

County Manager's Monthly Update

LOS ALAMOS COUNTY

MAY - 2019

This update contains information about Los Alamos County, and is intended to keep you informed regarding key issues, the status of various capital projects, employee recognitions and significant events that have occurred during the past several weeks. This update is distributed on a monthly basis; however the County maintains a website at www.losalamosnm.us where you can also check for periodic updates on the issues outlined below as well as other current topics. In the event that you have questions concerning the information in this update, or any other questions about Los Alamos County activities, please feel free to contact the County Manager at (505) 663-1750, or via lacmanager@lacnm.us.

CMO

The official ribbon cutting for the Los Alamos Visitor Center was held April 17, 2019. The space had previously held the NMSU Cooperative Extension office but renovations were undertaken by Facilities staff. All are encouraged to stop by and check out the new space at 475 20th Street that will welcome our visitors and provide information about attractions throughout the County.



PUBLIC WORKS DEPARTMENT

Administration Division

Transportation Board Recruiting New Members:

The Transportation Board meets the first Thursday of the month at 5:30pm. Meetings are held at 1000 Central Avenue, Room 110.

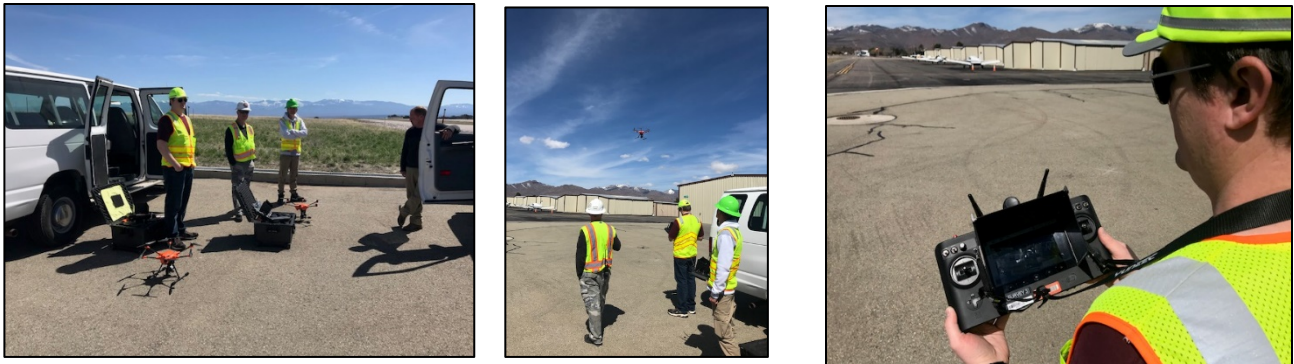
Airport Division

Fence Project Nearing Completion:



Crews are nearing completion of the fence project: pavement work under one of the vehicle gates, integration with the county's access control system, and installation of new obstruction lights are the only major items remaining. We expect the project to be complete by the end of May. This project replaces the fence along Highway 502 and airport road with vinyl-coated eight-foot chain-link fence, replaces two powered vehicle gates and three pedestrian gates. An FAA Airport Improvement Grant and an NMDOT Aviation Grant are covering 95% of the project costs.

Drone-Assisted Inspections:



The NMDOT Aviation Division is using Los Alamos Airport to test the ability, fidelity and costs of conducting pavement condition inspections, as required by the FAA, using drones. This inspection is typically conducted by individuals walking and evaluating the entirety of the pavements, resulting in high costs and extended runway and taxiway closures. To reduce costs and operational impacts, the NMDOT is testing the concept of using drones to collect video that can be electronically stitched together into a single high-resolution image of the pavement surfaces and used by engineering staff to evaluate pavement condition. If the concept proves successful, it could reduce state-wide airport pavement inspection costs by \$250,000 per year.

Pavement Maintenance:

Airport pavement condition inspections serve as the foundation of a comprehensive pavement maintenance program, as required by the FAA, to preserve and extend the life of all the runway, taxiway and ramp pavements, and ensure the safety of the traveling public. To that end, NMDOT provided Los Alamos Airport with a \$50,000 grant to crack seal and patch repair over 200,000 square feet of taxiway and ramp pavement surfaces at Los Alamos Airport with minimal operational impact.






Economic Opportunity Flies into Los Alamos:

There is a common refrain amongst economists: opportunities fly into communities. The point is clear – businesses rely on air travel to expand and communities with airports are the benefactors. Alltech, an international biotech company with operations in animal feed, meat, brewing, and distilling, flew their CEO into Los Alamos to meet with senior executives from Pebble Labs, a local biotech company that is, according to their website, “developing rationally-designed disruptive technologies to address the greatest agricultural, health and environmental challenges facing the globe.” While many may associate business travel with scheduled airline service, the Bureau of Labor Statics show business travelers only accounted for only approximately 25% of all commercial air passengers in 2017 – and the number has been declining for decades. An often overlooked yet vitally important (and growing) component of air travel is business-owned aircraft. FAA statistics show business-owned aircraft account 34% of the 166,167 total privately-owned aircraft registered in the US and 68% of 20,101.94.



Custodial Division

-  The Custodial Division supported 191 events during the month of April.
-  The Division filled 1 vacant custodial position in April along with the lead custodian position.
-  The Division continued its training program (Buckeye Honors) with additional classes this month.

Engineering & Project Management Division

White Rock Senior Meals Center Kitchen Equipment Upgrade:

Work was completed, and the kitchen reopened on schedule April 1st. There are remaining funds in the grant so the County is working on purchasing a serving steam table to add to the kitchen.

Mesa Library HVAC Improvements:

The project is substantially complete as of February 20th and final completion is pending minor work. The contractor is working on punch list items and making adjustments to the HVAC system as needed. Activation and testing of the chillers has begun and will not impact the occupancy of the building. Additional minor work on the elevator is pending to complete the elevator upgrades. All items requested by the Fire Marshal have been installed.

Fire Station 2 Training Tower Work:

A consultant has been hired to verify the tie-offs and lowering structures on the tower meet OSHA safety requirements. If they are found not to meet, new installation will be completed before the July Fire Academy. County facilities crews will perform work to correct some door and wall panel issues and a proposal for an on-call concrete contractor is pending to repair some minor concrete damages on the stairs.

Airport Re-roof:

An on-call architect has been secured for design services for the re-roofing of the Airport due to damage in January. The design is anticipated to be completed by late May and work would begin in July.

Aquatic Re-roof and Structural Repairs:

Staff has secured an architect for design services to re-roof the flat roof portion of the center's roof as well as correct some structural issues with a portion of the roof structure away from public areas which have been damaged by excessive humidity. An exhaust fan is anticipated to be installed in the electrical room to exhaust future humidity build-ups and create some air flow. This project is also considering a slanted roof to keep snow from sliding onto the adjacent flat roof and down spouts to deter icing damage on the canyon side of the building.

Canyon Rim Trail Underpass:

The project was awarded federal FY2018 funding under the Transportation Alternatives Program (TAP) for project study and design in the amount of \$320,000 and FY2020 TAP funding for project construction in the amount of \$2,020,000 for a total award of \$2,340,000.

A 90% plan submittal was submitted on February 1st and a plan review was held on March 8th. A cooperative Maintenance agreement between NMDOT and the County was approved by Council on April 2nd and sent to NMDOT for final execution. A trail plat of easement was sent to NMDOT in March. Final plans are anticipated in June 2019.

