County Manager's Monthly Update

LOS ALAMOS COUNTY JANUARY - 2019

COMMUNITY DEVELOPMENT DEPARTMENT

Building Safety Division

Eight (8) commercial permits were issued in December 2018, with a total valuation of \$78,465.00 compared to sixteen (16) permits issued in December 2017, with a total valuation of \$200,798.00.

Thirty (30) residential permits were issued in December 2018, with a total valuation of \$1,204,549.00 compared to forty-seven (47) residential permits issued in December 2017, with a total valuation of \$1,074,774.84.

The Building Safety Division receives Accreditation

The International Accreditation Service (IAS) provides objective evidence that an organization operates at the highest level of ethical, legal, and technical standards. Their program is based on recognized national and international standards. Organizations such as our Community Development Department responsible for public safety and welfare seek accreditation to demonstrate competence and reliability. The Los Alamos County Community Development Department is the first Building Division in the State of New Mexico to gain this prestigious designation. The process involves an application and then an on-site visit by an auditing team from IAS to review procedures against processes in actual use in the department. CDD staff spent 12 months working on the application. Thank you to staff and all that participated within the Department and other County department.



Arellano, Larry Valdez, and David Martinez

Building Safety Division: Joe Dudziak, Michael Marques, Michael

Code Compliance:

Before and after pictures with code compliance intervention





Before After





Before After





Before After

Housing and Special Projects Division

Housing Rehabilitation Program (Home Renewal Program):

For the 2017 program, work has been completed on six homes and work is expected to finish on two more homes before the end of January. Five projects have been approved for the 2018 program by the County Manager for funding. The work will involve repairs and improvements for energy efficiency, accessibility, and general repair and is an anticipated to begin in February.

Homebuyer Assistance Program:

The program has seen 12 home purchases completed since the first closing in February 2018. One more application has been recommended for approval by the Loan Review Committee and will be forwarded to the County Manager for loan amount approval. The program will remain open as long as funds are available.

Affordable Housing Multi-Family Development:

Two affordable rental housing projects are planned on DP Road to be constructed by Bethel Development, Inc with financing through State low-income housing tax credits. For the "Canyon Walk Apartments" project for 70 affordable rental units on Tract A-9, 120 DP Road, it is anticipated Bethel will submit a building permit application to the County this spring. The project will be workforce focused housing units of one, two and three bedrooms. For "The Bluffs" project on Tract A-8-b at 135 DP Road, the County approved an Ordinance at its December 18, 2018 Council Meeting for the donation of 2.79 acres of the Tract to the project. Bethel will submit its application to the State Mortgage Finance Authority in mid-February for tax credit financing for The Bluffs. The project will contain 64 rental units for seniors age 55 and over.

Planning Division

Planning and Zoning Commission and Boar of Adjustment:

The Planning and Zoning Commission and Board of Adjustment did not have meetings in the month of December.

Building Permit and Business License Review:

During the month of December Planning Division staff reviewed and acted on 23 Building Permits and 9 new Business License applications.

Administration and Special Projects

Congratulations to Adrienne Lovato who has been promoted to Management Analyst for Community Development.

CDD is in the process of reviewing department performance measures in preparation for the budget process.

There are currently vacancies for the Lodger's Tax Advisory Board, the Historic Preservation Advisory Board, the Environmental Sustainability Board, and the Parks and Recreation Board. The Board vacancies have been published.

Business Licenses:

66 business licenses were processed in December. This includes both new applications as well as renewals of existing business licenses.

COMMMUNICATIONS & PUBLIC RELATIONS DIVISION

The Communications and Public Relations (C&PR) division has been busy in the last few weeks with the Annual Report, outreach for items such as the Council Swearing In Ceremony and the ads for the councilor vacancy, working on items within the Discoveries Action Team that involve the County, and getting caught up on much-needed work to take winter photographs, as well as clean up, edit and add to the Smuq Muq photo gallery. A recent boosted post of snow photos around Los Alamos and White Rock received over 200 shares on Facebook and engagement of the local community and others by over 5,500 Facebook users. Photos continue to be a very powerful promotional tool on digital and social media. C&PR also has been working on some branding related items at year end, public outreach planning for upcoming road construction projects next Spring, and assisting the other divisions with outreach or advice on projects or new initiatives. The division expects to be busy in January working on a variety of new graphic design and photo items coming up. The PIO will be participating in planning in a meeting mid-January for an upcoming DPU tabletop drill set to occur this summer, and has been working on closing out year-end public relations files. Finally, this wintry time of year can be very busy for C&PR with snow removal or snow alert information and public outreach being needed during major snow events. The events between Dec. 26 and Jan. 3 involved frequent contact with media in phone calls and e-mails at the local and regional level to answer their questions, as well as posting website updates, writing news releases, updating County or local Facebook pages with the latest news and answering guestions on-line.

