GSA ORDER ADDENDUM COUNTY REFERENCE NO. AGR25-977

This ADDENDUM TO CUSTOMER ORDER(S) ("Addendum") is entered into as of the last date of signature below (the "Addendum Effective Date"), by and between Lumen Technologies Government Solutions, Inc. ("Lumen" or "Contractor") and Los Alamos County - NM ("Customer" or "County"), and modifies the Customer Order(s) with Document and/or Order Number(s) Exhibit A-Document No. DOC-0001512292, Exhibit B- Document No. DOC-0001445855, Exhibit C- Quote # 12909532, Exhibit D - CENTURYLINK LINE VOLUME PLAN ACKNOWLEDGMENT FORM ("Acknowledgment") (the "Customer Order(s)"), a copy of which are attached hereto as EXHIBIT A, B, C, and D, respectively. Lumen and Customer may be referred to herein collectively as the "Parties" and individually as a "Party." To the extent any provisions of this Addendum are inconsistent with the terms and conditions of the Agreement or Customer Order(s), the provisions of this Addendum will prevail.

WHEREAS the Parties wish to modify the Customer Order(s) to incorporate revised terms applicable to the same. This Addendum and the Customer Order(s) constitute the entire agreement between the Parties. Any modifications hereto shall be in writing and executed by the Parties; and

WHEREAS, Section 31-3(b)(4) of Code of Ordinances allows procurement of goods, services, or construction items under existing contracts and that are procured at a price equal to or less than Contractor's federal contract prices; and

WHEREAS, Contractor's federal contract with the General Services Administration Federal Supply, Contract Number 47QTCA20D0077 ("GSA"); and

WHEREAS, County requested a quote from Contractor as provided for Internet and IP VPN access and telecommunications services ("Services") in the GSA, and Contractor provided a quote to County that complies with the pricing terms of the GSA; and

WHEREAS, Contractor shall provide the services, as described below, to County.

NOW, THEREFORE, in consideration of the premises and covenants contained herein, County and Contractor agree to amend the Customer Order(s) as follows:

- 1. Order Submittal. Contemporaneously with the execution of this Addendum, Customer shall execute and deliver the Customer Order to Lumen.
- 2. Section 4. The Parties acknowledge and agree that Section 4 of the Order terms and conditions is replaced with the following:
 - "4. Customer places this Order by signing (including electronically or digitally) or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. The Service identified in this Order shall be governed by and subject to the contract number 47QTCA20D0077 between GSA and Lumen Technologies Government Solutions, Inc. Customer agrees to the terms and conditions set forth in the MAS contract between Lumen Technologies Government Solutions, Inc. and GSA and hereby confirms that it will follow the cooperative purchasing requirements set out by GSA, unless otherwise prohibited by applicable law. The service level agreement(s) for the Service(s) contained in this Order are subject to Lumen's standard Service Schedule(s) (as of the date of this Order), a copy of which are available upon request."
- 3. Services Purchased Open Market. Any Services purchased outside of the GSA schedule referenced above are subject to the current Lumen Master Service Agreement(s), State, Local and Education Government Agencies Version, (each, a "Lumen MSA"), and the applicable Service Attachment(s) for the Services described in the Customer Order Exhibit D- CENTURYLINK LINE VOLUME PLAN ACKNOWLEDGMENT FORM ("Acknowledgment").
- **Limitation.** This Addendum shall apply to the Customer Order(s) and shall have no applicability to any other Customer Order(s) that Customer may have submitted or may submit to Lumen in the future, unless otherwise agreed to in writing by the Parties.
- **5. Term and Termination**. Contractor acknowledges that New Mexico law prohibits the inclusion of clauses that automatically extend the duration of an agreement unless one party provides notice to terminate it within a specified time (a.k.a. "Automatic Renewals") and any references to such Automatic Renewals in the Agreement are hereby deleted and all references to the term of the Agreement are hereby deleted and replaced with the following "The term of this Agreement shall commence on the Effective Date and shall continue for thirty-six (36) months, unless sooner terminated, as provided herein. The County Manager may terminate this Agreement with or without cause upon ten (10) days prior written notice to Contractor. Upon such termination, Contractor shall be paid for Services actually completed to the satisfaction of County at the rate set out in Section C. Contractor shall render a final report of the Services performed to the date of termination, and shall turn over to County originals of all materials prepared pursuant to this Agreement. This Agreement shall terminate without further action by County on the first day of any County fiscal year for which funds to pay compensation hereunder are not appropriated by County Council. County shall make reasonable efforts to give Contractor at least ninety (90) days advance notice that funds have not been and are not expected to be appropriated for that purpose."

- 6. Compensation. Amount of Compensation. County shall pay compensation for performance of the Services in an amount not to exceed THREE HUNDRED THOUSAND AND 00/100 DOLLARS (\$300,000.00) which amount does not include applicable New Mexico gross receipts taxes ("NMGRT"). Compensation shall be paid in accordance with Customer Order(s). The Parties understand that County can only utilize Contractor's Services, as specified herein, throughout the term of this Agreement, in a manner that does not surpass the total not-to-exceed compensation amount originally estimated by County and specified herein, unless approved by Amendment to this Agreement. The Parties agree that they shall work in good faith to amend the not-to-exceed compensation amount, if applicable, to accommodate any additional Services that may exceed the originally estimated not-to-exceed compensation. Any increase to the not-to-exceed compensation amount provided herein, must be authorized by an Amendment to this Agreement, which must be approved by Council, as required by County Ordinance. This provision shall not be construed to conflict with County's discretion to determine when Contractor's Services are needed or to conflict with the agreed-upon rates stated herein. It is the sole responsibility of County to ensure that all Services utilized by County do not exceed the current not-to-exceed amount of the Agreement or any subsequent Amendment. County reserves the right to terminate or discontinue at any time any Services contained in this Order upon thirty (30) days written notice to Contractor.
- 7. Choice of Law; Forum. The interpretation and enforcement of this Agreement shall be governed by and construed in accordance with the laws of the State of New Mexico. County and Contractor agree that any action or proceeding between the parties related to this Agreement will be brought exclusively in the First Judicial District Court of the State of New Mexico.
- **8. Waiver of Jury Trial.** In the event of any action or proceeding, (including without limitation, any claim, counterclaim, crossclaim) arising out of or, relating to this Agreement, or the transaction contemplated by this Agreement, County and Contractor KNOWINGLY, VOLUNTARILY, INTENTIONALLY, AND IRREVOCABLY WAIVE ANY RIGHT TO A JURY TRIAL, and agree that a court shall determine and adjudicate all issues of law and fact with a jury trial being expressly waived. County and Contractor also agree that this waiver of a jury trial was a material inducement for each to enter this Agreement, and that both County and Contractor warrant and represent that each have had the opportunity to review this jury waiver with legal counsel. The Parties agree that any reference to mandatory binding arbitration in the Agreement are hereby deleted.
- **9. Limitations Period.** Any claim relating to this Agreement or the Customer Order(s) shall be subject to the applicable statute of limitations under New Mexico law.
- 10. Confidentiality, Protection of Information, and Disclosure of Records. Contractor acknowledges and agrees that County is a governmental entity subject to certain disclosure laws including, but not limited to, the New Mexico Inspection of Public Records Act, NMSA 1978, §§ 14-2-1, et seq ("IPRA") and any references to confidentiality in the Agreements that conflict with IPRA are hereby deleted and replaced with the following: "County shall use its best efforts to assure that its personnel, and any others afforded access to the delivered information, protect the delivered information against unauthorized use, disclosure, copying, and dissemination, and that access to the delivered information and each part thereof shall be strictly limited to the extent allowed by law. As required by law, Parties have a duty to disclose documents, including provision of any data which has been included in any documents, records, or communications. If County receives an IPRA request related to this Agreement, County will notify Contractor and provide Contractor an opportunity to review and respond. Any records which fall under the purview of the New Mexico Inspection of Public Records Act shall be retained by the Parties in conformance with those requirements."
- 11. Invalidity/Termination of Prior Agreements, Customer Order(s), Services. Upon the Effective Date, this Agreement supersedes all prior contracts or agreements, either oral or written, that may exist between the Parties with reference to the services described herein, and expresses the entire agreement and understanding between the parties with reference to said services. Any and all prior agreement(s), Customer Order(s), services, or other contract(s) between Lumen and County are hereby terminated and no longer valid as of the Effective Date of this Agreement. It cannot be modified or changed by any oral promise made by any person, officer, or employee, nor shall any written modification of it be binding on County until approved in writing by both authorized representatives of County and Contractor. In the event of any conflict between the terms, conditions, and provisions of this Agreement, and the terms, conditions and provisions of any exhibits or attachments, the terms, conditions and provisions of this Agreement shall control and take precedence.
- **12. Remedies.** Customer's sole remedies for Services subject to this Addendum and the associated Order are found in Lumen's GSA Contract Number 47QTCA20D007.

These terms and conditions have been read, are understood, and are hereby accepted as of the Addendum Effective Date.							
LUMEN TECHNOLOGY GOVERNMENT SOLUTIONS, INC.	Los Alamos County - NM						
Authorized Signature	Authorized Signature						
Name Typed or Printed	Anne W. Laurent						
Title	County Manager						
Date	Date						
Version: September 26, 2024							
Lumen Internal Use - OMR #:							

See attached Customer Orders Exhibits A, B, C and D





Customer Information and Contract Specifications

Customer Name: LOS ALAMOS COUNTY - NM

Account Number: 3-A84746

Currency: USD Monthly Recurring Charges (MRC): \$2,245.00

Non Recurring Charges (NRC): 0

Service Order

Service Address	Description	Order Type	Term (Months)	Qty	Unit MRC	Unit NRC	Total MRC	Total NRC	Country
400 TIJERAS AVE NW ALBUQUERQUE NEW MEXICO 87102 3234 UNITED STATES	Dedicated Internet Access	New	36	1					USA
	- Standard Delivery - To the MPoE (Customer Provided)								
	Access - Off Net	New	36	1			\$620.00	\$0.00	USA
	- Bandwidth = 10 Gig LanWave - Wave Access (500-10,000)								
	- Standard Delivery - To the MPoE (Customer Provided)								
	IP Port			1	\$0.00	\$0.00	\$0.00	\$0.00	USA
	IP Logical			1	\$625.00	\$0.00	\$625.00	\$0.00	USA
	- Billing Method=Flat Rate								
	- Peak Data Rate = 1000 Mbps								
	Subtotal						\$1,245.00	\$0.00	
1000 CENTRAL AVE LOS ALAMOS NEW MEXICO 87544 4056 UNITED STATES	IP VPN Port and Access	New	36	1	\$0.00	\$0.00	\$0.00	\$0.00	USA
	- Standard Delivery - To the MPoE (Customer Provided)								
	Port - 100 Mbps			1	\$0.00	\$0.00	\$0.00	\$0.00	USA
	Transport	New	36	1			\$355.00	\$0.00	USA
	Subtotal						\$355.00	\$0.00	
1000 CENTRAL AVE	IP VPN Logical	New	36	1	\$145.00	\$0.00	\$145.00	\$0.00	USA



Service Address	Description	Order Type	Term (Months)	Qty	Unit MRC	Unit NRC	Total MRC	Total NRC	Country
LOS ALAMOS NEW MEXICO 87544 4056 UNITED STATES	Interface (20 Mbps CIR, Flat Rate)								
	- Class of Service = Single: Premium Plus								
	- Committed Information Rate (CIR) = 20 Mbps								
	Subtotal						\$145.00	\$0.00	
129 STATE ROAD 4 WHITE ROCK NEW MEXICO 87547 3749 UNITED STATES	Dedicated Internet Access	New	36	1					USA
	- Standard Delivery - To the MPoE (Customer Provided)								
	Access - On Net	New	36	1			\$240.00	\$0.00	USA
	- Bandwidth = GigE								
	- Access Sub Bandwidth=100 Mbps								
	IP Port			1	\$0.00	\$0.00	\$0.00	\$0.00	USA
	IP Logical			1	\$260.00	\$0.00	\$260.00	\$0.00	USA
	- Billing Method=Flat Rate								
	- Peak Data Rate = 100 Mbps								
	Subtotal						\$500.00	\$0.00	
	Totals						\$2,245.00	\$0.00	

^{*}If the Service Address column above is blank, no Service Address is required for the Service or the Service Address is identified as a data center in the Description column.