Tsikumu Village:



The scope of work is pavement preservation (mill and overlay of asphalt) and intermittent concrete repair. Project bids were received on March 5th and Albuquerque Asphalt was the low bidder. The contract was awarded by Council on March 19th. A pre-construction meeting was held on March 26th and the construction is scheduled to begin on April 1st with completion anticipated by mid-June 2019.

Tracts A-13/A-12 LASO Offsite Improvements Project:

Santa Fe Engineering, the County's design consultant, presented the design alternatives to the Transportation Board on January 3rd. The board requested a road diet be considered on Trinity Drive between Oppenheimer and Diamond Drive. The road diet scope was added and is currently being analyzed by SFE. The findings and a preferred alignment, based on the model's analysis, will be presented and a recommendation will be requested at the May 2019 Transportation Board meeting.

SR4 and Truck Route:

NM 4/East Jemez Rd. (Truck Route) Intersection: Staff continues to work with DOE, NMDOT Bandelier, and Army Corps of Engineers to program, design and construct intersection upgrades to improve capacity and safety. Bohannon Huston completed a traffic study documenting a preliminary estimate for the preferred alignment of \$3.6Million including NMGR. DOE will evaluate whether or not the remaining SEP funds available would be sufficient to construct the project and if not would begin to explore other funding options. USACE and DOE have begun the design portion of the project with Bohannon Huston and final designs are anticipated late August of 2019. Bi-weekly project team meetings are being held with all stakeholders to keep this project on schedule.

NM 502 Reconstruction, Knecht St. to Tewa Loop:

Staff continues to coordinate with NMDOT on this state lead project. The contractor, Star Paving, began work on March 18, 2019. Agency coordination is ongoing for projects occurring on or near DP Road for public outreach. A public meeting was held by the NMDOT Project team on March 20th at Fuller Lodge to discuss construction operations with the public.

Environmental Services Division

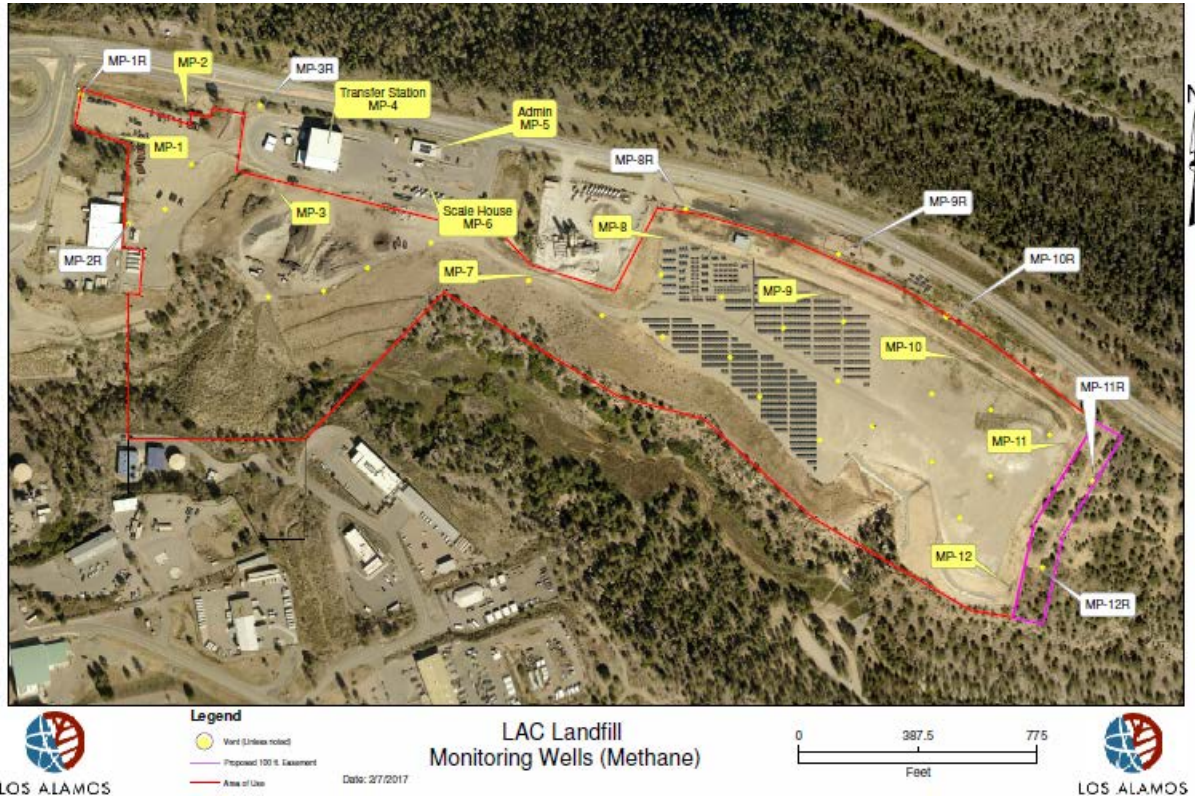
Curbside Yard Trimmings Roll Cart Update:

The yard trimmings roll cart program began on July 9, 2018. Environmental Services staff delivered over 3,800 roll carts, this is over 54% of the residential customer base. By implementing the yard trimming roll cart, Los Alamos residents have an opportunity to divert 14% of our waste stream from the landfill each year. The diversion efforts have the potential to divert 1,107 tons of yard trimmings annually and will reduce

hauling and disposal costs, greenhouse gas emissions, and provide high-quality garden and landscaping materials. The program started back up on March 18, 2019 and has already collected over 100 tons of yard debris, and more residents are registering for the program every day.

Los Alamos County Landfill Gas (LFG) Update:

With the installation of the Landfill Gas Control and Collection system, the methane concentrations have decreased and are in compliance with NMED Solid Waste Rules. Environmental Services has received approval from New Mexico Environment Department (NMED) to reduce monitoring from weekly to quarterly as prescribed by NMAC Solid Waste Rules.



Complimentary Brush Pick Up:

Environmental Services provided a Complimentary Brush Collection for residents that had broken tree branches from the wind storm. This service was provided from March 27th to April 10th. In that time frame there was 20.25 tons of wind storm brush from the 52 residents that registered for the complimentary service.



Eco Station Beautification:



Environmental Services staff working hard to turn the muddy median at the Eco Station into a beautiful rock garden. The garden is not only for looks but also helps with slowing the water runoff for this area.

Training:

Environmental Services Senior Office Specialist Joshua Levings and Equipment Operator Timothy Vigil completed training from the New Mexico Environment Department and New Mexico Recycling Coalition to be certified compost facility operators.

Green Team Earth Day at Muni Building:



The Los Alamos County Green Team celebrated Earth Day by recruiting county employees to join the green team and having others sign a zero-waste pledge. Zero waste means that you will send no waste to the landfill and use reusable products as much as possible. Over 30 county employees pledged to be zero waste. The zero-waste team also recruited four new members and there is still space for more. If you would like to join the Green Team and help make the County more sustainable please contact Environmental Services at solidwaste@lacnm.us.

