

# 30% PROJECT REVIEW – COUNTY COUNCIL



23 Aug 2011

# Agenda

- Project Review
- Fiber Optic Network Design
- Market Research Results
- Broadband Research
- Next Steps
- Q&A

# Community Broadband Network

## Project Review

- Provide open and advanced broadband communication access to LA citizens and businesses
- Conceptual design work will build on previous study (prepared for LAC in June 2009)
- Target speed 1 Gig (minimum)

# Project Review (cont'd)

- Building fiber to the premise (FTTP) network
- Network Operations Center (NOC) evaluation
- Open Network – Allowing Multiple ISP's to provide competitive choice to LAC
- Business Plan – Operations, Staffing, Financial Plan, Maintenance, Budget, Legal Considerations

# Project Timeline

	Q1-FY12	Q2-FY12	Q3-FY12	Q4-FY12	Q1-FY13	>>>>
<b>&lt;&lt; Conduct Quantitative Surveys &gt;&gt;</b>						
<b>&lt;&lt; Design Research&gt;&gt;</b>						
<b>&lt;&lt; Equipment Research&gt;&gt;</b>						
<b>&lt;&lt; Council 30% Approval&gt;&gt;</b>						
<b>&lt;&lt; Business Planning &gt;&gt;</b>						
<b>&lt;&lt; RFP Process&gt;&gt;</b>						
<b>&lt;&lt; Permitting Process &gt;&gt;</b>						
<b>&lt;&lt; Funding Approvals &gt;&gt;</b>						

# Project Budget

Purpose	30% Budget	30% Actuals
LAC: Staffing, travel, training, materials, etc.	\$59,000	\$43,320
Design/Planning	205,270	90,210
Public Relations	25,000	8,960
Market Research	25,000	25,000
Contingency	8,235	2,285
Total	\$322,505	\$169,775

# Portal

menu

## Welcome to Open Fiber Network!

This portal allows you to select from the Service Providers available on the Open Fiber Network.

If this is your first time online, please follow the link to Self Registration.

Los Alamos County, New Mexico

Welcome



Self Registration

My Services

County Information

Internet Services

Video Services

# Network Design

- Technology/Equipment Assessment
- Cable Plant (fiber optic)
  - Aerial
  - Underground

