

County Manager's Monthly Update

LOS ALAMOS COUNTY

AUGUST - 2019

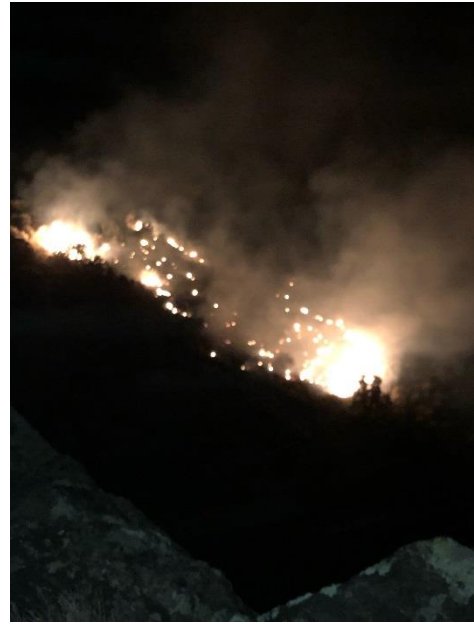
This update contains information about Los Alamos County, and is intended to keep you informed regarding key issues, the status of various capital projects, employee recognitions and significant events that have occurred during the past several weeks. This update is distributed on a monthly basis; however the County maintains a website at www.losalamosnm.us where you can also check for periodic updates on the issues outlined below as well as other current topics. In the event that you have questions concerning the information in this update, or any other questions about Los Alamos County activities, please feel free to contact the County Manager at (505) 663-1750, or via lacmanager@lacnm.us.

FIRE

Operations Division

Operations was busy during the month of July. Some of the most notable calls during the month were the Guaje Fire took place in Rendija Canyon. 2 Car Fires that took place during the month of July. Small Wildland Fire after the 4th of July Activities at Overlook Park. Below are pictures from the Guaje Fire, Car fire on State Road 502 and Wildland Fire at Overlook Park





Safety Division

Due to an increase in backing accidents in 2017-2018 as personnel were backing into the fire stations, the Safety Division Chief began an investigation as to the problem and researched possible solutions. One simple solution was extended to the guidelines out to the aprons about 20' so that the apparatus was aligned prior to backing into the station. The guidelines were first placed at our LANL fire stations in early spring, with the county stations following. To date we have had no backing accidents.



Recruit Academy #28

Recruit Academy Class #28 started on Monday July 22nd, 2019 with a total of 15 recruits.



As of July 31, Recruit Academy Class #28 is down to 14 new recruits. Recruits started training in July on donning their Personal Protective Equipment (PPE), respiratory refresher, crawl-throughs in confined spaces and search and rescue patterns.



The LAFD Training Division was busy during the month of July preparing for the LAFD Recruit Academy. The internal stairs of the training tower were fixed and recoated. Parts of the stairs were showing signs of wear and missing non slip coating. This was repaired to ensure safety and durability for all LAFD trainings that occur in the tower. The LAFD Training sign on the drill tower was redone, it was almost faded completely from being exposed to the elements. It has been over 10 years since this was last done. Below is a picture of the before and after.



Wood sheds were rebuilt and will be used to store lumber for structural collapse responses. Concrete for props were poured, these props will be used during the month of August during the quarterly Technical Rescue Teams structure collapse trainings. Defensive Driver training was coordinated and conducted for all LAFD personnel. Training Division Chief James Thwaites, Training Captain Aaron McNiff and Senior Office Specialist Ana Martinez attended a Veterans Administration conference in New Orleans in order to certify training programs at LAFD so that our Veterans can receive GI Bill benefits.

LAFD completed their mandated company level live fire training. Company level fire training is live fire training in the burn building at St#2. Crews use live fire training to view the phases of a fire and its development. This allows firefighters to learn and use various firefighting techniques in a structured environment with instructors and safety officers. LAFD also worked towards completing annual required pump testing on all apparatus with a fire pump. Annual testing allows us to ensure that the pump is providing the proper pressure and flow of water needed to protect people and property in the event of a fire.



Promotions

Congratulations to the following on their recent promotions.

Driver Engineer Zach Shriver



Driver Engineer Raymond Barela



COMMUNICATIONS & PUBLIC RELATIONS DIVISION

July was a busy month for the division, which included work on a new Graphics Design Work Order system to replace the old system. The Visual Information Specialists have been busy working on a variety of projects which include updating the photo library with new photos of events such as ScienceFest, views around downtown LA, White Rock and updated photos of County facilities. The Internal Branding Review Committee will be convened in August and the team will be looking at use of the brand throughout the County. Training on branding was completed last month for several new employees who have joined the County. The division also assisted in the launch of MyDrive, the new web cam service. When the program launched July 31, the site had nearly 900 “hits” in just one day. A boosted Facebook ad shows that over 1,000 people viewed the MyDrive ad, with 247 people clicking on the ad to go see the web cams and 19 people sharing out the announcement. The VIS also worked on logo design and signs for the new Health Commons across from the High School. Work continues on the Fall “100 days” booklet, as well as materials to promote the County Fair and the Council’s booth. The team will be meeting in August on the Trailhead Kiosk mapping project after an initial review of the maps. The PIO continues to work on coordinating Cone Zone reports, and recently provided outreach assistance to the “Pay as you throw” subcommittee. The PIO also continues to support the community branding efforts through the Discoveries Action Team meetings. The July meeting was a “full reports” meeting with reporting from the Champions of several projects. Attendance recently has been low, so, the team brainstormed ideas to try and get more residents and businesses involved and interested in helping with some of the projects that are in the works. One of the ideas is to hold regularly set “newcomer” meetings so that those who may feel shy about attending DAT if they don’t know much about the branding effort can be encouraged to stop by and find out what’s happening within the groups. One of these types of meetings may be held later in September; having meetings in the summer months is difficult because many people are busy with summer activities and vacations. Once school resumes in August, attendance at DAT may see an uptick again.

COMMUNITY SERVICE DEPARTMENT

Aquatics

Summer Swim Lessons – July, 462 participants:

This month was busy for swim lessons at the Aquatic Center. These included private swim lessons, group swim lessons, and preschool swim lessons. Thank you to all the parents and kids for coming out learn these valuable skills. Swim lessons are provided year around.



New Mexico State Championship Swim Meet – July 25th – 28th, 249 participants:

The Walkup Aquatic Center was the host for the 2019 New Mexico USA Swim State Long Course Championship swim meet. The Los Alamos Aquatomics team took 2nd place, beating the Lobos team by 1.5 points. Hundreds of kids and parents filled the Aquatic Center and surrounding area with team tents and cheering.



Shark Week – July 22nd – 24th, 68 participants:

In celebration of Shark Week, the Aquatic Center played Jaws and Jaws II in the classroom and filled the shallow end of the pool with shark floats. Parents and kids had fun enjoying all the water toys available for this event.



Recreation

Movie in the Park – July 3rd, 125 attendees:

Small Foot brought the crowds to Rover Park for a night of adventure with big and small creatures.



4th of July at Overlook Park – July 4th, 6,000 attendees:

It was a beautiful day at Overlook Park for picnics, games and fireworks. A great event to enjoy great weather, good music and spend time with family and friends.



Summer Concert Series – July 5th, 2,100 attendees:

Ozomatli was the headliner for the Los Alamos Summer Concert Series. This was the 2nd mega concert for the series. The air was filled with Latin and Spanish flavor from Moving Arts Espanola and Nosotros as well!



High Mountain Mud Volleyball Tournament – July 6th, 120 participants:

Ten teams braved the wet and cold weather to get down and dirty at this annual tournament. Team “Spuds” was the repeat tournament winner.



Movie in the Park – July 10th, 125 attendees:

Jimmy Neutron – Boy Genius was a huge hit as part of the ScienceFest kick-off activities. Attendees enjoyed free popcorn, with this free outdoor movie at Ashley Pond.



Summer Concert Series – July 12th, 8,000 attendees:

Chevel Shepherd, winner of *The Voice*, Season 15, performed at the Los Alamos Summer Concert Series. Chevel stopped by the Municipal Bldg. to thank Los Alamos County for bringing her out from Farmington. Youth performer, Gabriella Salazar, and Eryn Bent opened the night. This mega concert had the biggest crowd we have ever seen at the Summer Concert Series.





