

County Manager's Monthly Update

LOS ALAMOS COUNTY

MAY - 2018

This update contains information about Los Alamos County, and is intended to keep you informed regarding key issues, the status of various capital projects, employee recognitions and significant events that have occurred during the past several weeks. This update is distributed on a monthly basis; however the County maintains a website at www.losalamosnm.us where you can also check for periodic updates on the issues outlined below as well as other current topics. In the event that you have questions concerning the information in this update, or any other questions about Los Alamos County activities, please feel free to contact the County Manager at (505) 663-1750, or via lacmanager@lacnm.us.

DEPARTMENT OF PUBLIC WORKS

Administration Division

Transportation Board

The Transportation Board meets the first Thursday of the month at 5:30 p.m. Meetings are held at 1000 Central Avenue, Room #110.

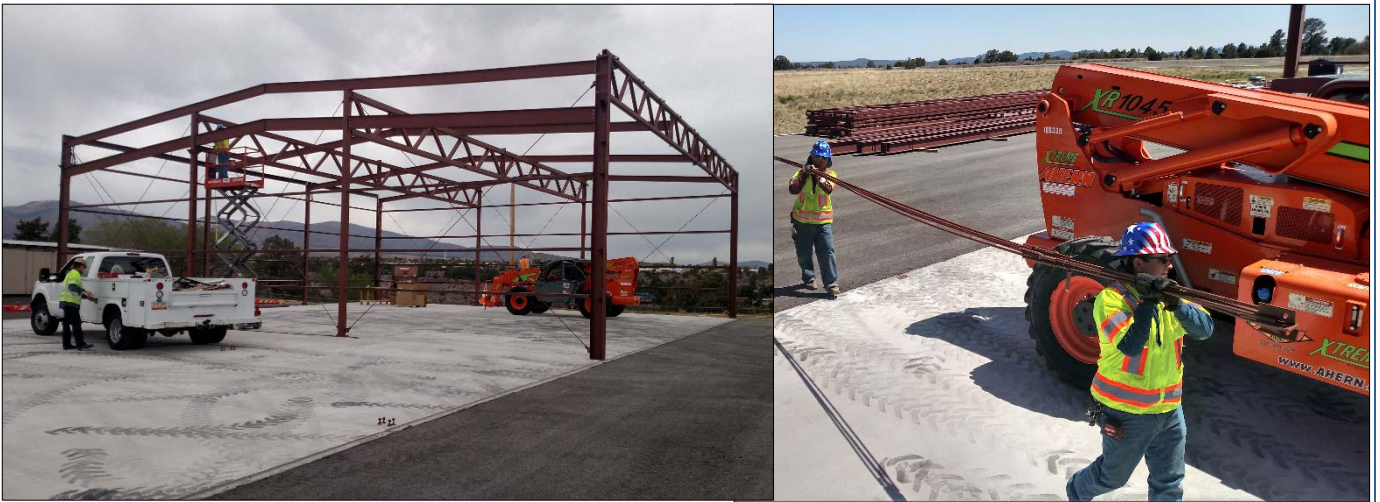
Airport Division

New Aircraft Hangar Construction:



The Los Alamos Airport has a very high demand for aircraft hangars – all the current hangars are fully occupied and there are 15 aircraft on a waiting list. In response, the county purchased a metal pre-engineered hangar that requires on-site assembly. The county issued two requests for bids for assembly – neither of which resulted in favorable bids. As a result, Public Works personnel will be assembling the building. A construction crew was selected on a volunteer basis and will be scheduled so as not to conflict with other county projects. Public Works personnel

have the qualifications and experience to complete this project, and received refresher training from the Risk Division on construction safety and equipment that is specific to this project. Construction began in mid-April and is scheduled to be complete in June, weather permitting.



Airport Engineering, Architectural & Planning Services Request for Qualifications (RFQ):

The County issued a RFQ for Airport Engineering, Architectural and Planning Services as is required by the FAA. These services will be used for Capital Improvement Projects as contemplated in the Airport Master Plan with grant funding from the FAA, NMDOT and the County. The selection committee reviewed the six qualified responses, selected a firm, and negotiated a 5-year agreement for Council's consideration at its May 1st meeting.

Wildland Fire and Search and Rescue Firefighter Training:

Classic Air Helicopter primarily provides emergency medical air transport services for Los Alamos County. In addition, Classic provides wildland fire and search and rescue services in coordination with County Firefighters. To ensure the Firefighters are ready in a moment's notice, Classic conducts annual helicopter safety and familiarization training at the airport. Classic provides this training at no cost to the county. In fact, in the case of a wildland fire or search and rescue mission, the first hour of helicopter time has been offered free of charge. Once trained, Classic can pick up 1 to 3 firefighters and get them to the location quickly, saving time and perhaps lives and property.



Aircraft Tours:



The airport hosted group of children and their parents for aircraft tours. Major Mark Peters from the local Civil Air Patrol Squadron, a US Air Force Auxiliary that provides aerial search and rescue, disaster relief, and leadership training for local youth, and Roger Smith, the President of the local Experimental Aircraft Association, volunteered the aircraft, their time and a pilot's perspective.



Custodial Division

- The Custodial Division supported 248 events during the month of April.
- The Golf Course restaurant patio concrete was polished to improve the overall look of the enclosed outdoor dining area.
- The Airport was detailed cleaned in preparation for the Transportation Board tour.

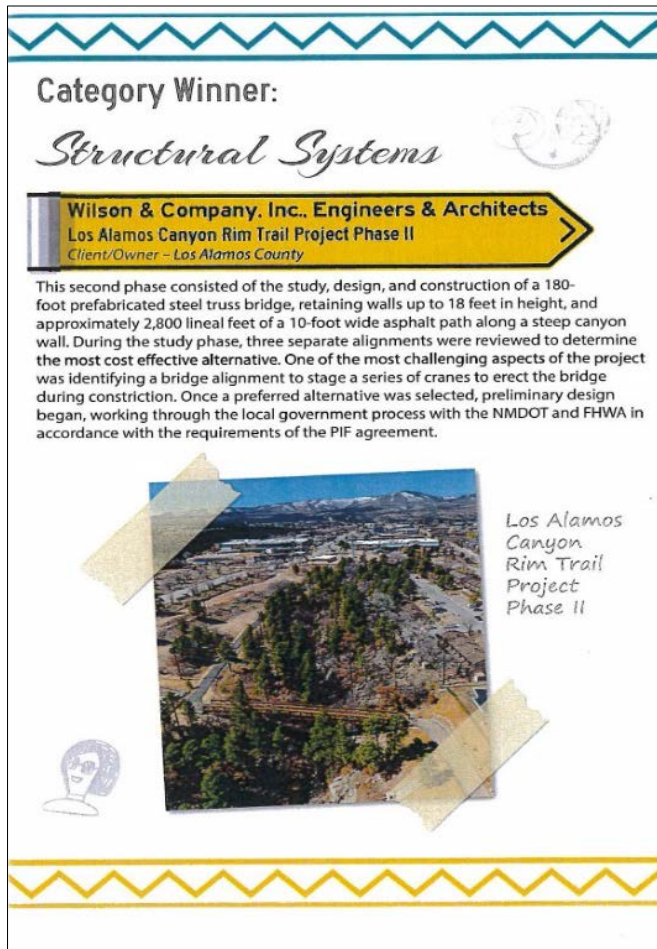
Engineering & Project Management Division

