



# County of Los Alamos

Los Alamos, NM 87544  
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## Council Meeting Staff Report

October 2, 2019

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<b>Agenda No.:</b>	4.A
<b>Indexes (Council Goals):</b>	* 2019 Council Goal - Planning for Appropriate Levels of County Services
<b>Presenters:</b>	Philo Shelton
<b>Legislative File:</b>	12264-19

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### Title

Strategic Planning for the Department of Public Utilities

### Recommended Action

Review DPU's Mission, Vision, Values and 2020 Strategic Plan and provide direction to Staff for preparing 2021 Strategic Plan for BPU's consideration on October 16, 2020.

### Staff Recommendation

None

### Body

The Utilities Manager is expected to annually develop strategic objectives and long-term goals and present them to the Board for approval. The Utilities Manager has scheduled a meeting on October 10th for staff to begin strategic planning for fiscal year 2021. Staff plans to return to the Board at the October 16th regular meeting to present and request approval of any proposed revisions to the Mission, Vision, Values, strategic objectives, and long-term goals. Prior to that, staff would like Board input to incorporate into planning efforts to ensure alignment of focus areas, strategic objectives and goals with Board and County priorities.

A consultant from Human Strategies, LLC will be present to facilitate the meeting and gather feedback. The consultant will also include a presentation on how the Department's community input processes and key systems for continuous improvement, which are based on Baldrige principals for performance excellence, guide strategic planning.

### Alternatives

The Board could choose to provide input or conduct strategic planning in a different way.

### Fiscal and Staff Impact

None

### Attachments

- A - Current BPU Approved Strategic Objectives & Goals
- B - Meeting Schedule and Outline
- C - Human Strategies, LLC PowerPoint Presentation
- D - DPU's Quality New Mexico Zia Application
- E - County Strategic Leadership Plan