

Utility Assistance Program (UAP)

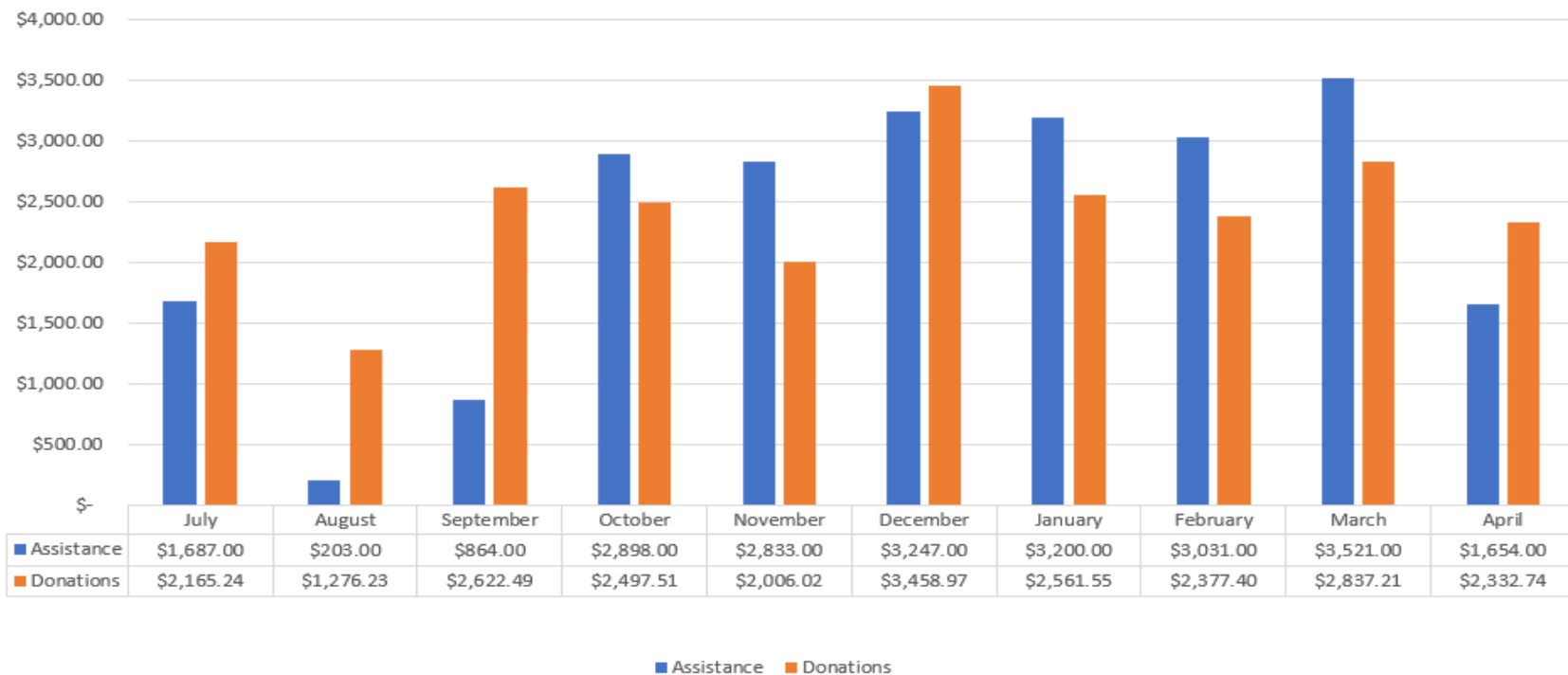
June 3, 2026

Utility Assistance Program

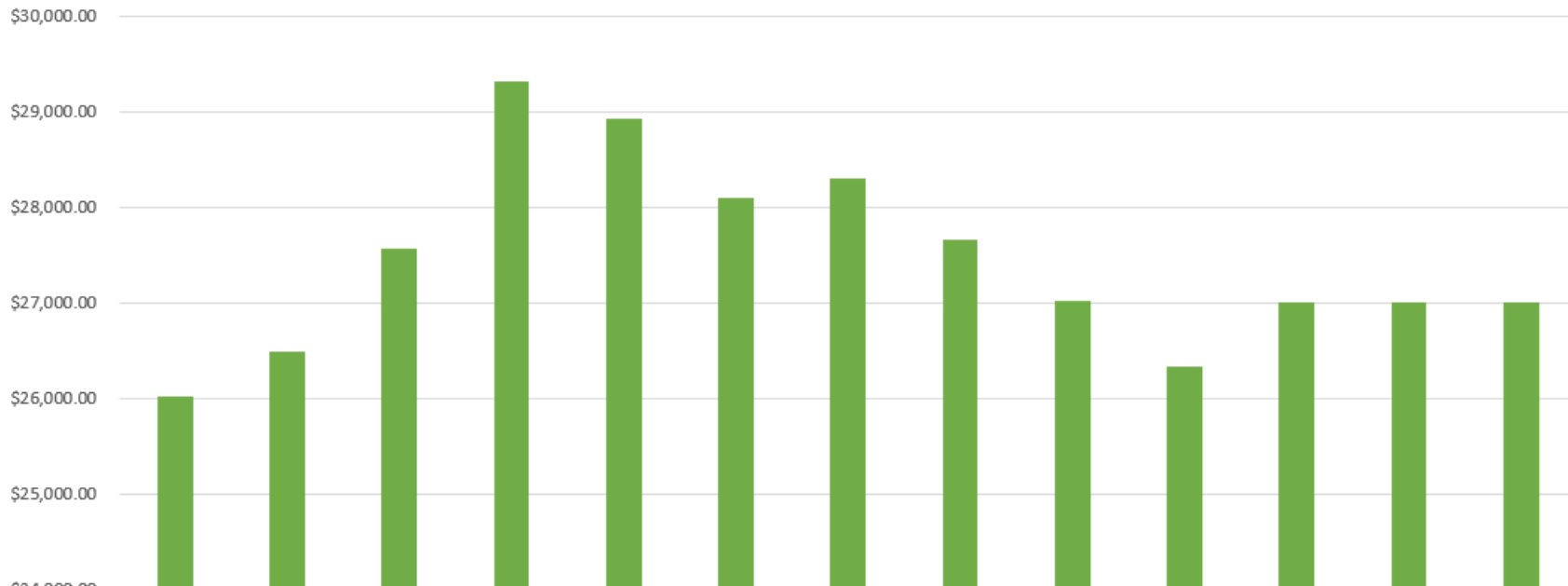
UAP is designed to aid qualified low-income residential customers

- ❖ Winter Assistance – October through March (\$20 - \$158)
 - ❖ To qualify, the resident will need to provide one of the following: a current LIHEAP benefit letter, a SNAP benefit letter, a previous year's tax return, or copies of 2 two most recent pay stubs.
- ❖ Year-Round Assistance – October through September (\$20 - \$158)
 - ❖ To qualify, the resident will need to provide: Supplemental Security Income award letter
- ❖ One-Time Assistance
 - ❖ Demonstrate hardship or unforeseen circumstances (e.g., layoff, auto repair, illness, etc.) and are in danger of utility services being disconnected for non-payment. Lump sum payment up to \$350.
- ❖ Median Household Income
 - ❖ $\$143,188 \times 50\% = \$71,594$

