING

| | | | 25-H | low ma | ny children unde house | | ige of 18 live in your | 26-Just to ensure the | nat we have a represe whe | ntative sample en I read your | | | please stop me |
|-------------------|-----------------------|-----------|-----------|-----------|---------------------------|------------|------------------------|-----------------------|------------------------------|----------------------------------|-------------|-------------------|----------------|
| | | Base | | | | | | | | | | | |
| | | | One | Two | Three or more | None | Don't know/won't say | 18-24 years | 25-34 years | 35-49 years | 50-64 years | 65 years and over | Won't say |
| | Base | 395 | 50 | 56 | 32 | 170 | 8 | 19 | 52 | 114 | 133 | 77 | |
| | | | 13% | 14% | 8% | 43% | 2% | 5% | 13% | 29% | 34% | 19% | 0 |
| | Don't | 25 | 7 | 3 | 1 | 10 | 1 | 4 | 5 | 5 | 8 | 3 | 0 |
| | Know/Won't | 6% | 14% | 5% | 3% | 6% | 13% | 21% | 10% | 4% | 6% | 4% | 0% |
| 18 | 1 - Not | 28 | 2 | 3 | 3 | 11 | 2 | 2 | 2 | 10 | 13 | 1 | 0 |
| | Trustworthy At | 7% | 4% | 5% | 9% | 6% | 25% 1 | <u>11%</u> 0 | <u>4%</u> 4 | 9% | 10% 12 | 1% | 0% |
| Trustworthiness, | 2 | 34 9% | 2 4% | 4 7% | 4 13% | 17 10% | 1 13% | 0% | 4 8% | 13 11% | 12 9% | 5 6% | 0% |
| A) | - | 9% 106 | 4% | 23 | 6 | 43 | 3 | 4 | 19 | 31 | 35 | 17 | 0% |
| | 3 | 27% | 22% | 41% | 19% | 25% | 38% | 21% | 37% | 27% | 26% | 22% | 0% |
| | | 129 | 15 | 14 | 13 | 59 | 1 | 7 | 15 | 38 | 40 | 29 | 0 |
| | 4 | 33% | 30% | 25% | 41% | 35% | 13% | 37% | 29% | 33% | 30% | 38% | 0% |
| | 5 - Very | 73 | 13 | 9 | 5 | 30 | 0 | 2 | 7 | 17 | 25 | 22 | 0 |
| | Trustworthy | 18% | 26% | 16% | 16% | 18% | 0% | 11% | 13% | 15% | 19% | 29% | 0% |
| | • | | | | | | | | | | | | |
| | Base | 372 | 42 | 56 | 31 | 161 | 7 | 16 | 46 | 111 | 125 | 74 | |
| | | 312 | 11% | 15% | 8% | 43% | 2% | 4% | 12% | 30% | 34% | 20% | 0' |
| | Don't | 4 | 0 | 0 | 0 | 4 | 0 | 1 | 0 | 1 | 1 | 1 | 0 |
| | Know/Won't | 1% | 0% | 0% | 0% | 2% | 0% | 6% | 0% | 1% | 1% | 1% | 0% |
| | | 23 | 2 | 2 | 4 | 8 | 2 | 2 | 1 | 9 | 10 | 1 | 0 |
| | 1 - Not | | | | | | | | | | | | |
| 20 (Confidence | Confident At All | | | | | | | | | | | | |
| in County's | | 6% | 5% | 4% | 13% | 5% | 29% | 13% | 2% | 8% | 8% | 1% | 0% |
| ability to handle | 2 | 36 | 2 | 6 | 2 | 14 | 2 | 2 | 6 | 11 | 13 | 4 | 0 |
| | - | 10% | 5% | 11% | 6% | 9% | 29% | 13% | 13% | 10% | 10% | 5% | 0% |
| issues, A) | 3 | 118 | 9 | 29 | 6 | 50 | 2 | 3 | 18 | 36 | 40 | 21 | 0 |
| | | 32% | 21% | 52% | 19% | 31% | 29% | 19% | 39% | 32% | 32% | 28% | 0% |
| | 4 | 131 | 19 | 8 | 14 | 61 | 1 | 6 | 13 | 37 | 42 | 33 | 0 |
| | 7 | 35% | 45% | 14% | 45% | 38% | 14% | 38% | 28% | 33% | 34% | 45% | 0% |
| | 5 - Very | 0070 | 4070 | 1470 | 4070 | 5070 | 1470 | 5070 | 2070 | 3370 | 5470 | 4070 | 070 |
| | 5 - Very Confident | 60 | 10 | 11 | 5 | 24 | 0 | 2 | 8 | 17 | 19 | 14 | 0 |
| | Confident | 16% | 24% | 20% | 16% | 15% | 0% | 13% | 17% | 15% | 15% | 19% | 0% |
| | | | | | | | [] | | | ſ | | 1 | |
| | Base | 403 | 51 13% | 60 15% | 32 8% | 172 43% | 8 2% | 20 5% | 52 13% | 119 30% | 134 33% | 78 19% | C |
| | Los Alamos | 294 | 39 | 42 | 19 | 122 | 6 | 15 | 44 | 87 | 91 | 57 | 0 |
| 21-Do you live in | | 73% | 76% | 70% | 59% | 71% | 75% | 75% | 85% | 73% | 68% | 73% | 0% |
| Los Alamos or | | | | | | 50 | 2 | 5 | 8 | | | | 0% |
| White Rock? | White Rock | 108 | 11 | 18 | 13 | | | - | | 32 | 42 | 21 | ÷ |
| White ROCK? | | 27% | 22% | 30% | 41% | 29% | 25% | 25% | 15% | 27% | 31% | 27% | 0% |
| | Don't know | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| | Won't sav | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| | | 0% | 2% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% |

