

*Adopt-A-Road
segments adopted -4*

Meeting Our Goals

Our mission: To provide responsive, professional, and courteous service to the public.

News & Updates

Connecting with the Public



The Transportation Board held a regular meeting on October 5, 2023. Daniel Blea, Traffic & Streets Manager presented the 2024 Snow and Ice Control Plan. Mr. Blea showed off his new snow removal Crocs.

Sticking with the Snow & Ice theme, crews provided snow cones for Customer Service Day which was held at the Municipal Building on October 5, 2023.



Crews installed the first Adopt-A-Road sign on North Mesa Road.

Looking Ahead

The next Transportation Board meeting will be held on November 2, 2023.

Meeting Our Goals

The airport continues to support the council's strategic goals as they pertain to operational excellence and quality of life. An upward climb in aviation transportation mobility is being seen more and more in transient aircraft utilizing LAM.

News & Updates

The airport manager travelled to Scottsdale early in October to attend the General Aviation Management and Operations Training. Over the course of 3 days, she was able to network with other general aviation managers and staff from all over the United States and received information on best practices for general aviation operations.

The IFB for the airport fuel farm was advertised and is due on November 14th. Upon bid opening, the airport is optimistic this project will be awarded and by the end of Summer 2024, the airport will have a new fuel farm that offers both JetA and AVGAS.

Connecting with the Public

The local EAA (Experimental Aircraft Association) Chapter 691 held a Young Eagle Rally at KLAM on Saturday, October 21st. Upon registering for the event, youths aged 8-17 were signed up to receive a free airplane ride with one of the local pilots. The pilots are local community members who volunteer their time and aircraft to participate in the rally. All pilots are certificated with the Federal Aviation Administration (FAA), or Transport Canada and the flights are conducted in accordance with federal regulations.

The airport manager and Louise from the Public Works office attended the rally and interacted with the public during the event. There were approximately 100 people in attendance with 29 kids between the ages of 8-17 receiving free flights. Five different airplanes, along with their respective pilots were involved in the flight times, along with 8 ground crew members on hand to escort kids and their families to and from the aircraft. The Los Alamos Composite Squadron of the Civil Air Patrol (CAP) was also on hand, showcasing a static display of their aircraft and providing information to the community regarding their organization.

Breakdown of where the kids came from:

Albuquerque – 3
Española – 7
Los Alamos – 10
Moriarty – 3
Penasco – 3
Santa Fe – 2
Undisclosed - 1

Volunteers and Pilots came from:

Abiquiu - 1
Los Alamos - 7
Santa Fe - 4
Sandia Park - 1

STATS Update

Total Wo's: 213 (Preventive
Maintenance: 56
Maintenance/Repair:157)

New requests: 119

Completed:148

Immediate response during
normal hours:16

Emergency callouts:3

Meeting Our Goals

Capital Projects & Facilities (CPF) four Project Managers continue to work on 55 projects in Fiscal Year 24. Four (4) of the 55 projects are now complete with 38 still active. CPF Facilities Crews continue to exhibit their skills throughout County facilities for maintenance, repairs, and response to emergencies. Together, CPF staff work to meet the goals of Operational Excellence to protect, maintain, and enhance infrastructure, Quality of Life by managing and supporting recreational and public safety projects.

News & Updates

In the last month, CPF Facilities Crews have been focusing on preparing for the cold weather to come, servicing boilers, sealing concrete joints, checking snowmelt systems, and making sure parking lot and pathway lighting are working and turning on at appropriate times, this included replacing three (3) light bollards at Mesh Public Library, as well as dealing with a water line leak under the sidewalk at the Nature Center, as well as numerous smaller work around the County. CPF is working to advance selection and implementation of Asset Management software for Facilities Management and Capital Projects planning.

CPF Project Managers continue to work on projects that support various County departments, maintenance and renewal of buildings, and enhancements and modifications of facilities. CPF Project Managers kicked off the Emergency Operations Center (EOC) project for the Police Department, advertised an invitation for bid to construct the White Rock Visitor Center Additions of an outdoor restroom and pavilion, completed construction of the Betty Ehart Senior Center Kitchen Upgrades, completed improvements for draining around the Leisure Lagoon, signed task orders to start construction for office remodels for various departments, held a final walk through for the roof replacement on the bay at Fire Station 3, and installed a temporary chiller at the Ice Rink in time for Community Services Department staff to start making ice for the skating season.

Projects completed to date include water pressure improvements to White Rock Visitor's Center, office reconfiguration for Community Development Department, temporary showers to support Fire Department functions during academy, Procurement Office remodel.

Connecting with the Public

On October 10, 2023, Councilors approved awarding two contracts for the Golf Course renovations of holes 1-6 and 9-18 project and the Pole / Netting project. Staff are working with the contractors to obtain performance and payment bonds and insurance required to execute the construction contract and are preparing for a Pre-Construction Conference. Early activity in the project will include contractor submittals of project schedule and technical details and shop drawings for review by the design professionals.

Looking Ahead

For the White Rock Visitor Center Additions of an outdoor restroom and pavilion project, Invitation for Bids (IBF) was advertised October 31, 2023. The project will include the construction of standalone restrooms by the bus shelter pickup area with a covered pavilion. Bids are due November 29, 2023. If bids are received and are responsive, staff will request Council to consider awarding the construction contract at the December 12, 2023, meeting.

