



Utility Assistance Program **DPU Rule** GR-18

Joann Gentry

Deputy Utility Manager of Finance & Administration

Overview

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Update Rules & Regulations GR-18



Increase the Minimum from \$20 to \$23

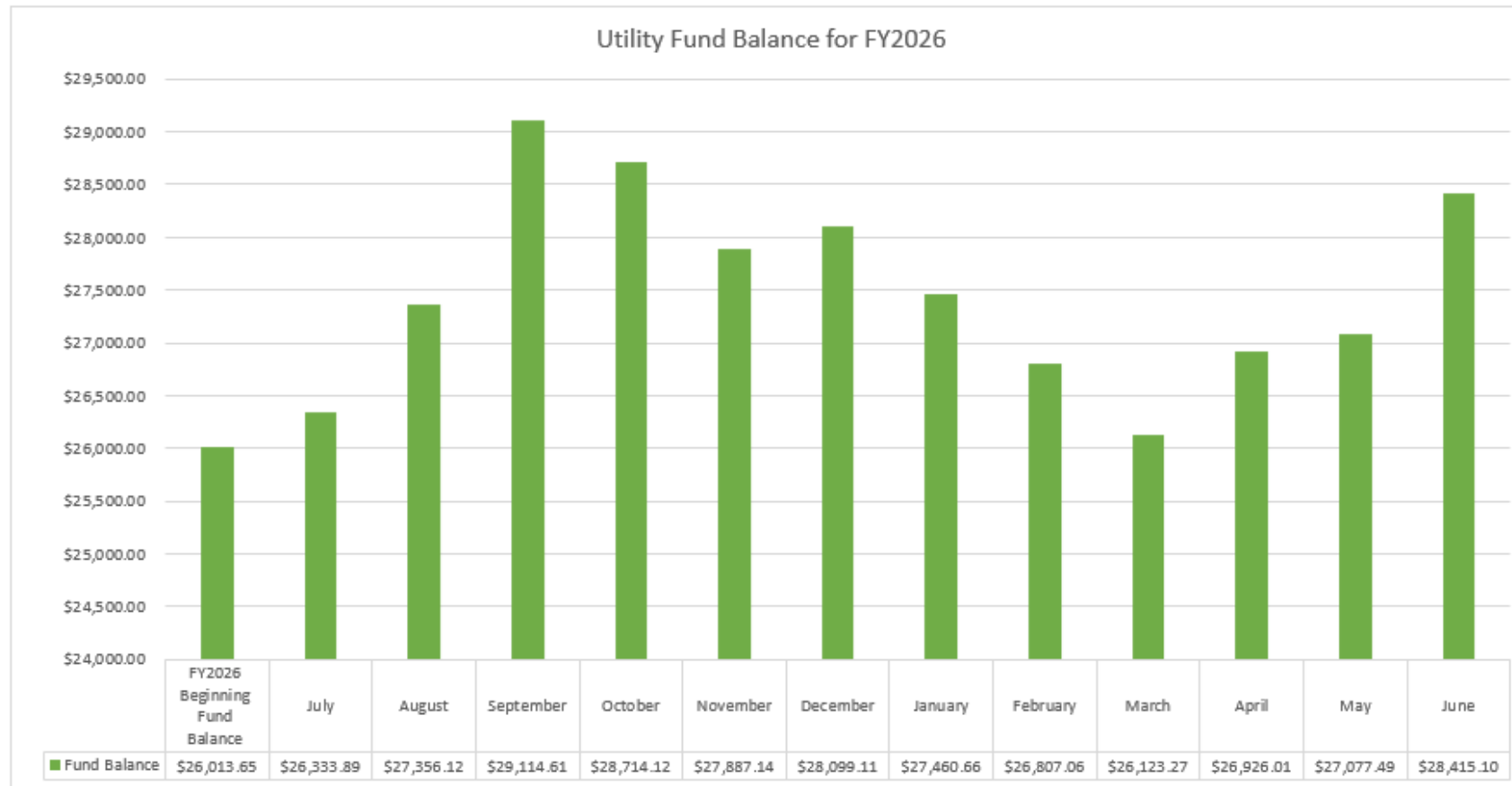


Increase the Maximum from \$158 to \$176

FY2026 Assistance & Donations

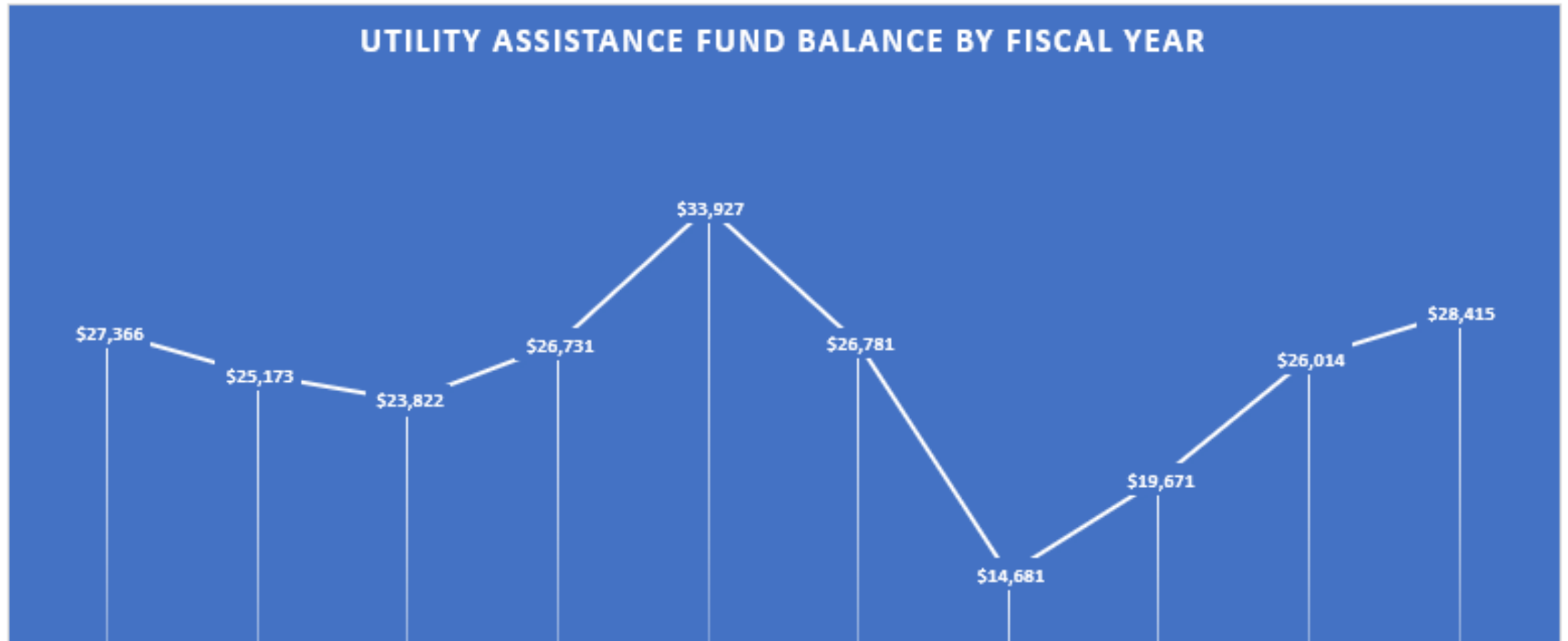


Utility Assistance Fund Balance

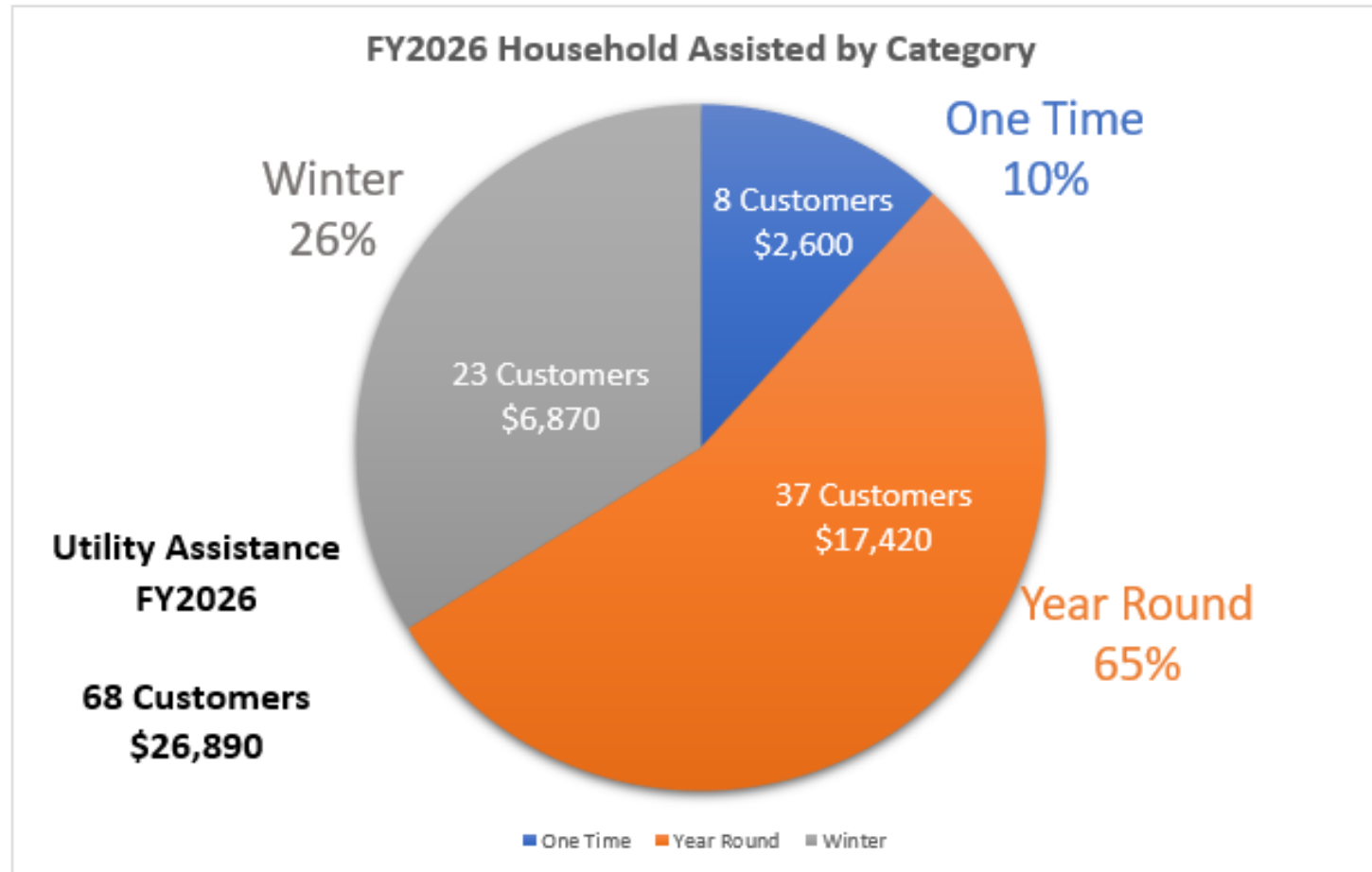


Utility Assistance Fund Balance by FY

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Utility Assistance by Type



Additional Resources

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- Low Income Home Energy Assistance Program (LIHEAP)
- Self Help
- LA Cares
- Los Alamos County Social Services

Amount of Assistance from additional resources for FY2026

- LIHEAP - \$6,580
- LA Cares - \$33,600