/ SOUTHWEST PLANNING & MARKETING

2018 Los Alamos County Community Survey Results

August 2018



Agenda

- Objectives
- Main takeaways from the findings
- Questions



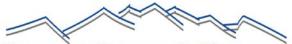
Objectives

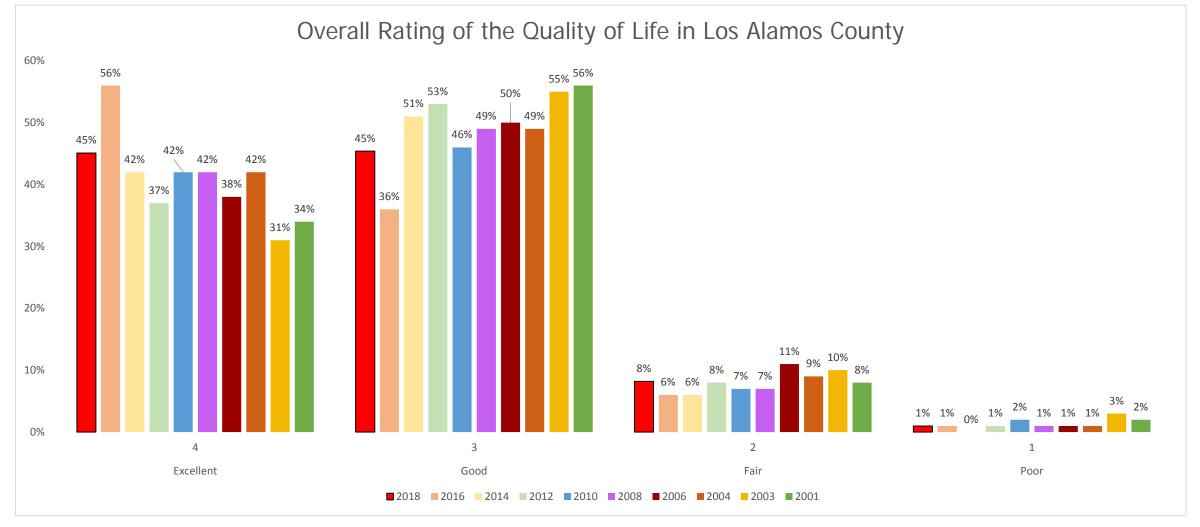


- Monitor and assess perceptions and satisfaction regarding Los Alamos County Community Services
- To measure changes over time regarding perceptions and satisfaction regarding Los Alamos Community Services



Findings - Main Takeaways

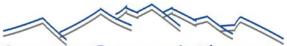






The average rating of 3.3 (out of 4) for rating "Overall Quality of Life" in Los Alamos was slightly lower than the 2016 rating (3.5), but very similar to previous years' survey responses.

Twenty-one percent of (21%) people between the ages of 18-24 rated "services provided by Los Alamos County" lowest: fair (16%), poor (5%).



The top three suggestions for making Los Alamos a better place to live were:

1) More/Better Recreation (15% of the respondents)

2) Permits/Code Enforcement /Building Vacancy (15%)

3) More Business (14%)



Seventy-three percent (73%) of the respondents indicated that they had contact with an employee in the last 12 months, up substantially from 2016 (52%).

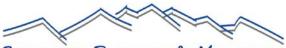
Average 2018 ratings for county employees was similar to 2016 in all areas, with the exception of a slightly increased average rating for "courtesy" (3.4 versus 3.3).

| Overall Rating of Los Alamos County Employees | | | | | | | | | | | | |
|---|------|--------------|--------|--------|--------|-----|------|--|--|--|--|--|
| | Year | 4 -Excellent | 3-Good | 2-Fair | 1-Poor | DNK | Mean | | | | | |
| | 2018 | 50% | 31% | 13% | 5% | 0% | 3.3 | | | | | |
| Knowledge | 2016 | 46% | 40% | 8% | 6% | 1% | 3.3 | | | | | |
| | 2014 | 50% | 40% | 6% | 2% | 2% | 3.4 | | | | | |
| | 2018 | 52% | 30% | 11% | 6% | 1% | 3.3 | | | | | |
| Responsiveness | 2016 | 50% | 34% | 8% | 7% | 1% | 3.3 | | | | | |
| | 2014 | 59% | 33% | 6% | 2% | 1% | 3.5 | | | | | |
| | 2018 | 59% | 29% | 8% | 4% | 0% | 3.4 | | | | | |
| Courtesy | 2016 | 66% | 25% | 3% | 5% | 4% | 3.3 | | | | | |
| | 2014 | 71% | 24% | 3% | 2% | 0% | 3.4 | | | | | |

Average 2018 ratings for Quality of: "street repairs," "recycling services," "senior center programs and activities," and "recreational services provided" dropped compared to 2016.

This is likely due to the demographic responses in the 2018 survey that included younger respondents who tended to rate these services lower than other demographic groups).