Capital Projects & Facilities

Capital Improvement Project Updates

Los Alamos County is working on a variety of projects that support quality of life, infrastructure, and economic development initiatives. A summary of the project and additional information can be found on our website – <https://lacnm.com/PW-Projects>.

Project Name	Dept	Update
Betty Ehart Senior Center Kitchen Equipment Upgrade	PW	The State Construction Industries Division (CID) inspectors passed the installation. The upgraded facilities are opening for service October 30, 2023.
Golf Course Site Improvements	PW, CSD	On October 10, 2023, Councilors approved awarding two contracts for the Golf Course renovations of holes 1-6 and 9-18 project and the Pole / Netting project.
Leisure Lagoon	PW, CSD	Staff re-opened the Leisure Lagoon on October 16, 2023 following the completion of annual maintenance and improvements to drainage around the pool.
Ice Rink Temporary Chiller	PW	A temporary chiller was installed and placed into service in October, matching the usual schedule for the ice skating for 2023-2024 season.
White Rock Visitor Center Outdoor Restrooms and Pavilion	PW, CDD	A draft Invitation for Bids (IBF) was advertised October 31, 2023 to construct standalone restrooms by the bus shelter pickup area with a covered pavilion. Bids are due November 29, 2023.
Emergency Operations Center (EOC)	PD, FD	Project planning and budgeting efforts will be undertaken to support funding requests for construction. A task order for these services was approved and the project kicked off.

STATS Update

Supported events-221

Meeting Our Goals

The Custodial Division continues to promote innovative approaches, conscientious stewardship and outstanding customer service while delivering clean and safe results to the County.

News & Updates

The month of October saw an increase in reservations from the previous month and bookings continue to be up compared to this time last year.

Connecting with the Public

Custodial staff supported the following public events:

Fuller Lodge – 43

White Rock Activity Center – 52

WR Fire Station #3 – 0

BESC – 26

White Rock Town Hall – Elections are being held at this location.

Municipal Building – 69 events including elections.

Custodial staff supported the following public events: Fuller Lodge – 43, White Rock Activity Center – 52, WR Fire Station #3 – 0, BESC – 26, WR Town Hall – elections, Municipal Building – 69 including elections.

Looking Ahead

The Green Seal Certification process was restarted after a year and a half delay due to Covid. The goal is to have this “green cleaning” certification by the fourth quarter of 2023. The vacant position for our floor crew has been filled, the division is fully staffed.

Meeting Our Goals

Consistent with the Council strategic priority to invest in infrastructure, improve mobility, and support economic vitality, the Engineering Division has been actively managing multiple design and construction projects, providing county-wide support for existing infrastructure, and providing engineering reviews and inspections of new developments.

News & Updates

Construction of the Loma Linda Improvements project started in August, with all concrete work complete in October. The project will be placed on a winter suspension at the end of October. Work will resume in early spring and is scheduled to be fully completed in June 2024.

The Urban Trail project was re-advertised for bids on August 15th with project award to Hasse Construction approved at Council on October 10th. Construction is anticipated to begin in early 2024 and will be completed later in the year.

The Rose Street Reconstruction project was advertised with bids received on September 12th. The evaluation committee will be recommending award to Council in November.

Connecting with the Public

Projects such as Urban Trail, Rose Street, Loma Linda, DP Road projects have required outreach to the public, residents, and coordination with Los Alamos Public Schools. This coordination is critical to a successful project and helps minimize impacts to the public.

Looking Ahead

Staff are looking forward to new design and construction projects for FY24. Survey and planning work for Denver Steels Phase II and Bathtub Row, Peach and Nectar streets are underway.

The Engineering Division is coordinating with Department of Public Utilities and an engineering consultant to revise the DP Road Phase II design for re-advertisement. The project was bid earlier in the year with no award made due to the single bid received being over the available budget. The revised design is nearing completion with re-advertisement anticipated in Winter 2023.

Staff continues to be involved with multiple development inspections, permit reviews, and design reviews. Some recent project reviews include Buena Caza (Mirador Mix-Use development) in White Rock, Arbolada Subdivision on North Mesa, Arkansas Townhomes, Hills Apartments/35th Street Realignment project, Cañada Bonita, Century Bank, and the development at Meri Mac.

Engineering

Capital Improvement Project Updates

Los Alamos County is working on a variety of projects that support quality of life, infrastructure, and economic development initiatives. A summary of the project and additional information can be found on our website – <https://lacnm.com/PW-Projects>.

