

STATUS REPORTS

Risk & Safety

PREPARED BY:

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Risk Manager

DEPARTMENT OF PUBLIC UTILITIES CLAIMS

Information Provided by the County Risk Manager

YEAR	REPORT MONTH	BPU MTG DATE	TORT CLAIMS	WORKERS COMP	PROPERTY DAMAGE
2024	SEP	10/23/2024	Claimant reported sewage flooded basement	NONE	WP employee backed into pole at LANL.
2024	AUG	9/18/2024	1) Claimant stepped in uncovered water valve hole; 2) Claimant states sewer back up in his basement; 3) Claimant states water main leaked into basement causing her to fall.	NONE	NONE
2024	JUL	8/12/2024	NONE	NONE	NONE
2024	JUN	7/17/2024	NONE	NONE	Update: Resident backed into the side of small dump truck (GWS.)
2024	MAY	6/26/2024	1) GWS- Sewage back up into home. GWS-Water line break that caused flooding into business.	NONE	NONE
2024	APR	5/15/2024	1) ED- Claimant states they had damage to furnace and outlets 2) GWS- Claimant states water heater damage after water was shut off for line repair on County side.	NONE	NONE
2024	MAR	4/17/2024	1) Claimant states a power surge caused damage to fixtures and appliance in home. 2) Claimant has increased water bill due to leak at water meter.	1) WP employee sustained injuries from a Motor Vehicle Collision (hit by 3rd party)	1) ED employee hit another county vehicle with front bumper of bucket truck. 2) WP vehicle possibly totaled in motor vehicle collision with 3rd party
2024	FEB	3/20/2024	NONE	NONE	NONE
2024	JAN	2/21/2024	NONE	NONE	1) Damage to tailgate of dump truck while GWS was loading asphalt.
2023	DEC	1/17/2024	1) Claimant found and removed plastic bucket debris found in their water pipes from main water lines.	1) WWTP employee smashed finger while operating equipment	NONE
2023	NOV	12/6/2023	NONE	WP employee injured his foot when a piece of concrete fell from the loader.	NONE
2023	OCT	11/15/2023	NONE	NONE	NONE
2023	SEP	10/18/2023	Claimant states water pressure blew off faucet causing flooding in the residence;	NONE	NONE
2023	AUG	9/20/2023	Four claimants state backflow of sewage into their residences. <i>*Please note that these claims were submitted to the contractor insurance.</i>	NONE	Non-County owned truck hit power pole on the ski hill. <i>*Please note claim being submitted to vehicle owner's insurance.</i>
2023	JUL	8/16/2023	NONE	NONE	NONE
2023	JUN	7/19/2023	1) Claimant states alleged failure to detect and rectify a gas leak resulting in damages to residence/property. 2) Claimant states a backed up sewage line pushed sewage into their home resulting in damage to the residence.	NONE	Claim in which a Utilities employee reported that the toolbox slid in the truck he was driving, and it broke the truck's rear window.
2023	MAY	6/21/2023	NONE	A GWS employee alleges leg/ankle strain from being struck by the fender of a dual wheel truck after he allegedly responded to the driver's inquiry at a job site. This injury is reflected in the OSHA Incidence Rate spreadsheet.	A WWTP employee avoiding an oncoming car, misjudged clearance and slid off the road into a tree.
2023	APR	5/17/2023	1). County directed by homeowner to shut off only water service for the winter, but County shut off gas and electric also, causing freezing conditions and plumbing damage in the house. 2). Claimant alleges a piece of asphalt left on street by County maintenance crew after repairs became embedded in her tire.	NONE	1). A GWS employee allegedly struck a concrete slab causing significant damage to the underside and steering controls of the vehicle. 2). GWS unit 1216 was found with a broken rear left window where parked under shed behind Bldg. 5; glass on ground; unknown party caused damage.
2023	MAR	4/19/2023	Claimant resident's fence was on County right of way, and ED had to cut the fence in order to work on a transformer. No liability; we recommended denial.	NONE	NONE
2023	FEB	3/15/2023	NONE	NONE	Utilities Hydroelectric employee was plowing snow when he slid into a ditch due to hazardous conditions. Side mirror and wheel/rim were damaged.
2023	JAN	2/15/2023	Claimant reports sewer back-up related to County main back-up. County staff acknowledge responsibility.	NONE	LAPD reported a hit and run damage to a Utility box; no suspects.
2022	DEC	1/18/2023	NONE	NONE	ED employee misjudged backing and backed Unit 1213 into a piece of equipment; very minor damage.
2022	NOV	12/7/2022	NONE	NONE	NONE
2022	OCT	11/16/2022	LA Public Schools made claim for two burned out motors which they attribute to a power outage.	NONE	NONE
2022	SEP	10/19/2022	NONE	NONE	NONE
2022	AUG	9/21/2022	NONE	NONE	NONE
2022	JUL	8/17/2022	NONE	NONE	An EP employee experienced a stone chipping to his windshield while operating his assigned vehicle. No recovery.
2022	JUN	7/20/2022	NONE	1). A GWS employee fell while securing a Vactor boom; strained leg; lost 6 days then back to full duty. 2). A WP employee working on trailer strained his knee; examined and released to full duty.	NONE
2022	MAY	6/15/2022	Claimant experienced sewer water damage to basement and contents due to a County main back-up. Claimant called ServePro initially, and insurance has approved continuing mitigation and restoration services.	An Electrical Distribution employee caught and fractured two fingers in a cable reel. The employee was treated and released to work with restriction. Employee will require follow-up treatment.	NONE
2022	APR	5/18/2022	NONE	NONE	NONE
2022	MAR	4/20/2022	NONE	NONE	1). WP employee accidentally broke window of truck. 2). GWS Backhoe front bucket apparatus came loose, damaged hood of machine.
2022	FEB	3/16/2022	Claimant alleges property damage due to water line leak. Minor.	NONE	NONE
2022	JAN	2/16/2022	There were no Utilities related tort claims filed with regard to any January incidents.	An Electrical Distribution employee slipped and fell on parking lot ice; currently working with restrictions.	A GWS employee backing into space lost control of his personal vehicle, struck NE corner of Bldg. 5, causing significant damage. Employee provided insurance information. Risk will recover damages for the County.

