

STATUS REPORTS

ACCOUNTS RECEIVABLES

Los Alamos County Utilities Department
Active Receivables Over 90 Days Past Due
January 3, 2019

Account	Customer ID	Cycle	Comments	90 - 119	120 +
3000139	2034008	23	See notes in box below	41.44	-
3000145	2107458	23		3.80	-
3000189	2131678	23		9.00	-
3000240	2099308	23		20.68	-
3000417	2053168	22		228.44	-
3000613	2063208	21		361.43	-
3000618	2063208	21		335.23	-
3000666	2002399	20		931.25	-
3001808	2115758	22		26.58	-
3002297	2077688	40		31.67	-
3002308	2098078	40		48.11	-
3002354	2091608	41		123.50	-
3002362	2008831	41		227.29	-
3002396	2008941	41		12.92	-
3002764	2023913	41		128.95	-
3002813	2114338	41		140.64	-
3002814	2052048	41		85.39	-
3004032	2126238	34		82.43	-
3004175	2017834	34		244.12	-
3004182	2013181	34		102.40	-
3004207	2012492	34		74.86	-
3004255	2117138	34		86.68	-
3004292	2013614	34		64.58	-
3004702	2083378	33		32.32	-
3004924	2054718	35		174.55	-
3004945	2082208	35		94.32	-
3005299	2017148	32		96.74	-
3005388	2017512	22		189.99	-
3005390	2017512	22		296.82	-
3005737	2028518	30		93.21	-
3006245	2093278	23		27.08	-
3006260	2135358	23		10.73	-
3007814	2117198	15		241.13	-
3008261	2118808	11		23.06	-
3008266	2125238	11		126.04	-
3008278	2110108	11		320.25	-
3008372	2122608	11		386.99	-
3008804	2105358	41		2.42	-
3009003	2103928	14		215.59	-
3009170	2006040	22		154.82	-
3009436	2008564	22		16.66	-
3009806	2021364	31		122.35	-

3009964	2038698	32	251.51	-
3003933	2090978	34	247.37	0.70
3003563	2076548	43	163.00	1.05
3009452	2124088	22	78.52	1.19
3009430	2118568	22	31.67	2.89
3002285	2131068	40	34.76	10.05
3005292	2017130	32	15.23	13.75
3002807	2081408	41	133.35	14.00
3008008	2104158	11	11.98	19.51
3000627	2111978	21	154.22	20.53
3003669	2011580	51	-	23.61
3000067	2055408	23	-	24.37
3004213	2103178	34	178.36	25.48
3004257	2009984	34	239.20	27.25
3010244	2139748	54	-	28.34
3003676	2011587	51	-	28.37
3005810	2132968	35	212.88	28.71
3008295	2024235	11	193.39	31.41
3002306	2112518	40	38.59	35.45
3006485	2020379	12	-	39.14
3010128	2114898	40	13.50	53.76
3009360	2200125	22	-	54.24
3000621	2111978	21	61.34	61.34
3004509	2102258	33	14.23	65.90
3003969	2012357	34	171.09	68.26
3007160	2085178	13	-	77.77
3000628	2111978	21	50.17	79.84
3005468	2017711	30	185.65	91.66
3005078	2016362	32	404.99	101.03
3006831	2069208	12	-	101.74
3000635	2111978	21	258.84	104.49
3002202	2034638	40	12.88	110.34
3003894	2069898	34	218.69	113.08
3004866	2134538	32	161.85	117.48
3002375	2127058	41	262.50	121.24
3005024	2016194	32	264.28	127.22
3005323	2055738	32	220.29	131.34
3008793	2110268	41	38.60	142.85
3000096	2000380	23	94.14	146.45
3001651	2062808	22	35.53	157.43
3004190	2101908	34	184.13	159.54
3006941	2135958	12	-	161.91
3009446	2121678	22	95.09	162.47
3002822	2093218	41	107.30	162.90
3006101	2019330	23	-	163.76
3006151	2019497	23	148.42	163.98
3002424	2032538	41	223.05	164.98
3007663	2008610	14	298.94	165.13