White Rock Branch Library:



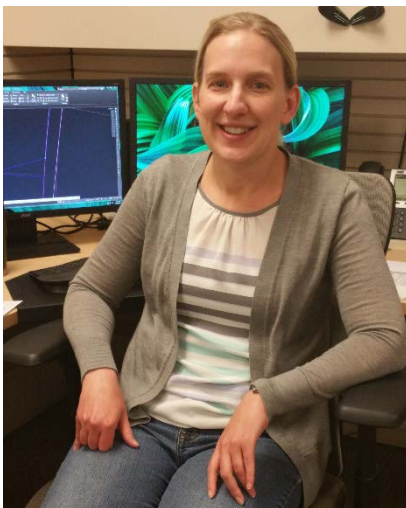
The LEED plaque was received and installed in the White Rock Library. This project achieved a 'Silver' status. Thanks to Allen Sherwood of Facilities for the installation!

Structural Systems Award for the Canyon Rim Trail Project Phase 2:



On April 6, 2018, the Canyon Rim Trail Phase II Project was recognized as the Structural Systems category winner by the New Mexico American Council of Engineering Companies. Congratulations to the entire project team that made this an award-winning project!

Welcome to the Team!



Sarah Anderson has over 12 years of experience as an engineer and project manager with engineering consulting firms and local government agencies. Most recently, she was a Civil Engineer for the City of Omaha Public Works Department. In her spare time, she enjoys hiking and traveling with her husband and daughter.

Server Room Cooling Improvements:

This project improves the reliability of the server room cooling. The curtains that separate the hot side and the cold side of the server racks were installed in February. The controls work was completed early April. The installation of the Rawal valves on the compressors is being delayed to see if the air

conditioning units run consistently without the valves. If that is the case, the valves will not be installed as this is the best configuration for the longest life span for the equipment.

Kiddie Pool Project:

Proposals were accepted and reviewed following an RFP advertised by the County in March. A firm has been selected for design yet Council has delayed consideration of the contract until its June 12 meeting. A kick off meeting for the project design with the architect and the stake holder team will be held after Council considers the award.

Municipal Building HVAC:

An evaluation was completed by a 3rd party engineer to establish the cause of the HVAC noise, and have since recommend solutions. Jaynes and their sub-contractors have agreed to perform the work which entails replacement of ducts throughout the building identified as those causing the noise. County Project Management is meeting with the contractor to coordinate the work and how it impacts the building, occupants and operations. When this is better understood, meetings will be held with the appropriate departments to minimize the impact.

Ice Rink Locker Room Improvements:

Project Management staff is currently working on an RFP to solicit an architectural firm for design services. The RFP is scheduled to be advertised in May, after the Park and Recreation Board presentation of the shade study.

Mesa Library Fire Panel Replacement:

Acceptance testing took place February 23rd and passed. Installation of Exit signs is 99% complete and approved by the Fire Marshal's office.

Fire Station 6 Restroom Remodels:

The restrooms at Fire Station 6 will be refurbished as it has been a little over 10 years since they were last re-done and is looking worn. Riskin and Associates, one of the County's on-call architects, is providing the design. It is anticipated that construction could begin after July 1 and completed mid-Fall.

Fire Station 3:

The project includes reroofing, as well as a new wall system, window replacement and HVAC system modifications to better insulate and control the temperature in the bunkrooms. Bids were received and are still be evaluated for award, which is now tentatively scheduled for May 22. If it awarded, construction is anticipated from July through the end of the year.

Mesa Library HVAC Improvements:

One bid was received and the project is seeking a rebid of the project.

Canyon Rim Trail Phase 3:

The easements for DOE property along the preliminary alignment have been approved by Council on the March 22nd. The County has been working with the consultant to prepare to obtain easements with the private owners within the project limits between Knecht Street and the 20th Street Extension.

Canyon Rim Trail Underpass:

The project was awarded federal FY2018 funding under the Transportation Alternatives Program (TAP) for project study and design in the amount of \$320,000 and FY2020 TAP funding for project construction in the amount of \$2,020,000 for a total award of \$2,340,000.

North Mesa Phase 2 Improvements (Cumbres del Sol Subdivision):

Staff is working on completing the bid package for improvements to Camino Manzana/Mora/Cereza. An invitation for bids is tentatively scheduled to be advertised on May 6th, and construction is anticipated to begin in July and be completed by late Fall. The project entails new compacted base, new asphalt throughout, and intermittent concrete sidewalk, drive pads, curb & gutter, ADA curb ramps, as needed.

Supplemental Environmental Projects:

NM 4/East Jemez Rd. (Truck Route) Intersection: Staff continues to work with DOE, NMDOT Bandelier, and Army Corps of Engineers to program, design and construct intersection upgrades to improve capacity and safety. The USACE is in the process of developing an RFP for design services.

Future Projects:

- NM 502 Reconstruction, Knecht St. to Tewa Loop: Staff continues to coordinate with NMDOT on this state lead project. NMDOT bid the project for a third time on December 15th and received no bidders. The County awaits further information from NMDOT management on the future of the project.

