

# Integrated Community Services Master Plan

## Focus Group Input Summary

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# Los Alamos County Master Planning Process

## 4 Stages of Public Engagement



### Strategic Kick-Off

- Critical Success Factors
- Key focus areas
- Meeting schedule
- Identification of Key Stakeholders
- Gathering of All Relevant Documents
- Briefing with Decision Makers




### 1 Information Gathering

- Needs Assessment
  - Staff
  - Stakeholders
  - Public Meetings
  - Focus groups
  - Interviews
  - Surveys
  - Online engagement
- Inventory
  - All Assets
  - All Program Locations
  - Other Providers
- Level of Service Analysis
  - GIS component-based mapping
  - Quality, Quantity, Functionality
- Community Profile
  - Historical & Planning Context
  - Demographics
- Trends



### 2 Findings & Visioning

- Presentation/Feedback Sessions
  - Staff
  - Stakeholders
  - Decision Makers
- What We Have Discovered
- Key Issues Matrix
- Key Ideas and Themes for Improvement
- Analysis
  - Programming
  - Operations
  - Maintenance
  - Marketing & Communications
  - Financial Resources



### 3 Draft Recommendations

- Summary Findings
- Strategies
  - Long-Term Vision
  - Short-Term Action
- Implications
  - Financial
  - Operational
  - Maintenance
- Recommendations
- Action Plan
  - Tasks
  - Timing
  - Costs
- Review & Revisions




### 4 Final Plan

- Review
  - Staff
  - Public
  - Decision Maker
- Distribute/Post




### Implementation

- Action Plan
- Annual Review



Typically our Strategic/Master Plans include a 5-year focus on operations, 10-year focus on capital, and 20 year strategic vision. Other elements and tools are added as needed for a community-specific plan.

# Projects in progress

**BMX track renovation-** currently on hold

**Brewer Arena-** New lights

**Pueblo Canyon Conceptual trail-** provide a conceptual plan for a long flow trail, two NICA loops, multimodal trail from North Mesa to Downtown, and MTB skills park. Vendor selected and process started

**Golf Course Improvements-** renovate tees, greens and bunkers and ADA considerations for holes 4-18 and Conceptual plan for range and holes 1-3

**Tennis Court Tournament Site-** RFP prepared to add courts for a tournament quality location- Sites under review UnmLA site, Urban Park, and North Mesa Park

**Gymnasium-** Shared space on Los Alamos Public Schools Middle School property. Current budget \$4-6 million, Additional shared space gymnasium in White Rock at Chamis Elementary School- RFP being developed for Middle School, partial funding for study for WR secured



# Potential opportunities

How to incorporate key community health info throughout programming

Incorporate Library into all aspects of programming and create pop ups

Ice rink cover for extended season and additional seating, possible showers

CAMPING UPGRADES TO CAMP MAY

ARTIFICIAL TURF ON MULTIPLE ATHLETIC FIELDS

PICKLEBALL COURTS (PROBABLY A RE-PURPOSE

SPLASH PAD IN LA

ALL ABILITIES PLAYGROUND (RENOVATION OF EXISTING)

EXERCISE STATIONS ALONG TRAILS

RENDIJA CANYON RECREATION AREA



SUSTAINABLE ACTIONS

MASTER PLAN N MESA

MASTER PLAN PARCELS IN WHITE ROCK

CRICKET PITCH

COMMUNITY GARDENS

LIGHTED PLAYGROUNDS

TWEEN CENTER

# Five Elements for Healthy Systems Analysis

**Warrant for Action**

- Why? Who?
- Impact & Negative Markers

**Community Systems**

- Convene Stakeholders & Actors
- Intersections

**Inventory of Assets & Affordances**

- Facilities & Lands
- Programs & Services
- Connectivity & Equitable Access

**Policies, Laws & Procedures**

- Laws & Ordinances
- Agency Regulations
- Agency Policies & Practices

**Fiscal Resources & Strategies**

- Funding Paths & Allocation Patterns
- Sources and Use of \$\$
- ROI

**What are we doing?**

**Is it working?**

**How can we improve?**



## Strengths (1 of 2)

- ▲ Large quantity and diversity of facilities, activities, programs and opportunities
- ▲ Library is superb
- ▲ Community Services has great staff.
- ▲ Great collaboration between County and agencies, non-profits
- ▲ Upkeep of facilities compared to others in the region is good
- ▲ Trail system is a jewel



