

*Adopt-A-Road
segments adopted - 5*

Meeting Our Goals

Our mission: To provide responsive, professional, and courteous service to the public.

News & Updates

Staff manages customer feedback, addresses customer inquiries, and concerns and provides information to stakeholders and the media on all Public Works Projects.

Adopt-A-Road Project – Traffic & Streets crew members install the sign in White Rock for the Champions of Youth Ambitions.



Connecting with the Public

The January 2024 Transportation Board was cancelled due to inclement weather.

Looking Ahead

The next Transportation Board meeting will be held on February 1, 2024.

The following is a list of agenda items:

- Election of Chair and Vice Chair for 2024
- Atomic City Transit – Update on Electric Bus Procurement
- Atomic City Transit - ADA Paratransit
- Review and update FY25 Transportation Board Work Plan

Meeting Our Goals

The airport strives to maintain the Council's strategic goals of Operation Excellence and Fiscal Stewardship. The safe operation of the airfield is the main priority of the airport manager with the second priority as completing grant reimbursements in a timely manner.

News & Updates

The Pre-Construction meeting was held for the airport fuel farm project. This highly anticipated project has a final completion date of September 29, 2024. This project is funded through the New Mexico Department of Transportation Aviation Division (NMDOT/AD).

The preliminary and design work for the construction of an 8-unit t-hangar is still moving forward; anticipated to process bidding documents in March or April of this year, with construction beginning late Summer. This project is 100% funded through NMDOT/AD.

Another THANK YOU to the Traffic and Streets Division who continually support the airport snow operations. With any anticipated snow activity, the airport runway, taxiways, and ramps are cleared as quickly as possible with no disruption to air traffic.

A THANK YOU to the Fleet Division for helping the airport purchase and install a deicer spreader box. Having this capability will shorten the amount of time snow or ice contaminates the airfield.

Connecting with the Public

Since the beginning of the new year, there has been a slight increase in transient pilots stopping by for a day or two. LAM enjoys accommodating these travelers and encourages them to visit again. All the visitors from out of state are impressed with the kindness of the community and they have enjoyed the beautiful landscape Los Alamos has to offer.

STATS Update

*Preventive maintenance
workorders – 10*

*Maintenance/Repair
workorders – 152*

New workorders – 97

Completed workorders – 89

*Immediate response during
normal hour – 13*

Emergency callouts – 0

Meeting Our Goals

The work of the Capital Projects and Facilities Division (CPF) supports the operation of various County Departments and Buildings to meet the strategic goals of Operational Excellence and Improvement of Quality of Life of Los Alamos public. Project managers continue to work on a project list of 55 projects approved for fiscal year 2024. Facilities crews continue to work to maintain and repair equipment in the 47 County facilities.

News & Updates

Facilities has assisted with snow removal, painted the art center at Fuller Lodge, updated the lighting in Fleet's welding shop to higher efficiency LED lights, handled heating issues and repairs and the Municipal building, Eco Station, and Betty Ehart Senior Center, and completed installation of new boiler for the Ice Rink Zamboni garage.

Work on projects continues to advance. Notable is construction was awarded by Council January 9 and started January 22 for the renovation of the Department of Utility Standby Rooms where emergency response crews are housed for disruptions in utility service.

Capital Project and Facilities

Capital Improvement Project Updates

Los Alamos County is working on a variety of projects that support quality of life, infrastructure, and economic development initiatives. A summary of the project and additional information can be found on our website – <https://lacnm.com/PW-Projects>.

Project Name	Dept(s)	Update
Reconfiguration for Community Development Department	PW	Construction in underway and on schedule.
Golf Course Site Improvements	PW, CSD	The contractor has mobilized.
Golf Course High Netting	PW, CSD	The contractor has started submitting equipment submittals for review by the design engineer.
Ice Rink Temporary Chiller	PW	The temporary chiller has been in operation since October 27, 2023. Assistance from a contractor to repair a malfunction has been requested. The chiller remains in operational condition. The malfunction will not affect the ice conditions. The performance has been satisfactory and has enabled ice rink staff to start the ice season in the regular schedule.
Glycol Snow Melt System Fire Station 3	FD	A pressure test of glycol lines was conducted. Based on the pressure test, it was found that a full replacement of the system is required. A cost estimate is being prepared for funding requests.
White Rock Visitor Center Outdoor Restrooms and Pavilion	PW, CDD	Council approved award of the contract. Notice of Award was sent to the contractor.
DPU Standby Area renovation project	PW, DPU	Council approved award of the project. Construction started January 22, 2024.
Emergency Operations Center (EOC)	PD, FD	Preliminary design work is in progress. A site assessment report will be presented to the council in late February.



STATS Update

Events – 186

Meeting Our Goals

The Custodial Division continues to promote innovative approaches, conscientious stewardship and outstanding customer service while delivering clean and safe results to the County.

News & Updates

The month of January saw a decrease in reservations from the previous month, but bookings continue to be up compared to this time last year.

The Art Gallery floors were refinished along with the Art Center classrooms.

Connecting with the Public

Custodial staff supported the following public events:

Fuller Lodge – 52

White Rock Activity Center – 53

WR Fire Station #3 – 0

BESC – 16

WR Town Hall – 0

Municipal Building – 60

Looking Ahead

The Green Seal Certification process was restarted after a year and a half delay due to Covid. The goal is to have this “green cleaning” certification by the second quarter of 2024. We filled our vacant position for our floor crew and are now fully staffed.