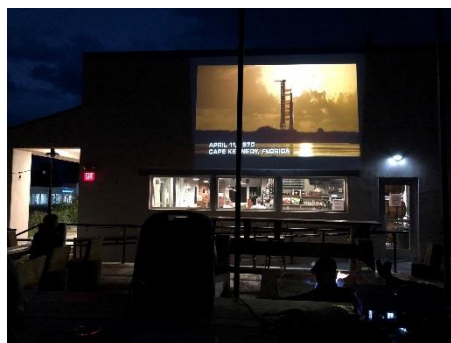
ScienceFest Discovery Day – July 13th

Discovery Day is the signature event for ScienceFest and it drew people to Los Alamos as far away as Austin, Texas. This year's event had rubber ducks, bubbles, robots, an electric car show, photos with a Mars Rover backdrop, and had many "Eureka" moments that involved attendees of all ages!



ScienceFest Movie at Bathtub Row Brewing – July 14th, 25 attendees:

The 50th Anniversary of the Apollo 11 Moon Landing was celebrated with a screening of *Apollo 13* to wrap up ScienceFest activities. However, the movie was "grounded" after "lift-off" by rain showers.



Summer Concert Series – July 19th, 1,000 attendees:

The Damn Band provided a wonderful performance for the Series. Youth performers from Moving Arts Espanola and Antoinette Josephine kicked off the evening. Followed by Divinio, a group from Espanola which engaged kids by bringing them on stage to participate.



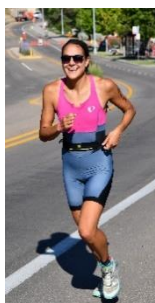
3rd Annual Los Alamos Jr. Triathlon – July 20th, 13 participants:

It was great to see kids participating in outdoor healthy activities and we hope that this bike, swim, and run race continues to grow in popularity. Our younger participants are proving to be tough competitors.



45th Annual Los Alamos Triathlon – July 20th, 153 participants:

This is the oldest ongoing race in the state, and we were proud to offer it again this year. The weather proved to be agreeable as the race morning was early and warm as competitors readied themselves for this annual bike, swim and run competition.



26th Annual Los Alamos Kids Triathlon – July 20th, 46 participants:

This long-standing kids race was successful once again. The youngest of our triathletes made short work of the course as they pedaled, then scooted and pushed their way through the run and headed into the pool.



Summer Concert Series – July 26th, 250 attendees:

Sol Connection and Concepto Tambor braved the rain with the first delayed start of the season and provided us with great music to dance our soaked shoes off. Despite the rain we had many attendees hanging around the pond enjoying the music.



Movie in the Park – July 31st, 175 attendees:

Incredibles 2 was a hit after a quick rain shower. This event was hosted by Emergency Services. Mini-fire fighters engaged in training exercises and LAPD handed out free popcorn and cotton candy.



GOLF

66th Atomic City Invitational Golf Tournament – July 4th – 7th, 88 participants:

This long standing, popular golf tournament was a success. Individuals representing New Mexico and 6 other states converged on Los Alamos Golf Course. There was live music in the evenings, dinner parties, contests, and a lot of fun! Kay Linda Crawford came within one inch of winning a new car with a hole-in-one.



Jr. Golf Camp – July 8th- 11th, 23 participants:

Los Alamos Golf Course hosted the second round of Jr. Summer Golf Camps. Multiple levels of abilities and skill participate, learn, and have fun.



Big Brothers/Big Sisters annual golf tournament – July 13th, 92 participants:

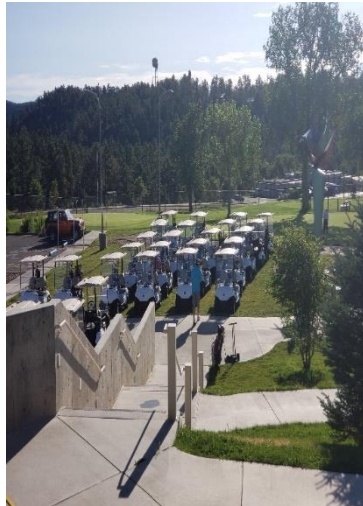
Big Brothers/Big Sisters Mountain Region hosted its annual golf tournament at Los Alamos Golf Course.

Sun Country Jr. PGA Tournament – July 19th, 30 participants:

Youth from all over New Mexico came to Los Alamos to play in the Sun Country Jr. PGA Tournament, hosted at Los Alamos Golf Course. We had several local Los Alamos youths place in the top three in their age divisions.

Los Alamos Golf Course City Championship – July 27th - 28th, 41 participants:

The 72nd annual Los Alamos Golf Course City Championship was a success again. Participants teed it up in hopes of getting their name in the city championship history book. Jason Norman took the men's championship while Margot Liberty captured her first women's championship.



Parks & Open Space

Family YMCA YCC Trail Crew Projects:

The Family YMCA YCC trail crew finished up the summer work season. The crew completed the Los Alamos Canyon Trail, extended the Tent Rocks Trail by a mile and built connector trails on Kwage Mesa and Pueblo Canyon Rim Trail. The crew is a true asset in building and maintaining trails within Los Alamos County and Forest Service Land.



Library

Lego Brick Builders – July, 205 attended:

Lego Bricks is a fun, interactive time for kids and parents. Children ages 5-12 built with LEGO Brick kits at the White Rock Branch Library.

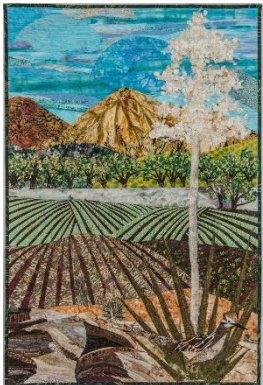
Ready, Set, READ! - July, 165 participants:

Participants read longer picture books, practiced literacy skills, and engaged in active indoor and outdoor games. This is a weekly summer program for ages 4-8.



Art Exhibit “Life Along the Rio Grande” – July, 1,088 attended:

The Mesa Public Library Art Gallery hosted a juried art quilt show by New Mexico members of the Studio Art Quilt Association.



Pig Party - July 9th, 57 attended:

White Rock Branch Library hosted a theme party that celebrated all things “pig”. Children had fun and celebrated with their favorite storybooks, games, and arts and crafts.



Stuffie Sleepover - July 12th, 96 participated:

Mesa Public library hosted a sleep over with children's stuffed animals (Stuffies). Stuffies stayed overnight and the children returned the next morning to celebrate their stuffies' adventures at the Library over breakfast with the library staff.

**Robotics Fun! - July 16th & July 18th, 35 attended:**

Educator Lisabeth Lueninghoener shared her robotic and coding expertise with children ages 8-14 at Mesa Public Library on July 16th and at the White Rock Branch Library on July 18th.

**Summer Family Evening at the Nature Center, July 17th, 116 attended:**

The nature center and library staff hosted the science night for families in Los Alamos. Participants looked through telescopes to view the daylight moon and were provided solar filters to look at the sun.



Moon Landing Party - July 20th, 201 attended:

Mesa Public Library hosted an all age's event to celebrate the 50th anniversary of the moon landing with the movie *Hidden Figures*, music from the 60s, and space-themed arts and crafts.



Escape Room - July 20th, 41 participants:

Mesa Public Library hosted an Escape Room challenge. Children of all ages used their critical thinking skills to solve puzzles and escape a room.



Family Campout - July 22nd, 40 participants:

Families gathered around a paper towel roll campfire and listened to stories, built tents with sheets and blankets, in which to read and play board games. A raffle was held for two stuffed campfires.



Aladdin Party - July 23rd, 35 attended:

The White Rock Branch Library supported the Summer Reading Program Theme of a *Universe of Stories* by making a Cave of Wonders, jewelry from recycled products, and blue genie slime.



Social Services

Talk on How to De-clutter - July 10th, 65 participants:

Kendra Henning came to talk about de-cluttering at the Betty Ehart Senior Center. Attendees learned how to take small steps to begin de-cluttering or plan for a move.



Lunch Talk: Emergency Preparedness – July 19th, 45 participants:

The Office of Emergency Management hosted a lunch talk to discuss emergency preparedness. Attendees received handouts for pets, medicine and what should be kept in 72-hour go kits.

Restorative Justice Seminar - July 29th, 30 participants:

The JJAB Resource Specialist provided a three-hour seminar on Restorative Justice, to Los Alamos Public Schools (LAPS) staff and community members. JJAB is implementing a Restorative Justice program to serve cases in the Los Alamos Teen Court and disciplinary offenses at LAPS.



Health Commons Update - July 31st, 20 attendees:

The new facility has been completed, is open and is fully operational. The new Health Commons is a combination of the NM Dept. of Health and Las Clinicas del Norte. This shared space will offer health services 5 days a week to the public. Stop by to see all the services they have to offer.