## Strengths (2 of 2)

- ▲ Staff connection and engagement with community
- ▲ Great bus service
- ▲ Bike lanes on Diamond Dr. and on Trinity are wonderful
- ▲ Teen services



# Challenges (1 of 3)

- ▲ Not having enough resources
- ▲ Keeping up with maintenance
- ▲ Lack of planning or implementation of planning
- ▲ Deficit of mental health services
- ▲ Lack of a transparent, established prioritization process/communication of costs
- ▲ Staffing, labor and turnover



## Challenges (2 of 3)

- ▲ Inertia of status quo/historic memory
- ▲ Process of changing from private to public facilities
- ▲ Balance between serving residents and appealing to visitors
- ▲ Specific facility hours and operations
- ▲ No psychological evaluations available at ER
- ▲ Bathrooms aren't at all facilities
- ▲ Lack of bus service



## Challenges (3 of 3)

- ▲ Softball field conditions
- ▲ Providing online payments to customers – Strict procurement laws
- ▲ Need an equitable system for allowing new users, programs, and activities on existing facilities
- ▲ Not enough after hour activities
- ▲ Lack of end-of-life care
- ▲ Volunteers are not coming out as much as they used to



# Additional programming, activities, and services (1 of 3)

- ▲ More services for homebound people
- ▲ Social services, reaching folks we don't currently serve
- ▲ Mental health services
- ▲ Alternative delivery methods reach more people. Utilize COVID lessons.
- ▲ Childcare
- ▲ More opportunities that reach more populations
- ▲ Improve marketing and publicizing of existing services



# Additional programming, activities, and services (2 of 3)

- ▲ Trail map
- ▲ Afterschool activities
- ▲ Biking
- ▲ Additional library programming for children and adults
- ▲ Additional Senior Center programming, cultural
- ▲ Substance abuse services for youth
- ▲ Programming for young professionals
- ▲ Programming on entrepreneurship



## Additional programming, activities, and services (3 of 3)

- ▲ Technology help for seniors
- ▲ Programming life skills / job seeking for teens
- ▲ Digital citizenship
- ▲ Programming for indigent populations
- ▲ Partnerships with medical community for health events



## New Facilities/Amenities (1 of 4)

- ▲ New trails, Trail Connections
- ▲ Facilities for special needs community
- ▲ Facilities/Amenities for people to try new things. Current infrastructure focused on people who already have skills and equipment.
- ▲ 8-court tennis complex to host tournaments
- ▲ Bathroom facilities/hours at parks, trailheads
- ▲ Lights on ball fields



## New Facilities/Amenities (2 of 4)

- ▲ Fine arts facility, medium sized theater ~500
- ▲ Parking areas
- ▲ Additional Ice Rink/Roller Derby
- ▲ After hours activities, facilities
- ▲ Trail connections
- ▲ More museums under cultural services
- ▲ Facilities for older children
- ▲ Zip lines



## New Facilities/Amenities (3 of 4)

- ▲ Pickleball
- ▲ Community recreation facilities, gymnasiums, that are available for all regardless of ability to pay.
- ▲ Turf fields for softball, soccer field
- ▲ Easy/Beginner mountain bike trails
- ▲ Race trail for mountain bikes
- ▲ More athletic fields
- ▲ Community gardens
- ▲ Feeding stations and information about ducks



## New Facilities/Amenities (4 of 4)

- ▲ Public Wi-Fi around County
- ▲ Multiuse community spaces around town
- ▲ Story walks
- ▲ Technology infrastructure in Mesa Library
- ▲ Pinon Park makes sense for a new rec center
- ▲ RV parking amenities, storage



