

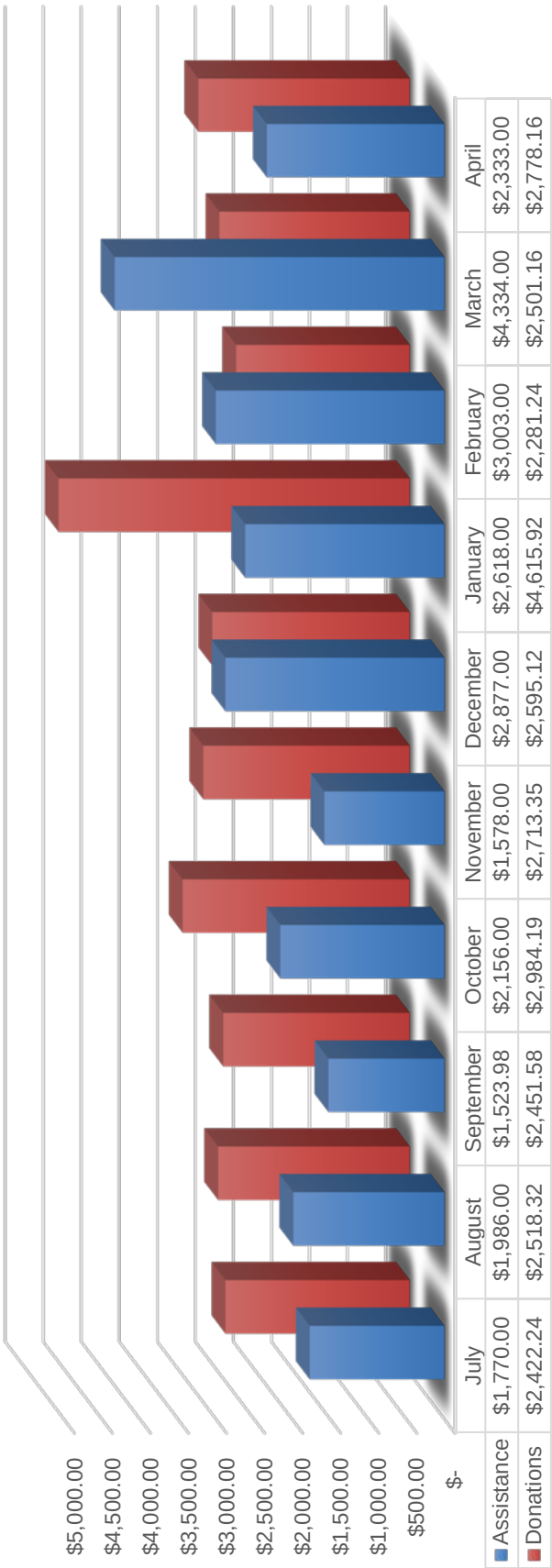
Overview of Utility Assistance Program (UAP)