COMMUNITY SERVICE DEPARTMENT

National Cotton Candy Day - December 7, 100 participants:

The Aquatic Center gave away 100 bags of free cotton candy to pool patrons throughout the day. Both kids and adults were thrilled to receive treats after their lap swims.







Holiday Fun Wacky Wednesday - December 19, 48 participants:

The pool was decorated for the holidays, complete with floating reindeer and peppermint candies for a fun-filled afternoon.

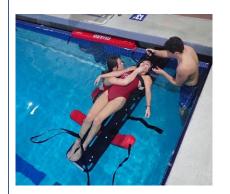






Lifeguard Recertification Class – December 29, 4 participants:

The Walkup Aquatic Center held another lifeguard review class. Students must complete the course to keep their Red Cross certifications current. It was a successful day as all the students passed.







Golf

US Kids Golf Top 50 Kids Teachers Award Finalist:

After reviewing hundreds of outstanding applications for the 2018 U.S. Kids Golf Top 50 Kids Teacher Award, Los Alamos Golf Professional Michael Phillips has been named a finalist for this prestigious award.





Ice Rink

Los Alamos Hilltoppers vs. La Cueva Bears - November 30 & December 1, 380 patrons:

The Toppers hosted the LA Cueva Bears on Friday night and Saturday morning. The Toppers skated away with two wins on their home ice. *Photo credit: John McHale*





Ice Skating Lessons: First Session – 22 participants:

Students from three years of age, up to adults, participated in skate lessons.





LAHS Physical Education Classes – December 10–13, 180 participants:

Los Alamos High School brought three PE classes consisting of 60 students each to the Rink.







Skate with Santa - December 15 & 16, 400+ participants:

Santa, his elves, and one of his reindeer visited the Ice Rink to spread holiday joy and candy canes!







Aspen Elementary School – December 20, 70 participants:

Fourth grade students, teachers and chaperones enjoyed a day of ice skating, treats and hot cocoa.







Piñon Elementary School - December 21, 65 participants:

Sixth grade students, teachers and chaperones enjoyed ice time on the last school day before the Winter Break.





Ugly Sweater Holiday Party - December 21, 27 participants

Skaters and staff enjoyed this first annual event. New Holiday strobe lights and twinkle lights lit up the night.





Christmas Eve Luminaria Skate - December 24, 200+ participants

The annual Luminaria Skate was once again a huge hit as skaters enjoyed the luminarias, lights, holiday music and hot refreshments.



Adult Pick-Up Hockey - 20 players per session

Adult hockey players of all skill levels enjoy ice time on Sunday and Thursday evenings, and on Friday afternoons. Sessions were included in the Holiday Break schedule.



Recreation

North Pole Workshop - December 8, 250+ attendees:

One of many Winter Fest activities, this program was held in the Fuller Lodge classroom. Everyone was welcome to take photos with Santa, have fun with several craft activities and decorate a sugar cookie.







<u>Parks</u>

Columbarium Sales began December 21

Mr. Vernon Kerr purchased the first Columbarium niche at Guaje Pines cemetery. He was very instrumental in bringing the idea of the Columbarium to the County.



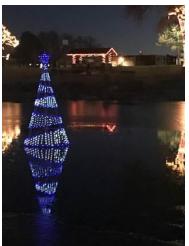


Holiday Tree Light Displays on Ashley Pond – 100% complete

The Parks Division have two new additions to their holiday light display at Ashley Pond. An adjustable subsurface base that holds the tree level at the surface of the water and then two solar lite trees were built and placed out in the pond.











37th Street Play Lots - 90% complete.

Work is almost completed at the 37th street play lot. We are excited for the final projects to be completed once the snow melts. We look forward to lots of happy customers here this spring and summer.



Library

Authors Speak with Hampton Sides - December 4, 165 attended

Best-selling author Hampton Sides presented his newest book "On Desperate Ground" to a packed house in Fuller Lodge on December 4. The History Museum gift shop quickly sold out of books, but those who were lucky enough to get a copy also got it signed by Sides after the talk.





Noon Year's Eve Party - December 31, 140 attended in Los Alamos, 50 attended in White Rock;

Times Square for kids was a big hit again at both libraries. Kids and families enjoyed making and wearing masks, dancing to the beat, and catching balloons at midnight (because surely it was midnight somewhere).











Social Services

Family Strengths Network: Building Gingerbread Homes - December 12, 14, and 15, there were 111 participants:

This fun event supplied gingerbread, icing and all the candy and treats imagined for families to build gingerbread houses together. The Gingerbread event has become a family tradition for some. There were families in attendance that having been going for over 15 years.



