

County Manager's Monthly Update

LOS ALAMOS COUNTY

MARCH - 2018

This update contains information about Los Alamos County, and is intended to keep you informed regarding key issues, the status of various capital projects, employee recognitions and significant events that have occurred during the past several weeks. This update is distributed on a monthly basis; however the County maintains a website at www.losalamosnm.us where you can also check for periodic updates on the issues outlined below as well as other current topics. In the event that you have questions concerning the information in this update, or any other questions about Los Alamos County activities, please feel free to contact the County Manager at (505) 663-1750, or via lacmanager@lacnm.us.

COMMUNITY DEVELOPMENT DEPARTMENT

Administration



Community Development Staff Retreat

Topics: Trust, Transparency and Building Relationships
Wednesday, February 21st
Fuller Lodge

Certified Local Government:

Work has started on completing the New Mexico, Historic Preservation Certified Local Government (CLG) Application. The CLG is designed to promote the identification, evaluation, nomination, and protection of cultural properties. This program enables a partnership to be established between LAC and the New Mexico Historic Preservation Division (NMHPD), and encourages and expands local involvement in preservation issues. CLG are eligible to apply for state and federal Historic Preservation grant funds. Staff

completed mapping the Federal historic districts, landmarks, and marker designations and the State historic and cultural designations, over 110 sites.

Staff met with State Historic Preservation (SHPO) staff to review the Los Alamos Historic Preservation Advisory Board Ordinance and determined that the Ordinance will require some revisions to complete the eligibility to become a CLG. Staff and the attorney met in February and revised the Ordinance to comply with County and SHPO requirements. The revised HPAB Ordinance will be presented to the Board for approval at their March meeting. Their recommendation will be brought to County Council for adoption.

Historic Preservation Advisory Board:

The Board interviewed an applicant to fill the final vacancy on the Board. The Board's recommendation is on the Council agenda for appointment on March 6. With this appointment, a third historic preservation professional will join the 5-member Board.

The staff liaison and Board drafted the FY19 HPAB Work Plan. The Board approved the plan at their February 7th meeting. The Plan was submitted to the B & C coordinator on February 22.

The staff liaison attended the "Saving Our Places" historic preservation training in Denver from January 30th to February 3rd. Among other topics of interest, a panel presented information on becoming a CLG and training on a CLG grant application.

Property Disposition Records:

Staff processed 25 requests for residential property records.

Building Safety Division

Eight (8) commercial permits were issued in February, with a total valuation of \$832,792.15. Fifty-seven (57) residential permits were issued in February, with a total valuation of \$1,325,620.56.



*The Building Safety Division is pleased to introduce
David Martinez, Senior Building Inspector
Effective: February 26, 2018*

David Martinez joins Community Development with approximately 20 years of residential and commercial experience. Over the past 12 years, he was a Building Inspector for The Town of Taos and Taos County.

Please join us in welcoming David to his role as Senior Building Inspector at Los Alamos County.

Construction of new residences, new town houses, renovations, and additions are in progress within Los Alamos and White Rock.



Construction of Bee Hive Homes

Code Compliance:

Some before and after pictures with code enforcement intervention:





Housing and Special Projects Division



Housing Rehabilitation Project (LA):

Preparation for new exterior doors

Housing Rehabilitation Program (Home Renewal Program):

For the 2017 program, work has been completed on 2 homes and work has started on 4 other homes. Six of the 10 homeowners approved for loans are seniors.

Homebuyer Assistance Program:

In late February, the first home purchase was completed, made possible by the County loan for the homebuyer's down payment and the efforts of Los Alamos Housing Partnership Inc. (LAHP), the administrator of the program. Another applicant has been conditionally approved for a loan and the home purchase is anticipated to close in mid-March. By the end of February 2018, 29 interested households

had met with LAHP to find out if they could be eligible. The program application period will remain open as funds are available.

Affordable Housing Multi-Family Development:

In mid February 2018, Bethel Development, Inc. submitted an application to State Mortgage and Finance Authority (MFA) for a Low Income Housing Tax Credit award for the "Canyon Walk Apartments" which proposes to construct 70 affordable rental units on county-owned Tract A-9 at 120 DP Road. MFA will announce in June 2018 the housing projects which are to be awarded tax credits. Conditional to the affordable housing project receiving financing and County approval of the project, the County will donate Tract A-9 to affordable housing developer Bethel.

Planning Division

Planning and Zoning Commission Meetings:

On February 28th, the Planning and Zoning Commission (P&Z) met to discuss and approve their FY 19 Work Plan. At the same meeting staff presented for discussion the draft version of a new Sign Code.

On recommendation from P&Z, Council approved the rezoning of two parcels located at 555 and 557 Oppenheimer Drive from PO (Professional Office) to MU (Mixed Use).

The Board of Adjustment did not hear any cases in the month of February.

Business License and Building Permit Review:

Planning Division staff reviewed and acted on 7 Business License applications and 35 Building Permits in the month of February.

Other:

The Planning Division conducted a robust outreach effort in January of this year to recruit new members for the Planning and Zoning Commission. Councilor Antonio Maggiore, Council Liaison to P&Z, Michael Redondo, Chair of P&Z, and Tamara Baer, Staff Liaison to P&Z, interviewed ten candidates for the Commission. On February 27th, Council appointed five new Commissioners. Three Commissioners will be seated for three year terms beginning April 1, and two others are already seated, filling out unexpired terms.

COMMUNITY SERVICE DEPARTMENT

Los Alamos High School District Swim Meet – February 2nd - 3rd, 235 swimmers and divers:

The Aquatic Center was the venue for New Mexico's District 1 High School Championship swim meet. 10 teams from around the northern part of the state competed at this event. Both Los Alamos' men's and women's teams were victorious. The State meet wrapped up the high school swimming season down in Albuquerque.



Canadian National swimmers – February 5th, 3 swimmers:

The Canadian team arrived in Los Alamos and promptly began their high-altitude training. Patrons and club swimmers have been impressed with their speed and friendliness. They continued to train here until February 28th. They also enjoyed hiking the Los Alamos and Jemez Trails.



Spencer Bougie and Ayoubi Mehdi in the Jemez (Canadian Team – Feb 2018)



Mardi Gras at the Aquatic Center – February 13th, 50 participants:

The good times were rolling at the Aquatic Center on “Fat Tuesday.” Patrons coming into the pool were given beads and Mardi Gras doubloons were scattered all around the pool’s floor for patrons to collect. There was also a selfie station set up in the Lobby for those wanting to embrace the Mardi Gras spirit with different masks.



Valentine’s Wacky Wednesday – February 14th, 28 participants”

On Valentine’s Day, heart floats and emoji beach balls decorated the shallow waters for the kids coming to spend Wacky Wednesday at the pool.



Teen Night at the Aquatic Center – February 16th, 43 participants:

The Aquatic Center partnered with the Los Alamos Teen Center and Juvenile Justice Advisory Board (JJAB) to host at Teen Night for 9th through 12th graders. A live DJ was on hand to provide the music for the event, and pizza and ice cream was on the menu. The island was inflated for races, the inner-tubes were inflated for water polo, and the diving boards were open for competition.



Japanese National Swimmers – February 20th, 12 participants:

During the first half of the week, the Japanese Team trained alongside the Canadian swimmers. It is hoped that they will do some friendly racing while they are here, with the lifeguards and patrons cheering them on.