Utility Assistance Program

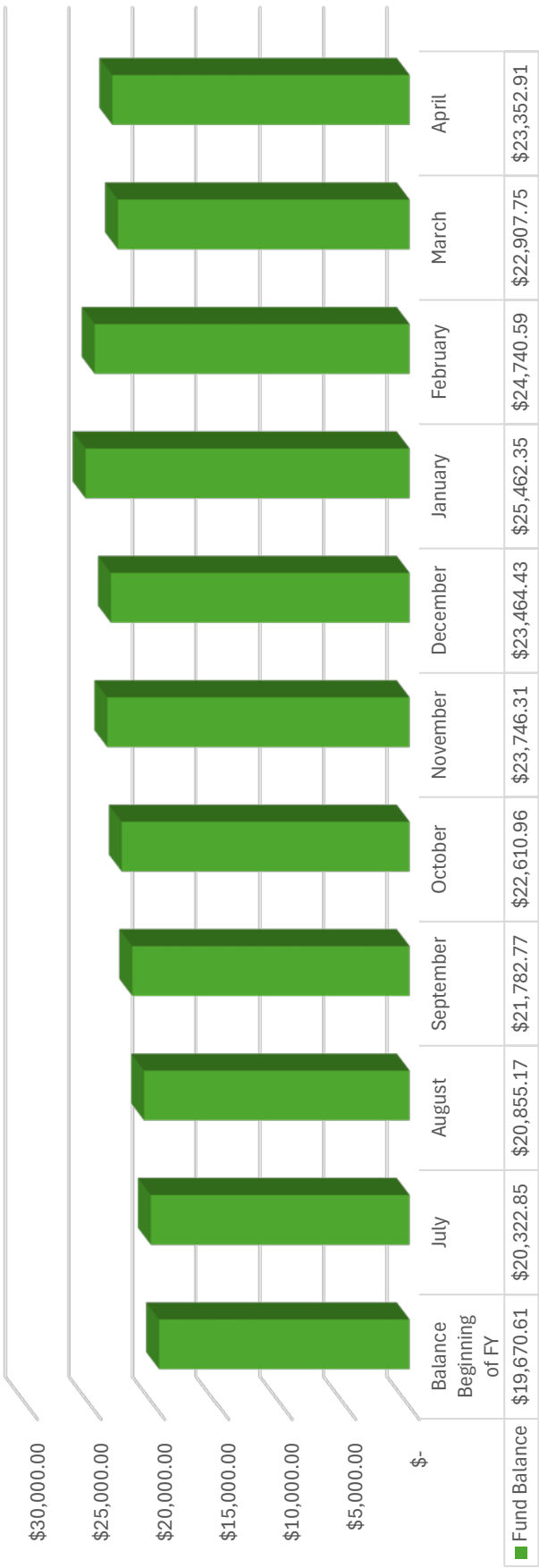
*UAP is designed to aid qualified
low-income residential customers*

- ❖ Winter Assistance – October through March (\$17 - \$138)
 - ❖ To qualify, the resident will need to provide one of the following: a current LIHEAP benefit letter, a SNAP benefit letter, a previous year's tax return, or copies of 2 two most recent pay stubs.
- ❖ Year-Round Assistance – October through September (\$17 - \$138)
 - ❖ To qualify, the resident will need to provide: Supplemental Security Income award letter
- ❖ One-Time Assistance
 - ❖ Demonstrate hardship or unforeseen circumstances (e.g., layoff, auto repair, illness, etc.) and are in danger of utility services being disconnected for non-payment. Lump sum payment up to \$350.
- ❖ Median Household Income
 - ❖ $\$135,801 \times 50\% = \$67,900$

