

Integrated Community Services Master Plan

Recommendations

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Los Alamos County Master Planning Process

4 Stages of Public Engagement



Strategic Kick-Off

- Critical Success Factors
- Key focus areas
- Meeting schedule
- Identification of Key Stakeholders
- Gathering of All Relevant Documents
- Briefing with Decision Makers





Information Gathering

- Needs Assessment
 - Staff
 - Stakeholders
 - · Public Meetings
 - · Focus groups
 - Interviews
 - Surveys
 - · Online engagement
- Inventory
 - All Assets
 - · All Program Locations
 - · Other Providers
- · Level of Service Analysis
 - GIS component-based mapping
 - Quality, Quantity, Functionality
- · Community Profile
 - Historical & Planning Context
 - Demographics
- Trends

Findings & Visioning

- Presentation/Feedback Sessions
 - Staff
 - Stakeholders
 - · Decision Makers
- · What We Have Discovered
- Key Issues Matrix
- Key Ideas and Themes for Improvement
- Analysis
 - · Programming
 - · Operations
 - Maintenance
- Marketing & Communications
- · Financial Resources



Praft Recommendations

- Summary Findings
- Strategies
 - Long-Term Vision
 - · Short-Term Action
- Implications
 Financial
 - Operational
 - Maintenance
- Recommendations
- Action Plan
 - Tasks
 - Timing
 - Costs
- . Review & Revisions



Final Plan

- ReviewStaff
- Public
- · Decision Maker
- Distribute/Post



Implementation

- Action Plan
- Annual Review



Typically our Strategic/Master Plans include a 5-year focus on operations, 10-year focus on capital, and 20 year strategic vision. Other elements and tools are added as needed for a community-specific plan.

Outreach Sessions

- 13 Focus Groups
- 5 Board Presentations (Library, Parks and Recreation, Art in Public Places, Community Health, and Transportation)
- 1 Summary Webinar with 15 Participants
- Los Alamos Middle School- Leadership
- 200 Total Participants in all focus groups
- 1,098 Returned Surveys
- 4 Findings Presentations
- Visioning Workshop



• 3 Draft Recommendation Meetings

2022 Data Source					Qualitative Data												
LOS ALAMOS blank means the is	Key Issue - Rating Scale a - priority b - opportunity to improve c - minor or future issue ssue didn't come up or wasn't addressed	22	Comp Plan	2021 Strategic LeadershipPlan	2018 Toursim Strategic Plan	2019 Economic Vitality Strategic Plan	Open space management Plan	2017 Bicycle Transportation Plan	Consultant Team	Staff Input	Public Input	Stakeholder Input	Leadership	Community Survey	LAC Data	Facility Assessment/LOS	
Organizational																	
Improve and increase partner agency relationsh	ips		a	a	a	a		a	a	a	a	a	a	a	a		
Need better marketing and communication of activities				a	a	a			a	a	a	a	a	a	a		
Attract tourism & outdoor recreational opportunities					a	a	a		a	a	a	a	a	a	a		
Increase community-wide inclusivity					a				a	a	a	a	a	a	a		
Website is not current or usable for patrons									a	a	a	a	a	a	a		
WiFi in all parks and facilities									a	a	a	a	a	a	a	a	
Pursue grant opportunities									a	a	a	a	a	a	a		
Need better wayfinding signage and maps					a				a		a	a	b	b	b	a	
Upgrade an increase volunteer program		1							a	b	a	a			b		



2022 Data Source			Qualitative Data												uantitative Data		
LOS ALAMOS blank mea	Key Issue - Rating Scale a - priority b - opportunity to improve c - minor or future issue ans the issue didn't come up or wasn't addressed	2022 ADA Transition Plan	Comp Plan	2021 Strategic LeadershipPlan	2018 Toursim Strategic Plan	2019 Economic Vitality Strategic Plan	Open space management	2017 Bicycle Transportation Plan	Consultant Team	Staff Input	Public Input	Stakeholder Input	Leadership	Community Survey	LAC Data	Facility Assessment/LOS	
Programs and Service Delivery / Integration			9					, ,						_			
Attract tourism, outdoor recreational, nature education, and stewardship opportunities			a	a	a	a	a		a	a	a	a	a	a	a		
Increase Cultural programs and services				a	a	a			a	a	a	a	a	a	a		
Need more programming for families, youth, middle schoolers, teens					a	a			a	a	a	a	a	a	a		
Integration of Health, Wellness, and Social Services programs for all ages				a					a	a	a	a	a	a	a		
Increase mental and physical health services for youth, middle schoolers, teens, families				a					a	a	a	a	a	a	a		
Increase programs in wellness/fitness, cultural, special needs					a				a	a	a	a	a	a	a		
Increase number of special events					a	a			a		a	a	a	a	b		
Expand operational hours for working public					a				b	b	b	b		b	a		
Increase number of child care opportunities									b	b	a	a	b				