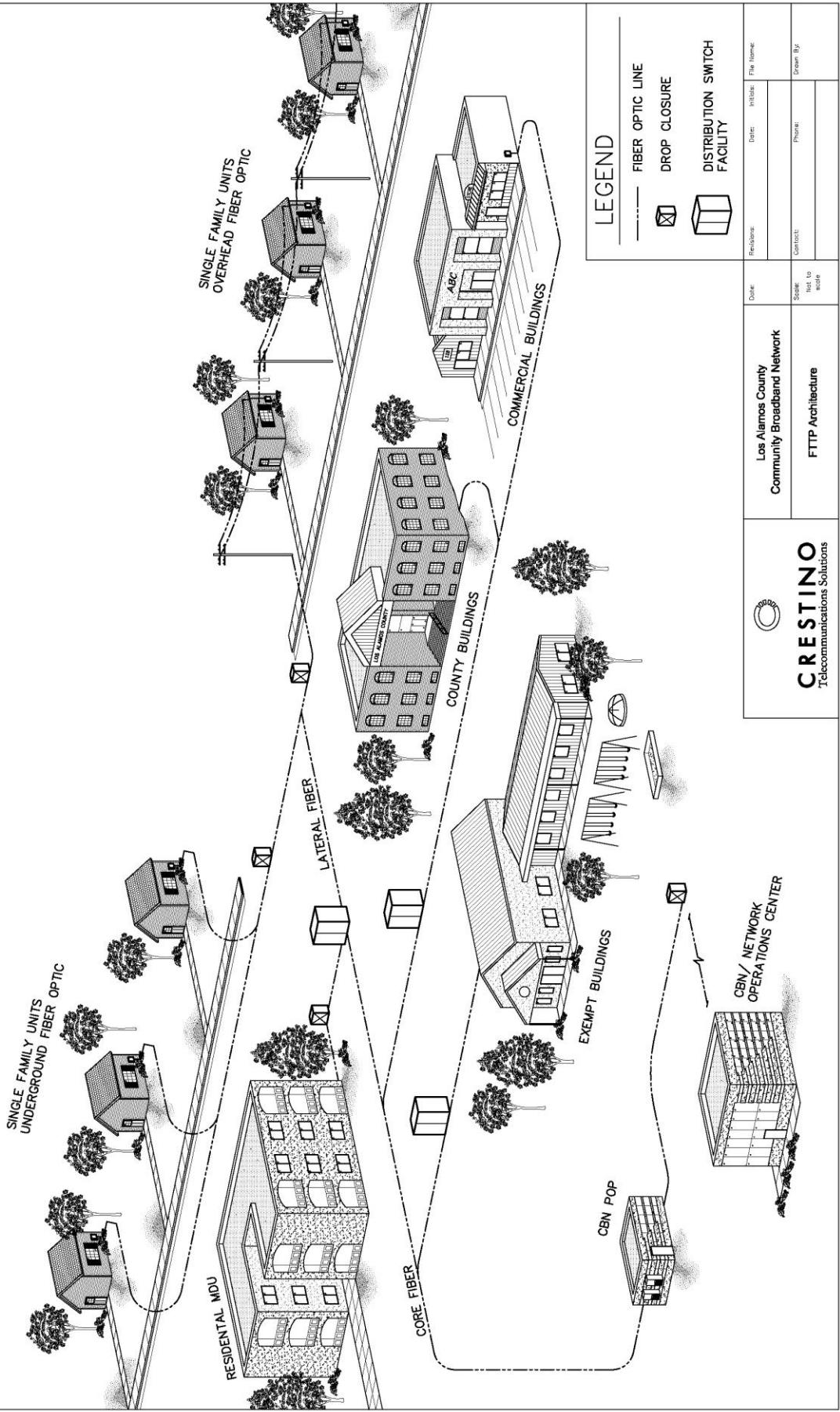
# Equipment Assessment

- Functionality and capability
- Discussions and evaluation of equipment with leading industry vendors, such as:



# Community Diagram

## LOS ALAMOS COMMUNITY BROADBAND NETWORK



# Equipment/Technology

- Passive Optical Network (PON)

- Point-to-multipoint
- Distributes information via passive optical splitters
- Single optical fiber serves multiple premises

- Active Ethernet (AE)

- Point-to-point
- Ethernet technology to distribute information via active switch components
- Single optical fiber may serve single premise

# PON

## ○ Advantages

- G-PON standard for Verizon, AT&T Jan 03
- Multiple subscribers share same fiber
- Lower fiber plant costs

## ○ Implications

- Bandwidth shared among multiple subscribers
- Open networks
- Evolving industry standards
- Star topology (single point-of-failure)
- Troubleshooting (locates)