SLED Terms and Conditions Governing This Order

- 1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This Order is subject to the applicable state or municipal public records laws governing Customer and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.
- 2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors



or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.

- 3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties. Lumen is not liable for such services.
- 4. The service(s) identified in this Order (the "Service(s)") is/are subject to the current, unexpired services agreement between Customer and Lumen ("Existing Agreement") provided if a service attachment describing the Services is not included in the Existing Agreement, then the current standard applicable Lumen Service Attachment(s) will apply in addition to the Existing Agreement. If Customer and Lumen do not have a current Existing Agreement, Services are subject to Lumen's standard Master Service Agreement(s), State, Local and Education Government Agencies Version, Public Safety Version for public safety services, or E-Rate Version for E-Rate eligible services (each, a "Lumen MSA"), and applicable Service Attachment(s) for the Services described in this Order will govern, copies of which are available at https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions.html or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference. Customer will accept and pay all charges indicated on invoices for the Services.

Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to change by Lumen on 30 days' written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates or cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in the current standard Lumen MSA.

- 5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.
- 6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.
- 7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit http://www.lumen.com/taxes.
- 8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at http://www.lumen.com/ancillary-fees. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.
- 9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations,



and cross connect services are subject to whether facilities are available at the particular location to complete the connection.

- 10. Compliance with Laws. The parties comply with all laws and regulations applicable to the execution of this Order and to the provision of Services by Lumen, including, as applicable, procurement laws or regulations regarding cumulative purchases of Services by Customer.
- 11. E-Rate and/or RHC/HCF Funding. If Customer applies for or seeks E-Rate and/or RHC/HCF funding for the Service(s) to be provided under this Order, Customer's Service(s) will be governed by a current eligible Existing Agreement, or if Customer and Lumen do not have a current eligible Existing Agreement, the Lumen E-Rate MSA or Lumen SLED MSA with the E-Rate and/or RHC/HCF Program Addendum will apply and must be executed contemporaneously with this Order.
- 12. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification; and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. Unless Customer so notifies Lumen, the affected service will continue to be provided at the increased rates. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.
- 13. Infrastructure Investment and Jobs Act (IIJA) Grant Programs. If Customer participates in an IIJA program, including but not limited to, the Middle Mile Grant, Tribal Connectivity Broadband, and the Broadband Equity Access and Deployment (BEAD) Grant Programs, then Customer cannot pay for Services with funds obtained through the IIJA or other similar grants that would obligate Lumen to provide certain information or perform certain regulatory compliance functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement.

Additional Order Terms

Invoices

Single prices shown above for bundled Services, or for Services provided at multiple locations, will be allocated among the individual services for the purpose of applying Taxes and regulatory fees and also may be divided on Customer's invoice by location served.

Activation Support

If requested by Customer, and for an additional charge, Lumen will provide assistance with activating and/or configuring equipment on Customer's side of the Demarcation Point ("Activation Support").



Signature Block

Customer:	LOS ALAMOS COUNTY - NM
Signature:	
Name:	
Title:	
Date:	

Customer and the individual signing above represent that such individual has the authority to bind Customer to this Agreement.

Document Generation Date: 02-12-2025

Exhibit B



Customer Information and Contract Specifications

Customer Name: LOS ALAMOS COUNTY - NM

Account Number: 3-A84746

Currency: USD
Monthly Recurring Charges (MRC): \$1,889.00
Non Recurring Charges (NRC): \$600.00

Description	ID
CAT	L348871

Service Order

Service Address	Description	Order Type	Term (Months)	Qty	Unit MRC	Unit NRC	Total MRC	Total NRC
1000 CENTRAL AVE LOS ALAMOS NEW MEXICO 87544 4056 UNITED STATES	UNI - 1 Gbps	New	36	1	\$233.00	\$0.00	\$233.00	\$0.00
	- Standard Delivery - To the MPoE (Customer Provided)							
	- Service Level = 24x7x4							
	- UNI Type = Multiplexed							
	Subtotal						\$233.00	\$0.00
1000 CENTRAL AVE LOS ALAMOS NEW MEXICO 87544 4056 UNITED STATES	eLynk - EVC (MSFT Azure - Phoenix - 100G - 1 : 1 Gbps)	New	36	1	\$828.00	\$300.00	\$828.00	\$300.00
3011 S 52ND ST TEMPE ARIZONA 85282 3216 UNITED STATES	- Class = Enhanced							
	Subtotal						\$828.00	\$300.00
1000 CENTRAL AVE LOS ALAMOS NEW MEXICO 87544 4056 UNITED STATES	eLynk - EVC (MSFT Azure - Phoenix - 100G - 2 : 1 Gbps)	New	36	1	\$828.00	\$300.00	\$828.00	\$300.00
3011 S 52ND ST TEMPE ARIZONA 85282 3216 UNITED STATES	- Class = Enhanced							
	Subtotal						\$828.00	\$300.00
	Totals						\$1,889.00	\$600.00



*If the Service Address column above is blank, no Service Address is required for the Service or the Service Address is identified as a data center in the Description column.

SLED Terms and Conditions Governing This Order

- 1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This Order is subject to the applicable state or municipal public records laws governing Customer and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.
- 2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.
- 3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.
- 4. The service(s) identified in this Order (the "Service(s)") is/are subject to the current, unexpired services agreement between Customer and Lumen ("Existing Agreement") provided if a service attachment describing the Services is not included in the Existing Agreement, then the current standard applicable Lumen Service Attachment(s) will apply in addition to the Existing Agreement. If Customer and Lumen do not have a current Existing Agreement, Services are subject to Lumen's standard Master Service Agreement(s), State, Local and Education Government Agencies Version, Public Safety Version for public safety services, or E-Rate Version for E-Rate eligible services (each, a "Lumen MSA"), and applicable Service Attachment(s) for the Services described in this Order will govern, copies of which are available at https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions.html or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference. Customer will accept and pay all charges indicated on invoices for the Services.

Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to change by Lumen on 30 days' written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates or cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in the current standard Lumen MSA.

5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.



- 6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.
- 7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit http://www.lumen.com/taxes.
- 8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at http://www.lumen.com/ancillary-fees. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.
- 9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.
- 10. Compliance with Laws. The parties comply with all laws and regulations applicable to the execution of this Order and to the provision of Services by Lumen, including, as applicable, procurement laws or regulations regarding cumulative purchases of Services by Customer.
- 11. E-Rate and/or RHC/HCF Funding. If Customer applies for or seeks E-Rate and/or RHC/HCF funding for the Service(s) to be provided under this Order, Customer's Service(s) will be governed by a current eligible Existing Agreement, or if Customer and Lumen do not have a current eligible Existing Agreement, the Lumen E-Rate MSA or Lumen SLED MSA with the E-Rate and/or RHC/HCF Program Addendum will apply and must be executed contemporaneously with this Order.
- 12. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification; and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. Unless Customer so notifies Lumen, the affected service will continue to be provided at the increased rates. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.
- 13. Infrastructure Investment and Jobs Act (IIJA) Grant Programs. If Customer participates in an IIJA program, including but not limited to, the Middle Mile Grant, Tribal Connectivity Broadband, and the Broadband Equity Access and Deployment (BEAD) Grant Programs, then Customer cannot pay for Services with funds obtained through the IIJA or other similar grants that would obligate Lumen to provide certain information or perform certain regulatory compliance functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement.

Additional Order Terms

Invoices



Single prices shown above for bundled Services, or for Services provided at multiple locations, will be allocated among the individual services for the purpose of applying Taxes and regulatory fees and also may be divided on Customer's invoice by location served.

Activation Support

If requested by Customer, and for an additional charge, Lumen will provide assistance with activating and/or configuring equipment on Customer's side of the Demarcation Point ("Activation Support").

Multiple Site Services (IP VPN, ILAN, NLAN, ENLAN, Converged, Multi-VPN/VPN Connector, UNI, E-Line, E-Access, E-LAN and E-NNI)

Billing for multiple site Services will commence on the Service Date for each individual node or site. Customer networks should be engineered so that a hub-site and at least one other site are brought online first and on the same date.

Notwithstanding the foregoing, billing for E-NNI Service locations will commence when the E-NNI Service has been successfully installed and is available for Customer's use regardless of the status of other sites or configurations.

<u>eLynk</u> - Interconnection and eLynk – EVC (Virtual Connection)

Customer is solely responsible for obtaining from the relevant application provider or data center ("Cloud Provider"), delivering to Lumen, and maintaining any necessary letters of authorization or permissions to connect to each eLynk Interface and the Cloud Provider's services. For eLynk - EVCs, the Demarcation Point of each UNI located at Cloud Provider's premises ("eLynk Interface") will be the Lumen-designated physical interface located at the premises.

Customer consents and directs Lumen to provide to the Cloud Provider certain information about the Service to the extent reasonably necessary to provide such Service. This information includes, but is not limited to, Customer's name, type and location of interconnection, certain technical information required to configure the interconnections (such as VLAN), utilization rate of the Service, as well as information concerning outages, maintenance, and operational status of the Service. Additionally, to the extent that Lumen reasonably believes that disconnection or suspension of the Service is imminent or if the Service is disconnected or suspended, Customer consents to Lumen informing the relevant Cloud Provider.

Lumen may, in its reasonable discretion, delay or cancel an order for Services if Cloud Provider is unable to timely accommodate the order, and to modify or terminate the affected Service if Cloud Provider modifies or terminates its arrangement with Lumen in a manner that interferes with Lumen's ability to provide the Service or to do so at the existing price. Lumen may terminate Customer's Service upon reasonable notice if Lumen exercises a right to terminate the Cloud Provider's Service for any reason. Lumen will inform Customer as soon as commercially practicable if this occurs. Likewise, if any such Lumen modification of Service has a material adverse impact on Customer's ability to utilize a Service or increases the pricing, Customer may terminate the affected Service by providing Lumen with no less than 30 days' prior written notice. If either Party cancels or terminates a Service as permitted in this paragraph above, Customer will not be held liable for order cancellation or termination charges associated with the affected Service, and any advance payments associated with such Services will be credited to Customer's account or, if Customer has no other Services from Lumen, returned. The ability to terminate an affected Service without termination liability is Customer's sole and exclusive remedy in the event a Cloud Provider modifies or terminates its arrangement with Lumen impacting Services.



