CMO Monthly **November 2024**

County Manager's Office

STATS Update

As of December 09, 2024:

Facebook:

Rating: 4.3 out of 5 (42 reviews)

Followers: 8,373 Reach: 121,210 Clicks: 226

Top LACO performing post:

<u>Council is considering the</u>
<u>purchase of three properties on</u>
<u>Diamond Drive (posted Nov. 16)</u>

Post Impressions: 3,022 Post Reach: 2,780 Post Engagement: 1,249

Instagram

Followers: 2,138 Reach: 1,499

Content Interaction: 270

NextDoor

Community Members: 5,460

County Line Newsletter Subscribers: 2,450 Open Rate: 52%

(See annual metrics on the following page.)

Meeting Our Goals

In November, Los Alamos County advanced key Council-adopted goals: Operational Excellence (employee retention), Economic Vitality (broadband), Environmental Stewardship (greenhouse gas reduction) and Quality of Life (health, wellbeing, and social services). We shared the employee survey results with all staff, discussed findings at the Nov. 15 senior management retreat, and held a brainstorming session to develop actionable improvements to enhance employee satisfaction and engagement. Also in November, the Council approved the final Climate Action Plan aimed at reducing greenhouse gas emissions and a contract for community broadband installation. While the proposed property purchase for a future Social Services Hub to centralize social services was not approved, efforts to secure an alternative site will continue.

News & Updates

Intergovernmental Affairs: The MOA for a landfill feasibility study was shared with and approved by our regional partners. The resolution in support of the "ECIP" at the National League of Cities City Summit was approved. A Request for Quote for a state lobbyist was released. The EM-LA office provided the County with an update on the AOCs/SWMUs within the County outside of lab property.

Sustainability: On November 12, 2024, County Council adopted the Climate Action Plan (CAP) and the greenhouse gas emission reduction target to achieve carbon neutrality by 2050; and further moved to maintain BPU's and Council's goal in the strategic plan to phase out natural gas by 2070 for residences and businesses, while accelerating the natural gas phase out target for County facilities to 2050 in alignment with CAP recommendations. To learn more about the CAP and read the final report, visit <u>lacnm.com/Sustainability</u>.

The first Sustainability Newsletter was published. The monthly electronic newsletter will share insights on various local sustainability initiatives, events and topics. To view the latest newsletter, visit https://conta.cc/4fZ8O3U.

Broadband: Big news for broadband this month! The Council approved vendor agreements with Bonfire for the CBN (Community Broadband Network) project. At the November 19th Council meeting, Broadband Manager Jerry Smith and team presented the project, answered Council questions, and heard public comments. Subsequently, County staff held an initial planning meeting with Bonfire to begin the design phase. On November 20th Smith also presented and explained the CBN project to the Board of Public Utilities. Other broadband-related activities centered around collaboration efforts with San Ildefonso Pueblo, focusing on agreements for completing fiber line construction, and for long-term County use of portions of the new fiber line. Additionally, Smith attended a regional Fiber Broadband Association event in Albuquerque and participated in a Legislative Finance Committee meeting, as a show of support during NM Office of Broadband's funding requests for the upcoming legislative session and budget needs.

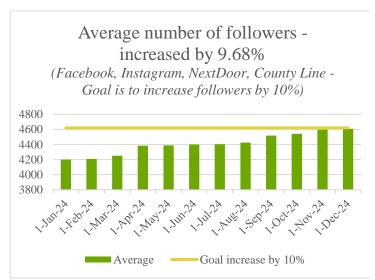
Connecting with the Public

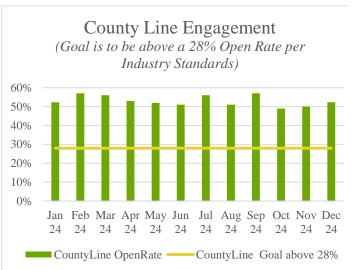
On November 6, Los Alamos County was featured in the National League of Cities' 100 Cities Digital Road Show, celebrating their centennial anniversary. NLC shared photos and information about Los Alamos to its 49 state municipal partners and their followers on various social media platforms.

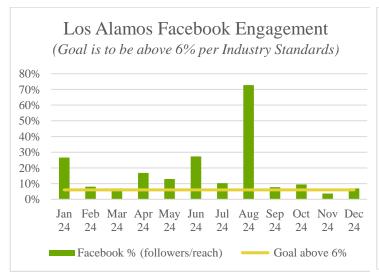
Looking Ahead

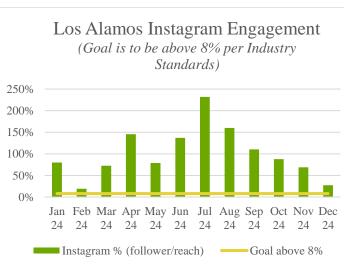
Next month, Los Alamos County will light the holiday tree in the Municipal Building lobby and will assist the Los Alamos Commerce & Development Corporation for the December 7th Holiday Light Parade.

Social Media Metrics









CMO Monthly **November 2024**

CDD: Admin

STATS Update

23 Code Cases were closed during November 2024

63 Code Cases were opened in November 2024

15 New Business Licenses were issued in November 2024. 4 were for Los Alamos County and 11 were out-oftown businesses.

5 Special Event permits were issued in November 2024

News & Updates

The Community Development Dept. would like to congratulate Andrea Fresquez and Wendy Laird on their new positions. Andrea will be joining the LAPD working in their records department and Wendy Laird has accepted the Sr. Office Specialist position here in CDD. We wish both ladies much success in their new roles with Los Alamos County.

Community Development is actively recruiting for Permit Technician, Planning Manager, and CDD Director.

County Clerk

STATS Update

226 Recordings & Filings

58 eRecordings

7 Marriage Licenses

2 Probate Cases

3 County Council / Board Meetings

16,362 Total Registered Voters

8,043 Voter Record
Transactions

16 Social Media Posts

622 Facebook Followers

377 Instagram Followers

75 Threads Followers

152 X Followers

39 Customer Visits

Meeting Our Goals



Operational Excellence

November 2024 was all about the General Election held on November 5, 2024. After months of preparation, the Clerk's Office team, in collaboration with our Election Workers, LAC Facilities, and LAC

Custodial, successfully ran a smooth and efficient election. Once again, our County demonstrated its civic pride with a strong voter turnout—over 75% of registered voters in Los Alamos County exercised their right to vote!

While November 5th was the official Election Day, the work of the Clerk's Office didn't end there. On November 13th, the Special Elections Board convened to perform a formal hand-count of ballots from the election and review/process provisional ballots.

On November 14th, the Los Alamos County Canvass Board met to review and certify the election results for the County. The process was efficient, and the Board approved the results, which were then submitted to the New Mexico Secretary of State's Office for statewide certification. The State of New Mexico officially certified the statewide Election Results in late November. The Los Alamos County Clerk's Office was pleased to learn that the certification was completed without the need for any follow-up from the Secretary of State's Office.



Communication

The Clerk's Office staff worked tirelessly to ensure that Los Alamos County's election results were communicated with precision and efficiency. Providing real-time updates to both the onsite Media Room and through social media channels, the team made sure that the public

and media outlets received accurate, up-to-the-minute information throughout the election process. Their commitment to transparency and accessibility was evident, as they effectively handled the distribution of results, adapting quickly to any challenges that arose.