Ice Rink

Annual Adult Men's Hockey Game – February 3rd, 30 players:

The local men's Hockey team hosted a team from Albuquerque for their annual end of season game.



Last Day of 2017-2018 Season – February 14th:

The Ice Rink closed for the season. Staff has been working daily to prepare the facility for exciting programming coming this summer.



Recreation

Valentine's Dessert Dances – February 1st & 7th– 130 attendees:

The annual Dessert Dances were held at Fuller Lodge with the Daddy/Daughter night hosted on February 1st and a mixed Mom/Son and Family night hosted on February 7th. Attendees had light refreshments, fun Valentine's themed crafts, formal photos, and then danced the night away.





Golf Course

Michael Phillips named New Head Golf Professional –February 18:

In this role, Michael will focus his efforts on continuing to drive the Los Alamos Golf Course Programming for tournaments, alternate uses, beginners, youth, families and special events. Michael has been with Los Alamos County for 14 years.



Open Space

Bayo Canyon Flow Trail Project:

The Bayo Canyon Flow Trail RFP Review Committee is in the process of selecting a proposal. The RFP is currently working through Procurement process.



Trail Maintenance – Tree Removal

Recent high winds have brought down many trees throughout the trail system. Camp Hamilton and Zipline are the most recent trails that have been cleared. Spring volunteer trail maintenance opportunities will be available in the upcoming month!



Parks

Walnut Park, approximately 40% complete:

Demo work completed on the Walnut Park project. A slide and youth climbers that were under the power lines were removed and will be re-installed in an expanded area near the swings. New borders and fencing are being installed around the park.



Overlook Concession Stand complete:

Improvements – 90%

New dormer siding and windows are being replaced. The painting will be completed when the weather warms up.



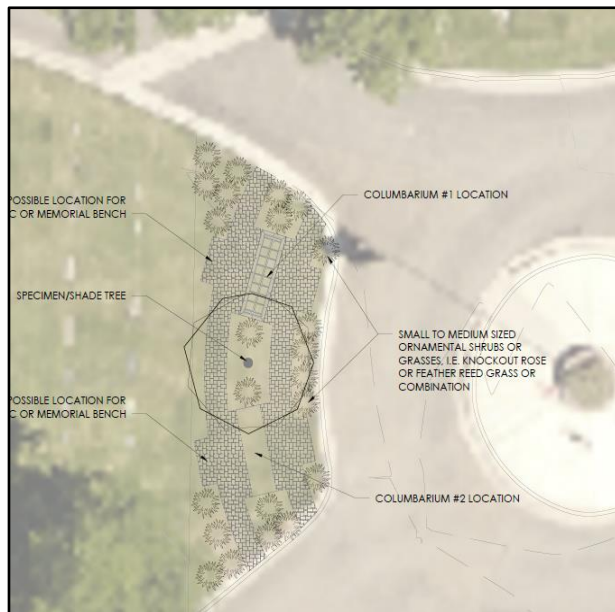
North Mesa Sports Complex Improvements – 75% complete

A new backstop was installed on the T-ball field and bleacher shade structures are being installed on the Majors ball field.



Cemetery Columbarium Project:

The columbarium has been ordered and is under construction. Meanwhile permitting and prep work are happening so we are ready when it arrives.



Overlook Park – Parking Lot Regrading and Drainage Project – 100 % complete:

All of the North side parking lots at Overlook have been graded and greater functionality. It looks great and we are excited for the public to use it.



Library

Community Playdate – February 3rd, 145 families & children participated:

In collaboration with JJAB, the library hosted a community playdate to launch the library's new board book collection and to continue to introduce the Los Alamos Affiliate of the Dolly Parton's Imagination Library.



Hamiltine's Day Fun – February 15th

Mesa Public Library hosted the first ever Hamiltine's Day (a Valentine for lovers of the musical Hamilton) celebration for teens and included singing, dancing, pizza and crafts.



African American Read-Ins – February, 33 attendees:

African American Read-Ins were held throughout the month of February (Black History Month). The Read-In for families on February included games, book recommendations and music.



Poetry Reading – February 22nd, 27 attendees

Poet David Mutschlecner read from his latest book of poetry “Icon” to an attentive audience in the Mesa Public Library Rotunda.



Film Showing – February 18th, 34 attendees:

The Library partnered with the Los Alamos Historical Society to show the film “Uncommon Valor” which features the late Bill Hudson, a former resident of Los Alamos and beloved coach. Authors Nancy Bartlit and Karen Tallentire hosted the film viewing.





Social Services

Teen Dating Violence Awareness and Prevention – January 28th - February 8th

In support of the Love Shouldn't Hurt Campaign LAHS student leaders collected donations for the family and women's shelters of Northern New Mexico who provide assistance to victims of Domestic Violence: Community Against Violence, Inc. (CAV) in Taos, Esperanza Shelter in Santa Fe, and Crisis Center of Northern New Mexico in Espanola. Event was coordinated by Los Alamos Leadership participants in partnership with the Domestic Violence Task Force of Los Alamos.

LOVE SHOULDN'T HURT

Join us in collecting donations for the family & women's shelters of Northern New Mexico who provide assistance to victims of Domestic Violence. Your donations will go to **Community Against Violence, Inc. (CAV) in Taos**, **Esperanza Shelter in Santa Fe**, and **Crisis Center of Northern New Mexico in Espanola**.

Items will be collected **1/29/2018 - 2/8/2018** at designated locations, leading up to a one day drive to **Smith's Marketplace in Los Alamos**.

Saturday, 2/10/2018 from 11 am — 2 pm


Items needed include:


- Toilets/Washcloths
- Toiletries (including hygiene products)
- New Pillows
- Blankets (cleanly used)
- Underwear/Socks
- Diapers (if needed)

Drop your donations at one of the following locations:

- The Family YMCA
- Family Strengthen Network
- Los Alamos Social Services Office
- Churches in Los Alamos & White Rock
- Home Instead Senior Care at 437 Kiva Court Ste C in Santa Fe

For an additional list of Los Alamos Youth Center for all Donations, please email: info@losalamosyouthcenter.org.
 This is coordinated by Tina Young, Rhonda, Dorothy, and Janice Smith.
 in partnership with the Domestic Violence Task Force of Los Alamos. Supported by these community businesses:



White Rock Senior Center Valentine Fundraiser Dinner Theatre – February 9th, 42 attendees:

Guests enjoyed a 6 course meal followed by a theatre reading of “Wrinkles Take the Plunge” performed by senior center member, Robert Benjamin. Ticket sales to attend this event resulted in over \$700 in funds raised for senior services.



White Rock Senior Center Valentine Potluck, February 23rd, 23 attendees:

In celebration of Valentine's Day, senior enjoyed a potluck luncheon. Seniors were invited to take a lunch dish to share with all attendees.



Cultural Services

North American Bats and White Nose Syndrome Discussion at the Nature Center – February 6th, 101 attendees:

Justin Stevenson led a discussion about bat biology, behaviors, and their vital roles they play in our ecosystems to a packed audience in the Nature Center planetarium. It was standing room only as Justin showed five different species of adorable, fascinating, live, native New Mexico bats cuddled into baby blankets. This program was made possible through a partnership with the Sierra Club.



Forest Explorers, 16 participants:

Forest Explorers is one of the many hands-on programs at the Nature Center. Kid's ages 5 to 8 in this program meet monthly to enjoy free play and exploration in the canyons below the Nature Center.