Project Name	Dept	Update
Urban Trail	PW	The project award to Hasse Construction was approved by Council on October 10 th . Scope of work includes construction of a 10-ft wide concrete multi-use trail from Trinity Drive northwards to Canyon Road and ending near the Aquatic Center. Construction is anticipated to begin in early 2024 and will be completed later in the year.
DP Road Phase II	PW	A single bid received on January 25 th was over the available budget. The project will be readvertised later in the year with some modifications to the design underway. The current project scope includes new sewer and gas lines, electric conduit, storm drain, concrete replacement, and full reconstruction of roadway.
Loma Linda Road Improvements	PW	The project award to Albuquerque Asphalt was approved at the Council meeting on July 25 th . The scope of work involves full reconstruction of the Loma Linda subdivision roadway and installation of new lighting. Construction began in August and will enter a suspension at the end of October. Work will resume in early spring and is scheduled to be fully completed in June 2024.
Rose Street	PW	This project was advertised for construction in August, it will be presented to the Council for approval in November. The scope of work for this project involves full reconstruction of Rose Street from Central to Peach. This is a joint project with the Department of Public Utilities and includes full road reconstruction along with utility upgrades.
Trinity Safety and ADA	PW	The study phase design alternatives are nearing completion by Wilson & Company, with a public input meeting anticipated in August 2023. The scope of work for this includes a study phase followed by design and construction. This project is the result of a 2016 road safety audit and has been awarded Federal Highway Safety Improvement Program (HSIP) by NMDOT. Construction is anticipated in 2025.
Finch Street	PW	This project design is nearing completion by an engineering on-call. Approval to enter into an agreement with the Los Alamos Medical Center for the transfer of land for the construction of the Finch Street project was approved by the Council on August 8 th .
Canyon Rim Trail Phase III	PW	This final project design will be kicked off soon by an engineering on-call with right-of-way acquisitions nearing completion.

STATS Update

Customer Service Emails -37

Roll Cart Requests – 82

*Household Hazardous Waste
Customers - 102*

*Recycle Coach App Users –
2,881*

*Recycle Coach App Interactions
– 19,201*

Overlook Visitors - 172

Transfer Station Visitors – 2,206

*Yard Trimming Participants –
5,216*

Social Media Followers – 1.3K

Meeting Our Goals

Environmental Services continues to look at other locations and technologies for composting systems. SCS Engineers provided initial site plans for an aerated static pile system and an in-vessel system to be operated at the Eco Station. The program is estimated to divert 4,500 tons of food and yard trimming materials from the landfill and transform it into valuable compost material.

Operation Save the Bears - 260 dumpsters have been delivered to the business community. 480 bear resistant roll carts were delivered to North Community 3 (NC3) in August 2022. A bear cart survey of NC3 was conducted to understand the effectiveness of the carts and overall customer satisfaction. This data was presented to County Council on February 28, 2023, and staff were directed to offer bear carts upon request only. An additional 360 bear resistant roll carts have been received and staff have delivered the carts to residents that have requested one. The remaining requests will be filled once another shipment is received.

News & Updates

On February 3, 2023, Environmental Services transitioned from a weekly Household Hazardous Waste (HHW) drop off schedule to a monthly schedule. A collection was held on September 1, 2023. Los Alamos County's contractor ACT Enviro trained personnel on site to characterize and properly sort the material from 102 residents that was then transported to the proper disposal facilities. The next event will be held on Friday, November 3, 2023.

GM Emulsion has been crushing the asphalt and concrete that is located at the Eco Station and has reduced the pile to a more manageable size. Environmental Services started accepting asphalt and concrete on October 1, 2023, and has received over 525 to be processed into millings. These millings can be purchased from GM Emulsion to use as fill or basecourse.

Tri-West Fence installed a new 8-foot fence and gate new fences installed at the Overlook Convenience Center. This new fence will help reduce illegal dumping and make it easier to access the recycling dumpsters that are available 24/7.

Connecting with the Public

Recycle Coach app is a great asset for residents to check collection schedules and use the 'What Goes Where' search tool for recycling questions. The main customer interactions are collection day reminders and real time notifications.

A youth group from The Church of Jesus Christ of Latter-Day Saints in White Rock had a tour of the Los Alamos Eco Station. During the tour the group learned about recycling and zero waste and got to see the equipment up close.



Residential Sustainability Report

Service Period: September 2023

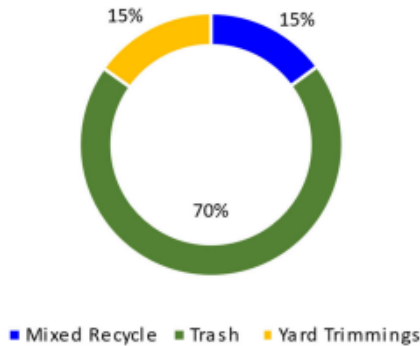


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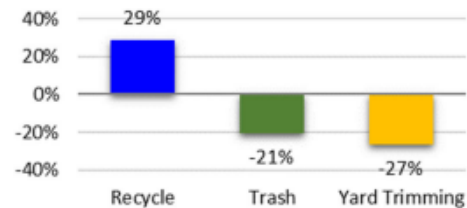
September Diversion Rate: 30%

The *diversion rate* is the percent of recyclable and compostable material diverted from the landfill.