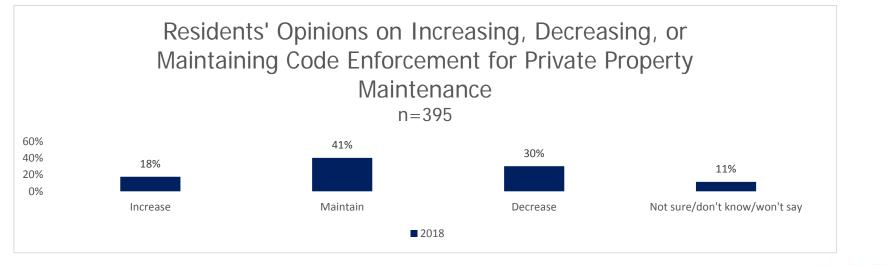
| | Overall | Rating of | Services | s and Fa | cilities | | |
|---------------------------------|---------|------------------|------------|----------|----------|-----|------|
| | Year | 4 - Excellent | 3- Good | 2-Fair | 1-Poor | DK | Mean |
| | 2018 | 10% | 48% | 24% | 16% | 2% | 2.5 |
| Quality of street repairs | 2016 | 17% | 50% | 24% | 7% | 1% | 2.8 |
| | 2014 | 14% | 53% | 27% | 6% | 1% | 2.8 |
| Quality of | 2018 | 33% | 47% | 13% | 4% | 2% | 3.1 |
| residential | 2016 | 46% | 43% | 7% | 1% | 3% | 3.4 |
| recycling services | 2014 | 36% | 52% | 10% | 1% | 1% | 3.2 |
| Senior Center | 2018 | 15% | 17% | 3% | 1% | 64% | 3.3 |
| programs and | 2016 | 20% | 23% | 2% | 1% | 54% | 3.4 |
| activities | 2014 | 18% | 21% | 3% | - | 58% | 3.3 |
| Quality of | 2018 | 28% | 45% | 18% | 5% | 4% | 3.0 |
| recreation services provided | 2016 | 31% | 48% | 10% | 3% | 8% | 3.2 |
| by Los Alamos County | 2014 | 27% | 49% | 16% | 2% | 7% | 3.1 |

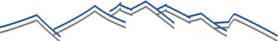


Code Enforcement: Residential Properties

Seventy-one percent (71%) of the respondents indicated that they felt the current level of residential code enforcement should be maintained (41%) or decreased (30%).

Less than 20% of the respondents (18%) felt like enforcement should be increased. The consensus was to maintain or decrease residential code enforcement.





Code Enforcement: Residential Properties

There are specific areas that respondents felt code enforcement staff should focus on: Seventy-nine percent (79%) of the respondents rated the need to enforce code violations for "abandoned or inoperable vehicles in front yards" (increase enforcement (44%) or maintain enforcement (35%)) (the number one priority for enforcement of residential regulations).

Eighty-six percent (86%) of the respondents felt that code enforcement for "unsafe structures" should be maintained (50%) or increased (36%).

Overall Ratings: County needs to increase, maintain or decrease current code enforcement efforts for the following items.

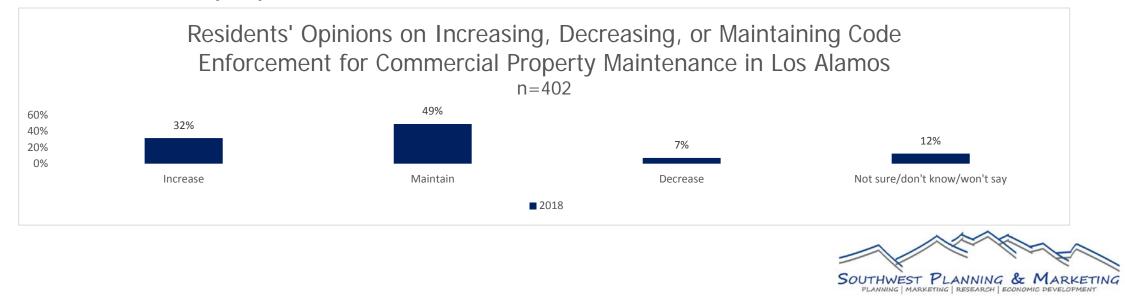
| | Increase | Maintain | Decrease | Don't Know/ Won't Say |
|---|----------|----------|----------|--------------------------|
| Abandoned or inoperable vehicles in front yards | 44% | 35% | 14% | 6% |
| Unsafe structures | 36% | 50% | 6% | 9% |
| Vehicles parked on front lawns or unpaved surfaces | 32% | 38% | 25% | 6% |
| Shrubs or other vegetation overgrown onto the sidewalk or other public areas | 32% | 50% | 14% | 5% |
| Trash or other debris | 30% | 51% | 13% | 5% |
| Overgrown or noxious weeds | 25% | 46% | 24% | 5% |
| General disrepair of a homes' exterior such as degrading paint, stucco, roof, siding and the like | 23% | 45% | 26% | 6% |



Code Enforcement: Commercial Properties

Eighty-one percent (81%) of respondents said that the current level of code enforcement for commercial property should be increased (32%) or maintained (49%) in Los Alamos, while seventy-two percent (72%) of the respondents said that code enforcement for commercial property should be increased (31%) or maintained (41%) in White Rock.

Maintaining or increasing code enforcement of <u>commercial properties</u> was a more critical issue for respondents than maintaining or increasing code enforcement for <u>residential properties</u>.





Baby Bugs

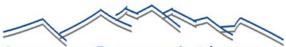
Hold your baby in your lap for rhymes and bounces then stay for play.

Ages 0-2 Tuesdays at MPL 10:05-10:30

Library Services

Library visitation dropped slightly between 2018 (86%) and 2016 (89%).

Residents between the ages of 18 and 24 were less likely to have visited the library in the last 12 months than other age group (74%).



Library Services

Library visitation dropped slightly between 2018 (86%) and 2016 (89%). Residents between the ages of 18 and 24 were less likely to have visited the library in the last 12 months than other age group (74%).

Overall 2018 ratings for the "Quality of Library Services" dropped slightly compared to 2016 as a result of younger respondents.

Residents between the ages of 18 and 24 were significantly less likely to rate the overall quality of library services as excellent, with only 40% giving them a rating of excellent.

Atomic City Transit

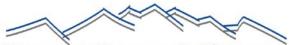
Over half of the respondents (53%) used Atomic City Transit in the last 12 months.

Single member households were least likely to use Atomic City Transit (38%), while households with four or more people living in them were most likely to have used Atomic City Transit (68%).

Sixty-seven percent of the respondents rated the "Quality of Experience" using Atomic City Transit as excellent, a 9% improvement over 2016.

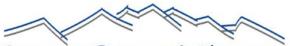
The average rating for Atomic City Transit increased slightly between 2016 and 2018 (3.5 to 3.6).