DEPARTMENT OF PUBLIC WORKS

Administration Division

Transportation Board:

The Transportation Board meets the first Thursday of the month at 5:30 p.m. Meetings are held at 1000 Central Avenue, Room #110.

Airport Division



Perimeter Fence Project:

This project will result in new perimeter fencing adjacent to highway 502. This fencing will improve safety, security, and appearance of the airfield. The FAA has reviewed the design plans and bid documents have been prepared. Funding for this project has been programmed by the FAA and NMDOT and will cover 95% of the costs. We are now waiting on congress to approve an FAA spending bill to provide Airport Improvement Plan grant funding. Once a spending bill is passed, we will solicit bids and submit grant applications to the FAA and NMDOT. Actual construction of the fence will most likely take place in late 2018.

Airport Engineering, Architectural and Planning Services Request for Qualifications (RFQ):

The County has issued a RFQ for Airport Engineering, Architectural and Planning Services as is required by the FAA. These services will be used for Capital Improvement Projects as contemplated in the Airport Master Plan with grant funding from the FAA, NMDOT and the County. Response to the RFQ are due back no later than February 12th with selection, contract negotiations and execution expected in early April.

Rental Car Concessions Request for Proposal (RFP):

The County issued an RFP on December 22nd for rental car services at the airport terminal. One proposal was received on January 17, 2018 and scored by the selection committee. EAN Holdings has been selected and will provide rental car services under the Enterprise and National brands.

Storm Water Pollution Prevention Program (SWPPP) Improvements:

The Streets Division completed the replacement of some silt fencing that was noted as damaged during a recent SWPPP inspection. These improvements will help to mitigate silt contamination to tributaries, streams and waterways from airport storm water runoff and ensure compliance with airport's National Pollution Discharge Elimination System (NPDES) Permit.



The repair of erosion damage near the north fence line at the airport has cause damage to the Pueblo Canyon Rim Trail. Contractors have been secured to repair this damage. Some curious mountain bikers and enthusiasts of the trail check out the recent progress of the work.

Custodial Division

The Custodial Division supported 234 events during the month of February.



Newly installed "green" dispensers at Fuller Lodge

Installation of the Green Cleaning dispensers for chemical
Is and paper products continued this month with expected
completion in March.

The new improved sound system for Fuller Lodge is expected to be installed in March.

The White Rock Library carpets were shampooed this month.

Engineering & Project Management Division

New Aircraft Hangar Construction:

Airport and Engineering staff prepared a bid package for the assembly of a county owned and operated aircraft hangar and storage building. Bids were due on December 19th and no bids were received. Procurement re-advertised and two responsive bids were received. However, the bids exceeded the available budget. Staff is currently evaluating other procurement paths including utilizing in-house expertise and teams for assembly.

Recruitment:



Congratulations to Desirae Lujan who was recently promoted to Senior Engineer. Desirae also earned credentials as a Certified Stormwater Manager (CSM) through APWA and Certified Floodplain Manager (CFM) through the New Mexico Floodplain Managers Association. These certifications required successful scores on examinations from each organization. Congratulations to Desirae on her achievements!

Server Room Cooling Improvements:

Work is being done to improve the performance and reliability of the cooling air to the server room. After an engineering assessment of the issues, a design was performed to install vinyl curtains to concentrate the cool air to face of the servers to prevent mixing with the warm air. This provides cooler air to the servers and reduces the work load of the cooling system. These curtains were installed using utmost care to control dust and avoid affecting the servers.

The next step of the design is to install valves in the refrigerant lines of the condensing units that will allow the compressors to vary their speed which gives a much longer life for the compressors. Risk to the server room operation is being managed by maintaining redundancy by working on only one of the two units at a time, having a portable cooling unit on standby, and performing the work on weekends.

Mesa Library Fire Panel Replacement:

Construction began on the night of February 5th. The contractor worked through the week from 9pm to 8am, until the work was complete. All smoke detectors, pull stations, horn/strobes, voice panel and main fire panel were replaced. Acceptance testing will take place February 23rd. Minor work is pending, and is on track for the late March substantial completion date.

Canyon Rim Trail Phase 3:

A Preliminary Real Estate Plan (PREP) was drafted by NNSA upon receipt of the County's easement request. The PREP was sent to NNSA's real estate specialist where an easement was drafted and sent to the County on February 9th. The County has since reviewed the easement for content and legality and sent it back to the real estate specialist on February 15th for execution. Upon execution, the County will continue discussions with the adjacent land owners along the trail corridor.

Canyon Rim Trail Underpass:

The project was awarded federal FY2018 funding under the Transportation Alternatives Program (TAP) for project study and design in the amount of \$320,000 and FY2020 TAP funding for project construction in the amount of \$2,020,000 for a total award of \$2,340,000.

A design consultant was selected and a letter to the NMDOT requesting concurrence to proceed is in process. Upon NMDOT concurrence, preliminary design work will begin.

North Mesa Phase 2 Improvements (Cumbres del Sol Subdivision):

Staff is working on plans for improvements to Camino Manzana/Mora/Cereza and other potential pavement preservation efforts for the upcoming construction season. Proposed improvements are scheduled to be presented to the public and Transportation Board in March.

Future Projects:

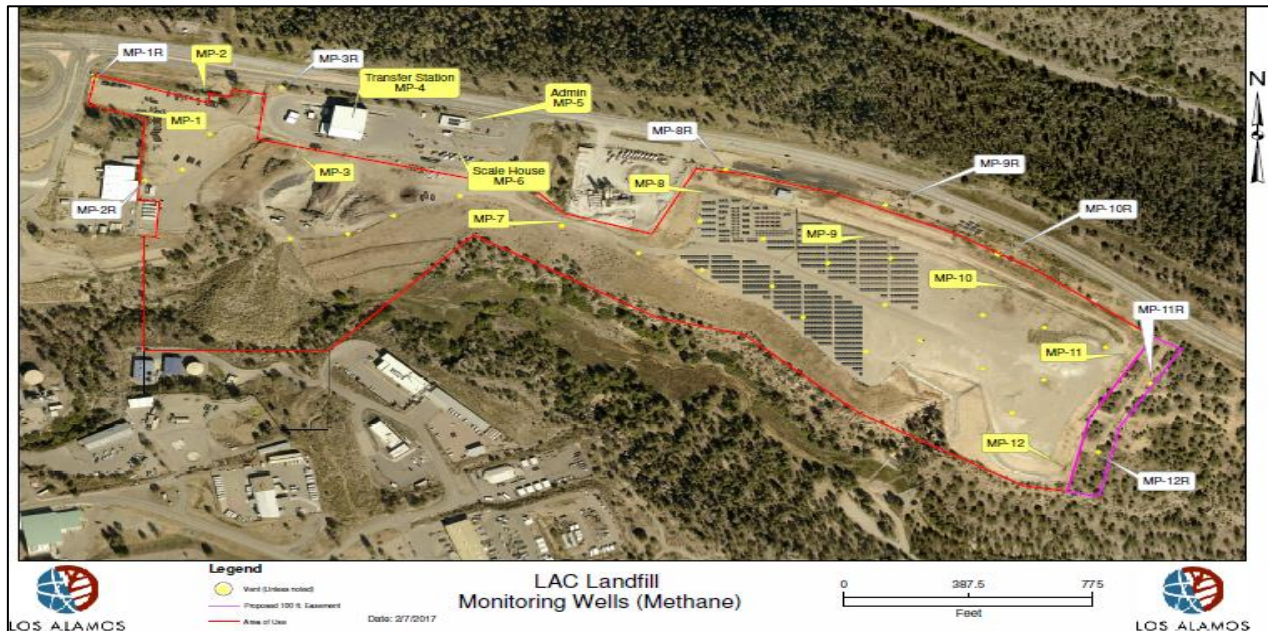
- NM 4/East Jemez Rd. (Truck Route) Intersection: Staff continues to work with DOE, NMDOT Bandelier, and Army Corps of Engineers to program, design and construct intersection upgrades to improve capacity and safety.
- NM 502 Reconstruction, Knecht St. to Tewa Loop: Staff continues to coordinate with NMDOT on this state lead project. NMDOT bid the project for a third time on December 15th and received no bidders. The County awaits further information from NMDOT management on the future of the project.