Environmental Services Division**Landfill - Gas Extraction and Control System:**

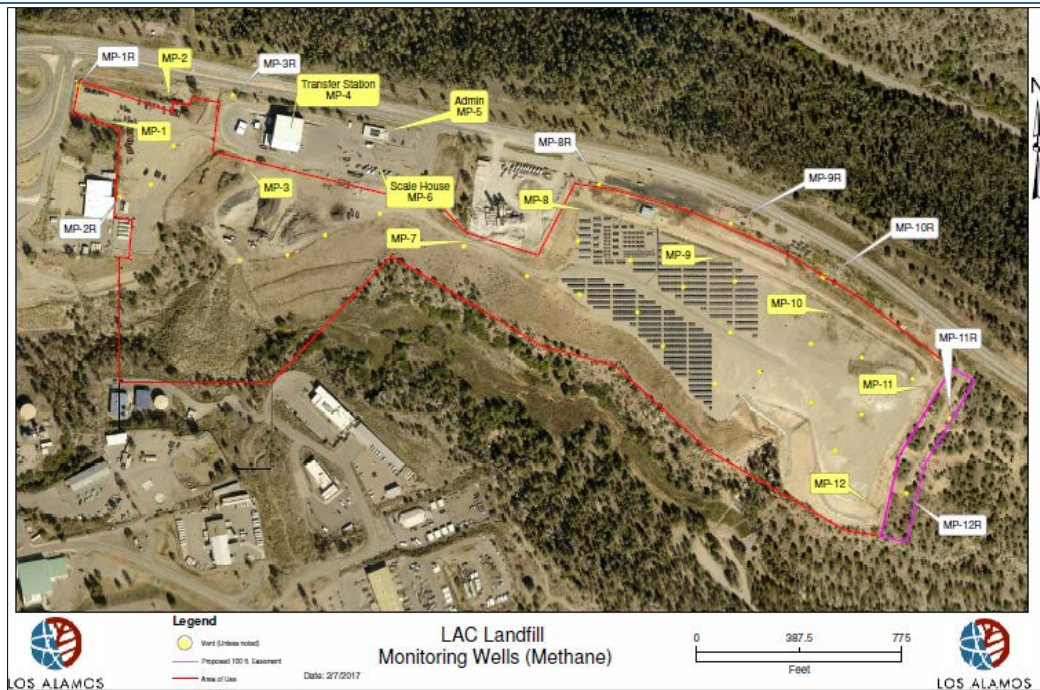
Engineering and Environmental Services staff have worked with Stearns, Conrad and Schmidt Consulting Engineers (SCS Engineers), an engineering consultant to develop design plans for a permanent gas extraction system for the landfill to comply with New Mexico Environment Department methane gas limits. The Project consists of the installation and construction of a Landfill Gas Collection System at the closed landfill to prevent subsurface landfill gas migration off the landfill property in accordance with New Mexico Environmental Department regulations. The project will include the installation of two (2) systems, which will either destroy the gas in an open flare or vent it to the atmosphere. Both systems have been designed to disburse any emissions above ground level, whereas the open flare system will also combust any potential pollutants.

The permanent extraction system project was advertised for construction in December, Council awarded a bid on February 27th to American Environmental Group (AEG) with SCS oversight for \$1,281,490. Notice to Proceed was given to the contractor on March 14th. Construction activities began on April 23rd. The Substantial Completion date is August 1, 2018 with a Final Completion date of August 22, 2018.



This is a summary of results for March 2018 methane monitoring for the Los Alamos County closed landfill.

1. The LFG Vents ranged in methane concentrations from 48 (LFG vent 7) to 59.9 (LFG vent 1) percent gas in air.
2. The gas probes near the toe of the landfill materials ranged in methane concentrations from 2.3 (MP-12) to 51.7 (MP-8) percent gas in air.
3. The gas probes near the boundary of the landfill ranged in methane concentrations from 1.1 (MP-8R) to 19.8 (MP-9R) percent gas in air.



Curbside Yard Trimmings Roll Cart:



Online registration is now open for the curbside yard trimmings roll cart program. The yard trimmings roll cart program will begin July 2018. To date Environmental Services has received over 1,850 registration entries for a roll cart, this is over 20% of the residential customer base. By implementing the yard trimming roll cart, Los Alamos residents have an opportunity to divert 14% of our waste stream from the landfill each year. The diversion efforts have the potential to divert 1,107 tons of yard trimmings annually and

will reduce hauling and disposal costs, greenhouse gas emissions, extend the life of the landfill, and provide high-quality garden and landscaping materials for residents. Environmental services received 1,872 roll carts and has begun to assemble them. Starting now and continuing through June Environmental Services staff, with help from Code Enforcement staff, will be assembling and delivering carts to residents that have registered.

Yard Waste Mulching Operations:

In preparation for the new curbside yard trimming program Environmental Services staff is busy mulching the current brush pile at the Eco Station. To date staff has reduced the brush pile by half. Over the last 30 days Environmental Services has diverted over 160 tons of mulch from the landfill to be used as ground cover or turned into compost.

Environmental Services Recruitment:

Environmental Services currently has two vacancies; recruitment efforts are underway for Two Environmental Services Trainees.



Environmental Services would like to congratulate Lucas Gomez on his promotion to Scale Operator. Lucas started with Environmental Services 1 year ago as an Environmental Services Trainee. Lucas showed his commitment to the operation and is a great asset to the division.

Outreach and Education:



Environmental Services hosted a booth at the 2018 Earth Day event at the Nature Center on April 21. In the below left pictures ESB Member Heather Ward plays the recycle game with residents. The recycle game helps teach what is and is not recyclable. Bob Osborn from the New Mexico Department of Game and Fish attended the event. Mr. Osborn was promoting and demonstrating how to use the new Bear Tough roll-carts that Environmental Services purchased in collaboration with federal grant funds from New Mexico Game and Fish. Bear Tough carts are available for sale at a reduced price of \$77 per cart. The original price was \$200.

Clean-Up Los Alamos Day:



On Saturday April 28th, Environmental Services hosted the 15th annual Clean-Up Los Alamos Day. Residents and groups will help keep Los Alamos clean by collecting litter and trash from areas of the community and then join Environmental Services staff for an appreciation lunch at East Park. Residents are also able to dump for free on that Saturday. Environmental Services would like to thank LANB, LANL, and Coca-Cola for sponsoring this great event.





Residential Sustainability Report



Residential Sustainability Report

Service Period: March 2018

Recyclables Collected: 84.51 tons

Trash Collected: 436.36 tons

Compostable Materials Collected: 22.47 tons

Total Material Collected: 543.34 tons



LOS ALAMOS

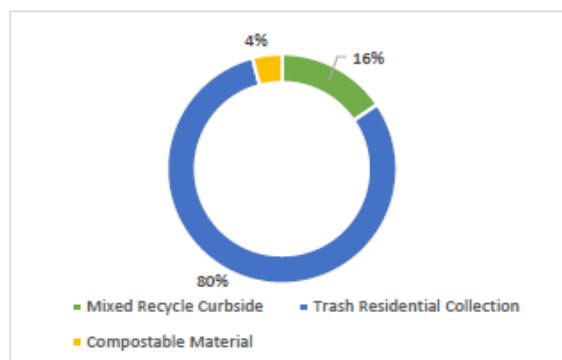
Monthly Collection Report

February Diversion Rate: 18%

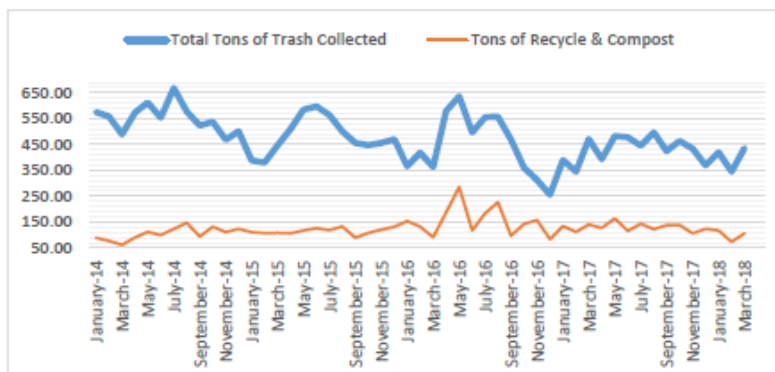
March Diversion Rate: 20%

A 12% Increase in Diversion

The diversion rate is the percent of materials recycled and composted.

