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Today's Date

11/6/2025

Project Name

Trinity Drive Hybrid Road Diet and Utilities Upgrade (Oppenheimer through Knecht)

Revised

No

Revision date**PIIP Phase**

Construction

Administrative Department

Public Works & Department of Public Utilities

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Short description of your project (purpose, scope, location and timing).

This project will reconstruct Trinity Drive between Oppenheimer Drive and Knecht Street to improve safety, walkability, and utility infrastructure. The design is funded through the Highway Safety Improvement Program (HSIP) and aligns with the 2021 Los Alamos Downtown Master Plan. The project will reconfigure the roadway from four lanes to three (one westbound and two eastbound lanes) with a center turn lane, add bike lanes, widen sidewalks on both sides, and enhance pedestrian crossings. It also includes upgrades to electric, gas, water, and sewer utilities while maintaining traffic flow during peak hours. Timing is as follows: Award construction contract in January/February 2026; Work (utilities, sidewalks, roads, etc.) to start in March 2026 and finish by November 2026.

PART A: Who are you talking to?**Do you intend to: (check all that apply)**

Inform, Educate, Involve

List your target audiences.

Businesses along Trinity Drive (including Hotel Wingate by Wyndham, Smith's and Shell gas stations, Sonic, Starbucks, Natural Grocers, Enterprise Bank & Trust, First National Bank, Century Link?, Chili Works, RPM, hair salons, Muy Salsa, Violas, Feynman Center, LA Market and Indian Grocery, AllerPops?, Sirpheys?, Trinity Urgent Care, Saint Job of Pochoiv Orthodox Church, others. Elks Lodge, VFW, American Legion, J&L Storage?

Los Alamos Public Schools Administrative Offices

Los Alamos Magistrate Court

Los Alamos Police Department

Residents (Las Ventanas Townhomes, Loma Vista Condominiums, Ridge Park Condominiums, more)

Commuters

Developer for 20th Street

Activities at Ashely Pond Park (Farmers Market, Summer concerts, Science Fest, others)

Atomic City Transit

Environmental Services (trash collection)

U.S. Postmaster

N3B/DOE/LANL

Cyclists

Attachment D

Inclusivity task force
 Community Broadband Project (construction starting in June 2026)
 LAPD/LAFD/Ambulances (does that mean hospital) - emergency vehicles
 All Individuals First (adult daycare)

(just outside of the construction area but still possibly impacted)
 Timber Ridge Apartments
 Ponderosa Pines Apts.
 Dental/Insurance offices at Oppenheimer and Trinity
 SALA
 Wheed and several other businesses (555 & 557 Oppenheimer) at Oppenheimer and Trinity

PART B: What are the issues?

What is the serious problem that this project, initiative, topic or issue needs to address?

Improving public safety for commuters, bicyclists, and pedestrians, and upgrading utilities infrastructure. These efforts all support the Council Strategic Leadership Goals and objectives: Quality of Life: Improve public safety, expand mobility (bicycles), promote inclusion, access & belonging (wider sidewalks for ADA compliance); Operational Excellence: maintain and protect infrastructure.

Are you the right entity to address this issue?

Yes. While Trinity Drive (part of NM 502) is under state jurisdiction, the New Mexico Department of Transportation (NMDOT) conducted a state safety audit that identified needed improvements along this corridor. The County's Public Works Department and Department of Public Utilities are the appropriate entities to manage this project. NMDOT provided funding and designated the County as the lead agency due to its expertise and experience in successfully managing roadway and utility projects. This designation was also a condition of the state funding.

Is your approach to addressing the problem reasonable, sensible and responsible?

This is a complicated project that will disrupt many people. Since it is impossible to eliminate the impacts, the suggested approach is to reasonably and responsibly attempt to minimize such disruptions through timely communications, active listening to affected individuals, appropriate adjustments where possible, and proactively educating the public that businesses remain open.

Are you listening and caring?

We will schedule pre-construction meetings to listen to the affected public. We will also set up a variety of methods for affected individuals to communicate with project managers (designated point of contact) to listen while the project is underway.

List any other issues that need to be considered?

Commuters - Traffic congestion on Trinity
 Businesses - Ensuring that all businesses are able to operate during the construction, ingress & egress maintained as much as possible, and the disruption is minimized as much as possible.
 Residents - maintaining ingress & egress to apartments and homes; minimizing utility shut offs when possible, mitigate dust and noise as much as possible
 Bus Routes - minimize delays when possible or alternate routes to service passengers
 Emergency vehicles - police, fire and ambulances need assurances that they will be able to respond to emergencies and be able to transport individuals to the hospital if necessary
 Delivery of mail & ability for Env. Services to pick up trash
 Delivery trucks for gas stations and grocery stores to receive delivery of product
 Hotels and Restaurants - minimize interruptions to water shut offs, disruptions (when possible), mitigate dust and noise as much as possible, assist in providing directions for ingress,
 Activities at Ashely Pond Park and Parades: Coordinate with appropriate entities LA County Parks & Recreation, MainStreet, Chamber, and other key entities

PART C: What is the desired outcome?

What is the desired outcome?

Overall goal: This project benefits the entire community by enhancing safety, improving accessibility, and creating a better-connected transportation corridor.

Commuters: Minimized frustration and improved safety in the work zone. (We want commuters to be Informed and aware of work zones and traffic impacts to better plan their commute to utilize detours, provide additional time to commute, etc ...) We may schedule some construction work to occur at night to minimize traffic disruptions.

Residents: Minimized inconvenience to residents. (Provide advanced notification and feedback mechanisms. Ingress/egress maintained as much as possible with advance notification for proper planning of utility shut offs.)

Businesses: Supported by the County. (Promote open communication with feedback mechanisms so businesses feel heard and supported.) We may schedule some construction work to occur at night to minimize disruptions to businesses.

