Utility Assistance Program (UAP)

Utility Assistance Program

UAP is designed to aid qualified low-income residential customers

Funding is provided voluntarily by Los Alamos County Residents

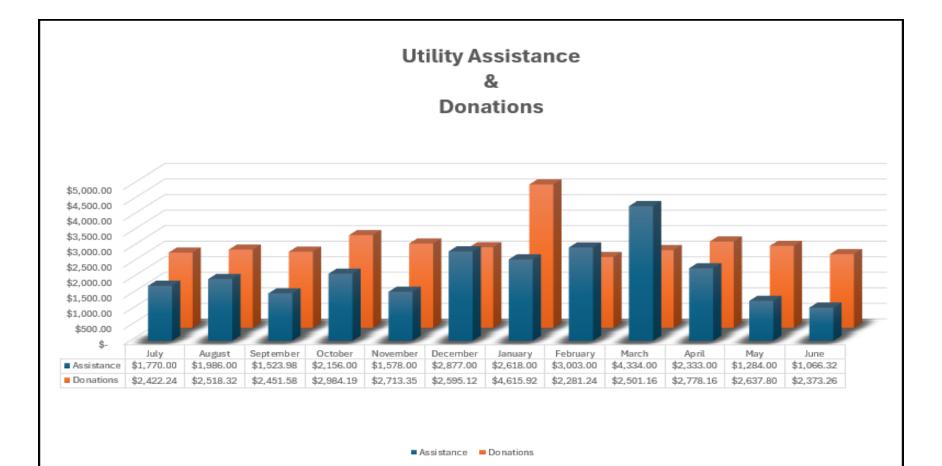
- ☐ Winter Assistance October through March (\$20 \$158)
 - □ To qualify, the resident will need to provide one of the following: a current LIHEAP benefit letter, a SNAP benefit letter, a previous year's tax return, or copies of 2 two most recent pay stubs.
- ☐ Year-Round Assistance October through September (\$20 \$158)
 - ☐ To qualify, the resident will need to provide: Supplemental Security Income award letter, or 65 years or older
- □ One-Time Assistance
 - □ Demonstrate hardship or unforeseen circumstances (e.g., layoff, auto repair, illness, etc.) and are in danger of utility services being disconnected for non-payment. Lump sum payment up to \$350.
- ☐ Median Household Income
 - □ #\$135,801 x 50% = \$67,900

How UAP is calculated

Winter & Year-Round Assistance

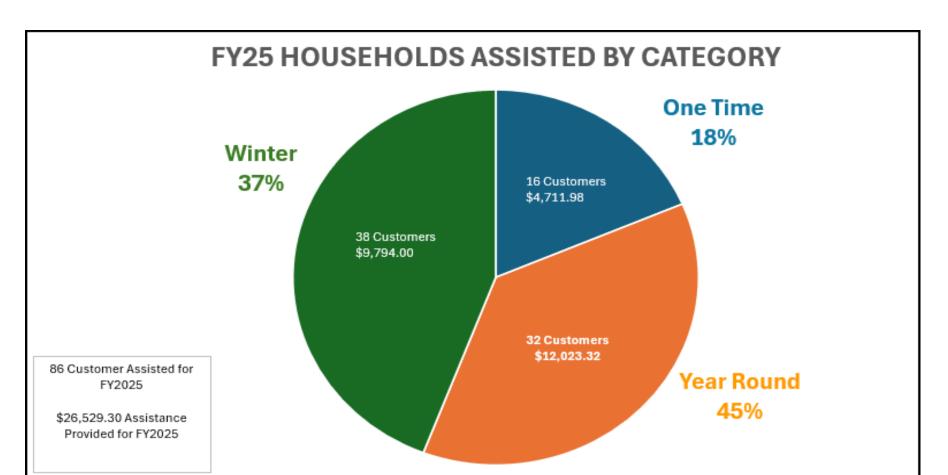
- Average cost for Electric, Gas, Water & Sewer
- Assistance is calculated at 30% of the address's previous years usage
- Previous Years Usage October through March
- ☐ Calculated monthly assistance is entered into our ERP system, Tyler Munis

October		November		December		Janauary		February		March	30%		Round up Amt
\$	75.17	\$	80.97	\$	82.94	\$	79.27	\$	78.14	\$ 75.45	\$	23.60	
\$	10.29	\$	48.49	\$	66.43	\$	97.62	\$	57.45	\$ 39.01	\$	15.96	
\$	11.47	\$	15.06	\$	10.76	\$	10.76	\$	10.76	\$ 9.32	\$	3.41	
\$	60.56	\$	60.56	\$	60.56	\$	60.56	\$	60.56	\$ 60.56	\$	18.17	
\$	157.49	\$	205.08	\$	220.69	\$	248.21	\$	206.91	\$184.34	\$	61.14	\$ 62.00
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Utility Fund Balance





Additional Resources

- □ Low Income Home Energy Assistance Program (LIHEAP)□ Self-Help
- □ LA Cares
- ☐ Los Alamos County Social Services

Amount of Assistance from additional resources – FY2025

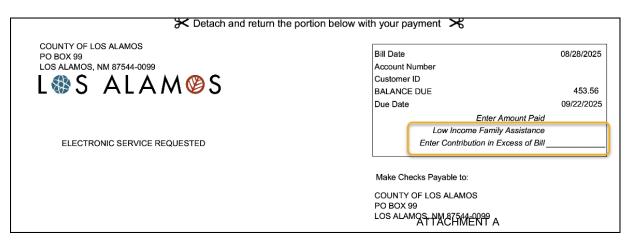
- LIHEAP \$5,810, 36 Customers
- LA Cares \$26,83, 68 Customers

How to Donate

 Monthly Support – Residents can opt to add a designated amount to their monthly utility bill.

https://www.losalamosnm.us/Services/Public-Utilities/Utilities-Assistance-Program/Support-UAP

 Residents may also make one-time donations by filling out the UAP donation amount on their bill stubs.



Or....



You can support the Utility Assistance Program (UAP) by shopping for DPU merchandise on Zazzle! DPU's four utility mascots are featured on apparel and more! All profits from sales are directed to the UAP fund to benefit qualified DPU customers struggling to pay their utility bills.

Shop here: https://www.zazzle.com/store/losalamosdpu





Questions?