Utility Assistance & Donations



Utility Fund Balance for FY2026

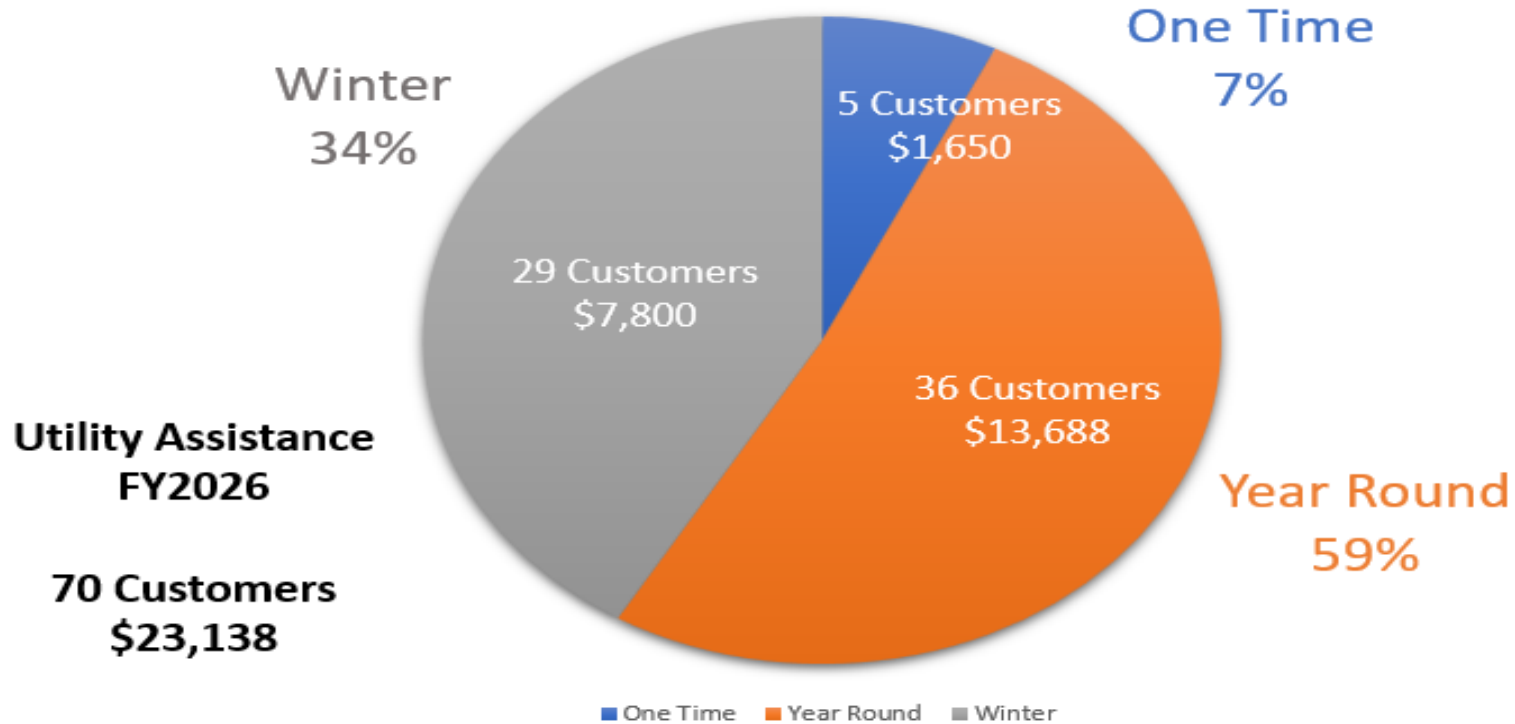


	FY2026 Beginning Fund Balance	July	August	September	October	November	December	January	February	March	April	May	June
■ Fund Balance	\$26,013.65	\$26,491.89	\$27,565.12	\$29,323.61	\$28,923.12	\$28,096.14	\$28,308.11	\$27,669.66	\$27,016.06	\$26,332.27	\$27,011.01	\$27,011.01	\$27,011.01

UTILITY ASSISTANCE FUND BALANCE BY FISCAL YEAR



FY2026 Household Assisted by Category



Additional Resources

- ❖ Low Income Home Energy Assistance Program (LIHEAP)
- ❖ Self-Help
- ❖ LA Cares
- ❖ Los Alamos County Social Services

Amount of Assistance from additional resources from July 2025

- ❖ LIHEAP - \$6,184
- ❖ LA Cares - \$23,288

Increase of Minimum and Maximum UAP Assistance Amount

December 2025						
	Average	Service Fee	Commodity Rate			
Electric	500	\$ 17.60	\$ 0.1463	\$	90.75	
Gas	126	\$ 14.25	\$ 0.76	\$	110.01	
Water	6,000	\$ 16.69	\$ 7.53	\$	61.87	
Sewer	Flat Rate	\$ 14.03	\$ 50.77	\$	64.80	
					<u>\$ 327.43</u>	
December 2026						
	Average	Service Fee	Commodity Rate	Increase	Minimum	Maximum
Electric	500	\$ 22.50	\$ 0.1970	\$ 97.99	7.98%	\$ 20.00 \$ 22.00
Gas	126	\$ 15.53	\$ 0.90	\$ 128.93	17.20%	\$ 158.00 \$ 174.00
Water	6,000	\$ 18.03	\$ 8.13	\$ 66.81	7.98%	
Sewer	Flat Rate	\$ 15.10	\$ 54.32	\$ 69.42	7.13%	
				<u>\$ 363.15</u>	10.91%	

Increase of 11% rounding up to the nearest dollar

How to Donate

- Monthly Support – Residents can opt to add a designated amount to their monthly utility bill.

<https://www.losalamosnm.us/Services/Public-Utilities/Utilities-Assistance-Program/Support-UAP>

- Residents may also make one-time donations by filling out the UAP donation amount on their bill stubs.

You can support the Utility Assistance Program (UAP) by shopping for DPU merchandise on Zazzle! DPU's four utility mascots are featured on apparel and more! All profits from sales are directed to the UAP fund to benefit qualified DPU customers struggling to pay their utility bills.

Shop here: <https://www.zazzle.com/store/losalamosdpu>



Questions?