

September 4, 2025

Ellyn Felton Los Alamos County 1000 Central Ave. Los Álamos, NM 87544

RE: Discover Los Alamos LTAB's Tourism Visitation Report for the month of June 2025.

Dear Ellyn,

Here is my tourism report for the month of June 2025. Without the summer shuttles running from the White Rock Visitor Center to Bandelier National Monument, the White Rock Visitor Center has seen a 41% decrease in visitation from this time last year. Los Alamos Visitor Center also has seen a 20% decrease in visitation from January-June 2024-2025.

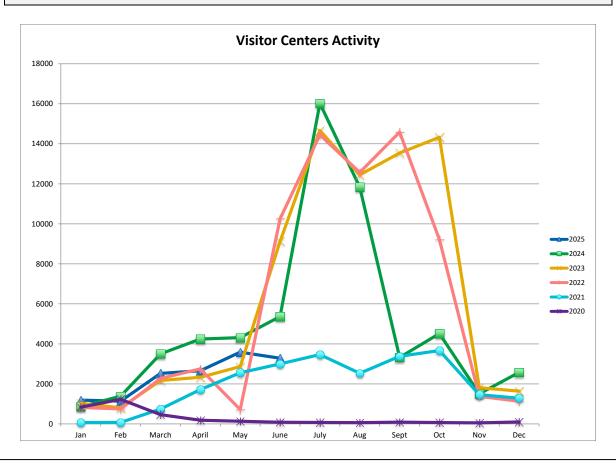
Sincerely,

Melanie Peña

Melanie Peña Discover Los Alamos Director

cc: Lauren McDaniel, Adrienne Lovato, and Wendy Parker

# Discover Los Alamos Monthly Tourism Report June 2025

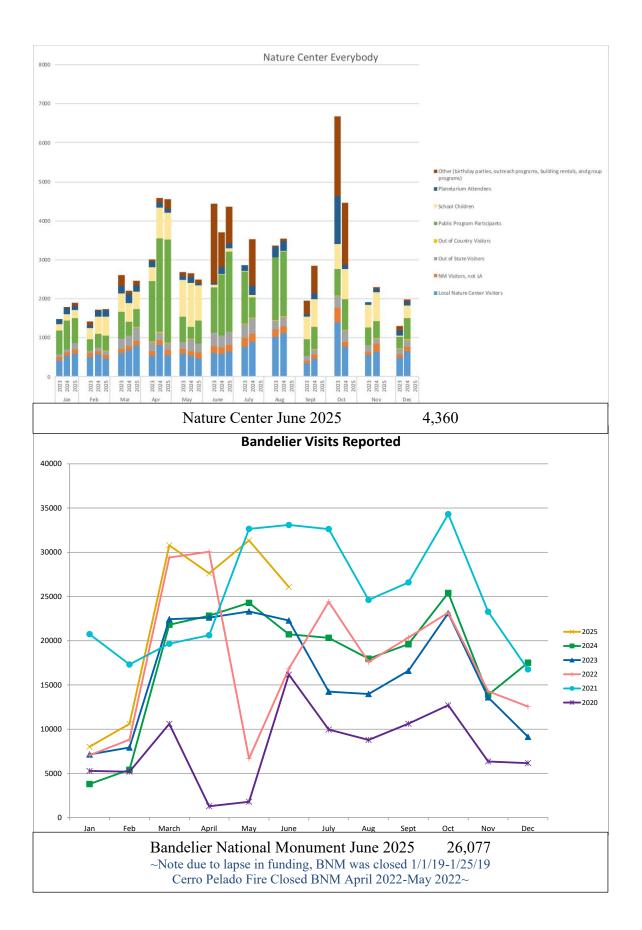