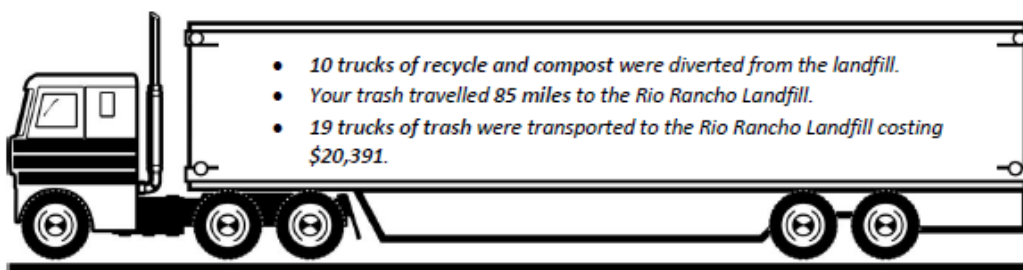


Month by Month Recycling Comparison



Benefits of Recycling

Recycling of aluminum cans saves 95% of the energy required to make the same amount of aluminum from its virgin source. One ton of recycled aluminum saves 14,000 kilowatt hours (Kwh) of energy, 40 barrels of oil, 238 million Btu's of energy, and 10 cubic yards of landfill space.



Facilities Division



Tim Martinez installed chair railing in all the conference rooms at the Municipal Building.

Fence Repair - White Rock Complex:



Recent Spring winds made apparent the need to reinforce the weakening existing fence located on the southern property line of the White Rock Municipal Complex. Facilities staff are currently using existing materials to repair the fence which abuts private properties in an effort to extend the remaining years of this structure until a new fence can be budgeted and constructed in future years.

Aquatic Center Roof Repair:



In response to a notice from the County's Community Development Division, the Facilities Division has contracted with Roof Care to perform critical roof repairs to the eastern part of the facility which contain the mechanical rooms. As can be seen in the pictures, past attempts at repairing the roof leaks have not been fully successful and require the expertise of a roofing contractor to address in a timely manner to preserve the integrity of the facility. This needed work will be complete within the next 30 days.

New Fire Panel Installed at Mesa Library:

The Facilities Division is responsible for the ongoing maintenance and operation of fire systems throughout all County buildings. In recent months, it was determined that the aging fire system at Mesa Library had outlived its useful life and was no longer compatible with state of the art systems now installed at other facilities. As of this writing, we are proud to announce that this project has been completed and Mesa Library now has a state of the art system similar to those found in many other County buildings.



Fleet Division



New unit for Fire Department



New unit for Facilities

Welcome to the Team!



Timothy Andrew Romero, (Andrew or Drew). Drew has been working with Fleet for the past 2 months.

Drew is from Taos. He served 6 years in the Navy aboard the USS Simon Bolivar 641G. He attended NMJC in Hobbs and has turned wrenches for over 25 years for various companies.

Traffic & Streets Division

Road Construction season has begun. Please watch the public notices for up-coming projects, road closures, and flagging operations. Please maintain a safe speed and be cautious of all workers as you pass through these work zones.





Crews repair parking lots off Nectar.



Working with the Parks Division as part of a larger project. Crews install a sidewalk on North Mesa near the soccer fields.



Crews remove a tree with the assistance of the Utilities Department Linemen on 35th Street near Orange Street.



Crews removed a tree that fell during a wind storm at the end of Jeffrey Place in White Rock.



Crews attended a fall protection class in preparation of the hanger building construction at the airport.

Traffic Electricians trenched and installed conduit for the transit shelter lighting project. This installation occurred on Diamond Drive near the Morning Glory Bakery.



FEMA Projects:

Closeout packages for the Landfill Cap Repair Project and Work in Guaje Canyon relating to the 2013 Flooding was delivered to the Department of Homeland Security in Santa Fe earlier this month. In total, approximately \$3.5 million of grant funding has been received relating to these projects.

Transit Division

The Transit Division provided a modified route service for Earth Day in Los Alamos on Saturday, April 21, 2018. This provided a designated parking area at the Justice Center and shuttle to the Los Alamos

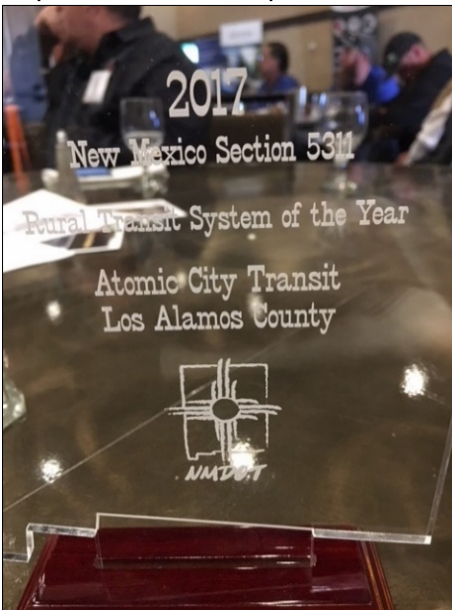


Nature Center. We provided 228 trips this year as the event was well attended. Atomic City Transit sent 9 Transit Operators to compete in the 2018 Bus Rodeo held in Santa Fe, New Mexico on Sunday, April 8, 2018. Transit Operators from all over New Mexico competed an obstacle course to show off their driving skills. Nine Transit Operators competed in the Large Bus category with Los Alamos County, Mark Hughes placing 3rd place.

Twenty-Seven Transit Operators completed in the Small Bus category with Los Alamos County, Ramon Trujillo placing 3rd place.



Along with the Bus Rodeo, the New Mexico Transportation Association conducted its annual conference. Lead Operator Mickey Fry, Transit Operators Dwight Moss and Daniel Gutierrez attended the conference and received training in "Pedestrian Safety and the Driver's Role at an Accident Scene". During the yearly awards section of the conference Los Alamos County, Atomic City Transit was awarded Rural Transit Agency of the year by the New Mexico Department of Transportation, Transit and Rail Division. The entire division worked hard and the efforts were recognized. Thank You New Mexico Department of Transportation.



Atomic City Transit Division Accepting Award

On Saturday, April 21, 2018 Atomic City Drivers took the day to refresh their skills in defensive driving.



Atomic City Transit is getting ready for the 2018 Bandelier Shuttle service. The service will begin on May 17, 2018 and will continue through the summer months and end October 17, 2018. In preparation, the division hires and trains additional drivers to perform the service. We would like to welcome the following new employees to the Transit Division.