Signature Block

Customer:	LOS ALAMOS COUNTY - NM
Signature:	
Name:	
Title:	
Date:	

Customer and the individual signing above represent that such individual has the authority to bind Customer to this Agreement.

Document Generation Date: 08-28-2024



Exhibit C

Quote # 12909532

					Propos	al					
Pricing Prepared For Prepared						Price Valid Until Currency Total Mi			Total Mrc	Total Nrc	
LOS ALAMO	S COUNTY - NM		02/12/2	2025		04/30/2025		USD	0.00		0.00
Voice Complete Standard											
Term		Total Mr	С				Total N	Irc		# S	ites
3 Years		See Rate S	heet			See Rate Sheet See Rate Sheet					
	Sum	mary						Coord	dinated Services		
Mrc			Nrc			Coordinated Service Type Asset/Circuit ID				D	
.00			.00								
					Product De	tails					
Description			Qty	Mrc	Nrc	Priced Amount	Mrc Per	Nrc Per	Usage Mrc	Usage Nr	
e Complete					Rate Sheet						

Terms and Conditions Governing This Order

- 1. Lumen is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This confidential Order may not be disclosed to third parties and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.
- 2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.
- 3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.
- 4. Services are subject to Lumen's standard Master Service Agreement and Service Schedule(s), copies of which are available at https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions.html or upon request, unless Customer has executed a service agreement with Lumen or one of its applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference.

 Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit
- Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to change by Lumen on 30 day's written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates for cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in Lumen's standard Master Service Agreement.

 5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential,
- 5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.
- 6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.
- 7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit http://www.lumen.com/taxes.
- 8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Aprile Ancillary Fee Schedule, available at http://www.lumen.com/ancillary-fees. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.
- 9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.
- 10. For Internet Services provided in countries where Lumen does not currently hold a license to provide such Services, Customer consents and appoints Lumen as its agent to procure the services of third-party carriers.

 11. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM Services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notices to the increase to Customer objects to the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate
- 12. Infrastructure Investment and Jobs Act (IIJA) Grant Programs. If Customer participates in an IIJA program, including but not limited to, the Middle Mile Grant, Tribal Connectivity Broadband, and the Broadband Equity Access and Deployment (BEAD) Grant Programs, then Customer cannot pay for Services with funds obtained through the IIJA or other similar grants that would obligate Lumen to provide certain information or perform certain regulatory compliance functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement.

911 Acknowledgement

BY SIGNING THIS ORDER, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO THE LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR, THE "911 EMERGENCY SERVICE" SECTION OR "EMERGENCY CALLING CAPABILITY" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO AN AFFILIATE AGREEMENT, OR IN THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION OF THE TERMS AND CONDITIONS IN THE APPLICABLE STANDARD SERVICE EXHIBIT/SERVICE SCHEDULE IF I HAVE NOT EXECUTED A LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR AN AFFILIATE AGREEMENT WITH AN APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE. I FURTHER ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE DISCLOSURE OF LIMITATIONS SET FORTH IN THE EMERGENCY SERVICES ADVISORY AVAILABLE AT http://www.centurylink.com/legal/HVIQSIP/911advisory.pdf.

	Declarations and Signatures								
	Customer submits this document as a Customer Order.								
Authorized Signature:									
Name:									
Title:									
Date:									



Voice Rate Sheet Deal# 11667729

Quote# 12909532

Term Plan										
Product	Customer Name	Currency	Term	Rates Good Until	Exchange Rate Effective Date					
Voice Complete	LOS ALAMOS COUNTY - NM	USD	3 Years	4/30/2025	1/30/2025 7:31:48 PM					

	CCP (Concurrent Call Path)											
	CCP Plans											
Currency	CCP Plan 1	CCP Plan 2	CCP Plan 3	CCP Plan 4	CCP Plan 5	Measured						
	MRC	MRC	MRC	MRC	MRC	MRC						
USD	8.89	27.00	34.00	38.00	87.00	8.00						
GBP	7.15	21.71	27.33	30.55	69.94	6.43						
EUR	8.53	25.91	32.63	36.47	83.49	7.68						

*Plan maximum included minutes of 5000 minutes per CCP.

Plan I includes United States Local Calling

Plan 2 includes Local and National Calling in the United States, the United Kingdom, and France

Plan 3 includes Local and National Calling in the United States, the United Kingdom, France, and Germany

Plan 4 includes Local and National Calling in the United States, the United Kingdom, France, Germany, and the Netherlands

Plan 4 includes Local and National Calling in the United States, the United Kingdom, France, Germany, and the Netherlands

Plan 5 includes Local and National Calling in the United States, the United Kingdom, France, Germany, the Netherlands, and Belgium as well as United Kingdom Mobile: 3 Mobile, O2, EE (Orange, T-Mobile), Vodafone

☐Measured: Every call is rated.

	CCP (Concurrent Call Path)												
	Call Type Feature												
	Voice Order	Change Charge	Expedite Charge per ckt	end (separate from LEC	Account and Authorization Codes								
			char	ges)									
Currency	MRC	NRC	MRC	NRC	MRC	NRC							
USD		100.00		250.00	10.00	15.00							
GBP		80.39		200.99	8.04	12.06							
EUR		95.97		239.92	9.60	14.40							

	Feature Packs						
	Feature Pack 1 Feature Pack 2 Mobility Feature Pack						
Currency	MRC	MRC NRC MRC NRC NRC NRC				NRC	
USD			3.00		3.00		
GBP			2.41		2.41		
EUR			2.88		2.88		

Prepaid Minute Plan USD							
Minutes	Minutes Prepaid Minute Plan 1 Prepaid Minute Plan 2 Prepaid Minute Plan 3 Prepaid Minute Plan 4 Prepaid Minute Plan 5						
	MRC	MRC	MRC	MRC	MRC		

10,000 Prepaid Minutes	24.00	99.75	127.05	168.00	360.94
50,000 Prepaid Minutes	120.00	498.75	635.25	813.75	1804.69
100,000 Prepaid Minutes	240.00	997.50	1270.50	1627.50	3609.38
250,000 Prepaid Minutes	570.00	2418.94	3017.44	3865.31	8572.27
500,000 Prepaid Minutes	1116.00	4738.13	5907.83	7567.88	16783.60
750,000 Prepaid Minutes	1620.00	6957.56	8575.88	10985.63	24363.29
1,000,000 Prepaid Minutes	2112.00	8977.50	11179.65	14322.00	31762.50
Customized Prepaid Minutes					

	Prepaid Minute Plan GBP						
Minutes	Prepaid Minute Plan 1	Prepaid Minute Plan 2	Prepaid Minute Plan 3	Prepaid Minute Plan 4	Prepaid Minute Plan 5		
	MRC	MRC	MRC	MRC	MRC		
10,000 Prepaid Minutes	19.29	80.19	102.14	135.06	290.18		
50,000 Prepaid Minutes	96.47	400.97	510.71	654.21	1450.88		
100,000 Prepaid Minutes	192.95	801.94	1021.42	1308.43	2901.76		
250,000 Prepaid Minutes	458.25	1944.70	2425.87	3107.51	6891.67		
500,000 Prepaid Minutes	897.21	3809.21	4749.59	6084.19	13493.16		
750,000 Prepaid Minutes	1302.40	5593.52	6894.57	8831.89	19586.84		
1,000,000 Prepaid Minutes	1697.94	7217.45	8987.87	11514.16	25535.43		
Customized Prepaid Minutes							

Prepaid Minute Plan EUR						
Minutes	Prepaid Minute Plan 1	Prepaid Minute Plan 2	Prepaid Minute Plan 3	Prepaid Minute Plan 4	Prepaid Minute Plan 5	
	MRC	MRC	MRC	MRC	MRC	
10,000 Prepaid Minutes	23.03	95.73	121.93	161.23	346.39	
50,000 Prepaid Minutes	115.16	478.65	609.64	780.95	1731.95	
100,000 Prepaid Minutes	230.33	957.29	1219.29	1561.90	3463.90	
250,000 Prepaid Minutes	547.03	2321.44	2895.82	3709.51	8226.75	
500,000 Prepaid Minutes	1071.02	4547.15	5669.70	7262.84	16107.10	
750,000 Prepaid Minutes	1554.70	6677.12	8230.21	10542.83	23381.28	
1,000,000 Prepaid Minutes	2026.87	8615.64	10729.03	13744.72	30482.25	
Customized Prepaid Minutes						

[□]Plan 1 includes United States Local Calling

France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands, Austria, France, USA-Puerto Rico, Spain, Luxembourg, USA (Hawaii), and Belgium

National Voice Services - United States							
		MRC		NRC			
	USD	GBP	EUR	USD	GBP	EUR	
Directory Listing Additional Listing	5.00	4.02	4.80	3.00	2.41	2.88	
Directory Listing Caption	5.00	4.02	4.80	3.00	2.41	2.88	
Directory Listing Foreign Additional Listing	12.00	9.65	11.52	3.00	2.41	2.88	
Directory Listing Non Pub	3.00	2.41	2.88	3.00	2.41	2.88	
Directory Listing Primary Listing							
Directory Listing Un Listed	3.00	2.41	2.88	3.00	2.41	2.88	
Interstate - Per Call Surcharge Directory Assistance				1.99	1.60	1.91	
Intrastate - Per Call Surcharge Directory Assistance				0.69	0.55	0.66	

[□] Plan 2 includes Local and National Calling in the United States, the United Kingdom, and France as well as International Calling to Canada, UK, UK-London, Italy, and Sweden

[□] Plan 2 includes Local and National Calling in the United States, the United Kingdom, France, and Germany as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), and the Netherlands
□ Plan 4 includes Local and National Calling in the United States, the United Kingdom, France, and Germany as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands, Austria, France, USA-Puerto Rico, and Spain

Plan 5 includes Local and National Calling in the United States, the United Kingdom, France, Germany, the Netherlands, and Belgium. UK mobile, O2, EE (Orange, T-Mobile), Vodafone, as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany,

LD Oper Chg: Person-to-Person Per Call Surcharge				3.50	2.81	3.36
LD Oper Chg: Station-to-Station Per Call Surcharge				1.75	1.41	1.68
Telephone Number Vanity Charge				100.00	80.39	95.97
Telephone Number	0.15	0.12	0.14			
Port Charge Per Telephone Number						
Telephone Number with Teams/Lync 911	0.35	0.28	0.34	2.00	1.61	1.92

National Voice Services Outbound - United States									
	Rate	s are per minu	te / 18 second n	ninimum / 6 sec	cond rounding				
	F	Rate Per Minute			Rate Per Call		Mir	nimum Call Cha	rge
	USD GBP EUR USD GBP EUR USD GBP EUR						EUR		
Interstate	.0125	.0100	.0120						
Intrastate (All States) .0125 .0100 .0120									
Local	Local .0125 .0100 .0120								