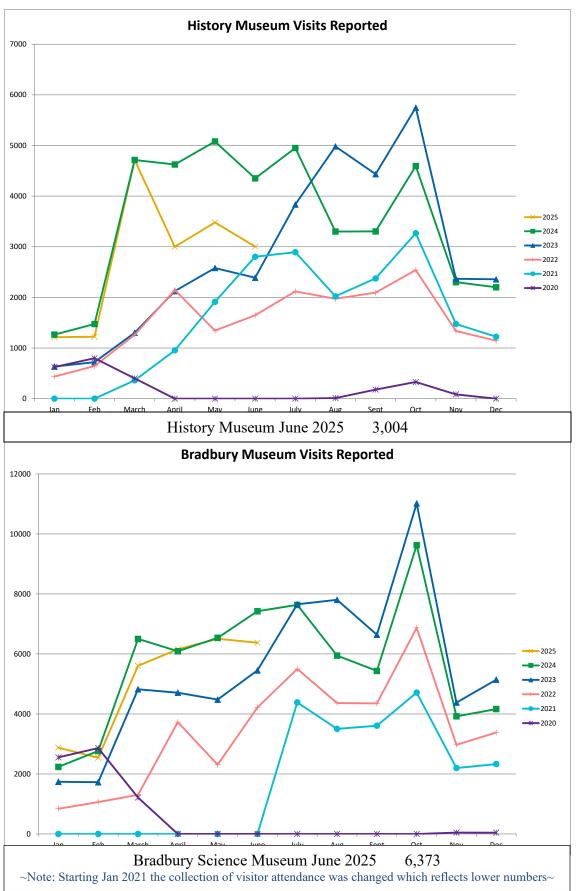
Los Alamos Visitor Center June 2025 1,922 White Rock Visitor Center June 2025 1,012

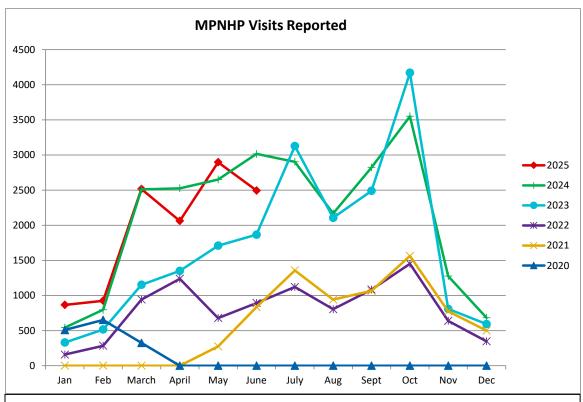
~Beginning March 16, 2020, both Visitor Centers were closed to the public due to Covid 19 pandemic~ ~Visitor Centers reopened normal business hours on March 17, 2021 after Covid 19 pandemic was over~ ~May 2-16, 2022 the White Rock Visitor Center was closed during the Cerro Pelado Fire, and the Los Alamos Visitor Center was closed May 9-15, 2022 due to this fire. ~

~Bandelier Shuttles started late June 2024, and shuttles ended August 29, 2024 months before the busy summer season ended. WRVC went back to winter hours.~

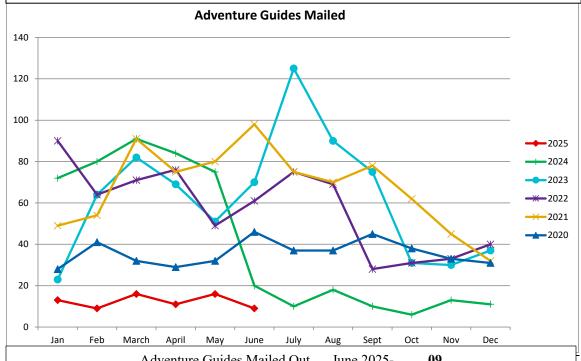
~No Bandelier Shuttles running out of the White Rock Visitor Center for 2025~