In addition to these efforts, Allison Collins, a key member of the Clerk's Office team, crafted a detailed and organized chart of the county's election results. This comprehensive report breaks down the election data in a clear and easily digestible format. Her dedication and attention to detail reflect the high level of professionalism and excellence that defines the Clerk's Office. The chart is available for review later in this report, highlighting Collins' invaluable contribution to the overall success of the election communication efforts.

Project Updates

The Clerk's Office is collaborating with the Procurement Division on a Request for Proposals (RFP) to secure comprehensive indexing and redaction services for the remaining county clerk recorded documents. The goal is to efficiently organize and protect public records, ensuring they remain both accessible and confidential, while fully complying with all legal and regulatory requirements. Responses are due this month.

Connecting with the Public

The Los Alamos Clerk's Office plays a vital role in maintaining the community's public records, overseeing the recording, indexing, archiving, and retrieval of vital documents. Currently, the office manages a digital database with more than 148,000 electronic public record documents, providing the public with daily access and retrieval assistance.

As a reminder, the Clerk's Office has implemented a convenient online appointment scheduling system. Visitors can easily book their appointments through the Clerk's website at www.losalamosnm.us/clerk, ensuring a smoother and more efficient process.

Clerk Naomi Maestas would also like to remind the public of several services available online. For those who need to search real estate recordings and government document filings, the Online Records Portal offers a quick and easy way to access this information. Additionally, the Probate & Marriage Online Records Portal allows users to search probate and marriage records. In addition, Fraud Notify is a simple way to help prevent you from being the victim of property fraud. If you register your name, you will be notified by email anytime a document is recorded in your name. This could give you early warning of property fraud being committed.

Election-related services, including voter registration, are also available online. Citizens are encouraged to visit NMVote.org for all election-related services, helping to streamline the voting process.

The Clerk's Office remains committed to providing accessible services, in person and online. For more information, visit the Clerk's webpage at www.losalamosnm.us/clerk, or contact the office at 505.662.8010. The office is located at 1000 Central Avenue, Suite 240, and staff are always happy to assist with any inquiries.

















CMO Monthly November 2024

County Clerk



Naomi D. Maestas County Clerk



Tessa Jo Mascareñas Chief Deputy Clerk



Victoria Martinez. Elections Manager



Danielle Miera Senior Deputy Clerk



Allison **Collins** Deputy Clerk



Marie

Pruitt

Casey Salazar Deputy Clerk



Deputy Clerk

Michael Redondo Deputy Clerk



Jasmine Maez. Student Clerk Student Clerk



Andrea Alarid

Staff Highlight



This month, we are excited to highlight Chief Deputy Tessa Jo Mascareñas for her exceptional contributions in the office. Her leadership and dedication have made a significant impact on our daily operations, creating a positive and collaborative work environment.

Chief Deputy Tessa Jo is recognized for her organizational skills and her unwavering support for our team. She consistently goes above and beyond to ensure that our office runs efficiently and that everyone feels engaged and valued.

Thank you, Tessa Jo, for your hard work and commitment!

Looking Ahead

Upcoming Important Election Dates:

December 3, 2024 Automatic Recount/Audit

December 16, 2024 State Canvassing Board meets to certify Recount Results

December 17, 2024 Election Official Recognition/Proclamation

Upcoming Events / Project Milestones / Seasonal Changes / New Initiatives:

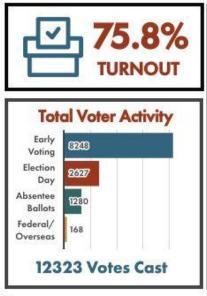
December 24, 2024 Clerk's Office closed for Staff Meeting/Development.

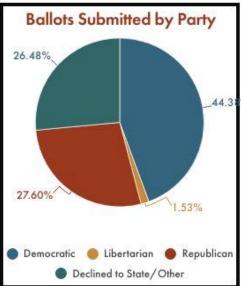
Staff were dismissed at noon.

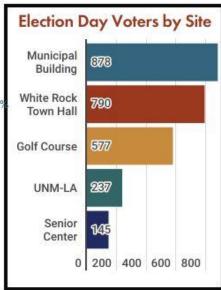
December 25, 2024, Clerk's Office closed in observance of Christmas Holiday

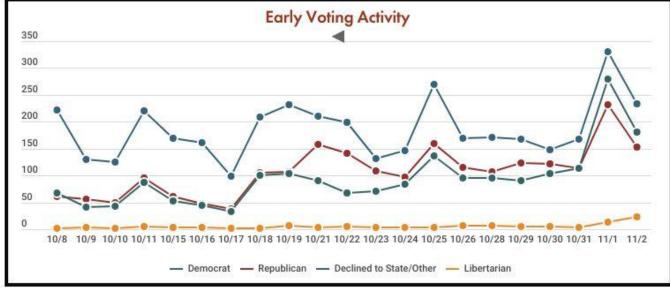


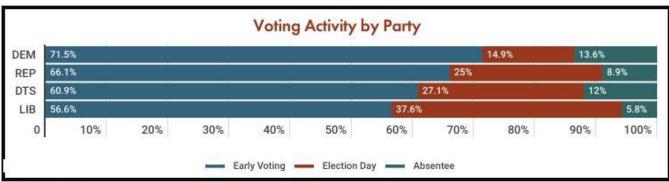
2024 General Election FACTS & FIGURES











2024 General Election Day



White Rock Townhall (L-R): Elaine Deschamp, Kylie Stewart, Deepa Pawar, Esther Brunette, Ken Thomas, Bernadette Lauritzen, Kimberly Christensen and Nora Berninger.



Betty Ehart Senior Center (L-R): Penelope Barry Hoffman, Jasmine Stephens, John Puckett, Jerry Fleming, Teri Marzili, Edwin Martin, and John Halladay.



Los Alamos Golf Course Community Room (L-R): Allen Straub, Lisa Romero, Amy Mills, Judith Buckingham, Annabelle Rivera, Jan Barnes, Sharyl Hofer, Rob Trujillo, Clark Davis, Patricia Granich, Andres Torres and Jill Gross.



Los Alamos County Municipal Building (L-R): Enrique Tafoya, Gabriella Martinez, Patricia Masterson, Nicole Sutherland, Linda Fox, Debra Baker, Ginger Young, Ed Santiago-Munoz, Jeri Grahan, Mary Jo Waltman and Cookie Halsted.



Absentee Board (L-R): Gavin Collins, Sharon Seitz, Barbara Calef, Sarah Hoover, David Hampton, Kim Thomas, Maribeth Daniels, Ryan Van Cleave, Anthony Coletti and Steven Loftus.

Scenes from the General Election Canvassing Board Meeting





Community Services (CSD)

Administration, Cultural Services

Meeting Our Goals

STATS for November Quality Governance

Communication and Engagement- The Community Services Department continues with community outreach through videos and social media posts for

Facebook and Instagram, and

submitting press releases to local news outlets, to keep the public informed.

35 New Social Media **Followers**

22 Press Releases

52 Social Media Posts

125 E-Activity Fall Guide Reads

513 E-Activity Winter Guide Reads

5 Alcohol permits

News & Updates

CSD is providing a Continuous Improvement workshop for staff that is part lecture and hands-on problem solving.

The Los Alamos County Art in Public Places Board (APPB) invited artists to submit proposals to create a distinctive art piece that serves a dual purpose: a secure gate for the Betty Earhart Senior Activity Center that ensures safety while also enhancing the visual appeal of the area.

Members of the Parks and Recreation Board were provided with an informational tour of the outdoor park facilities.