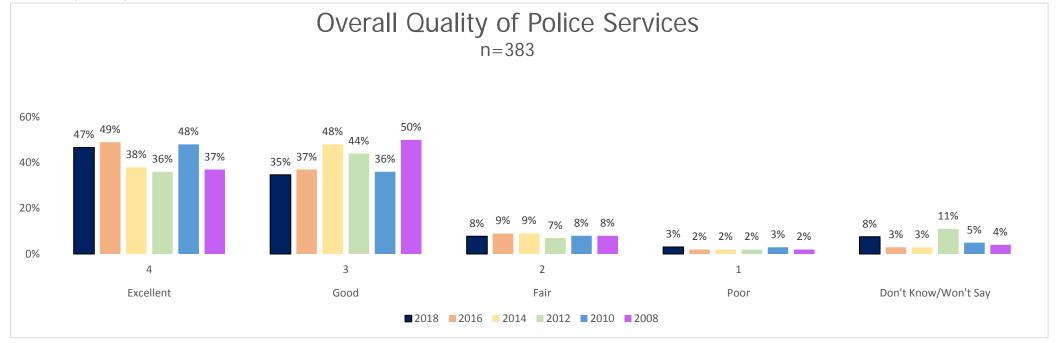
Safety, Police Services Fire, Emergency Medical and Rescue Services Average 2018 ratings for the "Quality of Police Services" stayed the same as 2016 (3.4).

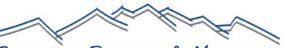
Respondents' average ratings for the "Quality of Fire, Emergency Medical and Rescue Services" dropped between 2016 and 2018 (from 3.7 to 3.4).



Safety, Police Services Fire, Emergency Medical and Rescue Services

Average 2018 ratings for the "Quality of Police Services" stayed the same as 2016 (3.4).

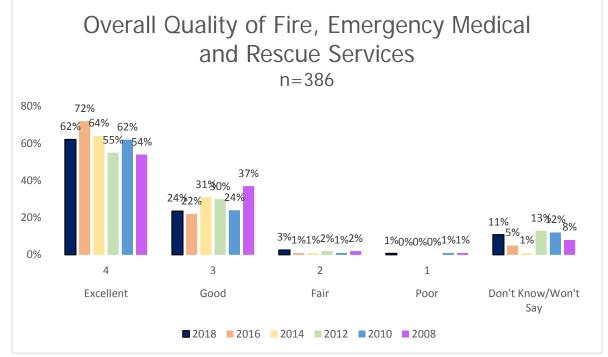


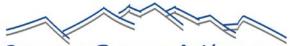


Safety, Police Services Fire, Emergency Medical and Rescue Services

Respondents' average ratings for the "Quality of Fire, Emergency Medical and Rescue Services" dropped between 2016 and 2018 (from 3.7 to 3.4).

Residents who have lived in Los Alamos for between 6 and 10 years were most likely to rate the quality of fire, emergency medical and rescue services as excellent (73%), followed by residents who have lived here for more than 20 years (65%).



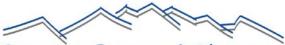


Overall, respondents rated the "Level of Safety Walking Alone at Night" a 3.7.

This is similar to previous years.

Los Alamos residents were more likely to indicate that they always feel safe while walking alone after dark than White Rock residents (68% vs. 60%)



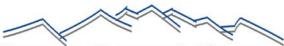


Communication and Information

Overall 2018 ratings in areas of Communication and Information varied by topic compared to 2016.

Communicating information about news, meetings and events in a timely manner dropped from 2016 (2018-2.5, 2016-2.9). The drop from 2016 is likely due to a more balanced 2018 response from younger respondents and changes in how residents communicate.

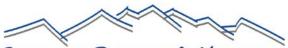




Communication and Information

"Openness of the County Decision-Making Process" (2018-2.9, 2016-2.6) and "Fairness of the County Decision-Making Process" (2018-2.9, 2016-2.6) both had substantial increases compared to 2016.

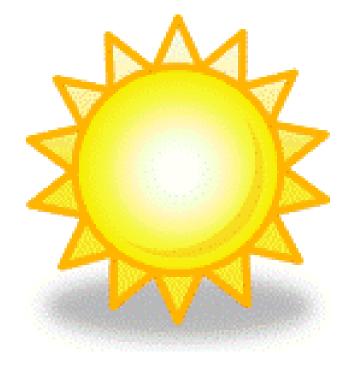


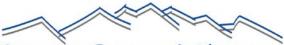


Trustworthiness of Los Alamos Government

The average rating for trustworthiness of the Los Alamos County government was 3.5 in 2018.

Los Alamos residents were more likely to rate the trustworthiness of the Los Alamos County government as very trustworthy than White Rock residents (21% vs. 12%).





The top two open-ended reasons given for higher ratings regarding trustworthiness were:

"Transparency/good communication/honest" (15%)

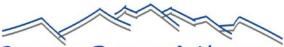
"They do a good job/satisfied/no problems" (11%)

The two lowest ratings were:

"Government overstepping bounds/not listening" (19%)

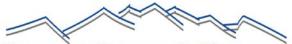
"Self-serving/favoritism issues" (16%) (The 2018 average confidence level with regard to the "Los Alamos County's Ability to Handle Issues" was the same as 2016 (3.6))





SOUTHWEST PLANNING & MARKETING PLANNING | MARKETING | RESEARCH | ECONOMIC DEVELOPMENT

Questions





County of Los Alamos Staff Report

August 21, 2018

| Agenda No.: | А. |
|------------------------|--|
| Index (Council Goals): | * 2018 Council Goal – Quality Governance – Operational Excellence – Maintain Quality Essential Services and Supporting Infrastructure Including Updated Enterprise Software and Permitting |
| Presenters: | Naomi Maestas |
| Legislative File: | 11055-18 |

Title

County Council Minutes for July 31, 2018 and August 7, 2018.