Environmental Services Division

Los Alamos County Landfill Gas (LFG) Update:

This is a summary of results for January 2017 methane monitoring for the Los Alamos County closed landfill.

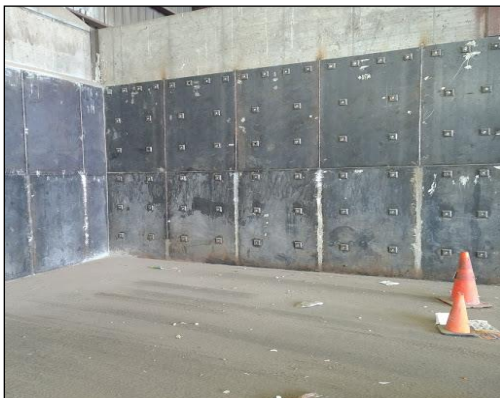
1. The LFG Vents ranged in methane concentrations from 49.5 (LFG Vent – 6) to 59.1 (LFG Vent – 1) percent gas in air.
2. The gas probes near the toe of the landfill materials ranged in methane concentrations from 0.5 (MP-12) to 49.5 (MP-8) percent gas in air.
3. The gas probes near the boundary of the landfill ranged in methane concentrations from 0.7 (MP-12R) to 29.3 (MP-9R) percent gas in air.



Curbside Yard Trimmings Roll Cart:

Online registration is now open for the curbside yard trimmings roll cart program. The yard trimmings roll cart program will begin July 2018. To date Environmental Services has received 737 registration entries for a roll cart, this is over 10% of the residential customer base. By implementing the Yard Trimming roll cart, Los Alamos residents have an opportunity to divert 14% of our waste stream from the landfill each year. The diversion efforts have the potential to divert 1,107 tons of yard trimmings annually and will reduce hauling and disposal costs, greenhouse gas emissions, extend the life of the landfill, and provide high-quality garden and landscaping materials for residents.

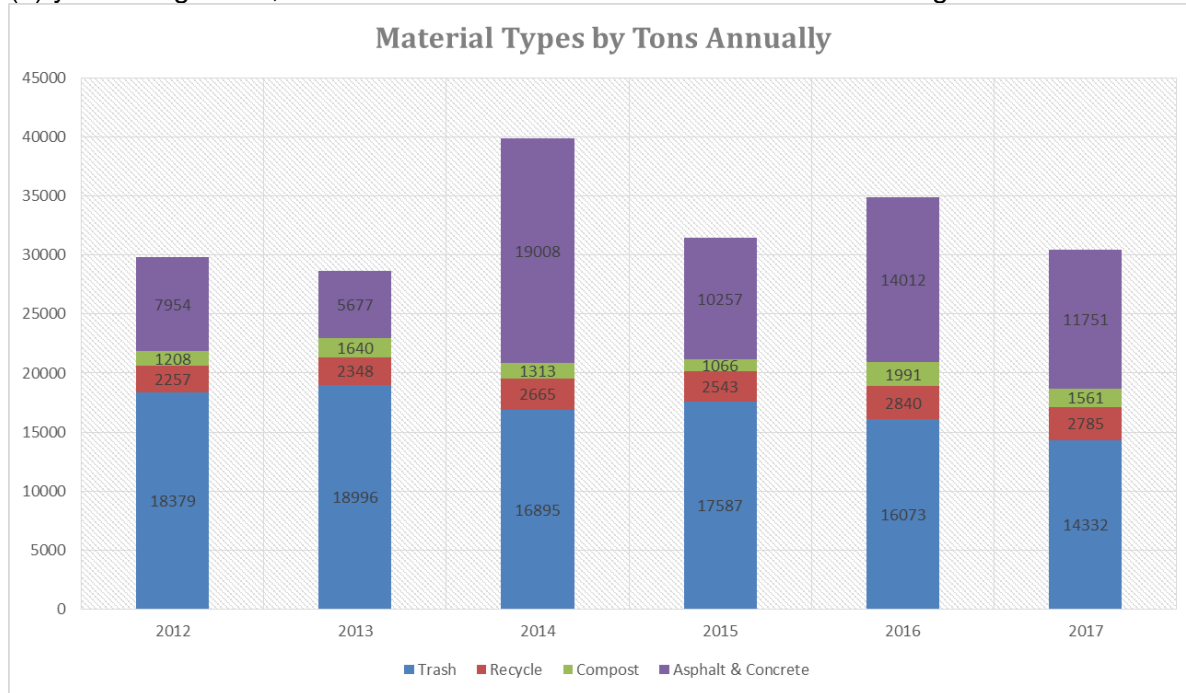
Transfer Station Wall Repair:



Construction on the new metal armor for the transfer station push wall has been completed. Once the concrete cures in early March, Environmental Services will be able to begin using this section of the transfer station again.

NMED Annual Report:

Los Alamos County submitted the annual report, which is due annually to NMED by February 14th. The graph below illustrates the waste, recycle, compost and concrete and asphalt tonnage for the past five (5) years. In general, the data indicate an overall decline in solid waste generation.



Landfill Cap Repair:

Maintenance of the closed landfill is an ongoing process for Environmental Services. Most recently with assistance from Traffic and Streets, the landfill had erosion rills on the south face that required maintenance. The erosion was corrected and the slope was top dressed with compost, native seed, and mulch.



Training:

Environmental Services would like to congratulate Senior Office Specialist, Joshua Levings on his graduation from the LAC Academy.

Environmental Services Recruitment:

Environmental Services currently has one vacancy; recruitment efforts are underway for a scale operator. This recruitment will remain open until March 9, 2018.

Environmental Services is also in the process of recruiting for open positions on the Environmental Sustainability Board.

Outreach and Education:

Environmental Services in collaboration with the Chamisa Elementary School Green Team filmed a Zero Waste Lunch educational video that will be shown before every movie at the Reel Deal Theater for an entire year. The video educates people on how to pack a zero-waste lunch. There will also be a zero-waste lunch challenge that follows to be held at Chamisa Elementary School.