Toll Free/Free Phone - United States							
			MRC				
		USD	GBP	EUR	USD	GBP	EUR
United States Toll Free Number	800 Number	2.50	2.01	2.40			
United States Toll Free Call Type Feature	Area Code Blocking				25.00	20.10	23.99
United States Toll Free Call Type Feature	Info Digit Blocking	10.00	8.04	9.60			
United States Toll Free Call Type Feature	Info Digit Routing	10.00	8.04	9.60			
United States Toll Free Call Type Feature	Info Digit Screening	15.00	12.06	14.40	15.00	12.06	14.40
United States Toll Free Call Type Feature	National Directory Assistance	20.00	16.08	19.19			
United States Toll Free Call Type Feature	Origin of Call Blocking	10.00	8.04	9.60			
United States Toll Free Call Type Feature	Origin of Call Routing	10.00	8.04	9.60			
United States Toll Free Call Type Feature	Payphone Surcharge (per call)				0.62	0.50	0.60
United States Toll Free Call Type Feature	Percent Allocation Routing	10.00	8.04	9.60			
United States Toll Free Call Type Feature	Time of Day Routing	10.00	8.04	9.60			
United States Toll Free Call Type Feature	Vanity Number						

	Toll Free/Free Phone - United States						
	Rates are per minute / 18 second minimum / 6 second rounding						
	Rate Per Minute						
		USD	GBP	EUR			
United States Interstate	Interstate	.0125	.0100	.0120			
United States Canadian Origination	United States	.0700	.0563	.0672			
United States Intrastate	Alabama	.0150	.0121	.0144			
United States Intrastate	Alaska	.0180	.0145	.0173			
United States Intrastate	Arizona	.0150	.0121	.0144			
United States Intrastate	Arkansas	.0180	.0145	.0173			
United States Intrastate	California	.0150	.0121	.0144			
United States Intrastate	Colorado	.0150	.0121	.0144			
United States Intrastate	Connecticut	.0150	.0121	.0144			
United States Intrastate	Delaware	.0150	.0121	.0144			
United States Intrastate	Florida	.0150	.0121	.0144			
United States Intrastate	Georgia	.0150	.0121	.0144			
United States Intrastate	Hawaii	.0180	.0145	.0173			
United States Intrastate	Idaho	.0180	.0145	.0173			

United States Intrastate	Illinois	.0150	.0121	.0144
United States Intrastate	Indiana	.0150	.0121	.0144
United States Intrastate	lowa	.0250	.0201	.0240
United States Intrastate	Kansas	.0180	.0145	.0173
United States Intrastate	Kentucky	.0180	.0145	.0173
United States Intrastate	Louisiana	.0150	.0121	.0144
United States Intrastate	Maine	.0180	.0145	.0173
United States Intrastate	Maryland	.0180	.0145	.0173
United States Intrastate	Massachusetts	.0150	.0121	.0144
United States Intrastate	Michigan	.0150	.0121	.0144
United States Intrastate	Minnesota	.0180	.0145	.0173
United States Intrastate	Mississippi	.0180	.0145	.0173
United States Intrastate	Missouri	.0150	.0121	.0144
United States Intrastate	Montana	.0250	.0201	.0240
United States Intrastate	Nebraska	.0180	.0145	.0173
United States Intrastate	Nevada	.0150	.0121	.0144
United States Intrastate	New Hampshire	.0180	.0145	.0173
United States Intrastate	New Jersey	.0150	.0121	.0144
United States Intrastate	New Mexico	.0125	.0100	.0120
United States Intrastate	New York	.0180	.0145	.0173
United States Intrastate	North Carolina	.0150	.0121	.0144
United States Intrastate	North Dakota	.0550	.0442	.0528
United States Intrastate	Ohio	.0150	.0121	.0144
United States Intrastate	Oklahoma	.0180	.0145	.0173
United States Intrastate	Oregon	.0150	.0121	.0144
United States Intrastate	Pennsylvania	.0180	.0145	.0173
United States Intrastate	Rhode Island	.0180	.0145	.0173
United States Intrastate	South Carolina	.0150	.0121	.0144
United States Intrastate	South Dakota	.0180	.0145	.0173
United States Intrastate	Tennessee	.0150	.0121	.0144
United States Intrastate	Texas	.0150	.0121	.0144
United States Intrastate	Utah	.0150	.0121	.0144
United States Intrastate	Vermont	.0180	.0145	.0173
United States Intrastate	Virginia	.0180	.0145	.0173
United States Intrastate	Washington	.0150	.0121	.0144
United States Intrastate	West Virginia	.0180	.0145	.0173
United States Intrastate	Wisconsin	.0180	.0145	.0173
United States Intrastate	Wyoming	.0180	.0145	.0173

	International International International International International International International International						
	International Outbound						
	Rates are per minute	/ 18 second minimum / 6 second rounding					
	Dedicated	Dedicated	Dedicated				
Country	Rate Per Minute Rate Per Minute Rate Per Minute						
	(USD)	(GBP)	(EUR)				
Afghanistan	.3000	.2412	.2879				
Afghanistan-Mobile	.3200	.2573	.3071				
Albania	.2400	.1929	.2303				
Albania-Mobile	.6000	.4824	.5758				
Algeria	.1000 .0804 .0960						
Algeria-Mobile	.6800	.5467	.6526				

American Samoa	.0500	.0402	.0480
Andorra	.1800	.1447	.1727
Andorra-Mobile	.3500	.2814	.3359
Angola	.1000	.0804	.0960
Angola-Mobile	.2600	.2090	.2495
Anguilla	.4000	.3216	.3839
Anguilla-Mobile	.4200	.3377	.4031
Antarctica	2.6000	2.0903	2.4952
Antarctica-Norfolk Island	1.6638	1.3376	1.5967
Antigua and Barbuda	.3000	.2412	.2879
Antigua and Barbuda-Mobile	.4015	.3228	.3853
Argentina	.0330	.0265	.0317
Argentina-Buenos Aires	.0330	.0265	.0317
Argentina-Mobile	.2200	.1769	.2111
Armenia	.3800	.3055	.3647
Armenia-Mobile	.3800	.3055	.3647
Aruba	.1500	.1206	.1440
Aruba-Mobile	.3300	.2653	.3167
Ascension Islands	1.7500	1.4069	1.6795
Australia	.0200	.0161	.0192
Australia-Melbourne	.0120	.0096	.0115
Australia-Mobile	.0354	.0285	.0340
Australia-Perth	.0120	.0096	.0115
Australia-Sydney	.0120	.0096	.0115
Austria	.0800	.0643	.0768
Austria-Mobile	.0800	.0643	.0768
Austria-NGN	.3494	.2809	.3353
Azerbaijan	.5000	.4020	.4798
Azerbaijan-Mobile	.4000	.3216	.3839
Bahamas	.3535	.2842	.3393
Bahamas-Mobile	.3521	.2831	.3379
Bahrain	.2200	.1769	.2111
Bahrain-Mobile	.2200	.1769	.2111
Bahrain-NGN	.2200	.1769	.2111
Bangladesh	.0600	.0482	.0576
Bangladesh-Mobile	.0600	.0482	.0576
Barbados	.2200	.1769	.2111
Barbados-Mobile	.3200	.2573	.3071
Belarus	.4500	.3618	.4319
Belarus-Mobile	.4500	.3618	.4319
Belgium	.0500	.0402	.0480
Belgium-Mobile	.3682	.2960	.3534
Belgium-Mobile Base	.1127	.0906	.1082
Belgium-Mobile Mobistar	.0846	.0680	.0812
Belgium-Mobile Proximus	.0718	.0577	.0689
Belgium-NGN	.3660	.2942	.3512
Belize	.3100	.2492	.2975
Benin	.4200	.3377	.4031
Bermuda	.0700	.0563	.0672
Bhutan	.0750	.0603	.0720
Bhutan-Mobile	.0750	.0603	.0720

Bolivia	.3500	.2814	.3359
Bolivia-La Paz	.3500	.2814	.3359
Bolivia-Mobile	.3500	.2814	.3359
Bosnia/Herzegovina	.1997	.1605	.1917
Bosnia/Herzegovina-Mobile	.7219	.5804	.6928
Botswana	.2000	.1608	.1919
Botswana-Mobile	.2800	.2251	.2687
Brazil	.0200	.0161	.0192
Brazil-Belo Horizonte	.0120	.0096	.0115
Brazil-Brasilia	.0120	.0096	.0115
Brazil-Curitiba	.0120	.0096	.0115
Brazil-Florianapolis	.0120	.0096	.0115
Brazil-Fortaleza	.0120	.0096	.0115
Brazil-Goiania	.0120	.0096	.0115
Brazil-Governador Valadares	.0120	.0096	.0115
Brazil-Mobile	.1200	.0965	.1152
Brazil-Porto Alegre	.0120	.0096	.0115
Brazil-Recife	.0120	.0096	.0115
Brazil-Recile Brazil-Rio de Janeiro	.0120	.0096	.0115
Brazil-Salvador	.0120	.0096	.0115
Brazil-Sao Paulo	.0120	.0096	.0115
Brazil-Vitoria	.0120	.0096	.0115
British Virgin Islands	.2329	.1872	.2235
British Virgin Islands-Mobile	.2329	.1872	.2235
Brunei	.0600	.0482	.0576
Brunei-Mobile	.0616	.0495	.0570
Bulgaria	.1000	.0804	.0960
Bulgaria-Mobile	.4000	.3216	.3839
Burkina Faso	.4500	.3618	.4319
Burkina Faso-Mobile	.4500	.3618	.4319
Burundi	1.0242	.8234	.9829
Burundi-Mobile	1.0242	.8234	.9829
Cambodia	.1000	.0804	.9969
Cambodia-Mobile	.1000	.0804	.0960
	.1810	.1455	
Cameroon			.1737
Cameroon-Mobile	.4500 .0100	.3618 .0080	.4319
Canada Vukan and NW			.0096
Canada-Yukon and NW Territories 867	.0566	.0455	.0543
Cape Verde Islands	.3394	.2729	.3257
Cape Verde Islands-Mobile	.4659	.3746	.4471
Cayman Islands	.2000	.1608	.1919
Cayman Islands-Mobile	.2000	.1608	.1919
Cayman Islands-NGN	.2000	.1608	.1919
Central African Republic	.6500	.5226	.6238
Chad Chad	.8500	.6834	.8157
Chad-Mobile	.8500	.6834	.8157
Chile	.1000	.0804	
			.0960
Chile-Easter Island	.7653	.6153	.7345
Chile-Mobile	.1000	.0804	.0960
Chile-NGN	.1000	.0804	.0960