Cory Styron & Jessica Strong presented at the ActivEnviro Global Health Summit conference in San Antonio, Texas.

Staff are collaborating with Public Works and Community Development on several projects.

Connecting with the Public

Los Wilderness First Aid 2-Day Course, November 2, 2024

In-person certification course covering the basics of how to help someone in need of first aid in the backcountry, involving two days full of instruction, practice, and scenarios. 9 participants

Insulate, Insulate, November 7, 2024

Live-streamed presentation about the importance of insulation for creating comfortable and efficient living and working spaces. This program was presented in partnership with the Los Alamos County Department of Public Utilities. 27 participants

Wolves in New Mexico, November 12, 2024

In-person presentation about the historical presence and status of wolves in New Mexico. This program was presented in partnership with New Mexico Wild and the Los Alamos History Museum. 74 participants.

Attachment A

CMO Monthly

Staying Alive in Avalanche Country, November 19, 2024

In-person and live-streamed presentation about avalanche safety, including how to recognize and avoid avalanche dangers. This program was presented in partnership with the Los Alamos Mountaineers.

94 participants

Looking Ahead

Upcoming PEEC Events in January 2024

Night Sky in January (In-person), January 3, 2025

A guided night sky viewing event showcasing celestial wonders visible in January. Time: 7 PM

Acoustics in Wildlife, January 23, 2025

A presentation exploring how animals use sound for survival and communication in the wild. Time: 6 PM

Los Alamos Mountaineers Program (In-person and Live-streamed), January 28, 2025. An event hosted by the Los Alamos Mountaineers, featuring outdoor and adventure topics. Time: 7 PM

Backcountry Film Festival (In-person), January 30, 2025

An annual festival showcasing inspiring and unique films centered around human-powered back country adventures.

Time: 7 PM

CSD: Public Library System

STATS Update

56 Public Programs & Events

1,277 Total Program Attendance

22,531Physical Items Circulated

8,917Digital Items Circulated

31,448 Total Items Circulated

Meeting Our Goals

The Library continues to meet the County's quality of life goal by providing diverse programming, materials, and services for all ages. In celebration of Veterans Day, the Library hosted an author talk with local author, Tony Wasowicz. The author presented a moving program based on his memoir Ask Your Father. The book explores his father's story of being a fighter pilot and POW during WW2. Attendees were moved by the story, and many shared their own family tales of war, adventure, loss, and discovery.

In November, the Library also celebrated National American Heritage month with a program about the Tewa language and the history of Native American educational systems from precolonization to the present. The program was presented by Dr. Porter Swentzell, educator and tribal member of the Santa Clara Pueblo. The presentation was offered in collaboration with the J. Robert Oppenheimer Memorial Committee. Library staff have invested significant resources to better reach teen patrons.

The program, Books and Banter, is a result of these extra efforts. Every third Thursday of the month, a group of teens grades 7-12 gathers to hear about new young adult books from Library staff and volunteers. This month the new books were paired with a favorite picture book on the same theme and staff had a story time for the teens at the end of the evening.

News & Updates

The Step Up Gallery recorded a total of 1200 visits for the exhibit, Personality Plus & Phone Tag by artists from the Studio Art Quilt Associates of New Mexico. The show was held through November 9th and was followed by the photography show, Eye Contact: Photographic Compositions by Tony Jackson.

In November, the Library launched social media accounts on Facebook and Instagram under the name, Laclibrary.

Connecting with the Pubic

Elementary school students are a fun segment of the public to connect with. Three lively second grade classes from Barranca Mesa Elementary School visited the library on Monday, November 25. They learned about the library, checked out books, and explored.

















Attachment A

CSD: Recreation

STATS Update

145 Programs and Events

8,751 People Attended Programs and Events

924 Open Gym Programs

7632 People utilizing the Ice Rink

News and Updates

Season Preparation and Opening

The Recreation Division transitioned to full-time Ice Rink operations this season, kicking off November with staff training and ice building. Despite challenges from the first snowfall On November 5, followed by warm, sunny days, staff worked tirelessly to open the rink on November 15, welcoming 267 visitors on opening day.

Try Hockey for Free Day - November 16

In collaboration with the Los Alamos Hockey Association and USA Hockey, the rink hosted the Try Hockey for Free Day program, returning for the first time since before the COVID-19 pandemic.

Youth and Adult Hockey Practices Begin – November 17

Local hockey groups launched their practice schedules for the season.

Saturday Skating Lessons - November 23

The first session of Saturday skating lessons began with **23 participants**, doubling the previous attendance. This increase followed the cancellation of Wednesday lessons due to changes in the LAPS school schedule.

Turkey Bowling - November 23

The annual **Turkey Bowling event** attracted 49 participants. Winners included:

- James (6–10 age group)
- Ellie (11–15 age group)
- Dean (16+ age group)

Annual 3rd Line Hockey Tournament, First Weekend of December

The 3rd Line Hockey Tournament will bring players from seven states, including Michigan and several southwestern states. In this unique event, players are drafted into teams the night before the tournament begins, adding an exciting element of surprise.

Santa's Workshop, December 7

Recreation staff will host Santa's Workshop at Fuller Lodge on December 7, preceding the Light Parade and the tree lighting at the pond. This festive event will kick off the holiday season for families in the community.

Luminaria Skate (December 24): A magical Christmas Eve skate under glowing luminarias.

Holiday Hockey Festival (December 27): Four days of hockey hosted by LAHA.

New Year's Eve Skate (December 31): Skate into 2025 with a celebration at the rink.

Open Gym Programs

As colder weather set in, Open Gym programs moved indoors, increasing usage of LAPS gym facilities. Attendance for November reached **924 participants**.

Hawk Hang Out - November 14

In collaboration with Teen Court, Teen Center, LAPD, and YMCA, Recreation hosted Hawk Hang Out at Fuller Lodge. Over 100 kids enjoyed escape rooms, Thanksgiving crafts, snacks, and drink ment A

Golf Course:

The golf course renovation project is now substantially complete. All tee boxes and concrete golf cart paths are finished, and sand bunkers on the back nine have reached 100% completion, marking the end of all construction work on the back nine. The green re-contours on the back nine are complete and in the grow-in phase.

The practice range teeing area is currently being formed, and hitting pads, and sodded areas will soon be installed. Additionally, the split rail fencing around the driving range and the retaining wall are completed. Landscaping along the southeast clubhouse stairs is also finished, except for two walks-over bridges that are still under construction, as part of a separate project.

New padding around poles on the practice range tea is scheduled for installation within the next month. The new restrooms are expected to arrive in November, with installations to follow shortly thereafter.

For additional updates and drone footage of the project, visit the county project page https://www.losalamosnm.us/County-Projects/Golf-Course-Renovation-Project Golf Shop Hours of Operation:

November 4th, the golf shop and golf course will be closed on Mondays and Tuesdays. From Wednesday through Sunday, the golf shop will be open from 9:00 a.m. to 4:30 p.m., with all rentals to be returned by 4:30 p.m. The practice range and new short game practice area, along with surrounding areas, will remain closed until further notice.

The Aquatics Center:

Mountain Club Swim Meet, November 2nd

The Mountain Club hosted a swim meet on November 2 with a total of roughly 250 athletes from Los Alamos, Farmington, Albuquerque, Taos, and Santa Fe. An estimated total of 150 spectators attended the swim meet.

Dive in Movie, November 15th

Friday November 15 the aquatic center showed "Brother Bear" for the winter movie in the Leisure Lagoon. A total of 67 youth enjoyed popcorn, cookies, and refreshments while floating around the pool.