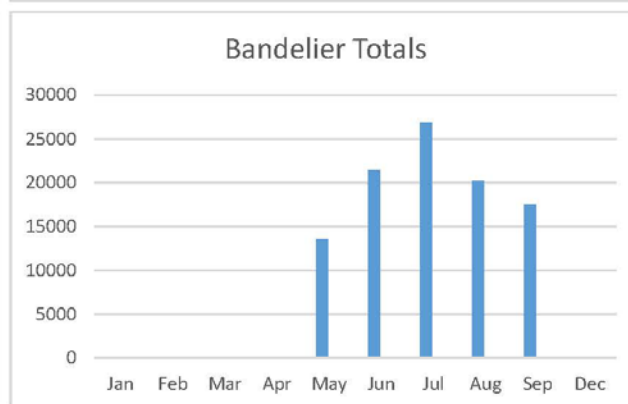
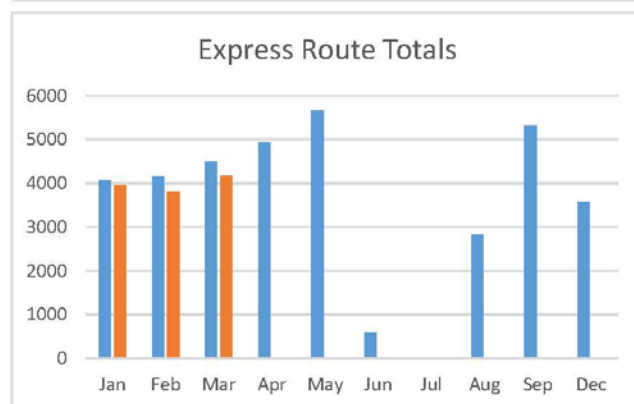
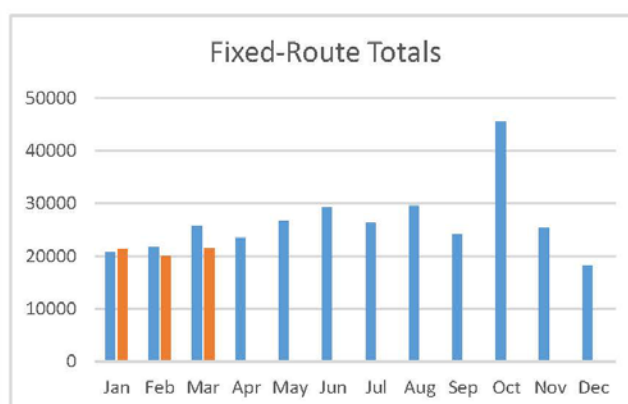
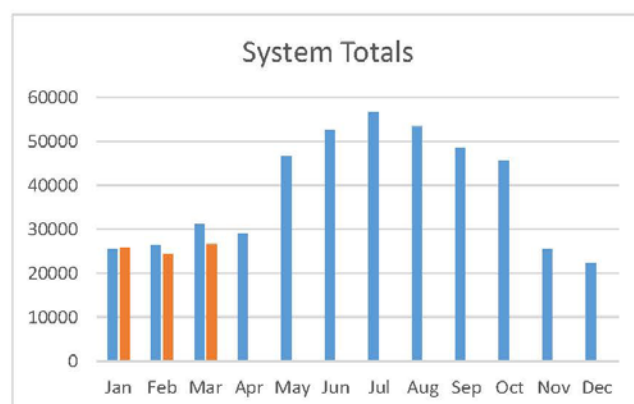
Manuel Montoya, Glen Trujillo, Michael Richins and Paul Flaherty



March 2018 Ridership Report

LOS ALAMOS

Route	March Trips			Mar. Rev. Miles		Mar. Rev. Hours		YTD Trips
	2017	2018	% Chg	2017	2018	2017	2018	2018
1 Downtown	6,802	4,832	-29.0%	4,145	3,965	343.4	328.5	14,573
2M White Rock - Main Hill	2,384	2,472	3.7%	8,243	7,895	310.3	297.7	6,857
2T White Rock - Truck Rt	1,893	1,561	-17.5%	7,616	7,285	300.1	287.1	4,472
2P White Rock - Peak	-	183	0.0%	-	1,568	-	58.3	1,456
3 Central / Canyon	2,998	2,698	-10.0%	5,845	5,591	292.1	279.4	7,997
4 North Community	3,440	2,277	-33.8%	4,235	4,051	299.0	286.0	7,018
5 Barranca Mesa	1,753	1,576	-10.1%	4,654	4,451	296.3	283.4	4,560
6 North Mesa	6,422	5,868	-8.6%	6,592	6,306	445.8	426.4	15,945
Fixed-route subtotal	25,692	21,467	-16.4%	41,331	41,113	2,287.0	2,246.9	62,878
7 North Mesa Expr	1,340	1,043	-22.2%	320	304	19.3	18.4	3,244
8 North Community Expr	854	759	-11.1%	115	109	7.4	7.4	2,146
9 Aspen Expr	738	709	-3.9%	89	84	5.9	5.9	2,010
10 Barranca Expr	936	992	6.0%	149	141	8.8	8.8	2,626
11 White Rock Expr	619	665	7.4%	303	286	11.3	11.3	1,913
Express route subtotal	4,487	4,168	-7.1%	976	923	52.7	51.8	11,939
12 Bandelier	-	-	0.0%	-	-	-	-	-
Dial-a-Ride	92	91	-1.1%	791	583	45.3	47.0	253
ACT Assist	548	515	-6.0%	4,690	4,547	237.0	265.0	1,371
Special Services	276	286	3.6%	402	500	32.4	36.0	286
System total	31,095	26,527	-14.7%	48,189	47,666	2,654	2,647	76,727



■ 2017 ■ 2018

Total Passenger Trips to Date: 4,828,413

COMMUNICATIONS & PUBLIC RELATIONS DIVISION

C&PR has been busy this month with events and projects, such as helping with press releases, outreach, ads, social media, graphic design or photos. Here are just a few highlights: sharing out press and info for Clean Up Los Alamos day, Drug Take Back Day, the Recycle Fashion Show, setting up Farmer's Market/Council schedules for the Summer, helping with info on the Stage 1 Fire Restrictions, Home Renewal Cycle 3 launch, the Branding Discoveries Action Team kick off – materials and support for the April meeting, designs for the APP "Colorful benches" dedication (May 10), setting up the LEEDs plaque dedication at the Teen Center (May 10), design of voting items for the Clerk, working on layout and text/graphic design and photos needed for the Economic Vitality Strategic Plan booklet, planning for the Fair and upcoming 100 days of Summer events and booklets, reviewing Fly Santa Fe/Los Alamos promotions, procuring signage (San I pottery in White Rock), support for the LAC Academy training/materials, and consultation on bus wrap designs. The PIO continued to help with the MUNIS upcoming Go Live (July 1) and change management team, and also conducted research into UAS policies and best practices in other communities. The Visual Info Specialist created new "Love Los Alamos" stickers for CSD (three designs) for giveaways, and conducted training on branding, use of In Design and a photography class for employees. The VIS also gave a presentation on branding to Leadership Los Alamos in April, and, both the PIO and VIS continue to support the branding initiative and execution of various branding items in the Brand Action Plan, such as attending the Earth Day Festival with the branding booth and materials for public outreach and education.

