

STATUS REPORTS

Risk & Safety

PREPARED BY:

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Risk Manager

DEPARTMENT OF PUBLIC UTILITIES CLAIMS					
Information Provided by the County Risk Manager					
YEAR	REPORT MONTH	BPU MTG DATE	TORT CLAIMS	WORKERS COMP	PROPERTY DAMAGE
2025	SEP	10/22/2025	1) Claimant alleges that water leak repair clogged bathroom fixtures with sediment, had to hire a plumber to clear sediment and replace gaskets on fixtures.	1) GWS employee sustained high pressure injury from vactor hose.	None
2025	AUGUST	9/17/2025	1) Claimant alleges sewage back up. 2) Claimant alleges Wrongful Termination.	1) ED employees potentially exposed to asbestos.	None
2025	JULY	8/20/2025	1) Claimant alleges sewer line failed (GWS.)	None	1) WP employee backed into County truck. 2) Engineering employee backed into bollard.
2025	JUNE	7/16/2025	NONE	NONE	NONE
2025	MAY	6/25/2025	NONE	NONE	NONE
2025	APR	5/21/2025	NONE	NONE	1) GWS employee backed into Fire Engine at PCS Warehouse 2) GWS employee hit canopy pillar while backing out of parking space 3) WWTP employee hit the conveyor arm with front end loader
2025	MAR	4/16/2025	1) Sonic Restaurant - awning damage (GWS)	NONE	NONE
2025	FEB	3/19/2025	1) Claimant alleges sewage backup into shower was caused by County (GWS)	NONE	1) GWS employee hit the awning at Sonic w/ Vactor Truck 2) ED employee broke back window of vehicle
2025	JAN	2/19/2025	1) Claimant alleges sewer clean out forced sewage back up into basement. (GWS) 2) Claimant alleges sewer back up on main line caused sewer leakage into crawl space. (GWS)	1) ED employee injured while operating ground tamper.	NONE
2024	DEC	1/15/2025	NONE	NONE	NONE
2024	NOV	12/4/2024	NONE	NONE	NONE
2024	OCT	11/20/2024	1) Claimant alleges leak at downstream fitting caused damage to residence (damage occurred 2/24)	NONE	NONE
2024	SEP	10/23/2024	1) Claimant reported sewage flooded basement	NONE	WP employee backed into pole at LANL.
2024	AUG	9/18/2024	1) Claimant stepped in uncovered water valve hole Claimant states sewer back up in his basement Claimant states water main leaked into basement causing her to fall	2) NONE 3) NONE	NONE
2024	JUL	8/12/2024	NONE	NONE	NONE
2024	JUN	7/17/2024	NONE	NONE	Update Resident backed into the side of small dump truck (GWS.)
2024	MAY	6/26/2024	1) GWS- Sewage back up into home. 2) GWS-Water line break that caused flooding into business.	NONE	
2024	APR	5/15/2024	1) ED- Claimant states they had damage to furnace and outlets 2) GWS- Claimant states water heater damage after water was shut off for line repair on County side	NONE	NONE
2024	MAR	4/17/2024	1) Claimant states a power surge caused damage to fixtures and appliance in home. 2) Claimant has increased water bill due to leak at water meter.	1) WP employee sustained injuries from a Motor Vehicle Collision (hit by 3rd party)	1) ED employee hit another county vehicle with front bumper of bucket truck. 2) WP vehicle possibly totaled in motor vehicle collision with 3rd party.
2024	FEB	3/20/2024	NONE	NONE	NONE