YMCA- Teen Center:

Holiday Open House & Fundraiser – December 8, 50 Participants:

Teen Center staff hosted the public for an open house just prior to the annual Winterfest Light Parade. Hot chocolate and hot cider, served in up-cycled mugs, was available for a suggested donation. Additionally, fused glass holiday ornaments, fused glass jewelry, and recycled climbing rope dog leashes were available for sale. All items were crafted by Teen Center staff and members and all proceeds went to support Teen Center programs.

End of Semester De-stress Activities - December 11 – 21, 100 Participants:

The Teen Center hosted de-stress activities for high school students during the last two weeks of the fall semester. Daily activities included the always popular "Waffle Wednesday", henna body art, grilled cheese sandwiches and soup, fused glass art classes, homemade soups, holiday cookies, and the teen favorite puppies and kittens to cuddle with!

Intro to Dungeons & Dragons - December 29, 4 Participants:

Teen Center staff hosted a 4-hour workshop to introduce teens to the creative, non-screen based fun of the Dungeons & Dragons tabletop role playing game. Participants included 2 relatively inexperienced players and 2 teens with no D&D experience at all. They all worked together along with 2 experienced staff members to learn the rules of the game and collaboratively weave a story of heroic adventure.

Los Alamos Public Schools:

Safety Talks with Aspen Elementary School Students – Throughout December, 100+ Students:

Aspen Elementary counselor Kim Pulliam and the Los Alamos Police Department collaborated to present important tips and tools to support students in staying safe over the holidays. Students played a simple game with School Resource Officer Adele McKenzie and Dispatch Officers Seth Martinez and Ruben Garcia, which consisted of navigating tricky scenarios regarding calling 911. Students also recognized local first responders with hand-written thank you notes.

Topics covered:

- When and when not to call 911
- The importance of knowing your address
- How to stay calm when on the phone with dispatch





Youth Activity Center:

National Cookie Day - December 4, 53 Participants:

The YAC reached out the Betty Ehart Senior Center to recruit seniors to join YAC members in celebrating National Cookie Day. The seniors and youth decorated a variety of cookies which the youth were able to take home with them. The YAC intends to make this an annual event as National Cookie Day occurs the 4th of December every year.



COUNTY CLERK

2018 Swearing in Ceremony – Los Alamos County Elected Officials:

Congratulations & Welcome to our Newly Elected Los Alamos County Officials, who took office on January 1st, having been sworn-in at a ceremony held at Council Chambers in the Municipal Building on December 19th. County Clerk Naomi Maestas and staff look forward to working with all of them in the coming year.



(left to right):

Anne Nobile, Probate Judge; Elizabeth K. Allen, Municipal Judge; David Izraelevitz, County Councilor; James N. Robinson, Sara Scott, County Councilor; Randall T. Ryti, County Councilor, Ken Milder, County Assessor, and Joseph Granville, County Sheriff

Thank you to everyone who was able to join us in celebrating at the 2018 Swearing In Ceremony. The Clerk's Office would also like to extend much appreciation to the employees of Los Alamos County and local business members who helped make this a successful event. Below are a few scenes from the event:



Probate Judge Anne Noble



Municipal Judge Elizabeth K. Allen



County Councilor David Izraelevitz



County Councilor James N. Robinson



County Councilor Randall T. Ryti



County Councilor Sara C. Scott



County Assessor Kenneth H. Milder



County Sheriff Joseph F. Granville

DEPARTMENT OF PUBLIC WORKS

Administration Division

Transportation Board:

The Transportation Board meets the first Thursday of the month at 5:30 p.m. Meetings are held at 1000 Central Avenue, Room #110.

December 6, 2018 Transportation Board Meeting Highlights:

- A public meeting was held in conjunction with the T-Board meeting. Juan Rael, Engineering Project Manager presented three options for the Tsikumu Village Improvements Project.
- Mr. Matthew Grush, District 5 Traffic Engineer with NMDOT provided a brief update on NMDOT projects.
- Eric Martinez, County Engineer provided a presentation on the County's Pavement Management.
- Dan Erickson, Traffic & Streets Manager provided an update on the speed limit sign on Urban Street.

Airport Division



Construction continues on the airport fence project; all the posts and top tubes are set, 90% of the chain-link fabric is stretched into place, and 50% of the gates are installed. The project is expected to be completely by the end of January. This project replaces the fence along Highway 502 and Airport Road with vinyl-coated eight-foot chain-link fence, replaces two powered vehicles gates and three pedestrian gates. Ninety-five percent of the project costs are covered by an FAA Airport Improvement Grant and NMDOT Aviation Grant.

New Aircraft Hangar Complex Construction Project:

Construction on the new hangar project in 98% complete; a few punch list items are all that remain.