Residential Sustainability Report



Residential Sustainability Report

Service Period: March 2019

February Diversion Rate: 21%

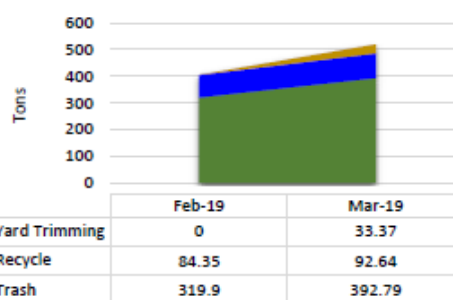
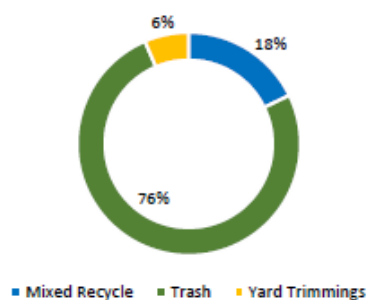
March Diversion Rate: 24%



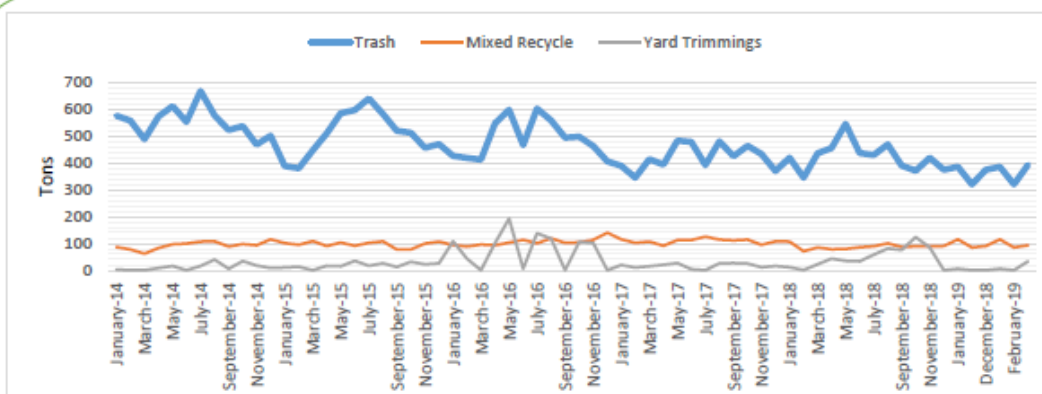
LOS ALAMOS

The *diversion rate* is the percent of recyclable and compostable material diverted from the landfill.

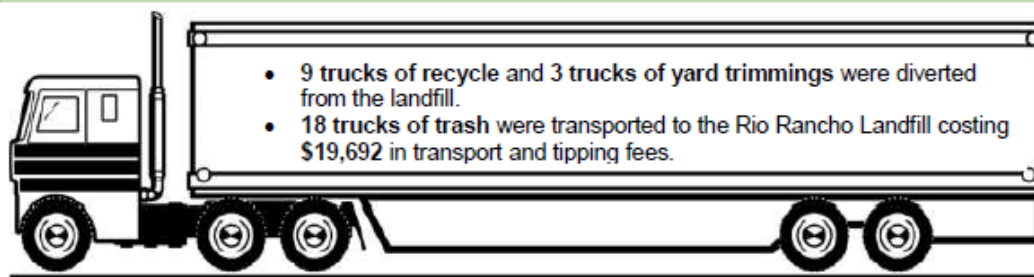
Monthly Collection Report



In March by recycling and composting Los Alamos County reduced GHG emissions by ~384 tons



In 2019 by recycling and composting Los Alamos County reduced GHG emissions by ~1081 tons



For more information contact Environmental Services Division at 505.662.8163 or email solidwaste@lacnm.us

Facilities Division

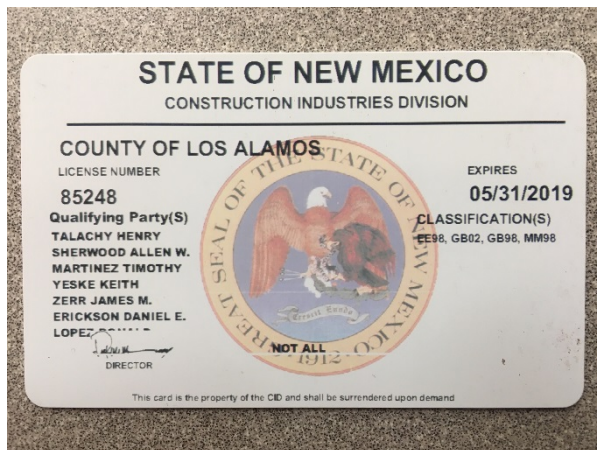
Fire Extinguishers – Countywide Replacement Program:



During the FY2020 Budget approval process, the Facilities Division included a project in the “budget options” section that would replace nearly all the fire extinguishers located throughout the County with a new model suggested for consideration by the Fire Marshal’s office.

Council approved \$70K to purchase the new fire extinguisher technology that has a 12-year life and can be checked/maintained annually by internal staff (*rather than an external contractor – at a cost of \$10K/year - as is required for the fire extinguishers currently in service*). Training in the use of the new equipment will be provided as the equipment is installed during the upcoming fiscal year.

Contractor’s License Renewal:



The Facilities Department maintains a Contractor’s License for the County of Los Alamos that includes crew members with credentials in each of the required trades: structural, mechanical, and electrical. Licensure enables County staff to perform work that requires a building permit and inspections by the Construction Industries Division. Efforts occurred this month to ensure the staff included on the license are current and that the license, and associated bond, will remain valid for the coming year.

Fleet Division



Completed Crack seal around the County Fuel tanks. This task was necessary to comply with NM Enviromental Department. This to aid in the event of any fuel spills that have the potential to seep into cracks between the concrete and asphalt joints.

Congratulations Raul!



Raul Lujan was recently promoted to Fleet Shop Supervisor. He has been with the County for 5 years. He started with the County as a Mechanic II and has been in the automotive industry since 2000. Raul graduated with an associate degree from Universal Technical Institute in 2004, since then has acquired several certifications in the automotive field, in his free time, Raul enjoys the outdoors with his family and friends. Raul lives in the Pojoaque Valley with his wife and two children.

Traffic & Streets Division



Lights damaged during snow removal efforts are repaired.



Traffic Electricians tracked down and repaired faulty wiring at 6th and Iris.



Anthony Hawk Trujillo retired March 29th. Traffic and Streets had a retirement party for him on March 27th.



Crews have started to work on the walking trail by Fire Station 6.



Crews have started their spring cleaning which included cleaning the salt bays.



Crews fixed erosion issues and placed rock to prevent future erosion at a drain located on 502 near the airport.



Crews assisted GWS in repairing a patch of asphalt that was removed for a water line repair on 36th Street



Crews eliminated a metal drain plate which was continual tripping hazard and replaced it with pipe with concrete.





Crews are shown installing signs countywide. They fabricated new signs for the Bandelier Shuttle Service and installed them for the upcoming season.

Promotions – Congratulations!



Scott Halder is the new Streets Superintendent!



Juan Rael is the new Traffic and Streets Manager. Dan Erickson left the PW Department in March. Juan was previously an Engineering Project Manager with Public Works. We are happy to welcome Juan to our Division! Congratulations Juan!

Traffic and Streets crews assisted Fire Administration with their Wildfire Day 2019 Event at Ashley Pond on April 20th. The crew closed off a section of road on Central Ave and closed off the entrance to the Pond so participants in the event could enjoy the festivities.

Traffic and Streets crews will be assisting the Nature Center on April 25th by closing off the parking lot for their Earth Day 2019 Festival.