YEAR	REPORT MONTH	BPU MTG DATE	TORT CLAIMS	WORKERS COMP	PROPERTY DAMAGE
2024	JAN	2/21/2024	NONE	NONE	1) Damage to tailgate of dump truck while GWS was loading asphalt.
2023	DEC	1/17/2024	1) Claimant found and removed plastic bucket debris found in their water pipes from main water lines.	1) WWTP employee smashed finger while operating equipment	NONE
2023	NOV	12/6/2023	NONE	WP employee injured his foot when a piece of concrete fell from the loader.	NONE
2023	OCT	11/15/2023	NONE	NONE	NONE
2023	SEP	10/18/2023	Claimant states water pressure blew off faucet causing flooding in the residence.	NONE	NONE
2023	AUG	9/20/2023	Four claimants state backflow of sewage into their residences. <i>*Please note that these claims were submitted to the contractor insurance.</i>	NONE	Non-County owned truck hit power pole on the ski hill. <i>*Please note claim being submitted to vehicle owner's insurance.</i>
2023	JUL	8/16/2023	NONE	NONE	NONE
2023	JUN	7/19/2023	1) Claimant states alleged failure to detect and rectify a gas leak resulting in damages to residence/property. 2) Claimant states a backed up sewage line pushed sewage into their home resulting in damage to the residence.	NONE	Claim in which a Utilities employee reported that the toolbox slid in the truck he was driving, and it broke the truck's rear window.
2023	MAY	6/21/2023	NONE	A GWS employee alleges leg/ankle strain from being struck by the fender of a dual wheel truck after he allegedly responded to the driver's inquiry at a job site. This injury is reflected in the OSHA Incidence Rate spreadsheet.	A WWTP employee avoiding an oncoming car, misjudged clearance and slid off the road into a tree.
2023	APR	5/17/2023	1) County directed by homeowner to shut off only water service for the winter, but County shut off gas and electric also, causing freezing conditions and plumbing damage in the house 2) Claimant alleges a piece of asphalt left on street by County maintenance crew after repairs became embedded in her tire.	NONE	1) A GWS employee allegedly struck a concrete slab causing significant damage to the underside and steering controls of the vehicle. 2) GWS unit 1216 was found with a broken rear left window where parked under shed behind Bldg. 5; glass on ground; unknown party caused damage.
2023	MAR	4/19/2023	Claimant resident's fence was on County right of way, and ED had to cut the fence in order to work on a transformer. No liability; we recommended denial.	NONE	NONE
2023	FEB	3/15/2023	NONE	NONE	Utilities Hydroelectric employee was plowing snow when he slid into a ditch due to hazardous conditions. Side mirror and wheel/rim were damaged.
2023	JAN	2/15/2023	Claimant reports sewer back-up related to County main back-up. County staff acknowledge responsibility.	NONE	LAPD reported a hit and run damage to a Utility box; no suspects.

LOS ALAMOS COUNTY - RISK MANAGEMENT

September 2025

MONTH	ADMIN	EL DIST	EL PROD	GWS	WA PROD	WWTP
	Hours Worked	Hours Worked	Hours Worked	Hours Worked	Hours Worked	Hours Worked
Jan - 2025	3326.0	1556.5	1735.3	3103.8	1057.8	1338.0
Feb - 2025	4074.6	1783.5	1947.3	3510.8	1254.3	1437.3
Mar - 2025	4167.3	1934.8	1881.3	3464.0	1504.8	1535.8
Apr - 2025	3579.0	2079.8	1873.5	3693.3	1478.8	1534.8
May - 2025	4964.7	3097.8	2610.5	5740.8	2084.8	2265.5
June - 2025	3619.0	1852.5	1811.8	3211.2	1408.3	1381.5
July - 2025	3869.0	1918.5	1930.5	3414.7	1469.5	1332.0
Aug - 2025	4018.8	2096.0	2022.0	3899.2	1429.0	1611.8
Sept - 2025	3427.8	1722.0	1891.8	4144.7	1397.5	1502.0
Oct - 2024	5402.0	2335.3	2782.0	5950.6	1935.5	1978.8
Nov-Dec 2024	7694.8	3377.3	3742.3	6714.7	2302.8	2667.0
Total Hrs Worked ->	48142.8	23753.8	24228.0	46847.6	17322.8	18584.3
Number of Recordable Injury and Illness Cases*	0	11	0	1	0	0
OSHA Recordable Injury & Illness Incidence Rate	0.00	92.62	0.00	4.27	0.00	0.00
Number of OSHA Days Away Days Restricted (DART) cases	0	0	0	0	0	0
OSHA Days Away Days Restricted (DART) Rate	0.00	0.00	0.00	0.00	0.00	0.00

INJURY DATES:

1-22-25: (ED) employee working with ground tamper felt pain in chest/abdomen. Employee currently being treated, on light duty.

8-26-25: (ED) employees potentially exposed to asbestos on duct bank project.

9-16-25: (GWS) employee was holding small hose and sustained high pressure injury on his hands.

TOTAL UTILITIES PERFORMANCE: 11 INJURIES X 200,000 = 200,000/178,879.30 ACTUAL HOURS WORKED = 13.42 OSHA RECORDABLE INJURIES PER 100 FTE

NATIONAL PERFORMANCE, UTILITIES (NAICS 22): 1.8 OSHA RECORDABLE INJURIES PER 100 FTE

INJURIES REQUIRING MEDICAL ATTENTION BEYOND FIRST AID ARE REQUIRED TO BE CONSIDERED OSHA RECORDABLE INJURIES , RETAINED IN THIS RECORD FOR ONE YEAR, REGARDLESS OF HOW MINOR THEY MAY BE.