Residential Sustainability Report:



Residential Sustainability Report

Service Period: January 2018

Recyclables Collected: 107.23 tons

Trash Collected: 419.60 tons

Compostable Materials Collected: 10.84 tons

Total Material Collected: 537.67 tons



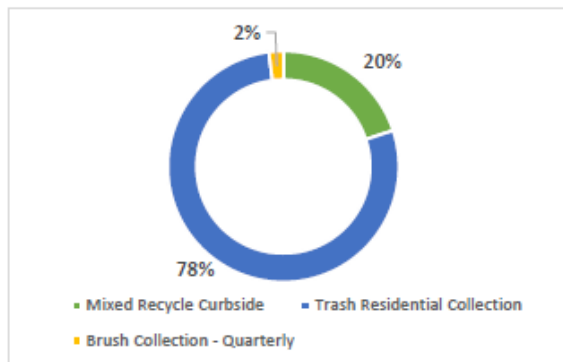
Monthly Collection Report

December Diversion Rate: 25%

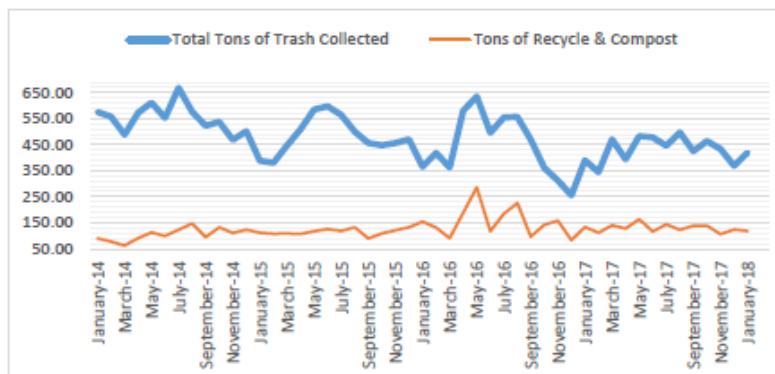
January Diversion Rate: 22%

A 16% Decrease in Diversion

The diversion rate is the percent of materials recycled and composted.

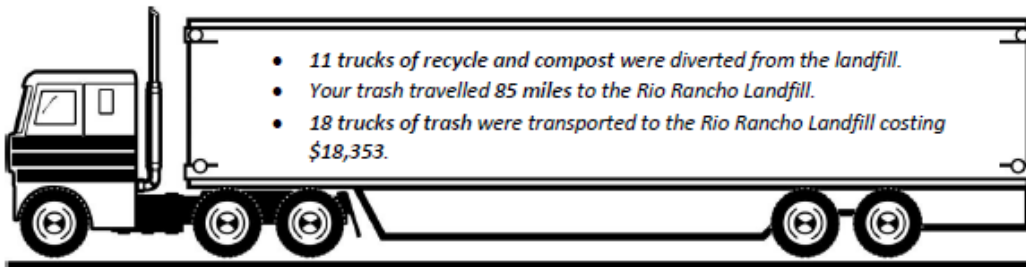


Month by Month Recycling Comparison



Benefits of Recycling

- Reduces the amount of waste sent to landfills and combustion facilities.
- Conserves natural resources such as timber, water, and minerals.
- Prevents pollution by reducing the need to collect new raw materials.
- Saves energy.
- Reduces greenhouse gas emissions that contribute to global climate change.



Facilities Division



Pajarito Cliff Site Building #5's exterior doors have all been up-fitted with security plates to improve security. Similar latch plates will be installed on the exterior doors of all buildings located at the PCS site as time and materials allow.



Crews are designing and building a cabinet for the new sound system that will be received and installed at Fuller Lodge in the coming weeks.



Repairs were made to the HVAC system at PCS Building #3 to eliminate gas leaks in the system. Most recently, this vent stack was sealed identified as part of the problem. Factory reps will be making a site visit in the coming weeks to do a thorough "check-up" on the system and quote new controls that will help the system operate at peak efficiency.



Staff are making repairs to the perimeter fencing and concrete walls at the Pajarito Cliff Site in preparation for the placement of new security features including barbed wire and razor wire atop the fence/walls to deter theft from the site.



Obtained quotes from Roof Care for repairs to leaky roof problems at various PCS Buildings.



Repair of solar lighting systems were completed on many bus shelters throughout the County. In the weeks ahead, additional bus shelter locations may be identified for new installation of solar lighting systems as budget allows.

Fleet Division



New 2018 Ford F250 for Utilities Water Production



New Pro Core Aerator for Golf Course

Traffic & Streets Division



Crews cleared a culvert on North Mesa.



Crews installed 15-minute parking signs and painted the curb in front of the Post Office on Central Ave.



Crews are in the progress of installing street lights on the new 20th Street extension.



Crews fabricated and installed No Trespassing signs at the Pajarito Cliffs Site in attempt to deter criminals due to the recent break-ins and thefts.



Crews replaced a street light cover on Manhattan Loop with a cover that helps shield the bright light that was shining in a resident's bedroom window.



Crews had to trench to extend a power line to a new transit stop. They have been busy installing lighting at these stops county wide.



Crews repaired a street light on Central Ave. (photos courtesy of the Los Alamos Daily Post)

Administrative staff has been successful in implementing acceptance of payments for permits that are processed in the Traffic and Streets Division. The permits we process are Traffic Control/Impedence, Curb cut/Driveway, and Excavation. In the past, Community Development graciously assisted our office in collecting payment on permits that were processed for private non-county projects. Starting February 15, 2018 all above mentioned permits will be issued at our office located at 101 Camino Entrada, Building 1, Room 216. Administrative Staff will be available to collect payments and issue the permits from 7:00 a.m. through 4:00 p.m. Monday through Friday.

Transit Division

The Transit Division will once again partner with DWI Council to sponsor St. Patrick's Day "BUZZ Bus" Saturday March 17, 2018.

Keep our streets safe and make your reservations.

Reservations Hours –

Thursday, March 15, 2018 from 8:00 am to 9:00 pm

Friday, March 16, 2018 from 8:00 am to 9:00 pm

Saturday March 17, 2018 from 5:00 pm to 12:00 am

Reservations are not necessary the day of the event. Hourly vehicles will check in at local establishments hosting festivities for any person needing a safe ride. Remember Atomic City Transit fare is always free.

Skiesta 70th Anniversary



Date: March 17, 2018

Time: 9:00am - 6:00pm

Location: Pajarito Mountain

Skiesta is a long-standing tradition at Pajarito Mountain. The very first Skiستا was held in 1948 and featured music, costumes and a 50-cent hot dog lunch. Since its very humble beginnings, Skiستا has been a wacky spring event that celebrates the unique mountain culture of Los Alamos and the wonderful sport of skiing (all types - snowboarding included!). This year there will be beer from 6 New Mexico Craft Breweries, a costume contest, themed skiing events, and music from the band Escape on a

Horse!

Atomic City will be providing free shuttle service from Sullivan Field to the ski hill with the first bus departing at 10:00 am and the last bus returning 6:30 pm. Thirty (30) minute service all day long.

Transit Dispatch and Supervisor Training:

Atomic City Transit Dispatchers attended a statewide training sponsored by New Mexico Transit Association geared toward transit dispatch.

Facilitated by: Roberta Yegidis, Center of Urban Transportation Research (CUTR) - University of South Florida.

The course offered to assist transit dispatchers and other professionals within the transit industry to understand the importance, pressures and challenges dispatchers and other first line transportation supervisors experience daily.

The course is a presentation and discussion of the skills and qualities required, such as leadership, communication, multi -tasking, documentation, technology, emergency management, and other areas of day-to-day activities that may provide participants the ability to grow within public transit.

Our four employees, Kyle Hatch, Nanette De La Torre, Annet Acomb and Armando Rodriguez attended the training along with twenty-five other participants with five to seven transit agencies being represented.



New Mexico Transit Association, Atomic City Transit and several New Mexico transit agencies as well as divisions of the Department of Transportation displayed services and public education at this year's New Mexico Legislature for "Transportation Day" Tuesday, February 13, 2018.

