



Tyler for Connected Counties

Los Alamos County, NM





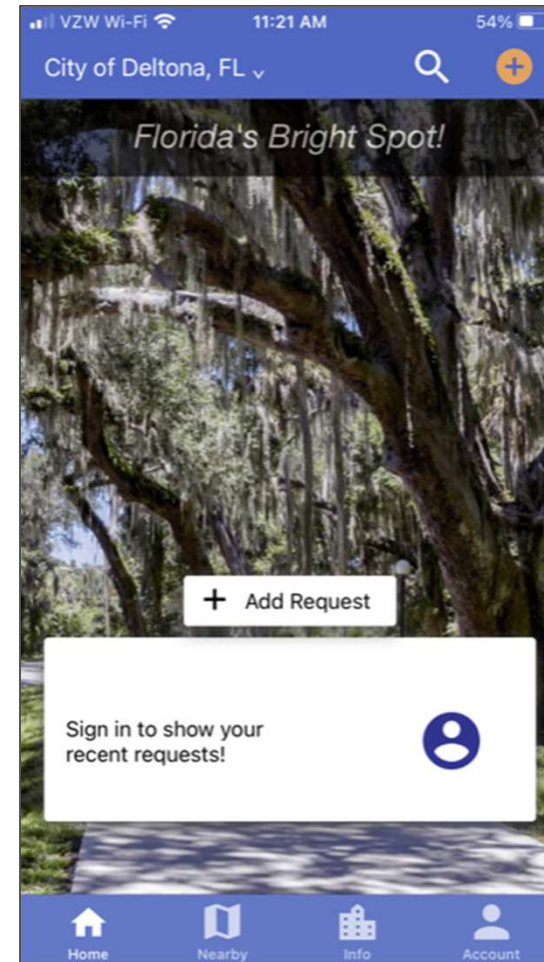
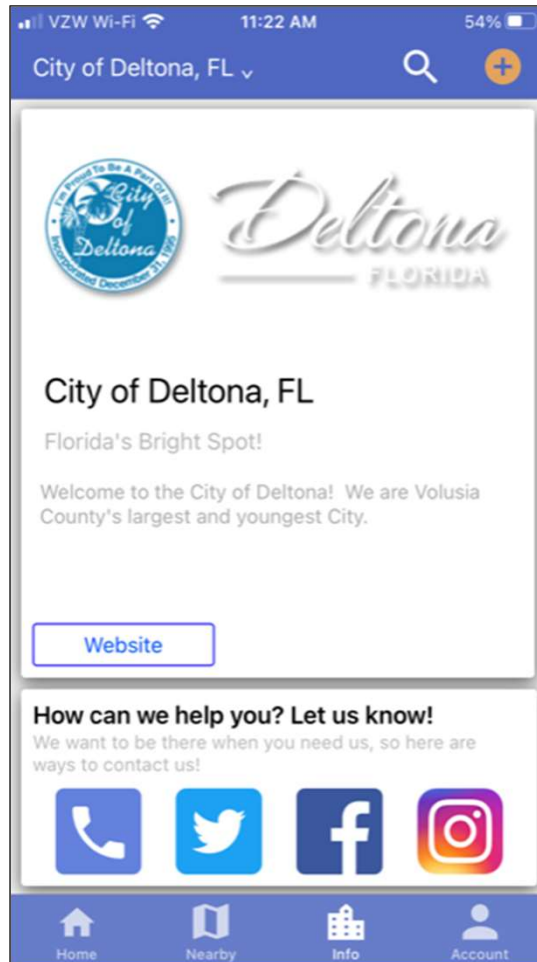
Purpose

Los Alamos County is seeking to **empower** citizens through a more robust **Notification and 311 Information solution**



- One stop shop
- County branding
- Calendar feed
- Notifications, surveys, feedback
- 2-way communication
- GIS-based maps
- Real time & news display
- Searchable directory
- Link to EnerGov and other County portals like Paymentus