Final inspection is scheduled for late December and will be ready for tenants by the first of the year. Once completed, the hangar will accommodate up to 6 aircraft in 4 separate storage areas. The new hangars will be leased to local aviation-related businesses, and private aircraft owners. Revenue generated from leases will help to offset airport operating costs.

Filming at the Airport:



Crews filmed a scene at the airport for the upcoming TV series currently titled "Our Lady". Sir Ben Kingsley plays the lead in this series described as a modern noir drama that follows James, a young drifter played by Jimmi Simpso, as he attempts to prey upon Pastor Bryon Brown (Kingsley), who turns out to be far more dangerous than the suspects. Several county employees were employed as extras in the scene depicting a bus station near El Paso. Epix has ordered a 10-episode first season for a 2019 launch.

Custodial Division

- The Custodial Division supported 242 events during the month of December
- The detail cleaning of Mesa Public Library was completed for their reopening in December



The holiday decorations were put up at Fuller Lodge

Engineering & Project Management Division

White Rock Senior Meals Center Kitchen Equipment Upgrade:

This project utilizes a grant from the State Aging and Long-Term Services Department (ALTSD) to install additional kitchen equipment to improve the in house and delivered meals capacity. The Invitation for Bids was advertised on September 16th and closed on October 4th, and a contractor was selected. The contract is in the award process and is expected to be executed by the end of December.

The grant will allow for the acquisition and installation of new commercial kitchen equipment such as; a grill, large cook and hold oven, large serving steam table, large chef work table, heavy duty garbage disposals, and a washer and dryer. Electrical, plumbing and gas lines are also being re-worked to connect to the new equipment. The kitchen is expected to be shut down for one week in February to accomplish this work. During this time, the seniors will be served through the Los Alamos Senior Center kitchen.

Fire Station 3:

The project which includes reroofing, as well as a new exterior wall system, window replacement and HVAC system modifications is well underway. The west wing bunkrooms have been completed. Work will commence on the east wing while roofing activities have approached 75% toward completion. Substantial completion is expected to occur in late December, ahead of schedule. Substantial completion is scheduled for January 30, 2018.

Mesa Library HVAC Improvements:

The main public area of the library was closed from August 20th and reopened on schedule December 4th. The project is scheduled to be substantially complete on January 25th, however a change order due to the lighting technology will be forthcoming to adjust this date. Completion is scheduled for March 29, 2019.

The elevator upgrades were expected to be completed by the re-opening date, however they are now expected to be complete the week of December 21st.

Most of the major work is now complete, the following work will continue into February:

- Continued testing and balancing of the heating/HVAC system
- Connecting the chillers, which will be done in warmer weather at the end of the project.
- Installation of LED lighting and controls.
- Punchlist and final clean-up.



Setting Chiller Units



Chillers in place



Newly installed fan units.



Newly installed boilers.



Newly installed sun blocking screen



Newly installed wood ceiling and LED lighting in lower level.

LAPD Remodel for Sheriff's Office:

A new office space for the County Sheriff's office is under construction at the Justice Center to allow for better public access. The new entrance will be on the Trinity side of the station and will consist of an office for the Sheriff and one office space for an Administrative position. Work is progressing and should be complete by the end of the year in time for the new Sheriff to take office.







Completed dividing wall

Canyon Rim Trail Phase 3:

The County has been working with the consultant to prepare to obtain easements with the private owners, by first obtaining property appraisals, within the project limits between Knecht Street and the 20th Street Extension. A presentation was made to the membership at the American Legion, one of the properties where an acquisition is needed. They will respond pending the appraised value. Souder, Miller & Assoc. has been in the process of obtaining a contract with an appraiser as per our contract, this is obtained on October 22nd. The appraisals are scheduled to be complete in early January.

Canyon Rim Trail Underpass:

The project was awarded federal FY2018 funding under the Transportation Alternatives Program (TAP) for project study and design in the amount of \$320,000 and FY2020 TAP funding for project construction in the amount of \$2,020,000 for a total award of \$2,340,000.

A kick-off meeting with Wilson and Company was held on April 26 to begin the design process for this project. Preliminary Alignments have been received by staff. The first public meeting will be held July 26th at the Arts in Public Places Board, followed up by an August 2nd presentation to the Transportation Board and August 9th presentation to Parks & Recreation Board to discuss the scoping report and conceptual design. Minor feedback was obtained and will be considered. The consultant submitted the 60% design, and a design review meeting was held with the whole project team on September 18th. A follow-up design meeting was held on October 22nd for utility and ROW coordination. It is anticipated that various utility relocations are forthcoming since this project crosses through NMDOT Right-of-Way, maintenance agreements will be required. Utility coordination with private utilities and Los Alamos County utility is ongoing as they work to complete relocation plans. A 90% plan submittal is expected in February 2019.

