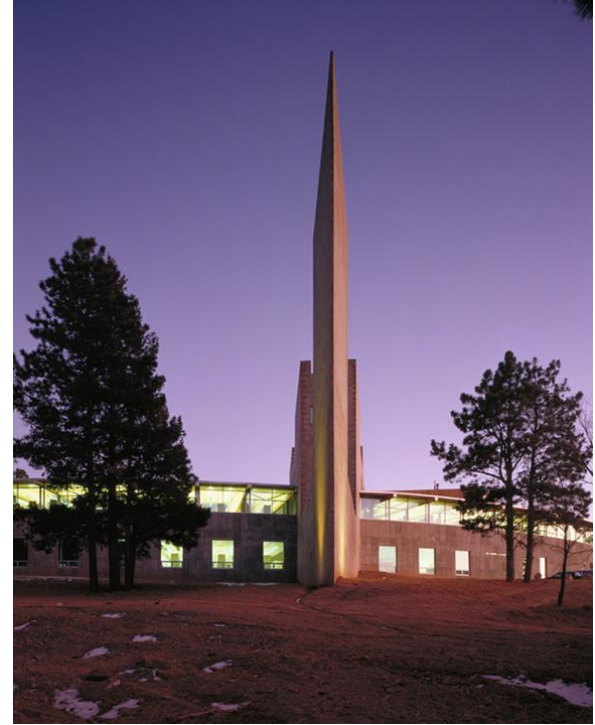


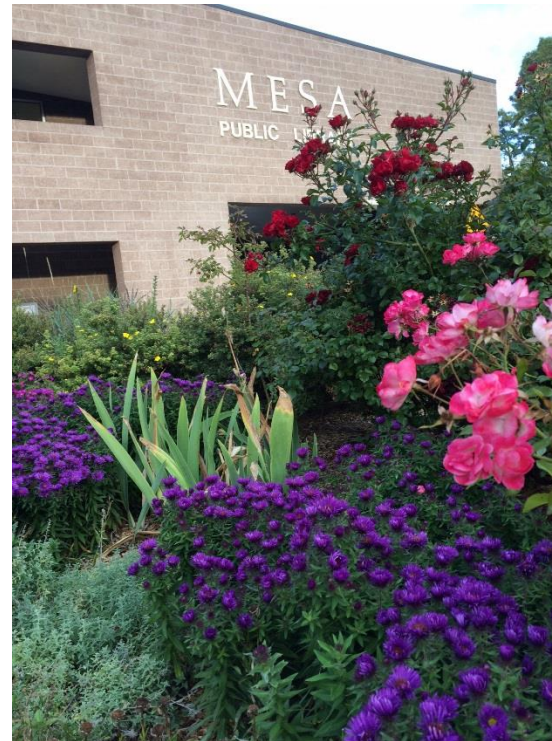
Library Board Presentation to Los Alamos County Council

MARCH 14, 2017



Library Board: Enabling Legislation

The purpose of the Library Board is to receive input from the public, and based on that input, make recommendations to Council that support the fulfillment of the Library's mission in the community.



Library Mission

The library offers opportunities for our diverse regional community to learn, know, gather and grow by providing open and equal access to a variety of ideas and information through evolving technology and services.



Library Measures

The FY 2017 Community Perception Survey showed that:

- 89% of households surveyed had used the library within the last twelve months. This was the highest percentage ever recorded.
- 98% of citizens surveyed who use the library rated library services as good or excellent.
- 75% of total respondents rated services as excellent – an 11% improvement over the division's historic high of 64% on this measure.



Library Statistical Data – Annual Usage

In FY 2016 the Los Alamos County Library...

- Checked out more than 391,000 items.
- Had more than 333,000 visitors.
- Had more than 27,000 computer uses and provided laptop access to many additional patrons.
- Answered more than 24,000 reference questions.
- Had more than 24,000 citizens attend programs at the library.