2022 Data Source			Qualitative Data											
a - priority opportunity to improve - minor or future issue	2022 ADA Transition Plan			2018 Toursim Strategic Plan	2019 Economic Vitality Strategic Plan	Plan 2017 Bicycle	Consultant Team	Staff Input	Public Input	Stakeholder Input	Leadership	Community Survey	LAC Data	Facility Assessment/LOS
Improve low scoring amenities		a	a	a	a	a	a	a	a	a	a	a	a	a
Maintain and improve existing facilities		a	a	a	a	a	a	a	a	a	a	a	a	a
	a	a	a	a	a	a	a	a	a	a	a	a	a	a
Additional trails / bike paths / connectivity		a		a	a	a a	a	a	a	a	a	a	a	a
Continue to add/improve current projects and future facilities		a	a	a	a	a	a	a	a	a	a	a	a	a
Preserve open space, historical, cultural resources		a	a	a	a	a	a	a	a	a	a	a	a	a
Deferred maintenance			a	a			a	a	a	a	a	b	a	a
Trail signage and maps				a		a a	a	a	a	a	b		a	a
Increase ADA accessibility at all facilities							a	a	a	a	a	a	a	a
Improve restroom availability & maintenance in parks and trailheads				a			b	b	a	a	b	a	a	b
	opportunity to improve - minor or future issue e up or wasn't addressed	sue - Rating Scale a - priority opportunity to improve - minor or future issue e up or wasn't addressed a a a a a a a a a a a	sue - Rating Scale a - priority opportunity to improve e up or wasn't addressed a a a a a a a a a a a a a a a a a a a	sue - Rating Scale a - priority comportunity to improve e up or wasn't addressed a	Sue - Rating Scale a - priority opportunity to improve e up or wasn't addressed Comb Plan a	Comp Plan Comp Plan	Comp Plan Comp Plan	Consultant Team Consultant Team	Comp Plan Consultant Team Consultant Team Strategic Plan Consultant Team Consultant Team Staff Input	Comp Plan Comp Plan	Comp Plan Consultant Team Open space management Plan Consultant Team Staff Input Plan Consultant Team Staff Input Stakeholder Input	Comp Plan Consultant Team Consultant Te	Rating Plan Comp Plan Consultant Team Dian Consultant Team Consultant Team Comp Plan Consultant Team Consulta	Plan Comp



Recommendations Goals, Objectives, Action Steps

- Focus on maintaining, sustaining, and improving Los Alamos County parks, facilities, activities, services, open space, and trails.
- ➤ All cost estimates are in 2023 figures where applicable. Most costs are dependent on the extent of the enhancements and improvements determined or known at this time.
- ➤ Labeled TBD (To Be Determined) as there is no way to list a cost without knowing a lot more specific information about what is being built.
- > The timeframe to complete is designated as:
 - Short-term (up to 3 years)
 - Mid-term (4-6 years)
 - Long-term (7-10 years)
 - Ongoing (length of the plan and beyond)



Goals

Goal 1

Improve Organizational Reach and Impact

Goal 2

➤ Improve Programs and Service Delivery

Goal 3

➤ Improve Facilities and Amenities (including ADA)



Objectives for Goal 1 - Improve Organizational Reach and Impact

THERE ARE RECOMMENDED ACTIONS LISTED UNDER EACH OBJECTIVE

- 1.1 Improve and increase partner agency relationships
- 1.2 Enhance marketing and communication of activities
- 1.3 Attract tourism and outdoor recreational opportunities
- 1.4 Increase community-wide inclusivity
- 1.5 Keep technology up to date
- 1.6 Pursue grant opportunities
- 1.7 Improve wayfinding signage and maps



1.8 Upgrade and increase volunteer program

Objectives for Goal 2 - Improve Programs and Service Delivery

THERE ARE RECOMMENDED ACTIONS LISTED UNDER EACH OBJECTIVE

- 2.1 Attract tourism, outdoor recreation, nature education, and stewardship opportunities
- 2.2 Increase cultural programs and services
- 2.3 Add more programming for families, youth, middle schoolers, and teens
- 2.4 Integration of health, wellness, and social services programs for all ages
- 2.5 Integration of mental/physical health services for youth, middle schoolers, teens, and families
- 2.6 Increase programs in wellness/fitness, cultural, and special needs
- 2.7 Increase the number of special events
- 2.8 Expand operational hours for working public 5-8 pm
- 2.9 Increase the number of childcare opportunities



Objectives for Goal 3 - Improve Facilities and Amenities (including ADA)

THERE ARE RECOMMENDED ACTIONS LISTED UNDER EACH OBJECTIVE

- 3.1 Comprehensively assess playlots
- 3.2 Improve low scoring amenities
- 3.3 Maintain and improve existing facilities

 Continue to add and improve current projects and future facilities
- 3.4 Upgrade outdated amenities that do not function well
- 3.5 Improve bicycle and pedestrian connectivity
- 3.6 Preserve open space, historical, cultural resources
- 3.7 Improve restroom availability and maintenance in parks and trailheads

Next Steps

Los Alamos County Community Services Integrated Master Plan

Approval



Thank you for your involvement!

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