Cultural Services

Summer Art Camp - July, 70 participants/week:



Fuller Lodge Art Center hosted art camps throughout the month of July. Children ages 4-11 participated in various art classes and had fun.



Summer Family Evenings: Explora – July 10th, 166 attendees:

Explora Science Center partnered with Los Alamos Nature Center to provide a fun summer evening. Attendees raced water droplets, created boats out of foil, and created a system to filter water.

Suds & Shows: A Space Odyssey – July 11th, 44 attendees:

An adult series is held at the Los Alamos Nature Center! In the Planetarium, *A Space Odyssey* was the movie of the evening. Attendees could bring picnic dinners to eat outside and had the opportunity to enjoy beer and wine from Pajarito Brew Pub.

PBS Science Cafe – July 13th, 57 attendees:

Attendees watched a segment of *NOVA Wonders: What's the Universe Made Of?* The Los Alamos Nature Center also hosted a panel of experts who discussed recent discoveries and how they hope to push our understanding of the universe further.

Suds & Shows: Dirty Dancing – July 25th, 19 attendees:

This adult series was held at the Los Alamos Nature Center with a viewing of *Dirty Dancing*, in the Planetarium. Attendees could bring picnic dinners to eat outside and had the opportunity to enjoy beer and wine from Pajarito Brew Pub.

New Mexico Wildlife Center – July 31st, 43 attendees:

This was the final night of the Summer Family Evening series of 2019 at the Los Alamos Nature Center. The NM Wildlife Center brought out ambassador birds and discussed the birds' lives, habitat, and what to do if you find an injured animal.

COUNTY CLERK

Voter Outreach - Fourth of July Naturalization Ceremony at Bandelier National Monument:

On July 4th County Clerk Naomi Maestas and Deputy Clerk Victoria Martinez, had the honor of attending this year's Naturalization Ceremony at Bandelier National Monument, where they witnessed the swearing in of new citizens and provided voter registration services.



Voter Registration & Outreach at Los Alamos Farmer's Market:

County Clerk Maestas and staff held voter registration drives at Farmer's Market on Thursday, July 4th and Thursday, July 18th, giving folks the chance to register to vote, pick up "Forget Me Not" seeds as a reminder about the upcoming November 5, 2019 Regular Local Election.

Staff Development & Education – NM SOS & County Clerk Working Group:

County Clerk Naomi Maestas and Chief Deputy Clerk Adrianna Ortiz attended a follow-up session of the "Election Modernization Working Group," hosted by the NM SOS in Albuquerque on July 10th. The NM SOS, along with County Clerks and staff from all 33 counties, met to discuss system enhancements, form revisions, the implementation of House Bill 407 (election related legislation passed in 2019), and upcoming tasks in preparation for the upcoming November 2019 Regular Local Election.

Voter Outreach and Education – Voter Drive at Secret City Summer Concert Series:

County Clerk Naomi Maestas and Elections Manager Gloria Maestas held a voter registration drive event at the Secret City Summer Concert held on July 12th. Movies in the Park held at Ashley Pond. Clerk Maestas and staff manned a table, gathering voter registrations and providing information on the upcoming November 5, 2019 Regular Local elections as well as other services provided by the Clerk's Office.



Staff Development & Education – International Association of Government Officials (iGO)

Chief Deputy Clerk Adrianna Ortiz and Elections Manager Gloria Maestas attended the 2019 iGO Annual Conference in Houston, Texas, July 15th thru 18th. The mission of iGO is to equip Clerks, Election Officials, Records and Treasurers with professional training and leadership development. Chief Deputy Ortiz had the honor of carrying in the New Mexico state flag during the opening ceremonies. Both Elections Manager Maestas and Chief Deputy Ortiz were able to network and share ideas with colleagues from across the U.S. and internationally.



Update on the One-Time District Realignment:

On Monday, July 22nd, Secretary of State Maggie Toulouse Oliver and her staff completed the legislatively-mandated, one-time realignment of certain elected office districts throughout New Mexico in a public meeting that took place in the state capitol building in Santa Fe. It is important to note that the realignment process did not change any district boundaries from which candidates are elected. The process was mandated by the Legislature's passage of House Bill 407 in 2019 and was simply to align all odd- and even-numbered districts with the corresponding

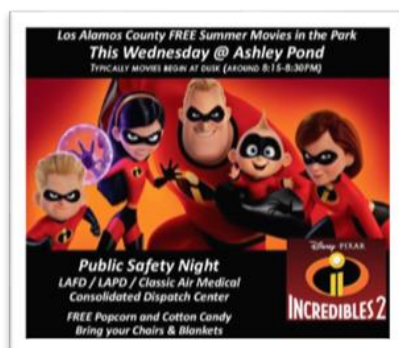
ballot on which those offices are elected, which makes the administration of elections more efficient and voters with more clarity.

During the public process, some districts were renumbered and, where necessary, a drawing of lots took place to determine the renumbering. **For Los Alamos, the County Councilor positions were given**

arbitrary numbers as they run at-large. In addition, some terms of office were extended and, in those instances, a drawing of lots took place to determine which officeholder would receive an extended term. **For Los Alamos, County Councilor David Izraelevitz was the successful officeholder who received an extended term.** You can find a link to the full results on our website www.losalamosnm.us/clerk or at the NM SOS website www.sos.state.nm.us.

Voter Outreach and Education – Voter Registration Drive Night at Movies in the Park:

County Clerk Maestas and Chief Deputy Clerk Adrianna Ortiz, in conjunction with the LAC Recreation Division of the Community Services Department, held a voter registration drive event at Movies in the Park held at Ashley Pond on Wednesday, July 31st. Clerk Maestas and staff gathered voter registrations and providing information on the upcoming November 5, 2019 Regular Local Election, as well as other services provided by the Clerk's Office.



PUBLIC WORKS DEPARTMENT

Administration Division

Transportation Board Recruiting One New Member:

The Transportation Board meets the first Thursday of the month at 5:30 p.m. Meetings are held at 1000 Central Avenue, Room #110.

July 11, 2019 Transportation Board Meeting Highlights:



Eric Martinez, County Engineer, provided an update on Public Works Projects.

Airport Division

Mowing Operations:

Tall vegetation on an airfield attracts wildlife that can be hazardous to aircraft operations. The USDA noted in its February 2017, Wildlife Damage Management Technical Series, "Collisions between aircraft and wildlife (wildlife strikes) are common occurrences. Wildlife strikes are not only numerous, but also costly. Estimates suggest that wildlife strikes cost the civil aviation industry in the U.S. up to \$625 million annually, and nearly 500 people have been killed in wildlife strikes worldwide. Most wildlife strikes occur in the airport environment: 72 percent of all strikes occur when the aircraft is 500 ft. or less above ground level, and 41 percent of strikes occur when the aircraft is on the ground during landing or takeoff. Thus, management efforts to reduce wildlife hazards are focused at the airport." The most effective technique for reducing wildlife hazards at airports is reducing/controlling attractants. Therefore, in an effort to

mitigate wildlife hazards, Traffic & Streets and Airport staff conduct frequent mowing operations on the airfield throughout the growing season.

Custodial Division

- ✚ The Custodial Division supported 246 events during the month of July.
- ✚ The old wooden picnic tables were replaced with metal picnic tables at Fuller Lodge.
- ✚ The carpets were cleaned at Fuller Lodge and various suites at the Municipal Building.
- ✚ Carpet cleaning is scheduled in August for Mesa Public Library and the Nature Center.

Engineering & Project Management Division

Diamond Drive Pavement Rehabilitation Project:



Diamond Drive will be milled and inlayed from the Omega Bridge through the Roundabout at San Ildefonso this summer. Work began on July 22nd. Work between Omega Bridge and Sandia/Orange St. intersection is slated to be complete prior to school beginning on August 15th, per the contract. Project completion is scheduled for late September of this year.

Canyon Rim Trail Phase 3:

The County has been working with the consultant to acquire parcels with private owners. Formal offers are being drafted and coordinated by the County Attorney's office.

NM 502 Reconstruction, Knecht St. to Tewa Loop:

Staff continues to coordinate with NMDOT on this state lead project. The contractor, Star Paving, began work on March 18, 2019. Agency coordination is ongoing for projects occurring on or near DP Road for public outreach. Trinity is currently detoured through Central Avenue at Knecht, and traffic east of Central was shifted to the north for utility and storm drain installation on the south side of Trinity Drive between Tewa Loop and DP Road. This detour is expected to remain in place through most of the summer months.