Monthly Collection Report

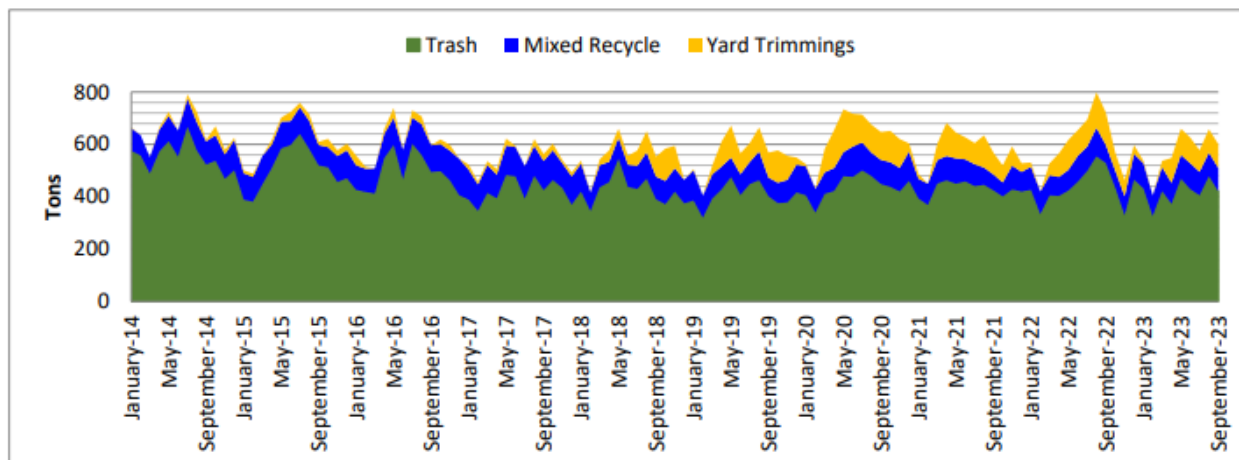


% Change Previous Year

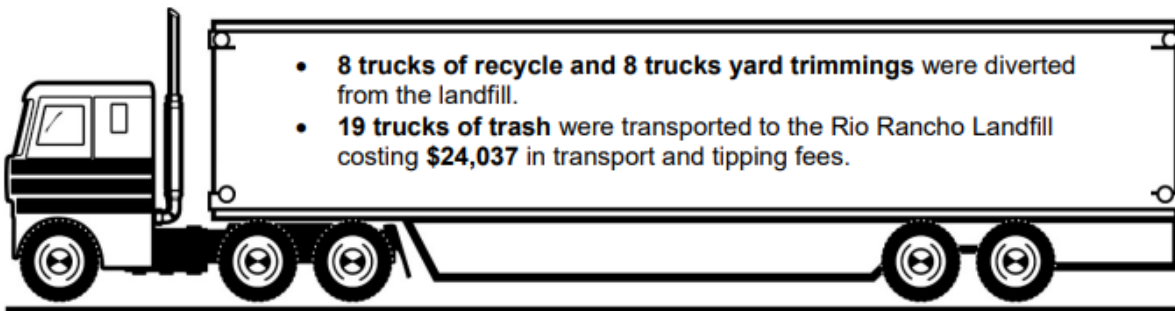


	Sep-22	Sep-23
Yard Trimming	123.88	90.98
Recycle	69.59	89.46
Trash	528.31	419.78

In September by recycling and composting Los Alamos County reduced GHG emissions by ~485 tons*



In 2023 by recycling and composting Los Alamos County reduced GHG emissions by ~3,923 tons*



For more information contact Environmental Services Division at 505.662.8163 or email solidwaste@lacnm.us

*GHG emissions calculated using <https://www.stopwaste.co/calculator>

STATS Update

Work orders entered - 200

Work orders completed within
72 hours - 143

Work orders remain open - 18

Work orders are preventive
maintenance - 55

Work orders are repairs -141

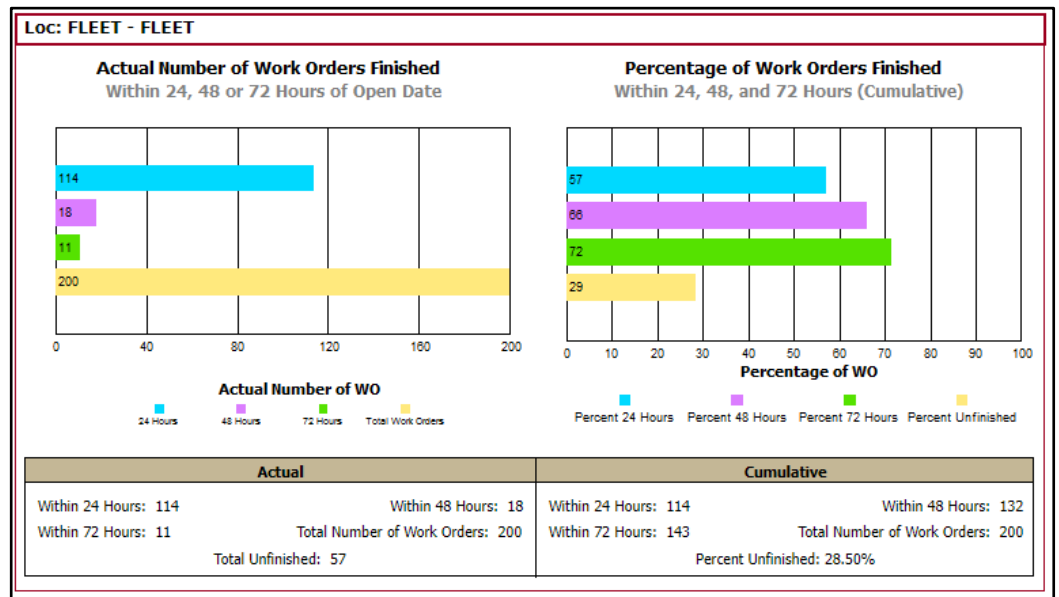
Work orders for recalls -4

Meeting Our Goals

Fleet is focused on keeping vehicles and equipment in top shape so our Los Alamos County customers can provide quality services to the residents of Los Alamos and White Rock. Fleet also provides a Motor Pool service that is located at the Municipal building available to County staff.