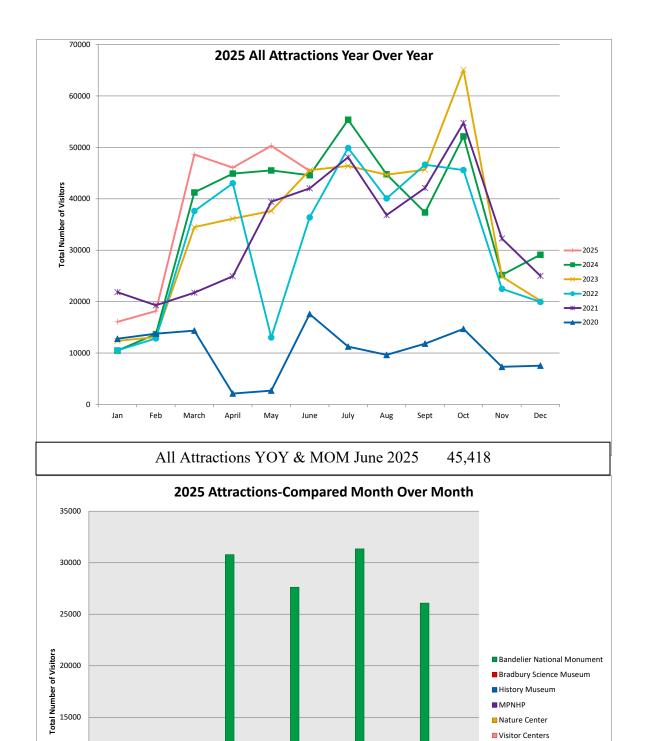




Manhattan Project National Historical Park June 2025 2,495 ~Note due to lapse in funding, MPNHP was closed 1/1/19-1/25/19 MPNHP reopened Memorial Weekend 2021~



Adventure Guides Maried Out June 2023-							
Year	2025	2024	2023	2022	2021	2020	2019
Total Mailed							
Guides	74	490	747	687	809	429	836



April

May

March

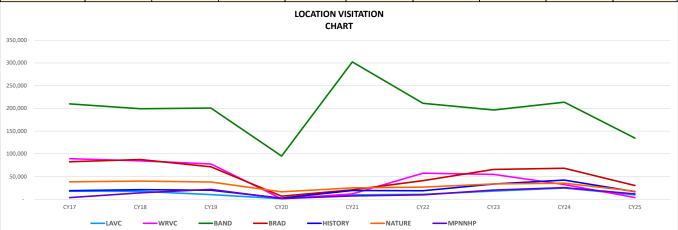
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5000

■ MPNHP ■ Nature Center ■ Visitor Centers

## Attractions by Calendar Year January 2015 – June 2025

LOCATION 🗔	CY17 🔻	CY18 🔻	CY19 🔻	CY20 🔻	CY21 🔻	CY22 🔻	CY23 🔻	CY24 🔻	CY25 🔻
LAVC	17,530	17,383	10,259	1,134	9,601	10,694	17,951	24,681	9,550
WRVC	89,225	84,531	77,669	1,010	11,648	57,221	54,684	32,403	3,764
BAND	209,981	199,281	200,741	94,948	302,295	211,241	196,432	213,595	134,441
BRAD	82,492	87,471	71,372	6,722	20,735	40,902	65,561	68,269	30,054
HISTORY	18,895	21,056	19,750	2,426	19,281	18,682	33,465	42,151	16,634
NATURE	38,245	39,939	37,839	16,370	24,941	26,648	33,678	35,350	17,502
MPNNHP	3,449	14,161	21,679	1,486	7,310	9,643	20,220	25,448	11,762



#### June Narrative Comments:

- The new Los Alamos Adventure Guide's has been delivered to DLA's storage unit. There are approximately 700 copies of the guides available in storage.
- Event material in kiosks and the displays are updated weekly or as needed by a DLA representative. These contain a weekly Concierge Calendar and are restocked with 8-10 different Los Alamos County tourism pamphlets. There are currently 29 in place in the Los Alamos, LANL and White Rock areas.
- All state-managed visitor centers were contacted during the month to ensure they
  have Los Alamos Adventure Guides in stock. Similarly, local distribution points are
  also monitored. These are distributed by our contractor Santa Fe Brochure
  Distribution.
- DLA's website www.visitlosalamos.org and events page are updated on a weekly basis with new events and information.
- DLA recruits, trains, and manages volunteers for a variety of work. There were <u>62</u> volunteer hours logged for the month of June.

- WRVC Business Display Cases featured the Los Alamos Nature Center (PEEC), Gadgets (Bradbury Science Museum), Los Alamos History Museum Gift Shop, Bathtub Row Brewing Coop, Los Alamos Coop Market, Boomerang, Little Studio on the Mesa, Brenda Fleming (local artist), Metzger's, Pajarito Mountain and Samizdat Bookstore were on display for the month of June. The large display featured the Bradbury Science Museum.
- In June, DLA helped the following groups/events requesting assistance in promoting and planning their upcoming planned and/or potential events in 2025. We provide tourism materials and maps as needed for each group.
  - o 100 Welcome Bags LANL New Employees

## Adventure Guides Mailed Out June 2025:

• 9 www.visitlosalamos.org online Adventure Guide requests.