YEAR	REPORT MONTH	BPU MTG DATE	TORT CLAIMS	WORKERS COMP	PROPERTY DAMAGE
2021	DEC	1/19/2022	NONE	NONE	NONE
2021	NOV	12/15/2021	NONE	NONE	NONE
2021	OCT	11/17/21	Claimant alleges furnace dame as result of replacement of gas meter.	NONE	NONE
2021	SEP	10/20/21	1). Claimant states damage to various fixtures in building new filtration system was installed. 2). Claimant states gas leak to regulator caused damage to GLR-04	NONE	NONE
2021	AUG	09/15/21	NONE	NONE	NONE
2021	JUL	08/18/21	NONE	NONE	NONE
2021	JUN	07/21/21	NONE	NONE	NONE
2021	MAY	06/16/21	NONE	NONE	NONE
2021	APR	05/19/21	NONE	NONE	NONE
2021	MAR	04/21/21	NONE	NONE	NONE
2021	FEB	03/17/21	1). GWS employee backed into parked unoccupied motorist's vehicle. 2). GWS snowplow slid into motorist under icy conditions.	An ED employee slipped and fell on ice; injured right wrist/hand; able to return to work with no lost days.	A GWS employee backed into a shed at the Aquatic Center. GWS is repairing damage.
2021	JAN	02/24/21	NONE	NONE	1). A GWS employee misjudged backing clearance and backed vehicle 1113 into 1202, with minor damage. 2). A Utilities EP Hydro employee misjudged backing clearance and backed vehicle 1242 into a parked snow plow, resulting only in a small hole in 1242 tailgate. Winter weather conditions.
2020	DEC	01/20/21	On DP Road, GWS driver making turn misjudged clearance and struck a support leg of a flagging machine owned by Southwest Safety; \$3800+ damage claimed.	NONE	NONE
2020	NOV	12/16/20	Claimant alleges that lightning struck a County utility pole causing a voltage surge that damaged his computer. Recommended for denial.	NONE	Claim in which a Utilities employee reported that the toolbox slid in the truck he was driving, and it broke the truck's rear window.
2020	OCT	11/18/20	Claim involving Electrical Distribution: a claimant alleges that home appliances were damaged due to a failure of their neutral conductor, causing voltage overload in part of their electrical panel. ED has responded that the County has no way of knowing or predicting that a house service conductor will fail. Claim has been recommended for denial.	NONE	NONE
2020	SEP	10/21/20	NONE	A lineman fractured/lacerated his right middle finger when removing a heavy manhole cover; returned to duty same day.	NONE
2020	AUG	09/16/20	Resident and her insurer claim sewer back-up damage due to County main problem	GWS worker using high pressure wand; wand slipped, causing contact and skin abrasion to wrist.	NONE
2020	JUL	08/19/20	Water main repair caused debris to enter residence plumbing, clogging house facilities; plumber's bill claimed.	NONE	Break-in reported at El Vado. Damage and theft of federally owned property being stored on premises; no damage or theft to County.
2020	JUN	07/15/20	A claimant experienced water damage to his residence due to a County water line leak.	Lineman lacerated his hand using a knife to splice cable (6/8/2020)	NONE
2020	MAY	06/17/20	NONE	NONE	NONE
2020	APR	05/20/20	NONE	NONE	NONE
2020	MAR	04/15/20	NONE	NONE	NONE
2020	FEB	03/18/20	NONE	NONE	NONE
2020	JAN	02/19/20	Resident incurred plumber bill; didn't know outage was due to main break.	NONE	NONE