Aquatic Center Facility Closure dates:

December 7th

December 20th

December 25th

January 1st

Aquatic Center Facility Closure dates:

December 24th and 31st – 4pm Attachment A

CSD: Recreation

STATS Update

Meeting Our Goals

248 Park acres maintained

7 Repairs due to vandalism

7 Funeral services

12 Volunteer hours worked in parks6

12 Headstone/Niche installations

0 Memorial Bench Installation

Quality of Life - Parks and Open Space

The Parks and Open Space Division provides services to the community in Los Alamos and White Rock through the maintenance of parks, facilities, open space, trails, and the support of special events throughout the county.

News & Updates

The Parks and Open Space team is working on the following items. OpenGov Asset Management Software – Agreement (AGR24-950) completed on April 1, 2024, to provide Parks management software. The team is moving forward with the implementation process.

Guaje Pines Cemetery Changes approved by County Council:

Ordinance No. 02-348 was approved 9/24/24.

The proposed fee increase was approved 1112/24.

IFB28-18 - Athletic Field Renovations approved by County Council on 11/19/24. This is a three-year sports field renovation plan to address field leveling/laser grading, replacement of sod and irrigation adjustments.

Ashley Pond Pavilion installation will begin on November 18, 2024.

Parks and Sports Fields have been winterized, meaning water has been shut off across the system.

Restroom renovations at Pinon, Rover, Overlook and North Mesa Sports Fields were completed

in October. This will allow restrooms to remain open during the winter months. Restrooms that will remain closed during the winter months include Barranca, Flint Soccer Field, and East Park.

Connecting with the Public

- Assist Parks and Recreation Board Liaisons with working groups questions or needs.
- Open Space and Trails Project, Brewer Arena, and BMX Track community meetings.
- Parks and Open Space Volunteer Opportunities

Looking Ahead

Volunteer Opportunities

Volunteer opportunities for trail maintenance are offered May – October annually. A complete list of volunteer opportunities may be found here: https://www.volunteerlosalamos.org

CSD: Social Services

STATS Update

3 Contractor Public Programs & Events 411 People Attended Programs and Events

Meeting Our Goals

Quality of Life

Social Services staff continue to help clients at our office location, as well as in the community such as at our weekly "Social Services at the Library" partnership.

Jessica Strong also attended the three-day Active Enviro conference in San Antonio November 20-22, where she participated in interdisciplinary deep dive discussions that involved parks and recreation departments from across the country, interacting with allied fields, such as Social Services to address big problems such as homelessness.

Health, Wellbeing, and Social Services in the Community

In November, Social Services had several productive brainstorming sessions with community partners, such as Self Help, BabyNet, and the Los Alamos Community Foundation, to discuss social determinants of health, as well as pressing health issues in our community. We are looking forward to planning more outreach and training to address some of these needs throughout 2025.

Also in November, Social Services Manager Jessica Strong and Los Alamos County Health Council Chair Lori Padilla attended several initial planning meetings in Santa Fe related to the initial Assisted Outpatient Treatment (AOT) Court pilot. This pilot is being led by the First Judicial District Court, which encompasses Santa Fe, Rio Arriba, and Los Alamos Counties, and is a successful model that helps people with severe mental health challenges get treatment options. We are looking forward to more meetings as we plan how to best implement this regional approach to assisting people with serious mental health problems.

Connecting with the Public

In December, we will be hosting a "Winter Workshop" to be held Thursday, December 12 from 1-3pm at Fuller Lodge, to bring together participants from community and faith-based organizations to help envision a stronger safety net to support people experiencing homelessness or who are at-risk of becoming homeless. We will also be leading an Opioid Overdose Prevention training to the Elks Club on December 10th

News & Updates

Los Cumbres

Drop-in Developmental Program, Nov 4, 17 and 25

A variety of activities to support development in infants and toddlers, facilitated by a Developmental Specialist.

Participants: 93

Los Alamos Public Schools Prevention (LAPS)

LAHS Sources of Strength Positive Friends Campaign, November 21-22

The importance of positive friends, symbolized by the color yellow, is one of the eight strengths on the Sources of Strength wheel. This student-led group is dedicated to building a community where everyone feels accepted and encouraged.

This campaign emphasized the message that friends support one another through good times

and bad.

During this two-day event, students were invited to write the name of a positive friend and the

characteristics they appreciate about them on a yellow slip of paper. These papers were connected to make a long friendship chain which is displayed in front of the counseling

office and extends our orange Unity Day chain to represent that we are all connected. Student leaders provided yellow props (hats, boas, and sunglasses) for students to take friendship photos and handed out yellow snacks.

Participants: 300

LARSO

Tech Support for Older Adults

We have an intern from UNMLA who is helping our older adults with their questions about their phones, tablets and computers.

Looking Ahead

In November, we are planning to offer the opioid overdose training in the community, with details still to be finalized.

Upcoming Events:

Los Cumbres

Monday Developmental Activities, Special Needs Support Group, Sensory Friendly Music and Movement, and Fatherhood Group

January 29 -

Scam Prevention Workshop showing Thelma at SALA and then a talk by the FBI

Family Strengths Network (FSN)

Gingerbread House Building, December 11-14

Community Services



Melissa Mackey



Elizabeth Rivera

Staff's Anniversary's

Melissa Mackey – 23yr Anniversary

Judge Elizabeth Allen presented Youth Librarian Melissa Mackey with a motivation coin for 23 years of exceptional service. Judge Allen presented Melissa with the coin at the expanded management meeting with the following remarks (excerpted from her coin presentation): "For over two decades, Melissa has been more than just a librarian - she has been a bridge builder, a listener, and a true advocate for youth. Her extraordinary work has been grounded in a fundamental belief: that to truly support young people, we must first understand them from their own perspective.

Her legacy is not just in the books she's recommended or the programs she's developed, but in the countless young lives she's touched, guided, and inspired. Melissa Mackey represents the very best of youth librarianship: compassion, curiosity, and an unwavering commitment to young people's potential. Thank you, Melissa, for 23 years of exceptional service and for showing us all how to truly listen.

Elizabeth Rivera – 10yr Anniversary

In November, Sr. Librarian Elizabeth Rivera received a service pin on her ten-year anniversary as a Los Alamos County Employee. Elizabeth was originally hired as the Adult Services Librarian and now serves as the Sr. Librarian of Public Services

Community Services

This section will only be published internally on the Intranet. Use this section to let other County Departments and staff know about changes and milestones within your staff.

Kudos

The presentation from Dr. Swentzell on the Tewa language received many kudos:

"Thank you, it was amazing!"

"Thank you for organizing this. He is an amazing speaker."

"There is so much more to learn! I'm so glad he came to share with the community."

"Please bring him back in six months or something. I would love to hear more."

Patron comment received by the Adult Services staff: "Thank you so much. The library is the most courteous and efficient branch of our county government."