Recommended Action

I move that Council approve the County Council Minutes for July 31, 2018 and August 7, 2018.

Clerk's Recommendation

The County Clerk recommends that Council approve the minutes as presented.

Attachments

A - County Council Minutes for July 31, 2018

B - County Council Minutes for August 7, 2018



County of Los Alamos

Minutes

County Council – Regular Session

David Izraelevitz, Council Chair; Christine Chandler, Vice Chair; Antonio Maggiore, Susan O'Leary, Morris Pongratz Rick Reiss and Pete Sheehey, Councilors

| Tuesday, July 31, 2018 | 6:00 PM | Council Chambers – 1000 Central Avenue |
|----------------------------|---------|--|
| | | TELEVISED |

1. OPENING/ROLL CALL

The Council Vice Chair, Christine Chandler, called the meeting to order at 6:00 p.m.

The following Councilors were in attendance:

Present: 3 - Councilor Chandler, Councilor Pongratz, and Councilor Reiss

Remote: 1 - Councilor O'Leary

Absent: 3 - Councilor Izraelevitz, Councilor Maggiore, and Councilor Sheehey

Councilor Izraelevitz arrived at the meeting at 7:29 p.m.

2. PLEDGE OF ALLEGIANCE

Led by: All

3. STATEMENT REGARDING CLOSED SESSION

A motion was made by Councilor Pongratz, seconded by Councilor Reiss, that Council approve the following statement for inclusion in the minutes: "The matters discussed in the closed session held on July 31, 2018 that began at 5:00 p.m. were limited only to those topics specified in the notice of the closed session, and no action was taken on any matter in that closed session."

The motion passed by acclamation with the following vote:

Yes: 4 - Councilor Chandler, Councilor O'Leary, Councilor Pongratz, and Councilor Reiss

Absent: 3 - Councilor Izraelevitz, Councilor Maggiore, and Councilor Sheehey

4. PUBLIC COMMENT

Ms. Amy Rogers, 2711 Walnut Street, President of the Los Alamos Stable Owners, read the Los Alamos Stable Association Flow Trail Position Statement. Ms. Wendy Burns, 1225 Los Pueblos Street, spoke regarding the flow trail in Bayo Canyon. Ms. Kristin Tobias, 247 Maple Drive, spoke regarding the flow trail in Bayo Canyon.
Ms. Nancy Boudrie, 2565 36th Street, spoke regarding the flow trail Bayo Canyon.
Ms. June Wall, 665 Totavi Street, representing the Equestrian Communities, spoke regarding the flow trail in Bayo Canyon.
Mr. Louis Shulte, 893 Pine Street, spoke regarding Bayo Canyon flow trail contract.

5. APPROVAL OF AGENDA

Mr. Alvin Leaphart, County Attorney, spoke.

A motion was made by Councilor Reiss, seconded by Councilor Pongratz, to approve the agenda with the removal of Item 10.D.

The motion passed with the following vote:

Yes: 4 - Councilor Chandler, Councilor O'Leary, Councilor Pongratz, and Councilor Reiss

Absent: 3 - Councilor Izraelevitz, Councilor Maggiore, and Councilor Sheehey

6. PRESENTATIONS, PROCLAMATIONS AND RECOGNITIONS

A. Proclamation declaring the Month of August as "Bear Month" in Los Alamos County

Councilor Pongratz read and presented the proclamation to Mr. James Robinson.

7. PUBLIC COMMENT FOR ITEMS ON CONSENT AGENDA

Ms. Lisa Reader, 3217 Woodland Road, spoke regarding the Equine Livestock Advisory Subcommittee.

8. CONSENT AGENDA

Consent Motion:

A motion was made by Councilor Reiss, seconded by Councilor Pongratz, that Council approve the items on the Consent Agenda, as presented, and that the motions contained in the staff reports be included for the record.

A. Approval of the June 30, 2018 Quarterly Report as Required by the State of New Mexico Department of Finance and Administration's Local Government Division

I move that Council approve the June 30, 2018 Quarterly Report to be submitted as required to the State of New Mexico Department of Finance and Administration's Local Government Division.

B. Consideration of Establishment of Equine Livestock Advisory Subcommittee

I move that Council approve the establishment of the Equine Livestock Advisory Subcommittee (ELAS) under the Parks & Recreation Board and direct staff to fill the roles of the subcommittee.

Approval of the Consent Agenda:

The motion passed with the following vote:

Yes: 4 - Councilor Chandler, Councilor O'Leary, Councilor Pongratz, and Councilor Reiss

Absent: 3 - Councilor Izraelevitz, Councilor Maggiore, and Councilor Sheehey

9. INTRODUCTION OF ORDINANCE(S)

A. Ordinance No. 686 Authorization the Sale of Certain County-Owned Real Property Located in the Incorporated County of Los Alamos Generally Described as Lot 5C 20th Street to Verdad Real Estate, Inc.

Councilor Reiss introduced, without prejudice, Incorporated County Of Los Alamos Ordinance No. 686; AN ORDINANCE AUTHORIZING THE SALE OF CERTAIN COUNTY-OWNED REAL PROPERTY LOCATED IN THE INCORPORATED COUNTY OF LOS ALAMOS GENERALLY DESCRIBED AS LOT 5C 20TH STREET TO VERDAD REAL ESTATE, INC. and ask staff to assure it is published as provided in the County Charter.

10. PUBLIC HEARING(S)

A. Incorporated County Of Los Alamos Ordinance No. 682; an Ordinance authorizing the sale of certain Countyowned real property within Tract MM to Los Alamos RE, LLC

Ms. Joanie Ahlers, Economic Development Administrator, spoke. Mr. Alvin Leaphart, County Attorney, spoke. Mr. Matt Miles, Los Alamos RE, LLC Manager, spoke.