Breakdown of Proposed Changes

December 2025					
	Average	Service Fee	Commodity Rate		
Electric	500	\$ 17.60	\$ 0.1463	\$ 90.75	
Gas	126	\$ 14.25	\$ 0.76	\$ 110.01	
Water	6,000	\$ 16.69	\$ 7.53	\$ 61.87	
Sewer	Flat Rate	\$ 14.03	\$ 50.77	\$ 64.80	
				<u>\$ 327.43</u>	
December 2026					
	Average	Service Fee	Commodity Rate		Increase
Electric	500	\$ 22.50	\$ 0.1970	\$ 97.99	7.98%
Gas	126	\$ 15.53	\$ 0.90	\$ 128.93	17.20%
Water	6,000	\$ 18.03	\$ 8.13	\$ 66.81	7.98%
Sewer	Flat Rate	\$ 15.10	\$ 54.32	\$ 69.42	7.13%
				<u>\$ 363.15</u>	10.91%
				Minimum \$ 20.00	\$ 23.00
				Maximum \$ 158.00	\$ 176.00
Increase of 11% rounding up to the nearest dollar					

How to Donate to Utility Assistance Fund

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Monthly Support

Residents can add a designated amount to their monthly bill

[https:// www.losalamosnm.us/ Services/ Public-Utilities/ Utilities-Assistance-Program/ Support-UAP](https://www.losalamosnm.us/Services/Public-Utilities/Utilities-Assistance-Program/Support-UAP)

One-Time Donation

Residents may fill out the UAP donation amount on their bills.

Purchase by shopping for DPU merchandise on Zazzle! DPU's four utility mascots are featured on apparel and more! [https:// www.zazzle.com/ store/ losalamosdpu](https://www.zazzle.com/store/losalamosdpu)



Staff Recommendation

**Board of Public Utilities
approve an assistance increase to
the minimum of \$23.00 and
the maximum of \$176.00 per month.**

Next Steps

If approved, staff will implement the following changes:

- **August 1, 2026, for year-round qualified households**
- **October 1, 2026, for Winter Assistance qualified household**
- **No Changes to One-Time Assistance**

Thank you! Questions?

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