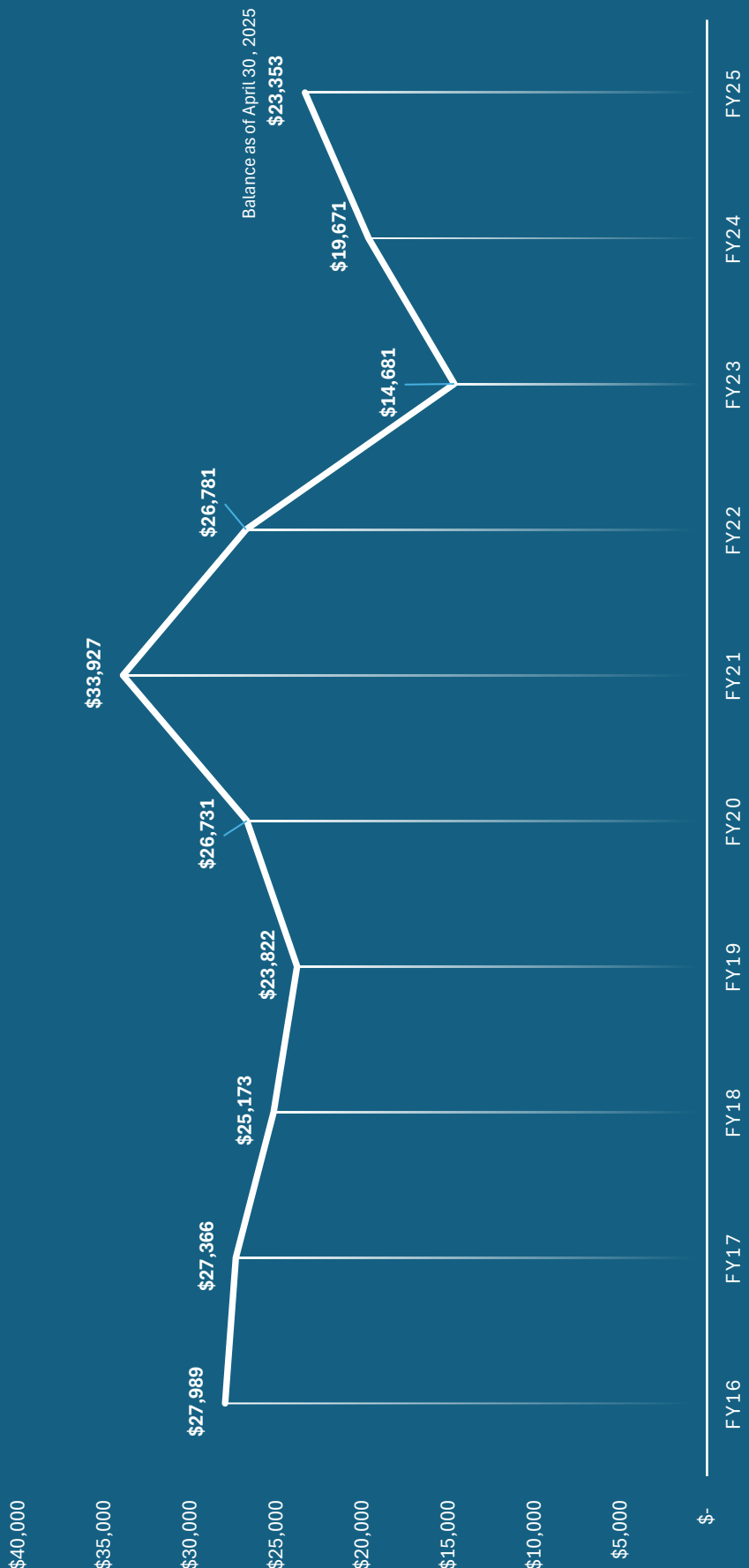
Utility Assistance & Donations



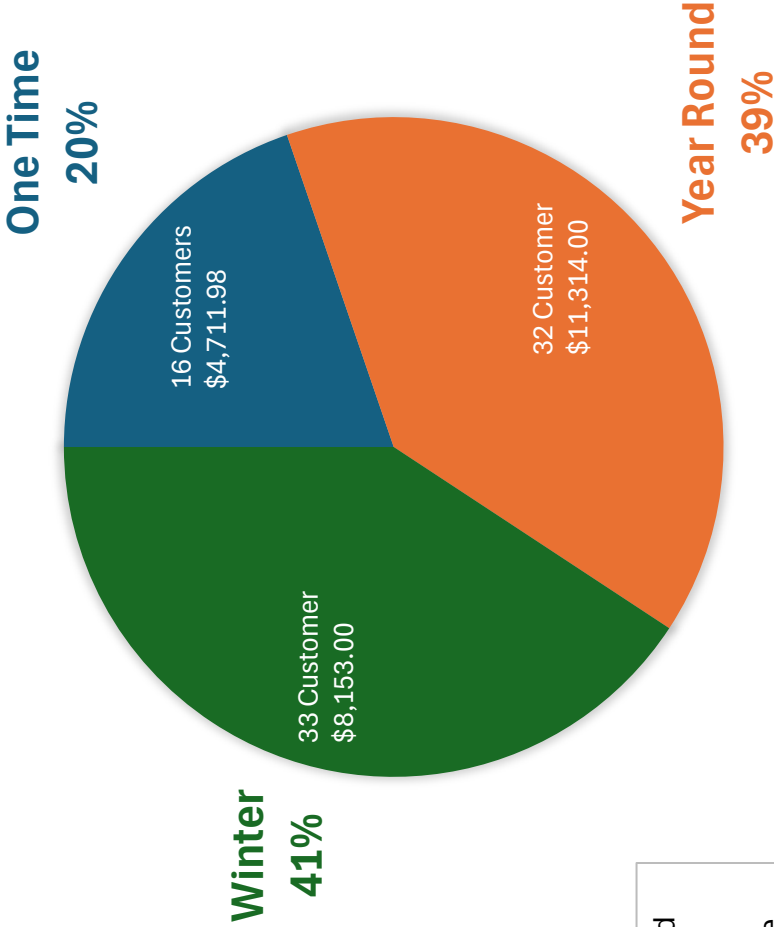
FY 2025 Utility Fund Balance



UTILITY ASSISTANCE FUND BALANCE BY FISCAL YEAR



FY25 HOUSEHOLDS ASSISTED BY CATEGORY THROUGH APRIL 2025



81 Customers Assisted
through April 2025
\$24,178.98 Assistance
Provided through April 2025
Attachment A

Additional Resources

- ❖ Low Income Home Energy Assistance Program (LIHEAP)
- ❖ Self-Help
- ❖ LA Cares
- ❖ Los Alamos County Social Services

Amount of assistance from additional resources from July 2024:

- ❖ LIHEAP - \$5,810
- ❖ LA Cares - \$26,119

How to Donate

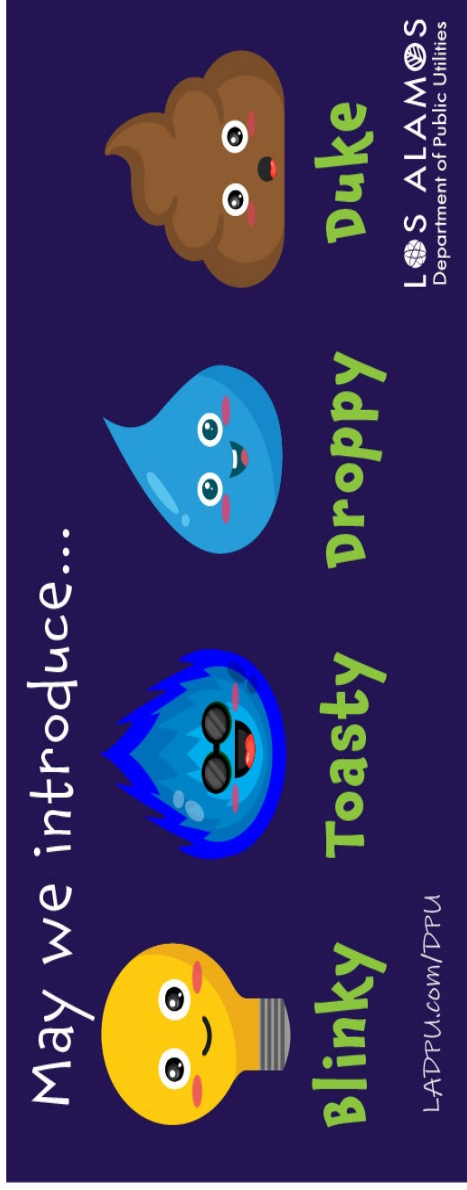
- Monthly Support – Residents can opt to add a designated amount to their monthly utility bill.

<https://www.losalamosnm.us/Services/Public-Utilities/Utilities-Assistance-Program/Support-UAP>

- Residents may also make one-time donations by filling out the UAP donation amount on their bill stubs.

You can support the Utility Assistance Program (UAP) by shopping for DPU merchandise on Zazzle! DPU's four utility mascots are featured on apparel and more! All profits from sales are directed to the UAP fund to benefit qualified DPU customers struggling to pay their utility bills.

Shop here: <https://www.zazzle.com/store/losalamosdpu>



Questions?