

STATUS REPORTS

ACCOUNTS RECEIVABLES

PREPARED BY

Joann Gentry
Senior Management Analyst

Los Alamos County Utilities Department
Active Receivables Over 90 Days Past Due
June 1, 2021

Account	Customer ID	Acct Type	Comments	90 - 119	120 +
3008021	2098098	RS	Phone number on file doesn't work	\$ 100.55	\$ -
3006934	2134408	RS	Unable to call customer before June 7th	\$ 103.99	\$ -
3002750	2009820	RS	Unable to call customer before June 7th	\$ 108.29	\$ -
3008804	2105358	RS	Left Message for customer to call	\$ 112.66	\$ -
3000428	2001601	RS	Unable to call customer before June 7th	\$ 138.12	\$ -
3001821	2136138	RS	Unable to call customer before June 7th	\$ 154.78	\$ -
3000368	2216091	RS	Spoke with customer will call back to make payment	\$ 169.49	\$ -
3004292	2013614	RS	Unable to call customer before June 7th	\$ 186.67	\$ -
3008287	2016070	RS	Paid \$300 and set up payments with Paymentus	\$ 190.26	\$ -
3004327	2087778	RS	Unable to leave message for customer	\$ 196.66	\$ -
3008693	2024875	RS	Phone number on file doesn't work	\$ 211.38	\$ -
3006890	2009572	RS	Left Message for customer to call	\$ 220.70	\$ -
3005299	2017148	RS	Phone number on file doesn't work	\$ 222.15	\$ -
3007919	2061808	RS	Unable to call customer before June 7th	\$ 228.28	\$ -
3009321	2113838	RS	Unable to call customer before June 7th	\$ 228.37	\$ -
3005432	2214757	RS	Left Message for customer to call	\$ 232.90	\$ -
3006190	2049258	RS	Unable to leave message for customer	\$ 233.30	\$ -
3002800	2139108	RS	Phone number on file doesn't work	\$ 234.26	\$ -
3006908	2021249	RS	Unable to call customer before June 7th	\$ 240.00	\$ -
3004509	2215377	RS	Unable to call customer before June 7th	\$ 241.24	\$ -
3009811	2064328	RS	Unable to call customer before June 7th	\$ 247.52	\$ -
3200050	2215671	RS	Unable to call customer before June 7th	\$ 256.26	\$ -
3004852	2137498	RS	Spoke with customer but didn't make payment	\$ 260.46	\$ -
3002756	2135128	RS	Spoke with customer, she will call back	\$ 276.82	\$ -
3002375	2127058	RS	Unable to call customer before June 7th	\$ 289.80	\$ -
3005219	2215352	RS	Left Message for customer to call	\$ 303.32	\$ -
3004222	2124748	RS	Sent email	\$ 305.32	\$ -
3002939	2215105	RS	Unable to leave message for customer	\$ 308.38	\$ -
3008692	2024872	RS	Phone number on file doesn't work	\$ 377.47	\$ -
3004217	2013317	RS	Paid \$1,609.74	\$ 380.36	\$ -
3003944	2215921	RS	Unable to call customer before June 7th	\$ 402.69	\$ -
3200087	2215526	HY	Unable to call customer before June 7th	\$ 408.98	\$ -
3007410	2020433	RS	Left Message for customer to call	\$ 416.02	\$ -
3007457	2136718	RS	Unable to call customer before June 7th	\$ 421.72	\$ -
3004831	2136428	RS	Left Message for customer to call	\$ 468.50	\$ -
3002823	2216257	RS	Unable to call customer before June 7th	\$ 488.73	\$ -
3002428	2089728	RS	Left Message for customer to call	\$ 510.14	\$ -
3002911	2030608	RS	Unable to call customer before June 7th	\$ 540.52	\$ -
3002367	2137648	RS	Unable to call customer before June 7th	\$ 548.23	\$ -
3003563	2216289	RS	Unable to call customer before June 7th	\$ 571.52	\$ -
3002477	2009142	RS	Unable to call customer before June 7th	\$ 571.59	\$ -
3000765	2002538	CM	Unable to leave message for customer	\$ 601.72	\$ -
3002301	2215557	RS	Unable to call customer before June 7th	\$ 94.24	\$ 7.60
3002424	2032538	RS	Unable to call customer before June 7th	\$ 646.24	\$ 8.34
3008769	2215438	RS	Left Message for customer to call	\$ 459.38	\$ 9.35
3003818	2066808	RS	Paid \$400.00 on account	\$ 256.48	\$ 24.49
3008795	2215540	RS	Unable to leave message for customer	\$ 138.59	\$ 31.24
3002801	2112548	RS	Unable to call customer before June 7th	\$ 391.71	\$ 37.88
3010271	2020237	CM	Unable to call customer before June 7th	\$ 68.92	\$ 50.31
3002295	2113348	RS	Unable to call customer before June 7th	\$ 61.24	\$ 52.47
3003986	2215057	RS	Unable to make payment, gave other resources for help	\$ 329.34	\$ 56.34
3007049	2021703	CM	Customer makes payments every week	\$ 204.64	\$ 60.80
3005333	2214836	RS	Unable to leave message for customer	\$ 321.40	\$ 72.22
3010128	2114898	RS	Unable to call customer before June 7th	\$ 66.43	\$ 97.33
3001578	2005016	CM	Unable to call customer before June 7th	\$ 50.91	\$ 99.92
3001904	2085778	RS	Paid \$816.69	\$ 175.46	\$ 110.08
3006937	2216176	RS	Sent email	\$ 131.16	\$ 112.36
3002363	2045808	RS	Sent email	\$ 543.57	\$ 114.23
3007801	2012287	RS	Unable to call customer before June 7th	\$ -	\$ 126.68

