

September 23, 2025

Ellyn Felton Los Alamos County 1000 Central Ave. Los Álamos, NM 87544

RE: Discover Los Alamos LTAB's Tourism Visitation Report for the month of July 2025.

Dear Ellyn,

Here is my tourism report for the month of July 2025. All our attractions were lower in visitation this month as compared to previous years. No summer shuttles from the White Rock Visitor Center to Bandelier National Monument continues to impact our visitation with a large decline of visitors who are not coming into the center.

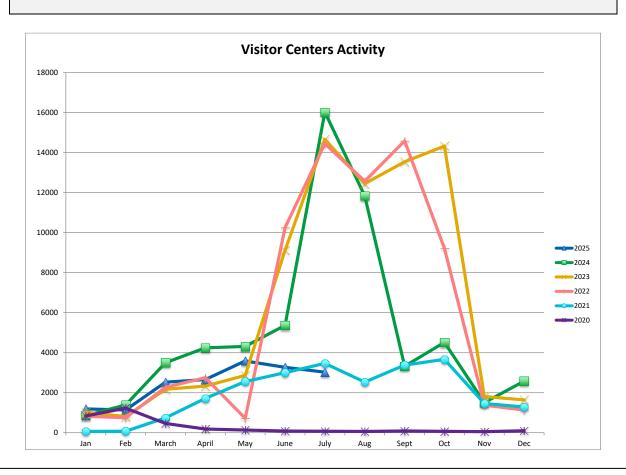
Sincerely,

Melanie Peña

Melanie Peña Discover Los Alamos Director

cc: Lauren McDaniel, Eli Isaacson, Adrienne Lovato, and Wendy Parker

Discover Los Alamos Monthly Tourism Report July 2025

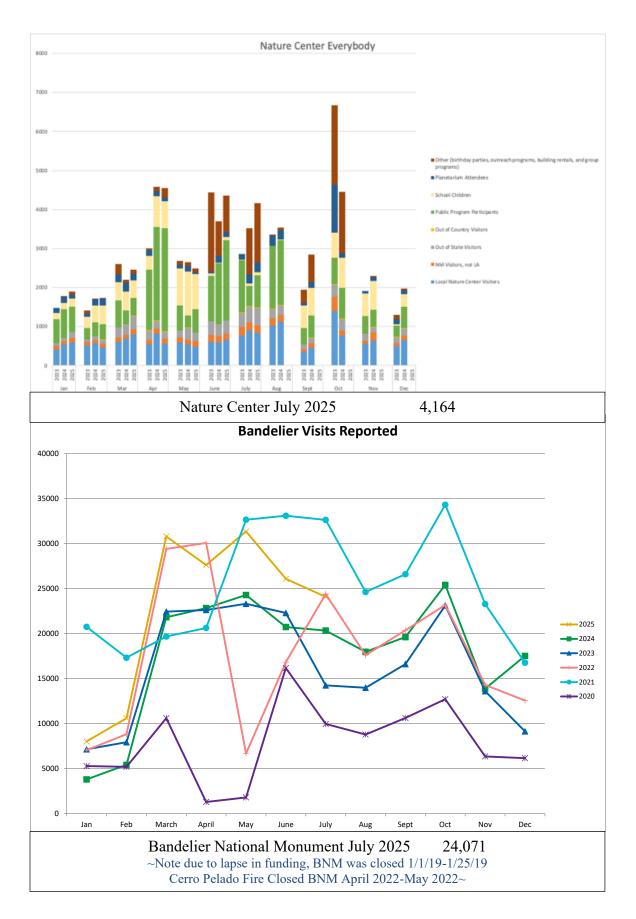


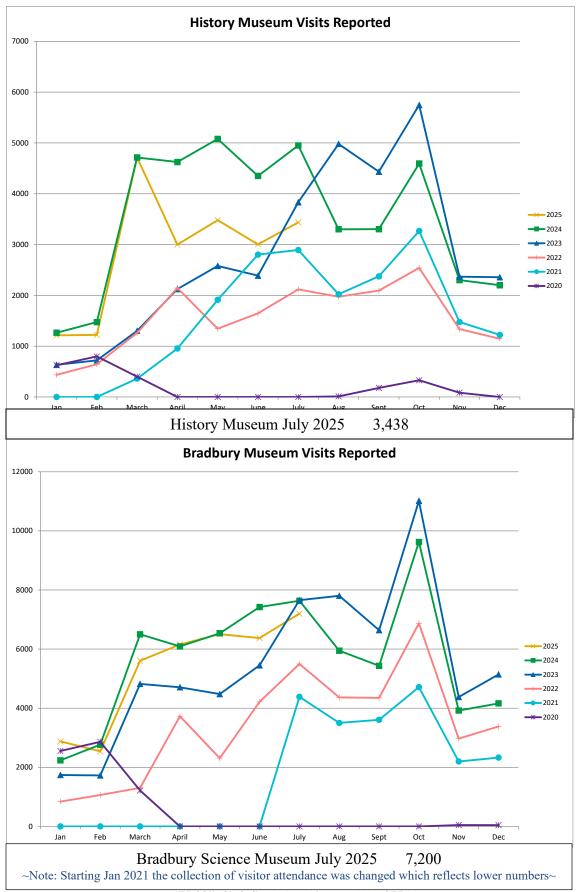
Los Alamos Visitor Center July 2025 1,922 White Rock Visitor Center July 2025 1,012