Public Comment: None.

> A motion was made by Councilor Pongratz, seconded by Councilor Reiss, that Council adopt Incorporated County Of Los Alamos Ordinance No. 682; an ordinance authorizing the sale of certain county-owned real property within Tract MM to Los Alamos RE, LLC and ask staff to assure it is published as provided in the County Charter.

The motion passed with the following vote:

Yes: 4 - Councilor Chandler, Councilor O'Leary, Councilor Pongratz, and Councilor Reiss

Absent: 3 - Councilor Izraelevitz, Councilor Maggiore, and Councilor Sheehey

B. Incorporated County of Los Alamos Ordinance No. 684, an Ordinance Amending the Delayed Repeal of the County Regional Transit Gross Receipts Tax and Reauthorizing the Tax

Mr. Steven Lynne, Deputy County Manager, spoke. Mr. Anthony Mortillaro, Executive Director North Central Regional District, spoke.

Public Comment: None. A motion was made by Councilor Pongratz, seconded by Councilor Reiss, that the County Council adopt Incorporated County of Los Alamos Ordinance No. 684, an Ordinance Amending the Delayed Repeal of the County Regional Transit Gross Receipts Tax and Reauthorizing the Tax; *and further moved*, that upon passage, the Ordinance be published in summary form.

The motion passed with the following vote:

Yes: 4 - Councilor Chandler, Councilor O'Leary, Councilor Pongratz, and Councilor Reiss

Absent: 3 - Councilor Izraelevitz, Councilor Maggiore, and Councilor Sheehey

C. Incorporated County of Los Alamos Ordinance No. 685 County Regional Transit Gross Receipts Tax Reauthorization Election

Mr. Steven Lynne, Deputy County Manager, spoke.

Public Comment: None.

A motion was made by Councilor Reiss, seconded by Councilor Pongratz, that Council adopt Incorporated County of Los Alamos Ordinance No. 685 County Regional Transit Gross Receipts Tax Reauthorization Election; *and further moved,* that upon passage, the Ordinance be published as required.

The motion passed with the following vote:

Yes: 4 - Councilor Chandler, Councilor O'Leary, Councilor Pongratz, and Councilor Reiss

Absent: 3 - Councilor Izraelevitz, Councilor Maggiore, and Councilor Sheehey

D. Incorporated County of Los Alamos Code Ordinance No. 683, An Ordinance to Authorize the Refinance and Reissuance of Amended Loan and Promissory Note Agreements with the New Mexico Environment Department to Reflect a Reduction of the Prior Loan Principal Balance, Lowered Interest Rate and Extension of the Payment Term

This item was removed from the agenda.

11. BUSINESS

A. Discussion to Consider Charter for the Animal Shelter Ad Hoc Advisory Committee (ASAC)

Public Comment: Ms. Wendee Brunish, 1225 Los Pueblos Drive, spoke. Mr. James Robinson, 3493 Pueblo Drive, spoke. Mr. Steas Snapp, 2173 Loma Linda Drive, spoke. Ms. Amy Rogers, 2711 Walnut Street, spoke. Mr. James Van Sickle, 991 Tsankawi Street, spoke. Ms. Sally Wilkins, 1830 Los Pueblos Drive, spoke. A motion was made by Councilor O'Leary, seconded by Councilor Pongratz, that Council Adopt the Animal Shelter Ad Hoc Advisory Committee Charter and direct staff to begin recruitment of members.

The motion passed with the following vote:

Yes: 4 - Councilor Chandler, Councilor O'Leary, Councilor Pongratz, and Councilor Reiss

Absent: 3 - Councilor Izraelevitz, Councilor Maggiore, and Councilor Sheehey

B. Homebuyer Assistance Program Policies & Procedures Amendments

Mr. Paul Andrus, Community Development Director, spoke.

Public Comment: None.

A motion was made by Councilor O'Leary, seconded by Councilor Pongratz, that Council approve the proposed changes to the Homebuyer Assistance Program Policies and Procedures.

The motion passed with the following vote:

Yes: 4 - Councilor Chandler, Councilor O'Leary, Councilor Pongratz, and Councilor Reiss

Absent: 3 - Councilor Izraelevitz, Councilor Maggiore, and Councilor Sheehey

Councilor Izraelevitz arrived before the discussion of Item 12, at 7:29 p.m.

12. COUNCIL BUSINESS

A. Appointments

1.) Board/Commission Appointment(s) - Valuation Protests Board

Mr. Steven Lynne, Deputy County Manager, spoke.

A motion was made by Councilor Pongratz, seconded by Councilor Reiss, that Council appoint Bob Harmon as the Valuation Protests Board Professional representative and Karl Hjelvik as the Valuation Protests Board Professional representative alternate, with demonstrated experience in the field of property valuation, and Richard Klamann as the Valuation Protests Board Community representative alternate, all for the remainder of the terms ending June 25, 2019.

Public Comment: None.

The motion passed with the following vote:

Yes: 5 - Councilor Chandler, Councilor Izraelevitz, Councilor O'Leary, Councilor Pongratz, and Councilor Reiss

Absent: 2 - Councilor Maggiore and Councilor Sheehey

2.) Board/Commission Appointment for the Planning and Zoning Commission

A motion was made by Councilor Reiss, that Council appoint nominate Ralph Chapman, Jacqueline Shen, or Richard Thompson to fill one (1) vacancy on the Planning and Zoning Commission; *and further moved*, that Council appoint the nominee to the vacant position by roll call vote. The nominee with the highest votes of four or more will be appointed to a partial term beginning April 01, 2016 and ending on March 31, 2019. The appointee will be eligible for 2 full terms with the first term beginning 04/01/2019.

Public Comment: None.