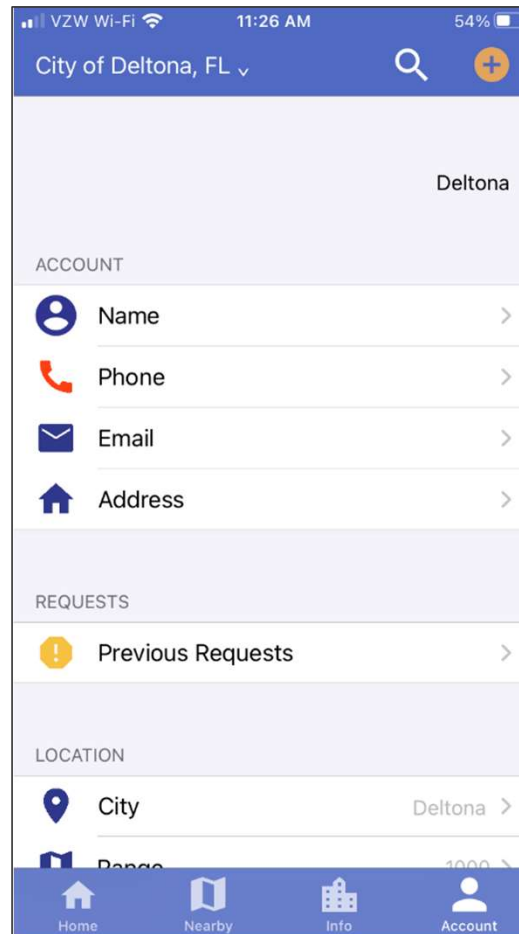
- Customize



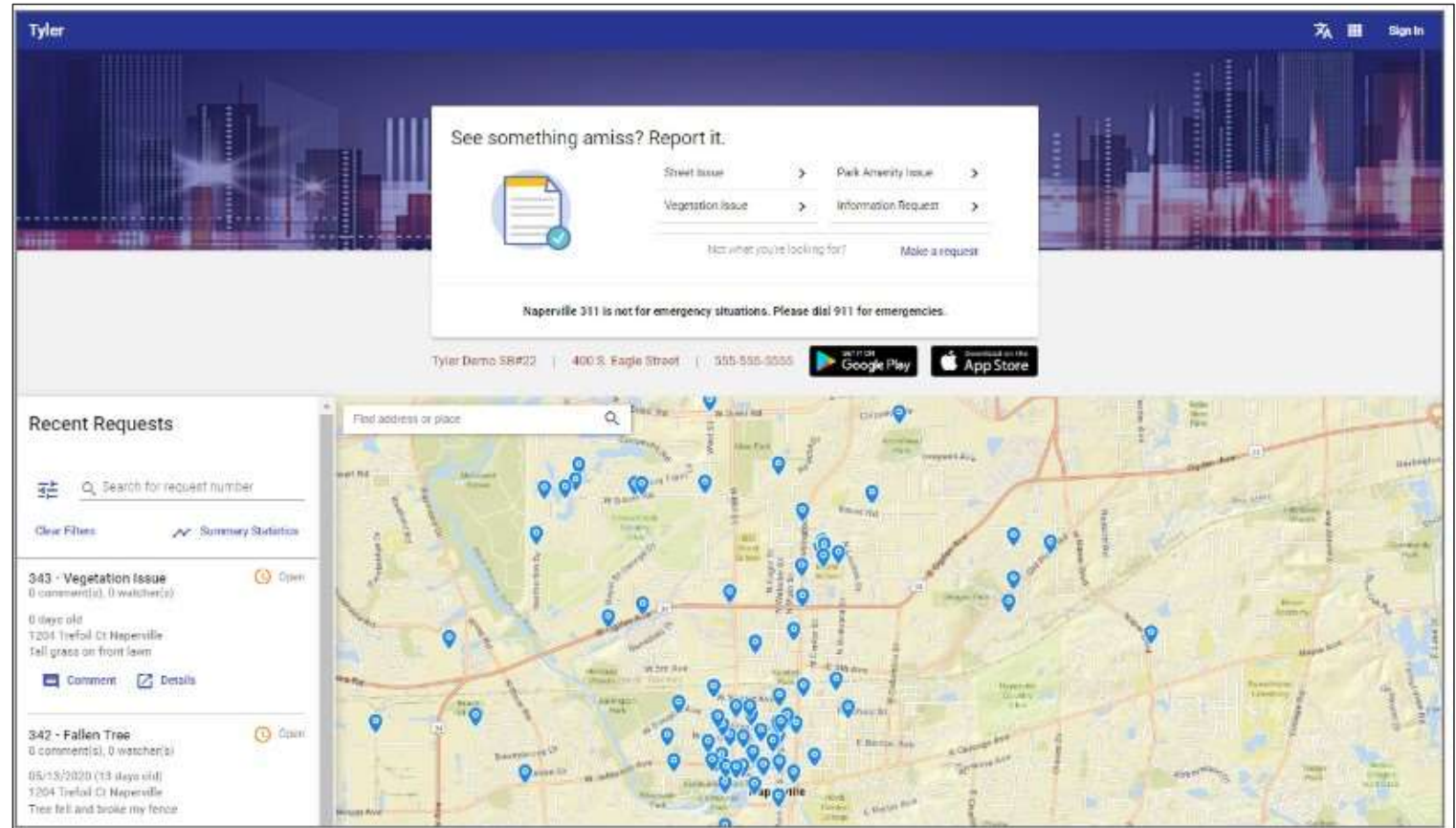
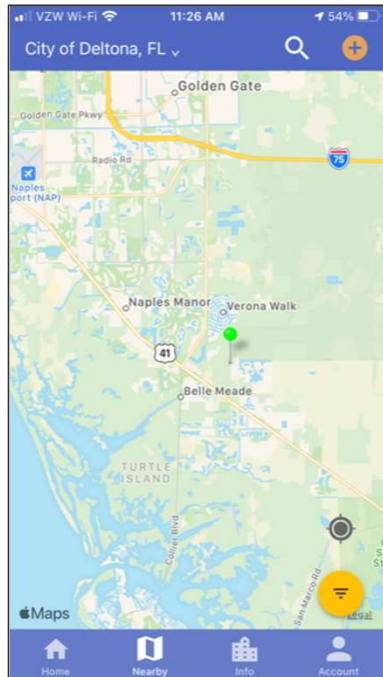
- Request

The screenshot shows a mobile application interface for creating a request. At the top, there is a status bar with 'VZW Wi-Fi', '11:25 AM', and '54%' battery. Below this is a blue header with 'Create Request' and a 'Cancel' button. A search bar with a magnifying glass icon and the text 'Search' is positioned below the header. The main content area displays a list of request categories, each preceded by a blue star icon: 'Animal Control', 'Improper Parking', 'Parks Facility Maintenance', 'Pot Hole', 'Street Sign Down', and 'Trash Issues'. Below these, there are four more categories without star icons: 'Animal Control', 'Dead Animal', 'Debris on the property', and 'Flooding/Drainage/Water/Trash'. At the bottom, there is a light blue footer bar containing a '< Back' button and a series of five dots, with the first dot being blue, indicating the current step in a multi-step process.

- Personalize



- Map





Let's take a look

<https://www.tylertech.com/products/mycivic>



© Tyler Technologies 2021



QUESTIONS?

<https://www.tylertech.com/products/mycivic>



© Tyler Technologies 2021



Example Customer

In Their Own Words:

City of Las Cruces, NM

- Increased citizen engagement
- Helps manage workload
- Seamless integration
- Mobile
- Customized
- Better documentation
- Timely responses
- City has gained reporting stats