News & Updates

Fleet continues to work on the FY25-26 replacement list.



STATS Update

Customer Calls – 187

Permits Processed -

Asphalt for repairs – 71 tons

Miles swept – 847

Locates – 148

News and Updates

The signs and markings crew continued to layout and stripe the lines and curbs on Barranca Mesa where the new asphalt was recently laid. They also reconfigured the parking lot at the White Rock Library adding a loading zone and painted the arrows coming out of the Municipal Building parking lot.

Connecting with the Public

Crews have been patching sections of asphalt county wide, including 45th and 46th Streets, the Denver Steele Area, as well as a patch on San Ildefonso Road.

Crews poured 130' of sidewalk at Pajarito Cliffs Site (PCS), repaired 120' of rolling curb on Esperanza and 40' of sidewalk on Sinuoso, repaired a drop inlet on Canada Circle, and repaired a sidewalk on Grand Canyon.

Crews cleared trash and weeds along the airport.

Crews are preparing snow removal equipment in anticipation of a snow filled winter. They also attended a De-Icer Training with Desert Mountain, the company that provides the de-ice product to the County.

Crews cleared drainage inlets on Oro Court and cleaned a drop inlet on Diamond Drive North of Canyon Rd., and they cleaned culverts on Ski Hill Road.

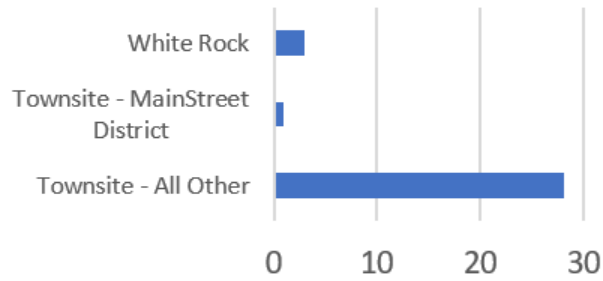
Our traffic electrician continues to place Fall banners along Central Ave. He started training the newly hired electrician on Monday, October 16th.

The signs and markings crew have begun to make their list of Street ID's that need to be fabricated and will begin working on those over the winter. They also received Atomic City Transit (ACT) bus stop signs and will begin installing them.

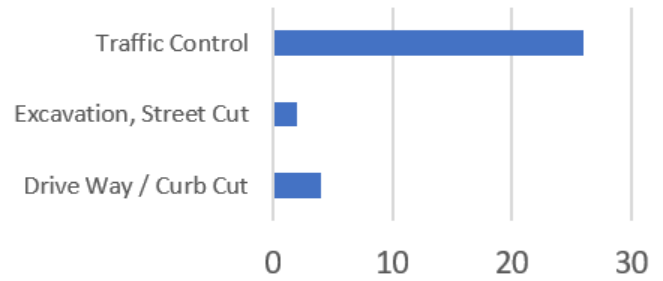
The signs and markings crew put reflection on the guardrail and installed a new road closed barrier at Deer trap on Barranca Rd.

Administrative Staff issued a total of 32 permits and extended 25 permits from September 19, through October 20, 2023.

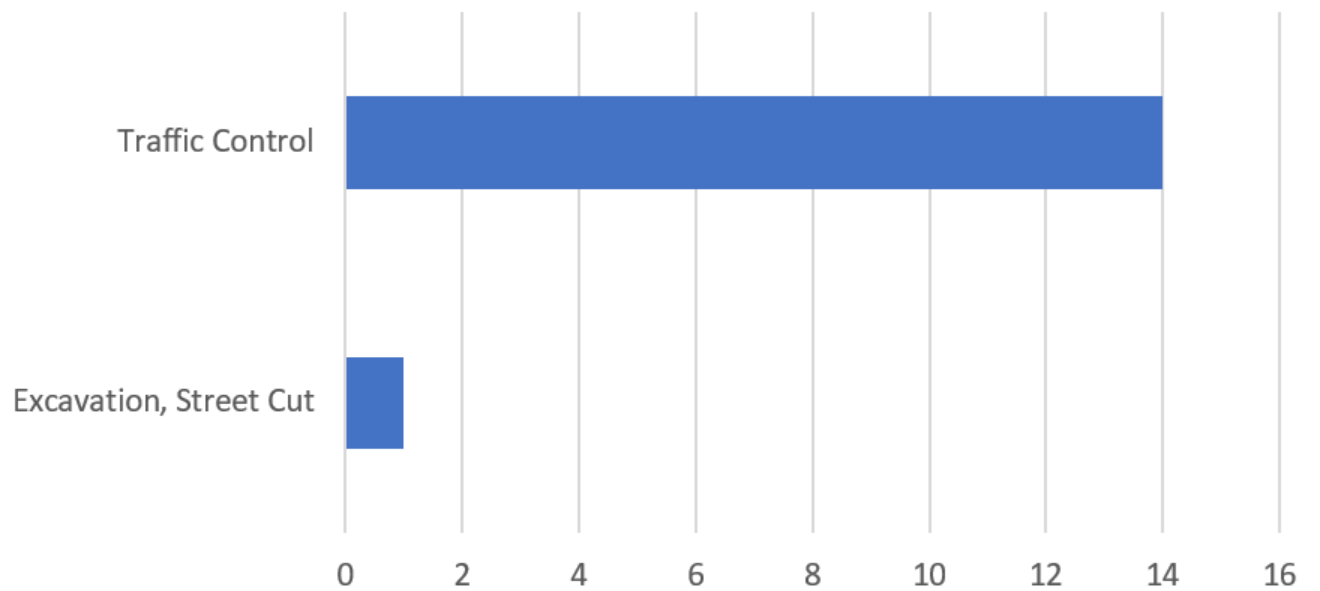
Count of Permit District
September 19 - October 20, 2023