COMMUNITY DEVELOPMENT DEPARTMENT

Building Safety Division

The total number of commercial permits issued in April 2018 were 8 with a total valuation of \$525,447 in comparison to commercial permits issued in April 2017 were 2 with a total valuation of \$62,000. The total number of residential permits issued in April 2018 were 62 with a total valuation of \$892,220 in comparison to residential permits issues in April 2017 were 50 with a total valuation of \$1,141,860. The monthly Contractors Meeting was held on April 17th, and twenty people attended the meeting. A presentation was given by Michael Arellano, Chief Building Official, on building policies and procedures, as well as updates on roof requirements. A discussion was held regarding contractor concerns and online document submittals.



Contractors Meeting at the Council Chambers

Tuesday, April 17th



Customer Service Counter Coverage

Larry Valdez, Code Enforcement Inspector

Joe Dudziak, Sr. Building Inspector

Michael Marquez, Code Enforcement Inspector

Code Officials and Senior Building Inspector provided excellent customer service at the front counter while the Permit Technicians were gone for the day. Great display of teamwork.

Commercial:

Two Certificate of Occupancies were issued in Los Alamos.



L.A. Liquor



Petree Garden Center

Residential



Quemazon (Los Alamos)

A Certificate of Occupancy issued for a 4-Plex in Los Alamos.

Code Enforcement:

Michael Marquez and Larry Valdez assembled and delivered new yard waste roll carts. They've worked closely in the past with Environmental Services regarding code issues, and they've volunteered to assemble and deliver roll carts three days a week. As a result, less complaints are expected about weeds and trimmings stored in residential areas.



Michael Marquez and Larry Valdez, Code Enforcement Inspectors



Michael Marquez, Larry Valdez, Paul Andrus and Michael Arellano

A Discussion was held regarding code compliance, improving processes for stakeholders, community outreach, and internal and external customer service.

Housing and Special Projects Division



*Home Rehabilitation Project (Los Alamos)
Wood Stove Flue Replacement*

Housing Rehabilitation Program (Home Renewal Program)

For the 2017 program, work has been completed on 4 homes and work has started on another 5 homes. Of the ten homeowners approved for loans six are seniors. The 2018 program application period opened April 17 and closes May 31, 2018.

Homebuyer Assistance Program

Three more households were approved for a County loan to use as a down payment for a home purchase. These are expected to close between early and mid-May, 2018. On April 27, the Loan Review Committee recommended approval of an additional loan application which will be forwarded to the County Manager for final approval. As of the end of April 2018, 36 interested households had met with Los Alamos Housing Partnership Inc. (LAHP), the administrator of the program to find out if they could be eligible. The program application period will remain open as funds are available.

Affordable Housing Multi-Family Development:

In June 2018, the State Mortgage and Finance Authority (MFA) will announce whether the proposed "Canyon Walk Apartments" for 70 affordable rental units at 120 DP Road has received a Low Income Housing Tax Credit award. Bethel Development (project developer) informed CDD staff that the project did receive preliminary approval of credits for the project which is positive news.

Planning Division

Planning and Zoning Commission:

The April 11th Planning and Zoning Commission (P&Z) meeting was the first with 5 new members seated on the Commission. Terry Priestley was elected Chair, and Beverly Neal-Clinton was elected Vice-Chair.

Also on April 11th, the Commission held a public hearing to review and act on the application for Final Plat of the A-19 Subdivision, now known as Mirador. The Commission approved the Final Subdivision Plat, with eight (8) Commissioners voting in favor, and one (1) Abstaining.

Because of questions that arose at the April 11th meeting regarding pedestrian safety on NM State Road 4, County Engineer Eric Martinez and Traffic and Streets Division Manager Dan Erickson returned to the

P&Z meeting of April 25th to give an overview of Traffic Control Devices and Pedestrian Crossing alternatives available for County and NMDOT use.

Also in April, Planning staff provided Commissioner training through an audio presentation from the American Planning Association and the Lincoln Institute of Land Policy. Associate County Attorney Kevin Powers contributed to the training by presenting the legal basis and state enabling legislation for establishing a Planning and Zoning Commission, and discussing the role of the Commission.

Business License and Building Permit Review:

Planning Division staff reviewed and acted on 9 Business License applications and 52 Building Permits in the month of April.

Special Projects

Historic Preservation

- Mark Rayburn, Chair-HPAB and staff completed the Historic Preservation Brochure
- Completed the Historic Preservation Trail poster.
- Completed the informational Historic Preservation Certified Local Government (CLG) flyer.
- IT (Tim Martinez), Public Works Streets sign shop (Alipio Mondragon) and CDD (James Naranjo and Barbara Lai) completed the educational magnet Historic Preservation CLG puzzle. Staff will use this puzzle for informational purposes at the May Farmers Markets and Friday night Gordon's Concerts. Fun for adults and children alike!

Property Disposition Records:

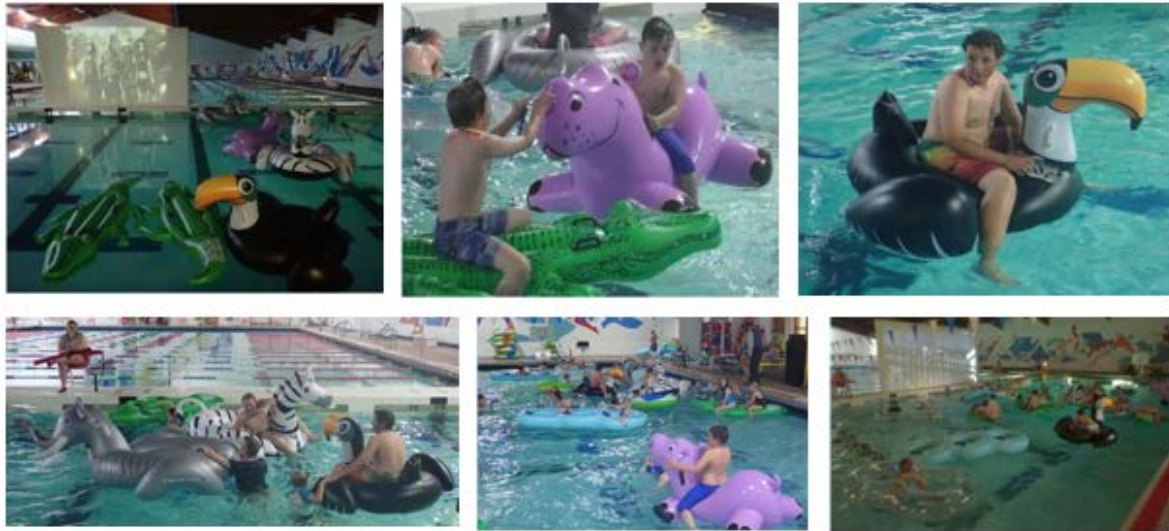
Staff processed 15 requests for residential property records.