AE

## ○ Advantages

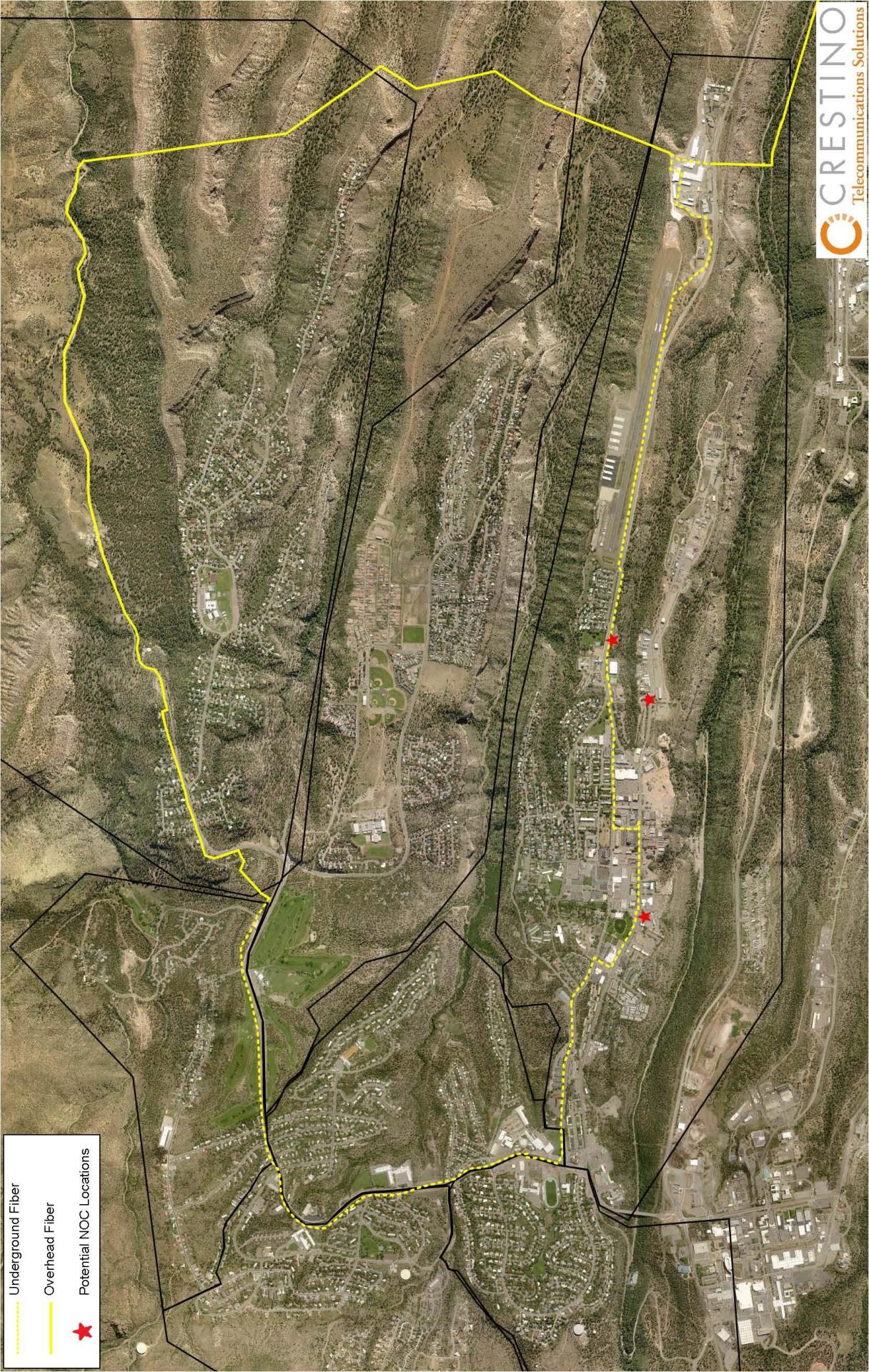
- Mature industry standard
- Symmetrical and dedicated bandwidth
- Scalable, flexible topology
- Greater distance for optical equipment