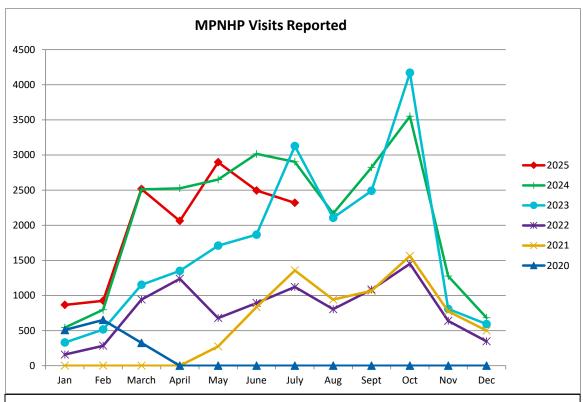
~Beginning March 16, 2020, both Visitor Centers were closed to the public due to Covid 19 pandemic~ ~Visitor Centers reopened normal business hours on March 17, 2021 after Covid 19 pandemic was over~ ~May 2-16, 2022 the White Rock Visitor Center was closed during the Cerro Pelado Fire, and the Los Alamos Visitor Center was closed May 9-15, 2022 due to this fire. ~

~Bandelier Shuttles started late June 2024, and shuttles ended August 29, 2024 months before the busy summer season ended. WRVC went back to winter hours.~

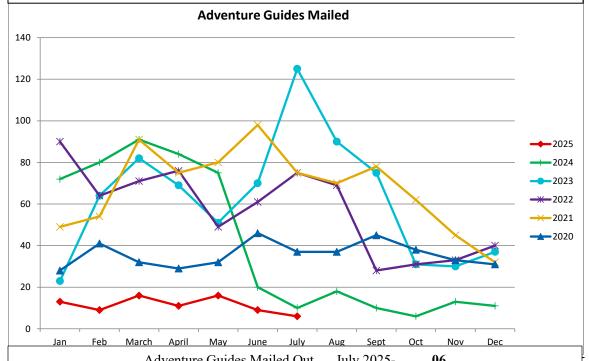
~No Bandelier Shuttles running out of the White Rock Visitor Center for 2025~



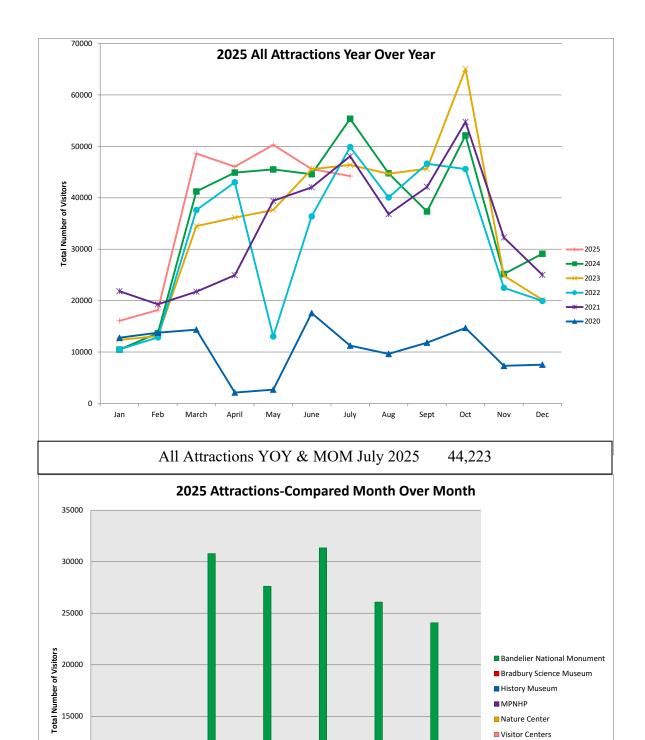




Manhattan Project National Historical Park July 2025 2,320 ~Note due to lapse in funding, MPNHP was closed 1/1/19-1/25/19 MPNHP reopened Memorial Weekend 2021~



