

June 10, 2025

Ellyn Felton Los Alamos County 1000 Central Ave. Los Álamos, NM 87544

RE: Discover Los Alamos LTAB's Tourism Visitation Report for the month of April 2025.

Dear Ellyn,

Here is my tourism report for the month of April 2025. Visitation did slow down a bit at our attractions for this month as compared to previous years.

Sincerely,

Melaníe Peña

Melanie Peña Discover Los Alamos Director

cc: Shanna Sasser, Adrienne Lovato, Wendy Parker, and Lauren McDaniel





Los Alamos Visitor Center April 2025 White Rock Visitor Center April 2025 -Beginning March 16, 2020, both Visitor Centers were closed to the public due to Covid 19 pandemic--Visitor Centers reopened normal business hours on March 17, 2021 after Covid 19 pandemic was over--May 2-16, 2022 the White Rock Visitor Center was closed during the Cerro Pelado Fire, and the Los Alamos Visitor Center was closed May 9-15, 2022 due to this fire. --Bandelier Shuttles started late June 2024, and shuttles ended August 29, 2024 months before the busy summer season ended. WRVC went back to winter hours.-



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Attractions by Calendar Year January 2015 – April 2025

April Narrative Comments:

- The new Los Alamos Adventure Guide's has been delivered to DLA's storage unit. There are approximately 100 copies of the guides available in storage.
- Event material in kiosks and the displays are updated weekly or as needed by a DLA representative. These contain a weekly Concierge Calendar and are restocked with 8-10 different Los Alamos County tourism pamphlets. There are currently <u>28</u> in place in the Los Alamos, LANL and White Rock areas.
- All state-managed visitor centers were contacted during the month to ensure they have Los Alamos Adventure Guides in stock. Similarly, local distribution points are also monitored. These are distributed by our contractor Santa Fe Brochure Distribution.
- DLA's website www.visitlosalamos.org and events page are updated on a weekly basis with new events and information.
- DLA recruits, trains, and manages volunteers for a variety of work. There were <u>12</u> volunteer hours logged for the month of April.

- WRVC Business Display Cases featured the Los Alamos Nature Center (PEEC), Gadgets (Bradbury Science Museum), Los Alamos History Museum Gift Shop, Bathtub Row Brewing Coop, Los Alamos Coop Market, Boomerang, Little Studio on the Mesa, Brenda Fleming (local artist), Metzger's, Pajarito Mountain and Samizdat Bookstore were on display for the month of April. The large display featured the Los Alamos Nature Center with Earth Day.
- In April, DLA helped the following groups/events requesting assistance in promoting and planning their upcoming planned and/or potential events in 2025. We provide tourism materials and maps as needed for each group.
 - o 60 Welcome Bags LDS Church Youth Group

Adventure Guides Mailed Out April 2025:

11 www.visitlosalamos.org online Adventure Guide requests.

Analysis of Visitor Surveys:

April 2025

Total of <u>47</u> combined LAVC & WRVC Visitor Kiosk Survey Entries (New iPad kiosks were installed at each Visitor Center in February 2024)

LOS ALAMOS VISITOR CENTER KIOSK ANSWERS – 44 Responses

- ✓ What is your age?
 - Under 18 2

1

- 18-24
- 25-34 4
- 35-44 3
- 45-54 5
- 55-64 11
- 65+ 18

✓ Where are you staying?

- this is a day trip from home
 this is a road trip
 lodging in Albuquerque, NM
 lodging in Los Alamos/White Rock
 2
- lodging in Los Alamos wine Rock 2
 lodging in Santa Fe, NM 28
- lodging in Taos, Abiqui
 2

✓ How did you hear about Los Alamos?

•	Family/Friends	10
•	School/History Education	26
٠	Business	1
٠	Film	11
٠	Online/Media	12
•	Local Event	2

✓ What brought you to Los Alamos?

•	To visit friends/family	3
•	To work	2
•	To attend a special event or conference	3
•	To learn more about the Manhattan Project/Oppenheimer	30
•	To visit Bandelier National Monument	19
•	To visit the Valles Caledera National Preserve	8
•	To visit the Manhattan Project National Historical Park	29
•	To visit the Bradbury Science Museum	10
•	To visit the Los Alamos History Museum	19
•	To visit the PEEC Nature Center	3
•	To discover new outdoor activities/scenery (hiking,biking,skiing)	4
•	To enjoy some local shopping/food/drink	4

✓ *Please rate today's experience at our visitor center.*

•	Very positive	38
•	Somewhat positive	4
•	Neutral	2
•	Somewhat negative	0
•	Very negative	0
•	Very negative	0

WHITE ROCK VISITOR CENTER KIOSK ANSWERS – 3 Responses

- ✓ What is your age?
 - Under 18 0
 - 18-24 0
 - 25-34 0
 - 35-44 0
 - 45-54 0
 - 55-64 0
 - 65+ 3

✓ *Where are you staying*?

•	this is a day trip from home	1
•	this is a road trip	1
•	lodging in Albuquerque, NM	0
•	lodging in Los Alamos/White Rock	0
•	lodging in Santa Fe, NM	1
•	lodging in Taos, Abiqui	0

✓ How did you hear about Los Alamos?

•	Family/Friends	1
•	School/History Education	2
•	Business	0
•	Film	0
•	Online/Media	1
٠	Local Event	0

✓ What brought you to Los Alamos?

٠	To visit friends/family	0
٠	To work	0
٠	To attend a special event or conference	0
٠	To learn more about the Manhattan Project/Oppenheimer	1
٠	To visit Bandelier National Monument	1
٠	To visit the Valles Caledera National Preserve	0
٠	To visit the Manhattan Project National Historical Park	0
٠	To visit the Bradbury Science Museum	1
٠	To visit the Los Alamos History Museum	0
٠	To visit the PEEC Nature Center	0
٠	To discover new outdoor activities/scenery (hiking,biking,skiing)	1
•	To enjoy some local shopping/food/drink	0

✓ *Please rate today's experience at our visitor center.*

•	Very positive	3
•	Somewhat positive	0
•	Neutral	0
•	Somewhat negative	0

• Very negative 0

- ✓ The most prevalent states of origin visiting Los Alamos and White Rock were from the following states:
 - Colorado 5
 - Minnesota 4
 - New York 3
 - Missouri 3
 - Texas -3



Los Alamos Visitor Center

White Rock Visitor Center

- \checkmark The foreign visitors visiting Los Alamos and White Rock were from:
 - Belgium
 - Canada
 - Chad
 - Costa Rica
 - Denmark
- ✓ The most prevalent cities in New Mexico visiting Los Alamos and White Rock were from:
 - Smith Lake
- ✓ Visitor Comments:

Los Alamos Visitor Center Comments:

- Wonderful
- Beautiful city
- Your volunteer Jutta was fantastic
- Thank you
- Nice city
- Very interesting
- I like the pond
- Keep funding the NATIONAL PARKS

- Very nice
- Beautiful area! We will be back! Linda was very
- Thank you
- Just browsing

White Rock Visitor Center Comments:

- The volunteers greeting us here at the center were great.
- Visitor center is very nice and the lady working here is so friendly and helpful.