Meeting Our Goals

Consistent with the Council strategic priority to invest in infrastructure, improve mobility, and support economic vitality, the Engineering Division continues to actively manage multiple design and construction projects, providing county-wide support for existing infrastructure, and providing engineering reviews and inspections of new developments.

News & Updates

Hasse Construction, contractor for the Urban Trail project ended their temporary winter suspension in January with construction resuming around the downtown area (Phase I). The contractor has made good progress installing the new 10-foot trail in the downtown area and near Fuller Lodge. Construction of the project is anticipated to be completed in late 2024.

Design efforts are well underway by in County staff for two large projects: The Bathtub Row-Peach-Nectar project is anticipated to begin construction in late 2024, and the Denver Steels Phase II project will begin shortly afterwards.

The Engineering Division continues coordination with Department of Public Utilities and an engineering consultant for re-advertisement of the DP Road Phase II project. Re-advertisement is anticipated in February 2023 with construction anticipated to begin in Summer 2024.

Stantec, the engineering consultant tasked with leading the Transit Study held a review meeting to determine Transit Center site evaluation criteria. Present at the meeting were county staff, LANL, and NMDOT. The study is anticipated to be completed in May 2024.

Connecting with the Public

Projects such as Urban Trail, Rose Street, Loma Linda, DP Road, and the upcoming Transit Study will require outreach to the public, residents, businesses, Los Alamos Public Schools, and LANL/DOE. This coordination is critical to successful project execution while minimizing negative impacts.

County staff have been involved with coordination of development construction activities across the County to ensure that contractors are providing adequate access and advanced notifications for activities that affect the community.

Looking Ahead

Staff is currently managing multiple active construction projects, and preparing for contractors across the County to begin construction activities soon.

Staff have been busy preparing multiple grant applications to help fund CIP projects in FY25. Staff continues to be involved with multiple development inspections, permit reviews, and design reviews. Some recent project reviews include Buena Caza (Mirador Mix-Use development) in White Rock, Arbolada Subdivision on North Mesa, Arkansas Townhomes, Hills Apartments/35th Street Realignment project, Cañada Bonita, Century Bank, and the development at Meri Mac.

Engineering

Capital Improvement Project Updates

Los Alamos County is working on a variety of projects that support quality of life, infrastructure, and economic development initiatives. A summary of the project and additional information can be found on our website – <https://lacnm.com/PW-Projects>.

Project Name	Dept	Update
Urban Trail Phase I and II	PW	The project award to Hasse Construction was approved at Council in October with construction of the new trail around 20 th Street and Fuller Lodge underway. The scope of work includes construction of a 10-ft wide concrete multi-use trail from Trinity Drive northwards to Canyon Road and ending near the Aquatic Center. Construction will be completed in late 2024.
DP Road Phase II	PW	A single bid received in January was over budget. The project will be readvertised in February 2024 with some modifications to the design underway. The current project scope includes new sewer and gas lines, electric conduit, storm drain, concrete replacement, and full reconstruction of roadway.
Loma Linda Road Improvements	PW	Construction began in August and is currently under winter suspension until early spring. The scope of work involves full reconstruction of the Loma Linda subdivision roadway and installation of new lighting. Construction is scheduled to be fully completed in June 2024.
Rose Street	PW	The project award to TLC Plumbing and Utility was approved at Council in November. Work is anticipated to begin in early 2024. The scope of work for this project involves full reconstruction of Rose Street from Central to Peach. This is a joint project with the Department of Public Utilities and includes full road reconstruction along with utility upgrades.
Trinity Safety and ADA	PW	The study phase design alternatives are nearing completion by Wilson & Company, with a public input meeting anticipated in Spring 2024. The scope of work for this includes a study phase followed by design and construction. This project is the result of a 2016 road safety audit and has been awarded Federal Highway Safety Improvement Program (HSIP) by NMDOT. Construction is anticipated in 2025.
Finch Street	PW	This project design is nearing completion by an engineering on-call. The project is anticipated to be advertised for bids in April with Construction starting in late Summer. Approval to enter into an agreement with the Los Alamos Medical Center for the transfer of land for the construction of the Finch Street project was approved by County Council in August.
Canyon Rim Trail Phase III	PW	This final project design is underway by an engineering on-call with right-of-way acquisitions nearing completion. The project is anticipated to be advertised for bids in late Summer 2024.
County-Wide Crack Seal Project	PW	The County was awarded Local Government Road Funds for crack seal pavement maintenance projects in the Western Area. A procurement package is being completed to advertise this project, with construction anticipated in the Summer.



STATS Update

Customer Service Emails - 30

Roll Cart Requests – 41

*Household Hazardous Waste
Customers - 47*

*Recycle Coach App Users –
2,358*

*Recycle Coach App Interactions
– 18,276*

Overlook Visitors - 193

*Transfer Station Visitors –
1,533*

*Yard Trimming Participants –
5,231*

Social Media Followers –1.3k

Meeting Our Goals

Environmental Services continues to look at other locations and technologies for composting systems. SCS Engineers provided initial site plans for an aerated static pile system and an in-vessel system to be operated at the Eco Station. The program is estimated to divert 4,500 tons of food and yard trimming materials from the landfill and transform it into valuable compost material. ES with assistance from the LAC Sustainability Manager are currently looking at funding opportunities through state and federal grants.