Tsikumu Village:

Tsikumu Village is programmed in Fiscal year 2019 for roadway maintenance. This project will include pavement preservation, along with intermittent concrete work as needed on Sioux Street, Cheyenne, Iroquois, Seminole, Yuma, and Ute Street for approximately 1.9 miles. A public meeting was held on December 6, 2018, three options were presented with varying levels of improvements from a full reconstruction to a mill and overlay. Resident concerns discussed at the meeting will be evaluated in the final design. Based on resident comments and budget the preferred option of a mill and overlay was chosen, which will allow for every street within Tsikumu Village to receive a pavement preservation measure. A follow-up meeting was held with Public Works, Parks and Open Space, and a member of the Tsikumu Village homeowner's association concerning pedestrian access. The County agreed to

consider a bid alternative during bidding. Final design plans are in progress in anticipation of a February 2019 advertisement date construction in the Spring.

Tracts A-13/A-12 LASO Offsite Improvements Project:

Santa Fe Engineering met with County staff on December 14th to discuss the results of the traffic impact analysis and to evaluate design alternatives for the intersection improvements at NM 502 (Trinity Drive) and 35th Street. The next project tasks include a presentation at the Transportation Board meeting on January 3rd and submittal of the 30% design documents in January 2019.

DP Road and Utility Infrastructure Improvements Project:

County staff received notification in mid-December that the DP Road and Utility Infrastructure Improvements Project did not receive BUILD Transportation Discretionary Grant funding. The grant process was very competitive with the Department of Transportation (DOT) receiving 851 applications. The DOT divided the \$1.5 billion in funding among 91 projects in 49 states. One project in New Mexico received funding. This project is sponsored by the North Central Regional Transit District and includes the construction of a maintenance facility, wash bay and fueling station in Española.

The project schedule for DP Road is being evaluated based on funding availability and coordination with other construction projects in the vicinity. A meeting was held on December 10th with County staff and other agencies working along the DP Road corridor to discuss construction schedules and to develop strategies to assist area businesses. County staff also visited TA-21 in early December to look at potential routes for the sanitary sewer crossing and access easements.

NM 4/East Jemez Rd. (Truck Route) Intersection:

Staff continues to work with DOE, NMDOT Bandelier, and Army Corps of Engineers to program, design and construct intersection upgrades to improve capacity and safety. Bohannon Huston completed a traffic study documenting a preliminary estimate for the preferred alignment of \$3.6Million including NMGRT. DOE will evaluate whether the remaining SEP funds available would be sufficient to construct the project. USACE and DOE have begun the design portion of the project with Bohannon Huston.

NM 502 Reconstruction, Knecht St. to Tewa Loop:

Staff continues to coordinate with NMDOT on this state lead project. The contractor, Star Paving, has been granted a winter suspension and will begin work on March 4, 2019. Los Alamos County is negotiating with Star Paving a location for their staging yard on DP Road.

Environmental Services Division

Curbside Yard Trimmings Roll Cart Update:

The yard trimmings roll cart program began on July 9, 2018. Environmental Services staff delivered over 3,900 roll carts, this is over 54% of the residential customer base. By implementing the yard trimming roll cart, Los Alamos residents have an opportunity to divert 14% of our waste stream from the landfill each year. The diversion efforts have the potential to divert 1,107 tons of yard trimmings annually and will reduce hauling and disposal costs, greenhouse gas emissions, and provide high-quality garden and landscaping materials for residents. During the first five months of collection Environmental Services collected over 423 tons of yard material. All residents who registered have received their roll carts and more residents are registering every day.

Recruitment:

Environmental Services is currently recruiting for an equipment operator. The posting closed on December 12th and interviews are underway.

Training:

Environmental Services Senior Office Specialist Joshua Levings traveled to Farmington NM to complete his Recycling Facility Operator Certification to better understand the recycling industry as it pertains to Eco Station Operations. He also had the opportunity to tour the San Juan Recycling Center.





New Equipment





Environmental Services recently received a new skid steer to replace our aging one. Employees of Environmental Services were trained on the operation of the skid steer and it has been placed into operation. Environmental Services uses the skid steer to move materials around the Eco Station area as well as to maintain the closed landfill.