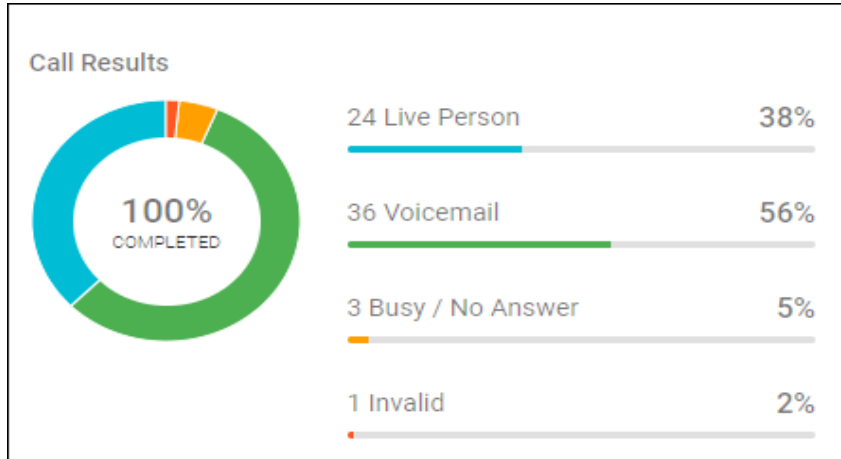
3001411	2126808	21	166.94	165.45
3005439	2138828	30	158.04	166.74
3008792	2121088	41	49.48	169.11
3005569	2093008	30	177.69	176.68
3008846	2025446	41	154.06	184.19
3007023	2021641	12	-	185.08
3002412	2003472	41	167.06	192.15
3008948	2008575	14	230.62	192.63
3010032	2047968	51	-	203.05
3009146	2026060	22	-	204.36
3000118	2128758	23	44.16	208.37
3005461	2093888	30	186.21	222.36
3000166	2066168	23	183.53	224.83
3004280	2029758	34	233.42	241.09
3008923	2094088	14	212.91	242.52
3004153	2038008	34	414.03	248.23
3000157	2099898	23	72.79	257.72
3009369	2026665	22	223.19	260.08
3008229	2102718	11	265.71	275.05
3002756	2135128	41	137.35	276.14
3009448	2128228	22	122.04	286.06
3000068	2113668	23	125.21	296.13
3006505	2020433	12	-	320.55
3008370	2125228	11	174.59	330.91
3002477	2009142	41	173.17	332.60
3000529	2106068	20	103.34	344.40
3000222	2129908	23	150.90	347.68
3005247	2120668	32	169.75	364.93
3009005	2039248	14	289.59	375.28
3003668	2011579	51	-	386.23
3004678	2014731	33	195.83	403.59
3006079	2041858	23	231.67	415.63
3004423	2130778	33	165.56	425.76
3006123	2019390	23	188.97	429.03
3003818	2066808	34	159.97	443.51
3002769	2009914	41	134.27	457.65
3004459	2063338	32	392.84	461.12
3000229	2030188	23	159.30	479.73
3006822	2107658	12	-	488.56
3009159	2085388	22	229.16	520.39
3002344	2008640	41	173.65	534.18
3003672	2011583	51	-	534.27
3004060	2085918	34	158.35	536.17
3010101	2065138	55	-	539.18
3003508	2124208	42	196.61	607.91
3006296	2019976	10	690.69	618.74
3005372	2030808	32	97.02	677.82
3007573	2134368	15	349.21	684.94