Canyon Rim Trail Underpass:

The project was awarded federal FY2018 funding under the Transportation Alternatives Program (TAP) for project study and design in the amount of \$320,000 and FY2020 TAP funding for project construction in the amount of \$2,020,000 for a total award of \$2,340,000.

A trail plat of easement, as requested by NMDOT, was reviewed by NMDOT and comments received for revisions. A final submittal is forthcoming to NMDOT. Final plans are anticipated following the approval of the plat by NMDOT and recent of NMDOT certifications. Construction is anticipated to begin in March 2020.

Tracts A-13/A-12 LASO Offsite Improvements Project:

Santa Fe Engineering, the County's design consultant, presented the design alternatives to the Transportation Board on January 3rd. The board requested a road diet be considered on Trinity Drive between Oppenheimer and Diamond Drive. The road diet scope was added and analyzed by SFE. The findings and a preferred alignment, based on the model's analysis, were presented and a recommendation to move forward with the Road Diet alternative from Diamond Drive to Oppenheimer Drive was made by the T-Board at the May 2, 2019 meeting. Following the meeting the traffic analysis was completed and was submitted to NMDOT for their review and approval, as Trinity Dr. is a State facility. The recommended alternative was presented to County Council on June 25th and comments were received to refer to NMDOT for their review. If NMDOT concurs with the recommended alternative, final design will begin and is anticipated to be complete in 2019.

SR4 and Truck Route:

NM 4/East Jemez Rd. (Truck Route) Intersection: Staff continues to work with DOE, NMDOT Bandelier, and Army Corps of Engineers to program, design and construct intersection upgrades to improve capacity and safety. Bohannon Huston completed a traffic study documenting a preliminary estimate for the preferred alignment estimated at \$4.3Million including NMGRt.

USACE and DOE are currently under design with Bohannon Huston and final designs are anticipated late August of 2019. Bi-weekly project team meetings are being held with all stakeholders to keep this project on schedule. A 90% design review was held on July 17 with an updated estimate of \$4.3Million, not including USACE overhead.

DOE evaluated the remaining SEP funds available and have approximately \$3Million for this project. Public Works staff received a call for projects from the NMDOT for State funds with a 5% required match. A grant application was submitted requesting additional funding for this project, however it was not funded. NMDOT expressed interest in obtaining budget at the 90% review meeting for the construction of this project.

Aquatic & Airport Re-roof – FBT Architects:

A task order to FBT Architects was issued and design should be completed in early July. Work would begin in September.

Staff received the 100% Construction Documents and they are being reviewed. They will go to bid either Aug 4 or 11, with award being around Sep 3. Work will begin in October.

On Call Construction Services:

An RFP is being developed to provide on-call facility work as needed for smaller projects that are small in scale to go out to bid individually or that need to be fast-tracked. Remodels, smaller mechanical, electrical and plumbing jobs would fall into this category, generally less than \$200,000 each, many being \$50,000 or less.

Fire Station 6 Restroom Remodels – Riskin and Associates (Design):

The restrooms at Fire Station 6 (Airport) will be refurbished as it has been a little over 10 years since they were last re-done and are looking worn.

Project is out for advertising and bids are scheduled to be received Aug 1, with a Construction start of around Sep 3. Work would continue until early December with a Final Completion at the end of January 2020.

Ice Rink Improvements:

An RFP for design was advertised and proposal received. With the change-over of Fiscal years and with Procurement being heavily involved in that process, the award of the RFP has slipped a little. We are now hoping to award and notify the Design Team at the end of July. This should not affect the overall design completion of the end of 2019. Design will continue thru the end of 2019, advertised after the holidays, with construction running from about March 1 thru October, with final completion slated for the end of the year (punch list, close-out documentation). A meeting with the Parks and Recreation Board will occur in the Fall (last month inadvertently said "Spring") once the "30%" drawings are reviewed by staff.

Fire Station 3 Alternate Dispatch Area:

Plans to provide a secondary dispatch area at Fire Station 3 began two years ago to eliminate the need for an alternate dispatch location to reside at the Santa Fe Dispatch area. Planning and Design work to complete the infrastructure is needed before 911 lines are installed. This work is not yet scheduled.

Kiddie Pool Project:

A project kick-off meeting was held with the Architect and staff on June 10th. Preliminary concepts were presented in a follow up meeting on June 24th. Public meetings are being planned for the August/September time frame.

Piñon Park Splash Pad:

A kick off meeting was held on June 6th 2019. Preliminary siting discussions have been held with staff and a site visit was had in preparation for presentation of a recommendation on siting and thematic design which is in the works with results expected before the August 8th Parks and Rec. Board meeting.

Golf Course Irrigation Project:

A kick off meeting was held on June 13th 2019. The engineering consulting has begun preparing a site layout map by aerial drone of the course for piping and sprinkler head lay out. A best solution/system will be presented at the Parks and Rec. Board meeting on or before August 8, 2019.

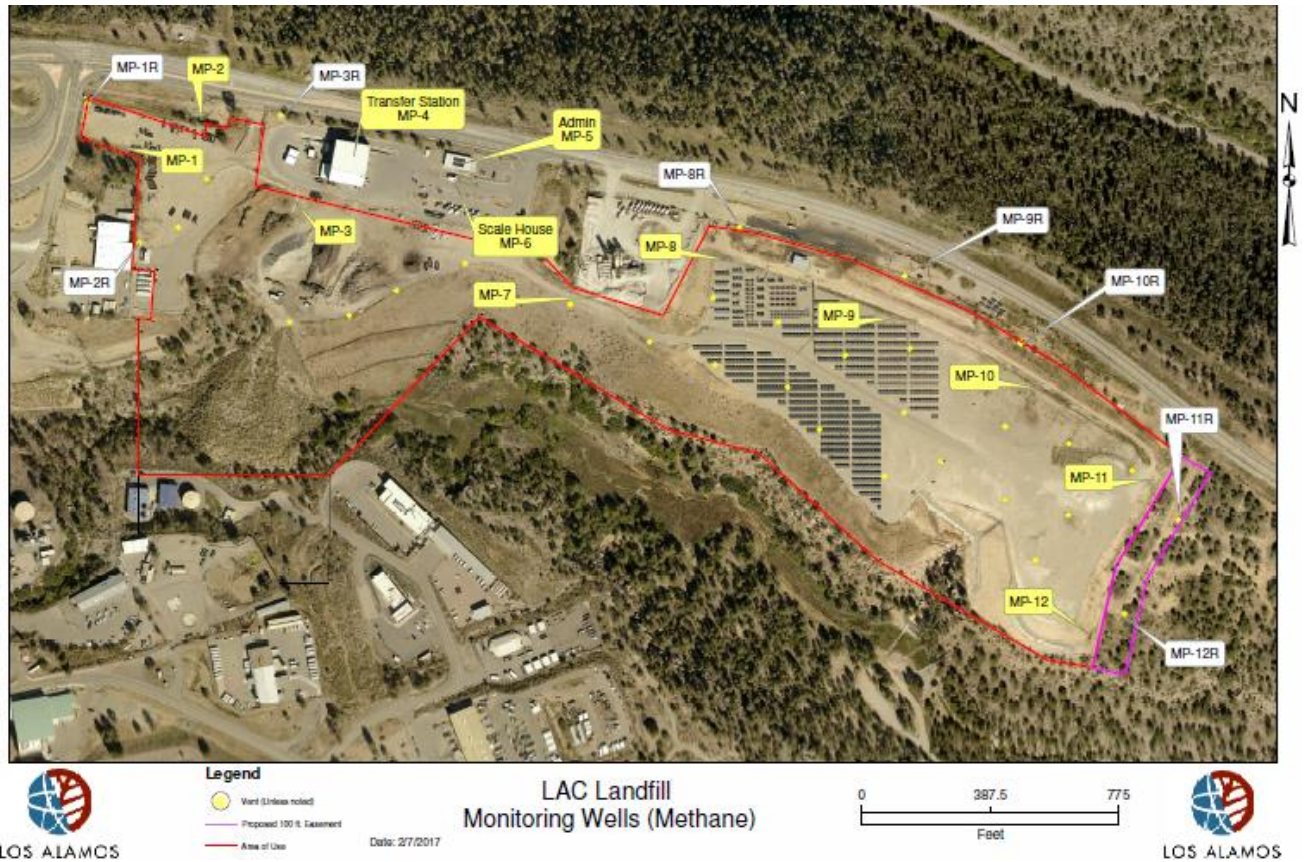
Public Health Office Remodel:

This project makes some minor remodel work to the Public Health Office for a new health care provider to operate in the space. Only one quote was received from contractors and it was over the \$35k limit requiring advertising for bidders. A Facilities crew started on July 18th and plans to be complete by August 1st.