## **Analysis of Visitor Surveys:**

#### **June 2025**

Total of <u>62</u> combined LAVC & WRVC Visitor Kiosk Survey Entries (New iPad kiosks were installed at each Visitor Center in February 2024)

#### **LOS ALAMOS VISITOR CENTER KIOSK ANSWERS – 57 Responses**

✓ What is your age?

•	Under 18	0
•	18-24	2
•	25-34	7
•	35-44	5
•	45-54	7
•	55-64	14
•	65+	22

## ✓ Where are you staying?

•	this is a day trip from home	4
•	this is a road trip	18
•	lodging in Albuquerque, NM	2
•	lodging in Los Alamos/White Rock	5
•	lodging in Santa Fe, NM	25

•	lodging in Tac	os, Abiqui		3	
✓ How a	lid you hear abo	out Los Alamo	os?		
• • • • • •	Family/Friend School/Histor Business Film Online/Media Local Event			21 34 3 11 10 1	
✓ What l	brought you to	Los Alamos?			
• • • • • • • • • • • • • • • • • • •	To visit Bando To visit the Va To visit the Ma To visit the Ba To visit the Lo To visit the Ph	ecial event or about the Ma elier National alles Caledera anhattan Project adbury Scien os Alamos His EEC Nature C ew outdoor ac e local shoppi	Inhattan Promote Monument National Mational Museur Story Museur Muse	roject/Oppenheimer at Preserve al Historical Park m eum enery (hiking,biking,skiing) rink	3 2 3 35 27 15 38 18 21 2 7 9
•	Very positive		49		
•	Somewhat pos	sitive	4		
•	Neutral Somewhat neg	rative	4 0		
•	Very negative		0		
	CK VISITOR (	CENTER KI	OSK ANS	SWERS – 5 Responses	
•	Under 18 18-24 25-34 35-44	0 0 0 0			

45-54

55-64

0

2

✓ Where are you st	aying?
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•	this is a day trip from home	1
•	this is a road trip	2
•	lodging in Albuquerque, NM	0
•	lodging in Los Alamos/White Rock	2
•	lodging in Santa Fe, NM	0
•	lodging in Taos, Abiqui	0

# ✓ How did you hear about Los Alamos?

•	Family/Friends	4
•	School/History Education	2
•	Business	3
•	Film	2
•	Online/Media	1
•	Local Event	1

# ✓ What brought you to Los Alamos?

•	To visit friends/family	2
•	To work	2
•	To attend a special event or conference	0
•	To learn more about the Manhattan Project/Oppenheimer	0
•	To visit Bandelier National Monument	3
•	To visit the Valles Caledera National Preserve	0
•	To visit the Manhattan Project National Historical Park	0
•	To visit the Bradbury Science Museum	0
•	To visit the Los Alamos History Museum	0
•	To visit the PEEC Nature Center	0
•	To discover new outdoor activities/scenery (hiking,biking,skiing)	0
•	To enjoy some local shopping/food/drink	0

## ✓ Please rate today's experience at our visitor center.

•	Very positive	5
•	Somewhat positive	0
•	Neutral	0
•	Somewhat negative	0
•	Very negative	0

- ✓ The most prevalent states of origin visiting Los Alamos and White Rock were from:
  - Texas − 10
  - California 6
  - Florida 6
  - Arizona 5
  - Colorado − 5





Los Alamos Visitor Center

White Rock Visitor Center

- ✓ The foreign visitors visiting Los Alamos and White Rock were from:
  - Australia
  - Austria
- ✓ The most prevalent cities in New Mexico visiting Los Alamos and White Rock were from:
  - Albuquerque
  - Jemez Springs
  - Las Cruces
- ✓ Visitor Comments:

## **Los Alamos Visitor Center Comments:**

- Cool town!!!
- Looks very clean and beautiful,
- Very interesting and informative
- Woman at the front desk was lovely and so helpful!!!
- Looking forward to our visit
- Thank you!
- Not at this time
- Fascinating history
- Thank you

- Important history, thanks for all your work preserving it.
- Thanks,
- Beautiful place to visit
- Good information by Visitors Center staff
- Beautiful city and state for visiting
- Love this place
- This is a bucket list visit
- Excited to be here
- Nice event
- It's a surprisingly beautiful town. Wish I had more time here

## **White Rock Visitor Center Comments:**

- Love everything about Bandelier.
- Need to monitor the RV park and make sure the squatters are not staying
- Very nice and friendly