

December 11, 2025

Ellyn Felton Los Alamos County 1000 Central Ave. Los Álamos, NM 87544

RE: Discover Los Alamos LTAB's Tourism Visitation Report for the month of September 2025.

Dear Ellyn,

Here is my tourism report for September. Please note that visitation numbers for Bandelier National Monument were not available at the time of submission. Without their visitation numbers it does show a significant decline in overall visitor numbers. Additionally, the White Rock Visitor Center continues to operate on summer hours, but visitation remains low due to the suspension of shuttle services.

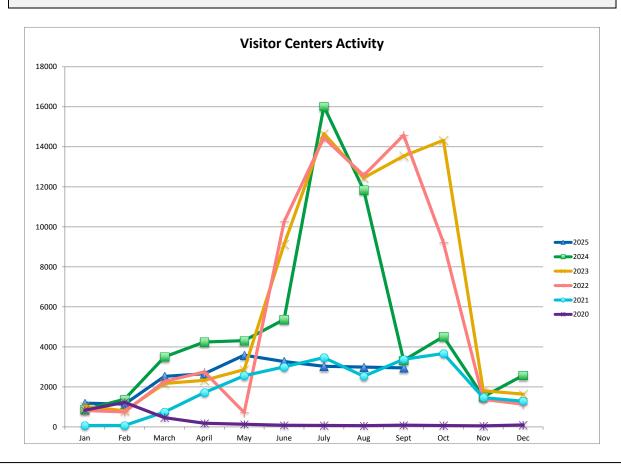
Sincerely,

Melanie Peña

Melanie Peña Discover Los Alamos Director

cc: Lauren McDaniel, Eli Isaacson, Adrienne Lovato, and Wendy Parker

Discover Los Alamos Monthly Tourism Report September 2025

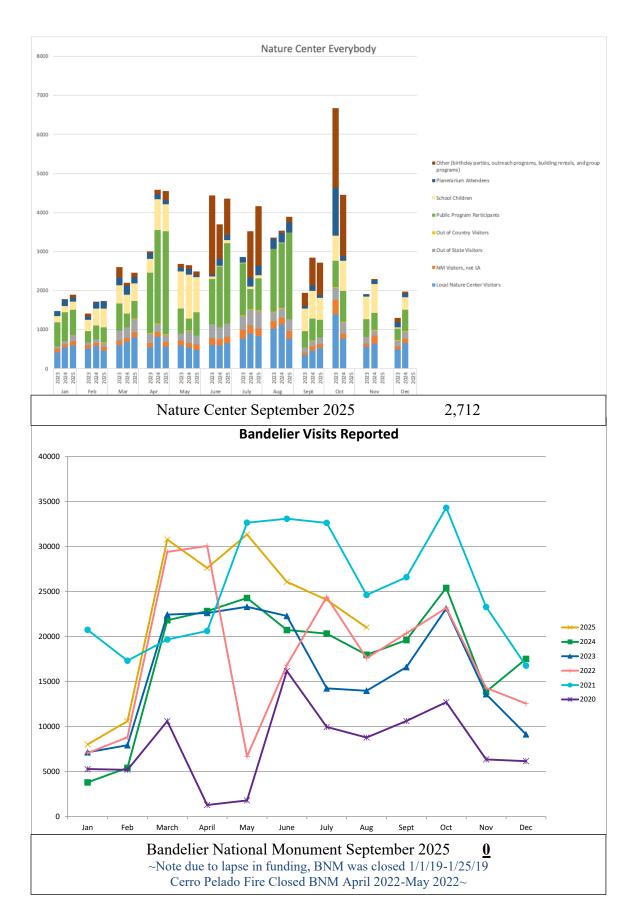


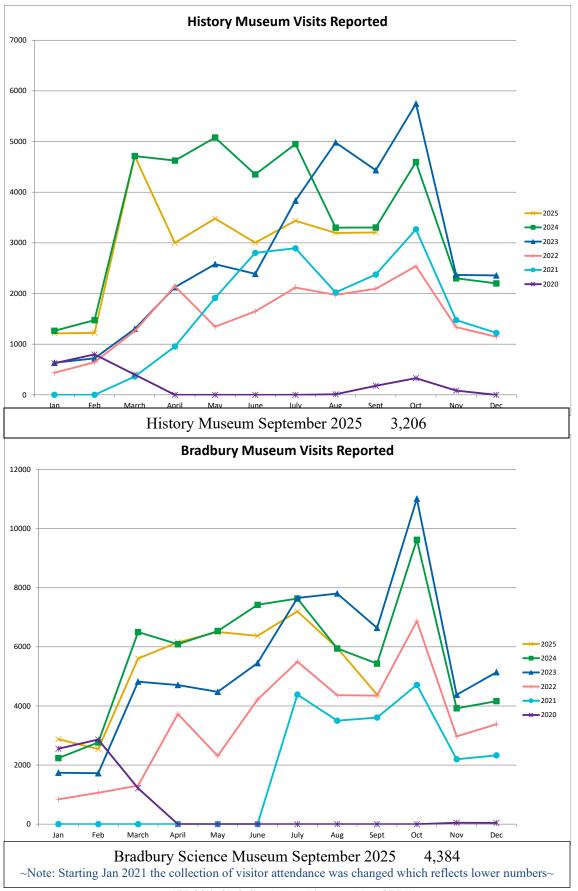
Los Alamos Visitor Center September 2025 1,732 White Rock Visitor Center September 2025 992