3002079	2007812	CM	Unable to call customer before June 7th	\$	66.53	\$	138.66
3001759	2215690	CM	Left Message for customer to call	\$	354.82	\$	139.51
3005180	2126618	RS	Unable to leave message for customer	\$	261.13	\$	143.70
3004846	2015477	RS	Unable to call customer before June 7th	\$	-	\$	151.42
3000344	2001215	CM	Unable to call customer before June 7th	\$	77.97	\$	158.34
3009904	2020232	CM	Unable to call customer before June 7th	\$	83.34	\$	161.08
3005024	2016194	RS	Unable to call customer before June 7th	\$	413.15	\$	179.40
3000529	2215648	RS	Paid \$100.00 on account	\$	180.90	\$	182.27
3009903	2027027	CM	Unable to call customer before June 7th	\$	91.69	\$	184.92
3010046	2000053	HY	Unable to call customer before June 7th	\$	408.98	\$	192.89
3007467	2216191	RS	Called and emailed customer	\$	358.50	\$	200.96
3007682	2139828	RS	Unable to call customer before June 7th	\$	-	\$	205.98
3004241	2115898	RS	Left Message for customer to call	\$	362.19	\$	214.02
3003990	2069638	RS	Unable to call customer before June 7th	\$	290.86	\$	214.09
3000593	2002172	RS	Unable to call customer before June 7th	\$	-	\$	214.86
3008948	2008575	RS	Left Message for customer to call	\$	240.72	\$	217.78
3005312	2215071	RS	Unable to call customer before June 7th	\$	229.12	\$	218.50
3009005	2039248	RS	Unable to leave message for customer	\$	379.80	\$	225.74
3002323	2208833	RS	Unable to call customer before June 7th	\$	133.19	\$	245.73
3007810	2014855	RS	Left Message for customer to call	\$	208.24	\$	256.57
3004779	2090158	RS	Paid \$90.00	\$	256.61	\$	267.86
3005368	2029278	RS	Customer will pay off in full by end of June	\$	292.20	\$	285.64
3002412	2003472	RS	Left Message for customer to call	\$	31.36	\$	286.39
3008736	2024935	RS	Unable to call customer before June 7th	\$	-	\$	292.30
3004737	2119798	RS	Unable to call customer before June 7th	\$	613.86	\$	300.60
3003969	2012357	RS	Sent email	\$	362.66	\$	308.21
3000630	2031288	CM	Unable to call customer before June 7th	\$	193.74	\$	336.87
3004866	2134538	RS	Unable to call customer before June 7th	\$	306.45	\$	337.49
3009964	2038698	RS	Left Message for customer to call	\$	462.89	\$	340.74
3007343	2022445	RS	Left Message for customer to call	\$	362.00	\$	371.42
3007011	2021620	CM	Sent email	\$	-	\$	377.29
3007378	2200139	RS	Unable to call customer before June 7th	\$	266.70	\$	393.70
3005523	2013427	RS	Phone number on file doesn't work	\$	230.54	\$	403.63
3008040	2023776	RS	Spoke with customer will make online payment	\$	530.28	\$	405.15
3002389	2135428	RS	Unable to call customer before June 7th	\$	525.97	\$	435.34
3002379	2115288	RS	Sent email	\$	801.24	\$	470.96
3005220	2215028	RS	Unable to call customer before June 7th	\$	172.68	\$	471.13
3006274	2097578	RS	Unable to call customer before June 7th	\$	269.42	\$	485.47
3008958	2034248	RS	Phone number on file doesn't work	\$	344.38	\$	501.32
3006092	2062068	RS	Unable to make payment, gave other resources for help	\$	208.67	\$	511.60
3006179	2019582	RS	Left Message for customer to call	\$	224.18	\$	512.46
3000068	2113668	RS	Sent email	\$	149.96	\$	558.97
3002334	2126448	RS	Unable to call customer before June 7th	\$	693.65	\$	569.45
3008024	2020168	RS	Customer unable to make payment	\$	327.92	\$	608.55
3004678	2014731	RS	Unable to call customer before June 7th	\$	354.83	\$	625.53
3004025	2094558	RS	Left Message for customer to call	\$	370.28	\$	660.06
3008876	2025506	RS	Paid \$1,424.47	\$	-	\$	688.85
3005561	2017983	RS	Unable to call customer before June 7th	\$	-	\$	692.35
3003894	2069898	RS	Unable to call customer before June 7th	\$	348.13	\$	751.13
3003508	2124208	RS	Left Message for customer to call	\$	350.77	\$	801.14
3000751	2002516	CM	Unable to leave message for customer	\$	251.64	\$	801.38
3005062	2099138	RS	Unable to call customer before June 7th	\$	179.65	\$	802.10
3002328	2139618	RS	Left Message for customer to call	\$	130.48	\$	814.78
3000787	2137578	CM	Phone number on file doesn't work	\$	145.77	\$	833.08
3000175	2210204	RS	Left Message for customer to call	\$	76.50	\$	835.76
3002769	2009914	RS	Unable to leave message for customer	\$	460.04	\$	874.26
3007047	2021698	CM	Customer makes payments every week	\$	577.62	\$	888.82
3001502	2106778	CM	Unable to call customer before June 7th	\$	287.78	\$	919.91
3005246	2000373	RS	Customer paid \$115.00, gave information on other help	\$	330.19	\$	938.44
3006107	2026961	RS	Spoke with customer and will make payment next week	\$	249.95	\$	964.55
3005470	2017719	RS	Unable to leave message for customer	\$	287.42	\$	984.24
3006102	2013630	RS	Spoke with customer, didn't make payment on June 5	\$	145.76	\$	1,010.60
3003169	2215149	RS	Unable to call customer before June 7th	\$	412.29	\$	1,036.23
3002735	2048078	RS	Unable to call customer before June 7th	\$	444.51	\$	1,087.27
3007007	2215166	CM	Unable to call customer before June 7th	\$	78.21	\$	1,092.75
3002803	2098438	RS	Unable to call customer before June 7th	\$	320.48	\$	1,117.99