Administration Staff:

Administration staff attended a stakeholders meeting at Northern New Mexico College (NNMC) regarding upcoming Commercial Drivers Licensing (CDL) changes and the potential for NNMC offering CDL Classes. Darby Martinez spearheaded this project and has been working with NNMC President Rick Bailey to determine what will be required to offer these classes. The Federal Transportation Department and The State of New Mexico Motor Vehicle Department-CDL Division are planning on making changes to the way citizens obtain a CDL learners permit starting in February 2020. Presently citizens wishing to obtain CDL licensure can walk into a MVD office and take the written test and obtain a learners permit. This may change in February 2020. If the changes are made, citizens will have to take classes at an approved facility and obtain a certificate to take to the MVD office to take the written test to obtain the learners permit. Rick Bailey is working with his staff to try and have classes up and running at NNMC by the Fall 2019 Semester. They are hoping to offer classes for the written exam, classes to train for the driven portion of the exam and contract out with other entities to perform the actual driving test. Should these changes become effective in February 2020, government entities like Los Alamos County and LANL will have to submit course information indicating what will be taught in each required class to the State of New Mexico MVD office for approval so they can continue training new hires. NNMC hopes to work with all government and private agencies to offer these classes and training.

Transit Division

The Transit Division performed shuttle service for Leadership Los Alamos on Friday April 12, 2019. Approximately 27 passengers were transported from White Rock Visitor Center to Bandelier and returned later in the day.

New Mexico Transit Association held their annual Transit ROAD-EO and Conference on Saturday March 31, 2019 through Tuesday April 2, 2019. Transit Operators from around our state come together to show off their driving skills in a course designed to maneuver 40' transit buses. Atomic City Transit supported five Operators for the driving competition. Thank you to our operators – Julie AlderseBaes, Justin Chavez, Ramon Trujillo, Laura Dison, and Lloyd Ami. Atomic City Transit did very well in the competition, bringing home first and second place winners in the large bus competition.

Congratulations: Lloyd Ami 1st place in the Large Bus Competition!

Lloyd will be going on to represent New Mexico in the annual national bus competition held in Louisville Kentucky. We wish Lloyd the best of luck and better best of skills while he competes in May.



Congratulations: Ramon Trujillo
2nd place in the Large Bus Competition!



The day was cold, and several Operators and judges brave the elements to make this event successful. Below are additional pictures of the day.



Justin Chavez, completing his run in the large bus competition.



Laura Dison, first time participant, completing her run in the large bus category.



Julie AlderBaes getting ready to complete in small bus category.

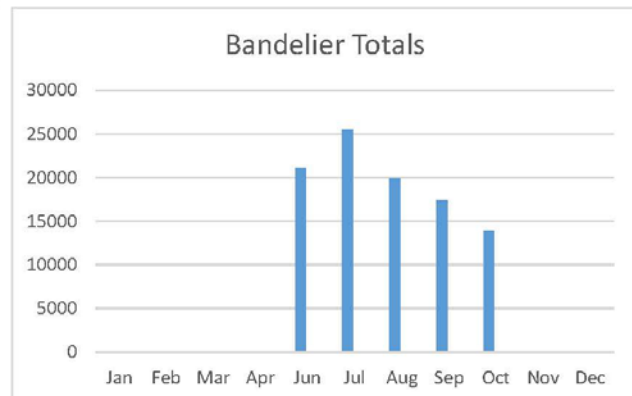
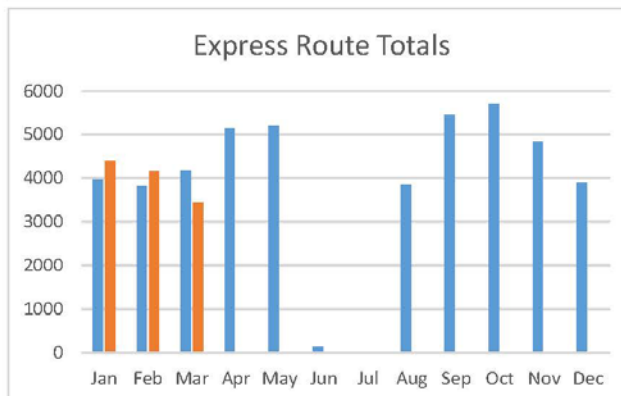
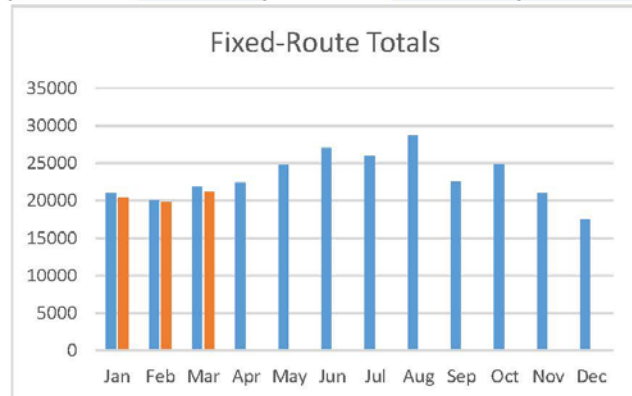
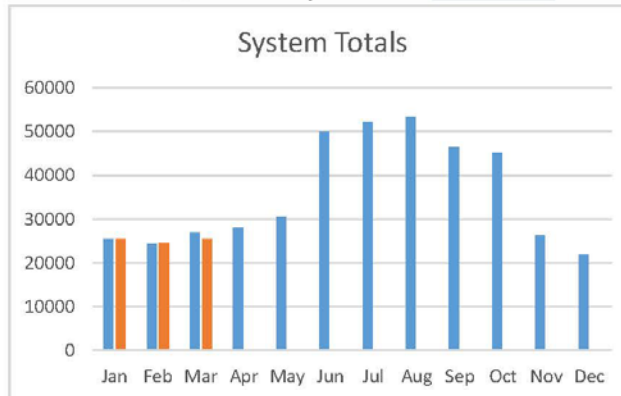
In addition, the conference offered excellent training courses to including, DBE, federal procurement guidelines, marketing, ADA, DOT Review Preparation and Human Trafficking. Great job NM DOT and New Mexico Transit Association.



March 2019 Ridership Report

LOS ALAMOS

Route	March Trips			Mar. Rev. Miles		Mar. Rev. Hours		YTD Trips
	2018	2019	% Chg	2018	2019	2018	2019	
1 Downtown	4,832	4,961	2.7%	3,965	3,785	328.5	313.6	13,819
2M White Rock - Main Hill	2,472	2,503	1.3%	7,895	7,537	297.7	284.2	7,136
2T White Rock - Truck Rt	1,561	1,590	1.9%	7,285	6,954	287.1	274.1	4,504
2P White Rock - Peak	354	436	23.2%	1,896	2,957	114.4	109.2	1,237
3 Central / Canyon	2,698	2,398	-11.1%	5,591	5,337	279.4	266.7	7,039
4 North Community	2,277	2,575	13.1%	4,051	3,867	286.0	273.0	7,967
5 Barranca Mesa	1,576	1,229	-22.0%	4,451	4,249	283.4	270.6	3,624
6 North Mesa	5,868	5,536	-5.7%	6,306	6,019	426.4	407.1	16,175
Fixed-route subtotal	21,638	21,228	-1.9%	41,441	40,705	2,303.0	2,198.4	61,501
7 North Mesa Expr	1,043	856	-17.9%	304	286	18.4	17.3	2,918
8 North Community Expr	759	554	-27.0%	109	103	7.4	6.9	1,955
9 Aspen Expr	709	675	-4.8%	84	79	5.9	5.6	2,283
10 Barranca Expr	992	725	-26.9%	141	132	8.8	8.3	2,659
11 White Rock Expr	665	629	-5.4%	286	269	11.3	10.7	2,177
Express route subtotal	4,168	3,439	-17.5%	923	869	51.8	48.7	11,992
12 Bandelier	-	-	0.0%	-	-	-	-	-
Dial-a-Ride	91	86	-5.5%	583	689	47.0	46.8	277
ACT Assist	515	487	-5.4%	4,547	3,523	265.0	214.0	1,453
Special Services	286	176	-38.5%	500	184	36.0	14.0	176
System total	26,698	25,416	-4.8%	47,995	45,970	2,703	2,522	75,399



■ 2018 ■ 2019

Total Passenger Trips to Date: 5,264,708

American Passenger Transportation Association is sponsoring Get on Board day was held on Thursday, April 25, 2019.