ACT Bus: Minimized impacts on bus services and disruption to passengers. (We want to proactively keep ACT in the loop and assist them in communicating to passengers delays or alternate routes)

US Postal & Environmental Services: Continued delivery of mail and trash pick up.

Emergency vehicles: Responded to emergencies with minimal to no delay.

PART D: What are the key messages?

What messages need to be conveyed to your target audiences?

1. Safety first (primary message):

This project is designed to improve safety for drivers, cyclists, and pedestrians along Trinity Drive, as identified by NMDOT through its state safety audit. Safety enhancements will include lane reconfiguration, dedicated bike lanes, improved pedestrian crossings, and upgraded sidewalks to reduce conflicts and create a safer, more efficient travel corridor.

2. Disruption and minimizing impacts:

The County acknowledges that this will be a disruptive project. Efforts will be made to minimize impacts through careful scheduling, maintaining traffic flow during peak hours, providing advance notice of closures, and coordinating with utilities to reduce inconvenience.

3. Other project benefits:

The project enhances walkability, connectivity, and accessibility—supporting a vibrant downtown corridor consistent with the 2021 Downtown Master Plan and the Council's strategic goal of improving quality of life.

4. Expectations:

The County will provide clear, realistic information about the project timeline, milestones, and logistics, including lane closures, reduced speeds, detours, and utility work.

5. Communication and listening:

The County is committed to communicating early, often, and across multiple channels. Residents and businesses will know where to find project updates, who to contact with questions, and how to share feedback.

6. Local businesses:

The County is dedicated to supporting businesses along the corridor. Signage will indicate that businesses remain open, and updates, press releases, and video briefings will include messages encouraging residents to shop local during construction.

PART E: What communication channels do you need to use?

List all communication channels you plan to use.

Public meetings in addition to T-Board meetings.

Direct mail (letters or post cards)

Door-to-door discussions (before project begins; after project begins weekly door-to-door check ins)

Web page

Emails

Press Releases (in addition to sharing with media, share with LANL for the LANLCommuter page, LACDC/Chamber news, and county main distribution.)

Electronic message boards (before project begins)

Permanent signage (after project begins - main points, who, why, duration, who to contact)

e-Newsletter County Line (Trinity Drive feature)

e-Newsletter Bottom Line (Business news letter through CDD)

Cone Zone

Weekly project meetings between staff & contractor (Invite public & businesses to attend)

Door hangers (DPU uses a text/email/phone call reminder for door hanger reminders; example water shut off door hanger 48 hours before and a phone call, text, email reminder the night before)

Social Media (including video of project updates, featured businesses, etc.) - can include Rep'd, drone footage and time lapse footage.

PART F: What is the Plan?

Describe your communication plan?

JAN/FEB 2026: Contract expected to go to Council for award. Construction management team includes a third-party project information specialist (Patti Watson) to assist with public notification and engagement.

MAR 2026: Notice to proceed.

DEC 2025/JAN 2026:

- Set up project webpage (including a feedback form and contact information) and develop FAQs.
- Meet with Sandy Jones of the Chamber & Jacquelyn Connelly and Lauren McDaniel (include Ellyn Felton and Anita Barela with CDD) to bring the Chamber & LACDC up to speed (Special events such as ScienceFest, etc.)
- Present to the Inclusivity Task Force - maybe Dec. 10th at noon (discuss ADA aspects of the project).
- Reach out to N3B, DOE, and LANL (coordinate with LANL's Weston Phippen to be able to share updates on the internal LANL Commuter Page).
- Meet with Community Development folks (Katherine Hudspeth, Cory Styron & Brenden Tuning) for coordination purposes regarding summer concerts, etc.)
- Include a project slide in County Manager's presentation (2025 year in review) to the Chamber's Business Breakfast group, scheduled for Jan. 15, 2026 @ 7:30 a.m.
- Communicate with the hospital, Trinity Urgent Care, and other affected medical facilities.
- Project managers conduct door-to-door visits with businesses to ensure awareness of the project and gather up-to-date contact information (maybe how to sign up on for email updates on webpage & invites to weekly contractor meetings).

FEB 2026:

- Invite affected residents and businesses to a public open house (possibly at the Smart House or an informal drop-in "block party" style event). The meeting will be publicized through press release, advertisement, and direct mail. Purpose: explain the project purpose, scope, timeline, milestones, and logistics; describe how the County will share information; encourage sign-ups for email notifications via webpage; and gather specific concerns.
- Invite reporters (LA Reporter, LA Daily Post & Boomtown) for an interview with project managers.
- Electronic message boards placed on Trinity Drive ("Construction activities coming soon. Businesses open.").
- Temporary permanent signage will be erected for the duration of the project. Project name, duration of project, where to find info, businesses open.
- Issue press release and outreach (ads, messages in County Line and Bottom Line, and email subscribers) announcing that work will begin in March 2026.
- Special invitation to the businesses to attend weekly project manager and contractor meetings.

MAR–NOV 30, 2026:

- Work begins. Weekly project updates through press releases (shared with LACDC, Chamber, and LANL), Cone Zone, newsletters (County Line, Bottom Line), door hangers when needed, email notifications, social media posts, and weekly video updates from the project manager.
- Coordinate schedules to minimize impacts during large community events such as ScienceFest or other major gatherings.

PART G: How will you know what the public thinks?

How do you plan to involve the public? If applicable.

The project managers will be constantly communicating and listening to impacted

PART H: How will you gather feedback about the success of your PIIP?

Post-implementation feedback on the PIIP?

After the project has been completed, the project team will hold a debriefing meeting (what worked & what didn't work). Will also issue a survey to target audiences for feedback as to what worked and what didn't work.

REVIEW