COMMUNITY SERVICE DEPARTMENT

Aquatics

Dive In Movie – April 13th, 55 participants:

The Aquatic Center showed the movie, *Jumanji: Welcome to the Jungle*, on the big screen while families enjoyed the cast of inflatable animals. Inner tubes, popcorn, drinks and snacks were provided.



Walkup Aquatic Center – Cheers to 30 Years! April 25th, 405 participants

The Walkup Aquatic Center celebrated its 30th year in service. Festivities included cake, refreshments, commemorative wristbands, and free admission to the pool all day. What a joy to flashback to 1988 and share stories with each other. Cheers to 30 years and to 30 more years of new memories!



Golf Course

Easter Egg Hunt – April 1st, 850 participants

New Beginnings Fellowship and the Los Alamos County Golf Course sponsored an Eggstravaganza with many fun activities including an Easter Egg Hunt for various age groups.



Recreation

New Mexico Recreation and Park Association (NMRPA) State Award Winners

At the annual NMRPA State Conference from April 11 – 13, 2018, the Parks, Recreation and Open Space Division received two awards:

Ed Chismar Young Professional of the Year – Open Space Specialist Eric Peterson

Eric Peterson was recognized by his peers in the industry as a recognized leader and advocate who has demonstrated outstanding efforts to forward parks and recreation through educating and activating the public in our community and at the state and national level.



Parks Design Award – White Rock Visitor Center Demonstration Garden

This project was headed-up by Los Alamos County's Green Team and is a shining example of volunteers coming together to create beauty out of a weed-infested lot that highlights environmental stewardship, arts and culture, and enhances the quality of life in our community.



Ice Rink

Los Alamos Derby Dames – Practices began April 1st; 1st Bout on April 14th

Women's Roller Derby practices at the Ice Rink on Sunday, Tuesday and Thursday nights. They kicked off their season with a bout against Front Range Roller Derby from Denver, CO.



Youth Roller Derby practices at the Ice Rink on Monday and Friday nights. They kicked off their season with a mini-bout against the Rocky Mountain Roller Punks from Denver, CO.



Columbarium Project

Open Space

Earth Day Volunteer Project at La Mesa Trail, April 22nd, 50+ volunteers

In collaboration with Los Alamos Nature Center, volunteers helped removal invasive Siberian Elm trees, gather trash scattered by bears and help restore a short cut trail that was causing erosion issues.



Library

Art Exhibit Opening – April 9th, 376 attendees

The 23rd Annual Los Alamos Photographers' Exhibit opened in the Upstairs Art Gallery at Mesa Public Library with more than 3 dozen photographers represented. The Exhibit runs through May 5.



Make It! – April 24th, 20 attendees

This new program is growing in popularity. The second session included kids of all ages who had a fantastic time creating jewelry, containers and collages with recycled paper.



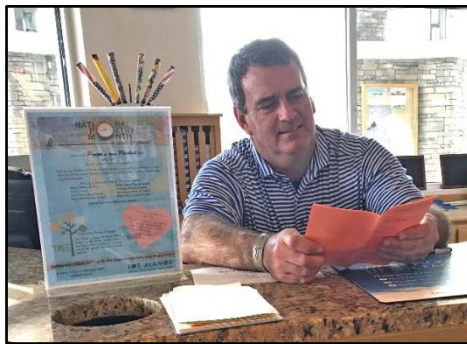
White Rock April Kids' Programs, 422 participants

All of our great programs continue to draw lots of kids and parents. April programming included Music and Movement, Story Time and Family Film programs. The programs are designed to give young children exposure to books and reading from an early age, as well as teaching rhythm, counting, the alphabet, music, and social interactions.



Poem in Your Pocket Day – April 26th

The library took the lead on this pop-up promotion and printed out 900 poems – 100 each for the two Senior Centers, the two Libraries, the Golf Course, Art Center, Nature Center, Teen Center and Aquatic Center. The poems were well received, with Walt Whitman's poem "Song of Myself" being the favorite. The "Poetrees" in both branches were also very popular. We do these each year for National Poetry Month in April. People can write a new poem or copy an old favorite poem onto a leaf and add it to the tree.



Cultural Services

Fuller Lodge Art Center Highlights:

In April 7 classes were held for grade school students ages 4-12, and offered 12 classes for adults in everything from glassblowing to writing! Fuller Lodge Art Center staff worked with the Historical Museum to attend docent training and walking tour opportunities. They also worked with PAC-8 at our Earth Day Booth this year teaching participants the art of origami. Their current exhibition, Spirit Lines, had over 110 entries and has more sales than any other regular themed exhibition too date!



Annual Earth Day Festival – April 21st, 1,600 participants

It was a packed house at the Nature Center with people celebrating Earth Day and having fun. The day started with a naturalization ceremony and continued for hours in the nice spring weather.



Spring Trail Workday on Cabra Loop – April 14th, 15 participants

The Nature Center partnered with the US Forest Service to improve a local trail.



Collaborative Programming

National Jelly Bean Day – April 22nd, 2018, ~ 700 participants



The jelly bean contests were a huge success as participants submitted entries at CSD facilities and the Fuller Lodge Art Center. Winners got to choose the jar of jelly beans, a private swim lesson, private golf lessons, or a Beanboozled jelly bean game.

CALENDAR OF UPCOMING MEETINGS AND EVENTS

May 15 – Council Work Session, 6:00 p.m., Fire Station No. 3, White Rock

May 17 – Discoveries Action Meeting #2, 11:00 a.m. – 12:30 p.m., White Rock Fire Station Training Room

May 22 – Council Regular Session, 6:00 p.m., Fire Station No. 3, White Rock

May 24 – Councilor's at Farmer's Market, 9:00 a.m. – 11:00 a.m., Library Parking Lot

KUDOS & FYI

__ From: Jean Dewart

Sent: Tuesday, April 10, 2018 10:11 AM

To: Shelton, Philo

Subject: Canyon Road - thanks

Hi Philo,

I live on Manhattan Loop, off of Canyon Road. I think that the stop signs at 15th and Canyon have resulted in lower driving speeds on Canyon Road.

Thanks, it has made driving in my neighborhood safer.

Jean Dewart

300 Manhattan Loop

Los Alamos, NM



April 2, 2018

Kelly Sterna, Wildland Division Chief, LAFD
999 Central Avenue, Suite 200
Los Alamos, NM 87544

Dear Mr. Erickson,

COUNTY COUNCIL
David Izraelevitz
Council Chair
Chris Chandler
Council Vice-Chair
COUNCILORS
James A. Chrobocinski
Antonio Maggiore
Susan O'Leary
Rick Reiss
Pete Sheehey
COUNTY MANAGER
Harry Burgess
FIRE CHIEF
Troy Hughes
DEPUTY FIRE CHIEF
Steven Dawald

I would like to extend my gratitude to you and your department for making Wildfire Day 2018 such a huge success! It is a great honor to have your department partner assist LAFD to provide the public with such a wonderful event. This event has taken place for over 20 years and has no signs of slowing down. Los Alamos County is very fortunate to have an event that truly is for the entire family. Please do not hesitate to contact me if you have any suggestions on how to make next year's event more successful.