Environmental Services Division

Los Alamos County Landfill Gas (LFG) Update:

With the installation of the Landfill Gas Control and Collection system, the methane levels have decreased and are in compliance with New Mexico Environment Department (NMED) Solid Waste Rules. Environmental Services has received approval from NMED to reduce monitoring from weekly to quarterly as prescribed by NMAC Solid Waste Rules.



5 Years with Los Alamos County:



Environmental Services Manager Angelica Gurule, Senior Office Specialist Joshua Levings and Office Specialist Sara Thurgood celebrated five years with Los Alamos County and received their five-year certificates and recognition pins.

Water Bottle Filling Station at the Eco Station:



Environmental Services staff recently installed a new water bottle filling station at the Eco Station. In just the first week the station has helped reduce the use of disposable water bottles by 60 bottles. Two more of these stations are scheduled to be installed at the Municipal Building at a later date. Providing water bottle filling stations helps reduce single-use plastic water bottles.

Y Corp – Upcycled Glass Gabion Basket Project & Tour of the Eco Station:



Y Corp students from the YMCA Los Alamos continue to gain work experience in a field setting at the closed Los Alamos landfill. The students built gabion baskets and filled them with glass bottles as a means to reduce erosion and stabilize the landfill slopes. The group also took a tour of the Eco Station facility and learned about transfer station operations, what is accepted and how to be better recyclers, and what happens to the recyclables and waste after it is brought to the transfer station.

Outreach and Education at Science Fest:

Environmental Services staff and Environmental Sustainability Board members Amanda MacDonald, Heather Ward and Sue Barns hosted a booth at Science Fest Discovery Day. The focus of the day was to educate residents and receive input on the Save As You Throw program as well as education on food waste reduction.





Los Alamos Summer Concert Series – Zero Waste Stations

The Environmental Sustainability Board members, Zero Waste Team members, and Environmental Services staff are aiming to make Friday night concerts zero waste. Zero waste means sending little to nothing to the landfill or creating no waste. During the concerts attendees are able to ask recycle questions and some are thankful the County is providing this service. On average, curbside pickup in Los Alamos diverts 25% of waste through recycle and yard trimming diversion. At the summer concerts with the help of volunteers and workers we are able to divert an average of 50% of waste, through food composting and recycle.

	Date	Trash	Compost	Mixed Recycle	Glass	Total Materials	Total Divertible Materials	% Diverted	Attendees	Lbs Per Person
1	5/24/2019	200	80	60	60	400	200	50%	1500	0.27
2	5/31/2019	440	180	120	140	880	440	50%	4000	0.22
3	6/7/2019	340	140	80	100	660	320	48%	1800	0.37
4	6/14/2019	240	140	100	60	540	300	56%	1350	0.40
5	6/21/2019	380	120	80	60	640	260	41%	1500	0.43
6	6/28/2019	440	120	80	100	740	300	41%	2100	0.35
7	7/5/2019	500	160	80	60	800	300	38%	2100	0.38
8	7/12/2019	900	360	340	260	1860	960	52%	8000	0.23
9										
10										
11										
12										
13										
14										
15										

Total	Lbs
Trash	3440
Compost	1300
Mixed Recycle	940
Glass	840

Zero Waste Stations Materials Collected at Summer Concert Series

■ Trash ■ Compost ■ Mixed Recycle ■ Glass

Residential Sustainability Report



Residential Sustainability Report

Service Period: June 2019

May Diversion Rate: 29%

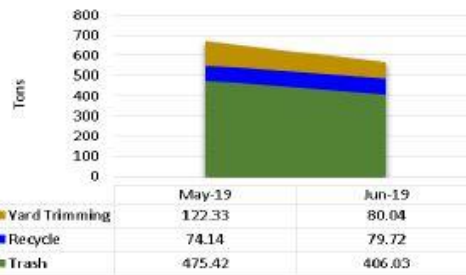
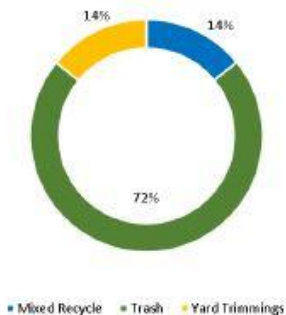
June Diversion Rate: 28%



LOS ALAMOS

The *diversion rate* is the percent of recyclable and compostable material diverted from the landfill.

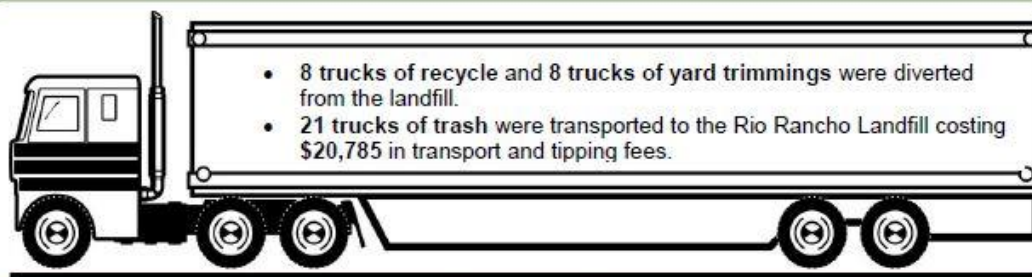
Monthly Collection Report



In June by recycling and composting Los Alamos County reduced GHG emissions by ~430 tons



In 2019 by recycling and composting Los Alamos County reduced GHG emissions by ~2492 tons



For more information contact Environmental Services Division at 505.662.8163 or email solidwaste@lacnm.us

Facilities Division

- ✚ Crews are remodeling the Public Health Office.
- ✚ HVAC System for the jail is back up and running.
- ✚ Working on re-keying the Justice Center.

Fleet Division



Fleet just put the new John Deere mower into service. We are trying out the new airless X Tweek turf tire. The tire is expected to last 2-3 times longer than previous tires. The tire is made of a steel and rubber outer rim with rubber inner spokes that are made to conform to the terrain. In using this type of wheel, we expect to minimize the downtime in having a flat repaired.



A replacement Flail mower was added to the Fleet. This attachment is used behind a tractor to mow rough areas that have over grown weeds and other hazards that would damage riding mowers.



Fleet employees participated in ScienceFest to show one of the Hybrid cars that is currently in the Fleet. This is the second year we have attended, there was a lot interest in Hybrid cars and how far the technology has come. The County has two units currently in the Motor Pool that can be reserved online for use by County employees.

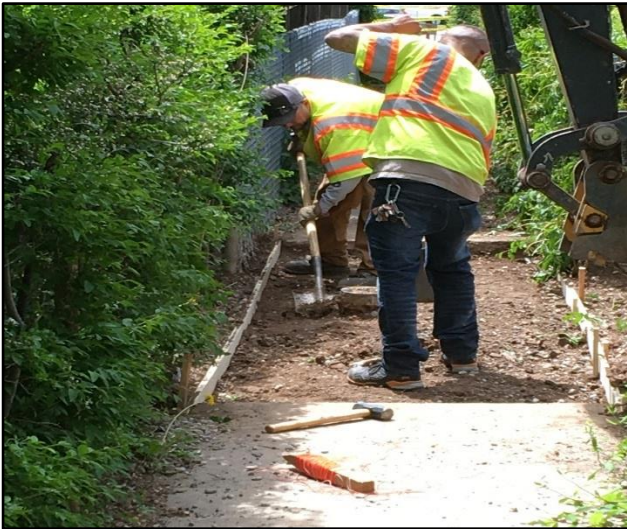
Traffic and Streets Division



Employees from Traffic & Streets, Parks, Custodial, Electric Distribution, Warehouse, LA Police Department, LA Fire Department, Public Works Upper Management and various people from the Kiwanis participated in the 4th of July Event. The preparation, event work, and clean-up took weeks of planning and logistic efforts. The event was a success thanks and a big THANK YOU to everyone involved.



Crews repaired aprons on Rover Blvd. due to water breaks.



Crews repaired a section of sidewalk at 11th St. due to a water break.