Operation Save the Bears - 260 dumpsters have been delivered to the business community and 1,000 roll carts have been delivered to residential customers. On December 12, 2023, Environmental Services Manager Armando Galdon and Deputy Public Works Director Eric Martinez gave a presentation to Council on the program. The Council directed that the program be rolled out on a request only basis and that ES will return with an update within the next 12 months. ES is currently in the process of evaluating the current roll carts and looking at other options and designs by preparing an RFP which should go out to vendors in the coming month.

News & Updates

On February 3, 2023, Environmental Services transitioned from a weekly Household Hazardous Waste (HHW) drop off schedule to a monthly schedule. Due to weather the January 5th collection was rescheduled to January 12, 2024. Los Alamos County's contractor ACT Enviro had trained personnel on site to characterize and properly sort the material from 47 residents that was then transported to the proper disposal facilities. The next event will be held on Friday, February 2, 2024.

The final curbside yard trimming collection for 2023 was the week of December 4, 2023. Environmental Services collected a total of 723.21 tons of yard trimmings during 2023. The material was mulched and utilized in the bio solid composting for wastewater, sent to the Caja Del Rio Landfill for erosion control, or used by residents for landscaping. Collection will resume on March 25, 2024. Environmental Services staff collect 39 tons of Christmas trees the weeks of January 1 and January 15.

The signage at the Overlook Convenience center was updated to help provide better and more accurate information to residents utilizing the facility. White Rock residents can dump small loads of trash and recycle at the convenience center. Loads larger than a pickup truck load, that have hard to handle material, or contain potentially hazardous material are directed to the Los Alamos Eco Station.

Connecting with the Public

Recycle Coach app is a great asset for residents to check collection schedules and use the 'What Goes Where' search tool for recycling questions. The main customer interactions are collection day reminders and real time notifications.



Residential Sustainability Report

Service Period: December 2023

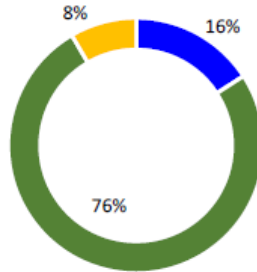
December Diversion Rate: **24%**



LOS ALAMOS

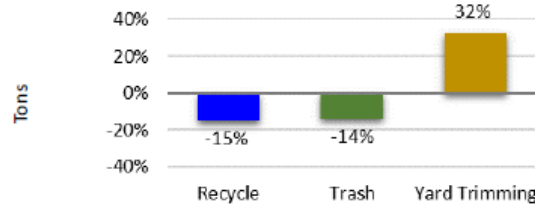
The *diversion rate* is the percent of recyclable and compostable material diverted from the landfill.

Monthly Collection Report



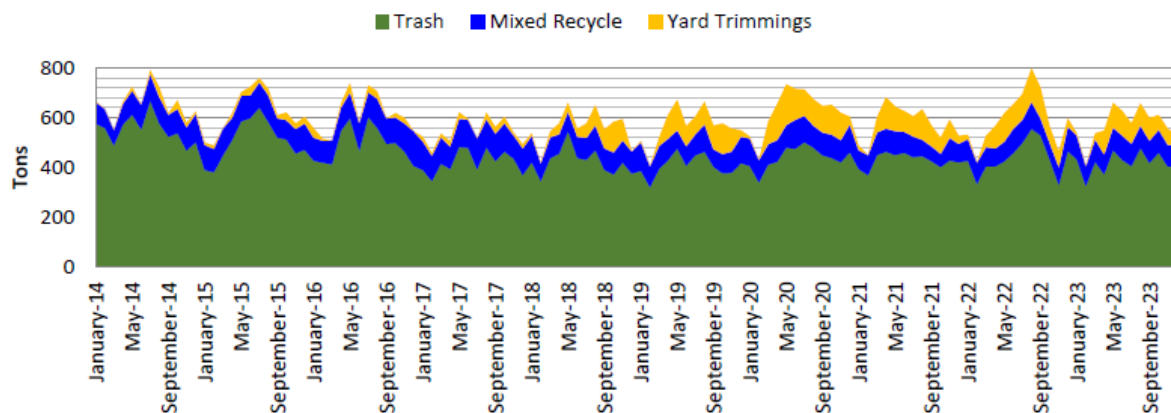
■ Mixed Recycle ■ Trash ■ Yard Trimmings

% Change Previous Year

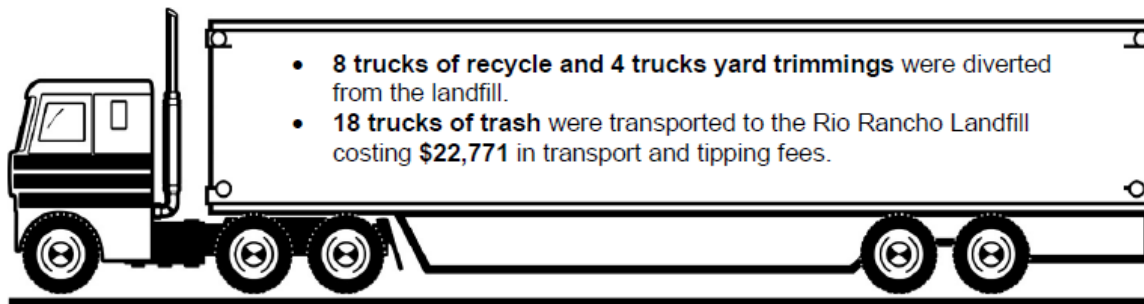


	Dec-22	Dec-23
Yard Trimming	33.66	44.54
Recycle	98.78	84.05
Trash	464.99	401.28

In December by recycling and composting Los Alamos County reduced GHG emissions by ~376 tons*