Councilor Chandler called for a roll call vote to appoint members to the Planning and Zoning Commission:

Councilor's Izraelevitz, Pongratz, Reiss, and O'Leary, voted for: Ralph Chapman

Councilor Chandler voted for: Richard Thompson

After a roll call vote, Mr. Ralph Chapman was appointed.

B. Board, Commission and Committee Liaison Reports

Councilor Reiss reported on the Art in Public Places Board.

Councilor Chandler reported the Utilities Department and the Utilities Board are planning on coming forth with a sewer rate increase.

Councilor Pongratz reported on the Regional Coalition LANL Communities.

C. County Manager's Report

County Manager Harry Burgess reported on the Munis implementation.

D. Council Chair Report

Councilor Izraelevitz reported on the trip to Washington DC, attended a meeting with the Los Alamos National Laboratory Director Designate Thom Mason, and attended the meeting in Santa Fe regarding the land boundary exchange.

E. General Council Business

Councilor Pongratz reported on the trip to Washington DC.

F. Approval of Councilor Expenses

A motion was made by Councilor Reiss, seconded by Councilor Pongratz, to approve the travel expenses for Councilor Izraelevitz to attend the Energy Community Alliance meeting in September.

The motion passed with the following vote:

Yes: 5 - Councilor Chandler, Councilor Izraelevitz, Councilor O'Leary, Councilor Pongratz, and Councilor Reiss

Absent: 2 - Councilor Maggiore and Councilor Sheehey

G. Preview of Upcoming Agenda Items

None.

13. COUNCILOR COMMENTS

None.

14. PUBLIC COMMENT

None.

15. ADJOURNMENT

The meeting adjourned at 8:11 p.m.

INCORPORATED COUNTY OF LOS ALAMOS

David Izraelevitz, Council Chair

Attest:

Naomi D. Maestas, County Clerk

Meeting Transcribed by: Francella M. Montoya, Senior Deputy Clerk



County of Los Alamos

Minutes

County Council – Regular Session

David Izraelevitz, Council Chair; Christine Chandler, Vice Chair; Antonio Maggiore, Susan O'Leary, Morris Pongratz Rick Reiss and Pete Sheehey, Councilors

| Tuesday, August 7, 2018 | 6:00 PM | Council Chambers – 1000 Central Avenue |
|-----------------------------|---------|--|
| | | TELEVISED |

1. OPENING/ROLL CALL

The Council Chair, David Izraelevitz, called the meeting to order at 6:00 p.m.

The following Councilors were in attendance:

Present: 6 - Councilor Izraelevitz, Councilor Chandler, Councilor Maggiore, Councilor Pongratz, Councilor Reiss, and Councilor Sheehey

Absent: 1 - Councilor O'Leary

2. PLEDGE OF ALLEGIANCE

Led by: All

3. STATEMENT REGARDING CLOSED SESSION

A motion was made by Councilor Chandler, seconded by Councilor Pongratz, that Council approve the following statement for inclusion in the minutes: "The matters discussed in the closed session held on August 7, 2018 that began at 5:00 p.m. were limited only to those topics specified in the notice of the closed session, and no action was taken on any matter in that closed session."

The motion passed by acclamation with the following vote:

Yes: 6 - Councilor Izraelevitz, Councilor Chandler, Councilor Maggiore, Councilor Pongratz, Councilor Reiss, and Councilor Sheehey

Absent: 1 - Councilor O'Leary

4. PUBLIC COMMENT

None.

5. APPROVAL OF AGENDA

A motion was made by Councilor Maggiore, seconded by Councilor Reiss, to approve the agenda as presented.

The motion passed by acclamation with the following vote:

Yes: 6 - Councilor Izraelevitz, Councilor Chandler, Councilor Maggiore, Councilor Pongratz, Councilor Reiss, and Councilor Sheehey

Absent: 1 - Councilor O'Leary

6. PRESENTATIONS, PROCLAMATIONS AND RECOGNITIONS

A. Proclamation declaring Thursday, August 9, 2018 as "Los Alamos Coworking Day" in Los Alamos County

Councilor Sheehey read and presented the proclamation to Ms. Burgundy Brock, projectY Community & Marketing Manager.

7. PUBLIC COMMENT FOR ITEMS ON CONSENT AGENDA

None.

8. CONSENT AGENDA

Consent Motion:

A motion was made by Councilor Reiss, seconded by Councilor Maggiore, that Council approve the items on the Consent Agenda, as presented, and that the motions contained in the staff reports be included for the record.

A. County Council Minutes for July 24, 2018

I move that Council approve the County Council Minutes for July 24, 2018.

B. Consideration of Budget Revision 2019-06 Library Collections

I move that Council approve Budget Revision 2019-06 as summarized on attachment A and that the attachment be made a part of the minutes of this meeting.

Approval of the Consent Agenda:

The motion passed with the following vote:

Yes: 6 - Councilor Izraelevitz, Councilor Chandler, Councilor Maggiore, Councilor Pongratz, Councilor Reiss, and Councilor Sheehey

Absent: 1 - Councilor O'Leary

9. INTRODUCTION OF ORDINANCE(S)

A. Incorporated County of Los Alamos Code Ordinance No. 02-287; an Ordinance Adopting a New Article to be Added to Chapter 34, Streets, Sidewalks and Other Public Places, to be Designated Article IV and Entitled "Addressing and Road Naming," and Amending Other Provisions of the Code to be Consistent Therewith.

> Councilor Pongratz introduced, without prejudice, Incorporated County Of Los Alamos Ordinance No. 02-287, an Ordinance Adopting a New Article to be Added to Chapter 34, Streets, Sidewalks and Other Public Places, to be Designated Article IV and Entitled "Addressing and Road Naming," and Amending Other Provisions of the Code to be Consistent Therewith, and ask staff to assure that it is published as provided in the County Charter.