3007360	2015299	14	292.51	704.36
3007272	2074278	10	231.67	711.74
3008040	2023776	11	393.17	726.24
3002334	2126448	41	283.17	733.33
3007049	2021703	12	-	745.74
3006803	2094548	12	-	763.94
3004458	2063338	32	17.20	890.49
3005989	2019015	23	-	893.92
3004234	2120468	34	232.69	1,035.45
3002482	2068968	41	275.51	1,150.48
3005998	2019026	23	-	1,208.71
3000622	2111978	21	29.98	1,221.45
3007047	2021698	12	-	1,224.93
3010119	2074628	20	604.79	1,338.80
3004823	2015382	32	-	1,477.37
3010273	2138308	12	-	1,696.51
3003335	2011004	42	-	2,020.53
3006393	2020223	12	-	2,094.53
3007010	2021618	12	-	2,498.75
3001539	2005415	20	1,263.43	2,856.71
3001509	2136448	20	1,454.58	4,215.31
3005988	2019014	23	3,059.94	4,727.01
3006953	2053328	12	-	5,911.30
3007881	2023503	15	3,354.15	7,491.98
3006304	2019990	11	4,552.54	8,040.45
3002136	2007943	40	-	8,051.65
3005991	2019017	23	7,203.19	12,588.21
			42,703.39	97,666.60
			Total	140,369.99

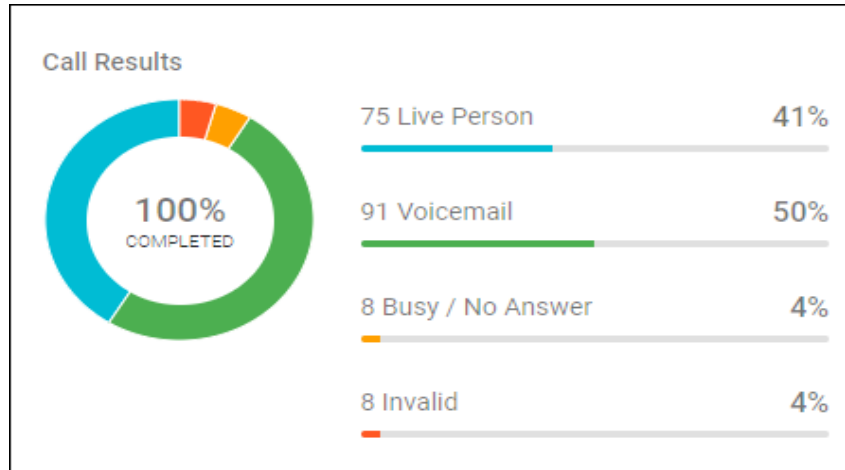
Notes:

- 1) Letters for accounts over 120 days were mailed on 12/5/18, 69 customers.
- 2) Letters for accounts over 90 days were mailed on 12/10/18, 86 customers.
- 3) Letters for accounts over 60 days were mailed on 12/13/18, 108 customers.
- 4) Phone Call - "Resuming Late Fees as of 1/1/19" customers were called on 12/17/18 and 12/19/2018, 246 customers.
- 5) On 12/20/18, staff personally attempted to reach 18 of the customers we were unable to reach through Call-Em All.
- 6) Letters for accounts over 30 days were mailed on 12/27/2018, 193 customers.
- 7) Press Release 12/12/18: Issued to KRSN radio, LA Monitor, LA Daily Post, LA Reporter, DPU website. Shared on Facebook, DPU and Customer Care and Twitter.
- 8) Shared on County Line on 12/14/18, ~1,700 subscribers

Call-Em All Results from 12/17/18 (64 Customers)



Call-Em All Results from 12/19/18 (182 Customers)



Los Alamos County Utilities Department
 Receivables More than 60 Days Inactive
 January 3, 2019

<i>YEAR</i>	<i>OUTSTANDING</i>	<i># OF ACCOUNTS</i>	<i>OUTSTANDING</i>	<i># OF ACCOUNTS</i>
FY14				
FY15				
FY16				
FY17				
FY18				
TOTAL	\$	-	\$	-

At this time collections for inactive accounts has not been done. Will resume collections on inactive accounts this month, January 2019