In 2023 by recycling and composting Los Alamos County reduced GHG emissions by ~5,158 tons*



For more information contact Environmental Services Division at 505.662.8163 or email solidwaste@lacnm.us

*GHG emissions calculated using <https://www.stopwaste.co/calculator>

STATS Update

Work orders entered - 191

Work orders completed within
72 hours - 122

Work orders remain open - 20

Work orders are preventive
maintenance – 35

Work orders are repairs – 156

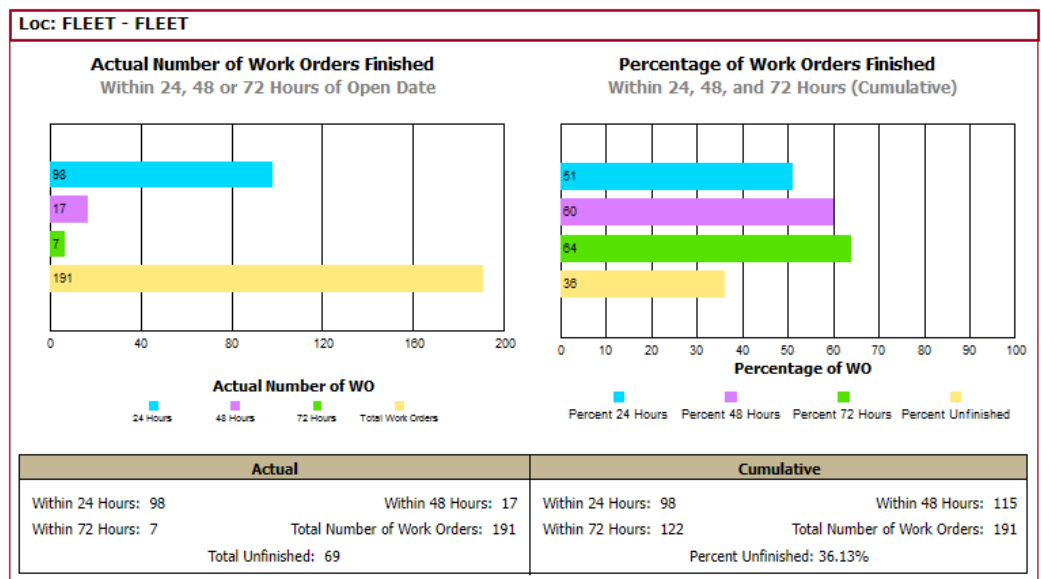
Work orders for recalls - 0

Meeting Our Goals

Fleet is focused on keeping vehicles and equipment in top shape so our Los Alamos County customers can provide quality services to the residents of Los Alamos and White Rock. Fleet also provides a Motor Pool service that is located at the Municipal building available to County staff.

News & Updates

Fleet continues to work on the FY25-26 replacement list.



STATS Update

Customer Calls – 161

Permits Processed - 4

*Perma Patch for potholes –
900*

Locates - 83

Signs installed – 131

Street Lights Repaired - 2

Meeting Our Goals

We met county council goals by providing service to the community during the month of January by responding to snow removal efforts, continuing streetlight bulb replacement, and maintaining traffic signals.

News & Updates

Crews continue snow removal efforts countywide. We have had several substantial back to back snowstorms. Crews work in shifts 24 hours a day to respond. Crews include Traffic and Streets, Custodial, Parks, Facilities, Fleet and Electric Distribution.

Connecting with the Public

Crews continue snow removal operations including hauling piles from cul-de-sacs, parking lots, snow blowing into dump trucks and hauling out of the streets, breaking ice, clearing drains that are preventing water from draining and causing a refreeze, clearing sidewalks, and widening the roadway on the ski hill.

Traffic electricians have installed audible pedestrian buttons at the intersection of Trinity Drive and Diamond Drive and have begun to install them at Oppenheimer and Trinity Drive.

Crews have installed 131 street signs, re-installed knock down street signs due to the snowstorms and installed ACT Bus Stop signs and Adopt a Road signs.

Crews continue fabricating their last and final street Id upgrade in White rock. This has been a 7-year project that was started in North Mesa, and they have worked our way down to White Rock.

Looking Ahead

Crews will continue with snow removal efforts county wide and repair and maintain equipment as the snowstorms continue, replace bulbs on streetlights county wide.

Crews will continue fabricating street signs throughout the winter.

