

Council Meeting Staff Report August 16, 2018

Agenda No.:	
Indexes (Council Goals):	
Presenters:	Angelica Gurule
Legislative File:	11104-18

Title

Yard Trimming Roll Cart Program Update

.Recommended Action N/A

N/A

Body

The new yard trimming program began July 9, 2018. To date, 2,800 households have received yard trimming roll carts and 89.84 tons of yard trimming materials were collected in the month of July. The amount of yard trimmings collected diverted five truck loads from being sent to the Rio Rancho Landfill.

An additional 500 requests for yard trimming roll carts have been received. Environmental Services staff continue to deliver yard trimming carts on a daily basis. Los Alamos County also received a RAID Grant from NMED Solid Waste Bureau, in the amount of \$31,704 which will fund an additional 600-650 yard trimming roll carts depending on the cost of plastic resin.

In attempt to provide excellent customer service, all administrative staff are assisting in responding to customer phone calls and emails. To effectively communicate the change to the collection schedule, a second month long advertisement has been place in the LA Daily Post. The voicemail on Environmental Services is updated weekly to remind residents which material should be set out by the curb. Also, the schedule is on the website and was included in the July 2018 Utility bill.

Customers are requesting either larger or additional recycle carts to accommodate the change to the collection schedule for yard trimming and recycle. The recycle roll cart inventory has been depleted; however, an order for roll carts has been placed and is estimated to arrive late September.

Attachments N/A