# Improvements (1 of 2)

- ▲ Take care of what we have
- ▲ Trail care and maintenance
- ▲ Ice Rink improvements: shade structures, better viewing areas, shower facilities
- ▲ Fix the PA system at the rodeo grounds
- ▲ Concentrate on doing what's already offered better
- ▲ Improve care for open space in accordance with open space management plan



## Improvements (2 of 2)

- ▲ Improve dugouts to withstand wind
- ▲ Nets to keep softballs out of parking lot/dog park at Overlook
- ▲ Improvements for disabled community



## Underserved (1 of 2)

- ▲ Low-income residents
- ▲ Mental health services
- ▲ Seniors
- ▲ Middle school aged children
- ▲ Teens
- ▲ 20 to 25 year-olds don't have great opportunities
- ▲ Handicapped community
- ▲ Developmental disabilities



## Underserved (2 of 2)

- ▲ Homebound
- ▲ End of life seniors
- ▲ Commuters/daytime residents
- ▲ RV owners
- ▲ Workforce and lower-income housing
- ▲ Policy input from non-property owner residents
- ▲ Russian population – interpreters
- ▲ Mandarin population – interpreters



# Key partners and stakeholders (1 of 3)

- ▲ Schools
- ▲ Regional partners
- ▲ User groups and associations
- ▲ LA Cares
- ▲ Self Help Group
- ▲ Family Strengths Network



## Key partners and stakeholders (2 of 3)

- ▲ Los Alamos Community Foundation
- ▲ YMCA
- ▲ Small Business Community
- ▲ Service Clubs: Kiwanis, Rotary, etc.
- ▲ Cross Country Skiing Club
- ▲ All Individuals First
- ▲ Nursing home board



## Key partners and stakeholders (3 of 3)

- ▲ Melissa Arias, and Doris Roberts
- ▲ First Born Program
- ▲ LANL
- ▲ Lab management
- ▲ Lemonade Living
- ▲ Gifted Horse
- ▲ Rose Chocolatier



# Key Issues and Values (1 of 2)

- ▲ Mental health issues
- ▲ Equity and inclusion values from Council
- ▲ Open spaces, wild lands, nature
- ▲ Health
- ▲ Not losing sight of taking care of what we have
- ▲ High expectations of values
- ▲ Customer service
- ▲ Overlapping programs
- ▲ Difficulty finding programs



## Key Issues and Values (2 of 2)

- ▲ Community services being responsive to community needs.
- ▲ Physical health issues
- ▲ Self-organized youth sports are not happening
- ▲ People value their community, create community
- ▲ Aligning different master plans
- ▲ Getting voices from all of community, not just loudest members



# Priorities (1 of 4)

- ▲ Environmental stewardship
- ▲ Trails, connectivity in open space and town
- ▲ Outdoor recreation opportunities
- ▲ Develop and communicate criteria for program selection
- ▲ Open space
- ▲ Senior population
- ▲ Teenagers
- ▲ Tree replacement planting plan



## Priorities (2 of 4)

- ▲ Funding CSD priorities
- ▲ Prioritize what's utilized most
- ▲ Provide facilities for beginners, not just experts
- ▲ Implement the plans that are already in place.
- ▲ Facilities should be self-sufficient
- ▲ Facilities should not necessarily have to be self-sufficient.
- ▲ Better management
- ▲ One stop shot for mental health services



## Priorities (3 of 4)

- ▲ Facilitate drop-in sports among kids could help the culture
- ▲ Passport program
- ▲ Horseback riding
- ▲ Inclusion of recreation opportunities for low-income
- ▲ Cross country skiing
- ▲ Provide amenities that appeal to young adults; restaurants, shopping, night activities
- ▲ Community capacity in mind



## Priorities (4 of 4)

- ▲ Smaller projects that can be completed quickly
- ▲ Get lab hires to live here
- ▲ Re-assess golf course condition every few years
- ▲ Preserve dark skies
- ▲ All community services, not just parks and recreation



# Next Steps

- Open public input webinar – February 3<sup>RD</sup> 6:30 pm
- Inventory assessment - March
- Statistically-valid and online surveys – March
- Virtual findings presentations (2) – April



# Thank you for your involvement!

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