

Council Meeting Staff Report

August 21, 2018

Agenda No.:	B.
Indexes (Council Goals):	2018 Council Goal – Quality Governance - Communication – Create a Communication Process That Provides Measureable Improvements in Citizen Trust in Government, 2018 Council Goal – Quality Governance – Operational Excellence – Maintain Quality Essential Services and Supporting Infrastructure Including Updated Enterprise Software and Permitting
Presenters:	Julie Habiger
Legislative File:	11111-18

Title

Results from the 2018 Community Survey

Body

The County's bi-annual community survey results will be presented by Rachelle Howell and Chris Cordova from Southwest Planning & Marketing, Inc. this evening. Southwest Planning & Marketing, Inc was hired in May to conduct the survey. They randomly selected 400 County residents to participate in a short phone survey. The survey included a variety of questions about County programs and services, community needs, quality of life and openness and transparency of government. The County has been regularly conducting community surveys since 1996. County staff use the information gained from the survey to help guide decisions about improvements as part of its "LA Scores" performance measurement program.

The report can be downloaded from the "Open Gov" page on the County's website. A copy is also available in the west vestibule of the Municipal Building.

Attachments

A - 2018 Community Survey Report

B - Presentation by Southwest Planning