STATS Update

*Unlinked Passenger Trips
(UPT): 12,988*

*Fixed-Route UPT:
12,627*

Demand-Response UPT: 371

Service Days: 20

UPT per Service Day: 649

UPT per Service Mile: .41

Service Disruptions: 8

*On-time Timepoint
Departures: 75.0%*

*On-time Paratransit Trips:
93.0%*

*Buses with Defective ITS
Systems: 82%*

Customer Complaints: 1

Meeting Our Goals

Consistent with the Short-Range Transit Plan, strategic priority to service enhancements, capital improvements, and institutional strategies to enhance public transit services in Los Alamos County the Atomic City Transit (ACT) Division has been actively managing multiple design and implement recommendations.

Investing in infrastructure

Atomic City Transit continues to participate with Stantec Architecture Inc to discuss the Los Alamos County Downtown and White Rock Transit Center Study.

News & Updates

The purchase of two electric buses and charging stations with a new vendor continue. As negotiations are completed and the order gets placed, we can expect the new buses in about 24 months from the date of order. With the increase interest of electric powered buses throughout the United States and limited manufactures, work production has been delayed.

Transit division has been working hard on budget preparation for FY 2025 and proposed budget of FY 2026. Included in the budget are several capital requests for replacement equipment for the transit fleet.

Atomic City Transit has been under negotiation with the Department of Interior to continue Los Alamos County Cooperative Agreement with Bandelier National Park Service for the 2024 shuttle service contract. This agreement would provide seasonal shuttle service from White Rock Visitor Center to Bandelier National Monument during the busiest visitor season, mid-May through mid-October seven days a week.

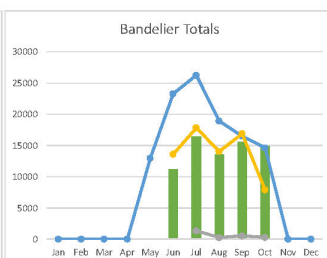
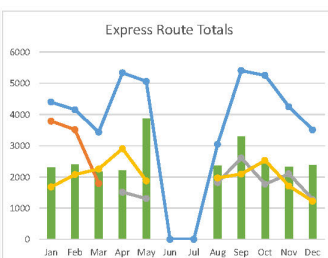
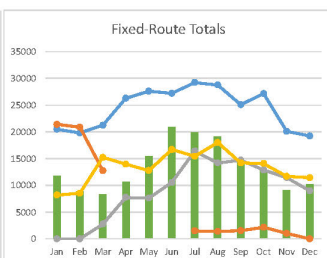
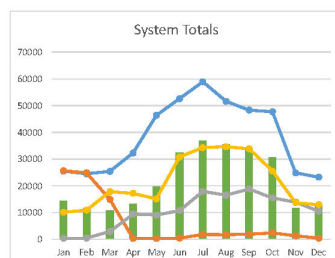
Connecting with the Public

On January 10, 2024, ACT took part in a collaborating training with Karen Edwards with the Low Vision Support Group and Doris Roberts with All Individual First (AIF) Atomic City Transit would like to thank the staff for their participation in connecting with the Community!

Looking Ahead

Atomic City Transit is preparing to start the recruiting process and preparing for the seasonal Bandelier shuttle service. The route is scheduled to begin mid-May and will run through mid-October. Additional Transit Operators are needed to perform this service. If you are interested, please see our County website to apply for the position and join our great team.

Route	December Trips					% Chg (from 2019)	% Chg (from 2020)	% Chg (from 2021)	% Chg (from 2022)	Dec Rev. Miles					Dec Rev. Hours					YTD Trips
	2019	2020	2021	2022	2023					2019	2020	2021	2022	2023	2019	2020	2021	2022	2023	
1 Downtown	4,157	-	2,241	3,598	3,261	-21.6%	0.0%	45.5%	-9.4%	3,785	-	3,148	5,459	4,591	313.6	-	273.0	287.0	244.0	59,974
2M White Rock - Main Hill	1,717	-	1,178	2,136	1,194	-30.5%	0.0%	1.4%	-44.1%	7,537	-	6,439	7,499	6,183	284.2	-	284.2	284.2	234.3	8,456
2T White Rock - Truck Rt	1,088	-	579	701	789	-27.5%	0.0%	36.3%	12.6%	6,954	-	6,019	6,998	6,248	274.1	-	274.1	274.1	244.2	18,526
2P White Rock - Peak	549	-	-	-	-	0.0%	0.0%	0.0%	0.0%	2,957	-	-	-	-	109.2	-	-	-	-	-
3 Central / Canyon	2,554	-	1,233	-	-	0.0%	0.0%	0.0%	0.0%	5,337	-	4,542	-	-	266.7	-	266.7	-	-	-
4 North Community	2,218	-	1,242	1,895	1,954	-11.9%	0.0%	57.3%	3.1%	3,867	-	3,497	4,063	3,640	273.0	-	273.0	272.5	243.9	32,206
5 Barranca Mesa	1,553	-	671	800	725	-53.3%	0.0%	8.0%	-9.4%	4,249	-	3,643	4,244	3,397	270.6	-	270.6	270.6	241.2	12,136
6 North Mesa	5,394	-	1,843	2,307	2,312	-57.1%	0.0%	25.4%	0.2%	6,019	-	3,358	4,537	4,174	407.1	-	273.4	316.4	292.3	30,088
Fixed-route subtotal	19,230	-	8,987	11,437	10,235	-46.8%	0.0%	13.9%	-10.5%	40,705	-	30,646	32,801	28,234	2,198.4	-	1,914.9	1,704.7	1,500.0	161,386
7 North Mesa Expr	847	-	528	418	739	-12.8%	0.0%	40.0%	76.8%	267	-	179	194	211	16.2	-	13.9	12.4	14.4	7,324
8 North Community Expr	612	-	190	268	722	-18.0%	0.0%	280.0%	169.4%	96	-	64	77	96	6.5	-	5.6	4.6	6.5	7,270
9 Aspen Expr	588	-	206	12	163	-72.3%	0.0%	-20.9%	1258.3%	74	-	129	85	147	5.2	-	12.3	4.4	6.8	2,200
10 Barranca Expr	688	-	91	290	437	-86.5%	0.0%	380.2%	50.7%	124	-	84	101	126	7.8	-	6.7	5.6	7.8	4,910
11 White Rock Expr	774	-	267	236	321	-58.5%	0.0%	20.2%	36.0%	252	-	170	203	255	10.0	-	8.7	8.0	10.0	4,030
Express route subtotal	3,509	-	1,282	1,224	2,382	-32.1%	0.0%	85.8%	94.6%	814	-	628	661	836	45.7	-	47.2	35.0	45.4	25,734
12 Banderlier	-	-	-	-	-	0.0%	0.0%	0.0%	0.0%	-	-	-	-	-	-	-	-	-	-	71,623
Dial-a-Ride	119	-	55	45	130	9.2%	0.0%	136.4%	188.9%	685	-	370	147	255	39.9	-	37.3	12.2	15.8	1,469
ACT Assist	361	92	181	230	241	-33.2%	162.0%	33.1%	4.8%	2,594	683	2,071	1,878	2,741	173.1	25.2	126.8	135.4	192.7	3,088
Special Services	12	333	-	-	-	0.0%	0.0%	0.0%	0.0%	107	2,934	-	-	-	10.5	247.7	-	-	-	4,317
System total	23,231	425	10,505	12,936	12,988	-44.1%	2956.0%	23.6%	0.4%	44,905	3,617	33,715	35,486	32,066	2,467	273	2,126	1,887	1,754	267,617



