

INCLUSIVITY AT THE LIBRARY OCTOBER 6, 2025

CORE BELIEFS

Library Bill of Rights
Freedom To Read Statement
Our mission statement
Library Policies

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WHAT DOES INCLUSION AT THE LIBRARY MEAN?

- Everyone is welcome, regardless of background, identity, or ability
- Equitable access to resources, services, and opportunities
- Representation of diverse voices in collections, services and programming
- Anyone can get a card and no cost for services
- Safe, welcoming spaces

INCLUSIVITY WITH COLLECTIONS

- Firmly established in our collection culture:
 - Inclusivity concerns enshrined in the guidelines
 - Broad staff participation
- Going forward:
 - New display procedures and training centering concepts of privilege and intersectionality

INCLUSIVITY WITH SPACES

- Combined Large Print w/Low Vision resources
- Accessible computer stations
- Accessible checklists
- Lockers
- Sensitive materials resources in more private areas

Going forward:

- Accessible signage audit
- Sound study
- Accessibility audit remediations

INCLUSIVITY WITH PROGRAMS AND EVENTS

Current areas of focus:

- Diverse topics, perspectives, and voices
- Regional history, culture, and demographics
- Age/generational representation
- Format diversity
- Based on needs assessments, patron feedback, and participation stats
- Strong Community Engagement efforts inform programming
- Annual themes, Heritage Month, and monthly celebrations
- Documented procedures to ensure transparency and inclusion
- Presenter pitch form to invite and create access to all presenters

INCLUSIVITY WITH SERVICES

- Accessible registration options
- Expanded technology assistance options
- Responsive additions to Library of Things
- Narcan and hygiene products available at all desks
- Sensitive topics resources provided without need to interact
- Highlighting of county/regional social services, food banks, etc.
- Additional language support across printables and registration

INCLUSIVITY WITH HIRING

Recruitment & Retention

- Reorganizing to increase the number of hours available per position
- Advertising more widely
- Standardizing the interview experience
- Promoting and training internally to support and grow talent
- Providing an Onboarding Buddy program

INCLUSIVITY WITH MARKETING

- Tone: welcoming, jargon-free, gender and age-neutral language using first person.
- **Transparency:** clear explanations openly promoting mission, vision, and values.
- **Format diversity:** robust print, web-based, and social media marketing package.
- Guidelines: font, contrast, descriptive link, alt text, structured headings.
- Photos/graphics: visually clear and simple, representative of community.
- Holidays/celebrations: promoted with sensitivity and representation
- Proofreading: several checks for blind spots and accidental insensitivity.



QUESTIONS

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