10. COUNCIL BUSINESS

A. Appointments

1.) Board Appointments for the newly established Community Development Advisory Board

A motion was made by Councilor Maggiore, that Council nominate Nancy Cerutti, Denise Derkacs, Anna Dillane, Cindy Hollabaugh, Jaime Kennedy, Catherine Ozment, Andrea Pistone, Daniel Seitz, Rose Stephens, Aaron D. Walker, Julie Walker, Laura Burrows, William Dai for the seven (7) vacancies on the newly established Community Development Advisory Board; *and further moved*, that Council appoint the nominees to the vacant positions by roll call vote. Each Councilor can vote for up to seven (7) nominees. The seven nominees with the highest vote counts of four or more will be appointed to one of two terms as determined by the County Council Chair: a partial term beginning August 15, 2018 and ending on August 14, 2019 or, a full term beginning on August 15, 2018 and ending on August 14, 2020.

Councilor Izraelevitz called for a roll call vote to appoint members to the Community Development Advisory Board.

Councilor Pongratz voted for: Ms. Nancy Cerutti

Councilor's Chandler, Izraelevitz, Pongratz, Reiss, and Sheehey, voted for: Ms. Denise Derkacs

Councilor's Maggiore and Sheehey voted for: Ms. Anna Dillane

Councilor's Chandler, Izraelevitz, Maggiore, Pongratz, Reiss, and Sheehey, voted for:

Ms. Cindy Hollabaugh

Councilor's Chandler, Izraelevitz, Maggiore, Pongratz, and Reiss, voted for: Ms. Jaime Kennedy

Councilor's Chandler, Izraelevitz, Maggiore, Reiss, and Sheehey, voted for: Ms. Catherine Ozment

Councilor's Chandler, Izraelevitz, Maggiore, Reiss, and Sheehey, voted for: Ms. Andrea Pistone **Councilor's Pongratz and Sheehey voted for:** Ms. Rose Stephens

Councilor's Chandler, Izraelevitz, Maggiore, Reiss, and Sheehey, voted for: Mr. Aaron D. Walker

Councilor Pongratz voted for: Ms. Laura Burrows

Councilor's Chandler, Izraelevitz, Maggiore, Pongratz, and Reiss, voted for: Mr. William Dai

After a roll call vote, Ms. Denise Derkacs, Ms. Cindy Hollabaugh, Mr. Jaime Kennedy, Ms. Catherine Ozment, Ms. Andrea Pistone, Mr. Aaron D. Walker, and Mr. William Dai, were appointed.

A motion was made by Councilor Reiss, seconded by Councilor Pongratz, that Council acknowledge that Catherine Ozment intends to continue serving on the Art in Public Places Board while serving on the Community Development Advisory Board, Council finds these two positions not incompatible, Council approves of her serving concurrently on both boards, and hereby appoints Catherine Ozment to the Community Development Advisory Board.

Public Comment: None.

The motion passed with the following vote:

Yes: 6 - Councilor Izraelevitz, Councilor Chandler, Councilor Maggiore, Councilor Pongratz, Councilor Reiss, and Councilor Sheehey

Absent: 1 - Councilor O'Leary

B. Board, Commission and Committee Liaison Reports

None.

C. County Manager's Report

County Manager Harry Burgess reported on the special audit regarding the Regional Coalition of Los Alamos National Laboratory Communities, and the County Fair and Rodeo.

D. Council Chair Report

None.

E. General Council Business

None.

- F. Approval of Councilor Expenses None.
- G. Preview of Upcoming Agenda Items

Councilor Maggiore requested an item relating to the ordinance that established the Community Development Advisory Board to be placed on an upcoming agenda.

11. COUNCILOR COMMENTS

None.

12. PUBLIC COMMENT

Mr. Brady Burke, 2310 39th Street, spoke regarding the ordinance on the agenda.

13. ADJOURNMENT

The meeting adjourned at 6:33 p.m.

INCORPORATED COUNTY OF LOS ALAMOS

David Izraelevitz, Council Chair

Attest:

Naomi D. Maestas, County Clerk

Meeting Transcribed by: Francella M. Montoya, Senior Deputy Clerk

Budget Revision 2019-06 Library Collections

| | Fund/Dept | Munis Org | Revenue (decrease) | Expenditures (decrease) In(Out) | | Fund Balance (decrease) | | |
|---|------------------------|-----------|------------------------------|------------------------------------|---------|-------------------------------|----|----------|
| 1 | General Fund - Library | 01151520 | | \$ | 26,943 | | \$ | (26,943) |
| | GO Bonds | 8519 | | · | , | | | ()) |
| 2 | General Fund - Library | 01151030 | | \$ | 7,834 | | \$ | (7,834) |
| | Collections Carryover | 8519 | | Ŷ | γ 7,004 | | ን | (7,054) |
| 3 | General Fund - Library | 01151510 | | \$ 82 | 82,018 | | ć | (82,018) |
| 5 | Friends of the Library | 8519 | | | 62,016 | | Ş | (82,018) |
| 4 | General Fund - Library | 01151030 | | ć | 10,376 | | ć | (10,376) |
| | Lost & Paid Fees | 8519 | | Ş | 10,370 | | ې | (10,570) |

Council Meeting Date: Aug 7, 2018

Description: The purpose of this budget revision is to increase the expenditure budget for Library Collections for 2016 GO Bond (\$26,943), Friends of the Library (\$82,018), and Lost & Paid Fees (\$10,376). The Friends of the Library is made up of \$50,000 for FY2019 and a carryover of FY2018 donations not expended in the amount of \$32,018. The budget revision also includes a carryover of \$7,834 which was encumbered, but not expended in FY2018. Revenues were included in prior or current year budgets, but the related expenditures were not previously budgeted.

Fiscal Impact: The net fiscal impact to the General Fund is an increase to expenditures and an decrease in fund balance of \$127,171.

Los Alamos County Council Regular Meeting August 7, 2018 Item 8.B.