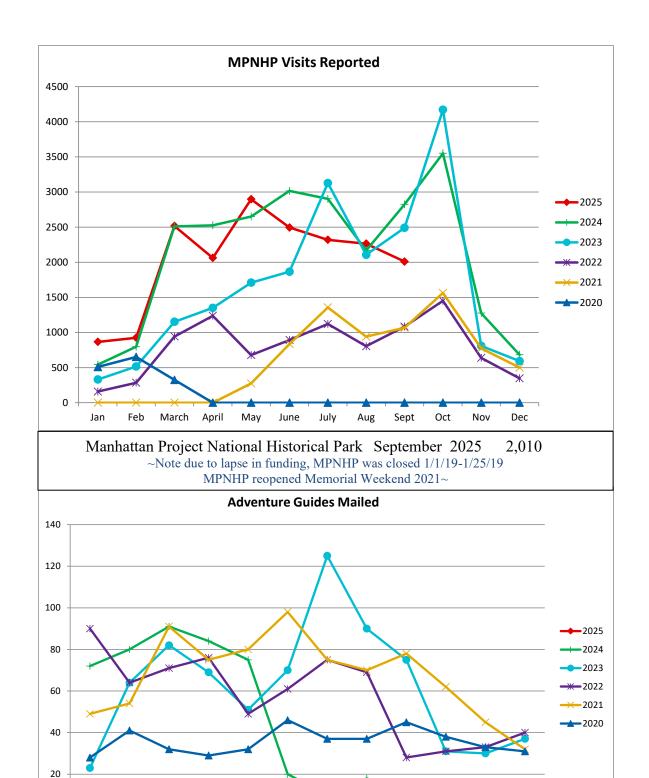
~Beginning March 16, 2020, both Visitor Centers were closed to the public due to Covid 19 pandemic~ ~Visitor Centers reopened normal business hours on March 17, 2021 after Covid 19 pandemic was over~ ~May 2-16, 2022 the White Rock Visitor Center was closed during the Cerro Pelado Fire, and the Los Alamos Visitor Center was closed May 9-15, 2022 due to this fire. ~

~Bandelier Shuttles started late June 2024, and shuttles ended August 29, 2024 months before the busy summer season ended. WRVC went back to winter hours.~

~No Bandelier Shuttles running out of the White Rock Visitor Center for 2025~







Adv	venture Guid	es Mailed	Out Sep	tember 202	5 -	08	
Year	2025	2024	2023	2022	2021	2020	2019
Total Mailed							
Guides	85	490	747	687	809	429	836

July

Aug

Sept

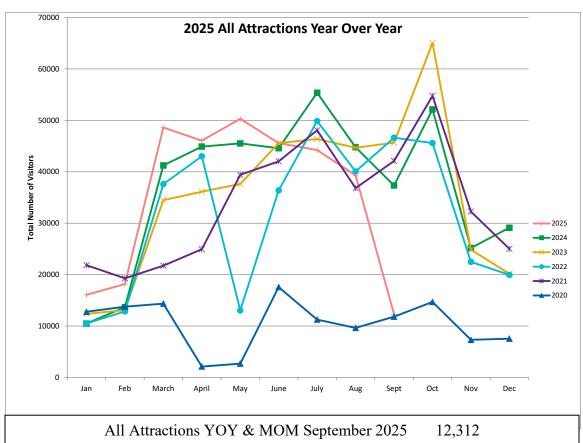
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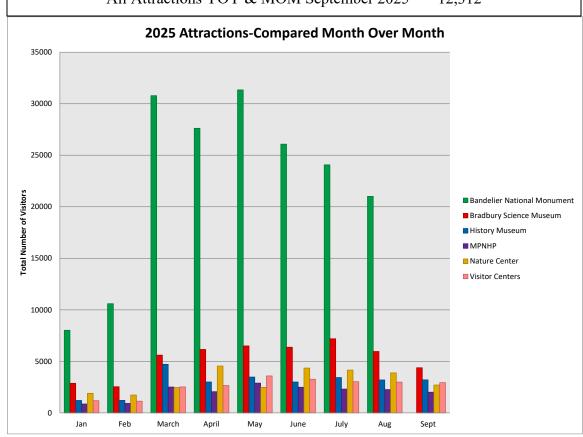
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June