	Adventure	Guides Ma	nea Out	July 2023-	UO		
Year	2025	2024	2023	2022	2021	2020	2019
Total Mailed							
Guides	80	490	747	687	809	429	836



May

April

10000

5000

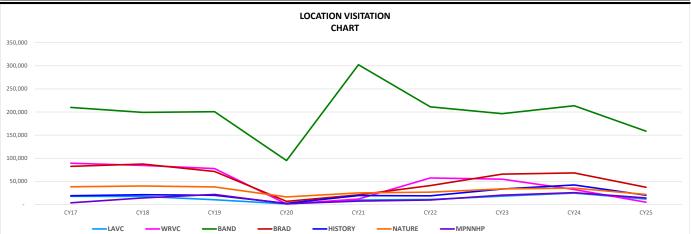
Feb

March

■ History Museum ■ MPNHP ■ Nature Center ■ Visitor Centers

Attractions by Calendar Year January 2015 - July 2025

LOCATION 🗔	CY17 🔽	CY18 🔻	CY19 🔻	CY20 🔻	CY21 🔽	CY22 🔻	CY23 🔻	CY24 🔽	CY25 🔻
LAVC	17,530	17,383	10,259	1,134	9,601	10,694	17,951	24,681	11,635
WRVC	89,225	84,531	77,669	1,010	11,648	57,221	54,684	32,403	4,775
BAND	209,981	199,281	200,741	94,948	302,295	211,241	196,432	213,595	158,512
BRAD	82,492	87,471	71,372	6,722	20,735	40,902	65,561	68,269	37,254
HISTORY	18,895	21,056	19,750	2,426	19,281	18,682	33,465	42,151	20,072
NATURE	38,245	39,939	37,839	16,370	24,941	26,648	33,678	35,350	21,666
MPNNHP	3,449	14,161	21,679	1,486	7,310	9,643	20,220	25,448	14,082



July Narrative Comments:

- The new Los Alamos Adventure Guide's has been delivered to DLA's storage unit. There are approximately 500 copies of the guides available in storage.
- Event materials in kiosks are updated weekly or as needed by a DLA representative. These contain a weekly Concierge Calendar and are restocked with 8-10 different Los Alamos County tourism pamphlets. There are currently <u>29</u> in place in the Los Alamos, LANL and White Rock areas.
- All state-managed visitor centers were contacted during the month to ensure they
 have Los Alamos Adventure Guides in stock. Similarly, local distribution points are
 also monitored. These are distributed by our contractor Santa Fe Brochure
 Distribution.
- DLA's website www.visitlosalamos.org and events page are updated on a weekly basis with new events and information.
- DLA recruits, trains, and manages volunteers for a variety of work. There were <u>49</u> volunteer hours logged for the month of July.

- WRVC Business Display Cases featured the Los Alamos Nature Center (PEEC), Gadgets (Bradbury Science Museum), Los Alamos History Museum Gift Shop, Bathtub Row Brewing Coop, Los Alamos Coop Market, Boomerang, Little Studio on the Mesa, Brenda Fleming (local artist), Metzger's, Pajarito Mountain and Samizdat Bookstore were on display for the month of July. The large display featured the Bradbury Science Museum.
- In July, DLA helped the following groups/events requesting assistance in promoting and planning their upcoming planned and/or potential events in 2025. We provide tourism materials and maps as needed for each group.

o N/A

Adventure Guides Mailed Out July 2025:

• 6 www.visitlosalamos.org online Adventure Guide requests.

Analysis of Visitor Surveys:

July 2025

Total of <u>58</u> combined LAVC & WRVC Visitor Kiosk Survey Entries (New iPad kiosks were installed at each Visitor Center in February 2024)

LOS ALAMOS VISITOR CENTER KIOSK ANSWERS – 54 Responses

✓ What is your age?