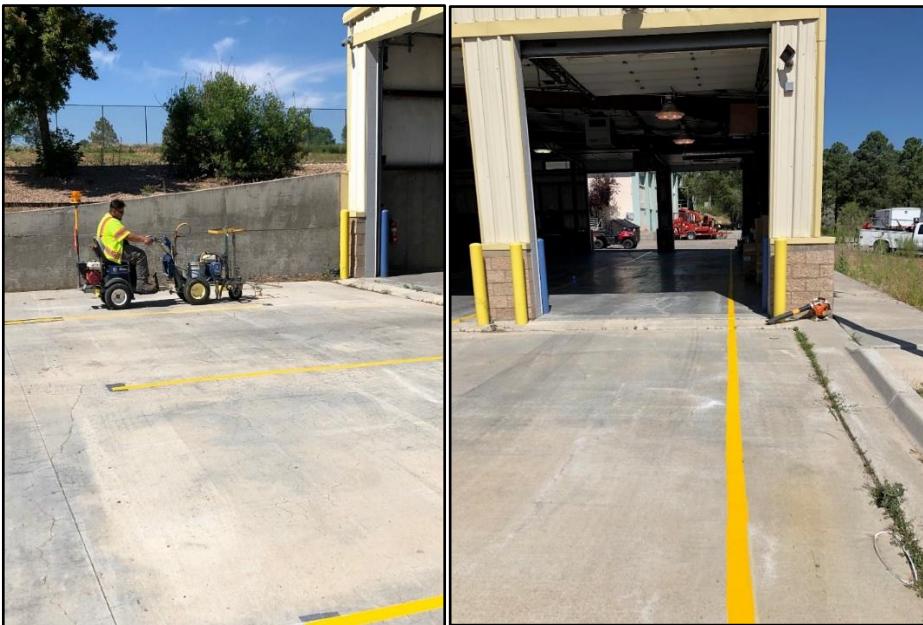
Crews repaired curb and gutter and sidewalk at 718 Jeffrey Pl. due to a water break.



Crews repaired a section of failing asphalt at the fire academy.



Crews cleared tree branches that were blocking the view of a stop sign and street sign located at Grand Canyon in White Rock.



Crews striped the parking and bay at all County Fire Stations.



Crews repaired an obstruction light at the Airport.



Crews repaired the intersection of 19th Street and Nectar.





Crews removed existing asphalt that failed at the Mesa Public Library and laid new asphalt.

Transit Division

It's Bandelier Shuttle Service time!



Shuttle service from White Rock Visitor Center to Bandelier has been extremely busy. Service is provided seven days a week with 30-minute weekday service and 20-minute service on weekends and holidays. Service will be provided through October 16, 2019. ACT provided 23,291 trips to Bandelier for the month of June.

Route 12 - Bandelier Ridership

Day	Date	Unlinked Passenger Trips	Outbound	Inbound
Sa	6/1/19	813	344	390
Su	6/2/19	828	354	378
M	6/3/19	654	317	337
T	6/4/19	875	471	296
W	6/5/19	498	209	251
Th	6/6/19	627	298	328
F	6/7/19	622	299	292
Sa	6/8/19	803	388	351
Su	6/9/19	872	464	390
M	6/10/19	678	215	444
T	6/11/19	535	298	208
W	6/12/19	768	384	370
Th	6/13/19	553	291	234
F	6/14/19	748	385	356
Sa	6/15/19	591	293	298
Su	6/16/19	1,114	517	589
M	6/17/19	978	487	421
T	6/18/19	954	442	429
W	6/19/19	831	313	412
Th	6/20/19	725	416	253
F	6/21/19	949	491	458
Sa	6/22/19	846	340	377
Su	6/23/19	925	312	421
M	6/24/19	624	302	322
T	6/25/19	696	329	363
W	6/26/19	620	303	317
Th	6/27/19	784	382	302
F	6/28/19	746	442	251
Sa	6/29/19	1,126	404	488
Su	6/30/19	908	428	431
Total		23,291	10,918	10,757

BANDELIER SHUTTLE

Weekend Service:

MAY 16 - OCTOBER 16

Regular Weekend Schedule and *Holiday Week Schedule

Departs White Rock Visitor Center	Departs Bandelier
9:00a	9:30a
9:20a	9:50a
9:40a	10:10a
10:00a	10:30a
10:20a	10:50a
10:40a	11:10a
11:00a	11:30a
11:20a	11:50a
11:40a	12:10p
12:00p	12:30p
12:20p	12:50p
12:40p	1:10p
1:00p	1:30p
1:20p	1:50p
1:40p	2:10p
2:00p	2:30p
2:20p	2:50p
2:40p	3:10p
3:00p	3:30p
3:20p	3:50p
3:40p	4:10p
4:00p	4:30p
4:20p	4:50p
4:40p	5:00p

*Holiday weekends are Memorial Day, 4th of July, Labor Day and Balloon Fiesta Week.
For specific dates please call our office at (505) 661-7433.

AtomicCityTransit.com

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BANDELIER CONNECTIONS

from White Rock

to Los Alamos Downtown:

MAY 16 - OCTOBER 16

Bandelier Shuttle		Transfer Options to Atomic City Transit Routes - WEEKDAYS ONLY			
White Rock Visitor Center		Route 2T		Route 2m	2 Peak
Departs Bandelier	Arrives WR Visitor Center	2T: White Rock Library	2T: Community Garden Center	2M: Rover & SR4	2 Peak: White Rock Library
9:30a	9:56a	9:58a	10:09a		
10:00a	10:26a			10:37a	
10:30a	10:56a	10:58a	11:09a		
11:00a	11:26a			11:37a	
11:30a	11:56a	11:58a	12:09p		
12:00p	12:26p			12:37p	
12:30p	12:56p	12:58p	1:09p		
1:00p	1:26p			1:37p	
1:30p	1:56p	1:58p	2:09p		
2:00p	2:26p			2:37p	
2:30p	2:56p	2:58p	3:09p		
3:00p	3:26p			3:37p	3:36p
3:30p	3:56p	3:58p	4:09p		
4:00p	4:26p			4:37p	4:36p
4:30p	4:56p	4:58p	5:09p		
5:00p	5:26p			5:37p	5:36p

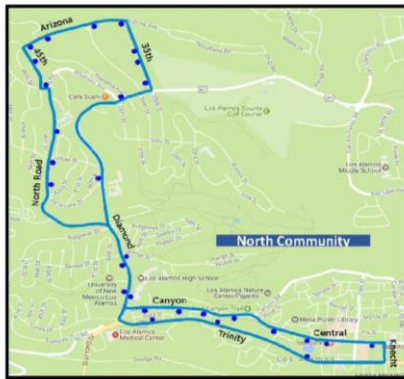
Los Alamos County celebrated the 4th of July with a gathering at Overlook Park in White Rock. Atomic City Transit provided shuttle service from White Rock Visitor Center, Piñon Elementary School and Sullivan Field to Overlook.



Service	Origin	Destination	UPT
PRE	Sullivan	Overlook	910
PRE	Overlook	Sullivan	9
PRE	WRVC	Overlook	359
PRE	Overlook	WRVC	5
POST	Overlook	Sullivan	775
POST	Overlook	WRVC	426
			2,484
DAR	Residential	Overlook	13
DAR	Overlook	Residential	13
			26
TOTAL	-	-	2,510

Atomic City Transit is once again partnering with Los Alamos DWI Council to bring safe rides for the Friday Night Summer Concerts. Three routes will be in service this year. Maps and time schedules are provided below.

2019 Friday Night Summer Concert Bus Service



North Mesa										
Central & Mesa Library	Central 15th	Trinity 20th	Diamond & Orange	Villa 37th	San Rafael & Mid School	Stoneview & Big Rock LP	San Rafael & Mid School	Villa 37th	Diamond & Sandia	Canyon & Gold St
						6:21 p	6:25 p	6:29 p	6:32 p	6:33 p
7:00 p	7:01 p	7:03 p	7:05 p	7:08 p	7:12 p	6:51 p	6:55 p	6:59 p	7:02 p	7:03 p
7:30 p	7:31 p	7:33 p	7:35 p	7:38 p	7:42 p	7:16 p	7:20 p	7:24 p	7:27 p	7:28 p
8:00 p	8:01 p	8:03 p	8:05 p	8:08 p	8:12 p	7:46 p	7:50 p	7:54 p	7:57 p	7:58 p
8:30 p	8:31 p	8:33 p	8:35 p	8:38 p	8:42 p	8:16 p	8:20 p	8:24 p	8:27 p	8:28 p
9:00 p	9:01 p	9:03 p	9:05 p	9:08 p	9:12 p	8:46 p	8:50 p	8:54 p	8:57 p	8:58 p
9:30 p	9:31 p	9:33 p	9:35 p	9:38 p	9:42 p	9:16 p	9:20 p	9:24 p	9:27 p	9:28 p
10:05 p	10:06 p	10:08 p	10:10 p	10:13 p	10:17 p	9:46 p	9:50 p	9:54 p	9:57 p	9:58 p
						10:21 p	10:25 p	10:29 p	10:32 p	10:33 p

Friday Night Concert service is an extension of our fixed routes. If you would like to arrive at Ashley Pond prior to the times listed above, please see our regular fixed route schedules at www.AtomicCityTransit.com

Dial-a-Ride service is available for Los Alamos and White Rock locations that are not served via these routes from 6:30 PM to 10:30 PM. Reservations are taken up to one day in advance.