March

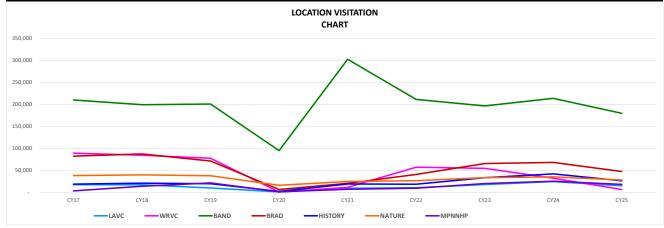
April May





Attractions by Calendar Year January 2015 – September 2025

LOCATION 🗔	CY17 🔽	CY18 🔽	CY19 🔻	CY20 🔻	CY21 🔽	CY22 🔽	CY23 🔻	CY24 🔽	CY25 🔻
LAVC	17,530	17,383	10,259	1,134	9,601	10,694	17,951	24,681	15,211
WRVC	89,225	84,531	77,669	1,010	11,648	57,221	54,684	32,403	6,638
BAND	209,981	199,281	200,741	94,948	302,295	211,241	196,432	213,595	179,525
BRAD	82,492	87,471	71,372	6,722	20,735	40,902	65,561	68,269	47,601
HISTORY	18,895	21,056	19,750	2,426	19,281	18,682	33,465	42,151	26,474
NATURE	38,245	39,939	37,839	16,370	24,941	26,648	33,678	35,350	28,267
MPNNHP	3,449	14,161	21,679	1,486	7,310	9,643	20,220	25,448	18,357



September Narrative Comments:

- The new Los Alamos Adventure Guide's has been delivered to DLA's storage unit. There are approximately 300 copies of the guides available in storage.
- Event materials in kiosks are updated weekly or as needed by a DLA representative. These contain a weekly Concierge Calendar and are restocked with 8-10 different Los Alamos County tourism pamphlets. There are currently <u>29</u> in place in the Los Alamos, LANL and White Rock areas.
- All state-managed visitor centers were contacted during the month to ensure they
 have Los Alamos Adventure Guides in stock. Similarly, local distribution points are
 also monitored. These are distributed by our contractor Santa Fe Brochure
 Distribution.
- DLA's website www.visitlosalamos.org and events page are updated on a weekly basis with new events and information.
- DLA recruits, trains, and manages volunteers for a variety of work. There were <u>44</u> volunteer hours logged for the month of September.
- WRVC Business Display Cases featured the Los Alamos Nature Center (PEEC), Gadgets (Bradbury Science Museum), Los Alamos History Museum Gift Shop,

Bathtub Row Brewing Coop, Los Alamos Coop Market, Boomerang, Little Studio on the Mesa, Brenda Fleming (local artist), Metzger's, Pajarito Mountain and Samizdat Bookstore were on display for the month of September. The large display featured the Manhattan Project National Historical Park.

- In September, DLA helped the following groups/events requesting assistance in promoting and planning their upcoming planned and/or potential events in 2025. We provide tourism materials and maps as needed for each group.
 - o 100 Welcome Bags LANL New Hires
 - o 20 Welcome Bags LANL Plutonium Dept.

Adventure Guides Mailed Out September 2025:

• 8 www.visitlosalamos.org online Adventure Guide requests.

Analysis of Visitor Surveys:

September 2025

Total of <u>54</u> combined LAVC & WRVC Visitor Kiosk Survey Entries (New iPad kiosks were installed at each Visitor Center in February 2024)

LOS ALAMOS VISITOR CENTER KIOSK ANSWERS – 53 Responses

✓ What is your age?

•	Under 18	1
•	18-24	1
•	25-34	4
•	35-44	3
•	45-54	7
•	55-64	5
•	65+	32

✓ Where are you staying?