Legend: 2023 (Green Bar), 2019 (Blue Line), 2020 (Orange Line), 2021 (Grey Line), 2022 (Yellow Line)

Total Passenger Trips to Date: 6,377,654

Significant Service Adjustments and Special Events

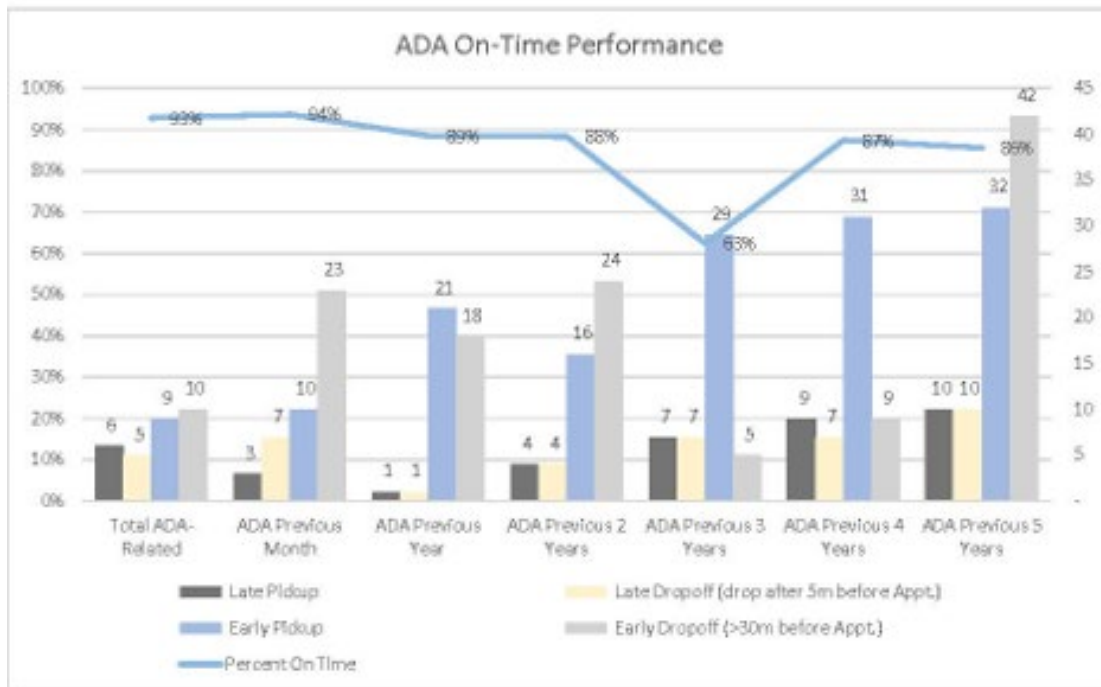
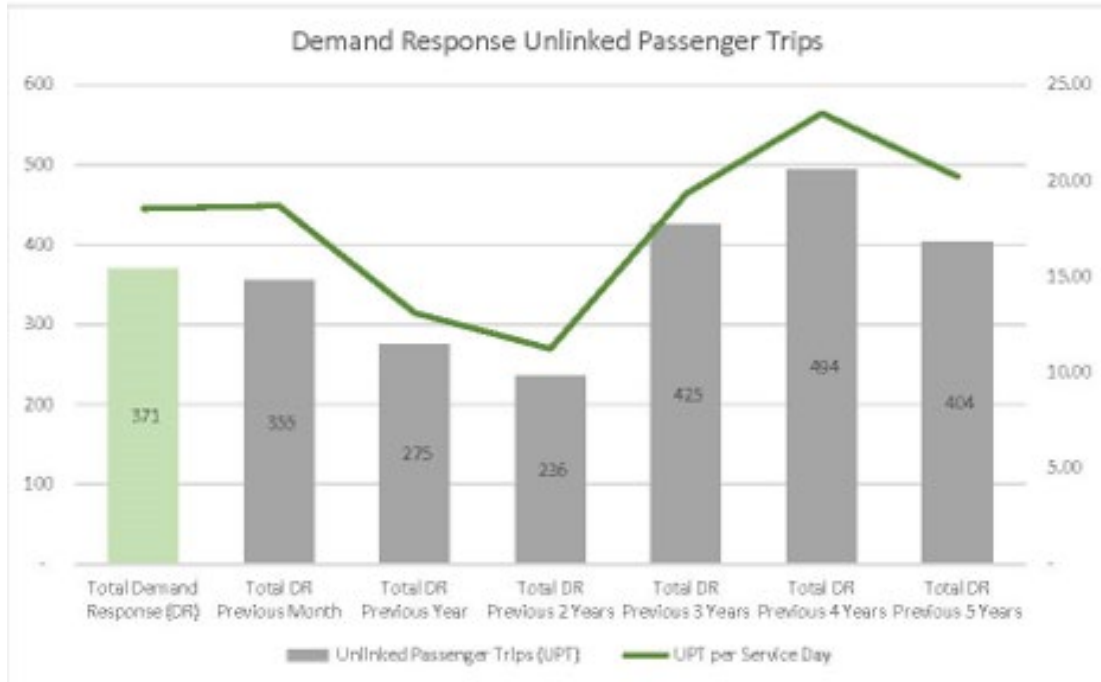
- **All Month:** Due to staffing shortages, Rt 3 did not operate. Rt 1 provided service to Camino Entrada area.
- **December 1:** 9 AM delayed start due to weather.
- **December 14:** Dial-a-Ride service only due to weather.
- **December 15:** 7 AM delayed start due to weather.
- **December 25:** All services were suspended for the Christmas Holiday.
- **December 27:** Route 2M was suspended until 11:25 AM due to operator shortages.
- **December 28:** Route 2M was suspended all day due to operator shortages.