From a comment card:" I love this library so much! I would love more events to be hosted at the WR Library! This wonderful library, full of kind and supportive staff, is the eye of the hurricane of my world. If I'm stressed or wanting to get out of my house this is the place I go. I am an avid reader and writer and since I live in WR I'd

Community Services



WWII Fighter Pilots



Books and Banter Teen Group



Turkey Bowling 2024



Tewa Language Program



Second Grade Visits Library



Mountain Club Swim Meet







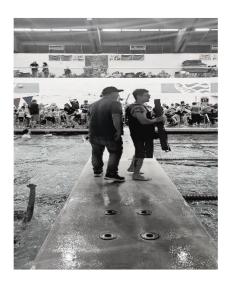












Mountain Club Swim Meet

Public Works (PW): Admin

Adopt-A-Road segments adopted – 7

Admin Staff

Juan Rael

Public Works Director

Eric Martinez

Deputy Public Works Director

Louise Romero

Sr. Management Analyst

Rachel Barela

Sr. Office Specialist

Meeting Our Goals

The mission of the Public Works Administration is to deliver exceptional customer service by responding promptly, professionally, and courteously to the needs of our community. We are committed to maintaining open communication, fostering trust, and ensuring efficient, reliable, and sustainable solutions that enhance the quality of life for all residents. Through collaboration, innovation, and a dedication to excellence, we strive to exceed expectations and uphold the highest standards of public service.

News & Updates

Welcome to the Team!

We are excited to welcome Rachel Barela as the newest member of our team! She has joined Public Works Administration as a Senior Office Specialist.

Rachel brings extensive experience in administrative work and will be providing valuable support to the Public Works team.

New Mexico Clean & Beautiful





The County has been awarded a \$2,800 grant from New Mexico Clean & Beautiful for the Adopt-A-Road Program. This funding will cover the production of a safety video to support the program. The safety video will provide essential guidelines and instructions for participants, ensuring their wellbeing while contributing to the program's success in keeping our roads clean and beautiful. This grant highlights the importance of community involvement in maintaining a safe and sustainable environment.

















PW: Airport

STATS Update

Take-offs-143

Landings – 158

Meeting Our Goals

The Airport Division continues to be successful with meeting Council's strategic goals in the areas of Fiscal Stewardship, Effective, Efficient, and Reliable Services, and Infrastructure Asset Management through the administration of grant and county funds for airport operations and capital improvements. The County continues to seek funding opportunities through partnership and collaboration with the Federal Aviation Administration and New Mexico Department of Transportation Aviation Division to implement improvements in accordance with the Airport Master Plan.

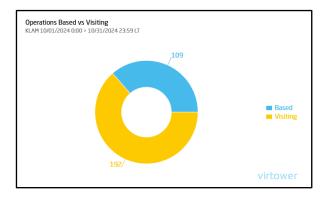
News & Updates

Thanks to the efforts of Leslie Bucklin and Jane Mathews, we now have new signs at both the airport and entrance road, featuring an updated design that complements the mid-century modern style of the 1947 terminal building. Progress has also been made on fuel sales contracts, and we anticipate offering fuel for sale soon. Our new airport manager, Gary Goddard, has been collaborating with other airport managers across the state to learn more about fuel pricing and spill response procedures.

The long-awaited T-Hangar project has received a contractor's bid, which is currently under review. We aim to begin construction on the new hangars by late spring or early summer of 2025. On November 8th, the airport experienced its first major snowfall of the season, with nearly eight inches of snow covering the runway. Gary quickly had to learn how to use the snowplow and with the help of Daniel Campos from Traffic & Streets, the runway and hangars were cleared, ensuring that urgent medical flights could proceed without delay.

Connecting with the Public

On Saturday, November 8th, Gary participated in the annual Youth Flight Rally in Taos, where he met fellow Airport Manager Colton Rasptine. Seventy-five kids took part in the event, and 12 pilots provided flights for them throughout the crisp, chilly morning. Later in the month, on November 16th, the Los Alamos airport hosted an Experimental Aircraft Association meeting featuring a presentation by Keith Tschohl, a research and development engineer at LANL. The presentation explored the history of radar and air traffic control systems.



PW: Capital Projects & Facilities

Meeting Our Goals

The Division supports operations County-wide and involves coordination and collaboration with various departments, contractors, vendors, and stakeholders to ensure projects and maintenance activities are completed efficiently and within budget to meet the strategic goals of Operational Excellence and Improvement of Quality of Life for County residents and visitors.

Currently, the Division is actively working on 82 projects and assignments of various size and complexity including preparation for projects programmed in Fiscal Year 2025.

News & Updates

From the beginning of the year to date CPF project managers have been working on 36 projects. Four of these projects have been completed to date. The activities in these projects span from planning, procurement, and design to construction. Two new projects were added in November, updates for ongoing projects are provided in the sections that follow.

The work to replace the damaged beams at the Nature Center has been completed. The replacement beams were stained and protected with metal capping to prevent damage by moisture. For visual reference see the completed work on the photos below. The contractor remains on site to stain and cap the remaining beams on the outside of the building. In addition, the contractor will be fabricating and installing a gutter system on the Noth-West side of the building to manage snowmelt coming from the roof.

Detailed mechanical inspections and startup procedures were performed to ready the temporary chiller for the oncoming ice season. In addition, Facilities crews conducted repairs on a damaged gas line that provides fuel to the Zamboni water conditioning system. The ice rink staff started ice making operations in time for the regular skating season and opened the rink to the public on November 12, 2024.

Progress continues at the new bathrooms and pavilion at the project site at the White Rock Visitor Center. A cementitious siding material was installed to protect the bathrooms building from the effects of weather. In addition, air conditioning mini split systems were mounted in the bathrooms building.

Facilities crews continued maintenance and repair work County-wide. Most of this work supports the essential services of County buildings and supports the preparations for the colder weather season. Also, Facilities crews promptly conducted a several emergency repairs throughout the County buildings. These efforts not only improve the safety of the spaces that are accessible and serve the public, but they also support the services offered by the County to the public.

Highlights of this work include:

- Repairing a gas line that was damaged during excavation work to construct a sidewalk at the West side of the Ice Rink.
- Repairing heating issues at County Chambers, Police Records, Detention Day Room, and Nature Center.
- Installation of a control device to modulate the heating system at the Betty Ehart Senior Center.
- Moving storage boxes in the Records area in assistance to the work conducted to repair at the Municipal building sewer line.
- Assist with snow removal at several County Buildings.
- Replaced a urinal at Fire Station 4.
- Installed a new ice machine at the Betty Ehart Senior Center kitchen.
- Installed new speakers for the public announcement systems at the Ice Rink.
- Repaired a hand drier in Teen Center RR.
- Since the last report (October 24, 2024), Facilities crews completed 154 work orders. Of the total of 178 orders currently in queue, 103 are new orders, 2 are for emergency after hours. The table below lists these work orders by category and numbers completed.

Work Order Category	Work Orders Received
New Requests	103
Immediate Response	7
Emergency Calls	2

Connecting with the Public

With ongoing work around the County, the Division continually works with our contractors to take safety precautions, delineate work zones, and provides public information and updates around project construction sites that may impact public spaces.

Since the last CMO update, staff prepared and sent out a press release informing the public about work conducted at the Community Building to apply a silicone coating in the roof. This work is part of the maintenance efforts conducted by CPF to extend the lifespan of the County Buildings.

On November 12, 2024, CPD and CDD staff presented before Council a request for a minor zoning amendment for the Women's Dormitory parcel. The Council resolution on this date was to send this request back to the Planning and Zoning commission. In collaboration with the CMO and CDD, CPF staff presented the minor zoning amendment request before the Planning and Zoning Commission. After reviewing the elements presented by the staff and after listening to the Public Comment, the Planning and Zoning Commission approved the amendment. CPF and CDD staff will be back at the Planning and Zoning Commission at later dates to discuss the site development plans for the Women's Dormitory parcel.