## ○ Implications

- Increased fiber cable infrastructure
- Equipment/power maintenance costs

# Cable Plant/Pathway

Underground Fiber  
Overhead Fiber  
Potential NOC Locations

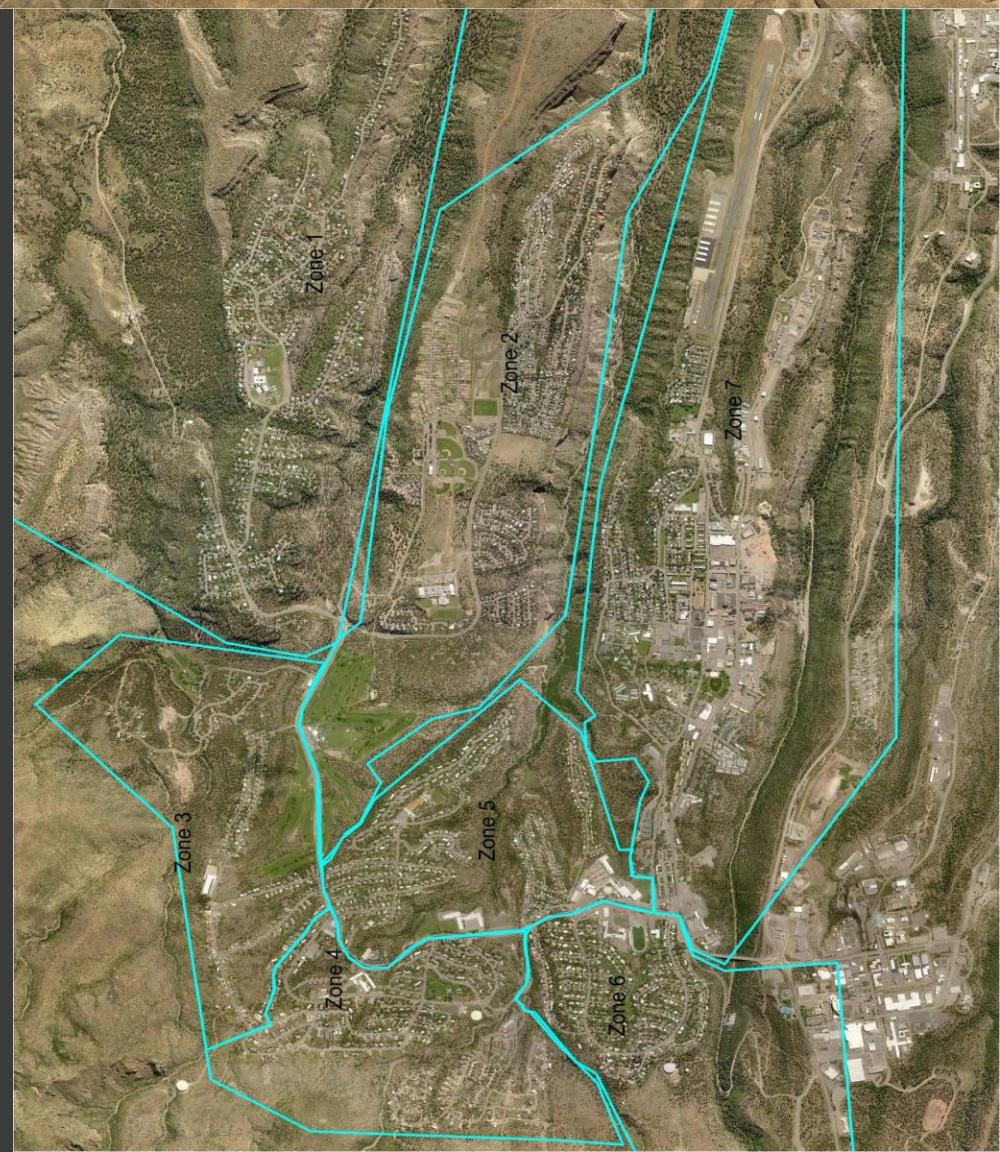


# Zones

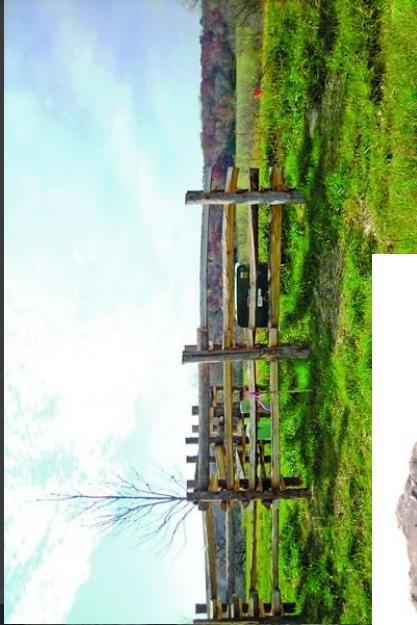
White Rock



Los Alamos Townsite

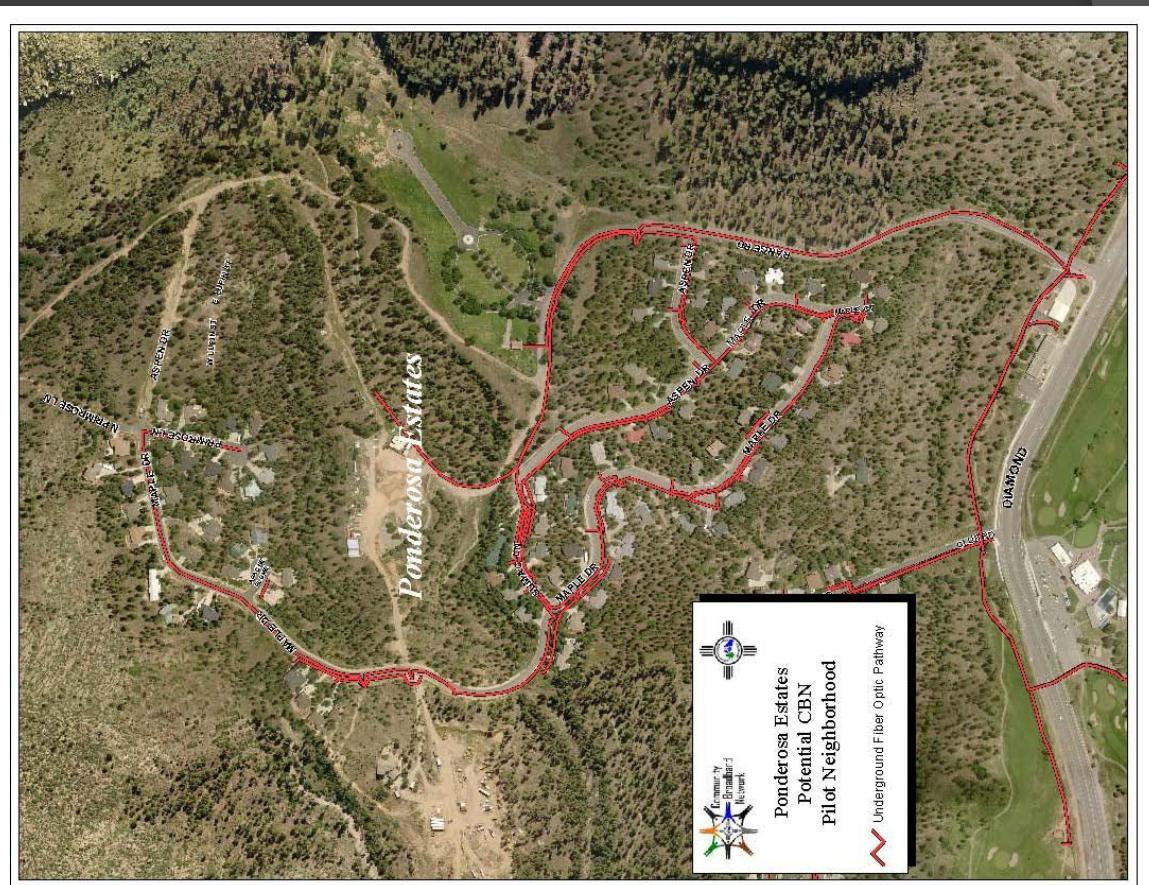


# Land Use/Aesthetics



# Pilot Community

- Map of potential fiber optic pathway



# Connecting CBN To Outside Markets

- Multiple internet connections
  - CenturyLink (Qwest)
  - REDI Net
  - Other Public/Private Partnerships (PPPs)
- The addition of REDI Net provides
  - Multiple 10 Gbps links to POP
  - Two Internet ISPs (East NM TelCom, Windstream)
  - 100% fiber optic based, end-to-end

# Connecting CBN To Outside Markets

- Exploring additional route alternatives
  - Existing private infrastructure
  - Further redundancy and interconnect options

# Market Research

- To provide quantitative analysis from both residents and local businesses which will provide input to business planning
- To obtain qualitative feedback for more in-depth understanding of community needs

# Survey Results - Residents

- 92% LAC residents have internet at home
- Over 30% report some dissatisfaction with current ISP (slow speed/unreliable service)
- Only 30% were very satisfied with the overall quality of service provided
- 2/3 of respondents feel fiber optic technology is better compared to other technologies

“Puts us in the lead, instead of catch-up mode”

## Survey Results – Residents (cont'd)

- 77% felt the economy could be stimulated by CBN
- 82% believe CBN would foster long-term educational growth
- 85% look forward to an “open network” to encourage competition and choice among ISP's
- Only 22% of the residents of LAC reported reliable television service
- 67% responded they would be willing to switch their television service to providers that would offer this over broadband