China	.0750	.0603	.0720
Colombia	.0500	.0402	.0480
Colombia-Mobile	.0500	.0402	.0480
Comoros	.6500	.5226	.6238
Comoros-Mobile	.6500	.5226	.6238
Congo	.6500	.5226	.6238
Cook Islands	2.5000	2.0099	2.3992
Costa Rica	.0400	.0322	.0384
Costa Rica-Mobile	.0900	.0724	.0864
Costa Rica-NGN	.0900	.0724	.0864
Croatia	.2200	.1769	.2111
Croatia-Mobile	.3800	.3055	.3647
Croatia-NGN	.2200	.1769	.2111
Cuba	.8500	.6834	.8157
Cyprus	.0600	.0482	.0576
Cyprus-Mobile	.1000	.0804	.0960
Cyprus-NGN	.0600	.0482	.0576
Czech Republic	.0500	.0402	.0480
Czech Republic-Mobile	.1500	.1206	.1440
Czech Republic-Prague	.0253	.0203	.0243
Dem. Rep. of Congo	.7597	.6108	.7291
Dem. Rep. of Congo-Mobile	.6899	.5546	.6621
Dem. Rep. of Congo-NGN	.7597	.6108	.7291
Denmark	.0180	.0145	.0173
Denmark-Mobile	.0500	.0402	.0480
Denmark-NGN	.0500	.0402	.0480
Diego Garcia	2.5626	2.0602	2.4593
Diibouti	.5500	.4422	.5278
Diibouti-Mobile	.5500	.4422	.5278
Dominica	.3500	.2814	.3359
Dominica-Mobile	.3500	.2814	.3359
Dominican Republic	.0500	.0402	.0480
Dominican Republic-Mobile	.1200	.0965	.1152
Ecuador	.2000	.1608	.1919
Ecuador-Mobile	.3000	.2412	.2879
Egypt	.1500	.1206	.1440
Egypt-Mobile	.1500	.1206	.1440
El Salvador	.2800	.2251	.2687
El Salvador-Mobile	.2800	.2251	.2687
Equatorial Guinea	.7000	.5628	.6718
Eritrea	.4000	.3216	.3839
Estonia	.0450	.0362	.0432
Estonia-Mobile	.5000	.4020	.4798
Estonia-NGN	1.5714	1.2633	1.5081
Eswatini	.2500	.2010	.2399
Eswatini-Mobile	.2500	.2010	.2399
Ethiopia	.3500	.2814	.3359
Ethiopia-Mobile	.3500	.2814	.3359
Falkland Islands	1.2645	1.0166	1.2135
Faroe Islands	.0693	.0557	.0665
	.4500	.3618	
Fiji	.4500	.3018	.4319

Fiji-Mobile	.4500	.3618	.4319
Finland	.3450	.2774	.3311
Finland-Corporate Services	.3450	.2774	.3311
Finland-Helsinki	.3450	.2774	.3311
Finland-Mobile	.3900	.3135	.3743
Finland-NGN	.3450	.2774	.3311
France	.0300	.0241	.0288
France-Mobile	.1322	.1063	.1269
France-Mobile Orange	.1322	.1063	.1269
France-Mobile SFR	.1322	.1063	.1269
France-NGN	.3627	.2916	.3481
France-Paris	.0300	.0241	.0288
French Antilles/Martinique	.0160	.0129	.0154
French Antilles/Martinique-	.1500	.1206	.1440
Mobile	.1000	.1200	
French Guiana	.1500	.1206	.1440
French Guiana-Mobile	.2000	.1608	.1919
French Polynesia	.3500	.2814	.3359
French Polynesia-Mobile	.3500	.2814	.3359
Gabon	.5500	.4422	.5278
Gabon-Mobile	.5500	.4422	.5278
Gambia	3.0000	2.4118	2.8791
Gambia-Mobile	.6500	.5226	.6238
Georgia	.3000	.2412	.2879
Georgia-Mobile	.5000	.4020	.4798
Germany	.0120	.0096	.0115
Germany-Berlin	.0104	.0084	.0100
Germany-Frankfurt	.0104	.0084	.0100
Germany-Hamburg	.0104	.0084	.0100
Germany-Mobile	.0420	.0338	.0403
Germany-Munich	.0104	.0084	.0100
Germany-NGN	.0120	.0096	.0115
Ghana	.3200	.2573	.3071
Ghana-Mobile	.3200	.2573	.3071
Gibraltar	.0700	.0563	.0672
Gibraltar-Mobile	.2500	.2010	.2399
Global Mobile	11.6967	9.4036	11.2252
Greece	.0400	.0322	.0384
Greece-Athens	.0400	.0322	.0384
Greece-Mobile	.1500	.1206	.1440
Greenland	.7500	.6030	.7198
Greenland-Mobile	.7500	.6030	.7198
Grenada	.3200	.2573	.3071
Grenada-Mobile	.3200	.2573	.3071
Guadeloupe	.0500	.0402	.0480
Guadeloupe-Mobile	.1500	.1206	.1440
Guam	.0500	.0402	.0480
Guatemala	.1800	.1447	.1727
Guatemala-Mobile	.1800	.1447	.1727
Guinea	.7000	.5628	.6718
Guinea Bissau	.7187	.5778	.6897
Carroa Diooda	.7107	.5110	.0007

Guinea Bissau-Mobile	.7187	.5778	.6897
Guinea-Mobile Areeba	.7000	.5628	.6718
Guinea-NGN	.7000	.5628	.6718
Guyana	.3500	.2814	.3359
Guyana-Mobile	.3500	.2814	.3359
Haiti	.4200	.3377	.4031
Haiti-Mobile	.3500	.2814	.3359
Haiti-NGN	.4200	.3377	.4031
Honduras	.2000	.1608	.1919
Honduras-Mobile Celtel	.2063	.1659	.1980
Hong Kong	.0433	.0348	.0416
Hong Kong-Mobile	.0450	.0362	.0432
Hungary	.0750	.0603	.0720
Hungary-Mobile	.0750	.0603	.0720
Iceland	.0300	.0241	.0288
Iceland-Mobile	.0900	.0724	.0864
India	.0193	.0155	.0185
India-Mobile	.0185	.0149	.0178
Indonesia	.0450	.0362	.0432
Indonesia-Mobile	.0600	.0482	.0576
Inmarsat	12.3156	9.9011	11.8192
Iran	.3000	.2412	.2879
Iran-Mobile	.3000	.2412	.2879
Iraq	.2500	.2010	.2399
Iraq-Mobile	.2500	.2010	.2399
Iraq-NGN	.2500	.2010	.2399
Ireland	.0150	.0121	.0144
Ireland-Mobile	.0718	.0577	.0689
Ireland-NGN	.0150	.0121	.0144
Israel	.0193	.0155	.0185
Israel-Mobile	.0450	.0362	.0432
Israel-Paltel	.2662	.2140	.2555
Israel-Paltel Mobile	.2662	.2140	.2555
Italy	.0150	.0121	.0144
Italy-Milan	.0150	.0121	.0144
Italy-Mobile	.0280	.0225	.0269
Italy-NGN	.0150	.0121	.0144
Italy-Rome	.0150	.0121	.0144
Ivory Coast	.4600	.3698	.4415
Ivory Coast-Mobile	.4600	.3698	.4415
Jamaica-658	.2800	.2251	.2687
Jamaica-876	.2800	.2251	.2687
Jamaica-Mobile	.2800	.2251	.2687
Japan	.0400	.0322	.0384
Japan-IP Phone	.0400	.0322	.0384
Japan-Mobile	.1000	.0804	.0960
Jordan	.3000	.2412	.2879
Jordan-Mobile	.3200	.2573	.3071
Kenya	.2800	.2251	.2687
Kenya-Mobile	.3000	.2412	.2879
Kiribati/Gilbert Island	3.1186	2.5072	2.9929

Kuwait	.1600	.1286	.1536
Kuwait-Mobile	.1800	.1447	.1727
Kuwait-NGN	.1600	.1286	.1536
Kyrgyzstan	.2200	.1769	.2111
Kyrgyzstan-Mobile	.3000	.2412	.2879
Laos	.1600	.1286	.1536
Laos-Mobile	.1600	.1286	.1536
Latvia	.6500	.5226	.6238
Latvia-Mobile	.9000	.7236	.8637
Latvia-NGN	.6500	.5226	.6238
Lebanon	.1965	.1580	.1886
Lebanon-Mobile	.2600	.2090	.2495
Lesotho	.4695	.3775	.4506
Lesotho-Mobile	.4695	.3775	.4506
Liberia	.5200	.4181	.4990
Libya	.3975	.3196	.3815
Libya-Mobile	.5285	.4249	.5072
Liechtenstein	.0900	.0724	.0864
Liechtenstein-Mobile	1.0500	.8441	1.0077
Liechtenstein-NGN	.0900	.0724	.0864
Lithuania	.2500	.2010	.2399
Lithuania-Mobile	.7130	.5732	.6843
Lithuania-NGN	1.7714	1.4241	1.7000
Luxembourg	.2150	.1728	.2063
Luxembourg-Mobile	.2650	.2130	.2543
Macau	.1572	.1264	.1509
Madagascar	.8200	.6592	.7869
Madagascar-Mobile	.8200	.6592	.7869
Malawi	.4500	.3618	.4319
Malaysia	.0340	.0273	.0326
Malaysia-Johar Bahru	.0340	.0273	.0326
Malaysia-Kuala Lumpur	.0340	.0273	.0326
Malaysia-Mobile	.0340	.0273	.0326
Maldives	1.2000	.9647	1.1516
Maldives-Mobile	1.2000	.9647	1.1516
Mali	.3985	.3204	.3824
Mali-Mobile	.5375	.4321	.5158
Malta	.3000	.2412	.2879
Malta-Mobile	.3800	.3055	.3647
Marshall Islands	.4350	.3497	.4175
Mauritania	.8400	.6753	.8061
Mauritius	.2400	.1929	.2303
Mexico	.0120	.0096	.0115
Mexico-Guadalajara	.0120	.0096	.0115
Mexico-Mexico City	.0120	.0096	.0115
Mexico-Mobile	.0120	.0096	.0115
Mexico-Monterrey	.0120	.0096	.0115
Mexico-Satellite	.0144	.0116	.0138
Micronesia	.8485	.6822	.8143
Moldova	.5500	.4422	.5278
Moldova-Mobile	.5500	.4422	.5278