Sincerely,

Kelly Sterna

We Walk With P.R.I.D.E.
• Professionalism • Readiness • Involvement • Discipline • Excellence

999 Central Avenue, Suite 200
Los Alamos, NM 87544
P 505.662.8301 F 505.662.8302
losalamosnm.us

A voicemail was received from Mary Taylor who lives at 1650 35th Street:

"Good morning Mr. Erickson, my name is Mary Taylor and I live at 1650 35th Street and I just had some really, really good employees of yours come in and take a big old stump out of the ground for me and get rid of it. I didn't get all of their names except for a very, very delightful and polite young man – Martin Rivera. Thank-you."

3/28/18

Traffic & Streets
Talks :

You did a fine job
on the shoulder - repair
on Monte Rey Dr. N.

Thanks so much!

Judy Shepard

106 Monte Rey Dr
N

LOS ALAMOS Community Development

How Do You Like Us Now?

Over the past year, Community Development Department staff has worked hard to improve program delivery and customer service. Please let us know how we are doing. But, don't stop there, let us know what we can do better.

I came to Community Development for:

☒ Planning/Zoning ☐ Codes Compliance ☐ Building Safety ☐ Business License ☐ Housing

☒ Permits

How do you rate your experience today? On a scale of 1 to 4 with: 4-Excellent 3-Good 2-Fair 1-Poor

Customer service by CDD staff today is at: 4 *Adrienne Joe*

The knowledge of the CDD staff is at: 4 *" "*

My issue was resolved in a respectful and courteous manner: 4 *" "*

If you would like to add comments or suggestions for improvement, please take a moment to do so:

It seems like the permit process is getting a lot better. I've been a contractor in Los Alamos for 30 years, I'm really enjoying what I do. And working with Community Development, keep up the good work.

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How do you rate your experience today? On a scale of 1 to 4 with: 4-Excellent 3-Good 2-Fair 1-Poor

Customer service by CDD staff today is at: 4 *Lenora Maes & Adrienne Joe*

The knowledge of the CDD staff is at: 4 *Grant*

My issue was resolved in a respectful and courteous manner: Yes

If you would like to add comments or suggestions for improvement, please take a moment to do so:

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Customer service by CDD staff today is at: 4

The knowledge of the CDD staff is at: 4

My issue was resolved in a respectful and courteous manner: 4

If you would like to add comments or suggestions for improvement, please take a moment to do so:

Lenora Maes was excellent to work with and answered all of my questions. She really expedited the process. Thank you!

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Customer service by CDD staff today is at: 4 *Lenora*

The knowledge of the CDD staff is at: 4

My issue was resolved in a respectful and courteous manner: yes

If you would like to add comments or suggestions for improvement, please take a moment to do so:

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How do you rate your experience today? On a scale of 1 to 4 with: 4-Excellent 3-Good 2-Fair 1-Poor

Customer service by CDD staff today is a: great

The knowledge of the CDD staff is a: great

My issue was resolved in a respectful and courteous manner: absolutely

If you would like to add comments or suggestions for improvement, please take a moment to do so:

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☒ Permits

How do you rate your experience today? On a scale of 1 to 4 with: 4-Excellent 3-Good 2-Fair 1-Poor

Customer service by CDD staff today is a: excellent

The knowledge of the CDD staff is a: excellent

My issue was resolved in a respectful and courteous manner: yes

If you would like to add comments or suggestions for improvement, please take a moment to do so:

the best service!

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☒ Permits

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Customer service by CDD staff today is a: 4

The knowledge of the CDD staff is a: 4

My issue was resolved in a respectful and courteous manner: 4

If you would like to add comments or suggestions for improvement, please take a moment to do so:

THE SERVICE TIME WAITING A PERMIT WAS EXCEPTIONAL, TIMELY, AND EASY. THE REPRESENTATIVES WERE VERY KNOWLEDGEABLE & HELPFUL. THANKS!!

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☒ Permits

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Customer service by CDD staff today is a: 4

The knowledge of the CDD staff is a: 4

My issue was resolved in a respectful and courteous manner: 4

If you would like to add comments or suggestions for improvement, please take a moment to do so:

Lenora was super kind & helpful.

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Customer service by CDD staff today is a: 4

The knowledge of the CDD staff is a: 4

My issue was resolved in a respectful and courteous manner: 4 Lenora Maes explain every

If you would like to add comments or suggestions for improvement, please take a moment to do so:

Excellent after 13 years I the Clean Angel Service moving to New Jersey do with a Divorce, Lenora told me to write a letter with Business Lic #, and I ask to request a letter from Barbara Lic that I paid my Lic. over 13 years Amer
Lenora said yes she is great and knows all the right

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☒ Permits

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Customer service by CDD staff today is a: 4+

The knowledge of the CDD staff is a: 4+

My issue was resolved in a respectful and courteous manner: 4+

If you would like to add comments or suggestions for improvement, please take a moment to do so:

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Customer service by CDD staff today is a: 4

The knowledge of the CDD staff is a: 4

My issue was resolved in a respectful and courteous manner: 4

If you would like to add comments or suggestions for improvement, please take a moment to do so:

LENORA MAES WAS EXTREMELY HELPFUL TODAY!

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The knowledge of the CDD staff is a: 4

My issue was resolved in a respectful and courteous manner: 4

If you would like to add comments or suggestions for improvement, please take a moment to do so:

Thanks ☺

LOS ALAMOS

Community Development

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The knowledge of the CDD staff is a: 4

My issue was resolved in a respectful and courteous manner: 4

If you would like to add comments or suggestions for improvement, please take a moment to do so:

Lenora Maes

LOS ALAMOS

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Customer service by CDD staff today is a: 4

The knowledge of the CDD staff is a: 4

My issue was resolved in a respectful and courteous manner: 4

If you would like to add comments or suggestions for improvement, please take a moment to do so:

Excellent customer service
Very Responsive to my concerns of placing a trash shed
great work Tishay!

LOS ALAMOS

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The knowledge of the CDD staff is a: 4

My issue was resolved in a respectful and courteous manner: 4

If you would like to add comments or suggestions for improvement, please take a moment to do so:

Lenora was extremely helpful, Kind,
Knowledgeable & efficient.
Thank you very much

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The knowledge of the CDD staff is a: 4

My issue was resolved in a respectful and courteous manner: 4

If you would like to add comments or suggestions for improvement, please take a moment to do so:

Lenora maes + David Martinez were fabulous. GREAT
Customer Service