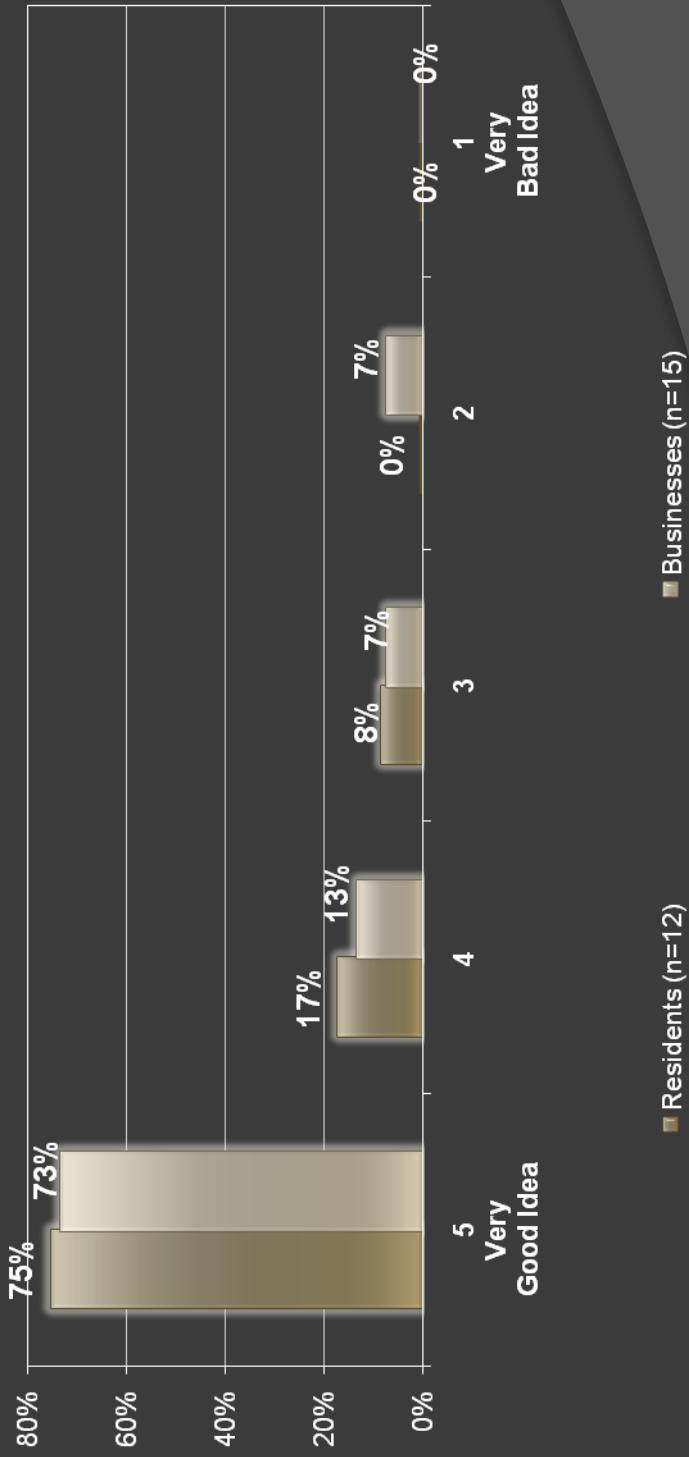
# Survey Results – Business

- 96% have access to Internet services
- Approx. 61% bundled (landline phone, cable, data services)
- Data backup/disaster recovery (14%), data transport (10%), data storage (10%), video conference (5%)
- Top reasons for dissatisfaction – slow speed (23%), unreliable service (13%)

“This will help save local businesses.”

