

Council Meeting Staff Report

September 19, 2018

Agenda No.:	4.G.2
Indexes (Council Goals):	BCC - N/A
Presenters:	Tim Glasco
Legislative File:	10916-18

Title

Approval of Department of Public Utilities Mission, Vision and Values, Strategic Goals and Objectives

Recommended Action

I move that the Board of Public Utilities affirm the existing Mission, Vision and Values statements, and the FY2020 Goals and Objectives as presented.

Staff Recommendation

Staff recommends affirmation of the Objectives, Goals and Mission, Vision and Values statements.

Body

DPU Senior Staff held our annual Strategic Planning Meeting on August 30th of this year. The emphasis this year was less on development of new goals and objectives and more on evaluation of performance data and presentation format. As we are planning on preparing a Quality New Mexico Zia application in satisfaction of the County Charter requirement for a five-year Management Audit, we evaluated each goal and analyzed the associated performance data with a view to its inclusion in the report. Staff felt that the existing Mission, Vision and Values are still appropriate and did not recommend any changes. The FY2019 Goals and Objectives also remain unchanged for FY2020. Action Plans were reviewed in terms of suitability for inclusion in the proposed application.

The Mission Vision and Values statements are provided below for reference. The Goals and Strategic Objectives are provided in the attachment.

MISSION

Provide safe and reliable utility services in an economically and environmentally sustainable fashion.

VISION

Be a high-performing utility matched to our community, contributing to its future with diversified and innovative utility solutions.

VALUES

We value our:

CUSTOMERS by being service oriented and fiscally responsible;

EMPLOYEES AND PARTNERSHIPS by being a safe, ethical and professional organization that encourages continuous learning;

NATURAL RESOURCES through innovative and progressive solutions;

COMMUNITY by being communicative, organized and transparent.

Alternatives

The Board can accept the Mission, Vision and Values as retained by the DPU, or change them.

Similarly, the Board can change the Goals and Objectives if necessary.

Fiscal and Staff Impact

None

Attachments

A - DPU Goals and Strategic Objectives (For Approval)