Capital Project and Facilities

Capital Improvement Project Update

Los Alamos County is working on a variety of projects that support quality of life, infrastructure, and economic development initiatives. A summary of the project and additional information can be found on our website – https://lacnm.com/PW-Projects.

Project Name	Dept(s)	Update
Golf Course Electric Cart Conversion	PW, CSD	Designer is working on 95% drawings. This includes the retrofit of the building electrical panels. January 2025 tentative time for the start of construction.
Sewer Line at the Municipal Building	PW, RIM, Clerks, Archive	Project is at 95% completion. Paint touchup on floors is in progress. Contractor and engineer waiting for concrete strength tests to place record bins back in place. Records area will re-open by the first week of December.
Asset Management Software for Facilities	PW	Vendor is processing asset data collection and uploading it to the asset management platform. Facilities staff is working with the vendor to configure the work order intake platform.
Benchmarking Building Utility Consumption	PW	No activities to report in November.
Emergency Dispatch CRAC Unit	PD	Staff researched and compiled technical information related to the thermal loads produced by the equipment at the server room. Design professional is reviewing this information.
Women's Dormitory Building Renovation	PW	Zoning change approved by P&Z on November 20. Preparing site plan package for P&Z consideration in February 2025.
Capital Outlay Grant Application for Betty Ehart Senior Center	PW, CSD, AS-FIN	Application under review by the funding agency. Results from this process expected after April 2025.
Customer Care Service Electrical Connection to Emergency Power	PW, DPU	Installation of electrical breaker in MDP and testing of systems is re-scheduled for Saturday December 14, 2024.
Golf Course Site Improvements	PW, CSD	Substantial completion achieved. Contractor is working on completion of punch list items. Tentative time for project completion is December 31, 2025.
Golf Course High Netting	PW, CSD	Staff is reviewing a proposal from the contractor to install safety padding to the forward poles supporting the T-box protecting netting. Painting of the posts will be coordinated with installation of protective padding to perform work in one contractor
Ice Rink Temporary Chiller	PW, CSD	The Ice Rink opened for public skating on November 12. Staff is coordinating with rental equipment vendor to provide maintenance to the floor pump.
Ice Rink Permanent Chiller Replacement	PW, CSD	Construction documents are completed and sealed by design professional. Contractor is submitting drawings for permit review.
Ice Rink Floor Replacement and Shade Structure	PW, CSD	Staff is preparing a task order to engage a consultant for the talehment public outreach phase of this project.

Fire Station 3 Snow Melt System Replacement	PW, FD	Waiting for design professional proposal to redesign the glycol system.
White Rock Visitor Center Outdoor Restrooms and Pavilion	PW, CDD	Project is at 70% completion. Contractor and staff conducted a site visit and a preliminary punch-list. On going work to install heaters, ventilation fans, install meters electrical and water services, plumbing work, and landscaping.
Emergency Operations Center (EOC)	PW, PD, FD	Grant application is going through the FEMA review process. Results are expected after April 2025.
Fire Station 4 Replacement	PW, FD	Public outreach phase for site selection completed. County approved existing site as site for new station. Preliminary design kicked off on Monday November 18.
Mesa Public Library Siding Replacement	PW	Project requires specialty siding materials. Contractor still waiting on these materials. Commencement of work could be delayed if weather conditions are unfavorable through the course of the winter.
White Rock Complex Roof Replacement	PW	Waiting for TPO manufacturer to inspect and approve installation. Replacement of roof drains is in progress.
Aquatic Center Olympic Pool Restoration	PW, CSD	Procurement sent agreement draft to contractor for review and comment.
BESC – Day-out area new roof covering	PW	Construction work expected to commence in mid-December 2024.
Community Bldg. new roof covering	PW	Work is at 80% completion. Weather conditions were favorable during November. Contractor is completing work before the anticipated date.
Red Cross Bldg. New Roof Covering	PW	Contractor has been given notice to proceed. Work is expected to start is December weather permitting.
Betty Ehart Senior Center Renovation and HVAC replacement	PW, CSD	On-call design professional preparing a fee and schedule proposal for schematic design.
Los Alamos Little Theatre Fire Suppression and Asbestos Abatement.	PW, CSD	Occupants are organizing their props and costumes to store away in January 2025. This is in preparation for the oncoming work to abate asbestos containing materials in June 2025.
Betty Ehart Senior Center HVAC Replacement	PW, CSD	This project was derived from the BESC renovations to expedite the redesign of the aging HVAC system. Staff is reviewing a proposal from on-call design professional to develop design documents.

PW: Custodial

STATS Update

Events – 251

Meeting Our Goals

The Custodial Division provides clean and safe environments for the County through innovative approaches, responsible stewardship, and exceptional customer service.

News & Updates

The month of November remained steady compared to the number of reservations in October with weddings, holiday parties and conferences making up most of the events at Fuller Lodge. Various floor work was completed at the PEEC Nature Center & MUNI Bldg. Ongoing floor work continues at Fleet.

Construction on Bathtub Row started in August with accommodations being made so events at Fuller Lodge are minimally impacted. Completion of this phase which impacts Fuller Lodge was completed the in November and all parking lots are now open.

Connecting with the Public

Custodial staff supported the following public events:

Fuller Lodge - 69

White Rock Activity Center - 44

WR Fire Station #3 - 1

BESC - 26

WR Town Hall - election support

Municipal Building – 46 and election support.

















PW: Engineering

Meeting Our Goals

Aligned with the Council's strategic priority to invest in infrastructure, enhance mobility, and foster economic vitality, the Engineering Division actively manages multiple design and construction projects, supports existing infrastructure across the county, and conducts thorough engineering reviews and inspections for new developments.

News & Updates

The Bathtub Row Reconstruction will begin winter suspension this month. Phase 1 construction from Central Avenue to Juniper Street has been complete as planned. Phase 2 of the project will resume in spring and will continue through Summer 2025.

The DP Road Phase II project will begin winter suspension this month. The contractor has been busy this month installing storm drain infrastructure and preparing the roadway for the upcoming suspension. The contractor will resume operations in March 2025 and will continue through Summer 2025.

The Urban Trail construction continues with installation of pedestrian and bicycle railing. Punch list items are being complete. Substantial completion of the project is anticipated in January 2025.

The Engineering Division has been involved with traffic safety analyses and planning with multiple government agencies including NMDOT and Los Alamos National Laboratory.

Connecting with the Public

The NM-4 Crossing and Multi-Use Trail Improvements project will hold a public meeting in conjunction with a regularly scheduled Transportation Board meeting on December 5, 2024. Projects such as Bathtub Row, Urban Trail, DP Road, and the Pedestrian Master Plan have required outreach to the public, residents, businesses, Los Alamos Public Schools, and LANL/DOE. This coordination is critical to successful project execution while minimizing negative impacts.

County staff have been involved with coordination of development construction activities across the County to ensure that contractors provide adequate access and advanced notifications for activities that affect the community.

Looking Ahead

The Denver Steels Phase II project design and planning is ongoing. Pavement preservation projects are being planned for the new year.

Staff continue to be involved with review of multiple development applications, inspections, construction permits, and design reviews. Some recent project reviews include the Women's Dormitory Building, Buena Caza (Mirador Mix-Use development), Arbolada Subdivision on North Mesa, Arkansas Townhomes, Hills Apartments/35th Street Realignment project, Cañada Bonita, Century Bank, Sherwood Rounds off Longview Drive, the UC Guest Housing, and the development at Meri Mac.