Count of Permit by Work Class
September 19 - October 20, 2023



Count of Permit Number by Work Class
August 24 through Sept 18, 2023



STATS Update

*Unlinked Passenger Trips
(UPT):*

Fixed-Route UPT:

Demand-Response UPT:

Service Days:

Special Service UPT:

UPT per Service Mile:

Service Disruptions:

*On-time Timepoint
Departures:*

On-time Paratransit Trips:

*Buses with Defective ITS
Systems:*

Customer Complaints:

Meeting Our Goals

Consistent with the Short-Range Transit Plan, strategic priority to service enhancements, capital improvements, and institutional strategies to enhance public transit services in Los Alamos County the Atomic City Transit (ACT) Division has been actively managing multiple design and implement recommendations.

News & Updates

Purchase of the two electric buses and charging stations continue to undergo contract negotiations. As these contract negotiations are completed and the order gets placed, we can expect the new buses in about 12 to 18 months from the date of order. With the increase interest of electric powered buses throughout the United States, work production has been delayed.

Connecting with the Public

Seasonal Service to Bandelier National Monument ended on October 18, 2023. The shuttle carries visitors from the White Rock Visitor Center to the Frey Trailhead (across from Juniper Campground, and then to the park visitor center.



Looking Ahead

Beginning Monday, November 6th, Range Road Bus Stop Becomes On-Demand Only.

As part of the implementation of our recently updated 5-year transit plan recommendations, the Range Road bus stop will become on-demand only.

Call us at 661-RIDE (7433) to request a pickup, or let your driver know you would like to be let off at this stop.



September 2023 Ridership Report

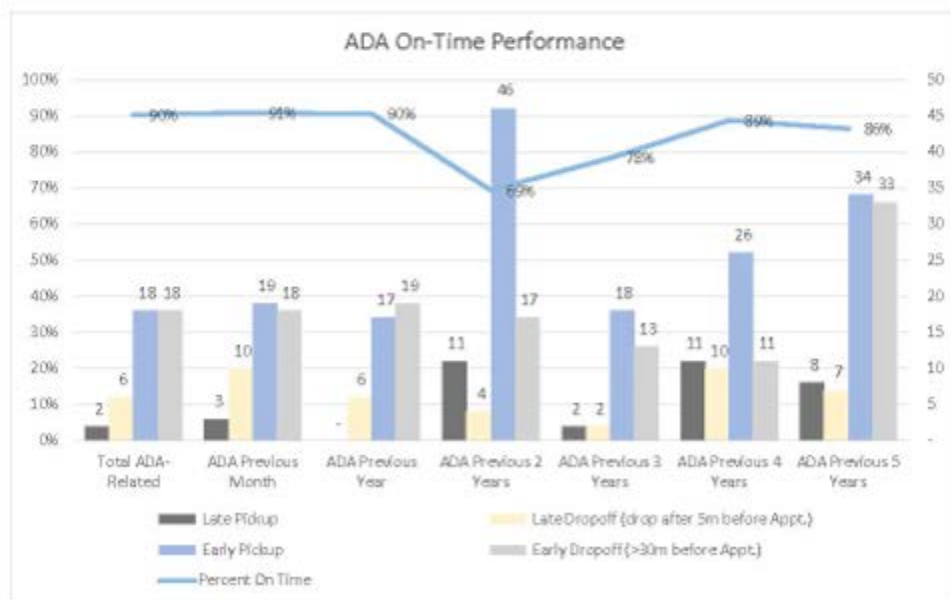
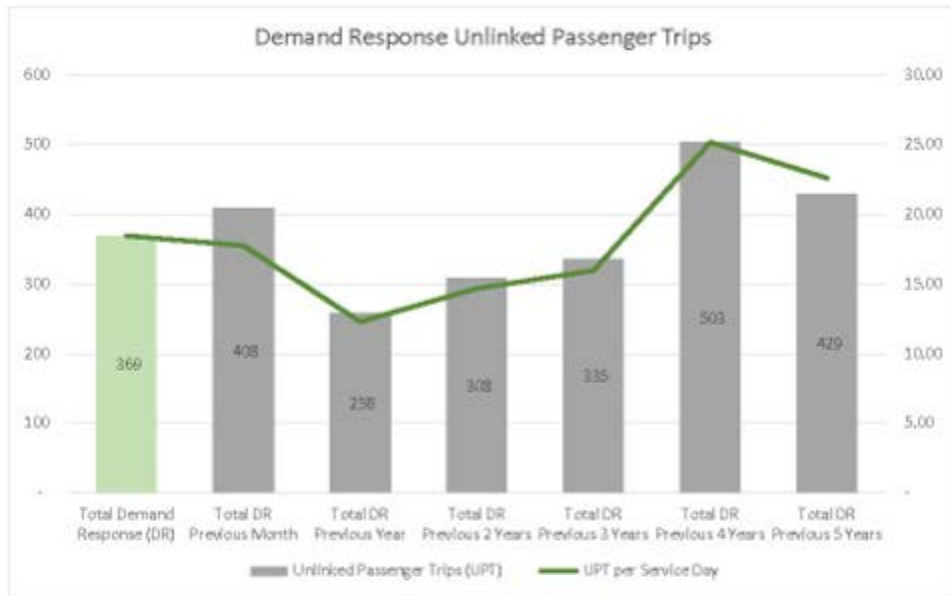
LOS ALAMOS