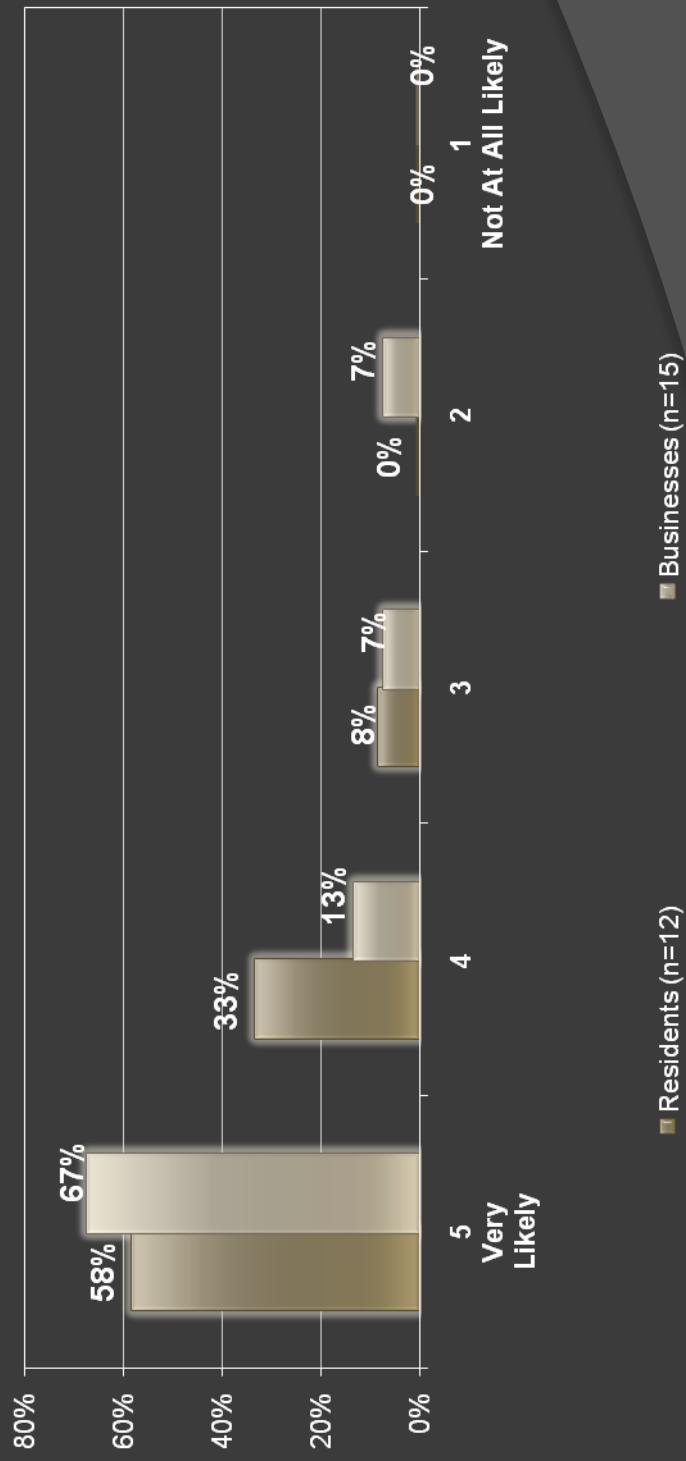
# Public Meeting Feedback

Overall Rating of Proposed  
Community Broadband Network



# Public Meeting Feedback

Likelihood of Using a Service Through the Proposed  
Community Broadband Network



# Why Broadband?

- Advances in Ethernet equipment performance
  - Speed & distance
- Decline in equipment, fiber, construction prices
  - Standards based & widely deployed
- Cable plant
  - LAC additional conduit/infrastructure
  - Installation improvements in microtrenching

# Why Broadband?

- General consumer behavior toward and uses for broadband
- Industry momentum (FTTH Council), adoption and deployment
- LAC shift to open access model
  - Add'l County collaboration opportunities
- Multiple interconnect options for LAC
  - Lower bandwidth pricing and route diversity

# Fiber's Impact on Download Speeds \*

Type of Service/ Connection	Data Rate/ per second	E-mail w/ attachment (2MB)	X-ray Photo (8MB)	Instructional Video (600 MB)	DVD Movie (4.7GB)
Dial-Up	56 Kb	7.11 min	28.43 min	1.48 days	11.6 days
DSL	2 Mb	9.50 sec	38.01 sec	47.51 min	6.20 hours
Fiber	10 Mb	2.13 sec	8.53 sec	10.67 sec	1.39 hours
Fiber	100 Mb	.21 sec	.85 sec	1.07 min	8.36 min
Fiber	1 Gb	.02 sec	.09 sec	6.40 sec	50.10 sec

\*Statistics from City of Cortez, CO ([http://www.cityofcortez.com/government/general\\_services/cortez\\_fiber\\_home\\_project/fibers\\_impact\\_download\\_speeds](http://www.cityofcortez.com/government/general_services/cortez_fiber_home_project/fibers_impact_download_speeds))

# National CBN's

- Successful Initiatives
  - Chattanooga, TN
  - Lafayette, LA
  - Chelan County, WA
  - Urbana, IL
- Challenged Implementations
  - UTOPIA, UT
  - Glenwood Springs, CO
  - Provo, UT

# Recommendations

- Understand today's technology, but build for the future
- Business Plan is key – take rate, revenue estimates, on-going costs
- Consider objectives and design strategy to meet specific objectives
- SME (*Gartner*) review and input
- Think globally, act locally!

# Some Reasons for Broadband

- AT&T CEO Randall Stephenson spoke 7/19/11 at the National Association of Regulatory Utility Commissioners meeting, where he called his company's copper-based DSL broadband technology "obsolete."
- Seventy-one percent of online Americans are using video-sharing sites such as YouTube and Vimeo as of May, up from 66 percent a year ago, according to a survey by the Pew Research Center.
- YouTube receives more than three billion views a day, according to the Google-owned video-sharing site, and 48 hours of video are uploaded every minute.
- Netflix accounts for approximately 30% of internet traffic.

# Community Broadband Network Next Steps

- ISP Workshop
- Network Design
- Business Planning
- Public meetings
- National CBN review

# Thank you!



For additional information:  
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