Engineering

Capital Improvement Project Update

Los Alamos County is working on a variety of projects that support quality of life, infrastructure, and economic development initiatives. A summary of the project and additional information can be found on our website – https://lacnm.com/PW-Projects.

Project Name	Dept	Update	
Urban Trail Phase I and II	PW	Construction will be completed in January 2025.	
DP Road Phase II	PW	The project was awarded to TLC Plumbing and Utility on March 26. The current project scope includes new sewer and gas lines, electric conduit, storm drain, concrete replacement, and full reconstruction of roadway. Installation of new utilities continues with construction anticipated to be completed late Spring 2025 with a winter suspension.	
NM-4 Crossing and Multi-Use Trail	PW	This project will provide an at-grade crossing of NM State Road 4 in White Rock at the Mirador Subdivision and provide both new multi-use trail infrastructure and reconstructed trail infrastructure in the Pinon Park area. The county was awarded grant funding from NMDOT for this project with design underway by Bohannon Huston Inc. Construction is anticipated to begin in late 2025.	
Trinity Safety and ADA	PW	This project is the result of a 2016 road safety audit and has been awarded grant funding from the Federal Highway Safety Improvement Program by NMDOT. The Hybrid Road Diet alternative selected to be further explored at the August 6 Council was presented by design team lead by Wilson & Company to Council. A resolution of support from Council on September 10 was approved for this alternative. Construction is anticipated in 2025.	
Finch Street	PW	This project design was completed by an engineering on-call. The project is anticipated to be advertised for bids later in the year with construction starting in 2025. Approval to enter into an agreement with the Los Alamos Medical Center for the transfer of land for the construction of the Finch Street project was approved by Council in August 2023.	
Canyon Rim Trail Phase III	PW	The project design and ROW acquisitions are underway from Knecht Street to 15th Street. Design is being completed by an engineering on-call. The project is anticipated to be advertised for bids in Spring 2025. Completion of the trail design from 15th Street to 20th Street is pending ROW acquisitions.	
Bathtub Row-Peach Nectar	PW	The project was awarded to TLC Plumbing and Utility. This is a joint project with the Department of Public Utilities and includes full road reconstruction along with utility upgrades. The project began construction in August 2024, will begin a winter suspension in November 2024 and will be complete in Summer 2025.	
Denver Steels Phase II	PW	This project is being designed by staff. This is a joint project with the Department of Public Utilities and includes full road reconstruction along with utility upgrades. The project is anticipated to begin construction in late 2025.	
Attachment A			

PW: Environmental Services

STATS Update

Customer Service Emails – 38

Roll Cart Requests – 51

Household Hazardous Waste Customers - 69

Recycle Coach App Users – 2,252

Recycle Coach App Interactions
11.227

Overlook Visitors - 181

Transfer Station Visitors – 2,243

Yard Trimming Participants – 5,303

Social Media Followers – 1.3K

Meeting Our Goals

Environmental Services has chosen a site for a food waste composting facility at the Los Alamos Eco Station. SCS Engineers provided initial site plans for an aerated static pile system to be operated at the Eco Station. The program is estimated to divert 4,500 tons of food and yard trimming materials from the landfill and transform it into valuable compost material. At the February 6, 2024, meeting the County Council approved the staff recommendation to implement food waste composting at the Eco Station using Aerated Static Piles. We are currently working with DOE to amend the lease for the Eco Station so that the facility can be operated on the property. Environmental Services with help from the Sustainability Managers continue to look for grants and other funding to assist in the cost of the project.

Operation Save the Bears - 260 dumpsters have been delivered to the business community and 1,000 roll carts have been delivered to residential customers. On December 12, 2023, Environmental Services Manager Armando Gabaldon and Deputy Public Works Director Eric Martinez gave a presentation to Council on the program. The Council directed that the program be rolled out on a request only basis and that ES will return with an update within the next 12 months. ES has received 580 of 1,154 Kodiak Bear Resistant Carts and will begin distributing them in December.

News & Updates

On February 3, 2023, Environmental Services transitioned from a weekly Household Hazardous Waste (HHW) drop off schedule to a monthly schedule. Los Alamos County's contractor, ACT Enviro, had trained personnel on site to properly categorize and sort the material from 69 residents ensuring safe transport to appropriate disposal facilities. The next event will be held on Friday, December 6, 2024, from 9:00am – 1:00pm.

Yard trimming collection for the 2024 calendar year began on Monday, March 25. To date we've collected approximately 818 tons of yard waste. The collected materials will be repurposed in various ways, including mulching for biosolid composting in wastewater management, erosion control at the Caja Del Rio Landfill, and landscaping by residents. Each household is eligible for one yard trimming cart.

To register for a cart, visit www.losalamosnm.us/gogreen.



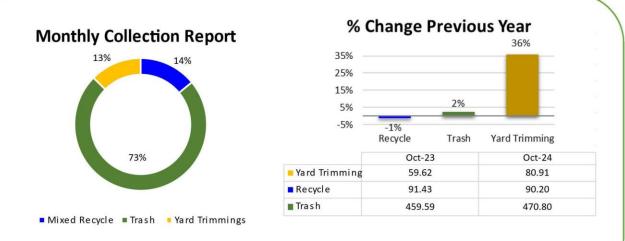
Residential Sustainability Report

Service Period: OCTOBER 2024

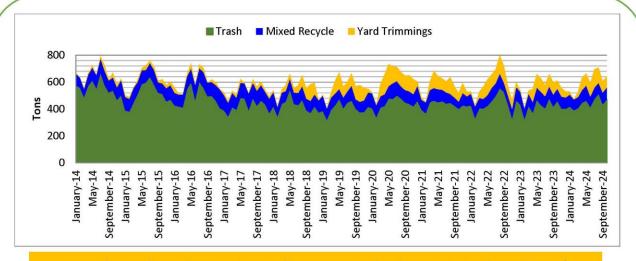


October Diversion Rate: 27%

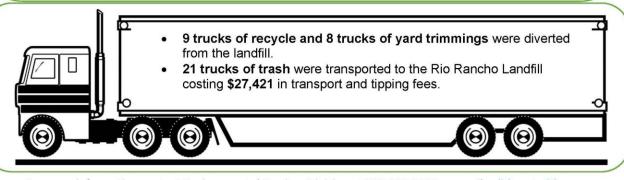
The diversion rate is the percent of recyclable and compostable material diverted from the landfill.



In October by recycling and composting Los Alamos County reduced GHG emissions by ~468 tons*



In 2024 by recycling and composting Los Alamos County reduced GHG emissions by ~4,503tons*



For more information contact Environmental Services Division at 505.662.8163 or email solidwaste@lacnm.us
*GHG emissions calculated using https://www.stopwaste.co/calculator

PW: Fleet

STATS Update

Work orders entered - 278

Work orders completed within 72 hours - 200

Work orders remain open -21

Work orders are preventive maintenance – 67

Work orders repairs – 27

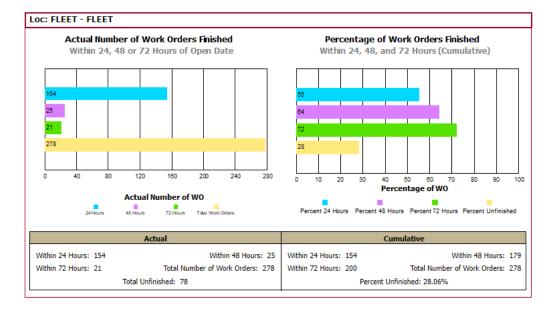
Work orders for accident -4

Meeting Our Goals

The Fleet Division is dedicated to maintaining vehicles and equipment in optimal condition, enabling Los Alamos County teams to deliver high-quality services to the residents of Los Alamos and White Rock. Additionally, Fleet manages a Motor Pool service located at the Municipal Building, providing convenient vehicle access for County staff.