Route	September Trips					% Chg				Sep Rev. Miles					Sep Rev. Hours					YTD Trips
	2019	2020	2021	2022	2023	(from 2019)	(from 2020)	(from 2021)	(from 2022)	2019	2020	2021	2022	2023	2019	2020	2021	2022	2023	
1 Downtown	5,523	701	3,717	4,874	5,222	-5.4%	644.9%	40.5%	7.1%	3,605	2,814	3,672	3,642	4,892	298.7	213.5	273.0	273.0	260.0	48,795
2M White Rock - Main Hill	2,615	498	876	1,420	-	0.0%	0.0%	0.0%	0.0%	7,178	5,849	4,945	7,353	-	270.7	221.2	187.1	278.9	-	5,281
2T White Rock - Truck Rt	1,470	333	1,365	1,392	1,647	12.0%	394.6%	20.7%	18.3%	6,623	5,374	7,022	6,965	6,677	261.0	205.1	274.1	273.1	261.0	15,568
2P White Rock - Peak	582	-	-	-	-	0.0%	0.0%	0.0%	0.0%	2,816	-	-	-	-	104.0	-	-	-	-	-
3 Central / Canyon	2,691	-	1,962	815	-	0.0%	0.0%	0.0%	0.0%	5,083	-	5,229	2,330	-	254.0	-	263.1	117.6	-	-
4 North Community	3,149	-	2,067	1,183	2,889	-8.3%	0.0%	39.8%	144.2%	3,683	-	4,071	4,039	3,878	260.0	-	272.5	271.0	260.0	26,012
5 Barranca Mesa	1,706	-	1,181	1,139	1,241	-27.3%	0.0%	5.1%	9.0%	4,047	-	4,242	4,236	4,054	257.7	-	270.0	270.6	257.7	9,565
6 North Mesa	7,327	-	3,526	3,388	3,254	-55.6%	0.0%	-7.7%	-4.0%	5,732	-	3,917	3,878	3,703	387.7	-	273.4	273.1	260.3	23,920
Fixed-route subtotal	25,063	1,532	14,694	14,211	14,253	-43.1%	830.4%	-3.0%	0.3%	38,766	14,036	33,097	32,444	23,203	2,093.7	639.8	1,813.1	1,757.2	1,299.0	129,141
7 North Mesa Expr	1,386	-	901	692	788	-43.1%	0.0%	-12.5%	13.9%	356	-	365	282	282	21.5	-	37.3	19.2	19.2	5,229
8 North Community Expr	898	-	292	526	1,020	13.6%	0.0%	249.3%	93.9%	128	-	135	116	129	8.7	-	8.1	6.9	8.7	5,063
9 Aspen Expr	996	-	435	124	325	-67.4%	0.0%	-25.3%	162.1%	99	-	109	177	196	7.0	-	6.3	8.1	16.0	1,615
10 Barranca Expr	1,115	-	335	375	611	-45.2%	0.0%	82.4%	62.9%	165	-	177	152	169	10.3	-	9.8	8.4	10.3	3,701
11 White Rock Expr	1,014	-	646	379	559	-44.9%	0.0%	-13.5%	47.5%	336	-	358	302	340	13.3	-	14.0	12.0	13.3	2,991
Express route subtotal	5,409	-	2,609	2,096	3,303	-38.9%	0.0%	26.6%	57.6%	1,085	-	1,143	1,028	1,115	60.9	-	75.4	54.6	67.5	18,599
12 Bandelier	16,512	-	530	16,897	15,558	-5.8%	0.0%	2835.5%	-7.9%	14,346	-	3,649	13,755	14,160	555.3	-	142.8	547.4	555.3	56,706
Dial-a-Ride	120	-	127	57	125	4.2%	0.0%	-1.6%	119.3%	784	-	718	135	535	40.4	-	30.6	5.4	23.0	1,084
ACT Assist	379	97	181	201	244	-35.6%	151.5%	34.8%	21.4%	2,917	629	3,587	1,909	2,277	187.0	25.7	176.0	151.0	173.3	2,308
Special Services	834	238	697	411	442	-47.0%	85.7%	-36.6%	7.5%	333	1,256	1,128	293	450	26.0	207.3	51.4	25.1	33.2	4,286
System total	48,317	1,867	18,838	33,873	33,925	-29.8%	1717.1%	80.1%	0.2%	58,291	15,921	43,923	49,564	41,741	2,963	873	2,289	2,541	2,151	212,124



Significant Service Adjustments and Special Events

- **All Month:** Due to staffing shortages, Route 2D did not operate
- **All Month:** Due to staffing shortages, Rt 3 did not operate. Rt 1 provided service to Camino Entrada area.
- **All Month:** Due to staffing shortages, Rt 2M did not operate.
- **Friday Nights:** Extended service for Summer Concert Series. Last service date was September 1st, 30 passenger trips provided.
- **September 16:** Ullirfest Shuttles. 340 passenger trips provided.
- **September 28:** Tour of Los Alamos Shuttles (not grant funded). 72 passenger trips provided.