FIRE

LAFD Operations

The crew of Station 4-B responded to a medical call on January 21st and quickly assisted with the delivery of a baby. Great job Captain Gerard Coriz, Driver Engineer/Paramedic Adam Martinez, Firefighter/Paramedic Allen Quintana, Firefighter Ryan McNiff, Firefighter Chris Rondeau, Firefighter Joshua Urban and Firefighter Randall Robles.

LAFD Wildland Division

The LAFD Wildland Division in 2017 deployed out of State on three separate occasions to assist with Wildland Fires in Colorado and California. In addition to the firefighting and fire suppression efforts, there are behind the scenes work that takes place. Deployments allow for us to bill back for personnel time and equipment use. The LAFD received its first payment for the deployment to Colorado for the Bear Creek and the Pine Tree fires, revenues received for this deployment totaled \$26,862.60.

On February 8th Los Alamos Fire Department assisted with the Jacona Fire in Pojoaque, NM. LAFD provided with fire suppression and structural protection.

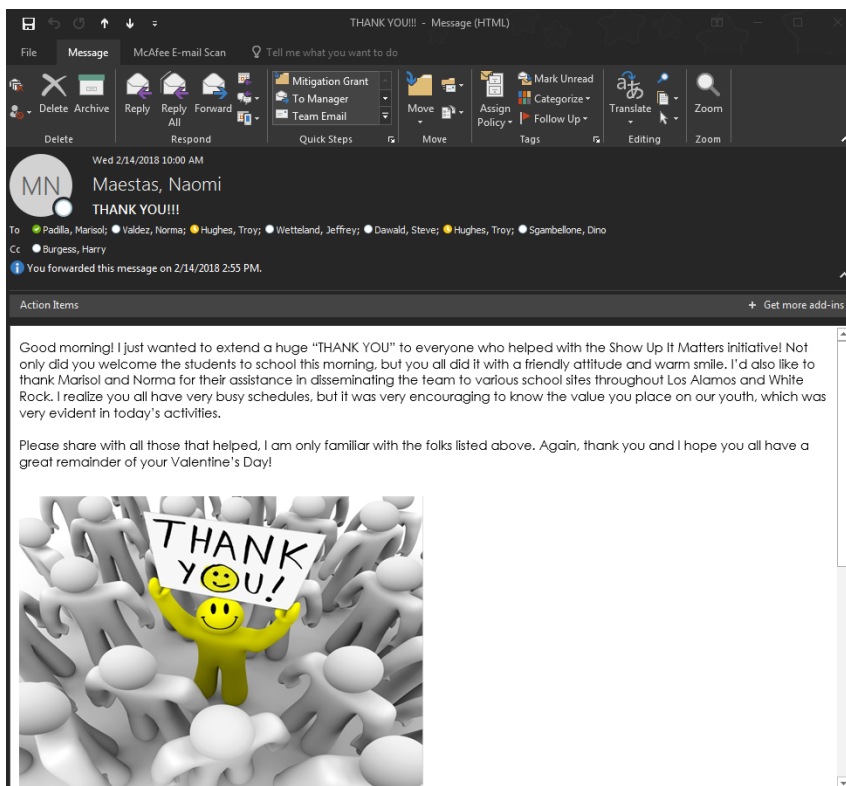


LAFD Community Outreach/Public Education

The Los Alamos County Community Services Division (CSD) and the Los Alamos Fire Department partnered to educate the community for Heart Health Month. February 2nd was National Wear Red Day to support Heart Health and Stroke Prevention Awareness. LAFD and CSD held an American Heart Month event on January 9th this event included Hands-Only CPR and AED Training (Project Heartstart), glucose and blood pressure testing.



LAFD assisted with the 120th Day of School celebrations in support of the Los Alamos Public Schools motto “Show Up, It Matters”. B-Shift crews and Chief Officers were in attendance at all schools throughout Los Alamos and White Rock to welcome students to school on February 14th. In the photographs below, EMS Division Chief Ben Stone assisted with the landing of Classic Air at Barranca Mesa Elementary School. Captain Gerard Coriz dances and welcomes students to school at Barranca Mesa.



LAFD Promotions/Transfers

LAFD is proud to announce the promotions of James Thwaits to the position of Division Chief of Safety on January 13th. Captain Joseph Baca was assigned to Training Captain on January 28th. Matthew Munoz was promoted to Captain on January 28th and is now working B-Shift Station #1. Samuel Meyersick was promoted to Driver Engineer on February 11th and is now working C-Shift Station #1.

Firefighters Shannon Evans and Chad Drummond successfully promoted from Firefighter I to Firefighter II on January 9th.

Firefighters Carlos Martinez, Ryan Wolf, Bradley McCollum, Michael Crockett, Randall Robles, Aaron Ortega, Joshua Urban, Lorenzo Chavez, Dwight Williams, Ruben Martinez and August Young successfully promoted from Fire Cadet to Firefighter I on January 9th.

LAFD EMS Division

The Public Regulation Commission was on site for the annual Ambulance inspection on January 30th. This inspection includes a thorough review on all aspects of EMS response, including: proper billing practices, ambulance readiness, personnel EMS training files, and adherence to state ambulance operational standards. Los Alamos Fire Department received a 100% compliance score on this inspection. The success of these inspections requires a significant effort from all areas of the department.

EMS Division is working with a student intern from the Community Internship Collaboration through UNM-LA Internship program. This student intern will be working with the EMS Division on preparing and working towards their accreditation through the Commission on Accreditation of Ambulance Services (CAAS). The CAAS Accreditation was established to encourage and promote quality patient care in America's medical transportation system. Accreditation signifies that we have met the "gold standard" determined by the ambulance industry to be essential in a modern emergency medical services provider. These standards often exceed those established by state or local regulation. The CAAS standards are designed to help increase operational efficiency and decrease risk and liability across the entire spectrum of the organization. This accreditation process will include a comprehensive self-assessment and an independent external review of our EMS Division.

Fire & Life Safety Division

LAFD, along with the International Association of Arson Investigators (IAAI), have been participating in a week-long conference on Arson Investigation. The conference has been held in White Rock at Fire Station #3. There are over 50 attendees at this conference from agencies throughout New Mexico.

COMMUNICATIONS & PUBLIC RELATIONS DIVISION

The PIO coordinated with Parks for a Media tour of Parks projects in February to inform the public about upcoming work. The Visual Information Specialist has been working on the layout and design for the "Spring Into Adventure" booklet for CSD, as well as supporting a variety of work orders for ads, flyers, booklets, updated forms or letterhead, and photography. The VIS will offer a training course at the end of March for Adobe products, branding, and photography for employees. The PIO continues to support the work of the Change Management Team for PRISM and met with project team members as well as the Public Affairs Manager for DPU in February to begin outlining public outreach plans for the Go Live date for MUNIS on July 1; the Public Information and Involvement Plan (PIIP) should be filed with Council within the next month. The PIO will be working with Environmental Services in March on the "Save as you throw" program. Work will also get underway for promoting the opening of Cycle 3 of the Home Renewal Program. The PIO and Public Works Director also met with LACDC and the Farmer's Market Manager to discuss the market and the library lot as it relates to the upcoming HVAC work set to begin at the library in August (when the market is still in progress on Thursday mornings.) Market-goers will be able to park in the "patron lot" on the eastern edge, since the upper lot will be used for library programs and not available for the market-goers to use for parking. The Farmer's Market contract will be finalized in March to reflect this change for August, September and October.