3004859	2120608	RS	Unable to call customer before June 7th	\$	227.74	\$	1,269.37
3004329	2069558	RS	Unable to call customer before June 7th	\$	246.57	\$	1,290.31
3005372	2215225	RS	Unable to call customer before June 7th	\$	190.53	\$	1,450.85
3007236	2118758	RS	Unable to call customer before June 7th	\$	295.79	\$	1,610.41
3002362	2008831	RS	Phone number on file doesn't work	\$	824.89	\$	1,848.58
3000673	2002547	CM	Left Message for customer to call	\$	540.11	\$	1,920.91
3009203	2118628	RS	Sent email	\$	277.31	\$	2,078.39
3005078	2016362	RS	Left Message for customer to call	\$	492.81	\$	2,114.48
3004024	2004969	RS	Unable to call customer before June 7th	\$	615.75	\$	2,288.15
3004423	2130778	RS	Unable to call customer before June 7th	\$	342.90	\$	2,388.18
3007360	2015299	RS	Unable to call customer before June 7th	\$	398.76	\$	2,549.26
3004060	2085918	RS	Left Message for customer to call	\$	196.72	\$	2,555.31
3006238	2072868	RS	Need to update lien	\$	131.66	\$	2,641.22
3005737	2028518	RS	Unable to make payment, gave other resources for help	\$	377.51	\$	2,711.72
3006881	2072868	RS	Need to update lien	\$	185.42	\$	3,085.99
3008846	2025446	RS	Phone number on file doesn't work	\$	501.81	\$	3,259.05
3009369	2026665	RS	Send email, phone numbers on file don't work	\$	430.65	\$	3,485.06
3007663	2008610	RS	Unable to call customer before June 7th	\$	448.80	\$	3,543.88
3006513	2036208	RS	Unable to call customer before June 7th	\$	343.89	\$	4,287.58

\$ 41,290.24 \$ 80,350.52
\$ 121,640.76

144 Accounts

Los Alamos County Utilities Department
Receivables More than 60 Days Inactive Accounts
June 1, 2021

YEAR	OUTSTANDING 6/1	# OF ACCOUNTS	OUTSTANDING 5/3	# OF ACCOUNTS
FY16	\$ 24,458.30	66	\$ 24,458.30	66
FY17	\$ 14,813.55	63	\$ 14,813.55	63
FY18	\$ 12,985.51	60	\$ 12,985.51	60
FY19	\$ 53,239.30	202	\$ 53,239.30	202
FY20	\$ 53,985.76	196	\$ 53,985.76	196
FY21	\$ 51,974.31	261	\$ 50,553.47	212
TOTAL	\$ 211,456.73	848	\$ 210,035.89	799