Atomic City Transit - Demand Response Ridership and Statistics

September 2023

	Total Demand Response (DR)	Total DR Previous Month	Total DR Previous Year	Total ADA-Related	Total DAR	Total DAR-Special
NTD Service Information						
Vehicles Operated in Max Service	2	2	2	2	1	-
Unlinked Passenger Trips (UPT)	369	408	258	244	125	-
UPT Ambulatory	327	363	236	206	121	-
UPT Non-Ambulatory	42	45	22	38	4	-
UPT Evening DAR	57	79	17	-	57	-
UPT Daytime DAR	58	45	33	-	58	-
UPT Regional-Linked	164	144	110	131	33	-
Companions	13	8	9	7	6	-
PCAs	33	37	21	31	2	-
Total Vehicle Miles (VM)	3,867	4,065	2,986	3,187	680	-
Total Vehicle Hours (VH)	305	375	223	248	56	-
Total Revenue Miles (RM)	2,812	2,903	2,044	2,277	535	-
Total Revenue Hours (RH)	196	219	156	173	23	-
Regional-linked Miles	1,617	1,574	954	1,310	307	-
Regional-linked Hours	66	65	36	55	11	-
Passenger Miles	2,473	2,399	1,472	1,768	705	-
Passenger Hours	117	121	70	85	32	-
Service Days	20	23	21	20	20	-
Weekdays	20	23	21	20	20	-
UPT per RM	0.1	0.1	0.1	0.1	0.2	-
UPT per RH	1.9	1.9	1.6	1.4	5.4	-
UPT per Service Day	18.5	17.7	12.3	12.2	6.3	-
UPT per Weekday	18.5	17.7	12.3	12.2	6.3	-

Scheduling Stats						
Subscription	111	128	115	111	-	-
One Way Trips Requested	468	572	350	316	152	-
One Way Trips Performed	323	363	228	206	117	-
Advance Reservation	208	239	178	206	2	-
Same Day Reservation	115	123	50	-	115	-
Avg. Minutes to board	3	3	4	2	1	-
Avg. Minutes to Disembark	1	1	2	1	0	-

Capacity Metrics						
Missed Trip (Due to Vehicle Late)	-	-	-	-	-	-
Trips On Time	286	313	203	186	100	-
Percent On Time	89%	86%	89%	90%	85%	-
Early Offer	14	14	16	12	2	-
Late Offer	6	7	4	5	1	-
Late Pickup	4	4	-	2	2	-
Excessively Late Pickup (>15m after window)	-	-	-	-	-	-
Late Dropoff (drop after 5m before Appt.)	6	10	6	6	-	-
Excessively Late Dropoff (>10m after Appt.)	1	1	-	1	-	-
Early Pickup	33	46	25	18	15	-
Excessively Early Pickup (>15m before window)	2	6	2	-	2	-
Early Dropoff (>30m before Appt.)	20	18	19	18	2	-
Excessively Early Dropoff (>45m before Appt.)	-	-	1	-	-	-
Trip Over 45 min	12	13	2	11	1	-
Trip Over 60 min	4	3	-	4	-	-
Over Fixed-Route Duration Est.	13	17	5	10	3	-
>15m Over Fixed-Route Duration Est.	3	3	-	3	-	-

Events

Airport – Young Eagles Rally



Welcome to Public Works



Environmental Services would like to welcome Alejandro Mondragon as our new Environmental Services Technician. He comes to us with experience in operating equipment such as our skid steer and grinder.

Traffic & Streets, Transit, and Environmental Service - Customer Service Day



Daniel Campos, Ramon Trujillo, Stephanie Conrad and Joshua Levings participated in Customer Service Day on October 5th.



Concrete at Eco Station Before



Concrete at Eco Station After



Installation of new fence at White Rock Overlook Collection Center

Employees in LAC Leadership Academy toured the airport on October 28, 2023



New Equipment Received by Fleet



Fleet received a new bearcat for the Police Department.



ACT recently received 2 new fixed route buses and 1 Paratransit Bus.

Projects



The Loma Linda Improvements Project is underway. Albuquerque Asphalt, Inc. continues working on the removal and replacement of targeted concrete driveway aprons, sidewalks and curb and gutter.



Leaking water pipe repaired at Nature Center.



Concrete replaced over repaired water pipe at Nature Center.



Bollards replaced at Mesa Public Library.



Americans with Disabilities Act (ADA) compliant signs added.

Kudos

Congratulations Robert and Joseph!

Electrician members of the Facilities Crews recently completed training and passed their licensing tests. CPF congratulates Robert Rodriguez and Joseph Trujillo for passing their electrical contractors and electrical journeyman's license, respectively.

Environmental Services – Great job Tim Vigil!

From: Janet Anelli
Sent: Thursday, October 19, 2023 10:34 AM
To: SolidWaste <SolidWaste@lacnm.us>
Subject: [EXTERNAL]Yard waste Pickup

I had my piles of yard waste picked up by one of your trucks yesterday.

I wanted to let you know that the man picking it up did an excellent job!!

Thanks,
Janet Anelli

Transit drivers were surprised with cookies from a daily rider.