•	Under 18	4
•	18-24	3
•	25-34	7
•	35-44	9
•	45-54	9
•	55-64	9
•	65+	13

✓ Where are you staying?

•	this is a day trip from home	4
•	this is a road trip	19
•	lodging in Albuquerque, NM	1
•	lodging in Los Alamos/White Rock	8
•	lodging in Santa Fe, NM	17

	•	lodging in Taos, Abiqui	5	
✓	How a	lid you hear about Los Alamos	?	
✓	• • • • • • • • • • • • • • • • • • •	Family/Friends School/History Education Business Film Online/Media Local Event brought you to Los Alamos?	19 27 3 12 9	
		To visit friends/family To work To attend a special event or of To learn more about the Man To visit Bandelier National M To visit the Valles Caledera M To visit the Manhattan Project To visit the Bradbury Science To visit the Los Alamos Hist To visit the PEEC Nature Ce	hattan Project/Oppenheimer Monument National Preserve et National Historical Park e Museum ory Museum nter vities/scenery (hiking,biking,skiing)	5 2 0 27 14 4 29 13 14 0 2
✓	Please •	rate today's experience at ou Very positive	r visitor center. 49	
	•	Somewhat positive Neutral Somewhat negative Very negative	2 3 0 0	

WHITE ROCK VISITOR CENTER KIOSK ANSWERS – 4 Responses

✓ What is your age?

•	Under 18	0
•	18-24	0
•	25-34	0
•	35-44	0
•	45-54	0
•	55-64	1

	• 65+ 3		
✓	Where are you staying?		
	• this is a day trip from home	0	
	 this is a road trip 	0	
	 lodging in Albuquerque, NM 	0	
	• lodging in Los Alamos/White Rock	1	
	 lodging in Santa Fe, NM 	3	
	 lodging in Taos, Abiqui 	0	
✓	How did you hear about Los Alamos?		
	• Family/Friends	2	
	 School/History Education 	1	
	• Business	0	
	• Film	0	
	 Online/Media 	1	
	 Local Event 	0	
✓	What brought you to Los Alamos?		
	 To visit friends/family 		0
	 To work 		0
	• To attend a special event or conferen	ce	0
	• To learn more about the Manhattan F	Project/Oppenheimer	1
	• To visit Bandelier National Monume	ent	4
	• To visit the Valles Caledera National	Preserve	2
	• To visit the Manhattan Project Nation	nal Historical Park	1
	 To visit the Bradbury Science Museu 	ım	2 2
	 To visit the Los Alamos History Mus 	seum	2
	 To visit the PEEC Nature Center 		1
	 To discover new outdoor activities/so 	cenery (hiking,biking,skiing)	1
	• To enjoy some local shopping/food/o	drink	1
,			

✓ Please rate today's experience at our visitor center.

•	Very positive	4
•	Somewhat positive	0
•	Neutral	0
•	Somewhat negative	0
•	Very negative	0

- ✓ The most prevalent states of origin visiting Los Alamos and White Rock were from:
 - Texas − 12
 - California 6
 - North Carolina 3
 - Indiana 3
 - Colorado 3





Los Alamos Visitor Center

White Rock Visitor Center

- ✓ The foreign visitors visiting Los Alamos and White Rock were from:
 - Angola
 - France
 - Germany
 - Italy
 - Japan
 - Republic of Korea
 - United Kingdom
- ✓ The most prevalent cities in New Mexico visiting Los Alamos and White Rock were from:
 - Corrales
 - Santa Fe
- ✓ *Visitor Comments:*

Los Alamos Visitor Center Comments:

- Enjoyed the Bradbury museum!
- Thank you!
- Beautiful place reminds us of woods hole in falmouth
- Anne is amazing help <3
- 44

- Thanks
- Excited to be here
- This is a very interesting and beautiful town. The docent was very helpful in getting us oriented and helping us plan our visit!
- Nice visitors center
- Just arrived
- Good place.
- Cheryl at the Visitor Center was super helpful. Can't wait to get out and explore the area! Thank you!
- Great volunteer
- Volunteer is awesome
- Woman vendor selling cherries at the market was rude;
- Visitor center very helpful and friendly. Thank you!,,
- Great!
- This is one of the best, friendliest visitor centers I've ever been to in all my travels!

White Rock Visitor Center Comments:

- Great Visitor Center
- Thanks