Get on Board Day is a new national awareness and advocacy day that is all about generating awareness of and increasing support for public transportation among riders and non-riders, elected officials, and stakeholders.

With a unified voice, our industry will come together to highlight the many benefits public transit provides to communities.

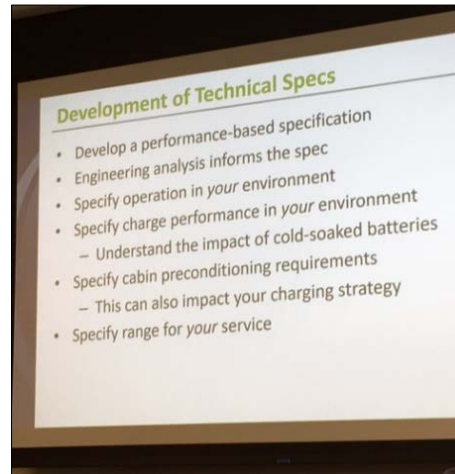


Annette Granillo, Transit Manager and Pete Mondragon, Fleet Manager attended the Colorado State Department of Transportation Electric Bus workshop on April 16, 2019.

This workshop was led by The Center for Transportation and the Environment (CTE), leaders and experts in the Fleet Electrification process. CTE's mission is to improve the efficiency and sustainability of the United States' energy and transportation systems. The workshop provided extensive information, tools, and resources to help Atomic City Transit get ready to go Electric. Topics covered included:

- Questions to ask before implementing electric buses in your agency

- Calculating a Realistic Usable Range
- Seasonal Variability
- Fleet Transition Planning
- Choosing the best route for electric buses
- Charging Systems



COMMUNITY DEVELOPMENT DEPARTMENT

Building Safety Division

Six (6) commercial permits were issued in April 2019, with a total valuation of \$66,386.00 compared to eight (8) permits issued in April 2018, with a total valuation of \$525,775.00.

Ninety-One (91) residential permits were issued in April 2019, with a total valuation of \$1,103,903.00 compared to sixty-two (62) permits issued in April 2018, with a total valuation of \$892,220.00.





Work has begun on A-19 development

Code Compliance:

Before and after pictures with code compliance intervention



Before



After



Before



After



Before



After

Housing and Special Projects Division

Housing Rehabilitation Program (Home Renewal Program):

For the 2017 program, work has been completed on five homes and is expected to finish on three more homes this spring. Of the five approved projects for the 2018 program, work is scheduled to begin this spring. The work will be for repairs and improvements for energy efficiency, accessibility and general repair.



Roof and fascia repair for White Rock home

Homebuyer Assistance Program:

From now until June 2019 three home closings are anticipated. Starting July 1st, if additional funding is available, more income eligible households will be encouraged to apply.

Affordable Housing Multi-Family Development:

Two affordable rental housing projects are planned to be financed with State low-income housing tax credits and built on DP Road by Bethel Developments. For the first project, "Canyon Walk Apartments" on Tract A-9, 120 DP Road, building permit submittal is anticipated in June with construction start in August 2019. Canyon Walk will be for 70 units focused on workforce housing. For the second project, "The Bluffs" at Tract A-8-b 135 DP Road, in mid-June the State will announce whether the project received a tax credit financing award. The Bluffs' plan is for 64 units for age 55 and over. On DP Road, County departments

and other agencies will be overseeing several other construction projects. Community Development staff will be meeting with these entities regularly to ensure proper coordination and minimize disruption to local business owners and customers.

Housing Needs Study:

The County has opened a Request for Proposals (RFP) from April 29th to March 16th for consulting services to conduct a Housing Market Needs Analysis over the summer. The purpose of the study is to provide the County with current information about the housing market and housing needs in order to direct public resources for housing development and meet Council's Strategic Goals for Housing. The Study will identify housing demand and gaps, and housing preferences, types and number of units needed for the different demographic segments of the population.

Planning Division

The Planning and Zoning Commission met April 10th, 2019. The meeting was for a subdivision approval of one lot into three lots. Included in that day's meeting was Commissioner training provided by the County Attorney's office.

Planning staff received a site plan application for approval for a new Wendy's restaurant, anticipated to be built on the site of the former McDonald's at 1247 Trinity Drive.

Staff received an application from developers of "The Hill" – 150± new market rate apartments to be built on the former LASO site, east of the Medical Center on Trinity. They expect to be ready for P&Z for their first meeting in June.

Planning Cases Applied for in the Month of March

Subdivision- 01
Temporary Use Permit - 2
Waiver - 0

Building Permit and Business License Review:

During the month of March Planning Division staff reviewed and acted on 16 Building Permits and 6 new Business License applications.

CDD Administration and Special Projects

Boards and Commissions

Recruitment is ongoing for vacancies on the Transportation Board and the Department of Public Utilities Board.

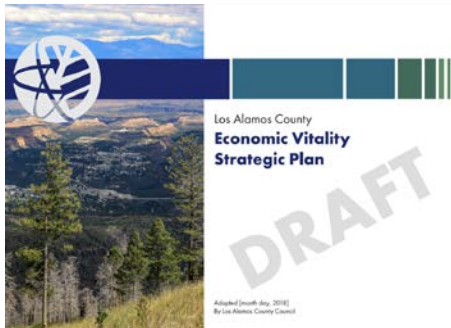
Business Licenses

95 business licenses were processed in January. This includes both new applications as well as renewals of existing business licenses.

ECONOMIC DEVELOPMENT

ED Marketing

Public Involvement Process for Economic Vitality Strategic Plan 2019:



The **Economic Vitality Strategic Plan 2019 (EVSP)** will be presented to Council for approval at the May 28 County Council meeting. This is an update of the original EVSP approved by Council in 2010. EVAT members conducted an extensive review of the 2010 plan goals and actions to determine what had been accomplished, what issues were still relevant, and what new issues, initiatives, County priorities, and projects should be added. Since 2010, Los Alamos County has accepted strategic plans for wayfinding, branding and tourism, as well as a Comprehensive Plan. These concurrent strategic plans that impact the progress and implementation of this EVSP19 have been noted to ensure their future coordination. In February and March, the draft EVSP19 was issued to the public for input via a survey on Open Forum and at a Public Open House. The EVSP19 update provides the basis for aligning actions, services and projects to further Council's strategic goals.



Tourism • On April 28 and 29, staff from CMO and EDD joined representatives from some of Los Alamos' key attractions at the **New Mexico Hospitality Association's 2019 Governor's Conference on Hospitality and Tourism** at the Santa Fe Community and Convention Center.

