

LAPLS Accessibility Report

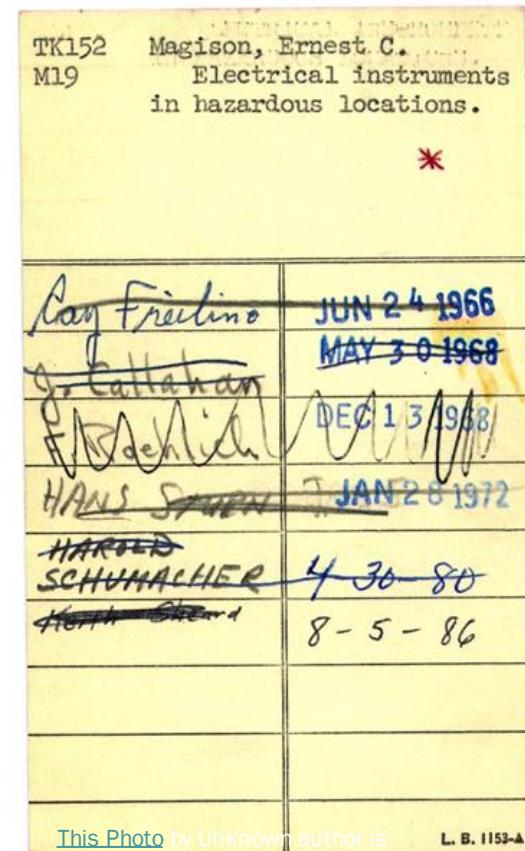
Updated April 2024

Accessibility Report

- Registration/Library Cards
- Signage
- Lockers
- Services
- Patron Computers
- Pending Projects
- Summary

Registration/Library Cards

- Large print registration forms
- Hybrid sign-up options including online and via mail
 - Many patrons able to be signed up that could not have registered before
- Coming soon: Digital signatures
- In the works: Senior center signup dates



Signage

- Stack signage improvements
 - Large print Dewey tables
- Genre signage updated
 - Streamlining & Sizing
- Coming soon: Stack signifiers

Lockers

The lockers assist patrons who are unable to enter the library (for whatever reason) and patrons who have limited mobility to enter.

- There is a designation in place to request only lockers at an accessible height.
- Additional 5-minute parking was added close to the lockers.
- Additional improvements to increase accessibility are being considered.



Services

Home Delivery

- Community Engagement working to refresh and possibly expand home delivery.

Senior Services

- We are currently working with the Betty Ehart Senior Center to provide drop-in registration as well as to expand resources to serve patrons with Alzheimer's, Dementia, and other memory loss disorders.

NM Library for the Blind and Print Disabled (LBPD) (details on next slide)

Technology

- Volunteer Tech services to assist patrons with tech literacy.

NM LBPD

Los Alamos Library partnered with NM State Library to facilitate signups for LBPD, allowing designated staff to sign the form allowing patrons to sign up for an account.

In addition:

- Pilot program "book refill" machine now in place for 1 year
- 2-3 signups facilitated per month for NM LBPD
- Other previously participating patrons began filling their orders through the machine

Positive feedback comments

Patron Computers

- Upgraded privacy screens
- Large sizing presets at catalog and print station
- Coming soon: Large print keyboards and accessible mouse at accessible stations
- Coming soon: Marked accessible stations



Large scale projects and items within the county that require improvement.

Most of the walkways, tactile door signage, bathrooms and office/workroom furniture needs work. Some of this work will necessitate major facilities work.

Example Items	Area
Pavement sloping	Public and staff parking lots; most walkways
Built-in furniture removal/movement	All areas
Tactile Signage	All areas
Bollard Installation	All areas
Accessibility training in other departments	Custodial, facilities, etc.

Pending Large Scale Projects

Summary

One year post accessibility audit, we are about 50% completed with all the internal items on the list (items staff can work on improving.) We still have many large-scale or county wide items that need work over the next several years.

A county-wide accommodation request process is coming soon, which will allow all departments to streamline requests and provide more dependable services.

In addition, upgrades to the library website are in the early stages, which will improve our online accessibility.

Overall, we are not yet where we want to be, but we are much closer to integrating accessibility into our culture and services.

Thank you

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