

Utility Assistance Program (UAP)

Proposed Increase - For Winter and Year-Round UAP customers

Utility Assistance Program

UAP is designed to aid qualified low-income residential customers

- ❖ Winter Assistance – October through March (~~\$17~~ 20 - ~~\$138~~ 158)

- ❖ To qualify, the resident will need to provide one of the following: a current LIHEAP benefit letter, a SNAP benefit letter, a previous year's tax return, or copies of 2 two most recent pay stubs.

- ❖ Year-Round Assistance – October through September
(~~\$17~~ 20 - ~~\$138~~ 158)

- ❖ To qualify, the resident will need to provide: Supplemental Security Income award letter

- ❖ One-Time Assistance

- ❖ Demonstrate hardship or unforeseen circumstances (e.g., layoff, auto repair, illness, etc.) and are in danger of utility services being disconnected for non-payment. Lump sum payment up to \$350.

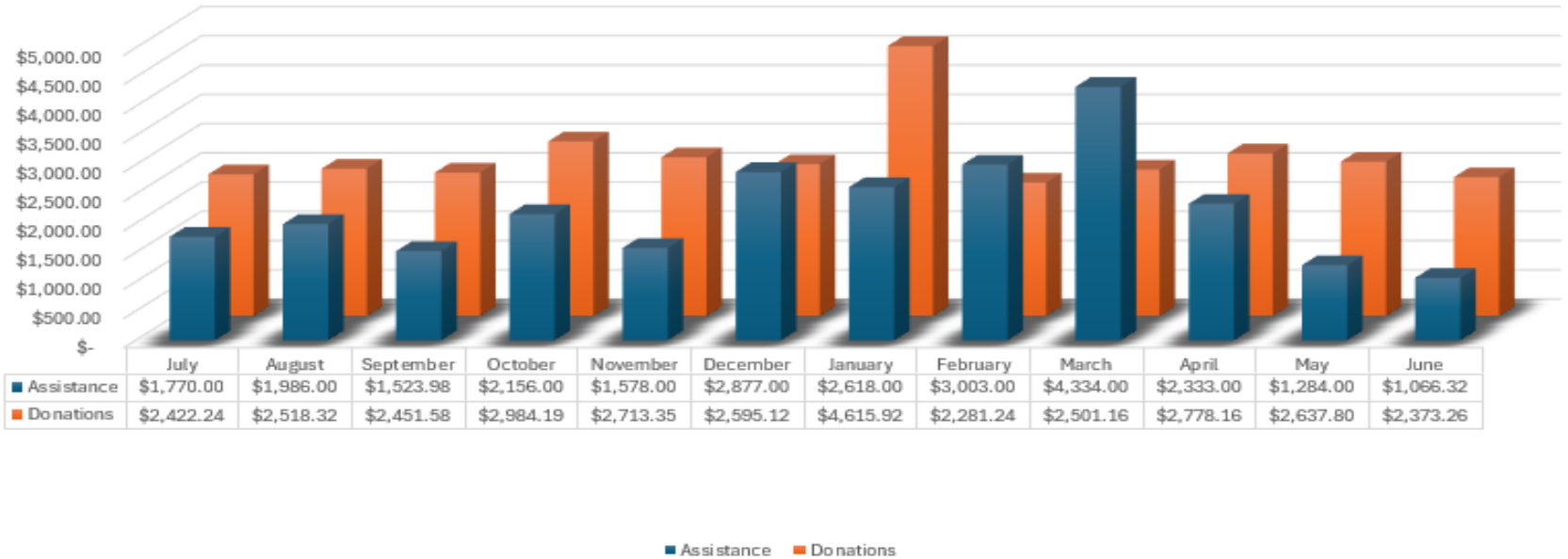
- ❖ Median Household Income

- ❖ # $\$135,801 \times 50\% = \$67,900$

Rate Comparison (October 2023 & October 2025)

Average Usage		2023		2025		October 2023			October 2025		
						Service Fee	Commodity Rate		Service Fee	Commodity Rate	
Electric	500	\$	76.10	\$	90.75	Electric	\$ 12.00	\$ 0.1282	Electric	\$ 17.60	\$ 0.1463
Gas	75	\$	51.58	\$	63.00	Gas (Average)	\$ 11.08	\$ 0.54	Gas (Average)	\$ 14.25	\$ 0.65
Water	6,000	\$	54.77	\$	61.87	Water	\$ 13.79	\$ 6.83	Water	\$ 16.69	\$ 7.53
Sewer	Flat Rate	\$	59.37	\$	64.80	Sewer	\$ 12.85	\$ 46.52	Sewer	\$ 14.03	\$ 50.77
		\$	241.82	\$	280.42						
13.77%											
Increase of 14%, rounding up to nearest dollar											
Minimum	\$	17.00	\$	19.38	\$	20.00					
Maximum	\$	138.00	\$	157.32	\$	158.00					