Informative sessions included a panel discussion regarding opportunities for defining and marketing outdoor adventure meccas. Panelists represented the state's new Office of Outdoor Recreation, Utah's Office of Outdoor Recreation, Routes Bicycle Tours, Farmington's Outdoor Recreation initiative and the Tourism Department's tourism development office. Other tourism development sessions focused on how to tap into the international travel market, how to estimate event attendance and inspiring rural travel

through arts and culture. Marketing sessions offered tips on how to sustain tourism activity through the low season, as well as how to conduct effective e-mail marketing campaigns, and produce great videos. Keynote speakers including media coach Katrina Cravey, executives from Zappos.com and the New Mexico United soccer team and the new Tourism Cabinet Secretary Jen Schroer, provided direction and inspiration to improve our tourism efforts. EDD's Community Intern Collaboration (CIC) intern, Rudy Trujillo attended one of the keynote presentations and a tourism development session. The event concluded with a banquet at which Joanie Griffin, CEO of the County's long-time tourism marketing services contractor Sunny505 (a.k.a., Griffin and Assoc.), was inducted into the New Mexico Tourism's Hall of Fame.

On May 1, the Economic Development Marketing Specialist, a long-serving member of the **New Mexico Tourism Department's North Central Region Tourism Marketing Board**, attended the quarterly meeting of the governor's Tourism Commission, an "All Regions" meeting and a working meeting of the North Central Board members is comprised of tourism managers from Los Alamos, Town of Taos, Taos Ski Valley, City of Santa Fe (TOURISM Santa Fe), the Santa Clara Pueblo and Angel Fire. Those in attendance decided to join forces to market the outdoor recreation offerings of the North Central Region, starting with cross promotion of assets and itineraries between Los Alamos, Taos and Santa Fe. The board is developing a stakeholder list to include all interested tourism and hospitality interests in the region. The board is also revisiting the brand for the North Central region (currently "Georgia O'Keeffe Country"), developing new collateral and collaborating on at least one "fam" tour (media familiarization tour) for the region. The New Mexico Tourism Department also announced that they will be offering a free Google Training session in each region focused on helping businesses increase their SEO (search engine optimization) ranking on the site.

Branding • The *Discoveries Action Team (DAT)* met April 18 at Council Chambers!

Discover the Next Great Idea at the next Discoveries Action Team meeting on Thursday, May 16 from 11:00 a.m. to 12:30 p.m. This meeting will be at Fuller Lodge, upstairs in the Zia and Throne Rooms. This is a working meeting where the Place-Making and Place-Marketing subgroups to gather and work on projects to make Los Alamos a better place to live, work, play and/or stay! New members interested in joining the team are invited to come to the meeting and observe the work of the subgroups. Project champions will be available to network with new members and help them learn more about the projects in progress. Participants are asked to bring their own lunch.

Some of the projects in progress are:

- Marketing a Discovery Trail for Los Alamos that highlights our assets and our connectivity to other attractions nearby such as Ghost Ranch
- An Indoor Mercado where residents and visitors can gather and vendors can set up small shops

These are just two of the initiatives being driven by volunteers on either Place-Making (enhancing Los Alamos experiences) or Place-Marketing (promoting Los Alamos experiences) subgroups. The Discoveries Action Team is open to all County residents, businesses and organizations. Members are "champions" for the brand which incorporates the mindset that Los Alamos is a place that cultivates curiosity and creates aha moments and is represented by the brandline "where discoveries are made." They share a desire to improve Los Alamos amenities and offerings, and communicate these benefits to future residents, businesses and visitors. All new ideas must be submitted in advance using the idea form available at [http://wherediscoveriesaremade.com/!](http://wherediscoveriesaremade.com/)

BRAG ABOUT BRANDING

Whenever you realize you're having an "***aha moment***," share it!!! Send it to kelly.stewart@lacnm.us and I'll help you get it out there!

Remember, on any on-line or social media, please use any of the following hashtags that best apply to your message:

#LiveLosAlamos #WorkLosAlamos #PlayLosAlamos #StayLosAlamos

#LearnLosAlamos #SafeLosAlamos #GiveLosAlamos #lovelosalamos #100ahamoments

Then, always follow that action-oriented hashtag with: "#wherediscoveriesaremade and #NewMexicoTrue (This aligns your message with bigger efforts that will provide Los Alamos more positive exposure!)

Spread the Love! Go to Instagram and check out **@LoveLosAlamos**, the new account started by three members of the FY17-FY18 Leadership Los Alamos class! The concept is simple: post photos of the things you love about Los Alamos, then hashtag #lovelosalamos #wherediscoveriesaremade! Instagrammers—spread the love! And if you haven't got an Instagram account, this is a good reason to join!!

COMMUNICATIONS & PUBLIC RELATIONS DIVISION

The division has been busy in April with many projects and requests spanning several divisions. Some highlights about significant projects or collaboration with others include: graphic design support for 100 days of Summer booklet (CSD), updates to materials for the Home Renewal Program (CDD), public outreach support and advertising for the upcoming May 18 active shooter exercise (LAPD, LAFD), support in sharing out through press releases and social media for Earth Day events (PW) and wildfire fuels mitigation (LAFD), opening of the new Visitor Center (mural on wall, support and photos of the ribbon cutting for LACDC), Fuller Lodge posters for a new display telling the story behind the lodge (CMO), PIO review of BCC Work Plan Public Outreach (CSD), production and support of budget hearing materials/ads, updates to the Economic Vitality Strategic Plan (CMO/ED) and public outreach/coordination for the Jim Billen proposed trail segment (CSD/Parks). The Visual Information Specialists have also spent several days out in the field taking photos at various events (for example, the raising of the new flagpole and flag at Ashley Pond Park) and capturing new "Spring in Los Alamos" photos around town, along with photos at the Earth Day Festival, just to name a few. The PIO continues to support outreach on a variety of on-going road construction projects through the County's Cone Zone weekly report. The Cone Zone newsletter continues to have a steady increase every week in number of subscribers, with nearly 600 addresses signed up for the Friday traffic/commuter report. The PIO also continues to support the Discoveries Action Team; this month's meeting was a meeting of the Full Team (both Place Making and Place Marketing groups came together to discuss updates on their various projects). Work is anticipated to wrap up in May for 100 days of Summer, just in time for the kick off of the Summer Concert Series, and other planned work includes wrapping up the EVSP before the May 28 council meeting, along with updating the Economic Vitality interactive report. The PIO will wrap up work for the May 18 emergency exercise, including the public notices for the drill the week of May 13.

COMMUNITY SERVICE DEPARTMENT

Egg Splash - April 13th, 118 participants:

Hundreds of eggs floated in the water during the annual Easter Egg Splash at the Aquatic Center where children could collect and turn them in for various prizes.



OPEN SCUBA – APRIL 14TH, 8 PARTICIPANTS:

The Aquatic Center hosted an Open Scuba session for the public. Both scuba divers and snorkelers attended and had a great time. Open Scuba will occur once a month for anyone interested.



Parks

Parks Division installed a 40' flagpole at Ashley Pond and the Veterans of Foreign War were on hand to help us *raise the inaugural flag*. Thank you to all who helped with this project.



RECREATION

Rodeo Queens Court – April 17th, 3 participants:

Rodeo Queen Kelsey Decker – Princess Janey Michel – Sweet Heart Aspen Jaramillo



National Jelly Bean Day Contest: April 22, 377 Total participants:

The library, golf course and aquatic center participated in a jelly bean guessing contest. Many participants came out to give their best guess and a few lucky winners took home the prizes. Thanks to all who participated.



GOLF

Los Alamos High School JV Golf Tournament – April 10th, 80 participants:

The Los Alamos High School JV boy's golf team took to the course with 8 other teams and came out victorious. Good Job Topper JV Golf!