•	this is a day trip from home	5
•	this is a road trip	11
•	lodging in Albuquerque, NM	3
•	lodging in Los Alamos/White Rock	6
•	lodging in Santa Fe, NM	28
•	lodging in Taos, Abiqui	0

\checkmark	How	did you	hear	about	Los	Alamos?
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•	Family/Friends	18
•	School/History Education	19
•	Business	1
•	Film	6
•	Online/Media	13
•	Local Event	1

✓ What brought you to Los Alamos?

•	To visit friends/family	4
•	To work	2
•	To attend a special event or conference	2
•	To learn more about the Manhattan Project/Oppenheimer	20
•	To visit Bandelier National Monument	18
•	To visit the Valles Caledera National Preserve	7
•	To visit the Manhattan Project National Historical Park	22
•	To visit the Bradbury Science Museum	17
•	To visit the Los Alamos History Museum	15
•	To visit the PEEC Nature Center	2
•	To discover new outdoor activities/scenery (hiking,biking,skiing)	9
•	To enjoy some local shopping/food/drink	9

✓ How much do you anticipate spending on your visit to Los Alamos County?

•	Less than \$25	0
•	\$25-74	0
•	\$75-149	0
•	\$150-299	0
•	\$300-499	0
•	\$500+	0

✓ Please rate today's experience at our visitor center.

•	Very positive	48
•	Somewhat positive	5
•	Neutral	0
•	Somewhat negative	0
•	Very negative	0

WHITE ROCK VISITOR CENTER KIOSK ANSWERS – 1 Responses

✓	What is your age?		_	
	• Under 18	0		
	• 18-24	0		
	• 25-34	0		
	• 35-44	0		
	• 45-54	0		
	• 55-64	1		
	• 65+	0		
✓	Where are you stayin	ıg?		
	•	rip from home	0	
	• this is a road	trip	0	
	 lodging in Al 	buquerque, NM	0	
	 lodging in Lo 	s Alamos/White Rock	0	
	 lodging in Sa 	nta Fe, NM	0	
	 lodging in Ta 	os, Abiqui	0	
✓	How did you hear ab	out Los Alamos?		
	• Family/Friend	ds	1	
	School/Histor		0	
	 Business 		0	
	Film		0	
	 Online/Media 	ı	0	
	 Local Event 		0	
✓	What brought you to	Los Alamos?		
	To visit friend	ds/family		0
	 To work 	•		0
	 To attend a sp 	pecial event or conferen	nce	0
	• To learn more	e about the Manhattan	Project/Oppenheimer	0
	 To visit Band 	elier National Monum	ent	0
		'alles Caledera Nationa		1
	• To visit the M	Ianhattan Project Natio	onal Historical Park	0
	 To visit the B 	radbury Science Muse	um	0
		os Alamos History Mu	seum	0
		EEC Nature Center		0
	• To discover n	ew outdoor activities/s	scenery (hiking,biking,skiing)	0

0

• To enjoy some local shopping/food/drink

✓ How much do you anticipate spending on your visit to Los Alamos County?

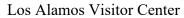
•	Less than \$25	0
•	\$25-74	0
•	\$75-149	0
•	\$150-299	0
•	\$300-499	0
•	\$500+	0

✓ Please rate today's experience at our visitor center.

•	Very positive	1
•	Somewhat positive	0
•	Neutral	0
•	Somewhat negative	0
•	Very negative	0

- ✓ The most prevalent states of origin visiting Los Alamos and White Rock were from:
 - Texas 6
 - Arizona 5
 - Florida 5
 - Arkansas 3
 - California 3
 - Colorado 3
 - Pennsylvania 3







White Rock Visitor Center

- ✓ The foreign visitors visiting Los Alamos and White Rock were from:
 - France
 - Germany

- ✓ The most prevalent cities in New Mexico visiting Los Alamos and White Rock were from:
 - Albuquerque
 - Corrales
 - Farmington
 - Rio Rancho
- ✓ Visitor Comments:

Los Alamos Visitor Center Comments:

- :)
- Excellent
- Very helpful staff,
- Beautiful as always
- Interesting
- Lovely
- I live here!
- Love the area
- Thank you
- Very nice visitors center
- Thank you for the recommendations
- Poor signage to get here!
- Just arrived
- Very helpful staff!
- Very helpful information and a great friendly welcome!
- Great
- Thank you
- Beautiful city and friendly staff
- Nice
- Reed is very nice
- Wonderful experience
- Thanks

White Rock Visitor Center Comments:

• Nice here