Utility Assistance & Donations



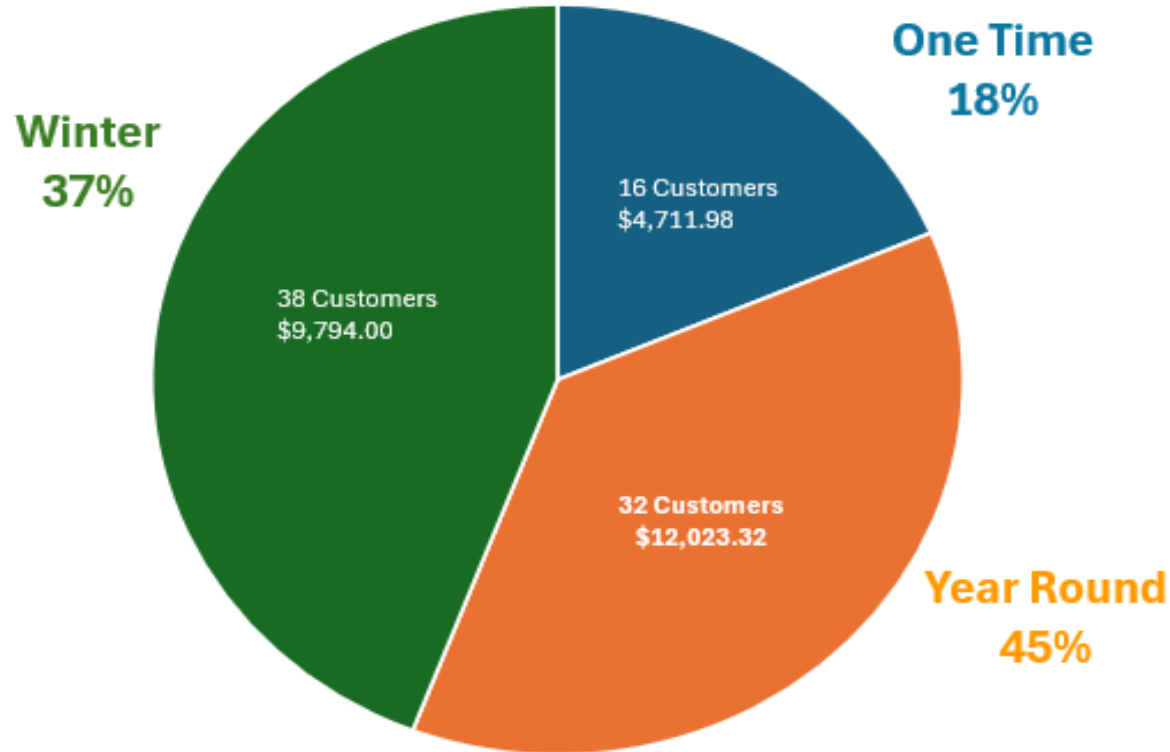
Utility Fund Balance



UTILITY ASSISTANCE FUND BALANCE BY FISCAL YEAR



FY25 HOUSEHOLDS ASSISTED BY CATEGORY



86 Customer Assisted for
FY2025

\$26,529.30 Assistance
Provided for FY2025

Additional Resources

- ❖ Low Income Home Energy Assistance Program (LIHEAP)
- ❖ Self-Help
- ❖ LA Cares
- ❖ Los Alamos County Social Services

Amount of Assistance from additional resources from July 2024

- ❖ LIHEAP - \$5,810
- ❖ LA Cares - \$26,119

How to Donate

- Monthly Support – Residents can opt to add a designated amount to their monthly utility bill.

<https://www.losalamosnm.us/Services/Public-Utilities/Utilities-Assistance-Program/Support-UAP>

- Residents may also make one-time donations by filling out the UAP donation amount on their bill stubs.

You can support the Utility Assistance Program (UAP) by shopping for DPU merchandise on Zazzle! DPU's four utility mascots are featured on apparel and more! All profits from sales are directed to the UAP fund to benefit qualified DPU customers struggling to pay their utility bills.

Shop here: <https://www.zazzle.com/store/losalamosdpu>



Questions?