PRISM

PLANNING RESOURCE INTEGRATION + SYSTEMS MANAGEMENT

All employees will soon begin receiving email invitations for **MUNIS** training...

...which will involve hands-on instructor-led training in a classroom. You will need to complete your scheduled training in order to activate your MUNIS user account.

What do you need to do to get ready?



Complete the e-Learning modules in the LITMOS training system – You will receive a login e-mail that will tell you how to access LITMOS from your computer. There are four basic MUNIS classes to complete before training on the other parts of MUNIS gets underway – they are an on-line pre-requisite that will help you familiarize yourself with the MUNIS product – what it will look like, how you will access MUNIS, etc. – *complete these by April 27th! You can repeat them as many times as you want.*



Get your training dates set on your calendar and be ready to attend – Bring your network login and password information to the class. If you want the class presentation, you will need to print that out in advance – **NO PAPER COPIES** will be distributed during training. You will find the presentations in LITMOS later in April. If you need help getting any of these materials together, talk to your PRISM Change Management member within your department in advance of your training date. – *Plan to be on time for your classes! CLASSES MUST BEGIN AND END ON TIME due to tight schedules and back-to-back classes.*

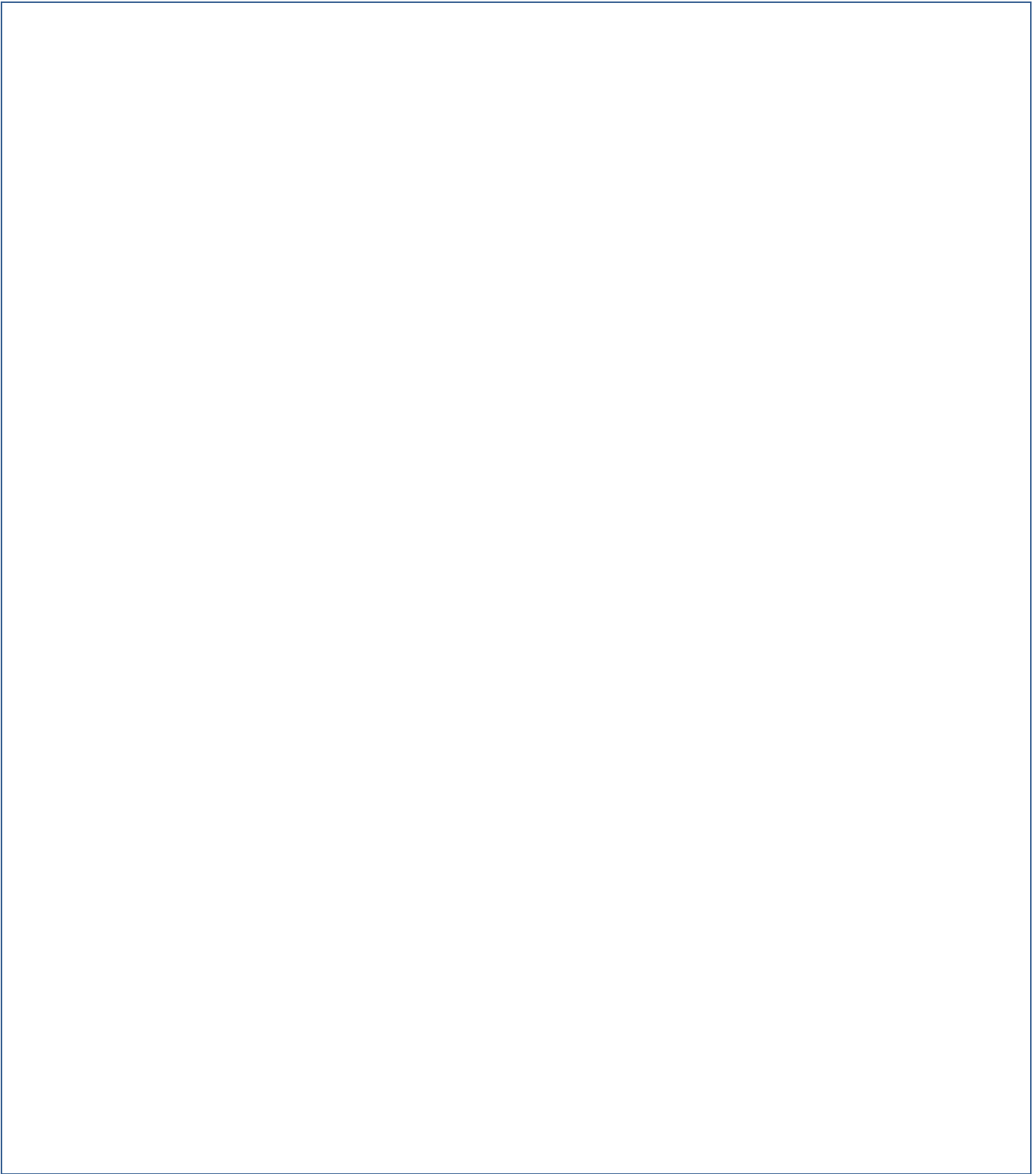
MUNIS training is required. Some classes “build” on concepts you need for future classes, so if you miss the basic class, you will be missing essential information needed to take the next class. If you absolutely cannot attend a class for which you have been scheduled, talk to your supervisor to see if you can swap classes with a co-worker; your supervisor will need to contact the training coordinator to arrange the swap. Attendance has been staggered with work schedules and shifts in order to keep the County’s essential services running smoothly!

CALENDAR OF UPCOMING MEETINGS AND EVENTS

Mar 13 – Candidate Filing Day, 9:00 a.m. – 5:00 p.m., Clerk’s Office

Mar 20 – Contractor’s Meeting, 11:00 a.m. – 12:00 p.m., Council Chambers

Mar 20 – Council Regular Session, 6:00 p.m. Council Chambers





Customer Comment Card

Los Alamos County

Please tell us how we are doing!

What was the purpose of your visit? _____

Name of Service Representative, if applicable Roads - Street sweepers

Name of Facility/Department _____ Date of Service ongoing

Did your visit meet your expectations? ☺ ☹ ☹

Were the results satisfactory? ☺ ☹ ☹

Please rate the following

Service

- | | | | |
|---------------------|---|---|---|
| 1. Prompt? | ☺ | ☹ | ☹ |
| 2. Efficient? | ☺ | ☹ | ☹ |
| 3. Courteous? | ☺ | ☹ | ☹ |
| 4. Accurate? | ☺ | ☹ | ☹ |
| 5. Knowledgeable? | ☺ | ☹ | ☹ |
| 6. Service overall? | ☺ | ☹ | ☹ |

Facility

- | | | | |
|---|---|---|---|
| 7. Was the facility clean? | ☺ | ☹ | ☹ |
| 8. Were the restrooms clean? | ☺ | ☹ | ☹ |
| 9. General condition of facility? | ☺ | ☹ | ☹ |
| 10. Appearance of grounds? | ☺ | ☹ | ☹ |
| 11. Convenient parking? | ☺ | ☹ | ☹ |
| 12. Condition of materials
or equipment? | ☺ | ☹ | ☹ |

Comments: Thanks to the street sweepers for
sweeping the bike paths along with the
roadways. Many communities sweep the
street debris onto the shoulders (bike
routes) thus forcing bikes to weave into
traffic. Not here. Thanks

I would like someone to contact me for additional comments. ☐ Yes ☒ No

NAME Judy Benson DAYTIME PHONE 662-4782

ADDRESS _____

Your comments and suggestions are important to us. They will be read carefully and referred to the appropriate department. Thank you for helping us evaluate and improve our services.