Monaco	.1500	.1206	.1440
Monaco-Mobile	.3910	.3143	.3752
Monaco-Mobile KFOR	.5530	.4446	.5307
Mongolia	.0296	.0238	.0284
Mongolia-NGN	.0296	.0238	.0284
Montenegro	.4250	.3417	.4079
Montenegro-Mobile	.4750	.3819	.4559
Montenegro-NGN	.4250	.3417	.4079
Montserrat	.3500	.2814	.3359
Morocco	.2000	.1608	.1919
Morocco-Mobile	.5500	.4422	.5278
Morocco-NGN	.2000	.1608	.1919
Mozambique	.1774	.1426	.1702
Mozambique-Mobile	.3200	.2573	.3071
Myanmar	.2450	.1970	.2351
Namibia	.1300	.1045	.1248
Namibia-Mobile	.1850	.1487	.1775
Nauru	1.8800	1.5114	1.8042
Nepal	.1950	.1568	.1871
Nepal-Mobile	.1950	.1568	.1871
Netherland Antilles	.2090	.1680	.2006
Netherland Antilles-Mobile	.1577	.1268	.1513
Netherland Antilles-NGN	.2090	.1680	.2006
Netherland Antilles-Non	.1577	.1268	.1513
Maarten	.1377	.1200	.1313
Netherlands	.1253	.1007	.1202
Netherlands-Mobile	.0600	.0482	.0576
Netherlands-Mobile Orange	.0600	.0482	.0576
Netherlands-NGN	.0363	.0292	.0348
New Caledonia	.4855	.3903	.4659
New Zealand	.0250	.0201	.0240
New Zealand-Mobile	.0750	.0603	.0720
Nicaragua	.1950	.1568	.1871
Nicaragua-Mobile	.2800	.2251	.2687
Niger	.5900	.4743	.5662
Niger-Mobile	.5900	.4743	.5662
Niger-NGN	.5900	.4743	.5662
Nigeria	.1700	.1367	.1631
Nigeria-Lagos	.1700	.1044	.1246
Nigeria-Lagos Nigeria-Mobile	.1700	.1367	.1631
Niue	2.8500	2.2913	2.7351
North Korea	.8560	.6882	.8215
North Macedonia	.2425	.1950	.2327
North Macedonia-Mobile	.5500	.4422	.5278
Northern Marianas	.0719	.0578	.0690
Norway	.0165	.0133	.0158
Norway-Mobile	.0300	.0133	.0136
Norway-Mobile Tele2	.0300	.0241	.0288
Norway-Mobile Telenor	.0300	.0241	.0288
	.0300		
Norway-NGN		.0792	.0945
Oman	.2800	.2251	.2687

Oman-Mobile	.3700	.2975	.3551
Pakistan	.0560	.0450	.0537
Pakistan-Mobile	.0560	.0450	.0537
Pakistan-NGN	.0560	.0450	.0537
Palau	.4000	.3216	.3839
Palestinian Authority	.1997	.1605	.1917
Palestinian Authority-Mobile	.2263	.1819	.1917
Panama	.0350	.0281	.0336
Panama-Mobile	.1800	.0261	.1727
Papua New Guinea	1.4200	1.1416	1.3628
Papua New Guinea Papua New Guinea-NGN	1.4200	1.1416	1.3628
Paraguay	.0700	.0563	.0672
Paraguay-Mobile	.1000	.0804	.0960
	.0200	.0161	.0192
Peru	.0200		
Peru-Lima Mahila		.0060	.0072
Peru-Lima-Mobile Peru-Mobile	.0075 .0200	.0060 .0161	.0072
Peru-Mobile Peru-Rural	.0200	.2135	.0192 .2549
	.2000	.2135	
Philippines Philippines			.1464
Philippines-Mobile	.1525	.1226	.1464
Poland	.1540	.1238	.1478
Poland-Mobile	.1540	.1238	.1478
Poland-Mobile P4	.1540	.1238	.1478
Poland-NGN	.1540	.1238	.1478
Portugal	.0320	.0257	.0307
Portugal-Mobile	.1540	.1238	.1478
Principe and Sao Tome	2.5460	2.0469	2.4434
Qatar	.3000	.2412	.2879
Qatar-Mobile	.3000	.2412	.2879
Reunion Island	.6504	.5229	.6242
Reunion Island-Mobile	.2161	.1737	.2074
Romania	.0120	.0096	.0115
Romania-Mobile	.0300	.0241	.0288
Russia	.1200	.0965	.1152
Russia-Kazakhstan Mobile	.1800	.1447	.1727
Russia-Kazakhstan NGN	.1800	.1447	.1727
Russia-Mobile	.2500	.2010	.2399
Russia-Moscow	.0248	.0199	.0238
Rwanda	.4240	.3409	.4069
Rwanda-Mobile	.4240	.3409	.4069
San Marino	.2500	.2010	.2399
San Marino-Mobile	.2500	.2010	.2399
Satellite Network	11.6967	9.4036	11.2252
Saudi Arabia	.1265	.1017	.1214
Saudi Arabia-Mobile	.2150	.1728	.2063
Saudi Arabia-Riyadh	.1265	.1017	.1214
Senegal	.4515	.3630	.4333
Senegal-Mobile	.4515	.3630	.4333
Senegal-NGN	.4905	.3943	.4707
Serbia	.3200	.2573	.3071
Serbia-Kosovo	.3893	.3130	.3736

Serbia-Mobile	.4500	.3618	.4319
Seychelles Island	1.1979	.9631	1.1496
Sierra Leone	.6900	.5547	.6622
Sierra Leone-Mobile	.6900	.5547	.6622
Singapore	.0230	.0185	.0022
Singapore-Mobile	.0230	.0185	.0221
Sint Maarten	.1600	.1286	.0221
Slovakia	.0120	.0096	.0115
Slovakia-Mobile	.0844	.0096	.0810
Slovenia	.2335	.1877	.2241
Slovenia-Mobile	.5200	.4181	.4990
Slovenia-Mobile Mobitel	.5200	.4181	.4990
	.5200	.4161	.4990
Slovenia-Mobile Simobil	.5200	.4181	.4990
Slovenia-Mobile Vega			
Solomon Islands	1.5000	1.2059	1.4395
Somalia South Africa	.6950	.5587	.6670
South Africa Mahila	.2945	.2368	.2826
South Africa-Mobile	.2150	.1728	.2063
South Africa-NGN	.2945	.2368	.2826
South Korea	.0200	.0161	.0192
South Korea-Mobile	.0450	.0362	.0432
South Sudan	.7000	.5628	.6718
Spain	.0150	.0121	.0144
Spain-Mobile	.0651	.0523	.0625
Spain-Mobile Orange	.0651	.0523	.0625
Spain-Mobile Telefonica	.0651	.0523	.0625
Spain-Mobile Vodafone	.0651	.0523	.0625
Spain-NGN	.4000	.3216	.3839
Sri Lanka	.2200	.1769	.2111
Sri Lanka-Mobile	.2200	.1769	.2111
St. Helena	2.6347	2.1182	2.5285
St. Kitts/Nevis	.2502	.2011	.2401
St. Kitts/Nevis-Mobile	.2502	.2011	.2401
St. Lucia	.2800	.2251	.2687
St. Lucia-Mobile	.2800	.2251	.2687
St. Pierre and Miquelon	.2959	.2379	.2840
St. Vincent/Grenadines	.2100	.1688	.2015
St. Vincent/Grenadines-	.2642	.2124	.2536
Mobile	2000	0004	0700
Sudan	.2900	.2331	.2783
Sudan-Mobile	.2900	.2331	.2783
Suriname	.3350	.2693	.3215
Suriname-Mobile	.3350	.2693	.3215
Sweden	.0200	.0161	.0192
Sweden-Mobile	.0200	.0161	.0192
Sweden-Mobile Telia	.0200	.0161	.0192
Sweden-NGN	.0121	.0097	.0116
Switzerland	.0200	.0161	.0192
Switzerland-Mobile	.0800	.0643	.0768
Switzerland-Mobile	.0800	.0643	.0768
Swisscom			

Switzerland-NGN	.0200	.0161	.0192
Switzerland-Zurich	.0200	.0161	.0192
Syria	.2650	.2130	.2543
Syria-Mobile	.3000	.2412	.2879
Taiwan	.0280	.0225	.0269
Taiwan-Mobile	.1200	.0965	.1152
Tajikistan	.1800	.1447	.1727
Tanzania	.4292	.3451	.4119
Tanzania-Mobile	.4292	.3451	.4119
Thailand	.0515	.0414	.0494
Thailand-Mobile	.0515	.0414	.0494
Timor Leste	.4659	.3746	.4471
Togo	.4200	.3377	.4031
Togo-Mobile	.4200	.3377	.4031
Tokelau	1.9300	1.5516	1.8522
Tonga	1.2500	1.0049	1.1996
Trinidad and Tobago	.1975	.1588	.1895
Trinidad and Tobago-Mobile	.1975	.1588	.1895
Tunisia	.9438	.7588	.9058
Tunisia-Mobile	.9438	.7588	.9058
Turkey	.0505	.0406	.0485
Turkey-Istanbul	.0505	.0406	.0485
Turkey-Mobile	.2185	.1757	.2097
Turkey-Mobile Turkcell	.2185	.1757	.2097
Turkey-Mobile Vodafone	.2185	.1757	.2097
Turkey-North Cyprus	.0505	.0406	.0485
Turkey-North Cyprus Mobile	.2185	.1757	.2097
Turkmenistan	.1925	.1548	.1847
Turks and Caicos	.2478	.1992	.2378
Turks and Caicos-Mobile	.2478	.1992	.2378
Tuvalu	2.1175	1.7024	2.0321
Uganda	.3872	.3113	.3716
Uganda-Mobile	.3872	.3113	.3716
UK	.0036	.0029	.0035
UK-Freephone	.0036	.0029	.0035
UK-London	.0036	.0029	.0035
UK-Mobile	.1934	.1555	.1856
UK-Mobile H3G	.0133	.0107	.0128
UK-Mobile O2	.0133	.0107	.0128
UK-Mobile Orange	.0133	.0107	.0128
UK-Mobile T-Mobile	.0133	.0107	.0128
UK-Mobile Vodafone	.0133	.0107	.0128
UK-NGN	.2662	.2140	.2555
UK-NGN 84	.2662	.2140	.2555
UK-NGN 845	.2662	.2140	.2555
UK-NGN 870	.2662	.2140	.2555
UK-VoIP and Multimedia	.0700	.0563	.0672
UK-Wide	.0314	.0252	.0301
Ukraine	.2950	.2372	.2831
Ukraine-Mobile	.2950	.2372	.2831
United Arab Emirates	.2400	.1929	.2303

United Arab Emirates-Dubai	.2400	.1929	.2303
United Arab Emirates-Bubai United Arab Emirates-Mobile	.2400	.1929	.2303
	.0800	.0643	.0768
Uruguay Uruguay-Mobile	.2100	.1688	.2015
	.0145	.0117	.2013
US Virgin Islands			
USA	.0125	.0100	.0120
USA-Alaska	.0165	.0133	.0158
USA-Hawaii	.0150	.0121	.0144
USA-Puerto Rico	.0150	.0121	.0144
Uzbekistan	.1162	.0934	.1115
Uzbekistan-Mobile	.1162	.0934	.1115
Vanuatu	1.8150	1.4592	1.7418
Vatican City	.0225	.0181	.0216
Venezuela	.0250	.0201	.0240
Venezuela-Caracas	.0250	.0201	.0240
Venezuela-Maracaibo	.0250	.0201	.0240
Venezuela-Mobile	.1445	.1162	.1387
Venezuela-Valencia	.0250	.0201	.0240
Vietnam	.0850	.0683	.0816
Vietnam-Mobile	.0850	.0683	.0816
Wallis and Futuna Islands	1.7692	1.4223	1.6979
Western Samoa	2.2500	1.8089	2.1593
Yemen	.2065	.1660	.1982
Yemen-Mobile	.2065	.1660	.1982
Zambia	.4375	.3517	.4199
Zambia-Mobile	.4840	.3891	.4645
Zimbabwe	.2487	.1999	.2387
Zimbabwe-Mobile	.4800	.3859	.4607

Terms and Conditions Governing This Order

- 1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This confidential Order may not be disclosed to third parties and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.
- 2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.
- 3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.
- 4. The Services are subject to Lumen's standard Master Service Agreement and Service Schedule(s), copies of which are available at: https://.lumen.com/en-us/about/legal/business-customer-terms-conditions.html or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference. Notwithstanding to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), bydelivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to adjustment by Lumen on 30 day's written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates for cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in Lumen's standard Master Service Agreement.