Residential Sustainability Report



Residential Sustainability Report

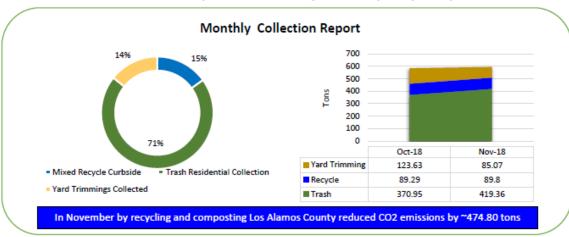
Service Period: November 2018

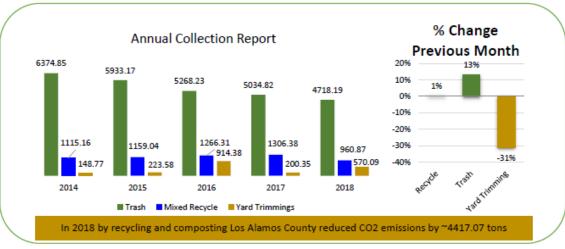


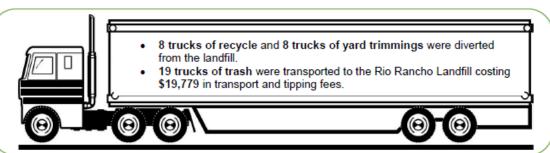
October Diversion Rate: 36% - November Diversion Rate: 29%

A 19% Decrease in Diversion

The diversion rate is the percent of materials recycled and composted picked up curbside.







For more information contact Environmental Services Division at 505.662.8163 or email solidwaste@lacnm.us

Facilities Division

- Crews are working on Airport Hanger Project.
- Crews are trouble-shooting Municipal Courts document screen.
- Crews are moving the Librarians back into the Library.
- Completed RFP for lifts and cranes.

Thank you!

Facilities and Custodial employees picked out the perfect holiday tree.

Tim Martinez, Keith Yeske, Sam Molina, Adrian Salazar, and Angelo Lujan.









Fleet Division



Waste oil heater which was acquired through RAID (Recycling and Illegal Dumping) Grant has now been in full operation for a 3-months. The RAID Grant was acquired by Angelica Gurule, Environmental Services Manager. We are currently on a 6-week schedule for waste oil collection and in that time frame we were sending out an average of 200-300 gallons of used oil. In the past 12 weeks we have only sent 80 gallons. We have now used 700-800 gallons of that oil to heat the Fleet shop. We initially believed it would only be used as a secondary heat source, but it has turned out that the heater produces enough energy to heat half of the Fleet shop lowering our dependence on natural gas heat.

Traffic & Streets Division





Crews have been busy fabricating signs for street ID's and for the Los Alamos Project Main Gate Park. Constantine Tzortzis and Robert Woodall are seen fabricating street ID's.





Traffic Electricians Chris Montoya and Ray Baca continue working at the airport hangar installing electrical wiring.





Crews removed a fallen tree from a pathway in the Western Area.





An area repaired in response to a utility repair.





A repair on Iris Street near the municipal building after DPU crews repaired a gas leak.

Members of Traffic and Streets, Department of Public Utilities and Finance worked together to close out FEMA projects from September of 2013 with representatives from New Mexico Department of Homeland Security and Emergency Management (DHSEM). This audit was in response to letter sent to DHSEM from finance in requesting closure of nearly \$3M in work performed as a result of flooding in 2013.

Transit Division

NEW YEAR'S BUZZ BUS





Atomic City Transit will be partnering with LAC DWI Council to bring a very happy and safe New Year's Eve Buzz Bus. Service shall begin Monday, December 31, 2018 at 6:00 p.m. to 1:00 a.m. The service is provided on a first come, first served so be sure to call early for your reservation. We will accept reservations on Friday, December 28, 2018 from 7:00 a.m. to 8:00 p.m. and Monday December 31, 2018 from 8:00 a.m. through the service time. We are here to help Los Alamos end DWI, call 611-RIDE (7433) and enjoy the holiday season.





On December 12, 2018, Atomic City Transit staff took time time to train on two important topics, Winter Driving and B.O.T.L. (Be on the Lookout). B.O.T.L. is a certification program for transit employees to be aware on how to report signs of human trafficking. The training was well received and operators now know what to look for and how to report possible human trafficking.

Light Parade:





On December 8, 2018 Atomic City Transit enjoyed community spirit by joining the annual Light Parade down Central Avenue. Staff members participated by creating the bus design and handing out glow sticks to light up the night.







Welcome:



Atomic City Transit is very happy to introduce the two newest members to our great driving team, Laura Dison and Thomas Kain. Both Laura and Thomas reside here in Los Alamos and are excited to join us in providing quality, professional and safe rides to Los Alamos residents and visitors. Welcome!

Congratulations Annet Acomb!



Atomic City Transit has been a vital service to Los Alamos County for the past 10 years and we have long standing employees. One employee has announced her retirement to begin January 1, 2019. We would like to thank her and let her know we appreciate her service with Los Alamos County and Atomic City Transit. Customers and coworkers will greatly miss her smiling face and laughter.