News & Updates

The Fleet team has made significant progress, with approximately 70% of FY25 equipment ordering completed. In preparation for winter, they are actively performing snow equipment checks to ensure readiness. Additionally, the team is addressing necessary updates to fuel tanks following a recent State Inspection. Efforts are also underway to gather information and collaborate with other agencies regarding vehicle GPS systems. Lastly, work continues a Fleet Conversion Study to explore potential improvements and innovations for the fleet.



PW: Traffic & Streets

STATS Update

Customer Calls – 98

Permits Processed – 9

Permits Extended – 2

Asphalt for repairs –18 tons

Miles swept - 969

Locates - 70

Concrete for sidewalk and curb repairs –9.5 yards

Meeting Our Goals

Traffic and Streets Division met County goals by performing pavement preservation countywide. We also met goals by continuing to install streetlight bases for the Wayfinding Project.

News & Updates

Traffic electricians and Streets crews have been actively working on various projects and responding to maintenance needs throughout Los Alamos and White Rock. Electricians removed and replaced six light fixtures, repaired a damaged streetlight feed and conduit on Todd Loop, and installed a light shield in Los Alamos. They also replaced six Ballard LEDs on Bathtub Row, fixed fuses on a streetlight on Entrada Drive, and made upgrades to streetlights at multiple locations, including lowering a streetlight on Rim Road and reinstalling a globe light shield on Central Avenue. Additional work included replacing a lamp on the airport tower, servicing CCTV cameras at Entrada Drive and 15th Street, and removing unused equipment and conductors at 15th Street and Central Avenue. Electricians also assisted with snow removal, addressed tree limb issues, replaced several traffic light LEDs, and responded to a power outage in White Rock by resetting traffic signals.

Streets crews repaired a damaged drain, installed reflectors, and placed concrete collars around valves in Quemazon as part of a Utilities project. They filled concrete cracks on Otowi Place, replaced sections of sidewalk on 42nd Street, and prepared snow removal equipment ahead of the recent snowstorm. During the storm, crews cleaned drains and drop inlets, plowed snow countywide, and completed mop-up efforts. Administrative staff coordinated closely with Customer Care and Police Dispatch to handle storm-related calls, ensuring efficient snow removal operations.

The Signs and Markings crew made significant progress on the Wayfinding Project, installing a total of 64 bases. They also replaced signs damaged in snow-related accidents, installed 26 fiberglass delineators at the stables, and added tube markers on medians countywide. Additionally, they striped the parking lots at Fuller Lodge and the Art Center. The Streets Administration team has been conducting interviews to fill entry-level equipment operator positions. Meanwhile, the Transportation Safety Specialist has been preparing for the upcoming Holiday Light Parade, scheduled for December 7th on Central Avenue.

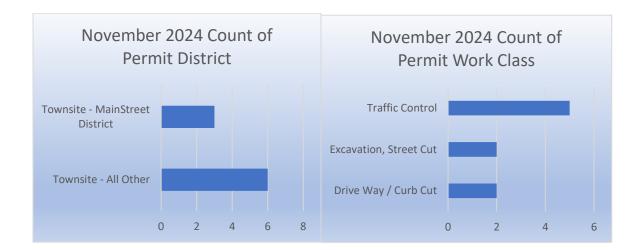
Connecting with the Public

Crews provided traffic control for the annual Trick-or-Treat on MainStreet event, which saw a huge turnout. They cleaned and parked snowplows within the event area and set up a booth to educate the public about snow removal procedures. As part of the event, they held a "Name the Snowplow" contest, allowing attendees to submit their favorite snowplow names along with their contact information. With 143 entries submitted, the winning name will be announced at the Holiday Light Parade on December 7th.

In preparation for the holiday season, the Traffic and Streets Division will deliver sand to designated locations for farolito bags. Sand will be placed at North Road near the Quemazon Place entrance, Deer Trap on Barranca Mesa, the Soccer Field parking lot on North Mesa, and the parking lot near the transfer station in White Rock.

To assist drivers and pedestrians during icy conditions, Streets crews distributed Ice Slice at key locations, including Quemazon just north of Esperanza, Quemazon at North Road, and North Mesa Road near the roundabout.

Administrative staff stayed busy processing permits and extending two others for driveway apron installations and other public projects. They also responded to numerous phone calls related to snow removal, traffic signals, and streetlight outages, ensuring effective communication with the community.



PW: Transit

STATS Update

Unlinked Passenger Trips (UPT):

Fixed-Route UPT:

Demand-Response UPT:

Special UPT:

Service Days:

UPT per Service Day:

UPT per Service Mile:

Service Disruptions:

On-time Timepoint Departures:

On-time Paratransit Trips:

Buses with Defective ITS Systems:

Customer Complaints:

Meeting Our Goals

Atomic City Transit is working closely with Stantec Architecture Inc. on the Los Alamos County Downtown and White Rock Transit Center Study. Additionally, the agency is advancing its Zero Emission Transition Plan, which will detail the resources required to successfully integrate battery electric or low-emission vehicle technologies in Los Alamos. A central aspect of this plan is ensuring compliance with the Federal Transit Administration's guidelines for a Zero-Emission Fleet Transition Plan.

News & Updates

Council has approved the purchase of two electric buses and their charging stations. The buses and chargers have been ordered, with delivery expected approximately 24 months from the order date.

Looking Ahead

Atomic City Transit (ACT) continues to assess the Bus Stop Improvement Plan (BSIP), which provides a comprehensive inventory of bus stops and amenities while prioritizing improvements across the Los Alamos Townsite and White Rock. Serving as a guiding and adaptable document for Los Alamos County and ACT, the plan emphasizes enhancing stop accessibility, increasing passenger amenities, and ensuring design consistency throughout the transit system.

Employee News

Atomic City Transit would like to congratulate the following employees on their employment anniversaries in November 2024.

- ❖ Corinne Salazar 17 years of service
- ❖ Cliff Sisneros 17 years of service
- ❖ Ramon Trujillo 17 years of service



Congratulations to Javier Gastelum, Transit Operator I! Javier successfully completed his six-month probationary period and was promoted from trainee to Operator I. During this time, he underwent extensive training, including CDL Entry-Level Driver training, as well as bus and route training, and passed all exams with flying colors. Javier is now out on the road, ready to serve the community with exceptional transit services. Great job, Javier!

Welcome to the Team!



We are excited to welcome Rachel Barela as the newest member of our team! She has joined Public Works Administration as a Senior Office Specialist.

Rachel brings extensive experience in administrative work and will be providing valuable support to the Public Works team.

News and Events

New signs have been installed at the road entrance and the terminal building.



Gary Goddard, Airport Manager, participated in the annual Youth Flight Rally in Taos.



Projects

Replacement beams at the Nature Center.



New ceiling and led lighting at the Great Room at Betty Ehart Senior Center.



Attachment A

White Rock Visitor Center Pavilion and Outdoor Bathrooms.





 $\label{thm:continues} \textit{Urban Trail safety railing installation continues}.$







Fleet Equipment

Replacement vehicle for LAPD and snowplow for Parks Division.