North Community								
Central & Mesa Library	Central 15th	Trinity 20th	Diamond & Orange	Yucca & North Rd	Arizona & 15th	Diamond & Sandia	Canyon & Gold St	Central & Mesa Library
6:35p	6:36p	6:38p	6:40p	6:44p	6:47p	6:51p	6:52p	6:54p
7:05p	7:06p	7:08p	7:10p	7:14p	7:17p	7:21p	7:22p	7:24p
7:35p	7:36p	7:38p	7:40p	7:44p	7:47p	7:51p	7:52p	7:54p
8:05p	8:06p	8:08p	8:10p	8:14p	8:17p	8:21p	8:22p	8:24p
8:35p	8:36p	8:38p	8:40p	8:44p	8:47p	8:51p	8:52p	8:54p
9:05p	9:06p	9:08p	9:10p	9:14p	9:17p	9:21p	9:22p	9:24p
9:35p	9:36p	9:38p	9:40p	9:44p	9:47p	9:51p	9:52p	9:54p
10:05p	10:06p	10:08p	10:10p	10:14p	10:17p	10:21p	10:22p	10:24p

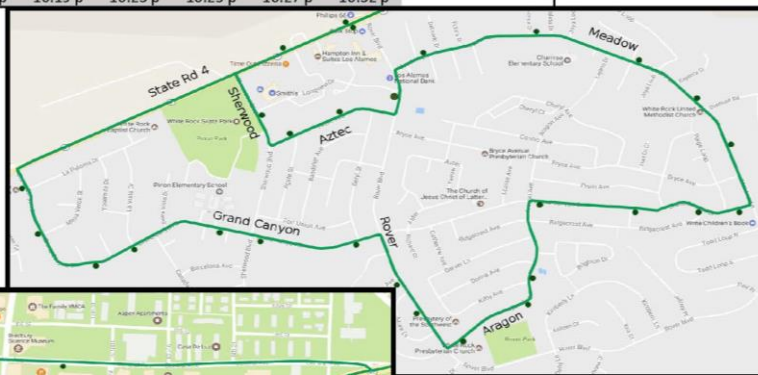


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where discoveries are made

Effective May 2019

2019 White Rock Friday Night Summer Concert Bus Service

White Rock								
Central & Mesa Library	Central 15th	SR 4 & Sherwood (Visitor Center)	Grand Canyon & Sherwood	Aragon & Rover	Grand Canyon & Meadow	Sherwood & Post Office	Trinity 20th	Central & Mesa Library
7:40 p	7:41 p	7:03 p	7:07 p	7:09 p	7:11 p	7:16 p	7:31 p	7:32 p
8:25 p	8:26 p	7:54 p	7:58 p	8:00 p	8:02 p	8:07 p	8:22 p	8:23 p
9:15 p	9:16 p	8:39 p	8:43 p	8:45 p	8:47 p	8:52 p	9:07 p	9:08 p
10:05 p	10:06 p	9:29 p	9:33 p	9:35 p	9:37 p	9:42 p	9:57 p	9:58 p
		10:19 p	10:23 p	10:25 p	10:27 p	10:32 p		



Atomic City Transit Partnering with
Los Alamos DWI Planning Council

Atomic City Transit provided shuttle service for four Friday Night concerts. Below is a summary of the customer trips provided for the month of July 2019.

Date	Route	Adult	Student	Senior	Bike	Lift	Unlinked Passenger Trips
7/5/19	White Rock	17	9	2	-	-	28
7/5/19	North Mesa	25	23	1	-	-	49
7/5/19	North Community	6	2	-	-	-	8
7/5/19	Los Alamos Routes	31	25	1	-	-	57
7/5/19	Dial-a-Ride	10	-	-	-	-	10
7/5/19	Dial-a-Ride Extension	2	-	-	-	-	2
7/5/19	Dial-a-Ride Total	12	-	-	-	-	12
7/5/19	Supervisor	-	-	-	-	-	-
7/5/19	Fixed Route Total	48	34	3	-	-	85
7/5/19	Demand Response Total	12	-	-	-	-	12
7/5/19	Concert Total	60	34	3	-	-	97
7/12/19	White Rock	54	3	-	-	-	57
7/12/19	North Mesa	54	40	17	-	-	111
7/12/19	North Community	18	8	-	-	-	26
7/12/19	Los Alamos Routes	72	48	17	-	-	137
7/12/19	Dial-a-Ride	5	-	-	-	-	5
7/12/19	Dial-a-Ride Extension	7	-	-	-	-	7
7/12/19	Dial-a-Ride Total	12	-	-	-	-	12
7/12/19	Supervisor	-	-	-	-	-	-
7/12/19	Fixed Route Total	126	51	17	-	-	194
7/12/19	Demand Response Total	12	-	-	-	-	12
7/12/19	Concert Total	138	51	17	-	-	206
7/19/19	White Rock	7	10	-	-	-	17
7/19/19	North Mesa	7	5	3	-	-	15
7/19/19	North Community	5	7	3	-	-	15
7/19/19	Los Alamos Routes	12	12	6	-	-	30
7/19/19	Dial-a-Ride	6	-	-	-	-	6
7/19/19	Dial-a-Ride Extension	2	-	-	-	-	2
7/19/19	Dial-a-Ride Total	8	-	-	-	-	8
7/19/19	Supervisor	-	-	-	-	-	-
7/19/19	Fixed Route Total	19	22	6	-	-	47
7/19/19	Demand Response Total	8	-	-	-	-	8
7/19/19	Concert Total	27	22	6	-	-	55

COMMUNITY DEVELOPMENT DEPARTMENT

Building Safety Division

Thirteen (13) commercial permits were issued in July 2019, with a total valuation of \$2,297,358.00, compared to seven (7) permits issued in July 2018, with a total valuation of \$75,422.00.

Seventy-six (76) residential permits were issued in July 2019, with a total valuation of \$3,124,935.00 compared to seventy-four (74) permits issued in July 2018, with a total valuation of \$1,511,247.00.

Commercial Updates:

Construction has begun on the site of the new Natural Grocers. Demolition of the American Legion building will begin soon making way for the store.



Fire Marshal, Wendy Servey, Gives a presentation on the Wildland Urban Interface Code at the bi-monthly contractors meeting.

Code Compliance:

Before and after pictures with code compliance intervention



Before



After



Before



After



Before



After

Housing and Special Projects Division

Housing Rehabilitation Program (Home Renewal Program):

The application period was announced open August 1 to September 2019 for this year's project round for repairs and improvements for energy efficiency, accessibility and general repair. Los Alamos Housing Partnership Inc (LAHP), which administers the program, confirmed any interested income-qualified households should contact LAHP to meet. The 2019 program application materials for the program reflect the new income limits, which have risen more than five percent from last year. Work has begun on three of the five approved projects for the 2018 program.

Homebuyer Assistance Program:

Income-qualified households who are interested in a down payment assistance loan are encouraged to contact LAHP. Applications are open year-round, as funds are available, and the updated application materials are available from LAHP.

Affordable Housing Multi-Family Development:

Two affordable rental housing projects are planned to be built on DP Road financed with State low-income housing tax credits. The developer for both projects is Bethel Development, Inc. The first project, "Canyon Walk Apartments" on Tract A-9, 120 DP Road is for 70 units focused on workforce housing. It is anticipated that by early August the developer will submit for building permits and will start construction before end of the month. The second project, "The Bluffs" is for 64 units for age 55 and over on 2.79 acres of Tract A-8-b at 135 DP Road. Building permit submittal is anticipated in spring 2020.

Housing Needs Study:

The Housing Market Needs Analysis project kicked off with contracted consultant Sites Southwest meetings with senior staff and the Economic Vitality Action Team, and a tour of County neighborhoods and land sites. The consultant prepared a data collection plan for August with input from staff including surveys for employees and employers in the County, and for small group discussions with key stakeholders. The study will provide the County with current information about the housing market and housing needs, including preferences, and housing types needed for different demographic segments. The study findings will assist in guiding future housing development on suitable vacant and/or other potential sites.