LOS ALAMOS COUNTY - RISK MANAGEMENT
September 2024

MONTH	ADMIN	EL DIST	EL PROD	GWS	WA PROD	WWTP
	Hours Worked	Hours Worked	Hours Worked	Hours Worked	Hours Worked	Hours Worked
Jan - 2024	2843.0	1474.0	1736.0	2678.0	1250.0	1187.0
Feb - 2024	3743.0	1962.0	1928.0	3624.0	1587.0	1462.0
Mar - 2024	3443.0	1795.0	1797.0	3309.0	1373.0	1471.0
Apr - 2024	3754.0	1826.0	1883.0	3380.0	1541.0	1425.0
May - 2024	5772.0	2824.0	3131.0	5710.0	2328.0	2320.0
June - 2024	3574.0	1712.0	1970.0	3211.0	1503.0	1357.0
July - 2024	4148.8	1793.0	1805.8	3033.3	1389.8	1307.5
Aug - 2024	4232.0	1772.0	1758.0	3544.0	1474.0	1341.0
Sept - 2024	3487.8	1692.2	1842.3	3212.2	1356.5	1341.8
Oct - 2023	3442.5	1660.8	1799.8	3103.1	1358.5	1045.5
Nov - 2023	5281.8	2227.0	2607.3	4466.3	1762.0	1936.0
Dec - 2023	3629.8	1925.0	1812.3	3559.9	1415.0	1298.5
Total Hrs Worked ->	47351.5	22662.9	24070.3	42830.8	18337.8	17492.3
Number of Recordable Injury and Illness Cases*	0	0	0	0	2	1
OSHA Recordable Injury & Illness Incidence Rate	0.00	0.00	0.00	0.00	21.81	11.43
Number of OSHA Days Away Days Restricted (DART) cases	0	0	0	0	0	0
OSHA Days Away Days Restricted (DART) Rate	0.00	0.00	0.00	0.00	0.00	0.00

INJURY DATES:

- 11-15-23: (WP) employee injured foot when a piece of concrete fell from the loader. Employee treated and released to full duty.
- 12-26-23: (WWTP) Employee smashed finger operating equipment. Employee treated and released to full duty.
- 3-4-24: (WP) employee injured in motor vehicle collision. Employee currently being treated, released to full duty.

TOTAL UTILITIES PERFORMANCE: 3 INJURIES X 200,000 = 200,000/172,745.6 ACTUAL HOURS WORKED = 3.47 OSHA RECORDABLE INJURIES PER 100 FTE

NATIONAL PERFORMANCE, UTILITIES (NAICS 22): 1.7 OSHA RECORDABLE INJURIES PER 100 FTE

INJURIES REQUIRING MEDICAL ATTENTION BEYOND FIRST AID ARE REQUIRED TO BE CONSIDERED OSHA RECORDABLE INJURIES , RETAINED IN THIS RECORD FOR ONE YEAR, REGARDLESS OF HOW MINOR THEY MAY BE.