DEPARTMENT OF PUBLIC UTILITIES MISSION/VISION/VALUES STATEMENTS Proposed Revisions for Board of Public Utilities FOR APPROVAL – October 21st, 2020

MISSION

Provide safe and reliable utility services in an economically and environmentally sustainable fashion.

VISION

Be a high-performing utility matched to our community, contributing to its future with diversified and innovative utility solutions.

VALUES

We value our:

- CUSTOMERS by being service oriented and fiscally responsible;
- EMPLOYEES AND PARTNERSHIPS by being a safe, ethical and professional organization that encourages continuous learning;
- ENVIRONMENT & NATURAL RESOURCES through innovative and progressive solutions;
- COMMUNITY by being communicative, organized and transparent.