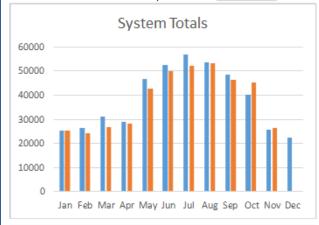


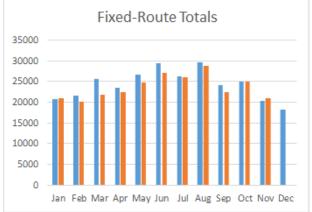


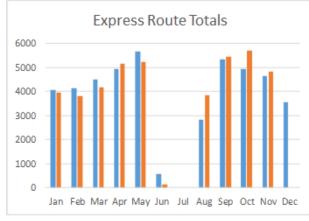
November 2018 Ridership Report

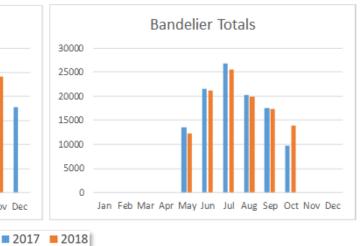
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	November Trips			Nov. Rev. Miles		Nov. Rev. Hours		YTD Trips
Route	2017	2018	% Chg	2017	2018	2017	2018	2018
1 Downtown	4,399	4,602	4.6%	3,605	3,424	190.0	283.7	63,265
2M White Rock - Main Hill	2,309	2,233	-3.3%	7,178	6,819	236.0	257.1	28,536
2T White Rock - Truck Rt	1,378	1,573	14.2%	6,623	6,266	200.3	247.0	18,470
2P White Rock - Peak	-	424	0.0%	2,816	2,658	92.0	98.1	5,346
3 Central / Canyon	2,483	2,717	9.4%	5,083	4,829	204.0	241.3	32,089
4 North Community	2,431	2,738	12.6%	3,683	3,499	190.7	247.0	31,151
5 Barranca Mesa	1,448	1,264	-12.7%	4,047	3,844	183.7	244.8	17,487
6 North Mesa	5,458	5,438	-0.4%	5,732	5,446	237.3	368.3	63,757
Fixed-route subtotal	19,906	20,989	5.4%	38,766	36,785	1,534.0	1,987.3	260,101
7 North Mesa Expr	1,376	1,221	-11.3%	354	322	21.4	19.5	11,006
8 North Community Expr	783	755	-3.6%	128	115	7.7	7.8	7,097
9 Aspen Expr	660	826	25.2%	99	89	6.0	6.3	7,236
10 Barranca Expr	1,182	1,194	1.0%	165	149	9.3	9.3	9,712
11 White Rock Expr	650	841	29.4%	337	303	13.3	12.0	7,182
Express route subtotal	4,651	4,837	4.0%	1,083	978	57.7	54.9	42,233
12 Bandelier	-	-	0.0%	-	-	-	-	110,034
Dial-a-Ride	91	71	-22.0%	715	623	49.7	44.7	1,022
ACT Assist	515	376	-27.0%	4,547	3,219	265.0	183.0	4,765
Special Services	-	-	0.0%	-	-	-	-	2,584
System total	25,163	26,273	4.4%	45,111	41,605	1,906	2,270	420,739









Total Passenger Trips to Date: 5,167,337

CALENDAR OF UPCOMING MEETINGS AND EVENTS

- Jan 21 Martin Luther King Jrs. Day the Eco Station and Overlook Convenience Center are closed. No trash or recycle/yard trimming pick up residents should put their carts at the curb after the holiday on Wed. Jan. 23, 2019 instead. County Administrative Offices are closed. Other County facilities may be closed or have reduced hours of operation
- Jan 22 Council Strategic Meeting, 6:00 p.m., Council Chambers
- Jan 26 Homeowner Do-it-yourself (DIY) Meeting, 9:00 a.m. 12:00 p.m., Fuller Lodge, Pajarito Rm
- Jan 29 Regular Council Session, 6:00 p.m., Council Chambers

KUDOS & FYI

From: Amanda Zengel

Sent: Monday, December 31, 2018 3:25:25 PM

To: Brogan, Brian

Subject: Mesa Library Rocks

Brian,

Hopefully you are the correct person to send this to, if not, feel free to forward it to the appropriate person.

My family recently relocated from Oregon to Los Alamos and your library system has blown us away. We have been to story time, music time and today we attended the "Noon-Year's Eve" party. It was so much fun! Thank you for helping us settle in and going above and beyond what is necessary to welcome new people. Every single person I have met that works for the county has been helpful and kind.