Annual Usage – FY16 versus FY15



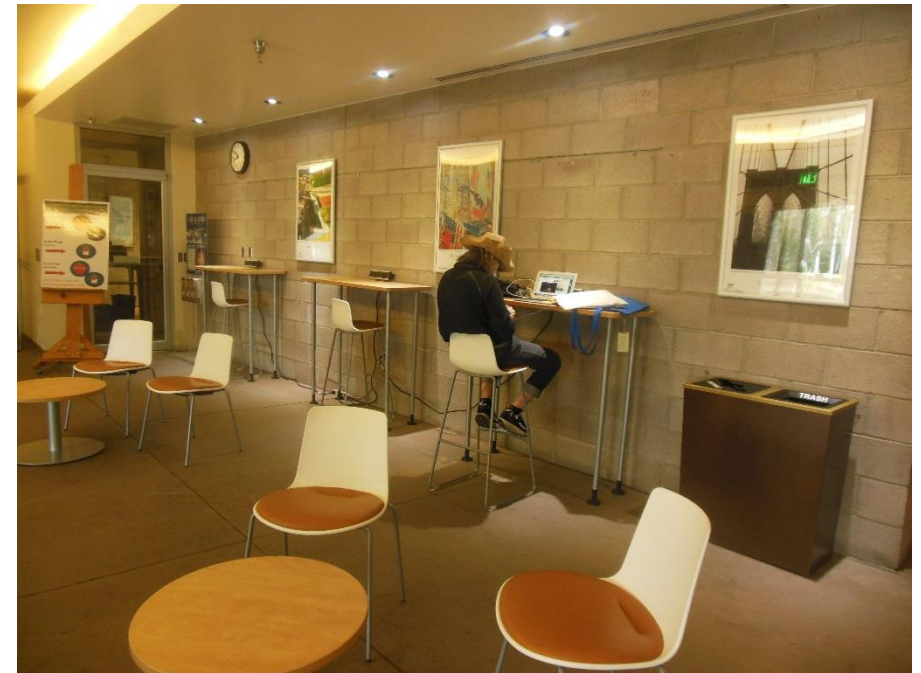
- The number of visits to the library increased by more than 30,000.
- The number of items checked out increased by about 12,000.
- Nearly 6,000 additional citizens attended library programs.
- About 5,000 additional uses of computers in the library were logged.
- The number of reference transactions stayed level.

Strategic Planning

The Library Board's most significant role in FY17 revolved around providing support and input into the library's strategic planning process.

The overall process included:

- Library staff benchmarked best practices and planning processes at libraries across the country.
- A staff survey was completed.
- Over 1,000 adult and children's surveys were returned via Open Forum, print, and email.
- A series of focus groups were held.



Strategic Planning – Key Board Activities

Key Board activities included:

- Meeting with staff to review the overall planning process.
- Leading six community focus groups targeted to the areas of facilities, technology, collections, adult services, and youth services.
- Reviewing progress on the development of goals and objectives throughout the process.

The final document will be created in 2017 and will guide library operations over the next five years.



Additional Library Board Activities

Expansion Space. The Library Board provided input into appropriate library usage for 3,000 feet of new youth services space created when the information management division vacated the space. This area has now been fully integrated into library operations and serves as a combination programming space, area for early literacy activities, and after-school area for study and social interaction.



Additional Library Board Activities

Served as Liaison to the Friends of the Los Alamos County Library. The Friends donated approximately \$65,000 to the library last year through their bookstore activities and community donations. Board members also served on the Friends scholarship committees.



Additional Library Board Activities

Toured and provided input into facilities improvements. Library Board members toured and made recommendations related to improvements to the periodicals area, reference area, lobby, and public art collection.



What's Next

In FY 2018, the Library Board plans to...

- Pilot a project in which each member attends a community event in order to promote library services and have more direct interaction with the community.
- Each board member will host at least one event annually – with primary candidates to be film showings, author talks, or art receptions.



What's Next

In FY 2018, the Library Board plans to...

- Work with the staff liaison to evaluate additional options for library promotion. As appropriate, directly communicate with the public about key library events.
- Twice annually, review staff progress on the strategic plan. Periodically review plan for areas for potential Library Board involvement that are related to gathering public input or interfacing with County Council.



What's Next

In FY 2018, the Library Board plans to...

- Host 1-2 staff/library appreciation events annually.
- Continue serving as the liaison to the Friends of the Los Alamos County Libraries. Continue serving on the Friends Scholarship Committee. Work with staff liaison to consider and explore other options for relevant community connections.



Supporting Council Goals



Some of the key Los Alamos County Council goals supported by the Library Board include:

- Implement a comprehensive range of recreational and cultural amenities that enhance the Los Alamos community.
- Partner with the Los Alamos Public Schools and the University of New Mexico – Los Alamos; and support, as appropriate, the delivery of their educational services to community standards.
- Maintain quality essential services and supporting infrastructure
- Invest in staff development to create a high performing organization.