- 5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.
 - Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.
- 7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit www.lumen.com/taxes.
- 8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at www.lumen.com/ancillary-fees. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.
- 9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.
- 10. For Internet Services provided in countries where Lumen does not currently hold a license to provide such Services, Customer consents and appoints Lumen as its agent to procure the services of third-party carriers.
- 11. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM Services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.

911 ACKNOWLEDGEMENT

BY SIGNING THIS ORDER, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO THE LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR, THE "911 EMERGENCY SERVICE" SECTION OR "EMERGENCY CALLING CAPABILITY" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO AN AFFILIATE AGREEMENT, OR IN THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION OF THE TERMS AND CONDITIONS IN THE APPLICABLE STANDARD SERVICE EXHIBIT/SERVICE SCHEDULE IF I HAVE NOT EXECUTED A LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR AN AFFILIATE AGREEMENT WITH AN APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE. I FURTHER ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE DISCLOSURE OF LIMITATIONS SET FORTH IN THE EMERGENCY SERVICES ADVISORY AVAILABLE AT http://www.centurvlink.com/legal/HVIQSIP/911advisory.pdf.

Declarations and Signatures

By signing below, the Customer agrees that the above rates shall apply to the applicable Services and are hereby incorporated into the Customer's Agreement with Lumen.

Cust	omer
Signature:	
Name:	
Title:	
Date:	



Exhibit C

Quote # 12909532

					Propos	al						
Pricing Prepared For Prepared			d On		Price Valid Until	C	urrency	Total Mrc		Total Nrc		
LOS ALAMOS COUNTY - NM 02/12/20			2025		04/30/2025		USD	0.00		0.00		
				V	oice Complete	Standard						
Term		Total Mrc				Total Nrc				# Sites		
3 Years	See Rate Sheet				See Rate Sheet				See Rate Sheet			
Summary					Coordinated Services							
Mrc			Nrc			Coordi	inated Service	е Туре		Asset/Circuit I	Asset/Circuit ID	
.00			.00									
					Product De	tails						
Description			Qty	Mrc	Nrc	Priced Amount	Mrc Per	Nrc Per	Usage Mrc	Usage Nr		
ice Complete See Rate S				Rate Sheet								

Terms and Conditions Governing This Order

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- 2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.
- 3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.
- 4. Services are subject to Lumen's standard Master Service Agreement and Service Schedule(s), copies of which are available at https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions.html or upon request, unless Customer has executed a service agreement with Lumen or one of its applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference.

 Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit
- Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to change by Lumen on 30 day's written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates for cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in Lumen's standard Master Service Agreement.

 5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential,
- 5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.
- 6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.
- 7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit http://www.lumen.com/taxes.
- 8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Aprile Ancillary Fee Schedule, available at http://www.lumen.com/ancillary-fees. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.
- 9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.
- 10. For Internet Services provided in countries where Lumen does not currently hold a license to provide such Services, Customer consents and appoints Lumen as its agent to procure the services of third-party carriers.

 11. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM Services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notices to the increase to Customer objects to the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate
- 12. Infrastructure Investment and Jobs Act (IIJA) Grant Programs. If Customer participates in an IIJA program, including but not limited to, the Middle Mile Grant, Tribal Connectivity Broadband, and the Broadband Equity Access and Deployment (BEAD) Grant Programs, then Customer cannot pay for Services with funds obtained through the IIJA or other similar grants that would obligate Lumen to provide certain information or perform certain regulatory compliance functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement.

911 Acknowledgement

BY SIGNING THIS ORDER, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO THE LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR, THE "911 EMERGENCY SERVICE" SECTION OR "EMERGENCY CALLING CAPABILITY" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO AN AFFILIATE AGREEMENT, OR IN THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION OF THE TERMS AND CONDITIONS IN THE APPLICABLE STANDARD SERVICE EXHIBIT/SERVICE SCHEDULE IF I HAVE NOT EXECUTED A LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR AN AFFILIATE AGREEMENT WITH AN APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE. I FURTHER ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE DISCLOSURE OF LIMITATIONS SET FORTH IN THE EMERGENCY SERVICES ADVISORY AVAILABLE AT http://www.centurylink.com/legal/HVIQSIP/911advisory.pdf.

Declarations and Signatures					
	Customer submits this document as a Customer Order.				
Authorized Signature:					
Name:					
Title:					
Date:					



Total Cost Of Ownership

Deal # 11667729

Quote # 12909532

QUOIC # 12303332							
Voice Complete Locations							
TN Serviceability							
Location Name	Address	Country	TDM Access Requested	Rate Center	Geographic TN	National TN	Toll Free/Freephone
LAC HQ	1000 CENTRAL AVE LOS ALAMOS, NM 87544	UNITED STATES	No	LOS ALAMOS	Available	Not Available	Available
Voice Complete TDM Access							
Site Address MRC NRC							

CCP (Concurrent Call Path)

Line Item	Rate Type	Mrc	Nrc	Quantity	Extended Mrc	Extended Nrc
CCP Plan 1	MONTHLY	8.89	0.00	100	889.00	0.00
Total CCP (Concurrent Call Path)					889.00	0.00

LAC HQ

Line Item	Rate Type	Mrc	Nrc	Quantity	Extended Mrc	Extended Nrc
United States Telephone Number	MONTHLY	0.15	0.00	1000	150.00	0.00
United States Port Charge Per Telephone Number	NRC	0.00	0.00	1000	0.00	0.00
United States 800 Number	MONTHLY	2.50	0.00	1	2.50	0.00
Total LAC HQ					152.50	0.00

^{*} This Quote Summary is confidential and may not be disclosed to third parties. It is non-binding unless and until the terms and conditions stated herein are incorporated into a signed order which is thereafter accepted by Lumen. This Quote Summary is intended to provide directional pricing only; actual pricing may vary.

Exhibit D

CENTURYLINK® LINE VOLUME PLAN ACKNOWLEDGMENT FORM ("Acknowledgment")

1. Scope; Definitions. Los Alamos County ("Customer") hereby acknowledges they are ordering the Line Volume Plan ("CLVP") provided by Qwest Corporation d/b/a CenturyLink QC ("CenturyLink"). CLVP provides discounted rates on Discount Eligible Services based on Customer's purchase of 10 to 3,000 Contributory Access Lines, as more fully described herein. CenturyLink provides CLVP in accordance with the applicable CenturyLink tariff, price list, price schedule, administrative guideline, catalog, or other rate and term schedules ("Tariff"), which is incorporated into this Acknowledgment by reference and made a part of this Acknowledgment. The Contributory Access Lines and Discount Eligible Services (collectively the "Service") described herein are provided in accordance with, and governed by the Tariff applicable to the Service. CenturyLink reserves the right to amend, change, withdraw, or file additional Tariffs in its sole discretion, with such updated Tariffs effective upon posting or fulfillment of any necessary regulatory requirements. This offer may not be provided in conjunction with any other local voice volume discount plan.

"the 14 States" are Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

"Contributory Access Lines" means the aggregate number of Customer's existing and new local business exchange access lines as set forth on Exhibit 2, that will be considered for purposes of determining the applicable Line Tier as set forth in Exhibit 1, both of which are incorporated by this reference and made part of this Acknowledgment. Contributory Access Lines are (a) CenturyLink Flat Business Lines with or without CenturyLink Packages, Centrex 21 and Utility Line in CenturyLink's local service territories in the 14 States; and (b) at Customer's request, eligible lines provided by another CenturyLink affiliate incumbent local exchange carrier ("ILEC"). The terms and conditions for lines provided by any other CenturyLink affiliate ILEC are provided under a separate agreement. The Contributory Access Lines will be determined conclusively by CenturyLink records.

"Discount Effective Date" means the effective bill date of the first service order to add CLVP to Customer's account.

"Discount Eligible Services" are Flat Business Lines, Hunting associated with Flat Business Lines, CenturyLink Choice™ Business (USOC PGOQL only), Business Prime in CenturyLink's local service territories in the 14 States.

"CenturyLink Packages" are CenturyLink Choice™ Business (USOC PGOQL and PGOBA), Business Plus (USOC PGOQM, PGOQX and PGOQY), Business Add-A-Line, Business Prime, Two-Line Business, Business Line Plus and CustomChoice® for Business.

"Rates" means the net rates that will be derived by applying discounts to the Tariff month-to-month rates for Discount Eligible Services which will appear as a credit on each monthly bill.

- **2. Term.** This Acknowledgment will expire three years from the Discount Effective Date ("Term"). If CenturyLink continues to provide Service after the Term without a further agreement, the CLVP Rates will be discontinued and Service will continue at the then applicable month-to-month rate and terms and conditions of the Tariff.
- 3. Contributory Access Lines, Line Tier and Rates. Based on 101 Contributory Access Lines, Customer will pay the Rates for Services listed on Exhibit 1 hereto for the 50-499 line tier ("Line Tier") on each monthly bill for all Discount Eligible Services purchased during the Term. The Rates will (a) not change during the Term of this Acknowledgment; (b) commence on the Discount Effective Date; (c) not be applied to more than 3000 Discount Eligible Service lines; and (d) terminate upon expiration of the Term, and Service will continue at the applicable month-to-month rate and terms of the Tariff.
- **4. Changes.** Customer may move or add Service ("Change") if CenturyLink commercially offers such Change, and Customer agrees to pay all applicable charges related to such Change. Such Change will be subject to the terms and conditions of the Tariff. Rates for added Service will (a) commence on the effective bill date of the service order to add CLVP to the additional Service; (b) not be retroactive to the Discount Effective Date; and (c) terminate upon expiration of the Term. Additions to the Contributory Access Lines will not change the Rates under this Acknowledgment. The Contributory Access Lines and any Change, will be determined conclusively by CenturyLink records.
- 5. Minimum Line Requirement, Annual Audit, Shortfall Charge. Based on the Line Tier, Customer must maintain 50 Contributory Access Lines ("Minimum Line Requirement") during the Term of this Acknowledgment. At the end of each twelve-month period following the Discount Effective Date ("Annual Period"), CenturyLink will conduct an audit to determine the number of Customer's operational Contributory Access Lines ("Line Count"). If after each Annual Period Customer's Line Count fails to meet or exceed the Minimum Line Requirement, Customer will promptly pay to CenturyLink a shortfall charge equal to the difference between the Minimum Line Requirement and the Line Count multiplied by \$60 ("Shortfall Charge"). If Customer is charged a Shortfall Charge, CenturyLink may subsequently conduct quarterly audits and apply Shortfall Charges until Customer meets the Minimum Line Requirement. In no event will the number of actual Contributory Access Lines in excess of Customer's Minimum Line Requirement in a particular Annual Period be "rolled back" or "carried over" for purposes of achieving Customer's Minimum Line Requirement in a prior or subsequent Annual Period.
- **6. Termination.** Customer understands that, if prior to the conclusion of the Term, Customer terminates this Acknowledgment or Service in its entirety then Customer will be liable for a termination charge equal to the Minimum Line Requirement multiplied by \$15, multiplied by the number of months remaining in the Term ("Termination Charge"). If a Termination Charge applies, such charge will be waived if at the same time this Acknowledgment is terminated, Customer enters into a new agreement for any other CenturyLink provided service and the total value of the new service agreement, excluding any nonrecurring and special construction charges, equals or exceeds the Termination Charge, which will be considered the remaining value of this Acknowledgment. The waiver does not apply to changes between regulated and unregulated or enhanced products and services.