Thanks again and Happy New Year

Amanda Zengel

From: Bob Kraus < coffeebobk@gmail.com/ Date: January 4, 2019 at 5:34:46 PM MST

To: lacpw@lacnm.us

Cc: harry.burgess@lacnm.us
Subject: A Note of Appreciation!
Reply-To: coffeebobk@gmail.com

Dear Friends at LA County,

We just wanted to share a quick note with you to say THANK YOU!

We wanted to express our thanks to the VERY MANY county workers who invested so much time and effort to make our life in White Rock so awesome. We would especially like to express our thanks to the people who have plowed our streets and paths. Not only were streets passable in exceptionally short order after both major snowfalls over the holidays, but the paths around White Rock were quickly plowed

so that we could enjoy walks with our visiting family members. Not only did they do an outstanding job, but they worked so very hard during the holidays! We thank each and every one of you!

We were thankful to have a crew of young people visiting us to help shovel the driveway and street to make it a little easier for our garbage and recycling collection. We were especially impressed that the collection truck drivers were exceptionally effective and careful to reach every garbage and recycling bin that we saw in our neighborhood.

We wish we could send a thanks to specific individuals, but we never met any of the workers and hope you will share our appreciation with your staff and employees.

THANKS & Happy New Year!!

Bob Kraus & Louise Hanna 122 La Vista - White Rock.

From: Gentry, Joann

Sent: Monday, January 14, 2019 12:33 PM

To: Perraglio, Helen < helen.perraglio@lacnm.us >; Meyer, Melissa < helissa.meyer@lacnm.us >; Griego, David

<<u>david.griego@lacnm.us</u>>

Cc: Atencio, Yvette <ym.atencio@lacnm.us>; Westervelt, Robert <robert.westervelt@lacnm.us>

Subject: Employee Kudos

Hello All,

As you know we are all still trying to learn to navigate the new system, a while back I attempted to process our first refund for a Utilities Account. I missed a step or two and it was rejected, I didn't know that and last week I emailed Yvette for help. She is always my "Go To" person. She kindly provided me all the information I needed to resubmit the refund. I have been in interviews all week so I was unable to get to resubmitting it sooner and this morning I came in and wanted to fix that rejected refund but when I looked for it wasn't there. So naturally, I email Yvette seeking additional help and she responded telling me she knew I was tied up all week and took the initiative to get that refund check out. I can't tell you what a relief that was to know she made sure our customer received the refund as soon as possible, especially knowing my initial attempt was rejected.

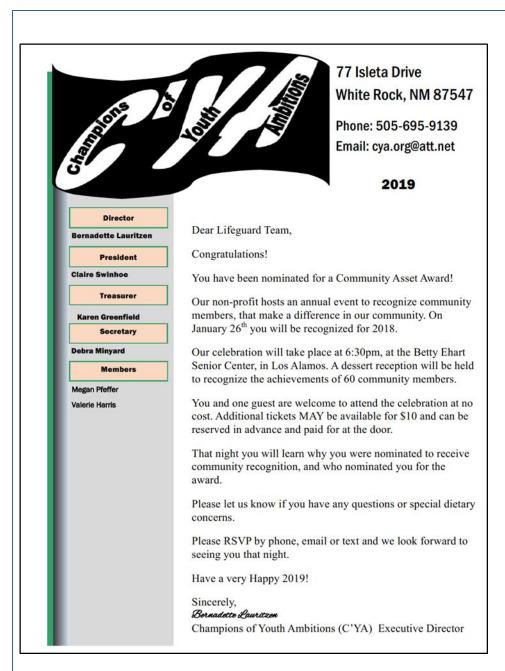
I have worked with Yvette for years and she always goes above and beyond to help. She is honestly one of a kind and a true asset, not only to Finance but the entire County.

Thank you,

Joann Gentry

Senior Management Analyst Department of Public Utilities Office (505) 662-8004





Thank You for Your Support!



January 9, 2019 Los Alamos County Utility Department

I would like to compliment the Los Alamos County on the quality of helpful personnel who are employed there. In the recent snowy past, I have personally received great assistance, gladly given on two occasions by three such people.

One helped me untangle my car from an unseen barrier I had unknowingly run over in Los Alamos.

This morning as I was shoveling out a pickup that had been imprisoned in a White Rock snow bank for several weeks, a County truck passed, slowed down, and finally backed up. Two young men, each wielding a shovel, exited and came to my assistance and finished the job. As a white-haired senior citizen, I was so very grateful. I didn't ask their names (I wouldn't have remembered them anyway), but the pickup was carrying a piece of equipment that evidently could "perform internal views."

I am so grateful to be living in a community where caring people work and are graciously helpful in assisting where they see need.

Sincerely

Peggy Bradberry

Reggy Brodlierry

111 Sherwood Blvd