

DEPARTMENT OF PUBLIC UTILITIES

MISSION/VISION/VALUES STATEMENTS

In June 2016, the Board of Public Utilities gave input for the Department's mission, vision and values statements. The DPU Senior Management Team reviewed the statements at their annual strategic planning workshop in August.

These were affirmed by the Board on October 19th, 2016.

MISSION

Provide safe and reliable utility services in an economically and environmentally sustainable fashion.

VISION

Be a high-performing utility matched to our community, contributing to its future with diversified and innovative utility solutions.

VALUES

We value our:

- CUSTOMERS by being service oriented and fiscally responsible;
- EMPLOYEES AND PARTNERSHIPS by being a safe, ethical and professional organization that encourages continuous learning;
- NATURAL RESOURCES through innovative and progressive solutions;
- COMMUNITY by being communicative, organized and transparent.