OFFICE USE ONLY:

Date Received: _____

**Please place in the Customer Comment Box
or fold and drop in the mail.
You make the difference!**



ATOMIC CITY TRANSIT

Passenger Name: Theresa A. Threadgill Date: 1/24/18

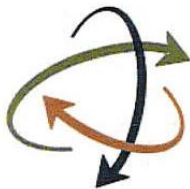
Address: _____ Phone: _____
(In order for this to be a valid complaint, name and address must be completed)

COMPLAINT ☐ COMMENDATION ☒ SUGGESTION ☐

Just would like to say Armando Rodriguez
is wonderful on phone reviews for my
riding on the ACT Bus. Always has a good
attitude and Courteousness. Deserves a good
Conduct plaque.

Include specific information (e.g., route, driver's name, time of day). Thank you for helping us to improve our transportation services.

AtomicCityTransit.com (505) 661-Ride



ATOMIC CITY TRANSIT

Passenger Name: Mr. T. J. Bonzon Date: 1-11-18

Address: _____ Phone: _____
(In order for this to be a valid complaint, name and address must be completed)

COMPLAINT ☐ COMMENDATION ☒ SUGGESTION ☐

Joseph saw a fellow teacher walking down
the hill to the bus stop and Joseph
wonderfully waited for this teacher
(who was using a cane). What great service
Joseph!

Include specific information (e.g., route, driver's name, time of day). Thank you for helping us to improve our transportation services.

AtomicCityTransit.com (505) 661-Ride

Thank you for hiring drivers
like Joseph!



ATOMIC CITY TRANSIT

Passenger Name: Theresa A. Threadgill Date: 1/24/18

Address: _____ Phone: _____
(In order for this to be a valid complaint, name and address must be completed)

COMPLAINT ☐ COMMENDATION ☒ SUGGESTION ☐

Would like to give a good report to
Paul for his courteousness in my riding the
bus today 1/24/18. He waited til I tied my
walker down and made sure I wouldn't trip on
Ramp getting off the bus. much appreciated.



ATOMIC CITY TRANSIT

Passenger Name: LEONEL VARGAS Date: 01-13-18

Address: _____ Phone: _____
(In order for this to be a valid complaint, name and address must be completed)

COMPLAINT ☐ COMMENDATION ☐ SUGGESTION ☒

I find the messages recorded well however
they need a volume reduction. I am hard of
hearing and use hearing aids. When using the
telephone I have trouble hearing. But your volume



ATOMIC CITY TRANSIT

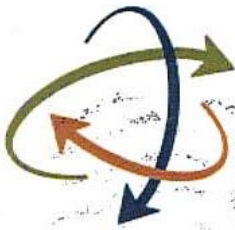
Passenger Name: LEONEL VARGAS Date: 01-13-18

Address: _____ Phone: _____

(In order for this to be a valid complaint, name and address must be completed)

COMPLAINT ☐ COMMENDATION ☐ SUGGESTION ☒

I find the messager recorded well however
they need a volume reduction. I am hard of
hearing and use hearing aids. When using the
Telephone I have trouble hearing. But your volume



ATOMIC CITY TRANSIT

Passenger Name: Paul Fenimore Date: 1/4/2017

Address: _____ Phone: _____

(In order for this to be a valid complaint, name and address must be completed)

COMPLAINT ☐ COMMENDATION ☒ SUGGESTION ☒

(1) The new 2P route is very helpful-
it makes getting from White Rock to
work much easier. Likewise for returning
after work. (2) Please lower the volume

*"It is not genius, nor glory, nor love
that reflects the greatness of the
human soul; it is kindness."*

2-19-2018

Dear Adrenne,

It was very nice to see you last week.
I am very happy to hear your voice again.
I have English accent, you are always very
Kind.

Thank You !

920-7150 "Dr. Lee" Li Lin 1461 Oakwood Ln.

From: Heather Ortega [mailto:ortega_family1@msn.com]

Sent: Tuesday, February 27, 2018 10:55 AM

To: Valdez, Larry <larry.valdez@lacnm.us>

Subject: Re: Easement Concerns

Larry,

Thank you for the follow up! I appreciate it I've contacted the survey company and they are coming today, it's so silly it's come to this!

Met with James and Antonio yesterday and again mentioned how wonderful you were.

Heather

LOS ALAMOS
Community Development

How Do You Like Us Now?

Over the past year, Community Development Department staff has worked hard to improve program delivery and customer service. Please let us know how we are doing. But, don't stop there, let us know what we can do better.

I came to Community Development for:

- ☐ Planning/Zoning ☐ Codes Compliance ☒ Building Safety ☐ Business License ☐ Housing
☒ Permits

How do you rate your experience today? On a scale of 1 to 4 with: 4-Excellent 3-Good 2-Fair 1-Poor

Customer service by CDD staff today is a: 10 + Adrienne

The knowledge of the CDD staff is a: 10 + Adrienne

My issue was resolved in a respectful and courteous manner: 10 + Adrienne

If you would like to add comments or suggestions for improvement, please take a moment to do so:

Adrienne is always extremely helpful & so amazing to work with. She knows the answers & is always willing to go extra mile!! You have a true gem in her

LOS ALAMOS
Community Development

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☒ Permits

How do you rate your experience today? On a scale of 1 to 4 with: 4-Excellent 3-Good 2-Fair 1-Poor

Customer service by CDD staff today is a: 4 Lenora Mae

The knowledge of the CDD staff is a: excellent - 4

My issue was resolved in a respectful and courteous manner: 4

If you would like to add comments or suggestions for improvement, please take a moment to do so:

Lenora was very knowledgeable, friendly, helpful - great attitude - very positive, uplifting person!
She made my permit process easy!



How Do You Like Us Now?

Over the past year, Community Development Department staff has worked hard to improve program delivery and customer service. Please let us know how we are doing. But, don't stop there, let us know what we can do better.

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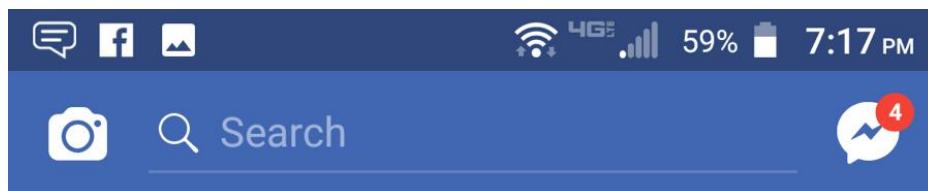
Customer service by CDD staff today is a: 10++

The knowledge of the CDD staff is a: 10++

My issue was resolved in a respectful and courteous manner: QUICKLY

If you would like to add comments or suggestions for improvement, please take a moment to do so:

ADRIENNE IS AWESOME!!!



Linda Nuttall ► **The Good The Bad and The Ugly of Los Alamos, NM.**



Sun at 8:09 AM •

Good morning, just wanted to say Thank You to the LAPD. My neighbors left their trash can by the road last night. Well the wind had a very good time with spreading their trash around. As I was just thinking maybe I should get dressed and go clear the road. Up drives a police car, stops, puts on their lights. Two young men get out clear the road and put the cans back. Get back in their car and on their way again. Sometimes we just need to remember to say Thank You!



221

6 Comments



Like



Comment

Add Members to This Group