Mirador Subdivision Housing Development



Preparation for foundation laying for new homes

Planning Division

The Planning & Zoning Commission met on July 10, 2019 for a public hearing on a site plan application for The Hill Residential. The Planning & Zoning Commission approved the site plan for 149 market rate apartments to be built on the former LASO site, east of the Medical Center on Trinity Drive.

The Planning & Zoning Commission has a Training Session on Building Permitting on Wednesday, August 7, 2019 and a Hearing on Wednesday August 21, 2019 regarding a lot split application that received an adjacent property owner objection, requiring the case to go to hearing.

Planning is anticipating three applications to be submitted on August 9th. If they are submitted on that date, they will have a public hearing on September 11th, 2019. The anticipated cases are for two site plans (new commercial buildings) and one four lot subdivision.

The Planning Division has a new Senior Planner starting on August 26, 2019.

Planning Cases Applied for in the Month of July

Subdivision - 0
Site Plans - 1
Temporary Use Permit - 1
Administrative Waiver - 4
Summary Plat - 1

Building Permit and Business License Review:

During the month of July, Planning Division staff reviewed and acted on 28 Building Permits and 13 new Business License applications.

Special Projects Section

Community Development Advisory Board

Community Development is currently working on a recruitment for the Senior Office Specialist. We continue to work closely with the Community Development Advisory Board regarding Code Compliance as well as the Historic Preservation Advisory Board, Planning and Zoning Commission, Board of Adjustment, and Lodgers Tax Advisory Board.

Business License

135 business licenses were processed in May. This includes both new applications as well as renewals of existing business licenses.

CALENDAR OF UPCOMING MEETINGS AND EVENTS

August 27 - Council Regular Session, 6:00 p.m., Council Chambers

KUDOS

-----Original Message-----

From: Kyle Wheeler

Sent: Thursday, July 11, 2019 2:40 PM

To: Romero, Louise B. Subject: Kudos to ACT staff

Hi Louise,

Please forward my comments to the appropriate personnel.

Mike and I used ACT from Sullivan Field to Overlook Park and back again for the July 4th fireworks show. I could tell that a lot of planning went into this effort and lots of people used the service. I was impressed to see details like a hand-washing station set up outside the portable toilets. It made going to and from this big event very easy. I just want the people involved to know that we appreciated having this service.

Kyle Wheeler

-----Original Message-----

On Jul 3, 2019, at 4:55 PM, Marquez, Dianne wrote:

Hi Juan,

I wanted to thank you and your team for their support at the 2019 Summer Concerts in May and June. The Recreation Programs Division was short-staffed and having staff from the Traffic and Streets Division step in to assist with the vendors and ADA parking helped the County put its best foot forward in providing these wonderful Friday night events. The Traffic and Streets Division exemplified the Mission of The Los Alamos County Employee as "we trust, respect and support each other to accomplish the expectations of our employment and our commitment to the needs of the community."

Additionally, two of the Traffic and Streets Division team members, Richard Marquez and Ben Gonzales, went above and beyond as they exhibited the value of Customer Service "as employees, we recognize that customer service is the reason we exist as an organization. We strive for effectiveness, while expressing positive interest and enthusiasm, providing the best possible service within our financial constraints." The both took immediate action to assist one of our elderly concert attendees when her car died; diagnosed the issue as a dead battery; and were able to jump start her car to get her home. They were kind and attentive as they helped sooth her concerns and enjoy the rest of her evening.

Thank you again, and I look forward to working with you and your team on future community programs.

Best regards, Dianne

Dianne M. Marquez, CPRE, CIRM

Los Alamos County Recreation Division



ATOMIC CITY TRANSIT

Passenger Name: Juan to Ryan Date: 7/16/19

Address: _____ Phone: _____
(In order for this to be a valid complaint, name and address must be completed)

COMPLAINT ☐ COMMENDATION ☐ SUGGESTION ☐

It is a pleasure to
use the Dial-A-Ride
services. Everyone is kind

Include specific information (e.g., route, driver's name, time of day). Thank you for helping us to improve our transportation services.

and encouraging. **AtomicCityTransit.com (505) 661-Ride**



ATOMIC CITY TRANSIT

Passenger Name: David Izmeleto Date: 7/4/2019

Address: 660 Totari Las Alamos Phone: _____
(In order for this to be a valid complaint, name and address must be completed)

COMPLAINT ☐ COMMENDATION ☒ SUGGESTION ☐

John was a very friendly & welcoming driver. I rode
on the 10am shuttle to Bandelier.



ATOMIC CITY TRANSIT

Passenger Name: Nicole Mangum Date: 6/28/19

Address: 3132 Somerset Ln Frisco, TX Phone: 505-795-3084
(In order for this to be a valid complaint, name and address must be completed)

COMPLAINT ☐

COMMENDATION ☒

SUGGESTION ☐

my kids & I came to visit my parents & I
was very impressed w/ the LA bus system.

The day we went to Bandelier, Mark Martinez
was our driver & he was so polite & helpful
b/c we had a huge stroller with us. Thanks!
Include specific information (e.g., route, driver's name, time of day). Thank you for helping us to improve our transportation services.

AtomicCityTransit.com (505) 661-Ride



ATOMIC CITY TRANSIT

Passenger Name: Jim Behnken Date: 6-29-

Address: 480 W Riverside Dr Phone: _____
(In order for this to be a valid complaint, name and address must be completed)

COMPLAINT ☐

COMMENDATION ☒

SUGGESTION ☐

GREAT Guy!

Customer Service Survey Results from July 1, 2019 – July 31, 2019

The table below summarizes the ratings on the Customer Service Cards.

The rating scale is: 1 to 4 with: 4-Excellent 3-Good 2-Fair 1-Poor

Questions	Planning/ Zoning	Codes Compliance	Building Safety	Business License	Housing	Customer Service Desk
Total ratings all cards	16		16			168
Count =	4		4			36
Total Rating	4		4			5

COMMENTS:

- Lenora Maes
- Great, Great, Excellent, Yes. Thanks, to Anita, Paul, Michael, Mike
- Andrew Harnden was in a big hurry!! Lenora Maes was great. Knowledge of staff-Don't know?? Not Resolved. Lenora Maes was very helpful & professional.
- Mike
- Lenora Maes is awesome! (Went with all 10s)
- Indeed! Lenora Maes! The best.
- Michael
- Mike Marquez
- Lenora
- Michael Marquez

Recognition/ Kudo's

Firefighter David Apodaca, Firefighter John Bialy and Firefighter Aron Williams took first place at the New Mexico Fire Muster Challenge!!! The 3rd Annual New Mexico Fire Muster Challenge took place in Albuquerque, NM on June 29th. The Fire Muster is a traditional event. This challenge was organized as a fundraiser for the IAFF Local 244 Survivor's Fund used to aid firefighters with detrimental illnesses. According to a recent study from IAFF, NFPA, OSHA and NIOSH firefighters have a 65% chance of being diagnosed with cancer sometime in their lifetime. The Survivors Fund is used to help firefighters with medical bills. The Survivor's fund is a non-profit and the Fire Muster has given every dome raised to this account.



Picture 1 Firefighter John Bialy accepts the trophy for the 3rd Annual Fire Muster Challenge



Picture 2 Firefighter Aron Williams Firefighter David Apodaca and Firefighter John Bialy

Letter To The Editor: HUGE Thank You To Los Alamos Fire Department!

Submitted by Carol A. Clark on July 29, 2019 - 11:08am



By JILL COOK
Los Alamos

Friday evening July 26, 2019, my mother's condo, below the construction on East Road where the new roundabout is being installed, was flooded.

I was on my way home from Santa Fe, when my Mom called right before I reached the "dead zone" and hurriedly exclaimed, "water and mud are coming in my house!"

When I finally had service again and was able to call her and connect in the police dispatcher, he told me he'd send the Fire Department. I couldn't help but wonder what the Fire Department could do, after all this was a flood, not a fire.

The first engine arrived a few minutes after I did. They assessed the situation, three inches of standing water and a lot of mud in the entire first floor of her condo, and went to work.

They called in two other engines and the firefighters efficiently moved all her belongings outside, squeegeed the water out of her house, mopped and sucked up the remaining water with a shop vac.

In little more than an hour, her house was rid of excess water and the furniture was back in place. Everyone on the crew was kind, helpful, respectful of her belongings, and reassuring to her about this catastrophe.

We are so glad, proud and thankful to have such a great team at the Los Alamos Fire Department.

Thank you!

Jill Cook

Jane Johnson (Mom)