CENTURYLINK® LINE VOLUME PLAN ACKNOWLEDGMENT FORM ("Acknowledgment")

- 7. Governing Law; Dispute Resolution.
- **7.1 Governing Law; Forum.** New Mexico state law, without regard to choice-of-law principles, governs all matters relating to this Acknowledgment, except with regard to matters which are within the exclusive jurisdiction of the state or federal regulatory agency. Any legal proceeding relating to this Acknowledgment will be brought in a U. S. District Court, or absent federal jurisdiction, in a state court of competent jurisdiction, in First Juridical District Court of the State of New Mexico. This provision is not intended to deprive a small claims court or state agency of lawful jurisdiction that would otherwise exist over a claim or controversy between the parties.
- **7.2 Waiver of Jury Trial and Class Action.** Each party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a jury trial and any right to pursue any claim or action relating to this Acknowledgment on a class or consolidated basis or in a representative capacity. If for any reason the jury trial waiver is held to be unenforceable, the parties agree to binding arbitration for any dispute relating to this Acknowledgment under the Federal Arbitration Act, 9 U.S.C. § 1, et. seq. The arbitration will be conducted in accordance with the JAMS Comprehensive Arbitration Rules. Judgment upon the arbitration award may be entered in any court having jurisdiction.
- 7.3 Limitations Period. Any claim relating to this Acknowledgment must be brought within two years after the claim arises.
- **8. ARRA.** Customer will not pay for Service with funds obtained through the American Recovery and Reinvestment Act or other similar stimulus grants or loans that would obligate CenturyLink to provide certain information or perform certain functions unless each of those obligations are explicitly identified and agreed to by the parties in this Acknowledgment or in an amendment to this Acknowledgment.
- **9. HIPAA.** CenturyLink does not require or intend to access Customer data in its performance hereunder, including but not limited to any confidential health related information of Customer's clients, which may include group health plans, that constitutes Protected Health Information ("PHI"), as defined in 45 C.F.R. §160.103 under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA Rules"). To the extent that any exposure to PHI is incidental to CenturyLink's provision of Service and not meant for the purpose of accessing, managing the PHI or creating or manipulating the PHI, such exposure is allowable under 45 CFR 164.502(a)(1)(iii).
- 10. Confidentiality. Neither party will, without the prior written consent of the other party: (a) disclose any of the terms of this Acknowledgment; or (b) disclose or use (except as expressly permitted by, or required to achieve the purposes of, this Acknowledgment) the Confidential Information of the other party. "Confidential Information" means any information that is not generally available to the public, whether of a technical, business, or other nature, and that: (i) the receiving party knows or has reason to know is confidential, proprietary, or trade secret information of the disclosing party; or (ii) is of such a nature that the receiving party should reasonably understand that the disclosing party desires to protect the information from disclosure. Confidential Information will not include information that is in the public domain through no breach of this Acknowledgment by the receiving party or is already known or is independently developed by the receiving party. Each party will use reasonable efforts to protect the other's Confidential Information, and will use at least the same efforts to protect such Confidential Information as the party would use to protect its own. CenturyLink's consent may only be given by its Legal Department. A party may disclose Confidential Information if required to do so by a governmental agency, by operation of law, or if necessary in any proceeding to establish rights or obligations under this Acknowledgment.
- 11. Use of Name and Marks. Neither party will use the name or marks of the other party or any of its Affiliates for any purpose without the other party's prior written consent. CenturyLink's consent may only be given by its Legal Department. "Affiliate" means any entity controlled by, controlling, or under common control with a party.
- **12. Notices.** All notices must be in writing. Notices are deemed given if sent to the addressee specified for a party either (a) by registered or certified U.S. mail, return receipt requested, postage prepaid, three days after such mailing; or (b) by national overnight courier service, next business day; or (c) by facsimile when delivered if duplicate notice is also sent by regular U.S. Mail.
- (a) Service Notices. All Customer notices for Service disconnect and termination must be sent via e-mail to: CenturyLink, Attn.: BusinessDisconnects@centurylink.com and must contain the account name, account number, identification of the Service(s), and Service address(es). Such disconnect and termination is effective 30 days after CenturyLink's receipt of the notice. All Customer notices for Service non-renewal and other routine operational notices will be provided to its CenturyLink sales representative. Failure to provide disconnect, termination and non-renewal notices in accordance with the terms of this Acknowledgment may result in continued charges, and CenturyLink will not credit charges for such noncompliance.
- **(b) Legal Notice.** All legal notices required to be given under the Acknowledgment will be in writing and provided to CenturyLink at: 931 14th St., #900, Denver, CO 80202; Fax: 888-778-0054; Attn.: Legal Dept., and to Customer as provided in the Acknowledgment or in its absence, to Customer's address reflected in CenturyLink's records Attn. General Counsel.
- **13. General.** Customer may not assign this Acknowledgment or any of its rights or obligations hereunder without the prior written consent of CenturyLink, which will not be unreasonably withheld. Customer may not assign to a reseller or telecommunications carrier under any circumstances. If a conflict exists among provisions within this Acknowledgment, the following order of precedence will apply in descending order of control: Tariff, this Acknowledgment, and CenturyLink records.

CENTURYLINK® LINE VOLUME PLAN ACKNOWLEDGMENT FORM ("Acknowledgment")

This Acknowledgment constitutes the entire understanding between the parties and supersedes all prior oral or written agreements or understandings relating to this subject matter. Using CenturyLink's electronic signature process for this Acknowledgment is acceptable.

QWEST CORPORATION D/B/A CENTURYLINK QC

Los Alamos County

Authorized Signature	Authorized Signature
Name Typed or Printed	Name Typed or Printed
Title	Title
Date	Date Customer's Address for Notice: Customer's facsimile number (if applicable): Person designated for notices:

CENTURYLINK® LINE VOLUME PLAN ACKNOWLEDGMENT FORM ("Acknowledgment")

EXHIBIT 1

MONTHLY RATES FOR DISCOUNT ELIGIBLE SERVICES

Customer: Los Alamos County

Contributory Access Lines = 101

Line Tier = 50-499

Minimum Line Requirement = 50

1.1 Discount Eligible Services and (USOCs)

"1FB" = Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)

Hunting on 1FBs will be discounted 95% in Wyoming and provided at no additional charge in the remaining 14 States.
"CCB" = CenturyLink ChoiceTM Business (PGOQL only)

"CCB Plus" = CenturyLink ChoiceTM Business Plus (PGOQM only)

"CCB AAL" = CenturyLink ChoiceTM Business Add-A-Line (PGOQN)

"CCB Prime" = CenturyLink ChoiceTM Business Prime (PGOQT)

(a) Monthly Rates

(a) Montally Rates	4==	227	005 51	005 441	
	1FB	ССВ	CCB Plus	CCB AAL	CCB Prime
Arizona					
Colorado					
Idaho					
lowa					
Minnesota					
Montana					
Nebraska					
New Mexico	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
North Dakota					
Oregon					
South Dakota					
Utah					
Washington					
Wyoming					

CENTURYLINK® LINE VOLUME PLAN ACKNOWLEDGMENT FORM ("Acknowledgment")

EXHIBIT 2

Customer: Los Alamos County-NM

Contributory Access Lines and (USOCs)					
Discount Eligible	Not Discount Eligible				
**Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)	Flat Business Lines (AF4, BHS, 7FB) Utility Line (AWL) Centrex 21 (RXB, EPB, R4X, XRW, XRS, RSX, R4V, R6X) Participating lines provided by any other CenturyLink company ILEC				

Flat Business Lines with the following CenturyLink Choice™ packages will only receive the package discount as shown on

CenturyLink Choice™ Business (PGOQL only)

CenturyLink Choice™ Business Plus (PGOQM only)

CenturyLink ChoiceTM Business Add-A-Line (PGOQN) CenturyLink ChoiceTM Business Prime (PGOQT)

NOTE: CenturyLink Choice package USOCs should not be included in the Contributory Access Line count.

101 **TOTAL Contributory Access Lines:**

Customer certifies that the Contributory Access Lines (a) exist under the Billing Telephone Numbers ("BTN") shown below; or (b) will be installed at the Service Address(es) shown below.

>>INSERT LINE INV

5056612483 1FB 1 5056612680 1FB 1 5056613432 PGOQL 7 5056613432 PGOQN 5 5056614006 1FB 2 5056614106 1FB 1	
5056613432 PGOQL 7 5056613432 PGOQN 5 5056614006 1FB 2	
5056613432 PGOQN 5 5056614006 1FB 2	
5056614006 1FB 2	
E0ECC1410C 1FD 1	
5056614106 1FB 1	
5056614106 AFK 1	
5056614206 1FB 1	
5056614208 1FB 1	
5056615903 1FB 1	
5056616538 1FB 1	
5056618398 1FB 1	
5056619040 1FB 1	
5056619066 1FB 1	
5056619066 AFK 1	
5056619607 1FB 1	
5056619607 AFK 2	
5056619682 1FB 2	
5056619682 AFK 7	
5056619757 1FB 1	
5056619757 AFK 1	
5056620027 1FB 2	
5056620469 1FB 1	
5056620497 1FB 1	

CENTURYLINK® LINE VOLUME PLAN ACKNOWLEDGMENT FORM ("Acknowledgment")

5056620497	AFK	1
5056620686	1FB	2
5056621407	1FB	2
5056621423	1FB	1
5056621430	1FB	1
5056621473	1FB	2
5056621473	AFK	1
5056621569	1FB	2
5056621584	1FB	2
5056621643	1FB	1
5056621904	1FB	1
5056621911	1FB	1
5056621911	AFK	1
5056621931	1FB	1
5056621931	AFK	1
5056622265	1FB	1
5056623628	1FB	1
5056627167	1FB	1
5056627167	AFK	2
5056627169	1FB	1
5056627169	AFK	1
5056628100	1FB	1
5056628103		1
5056628422	1FB	1
5056628433	1FB	1
5056628828	1FB	1
5056628828	AFK	1
5056628842	1FB	1
5056628842		1
5056628850	1FB	1
5056628850	AFK	1
5056628991	1FB	1
5056628995	1FB	1
5056630039	1FB	3
5056656618	1FB	2
5056721026	1FB	1
5056722058		2
5056722075	1FB	1
5056724019		1
5056724019		1
5056726329		4
5056726589		1
5056729206		1
5056729492		1
Grand 1	otal	101

CENTURYLINK® LINE VOLUME PLAN ACKNOWLEDGMENT FORM ("Acknowledgment")