Atomic City Transit - Demand Response Ridership and Statistics

December 2023	Total Demand Response (DR)	Total DR Previous Month	Total DR Previous Year	Total ADA-Related	Total DAR	Total DAR-Special
NTD Service Information						
Vehicles Operated in Max Service	2	2	2	2	2	-
Unlinked Passenger Trips (UPT)	371	355	275	241	130	-
UPT Ambulatory	334	323	244	211	123	-
UPT Non-Ambulatory	37	32	31	30	7	-
UPT Evening DAR	34	41	25	-	34	-
UPT Daytime DAR	89	81	20	-	89	-
UPT Regional-Linked	157	163	155	128	29	-
Companions	6	2	12	3	3	-
PCAs	28	22	26	28	-	-
Total Vehicle Miles (VM)	3,666	3,764	3,063	3,307	359	-
Total Vehicle Hours (VH)	314	309	215	280	34	-
Total Revenue Miles (RM)	2,996	3,020	2,025	2,741	255	-
Total Revenue Hours (RH)	208	210	148	193	16	-
Regional-linked Miles	1,586	1,677	1,288	1,262	324	-
Regional-linked Hours	62	65	50	51	11	-
Passenger Miles	2,530	2,364	1,903	1,775	755	-
Passenger Hours	115	111	88	82	33	-
Service Days	20	19	21	20	20	-
Weekdays	20	19	21	20	20	-
UPT per RM	0.1	0.1	0.1	0.1	0.5	-
UPT per RH	1.8	1.7	1.9	1.3	8.2	-
UPT per Service Day	18.6	18.7	13.1	12.1	6.5	-
UPT per Weekday	18.6	18.7	13.1	12.1	6.5	-

Scheduling Stats						
Subscription	126	145	136	126	-	-
One Way Trips Requested	490	511	374	343	147	-
One Way Trips Performed	337	331	237	210	127	-
Advance Reservation	214	209	192	210	4	-
Same Day Reservation	123	122	45	-	123	-
Avg. Minutes to board	1	4	7	1	1	-
Avg. Minutes to Disembark	1	1	2	0	0	-

Capacity Metrics						
Missed Trip (Due to Vehicle Late)	-	-	-	-	-	-
Trips On Time	305	292	198	195	110	-
Percent On Time	91%	88%	84%	93%	87%	-
Early Offer	8	10	13	7	1	-
Late Offer	9	6	2	4	5	-
Late Pickup	12	5	1	6	6	-
Excessively Late Pickup (>15m after window)	-	-	-	-	-	-
Late Dropoff (drop after 5m before Appt.)	6	8	1	5	1	-
Excessively Late Dropoff (>10m after Appt.)	1	-	-	-	1	-
Early Pickup	20	34	38	9	11	-
Excessively Early Pickup (>15m before window)	1	1	5	1	-	-
Early Dropoff (>30m before Appt.)	12	23	18	10	2	-
Excessively Early Dropoff (>45m before Appt.)	-	1	-	-	-	-
Trip Over 45 min	6	5	5	6	-	-
Trip Over 60 min	3	2	5	3	-	-
Over Fixed-Route Duration Est.	13	7	11	7	6	-
>15m Over Fixed-Route Duration Est.	3	3	5	3	-	-