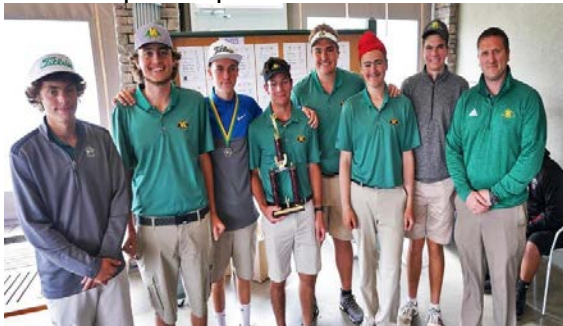
Los Alamos Golf Association tournament season begins – April 12th, 24 participants

Los Alamos Golf Association hosted its opening tournament to coincide with The Masters. 24 diligent golfers weathered the snow, sleet rain, wind (and occasional sunshine) to get the season rolling.



Los Alamos High School Annual Varsity Spring Invitational – April 22nd, 80 participants:

The Los Alamos High School varsity golf team hosted their annual Spring Invitational with 80 players in the field. LAHS varsity boys took first place as they prepare for a repeat of last year hopeful back-to-back state championships. GO TOPPERS!!!



Mother Nature Dazzles:

Mother Nature put on some amazing displays over the golf course in April.



Eggstravaganza – April 21st, 1200 attendees:

Over 1,200 people flocked to the golf course to jump in the bouncy house, eat hot dogs and hamburgers, play games and hunt for 15,000 Easter eggs on the golf course. A great time was had by all.



Roller Derby – April 13th, 50 attendees:

Jr Derby and Derby Dames have one game under their belt with the next one set for May 5th.



Open Space

Wayfinding Signs Phase 3 Installation:

Phase 3 of the Signage Plan has begun with 8 signs being installed along the South Pueblo Bench and Homestead Trail.



Los Alamos Nature Passport Program Phase 3:

In collaboration with the Los Alamos Nature Center the Passport program reached its 3rd phase and was launched on Earth Day. There are 12 more rubbing plates throughout Los Alamos Country, SFNF and Valles Caldera Trail System.



N3B Trail Adoption:

N3B has volunteered to adopt the School Canyon Rim Trail through our Adopt-a-Trail Program. Thank you to all the N3B volunteers for making a difference in Los Alamos.

Earth Day Volunteer Event Saturday – April 20th, 55 volunteers:

Volunteers planted 90 bluestem willows and 50 Mountain Mahogany in the flood plain, installed drain dips along Perimeter trail, repaired damaged trail tread, installed erosion controls, and collected bags of trash along the trail. Thank you to all our great volunteers.



Library

Los Alamos Photographers Opening Reception – April 1, 221 attended:

The annual Los Alamos Photographers' Club exhibition opened to the public on April 1. The show is traditionally one of the most visited in the Upstairs Art Gallery at Mesa Public Library, with 2393 people visiting the Gallery in the 28 days that the show was on the walls.

Community Singalong – April 5, 110 attended:

The hill was alive with the sound of music on April 5! People of all ages belted out show tunes, led by Broadway singer DS Magid, accompanist Gretchen Anstutz and tech guru Jeff Favorite. The most-asked question afterward was “When are you going to do it again?”



Welcome Back to the Library Party – April 6, 222 attendees:

In order to install updated lighting and a new heating and air-conditioning system, Mesa Public Library had lots of disruptions to regular service from mid-August through early December. We threw a big party to welcome people back to the library and to thank them for their patience during the construction.



Climate Reality Talk – April 18, 9 attended:

Climate Reality Leader Dr. Julia Ying showed a slideshow and facilitated a discussion about climate change to an engaged group.

Authors Speak with Anne Hillerman, April 24, 92 attended:

Anne Hillerman is a special friend of libraries- she has spoken at our library 7 times. This time she talked about her latest book “The Tale Teller” to a large crowd at Fuller Lodge.



Kite Dedication, April 28, 45 attended:

Artists Eric Markow and Thom Norris installed “Kites of Many Colors” in the White Rock Branch Library. A dedication and reception followed.



SOCIAL SERVICES

Family Strengths Network: Circle of Security– April 4th- 18th, 10 participants:

6-week early intervention parenting program designed to understand and support a child's emotional world by learning to read the emotional needs, enhance and develop a child's self-esteem and honor the innate wisdom and desire for a child to be secure.



LARSO: RSVP Annual Volunteer Appreciation – April 26th, 135 participants:

Los Alamos Retired Senior Organization (LARSO) hosted a volunteer appreciation event, held each April, to express the appreciation for what the RSVP/LAVA volunteers do for the community.



LARSO: Falls Prevention Coalition / Falls Prevention Talk, April 26th

An educational talk about preventing falls for older adults was held at the Betty Ehart Senior Center. Members of the Falls Prevention Coalition presented to both senior centers during the Lunchtime Talk series. Tips for recognizing fall risks in the home, how to raise awareness to reduce risks, and who to contact for a home safety evaluation were shared.



DWI Program: Wildfire Day, April 20th, 89 attendees:

Community members of all ages participated in the Fatal Vision Google activity. They attempted to complete three courses with different levels of simulated impairment.



DWI Prevention Presentation, April 9th -10th, 81 High School Students:

The Los Alamos County DWI Program team presented to students currently enrolled in the driver's education class at Los Alamos High School. Activities included a 17-minute video on the harmful effects of drinking alcohol and a Fatal Vision Goggles impairment simulation.

Cultural Services

On April 22, the Pajarito Environmental Education Center (PEEC) celebrated Earth Day with an annual festival. 1,200 people enjoyed booths, music, hands-on activities, art, food, and much more.



COUNTY CLERK

Voter Outreach & Election Worker Recruitment – UNM-Los Alamos Job Fair:

On April 2nd, County Clerk Naomi Maestas and Elections Manager Gloria Maestas participated in the UNM-Los Alamos Job Fair, gathering voter registrations, recruiting for Election Workers and providing information on the upcoming November 2019 Local Election.



Staff Development & Education – NM Secretary of State Legislative Update & Policy Discussions:

County Clerk Naomi Maestas, Chief Deputy Adrianna Ortiz and Elections Manager Gloria Maestas attended a two-day meeting of the state's county clerks in Santa Fe on April 15th & 16th. The NM Secretary of State updated County Clerks on the exciting new voting and election initiatives and briefed about the important election reforms that came out of this year's legislative session.



Outreach and Education – Los Alamos High School / Senior JUMP Start & Adulting Fair:

On April 23rd, County Clerk Naomi Maestas and Elections Manager Gloria Maestas, in collaboration with Los Alamos High School, participated in the Senior Class JUMP Start & Adulting Fair events, giving students the opportunity to embrace their civic duty by registering to vote, learn more about becoming an Election Worker and information on the upcoming November 2019 Local Election.



Outreach and Education – Voter Drive & Outreach at Earth Day:

For the third year in a row, the Clerk's Office has participated in PEEC's Annual Earth Day Festival. On April 27th, the office showcased the various services offered by their office, giving folks the chance to register to vote and pick up "Forget Me Not" seeds, a reminder about the upcoming November 2019 Local Election. The kids enjoyed the fun games & activities as well...



Staff Development & Education – NM County Clerk Affiliate Spring Meeting:



On April 29th and 30th, County Clerk Naomi Maestas, Chief Deputy Adrianna Ortiz and Elections Manager Gloria Maestas attended the NM Counties Clerk Affiliate Spring Meeting. County Clerks and staff, from all 33 counties, met to discuss legislation passed during this year's legislative session. In addition, counties were briefed on new or updated voting and election procedures and other general affiliate business.

