

Council Meeting Staff Report

September 15, 2021

Agenda No.:	7.B.
Indexes (Council Goals):	DPU FY2022 - 1.0 Provide Safe and Reliable Utility Services, DPU FY2022 - 2.0 Achieve and Maintain Excellence in Financial Performance, DPU FY2022 - 3.0 Be a Customer Service Oriented Organization that is Communicative, Efficient, and Transparent, DPU FY2022 - 4.0 Sustain a Capable, Satisfied, Engaged, Ethical and Safe Workforce Focused on Customer Service, DPU FY2022 - 5.0 Achieve Environmental Sustainability, DPU FY2022 - 6.0 Develop and Strengthen Partnerships with Stakeholders
Presenters:	Philo Shelton
Legislative File:	14753-21

Title

Approval of Department of Public Utilities Mission, Vision and Values, Strategic Goals and Objectives

Recommended Action

I move that the Board of Public Utilities approve the Mission, Vision and Values statements and the FY2023 Strategic Goals and Objectives as presented.

Staff Recommendation

The Utilities Manager and staff recommend approval of the Mission, Vision and Values statements and the FY2023 Strategic Goals and Objectives as presented.

Body

The Utilities Manager is expected to annually develop strategic goals and objectives, and present them to the Board for approval. At a special meeting on September 7, 2021, the Board was asked to provide input to incorporate into the Department's planning efforts to ensure alignment of focus areas, strategic goals and objectives while considering County Council's priorities in their 2021 Strategic Leadership Plan. The changes suggested by the Board are included in the attached documents for approval.

DPU senior staff will hold their annual strategic planning meeting on September 30, 2021. The Board's direction and input will be used for the Department's action planning and budget preparations for FY2023.

Alternatives

The Board can approve the documents as presented or request changes.

Fiscal and Staff Impact

None

Attachments

A - Revised Mission, Vision and Values Statements

B - Revised Strategic Goals & Objectives (Showing Prioritization)