Welcome to Public Works

Justin Gibson, Engineering Project Manager



I am a Professional Engineer specializing in the discipline of transportation for public sector projects. As a native New Mexican, I have spent my personal and professional life across the four corners of our state and have been a registered Professional Engineer in New Mexico since 2011. My prior work experience in New Mexico has allowed me to contribute to the enhancement of transportation infrastructure, making a local impact. This has included construction project management and technical support engineering roles within operations surrounding project development.

Before joining the Las Alamos County Public Works Department as an Engineering Project Manager, I spent over 16 years with the New Mexico Department of Transportation, where I had a passion for roadway projects that improve roads, bridges, and trails, ensuring safe and efficient travel experiences for communities and the traveling public. Prior to my public service career, I worked with a consultant engineering firm in Las Cruces, New Mexico. I obtained a BS from New Mexico State University in Civil Engineering.

Outside of work, my heart lies in camping and RVing with my family, creating lasting memories surrounded by the great outdoors. My background is deeply rooted in agriculture. I grew up in central New Mexico on our family cattle ranch, where I spend my time helping work cattle as my family continues into our 5th generation there. I also dedicate time outside of work to coaching youth shooting sports within 4H, including archery, trap, and smallbore. You can often find me enthusiastically cheering on my two kids with my wife at various sports competitions, including football, volleyball, and New Mexico High School Clay Target Association events.

Marc Hitchcock, Transit Operator Trainee



Atomic City Transit would like to welcome Marc Hitchcock, Transit Operator Trainee. Marc comes in with experience in transit from Las Vegas, NV and will be working full-time for Atomic City Transit. He is completing all his new hire training, and soon you will find him on route providing service to the community. Help us welcome Marc on your next bus ride.

Staff Anniversaries

Congratulations to Lloyd Ami, Lead Transit Operator, he completed 15 years of service,



Staff Members Highlight of the Month

Atomic City Transit would like to acknowledge Virginia Espinoza and Kyle Hatch. Virginia is Transit's Senior Office Specialist and Kyle is a Sr. Management Analyst. They both diligently worked through N-Drive migration project. Thank you, Virginia, and Kyle, for the high level of support you provide Transit.



Training

Transit - Customer Service and Sensitivity Training



Projects

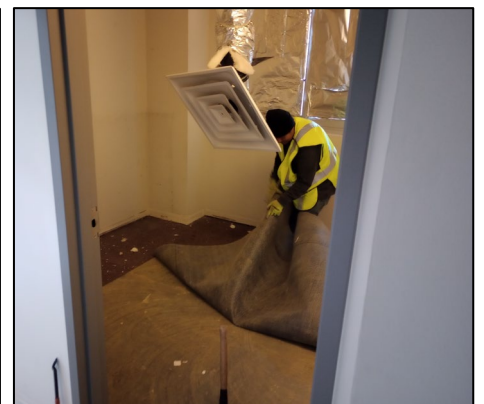
Signs were installed at the Overlook Convenience Center and Reuse Center. Crews completed the tree collection.



Traffic and Streets Crews replace light bulbs and provide snow removal and traffic control throughout the County.



DPU Standby Area renovation project.



Urban Trail Phase I & II Multi-use Trail Project



New Equipment Received by Fleet



New police vehicles



A new skid loader for Parks



New Zamboni for Ice Rink.

Kudos

From: Barbara Gmail
Sent: Tuesday, January 9, 2024 7:09 AM
To: LACPW
Subject: Thank You

We wanted to thank your crews for such a good job this storm. We plowed in our neighborhood quickly and there is sand down on our historically icy street! We truly appreciate it.

We drove to Santa Fe yesterday and they had barely plowed anything. It was a mess. You guys did a solid for all of us.

Thank you!
Andy and Barbara Phelps

From: Lori Thorne
Sent: Tuesday, January 9, 2024
To: LACPW
Subject: Thank you

I would like to thank all the snowplow drivers! I know they work long hard hours and do the best they can. There are certain people (our neighbor who pulled over two of the drivers on upper Trinity Dr.) who don't appreciate everything you all do! You can only do what you can do and you can't keep everyone happy! If certain people can't drive in the snow a four-wheel drive comes in handy or just stay home. Again, thanks for everything.

From: Clif Meyer <clifmeyer@gmail.com>
Sent: Thursday, January 11, 2024 11:57 AM
To: LACPW <lacpw@lacnm.us>
Subject: snow plowing

I would like to thank and send kudos to Eddy who cleaned up the Camino Redondo area on Wednesday, clearing driveway and mailbox access in addition to moving snow around to melt it. I coordinated moving my truck and car so he could finish the job. Please give him my thanks.

Clif Meyer

On January 8, 2024, under essential services, Transit Division received a phone call from one of our regular customers that called to thank all the Route 4 drivers for providing service under severe weather conditions.