CALENDAR OF UPCOMING MEETINGS AND EVENTS

May 9 – Councilors at Farmers’ Market, 9:00 a.m. - 11:00 a.m., Library overflow lot

May 11 – Clean Up Los Alamos Day *PHOTO OP*, Times and locations vary

May 14 – Network with the Clerk, Noon - 1:00 p.m., Rm 110, Muni Bldg.

May 14 – Council Working Session, 6:00 p.m., White Rock Fire Station No. 3

May 15 – Clerks Office at Farmers’ Market, 8:30 a.m. – Noon, Library overflow lot

May 16 – Discoveries Action Team Monthly Meeting – Working Subgroups Only, 11:00 a.m. - 12:30 p.m., Throne and Zia Rooms, Fuller Lodger

May 17 – Bike to Week – Two Celebrations: Bike to Work Day *PHOTO OP*, 7:00 a.m. – 9:00 a.m., Sullivan Field – Plus – Community Bike Party *PHOTO OP*, 4:00 p.m. – 6:00 p.m., Ashley Pond Park

May 28 - Council Regular Session, 6:00 p.m., Council Chambers

KUDOS

From: Ryan&Amanda Keyser <rakeyser12@gmail.com>

Sent: Thursday, April 18, 2019 3:48 PM

To: Martinez, David <david.martinez@lacnm.us>

Subject: Thanks

David,

Thank you for your help in getting building permits for my deck addition. I feel you went above and beyond by giving me mark ups on my drawings to ensure that my deck addition is code compliant. In a town where everyone is their own architect, I appreciate people like you taking the time to aid individuals like me in interpreting code and making adjustments to drawings.

I greatly appreciate your help in the permitting process.

Thanks,

Ryan Keyser

3516 Arizona Ave, Los Alamos, NM 87544

Customer Service Survey Results from April 1, 2019 – April 30, 2019

The table below summarizes the ratings on the Customer Service Cards.

The rating scale is: 1 to 4 with: 4-Excellent 3-Good 2-Fair 1-Poor

COMMENTS:

- Yes, Lenora Maes
- Lenora Maes
- Yes!
- Excellent Service, Thank you!
- Mr. Marquez helped a lot! – NM Solar E.H.
- Lenora
- Lenora. Initial contact was excellent. Will see how timely the outcome for end result will be. So far so good!
- Very helpful and professional/
- Yes! Thanks very much for your most efficient office! A.H.
- David M. is a valuable asset.
- Keep up the good work... E.W.O.
- Good job guys. Mike was super helpful!

Questions	Planning/ Zoning	Codes Compliance	Building Safety	Business License	Housing	Customer Service Desk
Total ratings all cards			16			194
Count =			4			48
Total Rating			4			4

“The business development and building safety divisions have been incredibly helpful,” he said. “Leasing a long-vacant space in a corporate dark site is a very tricky process, and the County was there to help – answering our most random of questions and providing insight at every step. They’re a tremendous aid to small businesses in the community.”

A quote from business owner Prashant Jain re the relocation/expansion of UnQuarked to Mari-Mac Village!! (See LA Daily Post article attached!)

#worklosalamos #lovelosalamos #wherediscoveriesaremade

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Unquarked Moves To Larger Downtown Space

Submitted by Carol A. Clark on May 2, 2019 - 11:53am



Unquarked Owner Prashant Jain, center, celebrates the upcoming opening of his new location in Mari Mac Village Shopping Center Wednesday with friends; from left, Jason Gochanour and Jessica Conrad and Unquarked Manager Cortni Nucklos. Photo by Carol A. Clark/ladailypost.com

By CAROL A. CLARK
Los Alamos Daily Post
caclark@ladailypost.com

Unquarked, the local bar and lounge in Central Park Square that encourages everyone to "Eat Local, Drink Global" is relocating to Mari Mac Village Shopping Center at 813 Central Ave.

Prashant Jain, owner of Unquarked's parent company, Sirphey, spoke about the reasons for the move and his plans for the new location during an interview Wednesday with the Los Alamos Daily Post.

Sirphey took over operations at Unquarked in October of 2017 with the goal of turning it into Los Alamos's premier event location, as well as a place where locals could unwind, he said. But with that change came growing pains.

"We quickly found that the space was a bit too tight for us. It's not rare for On Tap lectures, Trivia Tuesdays, and dance nights to fill every seat in the house and then some," Jain said. "And so began the plan for expansion. Several local possibilities were explored in the process of finding the perfect fit before the company ultimately settled on the former Blue Window Bistro space."

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LOS ALAMOS

Human Resources

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He that the space is perfect for his needs and he signed the lease April 22.

"It provides us and our customers with 50 percent more square footage, a full kitchen, multiple bathrooms, and plenty of parking just off the main street," Jain said.

With the new location will come a brand new, globally inspired menu and a full-service coffee operation through an exclusive partnership with Santa Fe's Iconik Coffee Roasters. They are a direct trade coffee roaster that goes to various countries to develop partnerships with the growers.

"They are an environmentally sustainable company, which resonates with Unquarked's philosophy," Jain said.

Unquarked also will be doubling its brews on tap to 16 and expanding its wine selections as well as 40 loose leaf teas by the pot and Boba Tea, a milk tea with tapioca pearls, which basically makes Unquarked a Tea House, he said.

Jain said fans of Sirphey need not fear — the restaurant's daily changing offerings may still be added to bar tabs for on-demand delivery.

"We really want Unquarked to be a place where all members of the community feel welcome to wander in, day or night, for a coffee, quick bite, place to work, place to unwind, or a night out with friends," Sirphey's Communication Director Cortni Nucklos said. "And we're taking a number of steps to make that possible."

Free Wi-Fi will be available to all, wireless charging stations will be on hand, and plans for a music stage are in the works.

"But mostly, we're excited for the opportunity to bring more special events to Los Alamos County," Nucklos said. "Tap takeovers from local breweries, special Pixar and Harry Potter trivia nights, the return of the Hot Texas Swing band, and more will be taking place at Unquarked, over the summer."

Jain explained that the Mari Mac Village Shopping Center has been an epicenter of vacant spaces in downtown Los Alamos, over the past few years, and Unquarked is excited by the prospect of creating some change in the downtown landscape.

And in that endeavor, he said they have been greatly assisted by commercial broker Jyl DeHaven, building manager Steve Waller and the County.

"The business development and building safety divisions have been incredibly helpful," he said.

"Leasing a long-vacant space in a corporate dark site is a very tricky process, and the County was there to help — answering our most random of questions and providing insight at every step. They're a tremendous aid to small businesses in the community."

But the Unquarked team does find the move slightly bittersweet, Jain said.

"Our neighbors at Central Park Square are lovely. We'll miss seeing the ladies of Allure, Marguerite and MJ at Rose Chocolatier, everyone who works with projectY, and the parade of puppies from Cyndi's Downtown Dogs events. And we'll miss the friendly waves from Caesar, Martin, Leo, Bernadette, Phillip, and Terry as they work in and around CPS," he said.

Unquarked closed its operation at 145 Central Park Square Monday after Trivia Night.

The new location in Mari Mac Village will have a two-tiered opening:
Tier one is projected to open within a month and includes food and dancing; and
Tier two will happen once the liquor license is obtained.

"I am really excited about the location and the ability to welcome more people to the space and personally I am also excited about creating unique flavors in the commercial kitchen," Jain said.

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Business Community Dining



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